# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 8-K
----------

CURRENT REPORT
Pursuant to Section 13 OR 15(d)
of The Securities Exchange Act of 1934

April 15, 2015

Date of Report (Date of earliest event reported)

### THE PNC FINANCIAL SERVICES GROUP, INC.

(Exact name of registrant as specified in its charter)

Commission File Number 001-09718

Pennsylvania (State or other jurisdiction of incorporation) 25-1435979 (I.R.S. Employer Identification No.)

One PNC Plaza
249 Fifth Avenue
Pittsburgh, Pennsylvania 15222-2707
(Address of principal executive offices, including zip code)

(412) 762-2000 (Registrant's telephone number, including area code)

Not Applicable (Former name or former address, if changed since last report)

Check	the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:
	Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
	Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
	Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
	Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

#### Item 2.02 Results of Operations and Financial Condition.

On April 15, 2015, The PNC Financial Services Group, Inc. ("the Corporation") issued a press release and held a conference call for investors regarding the Corporation's earnings and business results for the first quarter of 2015. The Corporation also provided supplementary financial information on its web site, including financial information disclosed in connection with its press release, and provided electronic presentation slides on its web site used in connection with the related investor conference call. Copies of the supplementary financial information and electronic presentation slides are included in this Report as Exhibits 99.1 and 99.2, respectively, and are furnished herewith.

#### Item 9.01 Financial Statements and Exhibits.

(d) Exhibits. The exhibits listed on the Exhibit Index accompanying this Form 8-K are furnished herewith.

#### SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

#### THE PNC FINANCIAL SERVICES GROUP, INC.

(Registrant)

By: /s/ Gregory H. Kozich Date: April 15, 2015

Gregory H. Kozich Senior Vice President and Controller

#### EXHIBIT INDEX

Number	<u>Description</u>	Method of Filing
99.1 99.2	Financial Supplement (unaudited) for First Quarter 2015 Electronic presentation slides for earnings release conference call	Furnished herewith Furnished herewith



FINANCIAL SUPPLEMENT FIRST QUARTER 2015 (Unaudited)

# THE PNC FINANCIAL SERVICES GROUP, INC. FINANCIAL SUPPLEMENT FIRST QUARTER 2015 (UNAUDITED)

	Page
Consolidated Results:	
Income Statement	1
Balance Sheet	2
Per Share Related Information	3
Capital Ratios	3
Average Balance Sheet	4-5
Details of Net Interest Margin	6
Total and Core Net Interest Income and Net Interest Margin	7
Loans, Loans Held for Sale and Commitments to Extend Credit	8
Allowances for Credit Losses	9
Purchase Accounting Accretion, Accretable Yield and Valuation of Purchased Impaired Loans	10
Nonperforming Assets and Troubled Debt Restructurings	11-12
Accruing Loans Past Due	13
Business Segment Results:	
Descriptions	14
Period End Employees	14
Income and Revenue	15
Retail Banking	16-17
Corporate & Institutional Banking	18-19
Asset Management Group	20
Residential Mortgage Banking	21
Non-Strategic Assets Portfolio	22
Glossary of Terms	23-27

The information contained in this Financial Supplement is preliminary, unaudited and based on data available on April 15, 2015. We have reclassified certain prior period amounts to be consistent with the current period presentation, which we believe is more meaningful to readers of our consolidated financial statements. This information speaks only as of the particular date or dates included in the schedules. We do not undertake any obligation to, and disclaim any duty to, correct or update any of the information provided in this Financial Supplement. Our future financial performance is subject to risks and uncertainties as described in our United States Securities and Exchange Commission (SEC) filings.

#### BUSINESS

PNC is one of the largest diversified financial services companies in the United States and is headquartered in Pittsburgh, Pennsylvania. PNC has businesses engaged in retail banking, corporate and institutional banking, asset management and residential mortgage banking, providing many of its products and services nationally, as well as other products and services in PNC's primary geographic markets located in Pennsylvania, Ohio, New Jersey, Michigan, Illinois, Maryland, Indiana, North Carolina, Florida, Kentucky, Washington, D.C., Delaware, Virginia, Alabama, Missouri, Georgia, Wisconsin and South Carolina. PNC also provides certain products and services internationally.

#### The PNC Financial Services Group, Inc.

#### Cross-Reference Index to First Quarter 2015 Financial Supplement (Unaudited)

Financial Supplement Table Reference

Table	<b>Description</b>	Page
1	Consolidated Income Statement	1
2	Consolidated Balance Sheet	2
3	Per Share Related Information	3
4	Capital Ratios	3
5	Average Consolidated Balance Sheet	4-5
6	Supplemental Average Balance Sheet Information	5
7	Details of Net Interest Margin	6
8	Total and Core Net Interest Income	7
9	Details of Net Interest Margin	7
10	Details of Core Net Interest Margin	7
11	Details of Loans	8
12	Details of Loans Held for Sale	8
13	Commitments to Extend Credit	8
14	Change in Allowance for Loan and Lease Losses	9
15	Change in Allowance for Unfunded Loan Commitments and Letters of Credit	9
16	Accretion - Purchased Impaired Loans	10
17	Purchased Impaired Loans - Accretable Yield	10
18	Valuation of Purchased Impaired Loans	10
19	Nonperforming Assets By Type	11
20	Change in Nonperforming Assets	12
21	Largest Individual Nonperforming Assets at March 31, 2015	12
22	Summary of Troubled Debt Restructurings	12
23	Accruing Loans Past Due 30 To 59 Days	13
24	Accruing Loans Past Due 60 To 89 Days	13
25	Accruing Loans Past Due 90 Days or More	13
	Period End Employees	14
27	Summary of Business Segment Income and Revenue	15
28	Retail Banking	16-17
29	Corporate & Institutional Banking	18-19
30	Asset Management Group	20
	Residential Mortgage Banking	21
32	Non-Strategic Assets Portfolio	22

Table 1: Consolidated Income Statement (Unaudited)

		Th	ree months ended		
	March 31	December 31	September 30	June 30	March 31
In millions, except per share data	2015	2014	2014	2014	2014
Interest Income	¢ 1.002	e 1.025	¢ 1.040	@1 0 <i>45</i>	¢ 1.000
Loans	\$ 1,802	\$ 1,835	\$ 1,848	\$1,845	\$ 1,899
Investment securities Other	406	398	387 93	412	427
	111	104		99	84
Total interest income	2,319	2,337	2,328	2,356	2,410
Interest Expense					
Deposits	92	86	81	80	78
Borrowed funds	155	<u>154</u>	143	<u>147</u>	137
Total interest expense	247	240	224	227	215
Net interest income	2,072	2,097	2,104	2,129	2,195
Noninterest Income					
Asset management	376	376	411	362	364
Consumer services	311	321	320	323	290
Corporate services	344	397	374	343	301
Residential mortgage	164	135	140	182	161
Service charges on deposits	153	180	179	156	147
Net gains (losses) on sales of securities (a)	42	_	_	(6)	10
Net other-than-temporary impairments	(1)	(7)	(1)	(1)	(2)
Other	270	448	314	322	311
Total noninterest income	1,659	1,850	1,737	1,681	1,582
Total revenue	3,731	3,947	3,841	3,810	3,777
Provision For Credit Losses	54	52	55	72	94
Noninterest Expense					
Personnel	1,157	1,170	1,189	1,172	1,080
Occupancy	216	216	200	199	218
Equipment	222	234	220	204	201
Marketing	62	67	66	68	52
Other	692	852	682	685	713
Total noninterest expense	2,349	2,539	2,357	2,328	2,264
Income before income taxes and noncontrolling interests	1,328	1,356	1,429	1,410	1,419
Income taxes	324	299	391	358	359
Net income	1,004	1,057	1,038	1,052	1,060
Less: Net income (loss) attributable to noncontrolling interests		21	1	3	(2)
Preferred stock dividends and discount accretion and redemptions	70	48	71	48	70
Net income attributable to common shareholders	\$ 933	\$ 988	\$ 966	\$1,001	\$ 992
Earnings Per Common Share	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>
Basic Basic	\$ 1.79	\$ 1.88	\$ 1.82	\$ 1.88	\$ 1.86
Diluted	\$ 1.75	\$ 1.84	\$ 1.79	\$ 1.85	\$ 1.82
Average Common Shares Outstanding	Ψ 1./3	ψ 1.0 <del>1</del>	Ψ 1.77	ψ 1.05	ψ 1.02
Basic Basic	521	524	529	532	532
Diluted	529	532	537	539	539
	63%	64%	61%	61%	60%
Efficiency Noninterest income to total revenue	44%	47%	45%	44%	42%
Effective tax rate (b)	24.4%	22.1%	27.4%	25.4%	25.3%
Eliculus tax fate (0)	<u></u>	<u>ZZ.1</u> 70		23.470	23.3%

<sup>(</sup>a) Net gains (losses) on sales of securities was less than \$.5 million for both the three months ended December 31, 2014 and September 30, 2014, respectively.

<sup>(</sup>b) The effective income tax rates are generally lower than the statutory rate due to the relationship of pretax income to tax credits and earnings that are not subject to tax.

Table 2: Consolidated Balance Sheet (Unaudited)

In millions, except par value	March 31	December 31	September 30	June 30	March 31
Assets	2015	2014	2014	2014	2014
Cash and due from banks (a)	\$ 4,151	\$ 4,360	\$ 4,164	\$ 4,892	\$ 4,723
Federal funds sold and resale agreements (b)	1,893	1,852	1,761	1,526	1,143
Trading securities	2,151	2,353	2,650	2,228	2,381
Interest-earning deposits with banks (a) (c)	31,198	31,779	26,247	16,876	14,877
Loans held for sale (b)	2,423	2,262	2,143	2,228	2,102
Investment securities	60,768	55,823	55,039	56,602	58,644
Loans (a) (b)	204,722	204,817	200,872	200,984	198,242
Allowance for loan and lease losses (a)	(3,306)	(3,331)	(3,406)	(3,453)	(3,530)
Net loans	201,416	201,486	197,466	197,531	194,712
Goodwill	9,103	9,103	9,074	9,074	9,074
Mortgage servicing rights	1,333	1,351	1,510	1,482	1,568
Other intangible assets	463	493	484	515	547
Equity investments (a) (d)	10,523	10,728	10,763	10,583	10,337
Other (a) (b)	25,538	23,482	23,123	23,527	23,315
Total assets	\$350,960	\$ 345,072	\$ 334,424	\$327,064	\$323,423
Liabilities					
Deposits					
Noninterest-bearing	\$ 74,944	\$ 73,479	\$ 72,963	\$ 71,001	\$ 70,063
Interest-bearing	161,559	158,755	153,341	151,553	152,319
Total deposits	236,503	232,234	226,304	222,554	222,382
Borrowed funds		2.710	2 400	2.422	
Federal funds purchased and repurchase agreements	2,202	3,510	3,499	3,132	3,233
Federal Home Loan Bank borrowings	21,224	20,005	16,471	15,023	13,911
Bank notes and senior debt	16,205	15,750	15,327	14,102	13,861
Subordinated debt	9,228	9,151	9,046	9,099	8,289
Commercial paper	4,399	4,995	4,809	4,999	4,923
Other (a) (b)	3,571	3,357	3,175	2,711	2,589
Total borrowed funds	56,829	56,768	52,327	49,066	46,806
Allowance for unfunded loan commitments and letters of credit	234	259	251	232	228
Accrued expenses (a)	5,039	5,187	5,090	4,753	4,808
Other (a)	5,917	4,550	4,457	4,666	4,281
Total liabilities	304,522	298,998	288,429	281,271	278,505
Equity					
Preferred stock (e)					
Common stock - \$5 par value					
Authorized 800 shares, issued 541, 541, 540, 540, and 540 shares	2,706	2,705	2,703	2,703	2,700
Capital surplus - preferred stock	3,948	3,946	3,945	3,944	3,943
Capital surplus - common stock and other	12,561	12,627	12,573	12,506	12,394
Retained earnings	26,882	26,200	25,464	24,755	24,010
Accumulated other comprehensive income (loss)	703	503	727	881	656
Common stock held in treasury at cost: 21, 18, 12, 8 and 6 shares	(1,775)	(1,430)	(931)	(584)	(382)
Total shareholders' equity	45,025	44,551	44,481	44,205	43,321
Noncontrolling interests	1,413	1,523	1,514	1,588	1,597
Total equity	46,438	46,074	45,995	45,793	44,918
Total liabilities and equity	\$350,960	\$ 345,072	\$ 334,424	\$327,064	\$323,423

<sup>(</sup>a) Amounts include consolidated variable interest entities. Our 2014 Form 10-K included, and our first quarter 2015 Form 10-Q will include, additional information regarding these items.

<sup>(</sup>b) Amounts include assets and liabilities for which PNC has elected the fair value option. Our 2014 Form 10-K included, and our first quarter 2015 Form 10-Q will include, additional information regarding these items.

<sup>(</sup>c) Amounts include balances held with the Federal Reserve Bank of Cleveland of \$30.8 billion, \$31.4 billion, \$25.9 billion, \$16.5 billion and \$14.5 billion as of March 31, 2015, December 31, 2014, September 30, 2014, June 30, 2014 and March 31, 2014, respectively.

<sup>(</sup>d) Amounts include our equity interest in BlackRock.

<sup>(</sup>e) Par value less than \$.5 million at each date.

#### Table 3: Per Share Related Information (Unaudited)

		2	Three months ended		
	March 31	December 31	September 30	June 30	March 31
In millions, except per share data	2015	2014	2014	2014	2014
Basic					
Net income	\$ 1,004	\$ 1,057	\$ 1,038	\$1,052	\$ 1,060
Less:					
Net income (loss) attributable to noncontrolling interests	1	21	1	3	(2)
Preferred stock dividends and discount accretion and redemptions	70	48	71	48	70
Net income attributable to common shareholders	933	988	966	1,001	992
Less:					
Dividends and undistributed earnings allocated to nonvested restricted shares	2	2	3	3	3
Net income attributable to basic common shares	\$ 931	\$ 986	\$ 963	\$ 998	\$ 989
Basic weighted-average common shares outstanding	521	524	529	532	532
Basic earnings per common share	\$ 1.79	\$ 1.88	\$ 1.82	\$ 1.88	\$ 1.86
Diluted					
Net income attributable to basic common shares	\$ 931	\$ 986	\$ 963	\$ 998	\$ 989
Less: Impact of BlackRock earnings per share dilution	5	5	4	3	6
Net income attributable to diluted common shares	\$ 926	\$ 981	\$ 959	\$ 995	\$ 983
Basic weighted-average common shares outstanding	521	524	529	532	532
Dilutive potential common shares	8	8	8	7	7
Diluted weighted-average common shares outstanding	529	532	537	539	539
Diluted earnings per common share	\$ 1.75	\$ 1.84	\$ 1.79	\$ 1.85	\$ 1.82

#### Table 4: Capital Ratios (Unaudited)

	March 31 2015	December 31 2014	September 30 2014	June 30 2014	March 31 2014
Transitional Basel III (a) (b)					
Common equity Tier 1	10.4%	10.9%	11.1%	11.0%	10.8%
Tier 1 risk-based	12.0	12.6	12.8	12.7	12.6
Total capital risk-based	14.9	15.8	16.1	16.0	15.8
Leverage	10.5	10.8	11.1	11.2	11.1
Common shareholders' equity to assets	11.7%	11.8%	12.1%	12.3%	12.2%

<sup>(</sup>a) The ratios as of March 31, 2015 are estimated. See Capital Ratios discussion in the Banking Regulation and Supervision section of Item 1 Business and in the Consolidated Balance Sheet Review section in Item 7 of our 2014 Form 10-K. Our first quarter 2015 Form 10-Q will include additional discussion on these capital ratios.

<sup>(</sup>b) Calculated using the regulatory capital methodology applicable to PNC during each period presented.

Table 5: Average Consolidated Balance Sheet (Unaudited) (a)

		Three months ended				
In millions	March 31	December 31	September 30	June 30	March 31	
In millions Assets	2015	2014	2014	2014	2014	
Interest-earning assets: Investment securities						
Securities available for sale						
Residential mortgage-backed						
6 6	\$ 19,290	\$ 17,745	\$ 18,134	\$ 19,207	\$ 20,721	
Agency Non-agency	\$ 19,290 4,657	4,832	5,021	5,204	5,375	
Commercial mortgage-backed	6,260		5,147		,	
Asset-backed	5,140	5,799 5,089	5,207	5,295 5,400	5,576 5,593	
	,				,	
U.S. Treasury and government agencies	5,142	5,140	5,142	4,883	4,169	
State and municipal Other debt	1,969	1,935	1,913	2,104	2,652	
	1,777	1,780	1,763	2,028	2,505	
Corporate stocks and other	457	433	404	362	409	
Total securities available for sale	44,692	42,753	42,731	44,483	47,000	
Securities held to maturity						
Residential mortgage-backed	7,035	5,832	5,778	5,977	5,995	
Commercial mortgage-backed	2,097	2,257	2,409	2,560	2,748	
Asset-backed	755	767	874	990	1,004	
U.S. Treasury and government agencies	249	247	245	242	240	
State and municipal	2,018	2,048	2,058	1,732	1,055	
Other	320	324	325	331	337	
Total securities held to maturity	12,474	11,475	11,689	11,832	11,379	
Total investment securities	57,166	54,228	54,420	56,315	58,379	
Loans						
Commercial	97,866	95,646	92,547	91,866	89,517	
Commercial real estate	23,924	23,176	22,961	22,775	21,652	
Equipment lease financing	7,539	7,621	7,610	7,564	7,470	
Consumer	61,476	62,213	62,351	62,472	63,093	
Residential real estate	14,350	14,223	14,359	14,556	14,849	
Total loans	205,155	202,879	199,828	199,233	196,581	
Interest-earning deposits with banks	30,405	27,701	22,108	14,650	12,157	
Loans held for sale	2,246	2,205	2,272	2,060	1,949	
Federal funds sold and resale agreements	1,655	1,771	1,409	1,184	1,416	
Other	5,046	5,121	4,914	4,927	5,296	
Total interest-earning assets	301,673	293,905	284,951	278,369	275,778	
Noninterest-earning assets:	301,073	275,705	207,731	270,309	213,116	
Allowance for loan and lease losses	(3,317)	(3,383)	(3,445)	(3,512)	(3,591)	
Cash and due from banks	4,067	4,176	3,934	3,776	3,890	
Other	45,634	44,948	44,005	43,887	43,485	
- III						
Total assets	<u>\$348,057</u>	\$ 339,646	\$ 329,445	\$322,520	<u>\$319,562</u>	

<sup>(</sup>a) Calculated using average daily balances.

Table 5: Average Consolidated Balance Sheet (Unaudited) (Continued) (a)

			Three months ended		
	March 31	December 31	September 30	June 30	March 31
In millions	2015	2014	2014	2014	2014
Liabilities and Equity					
Interest-bearing liabilities:					
Interest-bearing deposits					
Money market	\$ 79,994	\$ 77,696	\$ 76,014	\$ 74,261	\$ 74,034
Demand	46,131	44,389	43,112	43,316	42,635
Savings	13,053	12,410	12,152	11,976	11,408
Retail certificates of deposit	18,541	18,700	19,317	20,012	20,538
Time deposits in foreign offices and other time	2,192	2,754	2,235	2,168	2,069
Total interest-bearing deposits	159,911	155,949	152,830	151,733	150,684
Borrowed funds					
Federal funds purchased and repurchase agreements	3,116	3,339	3,319	3,343	4,250
Federal Home Loan Bank borrowings	20,774	16,786	15,328	14,193	13,100
Bank notes and senior debt	15,351	15,395	14,221	13,490	13,327
Subordinated debt	8,851	8,812	8,804	8,570	8,040
Commercial paper	4,986	4,735	4,863	4,917	4,931
Other	3,274	3,303	2,801	2,591	2,740
Total borrowed funds	56,352	52,370	49,336	47,104	46,388
Total interest-bearing liabilities	216,263	208,319	202,166	198,837	197,072
Noninterest-bearing liabilities and equity:					
Noninterest-bearing deposits	73,178	73,468	70,993	68,219	67,679
Allowance for unfunded loan commitments and letters of credit	260	251	232	228	241
Accrued expenses and other liabilities	12,326	11,639	10,307	10,035	10,123
Equity	46,030	45,969	45,747	45,201	44,447
Total liabilities and equity	\$348,057	\$ 339,646	\$ 329,445	\$322,520	\$319,562
(a) Calculated using average daily balances					

(a) Calculated using average daily balances.

Table 6: Supplemental Average Balance Sheet Information (Unaudited)

Deposits and Common Shareholders' Equity					
Interest-bearing deposits	\$159,911	\$ 155,949	\$ 152,830	\$151,733	\$150,684
Noninterest-bearing deposits	73,178	73,468	70,993	68,219	67,679
Total deposits	\$233,089	\$ 229,417	\$ 223,823	\$219,952	\$218,363
Transaction deposits	\$199,303	\$ 195,553	\$ 190,119	\$185,796	\$184,348
Common shareholders' equity	\$ 40,603	\$ 40,522	\$ 40,238	\$ 39,659	\$ 38,838

#### Table 7: Details of Net Interest Margin (Unaudited) (a)

		Three months ended				
	March 31 2015	December 31 2014	September 30 2014	June 30 2014	March 31 2014	
Average yields/rates		<del></del>				
Yield on interest-earning assets						
Investment securities						
Securities available for sale						
Residential mortgage-backed						
Agency	2.67%	2.72%	2.64%	2.62%	2.64%	
Non-agency	4.51	4.33	4.64	5.19	4.91	
Commercial mortgage-backed	3.19	3.37	3.61	3.59	3.49	
Asset-backed	2.08 1.27	2.15 1.21	2.01 1.01	1.96 1.20	1.79 1.30	
U.S. Treasury and government agencies State and municipal	4.45	4.58	3.98	4.27	4.78	
Other debt	2.53	3.25	2.41	2.35	2.39	
Corporate stocks and other	2.53	.11	.10	.11	.10	
Total securities available for sale	2.75	2.82	2.75	2.84	2.86	
Securities held to maturity	2.73	2.02	2.13	2.04	2.60	
Residential mortgage-backed	3.26	3.60	3.35	3.55	3.55	
Commercial mortgage-backed	4.16	4.09	3.99	3.76	4.09	
Asset-backed	1.52	1.50	1.75	1.54	1.51	
U.S. Treasury and government agencies	3.77	3.82	3.81	3.80	3.77	
State and municipal	5.52	5.50	5.50	5.47	5.61	
Other	2.89	3.02	2.84	2.87	3.00	
Total securities held to maturity	3.67	3.88	3.73	3.69	3.68	
Total investment securities	2.95	3.05	2.96	3.02	3.02	
Loans	2.50	5.05	2.50	5.02	3.02	
Commercial	2.98	3.04	3.17	3.24	3.50	
Commercial real estate	3.80	3.88	3.90	4.04	4.20	
Equipment lease financing	3.47	3.97	3.48	3.61	3.64	
Consumer	4.21	4.11	4.16	4.16	4.26	
Residential real estate	4.88	4.90	5.03	4.86	5.09	
Total loans	3.59	3.63	3.71	3.75	3.95	
Interest-earning deposits with banks	.25	.29	.23	.27	.23	
Loans held for sale	4.20	4.67	4.48	4.79	4.71	
Federal funds sold and resale agreements	.22	.28	.38	.49	.32	
Other	5.43	4.56	4.24	5.26	4.02	
Total yield on interest-earning assets	3.15	3.21	3.30	3.44	3.58	
Rate on interest-bearing liabilities						
Interest-bearing deposits						
Money market	.24	.20	.18	.18	.17	
Demand	.06	.06	.05	.05	.05	
Savings	.15	.14	.12	.10	.08	
Retail certificates of deposit	.71	.72	.73	.74	.75	
Time deposits in foreign offices and other time	.19	.20	.18	.17	.18	
Total interest-bearing deposits	.23	.22	.21	.21	.21	
Borrowed funds				0.00		
Federal funds purchased and repurchase agreements	.12	.11	.08	.07	.11	
Federal Home Loan Bank borrowings	.45	.46	.48	.50	.50	
Bank notes and senior debt	1.36	1.35	1.33	1.51	1.49	
Subordinated debt	2.64	2.64	2.40	2.65	2.54	
Commercial paper	.34	.31	.30	.29	.28	
Other Tetal barranced for de-	1.99	2.25	2.62	2.60	2.20	
Total borrowed funds	1.10	1.17	1.14	1.24	1.18	
Total rate on interest-bearing liabilities	46	.45	.44	45	44	
Interest rate spread	2.69	2.76	2.86	2.99	3.14	
Impact of noninterest-bearing sources (b)	13	.13	.12	.13	.12	
Net interest margin	2.82%	2.89%	2.98%	3.12%	3.26%	
	-					

- (a) Calculated as annualized taxable-equivalent net interest income divided by average earning assets. The interest income earned on certain earning assets is completely or partially exempt from federal income tax. As such, these tax-exempt instruments typically yield lower returns than taxable investments. To provide more meaningful comparisons of yields and margins for all earning assets in calculating net interest margins, in this table we use net interest income on a taxable-equivalent basis by increasing the interest income earned on tax-exempt assets to make it fully equivalent to interest income earned on taxable investments. This adjustment is not permitted under generally accepted accounting principles (GAAP) in the Consolidated Income Statement. The taxable-equivalent adjustments to net interest income for the three months ended March 31, 2015, December 31, 2014, September 30, 2014, June 30, 2014 and March 31, 2014, were \$49 million, \$49 million, \$47 million, \$47 million and \$46 million, respectively.
- (b) Represents the positive effects of investing noninterest-bearing sources in interest-earning assets.

#### Total and Core Net Interest Income and Net Interest Margin(Unaudited)

#### **Table 8: Total and Core Net Interest Income**

	Three months ended					
	March 31	December 31	December 31 September 30		March 31	
In millions	2015	2014	2014	2014	2014	
Core net interest income (a)	\$ 1,944	\$ 1,971	\$ 1,957	\$1,982	\$ 2,032	
Total purchase accounting						
accretion (b)	128	126	147	147	163	
Total net interest income	\$ 2,072	\$ 2,097	\$ 2,104	\$2,129	\$ 2,195	

- (a) We believe that core net interest income, a non-GAAP financial measure, is useful in evaluating the performance of our interest-based activities.
- (b) Total purchase accounting accretion includes purchase accounting accretion on purchased impaired loans. Refer to Table 16: Accretion Purchased Impaired Loans for details for certain of these periods.

Table 9: Details of Net Interest Margin(c)

	Three months ended					
	March 31	December 31	September 30	June 30	March 31	
In millions	2015	2014	2014	2014	2014	
Average yields/rates						
Yield on interest-earning assets						
Total investment securities	2.95%	3.05%	2.96%	3.02%	3.02%	
Total loans	3.59	3.63	3.71	3.75	3.95	
Other	1.14	1.15	1.19	1.76	1.62	
Total yield on interest-earning assets	3.15	3.21	3.30	3.44	3.58	
Rate on interest-bearing liabilities						
Total interest-bearing deposits	.23	.22	.21	.21	.21	
Total borrowed funds	1.10	1.17	1.14	1.24	1.18	
Total rate on interest-bearing liabilities	.46	.45	.44	.45	.44	
Interest rate spread	2.69	2.76	2.86	2.99	3.14	
Impact of noninterest-bearing sources	.13	.13	.12	.13	.12	
Net interest margin	2.82%	2.89%	2.98%	3.12%	3.26%	

(c) See note (a) on page 6.

#### Table 10: Details of Core Net Interest Margin(d)

	Three months ended				
In millions	March 31 2015	December 31 2014	September 30 2014	June 30 2014	March 31 2014
Average yields/rates					
Yield on interest-earning assets					
Total investment securities	2.89%	2.98%	2.89%	2.96%	2.96%
Total loans	3.33	3.38	3.42	3.46	3.62
Other	1.13	1.14	1.19	1.74	1.64
Total yield on interest-earning assets	2.96	3.02	3.08	3.22	3.33
Rate on interest-bearing liabilities					
Total interest-bearing deposits	.24	.23	.23	.23	.23
Total borrowed funds	.99	1.03	1.00	1.10	1.04
Total rate on interest-bearing liabilities	.44	.43	.42	.43	.43
Interest rate spread	2.52	2.59	2.66	2.79	2.90
Impact of noninterest-bearing sources	.13	.13	.12	.13	.12
Core net interest margin	2.65	2.72	2.78	2.92	3.02
Purchase accounting accretion impact on net interest margin	.17	.17	.20	.20	.24
Net interest margin	2.82%	2.89%	2.98%	3.12%	3.26%

(d) We believe that core net interest margin, a non-GAAP financial measure, is useful as a tool to help evaluate the impact of purchase accounting accretion on net interest margin. To calculate core net interest margin, each calculated margin in the table has been adjusted by annualized purchase accounting accretion divided by average interest-earning assets.

Table 11: Details of Loans (Unaudited)

	March 31	December 31	September 30	June 30	March 31
In millions Commercial	2015	2014	2014	2014	2014
Retail/wholesale trade	\$ 17,126	\$ 16,972	\$ 16,162	\$ 16,146	\$ 16,157
Manufacturing	20,057	18,744	18,649	18,683	17,185
Service providers	13.916	14,103	13,603	13,734	13,576
Real estate related (a)	10,744	10,812	10,722	10,908	10,856
Financial services	6,306	6,178	5,218	4,846	4,720
Health care	9,192	9,017	9,095	8,939	8,836
Other industries	20,309	21,594	20,051	20,280	19,771
Total commercial	97,650	97,420	93,500	93,536	91,101
Commercial real estate					
Real estate projects (b)	15,057	14,577	14,564	14,535	14,268
Commercial mortgage	9,498	8,685	8,378	8,384	7,883
Total commercial real estate	24,555	23,262	22,942	22,919	22,151
	7,470				
Equipment lease financing		7,686	7,621	7,628	7,521
Total commercial lending	129,675	128,368	124,063	124,083	120,773
Consumer					
Home equity	10.010	20.261	20.667	20.050	21.255
Lines of credit	19,918	20,361	20,667	20,959	21,277
Installment Credit card	14,147	14,316	14,388	14,507	14,595
Other consumer	4,434	4,612	4,449	4,435	4,309
Education	6,448	6,626	6,978	7,118	7,360
Automobile	11,120	11,616	11,548	11,005	10,906
Other	4,491	4,511	4,428	4,317	4,216
Total consumer	60,558	62,042	62,458	62,341	62,663
	00,338	02,042	02,438	02,341	02,003
Residential real estate	12.002	12.005	12 005	12.065	14.170
Residential mortgage Residential construction	13,982	13,885	13,805	13,965	14,179
	507	522	546	595	627
Total residential real estate	14,489	14,407	14,351	14,560	14,806
Total consumer lending	75,047	76,449	76,809	76,901	77,469
Total loans (c)	\$204,722	\$ 204,817	\$ 200,872	\$200,984	\$198,242
<ul><li>(a) Includes loans to customers in the real estate and construction industries.</li><li>(b) Includes both construction loans and intermediate financing for projects.</li></ul>					
(c) Includes purchased impaired loans:	\$ 4,675	\$ 4,858	\$ 5,167	\$ 5,557	\$ 5,824
Table 12: Details of Loans Held for Sale (Unaudited)  In millions	March 31 2015	December 31 2014	September 30 2014	June 30 2014	March 31 2014
Commercial mortgage	\$ 1.037	\$ 922	\$ 891	\$ 900	\$ 732
Residential mortgage	1,249	1,279	1,211	1,271	1,088
Other	137	61	41	57	282
Total	\$ 2,423	\$ 2,262	\$ 2,143	\$ 2,228	\$ 2,102
Table 13: Commitments to Extend Credit (Unaudited)	<u>= -3,</u>	<u>,</u>	<del></del>	<del>*</del>	<del>,</del>
	M1-21	Dagger-1 21	Sontor-l 20	Jun - 20	Marak 21
In millions	March 31 2015	December 31 2014	September 30 2014	June 30 2014	March 31 2014
Commitments to extend credit (a)	\$137,960	\$ 139,687	\$ 136,795	\$131,446	\$129,644
to vicenta vicani (a)	Ψ137,700	137,007	Ψ 130,773	ψ131,TT0	Ψ122,011

<sup>(</sup>a) Commitments to extend credit, or net unfunded loan commitments, represent arrangements to lend funds or provide liquidity subject to specified contractual conditions.

### Allowances for Loan and Lease Losses and Unfunded Loan Commitments and Letters of Credit (Unaudited) Table 14: Change in Allowance for Loan and Lease Losses

Three months ended - in millions	March 31 2015		ember 31 2014		ember 30 2014	June 30 2014	March 31 2014
Beginning balance	\$ 3,331	\$	3,406	\$	3,453	\$3,530	\$ 3,609
Gross charge-offs:							
Commercial	(34)		(45)		(60)	(86)	(85)
Commercial real estate	(12)		(24)		(14)	(14)	(18)
Equipment lease financing			(5)		(3)	(4)	(2)
Home equity	(52)		(62)		(50)	(68)	(95)
Residential real estate			(14)		(11)	(7)	(8)
Credit card	(43)		(38)		(40)	(42)	(43)
Other consumer	(48)		(47)		(44)	(43)	(49)
Total gross charge-offs	(189)		(235)		(222)	(264)	(300)
Recoveries:							
Commercial	32		51		62	43	51
Commercial real estate	12		20		15	29	20
Equipment lease financing	1		4		4	3	3
Home equity	20		20		19	20	19
Residential real estate	2		3		21	3	(1)
Credit card	5		5		5	6	5
Other consumer	14		14		14	15	17
Total recoveries	86		117		140	119	114
Net (charge-offs) recoveries:							
Commercial	(2)		6		2	(43)	(34)
Commercial real estate			(4)		1	15	2
Equipment lease financing	1		(1)		1	(1)	1
Home equity	(32)		(42)		(31)	(48)	(76)
Residential real estate	2		(11)		10	(4)	(9)
Credit card	(38)		(33)		(35)	(36)	(38)
Other consumer	(34)		(33)		(30)	(28)	(32)
Total net charge-offs	(103)		(118)		(82)	(145)	(186)
Provision for credit losses	54		52		55	72	94
Other	(1)		(1)		(1)	, 2	(1)
Net change in allowance for unfunded loan commitments and letters of credit	25		(8)		(19)	(4)	14
Ending balance	\$ 3,306	\$	3,331	\$	3,406	\$3,453	\$ 3,530
C C C C C C C C C C C C C C C C C C C	φ 3,300	Ψ	3,331	Ψ	3,100	ψ3,133	Φ 3,330
Supplemental Information	200/		220/		1.00/	200/	200
Net charge-offs to average loans (for the three months ended) (annualized)	.20%		.23%		.16%	.29%	.389
Allowance for loan and lease losses to total loans	1.61	•	1.63	Ф	1.70	1.72	1.78
Commercial lending net charge-offs	\$ (1)	\$	1	\$	4	\$ (29)	\$ (31)
Consumer lending net charge-offs	(102)		(119)		(86)	(116)	(155)
Total net charge-offs	\$ (103)	\$	(118)	\$	(82)	\$ (145)	\$ (186)
Net charge-offs to average loans			0				
Commercial lending	.00%		.00%		(.01)%	.10%	.119
Consumer lending			.62		.44	.60	.81
Гable 15: Change in Allowance for Unfunded Loan Commitments and Letters of Cr	edit						
	March 31		cember 31		ptember 30	June 30	March 3

	March 31	December 31	September 30	June 30	March 31
Three months ended - in millions	2015	2014	2014	2014	2014
Beginning balance	\$ 259	\$ 251	\$ 232	\$ 228	\$ 242
Net change in allowance for unfunded loan commitments and letters of credit	(25)	8	19	4	(14)
Ending balance	\$ 234	\$ 259	\$ 251	\$ 232	\$ 228

#### Purchase Accounting Accretion, Accretable Yield and Valuation of Purchased Impaired Loans (Unaudited)

#### Table 16: Accretion - Purchased Impaired Loans

		Three months ended	
	March 31	December 31	March 31
In millions	2015		2014
Impaired loans			
Scheduled accretion	\$ 99	\$ 106	\$ 125
Reversal of contractual interest on impaired loans	(55)	(58)	(68)
Scheduled accretion net of contractual interest	44	48	57
Excess cash recoveries (a)	33	32	29
Total impaired loans	\$ 77	\$ 80	\$ 86

(a) Relates to excess cash recoveries for purchased impaired commercial loans.

Table 17: Purchased Impaired Loans - Accretable Yield

	0.55
January 1, 2015 \$1,558 January 1, 2014 \$2,	,055
Scheduled accretion (99) Scheduled accretion (	(125)
Excess cash recoveries (33) Excess cash recoveries	(29)
Net reclassifications to (from) accretable from (to) non-accretable and other  Net reclassifications to (from) accretable from (to) non-accretable and	
activity (a) 58 other activity (a)	87
March 31, 2015 (b) \$1,484 March 31, 2014 \$1,	,988

- (a) Approximately 90% and 95% of the net reclassification for the quarters ended March 31, 2015 and 2014, respectively, were driven by the consumer portfolio and were due to improvements of cash expected to be collected on loans in future periods. The remaining net reclassifications were predominantly due to future cash flow changes in the commercial portfolio.
- (b) As of March 31, 2015, we estimate that the reversal of contractual interest on purchased impaired loans will total approximately \$.8 billion in future periods. This will offset the total net accretable interest in future interest income of \$1.5 billion on purchased impaired loans.

#### **Table 18: Valuation of Purchased Impaired Loans**

	Marc	h 31, 2015	Decem	nber 31, 2014
Dollars in millions	Balance	Net Investment	Balance	Net Investment
Commercial and commercial real estate loans:	<u> </u>		<u> </u>	
Outstanding balance (a)	\$ 398		\$ 466	
Recorded investment	276		310	
Allowance for loan losses	(80)		<u>(79</u> )	
Net investment/Carrying value	196	49%	231	50%
Consumer and residential mortgage loans:				
Outstanding balance (a)	4,343		4,541	
Recorded investment	4,399		4,548	
Allowance for loan losses	<u>(781</u> )		(793)	
Net investment/Carrying value	3,618	83%	3,755	83%
Total purchased impaired loans:				
Outstanding balance (a)	4,741		5,007	
Recorded investment	4,675		4,858	
Allowance for loan losses	(861)		(872)	
Net investment/Carrying value	<u>\$3,814</u>	<u>80</u> %	\$3,986	80%

(a) Outstanding balance represents the balance on the loan servicing system for active loans. It is possible for the outstanding balance to be lower than the recorded investment for certain loans due to the use of pool accounting. Our 2014 Form 10-K included, and our first quarter 2015 Form 10-Q will include, additional information on purchased impaired loans.

#### Details of Nonperforming Assets (Unaudited)

Table 19: Nonperforming Assets by Type

In millions	March 31 2015	December 31 2014	September 30 2014	June 30 2014	March 31 2014
Nonperforming loans, including TDRs (a)					
Commercial lending					
Commercial					
Retail/wholesale trade	\$ 46	\$ 48	\$ 62	\$ 70	\$ 49
Manufacturing	59	59	44	69	63
Service providers	63	67	82	94	90
Real estate related (b)	66	66	76	79	122
Financial services	1	4	5	5	5
Health care	28	28	23	23	17
Other industries	17	18	28	54	91
Total commercial	280	290	320	394	437
Commercial real estate					
Real estate projects	257	290	346	370	401
Commercial mortgage	36	44	49	65	79
Total commercial real estate	293	334	395	435	480
Equipment lease financing	2	2	3	4	6
Total commercial lending	575	626	718	833	923
Consumer lending (c)					
Home equity	1,101	1,112	1,090	1,093	1,117
Residential real estate					
Residential mortgage	653	694	725	799	829
Residential construction	12	12	18	17	13
Credit card	3	3	3	3	4
Other consumer	61	63	58	56	61
Total consumer lending	1,830	1,884	1,894	1,968	2,024
Total nonperforming loans (d)	2,405	2,510	2,612	2,801	2,947
OREO and foreclosed assets					
Other real estate owned (OREO)	331	351	353	352	343
Foreclosed and other assets	18	19	10	15	14
Total OREO and foreclosed assets (e)	349	370	363	367	357
Total nonperforming assets	\$ 2,754	\$ 2,880	\$ 2,975	\$3,168	\$ 3,304
Nonperforming loans to total loans	1.17%	1.23%	1.30%	1.39%	1.49%
Nonperforming assets to total loans, OREO and foreclosed assets	1.34	1.40	1.48	1.57	1.66
Nonperforming assets to total assets	.78	.83	.89	.97	1.02
Allowance for loan and lease losses to nonperforming loans (f)	137	133	130	123	120

- (a) See analysis of troubled debt restructurings (TDRs) on page 12.
- (b) Includes loans related to customers in the real estate and construction industries.
- (c) Excludes most consumer loans and lines of credit, not secured by residential real estate, which are charged off after 120 to 180 days past due and are not placed on nonperforming status.
- (d) Nonperforming loans exclude certain government insured or guaranteed loans, loans held for sale, loans accounted for under the fair value option and purchased impaired loans.
- (e) The recorded investment of loans collateralized by residential real estate property that are in process of foreclosure was \$.7 billion, \$.8 billion, \$.8 billion, \$.9 billion and \$.9 billion at March 31, 2015, December 31, 2014, September 30, 2014, June 30, 2014 and March 31, 2014, which included \$.5 billion, \$.5 billion, \$.5 billion, \$.6 billion and \$.6 billion, respectively, of loans that are government insured/guaranteed.
- (f) The allowance for loan and lease losses includes impairment reserves attributable to purchased impaired loans.

#### Details of Nonperforming Assets and Troubled Debt Restructurings (Unaudited)

Table 20: Change in Nonperforming Assets

In millions	ry 1, 2015 - th 31, 2015	er 1, 2014 - ber 31, 2014	 1, 2014 - lber 30, 2014	11, 2014 - 30, 2014	y 1, 2014 - n 31, 2014
Beginning balance	\$ 2,880	\$ 2,975	\$ 3,168	\$ 3,304	\$ 3,457
New nonperforming assets	336	470	380	644	633
Charge-offs and valuation adjustments	(124)	(158)	(127)	(148)	(152)
Principal activity, including paydowns and payoffs	(170)	(183)	(195)	(300)	(323)
Asset sales and transfers to loans held for sale	(93)	(130)	(143)	(212)	(85)
Returned to performing status	 (75)	 (94)	 (108)	 (120)	 (226)
Ending balance	\$ 2,754	\$ 2,880	\$ 2,975	\$ 3,168	\$ 3,304

Table 21: Largest Individual Nonperforming Assets at March 31, 2015 (a)

In millions			
Ranking	Outstan	dings	Industry
1	\$	35	Real Estate, Rental and Leasing
2		16	Manufacturing
3		15	Real Estate, Rental and Leasing
4		10	Manufacturing
5		8	Manufacturing
6		8	Construction
7		8	Wholesale Trade
8		8	Real Estate, Rental and Leasing
9		7	Real Estate, Rental and Leasing
10		7	Health Care and Social Assistance
Total	\$	122	

As a percent of total nonperforming assets 4%

(a) Amounts shown are not net of related allowance for loan and lease losses, if applicable.

**Table 22: Summary of Troubled Debt Restructurings** 

In millions	March 31 2015	December 31 2014	September 30 2014	June 30 2014	March 31 2014
Total consumer lending	\$ 2,020	\$ 2,041	\$ 2,064	\$2,121	\$ 2,134
Total commercial lending	510	542	552	546	579
Total TDRs	\$ 2,530	\$ 2,583	\$ 2,616	\$2,667	\$ 2,713
Nonperforming	\$ 1,317	\$ 1,370	\$ 1,303	\$1,369	\$ 1,405
Accruing (a)	1,089	1,083	1,174	1,153	1,151
Credit card	124	130	139	145	157
Total TDRs	\$ 2,530	\$ 2,583	\$ 2,616	\$2,667	\$ 2,713

Loans whose terms have been restructured in a manner that grants a concession to a borrower experiencing financial difficulties are considered troubled debt restructurings (TDRs). TDRs typically result from our loss mitigation activities and include rate reductions, principal forgiveness, postponement/reduction of scheduled amortization, and extensions, which are intended to minimize economic loss and to avoid foreclosure or repossession of collateral. Certain consumer government insured or guaranteed loans which were evaluated for TDR consideration, loans held for sale, loans accounted for under the fair value option, and pooled purchased impaired loans are not classified as TDRs.

(a) Accruing loans have demonstrated a period of at least six months of current performance under the restructured terms and are excluded from nonperforming loans. Loans where borrowers have been discharged from bankruptcy and have not formally reaffirmed their loan obligation and loans to borrowers not currently obligated to make principal and interest payments under the restructured terms are not returned to accrual status.

#### Accruing Loans Past Due (Unaudited)

Table 23: Accruing Loans Past Due 30 to 59 Days (a)

			Amount			Percent of Total Outstandings						
	Mar. 31	Dec. 31	Sept. 30	Jun. 30	Mar. 31	Mar. 31	Dec. 31	Sept. 30	Jun. 30	Mar. 31		
Dollars in millions	2015	2014	2014	2014	2014	2015	2014	2014	2014	2014		
Commercial	\$ 73	\$ 73	\$ 46	\$ 71	\$ 93	.07%	.07%	.05%	.08%	.10%		
Commercial real estate	24	23	47	17	35	.10	.10	.20	.07	.16		
Equipment lease financing	16	11	4	4	17	.21	.14	.05	.05	.23		
Home equity	61	70	67	65	76	.18	.20	.19	.18	.21		
Residential real estate												
Non government insured	72	95	87	87	101	.50	.66	.61	.60	.68		
Government insured	70	68	76	74	82	.48	.47	.53	.51	.55		
Credit card	25	28	27	26	26	.56	.61	.61	.59	.60		
Other consumer												
Non government insured	52	62	56	50	51	.24	.27	.24	.22	.23		
Government insured	126	152	164	154	149	.57	.67	.71	.69	.66		
Total	\$ 519	\$ 582	\$ 574	\$ 548	\$ 630	.25	.28	.29	.27	.32		

Table 24: Accruing Loans Past Due 60 to 89 Days (a)

	Amount				Percent of Total Outstandings					
	Mar. 31	Dec. 31	Sept. 30	Jun. 30	Mar. 31	Mar. 31	Dec. 31	Sept. 30	Jun. 30	Mar. 31
Dollars in millions	2015	2014	2014	2014	2014	2015	2014	2014	2014	2014
Commercial	\$ 20	\$ 24	\$ 19	\$ 26	\$ 20	.02%	.02%	.02%	.03%	.02%
Commercial real estate	23	2	6	48	25	.09	.01	.03	.21	.11
Equipment lease financing		1	1	1			.01	.01	.01	
Home equity	30	32	25	27	32	.09	.09	.07	.08	.09
Residential real estate										
Non government insured	18	25	24	21	27	.12	.17	.17	.14	.18
Government insured	35	43	41	48	43	.24	.30	.29	.33	.29
Credit card	17	20	18	18	19	.38	.43	.41	.41	.44
Other consumer										
Non government insured	18	19	20	15	16	.08	.08	.09	.07	.07
Government insured	82	93	100	94	104	.37	.41	.44	.42	.46
Total	\$ 243	\$ 259	\$ 254	\$ 298	\$ 286	.12	.13	.13	.15	.14

Table 25: Accruing Loans Past Due 90 Days or More (a)

	Amount				Percent of Total Outstandings					
Dollars in millions	Mar. 31	Dec. 31	Sept. 30	Jun. 30	Mar. 31	Mar. 31	Dec. 31	Sept. 30	Jun. 30	Mar. 31
	2015	2014	2014	2014	2014	2015	2014	2014	2014	2014
Commercial	\$ 35	\$ 37	\$ 39	\$ 35	\$ 28	.04%	.04%	.04%	.04%	.03%
Commercial real estate			1					.00		
Equipment lease financing										
Residential real estate										
Non government insured	26	23	24	23	30	.18	.16	.17	.16	.20
Government insured	634	719	785	872	924	4.38	4.99	5.47	5.99	6.24
Credit card	32	33	29	29	31	.72	.72	.65	.65	.72
Other consumer										
Non government insured	17	16	13	12	13	.08	.07	.06	.05	.06
Government insured	244	277	287	281	284	1.11	1.22	1.25	1.25	1.26
Total	\$ 988	\$1,105	\$1,178	<u>\$1,252</u>	<u>\$1,310</u>	.48	.54	.59	.62	.66

<sup>(</sup>a) Excludes loans held for sale and purchased impaired loans.

#### **Business Segment Descriptions** (Unaudited)

Retail Banking provides deposit, lending, brokerage, investment management and cash management services to consumer and small business customers within our primary geographic markets. Our customers are serviced through our branch network, ATMs, call centers, online banking and mobile channels. The branch network is located primarily in Pennsylvania, Ohio, New Jersey, Michigan, Illinois, Maryland, Indiana, North Carolina, Florida, Kentucky, Washington, D.C., Delaware, Virginia, Alabama, Missouri, Georgia, Wisconsin and South Carolina.

Corporate & Institutional Banking provides lending, treasury management, and capital markets-related products and services to mid-sized and large corporations, government and not-for-profit entities. Lending products include secured and unsecured loans, letters of credit and equipment leases. Treasury management services include cash and investment management, receivables management, disbursement services, funds transfer services, information reporting, and global trade services. Capital markets-related products and services include foreign exchange, derivatives, securities, loan syndications, mergers and acquisitions advisory, equity capital markets advisory and related services. We also provide commercial loan servicing and real estate advisory and technology solutions for the commercial real estate finance industry. Products and services are generally provided within our primary geographic markets, with certain products and services offered nationally and internationally.

Asset Management Group includes personal wealth management for high net worth and ultra high net worth clients and institutional asset management. Wealth management products and services include investment and retirement planning, customized investment management, private banking, tailored credit solutions, and trust management and administration for individuals and their families. Hawthorn provides multi-generational family planning including wealth strategy, investment management, private banking, tax and estate planning guidance, performance reporting and personal administration services to ultra high net worth families. Institutional asset management provides investment management, custody administration and retirement administration services. Institutional clients include corporations, unions, municipalities, non-profits, foundations and endowments, primarily located in our geographic footprint.

Residential Mortgage Banking directly originates first lien residential mortgage loans on a nationwide basis with a significant presence within the retail banking footprint. Mortgage loans represent loans collateralized by one-to-four-family residential real estate. These loans are typically underwritten to government agency and/or third-party standards, and either sold, servicing retained, or held on PNC's balance sheet. Loan sales are primarily to secondary mortgage conduits of FNMA, FHLMC, Federal Home Loan Banks and third-party investors, or are securitized and issued under the GNMA program. The mortgage servicing operation performs all functions related to servicing mortgage loans, primarily those in first lien position, for various investors and for loans owned by PNC.

Non-Strategic Assets Portfolio includes a consumer portfolio of mainly residential mortgage and brokered home equity loans and lines of credit, and a small commercial/commercial real estate loan and lease portfolio. We obtained a significant portion of these non-strategic assets through acquisitions of other companies.

BlackRock, in which we hold an equity investment, is a leading publicly traded investment management firm providing a broad range of investment and risk management services to institutional and retail clients worldwide. Using a diverse platform of active and index investment strategies across asset classes, BlackRock develops investment outcomes and asset allocation solutions for clients. Product offerings include single- and multi-asset class portfolios investing in equities, fixed income, alternatives and money market instruments. BlackRock also offers an investment and risk management technology platform, risk analytics and advisory services and solutions to a broad base of institutional investors. We hold our equity investment in BlackRock as a key component of our diversified revenue strategy. BlackRock is a publicly traded company, and additional information regarding its business is available in its filings with the Securities and Exchange Commission (SEC). At March 31, 2015, our economic interest in BlackRock was 22%.

**Table 26: Period End Employees** 

	March 31 2015	December 31 2014	September 30 2014	June 30 2014	March 31 2014
Full-time employees					
Retail Banking	22,063	22,216	22,103	22,148	22,104
Other full-time employees (a)	27,696	27,529	27,528	27,765	27,740
Total full-time employees	49,759	49,745	49,631	49,913	49,844
Part-time employees					
Retail Banking	3,150	3,274	3,410	3,644	3,761
Other part-time employees (a)	563	568	614	802	510
Total part-time employees	3,713	3,842	4,024	4,446	4,271
Total	53,472	53,587	53,655	54,359	54,115

(a) Includes period end employees for all businesses other than Retail Banking and includes operations, technology and staff services employees other than staff directly employed by Retail Banking.

Table 27: Summary of Business Segment Income and Revenue (Unaudited) (a) (b)

	Three months ended									
In millions	March 31	December 31	September 30	June 30	March 31					
	2015	2014	2014	2014	2014					
Income (Loss)										
Retail Banking	\$ 202	\$ 172	\$ 173	\$ 225	\$ 158					
Corporate & Institutional Banking	482	564	549	470	523					
Asset Management Group	37	45	46	53	37					
Residential Mortgage Banking	28	(9)	12	36	(4)					
Non-Strategic Assets Portfolio	81	76	82	99	110					
Other, including BlackRock (b) (c)	174	209	176	169	236					
Net income	\$ 1,004	\$ 1,057	\$ 1,038	<u>\$1,052</u>	\$ 1,060					
Revenue										
Retail Banking	\$ 1,526	\$ 1,520	\$ 1,521	\$1,514	\$ 1,494					
Corporate & Institutional Banking	1,284	1,444	1,386	1,348	1,298					
Asset Management Group	281	281	277	279	270					
Residential Mortgage Banking	207	182	185	227	206					
Non-Strategic Assets Portfolio	121	140	152	147	148					
Other, including BlackRock (b) (c)	312	380	320	295	361					
Total revenue	\$ 3,731	\$ 3,947	\$ 3,841	\$3,810	\$ 3,777					

- (a) Our business information is presented based on our internal management reporting practices. We periodically refine our internal methodologies as management reporting practices are enhanced. Net interest income in business segment results reflects PNC's internal funds transfer pricing methodology. Assets receive a funding charge and liabilities and capital receive a funding credit based on a transfer pricing methodology that incorporates product repricing characteristics, tenor and other factors. In the first quarter of 2015, enhancements were made to PNC's funds transfer pricing methodology primarily for costs related to the new regulatory short-term liquidity standards. The enhancements incorporate an additional charge assigned to assets, including for unfunded loan commitments. Conversely, a higher transfer pricing credit has been assigned to those deposits that are accorded higher value under Liquidity Coverage Ratio rules for liquidity purposes. These adjustments apply to business segment results prospectively beginning with the first quarter of 2015. Excluding any changes in business volumes, the estimated impact of this change to net interest income for Retail Banking and Corporate & Institutional Banking were approximately an increase of \$55 million and a decrease of \$60 million, respectively, for the first quarter of 2015. The impacts to the other business segments were not significant. Prior periods have not been adjusted.
- (b) We consider BlackRock to be a separate reportable business segment but have combined its results with Other for this presentation. Our first quarter 2015 Form 10-Q will include additional information regarding BlackRock.
- (c) Includes earnings and gains or losses related to PNC's equity interest in BlackRock and residual activities that do not meet the criteria for disclosure as a separate reportable business, such as gains or losses related to BlackRock transactions, integration costs, asset and liability management activities including net securities gains or losses, other-than-temporary impairment of investment securities and certain trading activities, exited businesses, private equity investments, intercompany eliminations, most corporate overhead, tax adjustments that are not allocated to business segments and differences between business segment performance reporting and financial statement reporting (GAAP), including the presentation of net income attributable to noncontrolling interests as the segments' results exclude their portion of net income attributable to noncontrolling interests.

Table 28: Retail Banking (Unaudited) (a)

		T	hree months ended		
	March 31	December 31	September 30	June 30	March 31
Dollars in millions	2015	2014	2014	2014	2014
INCOME STATEMENT					
Net interest income	\$ 1,038	\$ 986	\$ 985	\$ 973	\$ 980
Noninterest income					
Service charges on deposits	146	172	173	148	140
Brokerage	67	64	60	61	55
Consumer services	233	247	248	248	218
Other	42	51	55	84	101
Total noninterest income	488	534	536	541	514
Total revenue	1,526	1,520	1,521	1,514	1,494
Provision for credit losses	49	54	74	4	145
Noninterest expense	1,158	1,195	1,175	1,155	1,100
Pretax earnings	319	271	272	355	249
Income taxes	117	99	99	130	91
Earnings	\$ 202	\$ 172	\$ 173	\$ 225	\$ 158
AVERAGE BALANCE SHEET	<del></del>			=====	
Loans					
Consumer					
Home equity	\$ 28,152	\$ 28,457	\$ 28,684	\$ 28,959	\$ 29,317
Indirect auto	9,287	9,209	9,192	9,092	8,994
Indirect other	603	635	675	726	777
Education	6,626	6,895	7,100	7,298	7,547
Credit cards	4,444	4,475	4,401	4,307	4,271
Other	2,347	2,345	2,277	2,189	2,137
Total consumer	51,459	52,016	52,329	52,571	53,043
Commercial and commercial real estate	10,654	10,698	10,801	10,922	11,051
Floor plan	2,213	2,180	2,021	2,291	2,373
Residential mortgage	734	552	584	623	647
Total loans	65,060	65,446	65,735	66,407	67,114
Goodwill and other intangible assets	5,990	6,007	6,025	6,043	6,062
Other assets	2,967	2,946	2,922	2,753	2,744
Total assets	\$ 74,017	\$ 74,399	\$ 74,682	\$ 75,203	\$ 75,920
Deposits	<del>=</del>	<del></del>	<del></del>	<del></del>	<del></del>
Noninterest-bearing demand	\$ 22,591	\$ 22,860	\$ 22,392	\$ 21,907	\$ 21,359
Interest-bearing demand	35,650	34,298	33,900	34,272	33,490
Money market	53,105	51,204	50,204	50,142	49,484
Total transaction deposits	111,346	108,362	106,496	106,321	104,333
Savings	12,888	12,244	11,997	11,845	11,288
Certificates of deposit	17,318	17,959	18,720	19,354	19,882
Total deposits	141,552	138,565	137,213	137,520	135,503
Other liabilities	617	555	507	411	398
Total liabilities					
	<u>\$142,169</u>	\$ 139,120	\$ 137,720	\$137,931	\$135,901
PERFORMANCE RATIOS					
Return on average assets	1.11%			1.20%	.84%
Noninterest income to total revenue	32	35	35	36	34
Efficiency	<u>76</u>	79	77	76	74

<sup>(</sup>a) See note (a) on page 15.

Table 28: Retail Banking (Unaudited) (Continued)

	Three months ended								
	March 31	December 31	September 30	June 30	March 31				
Dollars in millions, except as noted	2015	2014	2014	2014	2014				
OTHER INFORMATION (a)									
Credit-related statistics:	Φ 121	Φ 120	0 146	A 150	A 150				
Commercial nonperforming assets	\$ 131	\$ 139	\$ 146	\$ 158	\$ 172				
Consumer nonperforming assets	1,043	1,059	1,037	1,037	1,059				
Total nonperforming assets	<u>\$ 1,174</u>	\$ 1,198	\$ 1,183	<u>\$1,195</u>	\$ 1,231				
Purchased impaired loans (b)	<u>\$ 553</u>	<u>\$ 575</u>	\$ 600	<u>\$ 631</u>	\$ 663				
Commercial lending net charge-offs (recoveries)	\$ 1	\$ (2)	\$ 2	\$ 11	\$ 20				
Credit card lending net charge-offs	38	33	35	37	37				
Consumer lending (excluding credit card) net charge-offs	60	73	56	68	88				
Total net charge-offs	\$ 99	\$ 104	\$ 93	\$ 116	\$ 145				
Commercial lending annualized net charge-off ratio	.03%	(.06)%	.06%	.33%	.60%				
Credit card lending annualized net charge-off ratio	3.47%	2.93%	3.16%	3.45%	3.51%				
Consumer lending (excluding credit card) annualized net charge-off ratio	.51%	.60%	.46%	.56%	.72%				
Total annualized net charge-off ratio	.62%	.63%	.56%	.70%	.88%				
Home equity portfolio credit statistics: (c)									
% of first lien positions at origination (d)	54%	54%	53%	53%	53%				
Weighted-average loan-to-value ratios (LTVs) (d) (e)	76%	77%	78%	79%	79%				
Weighted-average updated FICO scores (f)	748	748	747	748	745				
Annualized net charge-off ratio	.42%	.52%	.35%	.54%	.75%				
Delinquency data - % of total loans: (g)									
Loans 30 - 59 days past due	.18%	.20%	.19%	.19%	.21%				
Loans 60 - 89 days past due	.09%	.09%	.07%	.07%	.08%				
Accruing loans past due	.27%	.29%	.26%	.26%	.29%				
Nonperforming loans	3.12%	3.13%	3.04%	3.08%	3.12%				
Other statistics:									
ATMs	8,754	8,605	8,178	7,977	8,001				
Branches (h)	2,660	2,697	2,691	2,695	2,703				
Brokerage account client assets (billions) (i)	<u>\$ 44</u>	\$ 43	<u>\$ 43</u>	<u>\$ 43</u>	<u>\$ 41</u>				
Customer-related statistics (average):									
Non-teller deposit transactions (j)	40%	38%	36%	33%	31%				
Digital consumer customers (k)	50%	49%	47%	45%	43%				

- (a) Presented as of period end, except for net charge-offs and annualized net charge-off ratios, which are for the three months ended, and customer-related statistics which are quarterly averages.
- (b) Recorded investment of purchased impaired loans related to acquisitions.
- (c) Lien position, LTV and FICO statistics are based upon customer balances.
- (d) Lien positions and LTV calculations reflect management assumptions where data limitations exist.
- (e) LTV statistics are based upon current information.
- (f) Represents FICO scores that are updated at least quarterly.
- (g) Data based upon recorded investment. Past due amounts exclude purchased impaired loans, even if contractually past due, as we are currently accreting interest income over the expected life of the loans.
- (h) Excludes satellite offices (e.g., drive-ups, electronic branches and retirement centers) that provide limited products and/or services.
- (i) Amounts include cash and money market balances.
- (j) Percentage of total deposit transactions processed at an ATM or through our mobile banking application.
- (k) Represents consumer checking relationships that process the majority of their transactions through non-teller channels.

Table 29: Corporate & Institutional Banking (Unaudited) (a)

	Three months ended								
	March 31	December 31	September 30	June 30	March 31				
Dollars in millions	2015	2014	2014	2014	2014				
INCOME STATEMENT Net interest income	\$ 855	\$ 956	\$ 922	\$ 921	\$ 934				
Noninterest income Noninterest income	\$ 855	\$ 956	\$ 922	\$ 921	\$ 934				
Corporate service fees	310	369	346	312	268				
Other	119	119	118	115	96				
Noninterest income	429	488	464	427	364				
Total revenue	1,284	1,444	1,386	1,348	1,298				
Provision for credit losses (benefit)	17	21	(4)	103	(13)				
Noninterest expense	514	544	528	504	488				
Pretax earnings	753	879	862	741	823				
Income taxes	271	315	313	271	300				
Earnings	\$ 482	\$ 564	\$ 549	\$ 470	\$ 523				
AVERAGE BALANCE SHEET	====	<del></del>							
Loans									
Commercial	\$ 84,712	\$ 82,066	\$ 79,083	\$ 78,022	\$ 75,506				
Commercial real estate	22,090	21,720	21,492	21,234	20,039				
Equipment lease financing	6,914	6,977	6,922	6,878	6,789				
Total commercial lending	113,716	110,763	107,497	106,134	102,334				
Consumer	1,352	1,442	1,203	1,016	1,125				
Total loans	115,068	112,205	108,700	107,150	103,459				
Goodwill and other intangible assets	3,835	3,867	3,806	3,804	3,826				
Loans held for sale	1,106	1,103	1,092	932	894				
Other assets	11,169	10,784	10,073	10,139	9,758				
Total assets	<u>\$131,178</u>	\$ 127,959	\$ 123,671	\$122,025	<u>\$117,937</u>				
Deposits									
Noninterest-bearing demand	\$ 46,976	\$ 46,769	\$ 44,730	\$ 42,521	\$ 42,772				
Money market	22,286	22,706	21,821	20,277	20,678				
Other	9,340	8,883	7,839	7,565	7,531				
Total deposits	78,602	78,358	74,390	70,363	70,981				
Other liabilities	8,271	7,833	7,412	7,476	7,476				
Total liabilities	\$ 86,873	\$ 86,191	\$ 81,802	\$ 77,839	\$ 78,457				
PERFORMANCE RATIOS	_ <del></del>				_ <del></del>				
Return on average assets	1.49%	1.75%	1.76%	1.54%	1.80%				
Noninterest income to total revenue	33	34	33	32	28				
Efficiency	40	38	38	37	38				

<sup>(</sup>a) See note (a) on page 15.

Table 29: Corporate & Institutional Banking (Unaudited) (Continued) (a)

	Three months ended									
	March 31			ne 30		rch 31				
Dollars in millions, except as noted COMMERCIAL LOAN SERVICING		2015	_	2014		2014		2014	2	014
PORTFOLIO - SERVICED FOR PNC AND OTHERS										
(in billions)										
Beginning of period	\$	377	\$	363	\$	353	\$	351	\$	347
Acquisitions/additions		29		35		25		17		22
Repayments/transfers		(16)		(21)		(15)		(15)		(18)
End of period	\$	390	\$	377	\$	363	\$	353	\$	351
OTHER INFORMATION										
Consolidated revenue from: (b)										
Treasury Management (c)	\$	319	\$	338	\$	326	\$	313	\$	311
Capital Markets (d)	\$	180	\$	230	\$	212	\$	178	\$	157
Commercial mortgage banking activities										
Commercial mortgage loans held for sale (e)	\$	26	\$	42	\$	32	\$	33	\$	19
Commercial mortgage loan servicing income (f)		56		58		56		53		55
Commercial mortgage servicing rights valuation, net of economic hedge (g)		16		5		8		14		11
Total	\$	98	\$	105	\$	96	\$	100	\$	85
Average Loans (by C&IB business)										
Corporate Banking	\$ 5	58,227	\$	56,746	\$	54,678	\$ 5	53,633	\$ 5	2,253
Real Estate	2	29,918		29,163		28,111	2	27,642	2	6,003
Business Credit				13,849		13,481	1	13,198		2,534
Equipment Finance	1	10,941		10,805		10,582	1	10,290	1	0,210
Other		1,765		1,642		1,848		2,387		2,459
Total average loans	\$1	15,068	\$	112,205	\$	108,700	\$10	07,150	\$10	3,459
Total loans (h)	\$1	14,946	\$	113,935	\$	109,792	\$10	08,990	\$10	5,398
Net carrying amount of commercial mortgage servicing rights (h)	\$	494	\$	506	\$	532	\$	515	\$	529
Credit-related statistics:										
Nonperforming assets (h)							-	715	\$	786
Purchased impaired loans (h) (i)	\$	221	\$	246	\$	316	\$	370	\$	428
Net charge-offs (recoveries)	\$	(1)	\$	(2)	\$	(7)	\$	15	\$	2

- (a) See note (a) on page 15.
- (b) Represents consolidated PNC amounts. Our first quarter 2015 Form 10-Q will include additional information regarding these items.
- (c) Includes amounts reported in net interest income and corporate service fees.
- (d) Includes amounts reported in net interest income, corporate service fees and other noninterest income.
- (e) Includes other noninterest income for valuations on commercial mortgage loans held for sale and related commitments, derivative valuations, origination fees, and gains on sale of loans held for sale and net interest income on loans held for sale.
- (f) Includes net interest income and noninterest income, primarily in corporate services fees, from loan servicing and ancillary services, net of changes in fair value on commercial mortgage servicing rights due to time and payoffs. Commercial mortgage servicing rights valuation, net of economic hedge is shown separately.
- (g) Includes amounts reported in corporate service fees.
- (h) Presented as of period end.
- (i) Recorded investment of purchased impaired loans related to acquisitions.

#### Table 30: Asset Management Group (Unaudited) (a)

Dollars in millions, except as noted INCOME STATEMENT Net interest income	March 31 2015	December 31 2014	September 30	June 30	March 31
INCOME STATEMENT	2015	2014			
			2014	2014	2014
	\$ 73	\$ 74	\$ 72	\$ 72	\$ 71
Noninterest income	208	207	205	207	199
Total revenue	281	281	277	279	270
Provision for credit losses (benefit)	12	(3)	(4)	(6)	12
Noninterest expense	210	211	209	202	199
Pretax earnings	59	73	72	83	59
Income taxes	22	28	26	30	22
Earnings	\$ 37	\$ 45	\$ 46	\$ 53	\$ 37
	<u> </u>	φ <del>4</del> 3	<b>3</b> 40	\$ 33	\$ 37
AVERAGE BALANCE SHEET					
Loans Consumer	e 5.650	e 5.000	e 5.407	05 411	Ø 5 211
Consumer Commercial and commercial real estate	\$ 5,650 932	\$ 5,606 954	\$ 5,497 970	\$5,411 998	\$ 5,311 1,023
Residential mortgage	865	854	822	789	771
Total loans Goodwill and other intangible assets	7,447 238	7,414 247	7,289 255	7,198 264	7,105 272
Other assets	258	255	231	223	222
Total assets	\$ 7,943	\$ 7,916	\$ 7,775	<u>\$7,685</u>	<u>\$ 7,599</u>
Deposits					
Noninterest-bearing demand	\$ 1,345	\$ 1,436	\$ 1,362	\$1,327	\$ 1,338
Interest-bearing demand	4,241	4,152	3,857	3,912	3,893
Money market	4,621	4,025	4,005	3,857	3,889
Total transaction deposits	10,207	9,613	9,224	9,096	9,120
CDs/IRAs/savings deposits	<u>455</u>	467	463	446	436
Total deposits	10,662	10,080	9,687	9,542	9,556
Other liabilities	47	53	51	48	53
Total liabilities	\$10,709	\$ 10,133	\$ 9,738	\$9,590	\$ 9,609
PERFORMANCE RATIOS					
Return on average assets	1.89%	2.26%	2.35%	2.77%	1.97%
Noninterest income to total revenue	74	74	74	74	74
Efficiency	75	75	75	72	74
OTHER INFORMATION	<u> </u>				
Total nonperforming assets (b)	\$ 63	\$ 66	\$ 73	\$ 76	\$ 80
Purchased impaired loans (b) (c)	\$ 82	\$ 83	\$ 89	\$ 94	\$ 96
Total net charge-offs	\$ 4	\$ —	\$ —	\$ 2	\$ 1
CLIENT ASSETS UNDER ADMINISTRATION					
(in billions) (b) (d)					
Personal	\$ 115	\$ 115	\$ 113	\$ 113	\$ 112
Institutional	150	148	146	144	143
Total	\$ 265	\$ 263	\$ 259	\$ 257	\$ 255
Asset Type					
Equity	\$ 151	\$ 151	\$ 147	\$ 149	\$ 145
Fixed income	74	72	72	71	66
Liquidity/Other	40	40	40	37	44
Total	\$ 265	\$ 263	\$ 259	\$ 257	\$ 255
Discretionary client assets under management					
Personal	\$ 88	\$ 87	\$ 85	\$ 85	\$ 84
Institutional	48	48	47	46	46
Total	\$ 136	\$ 135	\$ 132	\$ 131	\$ 130
Asset Type					
Equity	\$ 75	\$ 75	\$ 72	\$ 73	\$ 71
Fixed income	41	40	40	40	34
Liquidity/Other	20	20	20	18	25
Total	\$ 136	\$ 135	\$ 132	\$ 131	\$ 130
Nondiscretionary client assets under administration					
Personal	\$ 27	\$ 28	\$ 28	\$ 28	\$ 28
Institutional	102	100	99	98	97
Total					
	<u>\$ 129</u>	<u>\$ 128</u>	\$ 127	<u>\$ 126</u>	<u>\$ 125</u>
Asset Type	Φ 76	Φ 76	Φ 7.5	Ф 76	φ 7:
Equity	\$ 76	\$ 76	\$ 75	\$ 76	\$ 74
Fixed income	33	32	32	31	32
Liquidity/Other	20	20	20	19	19
Total	\$ 129	\$ 128	\$ 127	<u>\$ 126</u>	\$ 125

See note (a) on page 15. As of period end. (a)

<sup>(</sup>b)

Recorded investment of purchased impaired loans related to acquisitions.

<sup>(</sup>c) (d) Excludes brokerage account client assets.

 $\textbf{Table 31: Residential Mortgage Banking} \, (\textbf{Unaudited}) \, (\textbf{a})$ 

		T	Three months ended			
Dollars in millions, except as noted	March 31	December 31	September 30	June 30	March 31	
	2015	2014	2014	2014	2014	
INCOME STATEMENT Net interest income	\$ 30	\$ 34	\$ 38	\$ 37	\$ 40	
Noninterest income  Noninterest income	\$ 30	\$ 34	\$ 30	\$ 37	\$ 40	
Loan servicing revenue						
Servicing fees	48	54	53	56	61	
Mortgage servicing rights valuation, net of economic hedge	25	1	11	1	(1)	
Loan sales revenue					(-)	
Benefit / (provision) for residential mortgage repurchase obligations	(1)	(4)	(13)	(2)	19	
Loan sales revenue	105	97	98	137	88	
Other			(2)	(2)	(1)	
Total noninterest income	177	148	147	190	166	
Total revenue	207	182	185	227	206	
Provision for credit losses (benefit)	2	(1)	(1)	1	(1)	
Noninterest expense	161	196	168	169	213	
Pretax earnings (loss)	44	(13)	18	57	(6)	
Income taxes (benefit)	16	(4)	6	21	(2)	
Earnings (loss)	\$ 28	\$ (9)	\$ 12	\$ 36	\$ (4)	
AVERAGE BALANCE SHEET	<del></del>		<del></del>	<u> </u>		
Portfolio loans	\$ 1,282	\$ 1,479	\$ 1,506	\$1,742	\$ 2,036	
Loans held for sale	1,147	1,090	1,186	1,135	1,068	
Mortgage servicing rights (MSR)	843	948	1,002	1,035	1,073	
Other assets	3,973	4,246	3,724	3,574	4,600	
Total assets	\$ 7,245	\$ 7,763	\$ 7,418	\$7,486	\$ 8,777	
Deposits  Paravisias and other liebilities	\$ 2,215	\$ 2,302	\$ 2,415	\$2,318	\$ 2,100	
Borrowings and other liabilities	2,840	3,057	2,601	2,403	3,464	
Total liabilities	\$ 5,055	\$ 5,359	\$ 5,016	<u>\$4,721</u>	\$ 5,564	
PERFORMANCE RATIOS						
Return on average assets	1.57%	(.46)%	.64%	1.93%	(.18)%	
Noninterest income to total revenue	86	81	79	84	81	
Efficiency	78	108	91	74	103	
RESIDENTIAL MORTGAGE SERVICING PORTFOLIO SERVICED FOR THIRD PARTIES (in billions)						
Beginning of period	\$ 108	\$ 111	\$ 111	\$ 114	\$ 114	
Acquisitions	8	Ψ 111	2	Ψ 11.	2	
Additions	2	1	3	2	2	
Repayments/transfers	(5)	(4)	(5)	(5)	(4)	
End of period	\$ 113	\$ 108	\$ 111	\$ 111	\$ 114	
Servicing portfolio - third-party statistics: (b)						
Fixed rate	94%	94%	94%	94%	94%	
Adjustable rate/balloon	6%	6%	6%	6%	6%	
Weighted-average interest rate	4.41%	4.47%	4.49%	4.54%	4.56%	
MSR asset value (in billions)	\$ .8	\$ .8	\$ 1.0	\$ 1.0	\$ 1.1	
MSR capitalization value (in basis points)	74	78	88	87	92	
Weighted-average servicing fee (in basis points)	27	27	27	27	28	
RESIDENTIAL MORTGAGE REPURCHASE RESERVE	<del>_</del>		·		<del></del>	
Beginning of period	\$ 107	\$ 108	\$ 101	\$ 103	\$ 131	
(Benefit) / Provision	1	4	13	2	(19)	
Losses - loan repurchases	(2)	(5)	(6)	(4)	(9)	
End of period	\$ 106	\$ 107	\$ 108	\$ 101	\$ 103	
OTHER INFORMATION		<del></del>				
Loan origination volume (in billions)	\$ 2.6	\$ 2.4	\$ 2.6	\$ 2.6	\$ 1.9	
Loan sale margin percentage	4.09%	3.96%	3.80%	5.38%	4.53%	
Percentage of originations represented by:						
Purchase volume (c)	31%	42%	50%	50%	37%	
	31% 69% \$ 105	42% 58% \$ 120	50% 50% \$ 135	50% 50% \$ 160	37% 63% \$ 173	

<sup>(</sup>a) See note (a) on page 15.

<sup>(</sup>b) As of period end.

<sup>(</sup>c) Mortgages with borrowers as part of residential real estate purchase transactions.

Table 32: Non-Strategic Assets Portfolio (Unaudited) (a)

	March 31	December 31	hree months ended September 30	June 30	March 31
Dollars in millions	2015	2014	2014	2014	2014
INCOME STATEMENT	Ф. 112	Ф 122	Φ 146	e 127	n 142
Net interest income Noninterest income	\$ 112 9	\$ 122 18	\$ 146 6	\$ 137 10	\$ 142
					6
Total revenue	121	140	152	147	148
Provision for credit losses (benefit) Noninterest expense	(31)	(20)	(8) 30	(39)	(52)
1	24	39		30	<u>26</u>
Pretax earnings	128	121	130	156 57	174
Income taxes	47	45	48		64
Earnings	\$ 81	\$ 76	\$ 82	\$ 99	\$ 110
AVERAGE BALANCE SHEET					
Commercial Lending:					
Commercial/Commercial real estate	\$ 125	\$ 149	\$ 164	\$ 187	\$ 220
Lease financing	625	645	689	686	681
Total commercial lending	750	794	853	873	901
Consumer Lending:					
Home equity	3,021	3,154	3,328	3,483	3,625
Residential real estate	4,184	4,399	4,794	4,961	5,104
Total consumer lending	7,205	7,553	8,122	_8,444	8,729
Total portfolio loans	7,955	8,347	8,975	9,317	9,630
Other assets (b)	(679)	(678)	(744)	(740)	(741)
Total assets	\$ 7,276	\$ 7,669	\$ 8,231	\$8,577	\$ 8,889
Deposits and other liabilities	\$ 224	\$ 219	\$ 223	\$ 227	\$ 231
Total liabilities	\$ 224	\$ 219	\$ 223	\$ 227	\$ 231
PERFORMANCE RATIOS	<b>===</b>				
Return on average assets	4.51%	3.93%	3.95%	4.63%	5.02%
Noninterest income to total revenue	7	13	4	7	4
Efficiency	20	28	20	20	18
OTHER INFORMATION					
Nonperforming assets (c)	\$ 669	\$ 710	\$ 731	\$ 798	\$ 798
Purchased impaired loans (c) (d)	\$ 3,808	\$ 3,943	\$ 4,147	\$4,497	\$ 4,654
Net charge-offs (recoveries)	\$ —	\$ 12	\$ (6)	\$ 10	\$ 31
Annualized net charge-off ratio	(.00)%	.57%	(.27)%	.43%	1.31%
LOANS (c)					
Commercial Lending:					
Commercial/Commercial real estate	\$ 120	\$ 130	\$ 162	\$ 176	\$ 201
Lease financing	626	625	691	688	683
Total commercial lending	746	755	853	864	884
Consumer Lending:					
Home equity	2,944	3,091	3,242	3,410	3,554
Residential real estate	4,139	4,290	4,665	4,928	5,092
Total consumer lending	7,083	7,381	7,907	8,338	8,646
Total loans	\$ 7,829	\$ 8,136	\$ 8,760	\$9,202	\$ 9,530

<sup>(</sup>a) See note (a) on page 15.

<sup>(</sup>b) Other assets were negative in all periods presented due to the allowance for loan and lease losses.

<sup>(</sup>c) As of period end

<sup>(</sup>d) Recorded investment of purchased impaired loans related to acquisitions.

#### **Glossary Of Terms**

Accretable net interest (Accretable yield) - The excess of cash flows expected to be collected on a purchased impaired loan over the carrying value of the loan. The accretable net interest is recognized into interest income over the remaining life of the loan using the constant effective yield method.

Adjusted average total assets - Primarily comprised of total average quarterly (or annual) assets plus (less) unrealized losses (gains) on investment securities, less goodwill and certain other intangible assets (net of eligible deferred taxes).

Annualized - Adjusted to reflect a full year of activity.

Basel III common equity Tier 1 capital - Common stock plus related surplus, net of treasury stock, plus retained earnings, plus accumulated other comprehensive income for securities currently and previously held as available for sale, plus accumulated other comprehensive income for pension and other postretirement benefit plans, less goodwill, net of associated deferred tax liabilities, less other disallowed intangibles, net of deferred tax liabilities and plus/less other adjustments.

Basel III common equity Tier 1 capital ratio - Common equity Tier 1 capital divided by period-end risk-weighted assets (as applicable).

Basel III Tier 1 capital - Common equity Tier 1 capital, plus preferred stock, plus certain trust preferred capital securities, plus certain noncontrolling interests that are held by others and plus/less other adjustments.

Basel III Tier 1 capital ratio - Tier 1 capital divided by period-end risk-weighted assets (as applicable).

Basel III Total capital - Tier 1 capital plus qualifying subordinated debt, plus certain trust preferred securities, plus, under the Basel III transitional rules and the standardized approach, the allowance for loan and lease losses included in Tier 2 capital and other.

Basel III Total capital ratio - Total capital divided by period-end risk-weighted assets (as applicable).

Basis point - One hundredth of a percentage point.

Carrying value of purchased impaired loans - The net value on the balance sheet which represents the recorded investment less any valuation allowance.

<u>Cash recoveries</u> - Cash recoveries used in the context of purchased impaired loans represent cash payments for a single purchased impaired loan not included within a pool of loans from customers that exceeded the recorded investment of that loan.

<u>Charge-off</u> - Process of removing a loan or portion of a loan from our balance sheet because it is considered uncollectible. We also record a charge-off when a loan is transferred from portfolio holdings to held for sale by reducing the loan carrying amount to the fair value of the loan, if fair value is less than carrying amount.

Combined loan-to-value ratio (CLTV) - This is the aggregate principal balance(s) of the mortgages on a property divided by its appraised value or purchase price.

Common shareholders' equity to total assets- Common shareholders' equity divided by total assets. Common shareholders' equity equals total shareholders' equity less the liquidation value of preferred stock.

Core net interest income - Core net interest income is total net interest income less purchase accounting accretion.

<u>Credit spread</u> - The difference in yield between debt issues of similar maturity. The excess of yield attributable to credit spread is often used as a measure of relative creditworthiness, with a reduction in the credit spread reflecting an improvement in the borrower's perceived creditworthiness.

<u>Derivatives</u> - Financial contracts whose value is derived from changes in publicly traded securities, interest rates, currency exchange rates or market indices. Derivatives cover a wide assortment of financial contracts, including but not limited to forward contracts, futures, options and swaps.

<u>Discretionary client assets under management</u> - Assets over which we have sole or shared investment authority for our customers/clients. We do not include these assets on our Consolidated Balance Sheet.

<u>Duration of equity</u> - An estimate of the rate sensitivity of our economic value of equity. A negative duration of equity is associated with asset sensitivity (i.e., positioned for rising interest rates), while a positive value implies liability sensitivity (i.e., positioned for declining interest rates). For example, if the duration of equity is -1.5 years, the economic value of equity increases by 1.5% for each 100 basis point increase in interest rates.

Earning assets - Assets that generate income, which include: federal funds sold; resale agreements; trading securities; interest-earning deposits with banks; loans held for sale; loans; investment securities; and certain other assets.

Effective duration - A measurement, expressed in years, that, when multiplied by a change in interest rates, would approximate the percentage change in value of on- and off-balance sheet positions.

Efficiency - Noninterest expense divided by total revenue.

Fair value - The price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date.

<u>Fee income</u> - When referring to the components of Noninterest income, we use the term fee income to refer to the following categories within Noninterest income: Asset management; Consumer services; Corporate services; Residential mortgage; and Service charges on deposits.

FICO score - A credit bureau-based industry standard score created by Fair Isaac Co. which predicts the likelihood of borrower default. We use FICO scores both in underwriting and assessing credit risk in our consumer lending portfolio. Lower FICO scores indicate likely higher risk of default, while higher FICO scores indicate likely lower risk of default. FICO scores are updated on a periodic basis.

<u>Funds transfer pricing</u> - A management accounting methodology designed to recognize the net interest income effects of sources and uses of funds provided by the assets and liabilities of a business segment. We assign these balances LIBOR-based funding rates at origination that represent the interest cost for us to raise/invest funds with similar maturity and repricing structures.

<u>Futures and forward contracts</u> - Contracts in which the buyer agrees to purchase and the seller agrees to deliver a specific financial instrument at a predetermined price or yield. May be settled either in cash or by delivery of the underlying financial instrument.

<u>GAAP</u> - Accounting principles generally accepted in the United States of America.

Impaired loans - Loans are determined to be impaired when, based on current information and events, it is probable that all contractually required payments will not be collected. Impaired loans include commercial nonperforming loans and consumer and commercial TDRs, regardless of nonperforming status. Excluded from impaired loans are nonperforming leases, loans held for sale, loans accounted for under the fair value option, smaller balance homogenous type loans and purchased impaired loans.

Leverage ratio - Tier 1 capital divided by average quarterly adjusted total assets.

<u>LIBOR</u> - Acronym for London InterBank Offered Rate. LIBOR is the average interest rate charged when banks in the London wholesale money market (or interbank market) borrow unsecured funds from each other. LIBOR rates are used as a benchmark for interest rates on a global basis. PNC's product set includes loans priced using LIBOR as a benchmark.

<u>Loan-to-value ratio (LTV)</u> - A calculation of a loan's collateral coverage that is used both in underwriting and assessing credit risk in our lending portfolio. LTV is the sum total of loan obligations secured by collateral divided by the market value of that same collateral. Market values of the collateral are based on an independent valuation of the collateral. For example, an LTV of less than 90% is better secured and has less credit risk than an LTV of greater than or equal to 90%.

Loss given default (LGD) - An estimate of loss, net of recovery based on collateral type, collateral value, loan exposure, or the guarantor(s) quality and guaranty type (full or partial). Each loan has its own LGD. The LGD risk rating measures the percentage of exposure of a specific credit obligation that we expect to lose if default occurs. LGD is net of recovery, through any means, including but not limited to the liquidation of collateral or deficiency judgments rendered from foreclosure or bankruptcy proceedings.

Net interest margin - Annualized taxable-equivalent net interest income divided by average earning assets.

Nonaccretable difference - Contractually required payments receivable on a purchased impaired loan in excess of the cash flows expected to be collected.

Nonaccrual loans - Loans for which we do not accrue interest income. Nonaccrual loans include nonperforming loans, in addition to loans accounted for under fair value option and loans accounted for sale for which full collection of contractual principal and/or interest is not probable.

Nondiscretionary client assets under administration - Assets we hold for our customers/clients in a nondiscretionary, custodial capacity. We do not include these assets on our Consolidated Balance Sheet.

Nonperforming assets - Nonperforming assets include nonperforming loans and OREO and foreclosed assets, but exclude certain government insured or guaranteed loans for which we expect to collect substantially all principal and interest, loans held for sale, loans accounted for under the fair value option and purchased impaired loans. We do not accrue interest income on assets classified as nonperforming.

Nonperforming loans - Loans accounted for at amortized cost for which we do not accrue interest income. Nonperforming loans include loans to commercial, commercial real estate, equipment lease financing, home equity, residential real estate, credit card and other consumer customers as well as TDRs which have not returned to performing status. Nonperforming loans exclude certain government insured or guaranteed loans for which we expect to collect substantially all principal and interest, loans held for sale, loans accounted for under the fair value option and purchased impaired loans. Nonperforming loans exclude purchased impaired loans as we are currently accreting interest income over the expected life of the loans.

Notional amount - A number of currency units, shares, or other units specified in a derivative contract.

Operating leverage - The period to period dollar or percentage change in total revenue (GAAP basis) less the dollar or percentage change in noninterest expense. A positive variance indicates that revenue growth exceeded expense growth (i.e., positive operating leverage) while a negative variance implies expense growth exceeded revenue growth (i.e., negative operating leverage).

Options - Contracts that grant the purchaser, for a premium payment, the right, but not the obligation, to either purchase or sell the associated financial instrument at a set price during a specified period or at a specified date in the future.

Other real estate owned (OREO) and foreclosed assets - Assets taken in settlement of troubled loans primarily through deed-in-lieu of foreclosure or foreclosure. Foreclosed assets include real and personal property, equity interests in corporations, partnerships, and limited liability companies.

Other-than-temporary impairment (OTTI) - When the fair value of a security is less than its amortized cost basis, an assessment is performed to determine whether the impairment is other-than-temporary. If we intend to sell the security or more likely than not will be required to sell the security before recovery of its amortized cost basis less any current-period credit loss, an other-than-temporary impairment is considered to have occurred. In such cases, an other-than-temporary impairment is recognized in earnings equal to the entire difference between the investment's amortized cost basis and its fair value at the balance sheet date. Further, if we do not expect to recover the entire amortized cost of the security, an other-than-temporary impairment is considered to have occurred. However for debt securities, if we do not intend to sell the security and it is not more likely than not that we will be required to sell the security before its recovery, the other-than-temporary loss is separated into (a) the amount representing the credit loss, and (b) the amount related to all other factors. The other-than-temporary impairment related to credit losses is recognized in earnings while the amount related to all other factors is recognized in other comprehensive income, net of tax.

Parent company liquidity coverage - Liquid assets divided by funding obligations within a two year period.

<u>Pretax earnings</u> - Income before income taxes and noncontrolling interests.

<u>Pretax, pre-provision earnings</u> - Total revenue less noninterest expense.

#### THE PNC FINANCIAL SERVICES GROUP, INC.

Page 26

Primary client relationship - A corporate banking client relationship with annual revenue generation of \$10,000 to \$50,000 or more, and for Asset Management Group, a client relationship with annual revenue generation of \$10,000 or more.

Probability of default (PD) - An internal risk rating that indicates the likelihood that a credit obligor will enter into default status.

<u>Purchase accounting accretion</u> - Accretion of the discounts and premiums on acquired assets and liabilities. The purchase accounting accretion is recognized in net interest income over the weighted-average life of the financial instruments using the constant effective yield method. Accretion for a single purchased impaired loan not included within a pool of loans includes any cash recoveries on that loan received in excess of the recorded investment.

<u>Purchased impaired loans</u> - Acquired loans (or pools of loans) determined to be credit impaired under FASB ASC 310-30 (AICPA SOP 03-3). Loans (or pools of loans) are determined to be impaired if there is evidence of credit deterioration since origination and for which it is probable that all contractually required payments will not be collected.

Recorded investment (purchased impaired loans) - The initial investment of a purchased impaired loan plus interest accretion and less any cash payments and writedowns to date. The recorded investment excludes any valuation allowance which is included in our allowance for loan and lease losses.

Recovery - Cash proceeds received on a loan that we had previously charged off. We credit the amount received to the allowance for loan and lease losses.

Residential development loans - Project-specific loans to commercial customers for the construction or development of residential real estate including land, single family homes, condominiums and other residential properties.

Return on average assets - Annualized net income divided by average assets.

Return on average capital - Annualized net income divided by average capital.

Return on average common shareholders' equity- Annualized net income attributable to common shareholders divided by average common shareholders' equity.

<u>Risk-weighted assets</u> - Computed by the assignment of specific risk-weights (as defined by the Board of Governors of the Federal Reserve System) to assets and off-balance sheet instruments.

Securitization - The process of legally transforming financial assets into securities.

Servicing rights - An intangible asset or liability created by an obligation to service assets for others. Typical servicing rights include the right to receive a fee for collecting and forwarding payments on loans and related taxes and insurance premiums held in escrow.

<u>Taxable-equivalent interest</u> - The interest income earned on certain assets is completely or partially exempt from Federal income tax. As such, these tax-exempt instruments typically yield lower returns than taxable investments. To provide more meaningful comparisons of yields and margins for all interest-earning assets, we use interest income on a taxable-equivalent basis in calculating average yields and net interest margins by increasing the interest income earned on tax-exempt assets to make it fully equivalent to interest income earned on other taxable investments. This adjustment is not permitted under GAAP on the Consolidated Income Statement.

<u>Total equity</u> - Total shareholders' equity plus noncontrolling interests.

Transaction deposits - The sum of interest-bearing money market deposits, interest-bearing demand deposits, and noninterest-bearing deposits.

<u>Transitional Basel III common equity</u> – Common equity calculated under Basel III using phased in definitions and deductions applicable to PNC for 2014.

Troubled debt restructuring (TDR) - A loan whose terms have been restructured in a manner that grants a concession to a borrower experiencing financial difficulties.

#### THE PNC FINANCIAL SERVICES GROUP, INC.

Page 27

<u>Watchlist</u> - A list of criticized loans, credit exposure or other assets compiled for internal monitoring purposes. We define criticized exposure for this purpose as exposure with an internal risk rating of other assets especially mentioned, substandard, doubtful or loss.

Yield curve - A graph showing the relationship between the yields on financial instruments or market indices of the same credit quality with different maturities. For example, a "normal" or "positive" yield curve exists when long-term bonds have higher yields than short-term bonds. A "flat" yield curve exists when yields are the same for short-term and long-term bonds. A "steep" yield curve exists when yields on long-term bonds are significantly higher than on short-term bonds. An "inverted" or "negative" yield curve exists when short-term bonds have higher yields than long-term bonds.



# The PNC Financial Services Group, Inc.

First Quarter 2015
Earnings Conference Call
April 15, 2015

# Cautionary Statement Regarding Forward-Looking Information and Adjusted Information

Our earnings conference call presentation is not intended as a full business or financial review and should be viewed in the context of all of the information made available by PNC in its SEC filings and on its corporate website.

The presentation contains forward-looking statements regarding our outlook for earnings, revenues, expenses, capital and liquidity levels and ratios, asset levels, asset quality, financial position, and other matters regarding or affecting PNC and its future business and operations. Forward-looking statements are necessarily subject to numerous assumptions, risks and uncertainties, which change over time. The forward-looking statements in this presentation are qualified by the factors affecting forward-looking statements identified in the more detailed Cautionary Statement included in the Appendix, which is included in the version of the presentation materials posted on our corporate website, and in our SEC filings. We provide greater detail regarding these as well as other factors in our 2014 Form 10-K and in our subsequent SEC filings. Our forward-looking statements may also be subject to other risks and uncertainties, including those we may discuss in this presentation or in our SEC filings. Future events or circumstances may change our outlook and may also affect the nature of the assumptions, risks and uncertainties to which our forward-looking statements are subject. Forward-looking statements in this presentation speak only as of the date of this presentation. We do not assume any duty and do not undertake to update those statements. Actual results or future events could differ, possibly materially, from those anticipated in forward-looking statements, as well as from historical performance.

In this presentation, we may sometimes include non-GAAP financial information. Non-GAAP financial information includes metrics such as pre-tax provision earnings, tangible book value, and taxable equivalent net interest income, as well as adjusted results and certain information used to review components of reported information. When we do so, we provide GAAP reconciliations for such information. Such reconciliations may be found in our presentation, in these slides, including the Appendix, in other materials on our corporate website, and in our SEC filings. This information supplements our results as reported in accordance with GAAP and should not be viewed in isolation from, or as a substitute for, our GAAP results. We believe that this information and the related reconciliations may be useful to investors, analysts, regulators and others to help understand and evaluate our financial results. We may also use annualized, pro forma, estimated or third party numbers for illustrative or comparative purposes only. These may not reflect actual results.

References to our corporate website are to www.pnc.com under "About Us–Investor Relations." Our SEC filings are available both on our corporate website and on the SEC's website at www.sec.gov. We include web addresses here as inactive textual references only. Information on these websites is not part of this presentation.

### 1Q15 Highlights

- ▶ Solid first quarter
  - Grew average loans, deposits and securities
  - Revenue impacted by seasonal trends
  - Well-managed expenses: declined 7% linked quarter
  - Credit quality improved modestly
- Progress on strategic priorities
  - Fee income grew 7% vs 1Q14<sup>(1)</sup>
- Strong capital position
  - Pro forma fully phased-in Basel III common equity Tier 1 capital ratio of 9.9%<sup>(2)</sup>
  - Capital actions
    - Increased quarterly common stock dividend by 6% to \$0.51 for 2Q15
    - Repurchased 4.4 million common shares for \$0.4 billion in 1Q15<sup>(3)</sup>
    - Plan to repurchase up to \$2.875 billion of common stock over the five quarter period starting in 2Q15<sup>(4)</sup>

1Q15 financial Net income		Diluted EPS from net income	Return on average assets	
summary	\$1.0 billion	\$1.75	1.17%	

(1) See Reconcilement section of the Appendix. (2) Estimated as of March 31, 2015. For 1Q15, the resulting fully phased-in Basel III common equity Tier 1 capital ratio was calculated based on standardized approach RWAs and rules. See Estimated Transitional Basel III and Pro forma Fully Phased-In Basel III Common Equity Tier 1 Capital Ratios slides and related information in the Appendix for further details. (3) Repurchased under our 2014 capital plan authorization of up to \$1.5 billion of common stock for four quarter period 2Q14 through 1Q15. (4) Through 2Q16, ability to purchase full amount is subject to factors such as market and general economic conditions, economic capital and regulatory capital conditions, alternative uses of capital, regulatory and contractual limitations, issuances related to employee benefit plans and the potential impact on credit ratings.

## Higher Commercial Loans, Deposits and Liquidity

Category (billions)		% chan	ge from:
Average Balances	1Q15	4Q14	1Q14
Investment securities	\$57.2	5%	(2%)
Total commercial lending	\$129.3	2%	9%
Total consumer lending	\$75.9	(1%)	(3%)
Total loans	\$205.2	1%	4%
Interest-earning deposits with banks	\$30.4	10%	150%
Total assets	\$348.1	2%	9%
Total deposits	\$233.1	2%	7%
Total equity	\$46.0	0%	4%

#### Highlights (Avg. Balances)

#### **Linked Quarter:**

- Investment securities increased \$3.0 billion due to higher reinvestment activity
- Total loans increased \$2.3 billion
  - Total Commercial grew \$2.9 billion
  - Total Consumer declined \$0.6 billion
- Interest-earning deposits with banks increased \$2.7 billion
- Total deposits grew \$3.7 billion

- Total loans grew \$8.6 billion
- Non-strategic loans declined \$1.7 billion impacting both Commercial and Consumer lending
- Interest-earning deposits with banks grew \$18.2 billion
- Total deposits increased \$14.7 billion



## Strong Capital Position

Risk-weighted assets (RWAs):	Mar. 31, 2015	Dec. 31, 2014	Mar. 31, 2014
(millions)			
Estimated fully phased-in Basel III standardized approach RWAs <sup>(1)</sup>	\$304,464	\$298,786	\$293,310
Capital ratio:(2,3)			
Pro forma fully phased-In Basel III			
common equity Tier 1 <sup>(4)</sup>	9.9%	10.0%	9.7%

	Mar. 31, 2015	Dec. 31, 2014	Mar. 31, 2014
Book value per common share	\$78.99	\$77.61	\$73.73
Tangible book value per common share <sup>(5)</sup>	\$61.21	\$59.88	\$56.33
Common shares outstanding (millions)	520	523	534

#### Highlights

#### **Linked Quarter:**

- Common shares outstanding down 3 million
- Repurchased 4.4 million common shares for approximately \$400 million during the quarter
- Fully phased-in Basel III standardized RWAs increased \$5.7 billion

- Pro forma fully phased-in Basel III common equity Tier I capital ratio increased 20 bps
- Tangible book value per common share grew 9%<sup>(5)</sup>



<sup>(1)</sup> See Note A in the Appendix for additional details. (2) March 31, 2015 ratio estimated. (3) See Estimated Transitional Basel III and Pro forma Fully Phased-In Basel III Common Equity Tier 1 Capital Ratios slides and related information in the Appendix for further details. (4) Calculated on a pro forma basis without the benefit of the Basel III phase-in provisions. For 1Q15, 4Q14 and 1Q14, the pro forma fully phased-in Basel III common equity Tier 1 ratios were calculated based on standardized approach RWAs and rules. (5) See Appendix for additional information related to tangible book value per common share.

### Results As Expected

	% change from:			
(millions)	1Q15	4Q14	1Q14	
Net interest income	\$2,072	(1%)	(6%)	
Noninterest income	1,659	(10%)	5%	
Total revenue	3,731	(5%)	(1%)	
Noninterest expense	2,349	(7%)	4%	
Pretax pre-provision earnings <sup>(1,4)</sup>	1,382	(2%)	(9%)	
Provision	54	4%	(43%)	
Pretax earnings(2)	\$1,328	(2%)	(6%)	
Net income	\$1,004	(5%)	(5%)	
Net income attributable to diluted common shares	\$926	(6%)	(6%)	

	1Q15	4Q14	1Q14
Returns			
ROAA <sup>(3)</sup>	1.17%	1.23%	1.35%
ROACE <sup>(3)</sup>	9.32%	9.67%	10.36%

### Highlights

#### **Linked Quarter:**

- Revenue declined primarily due to higher gains on asset dispositions in 4Q14 and seasonality
- Noninterest expense decrease was driven by specific elevated expenses in 4Q14 and continued expense management
- Provision for credit losses stable

- Revenue decreased as a result of lower NII partially offset by strong noninterest income growth
- Noninterest expense increase reflects investments in technology and business infrastructure and higher benefits costs

<sup>(1) (2),(3)</sup> See Notes B, C and D, respectively, in the Appendix for additional details. (4) See Reconcilement section of the Appendix.



### Stable NII

	\$ change from:			
	1Q15	4Q14	1Q14	
Average interest-earning assets (billions)	\$301.7	\$7.8	\$25.9	
(millions)				
Core NII <sup>(1)</sup>	\$1,944	(\$27)	(\$88)	
Plus purchase accounting accretion (PAA)	128	2	(35)	
Total NII	\$2,072	(25)	(123)	

	1Q15	4Q14	1Q14
Margins			
Net interest margin (NIM)	2.82%	2.89%	3.26%
Core NIM <sup>(2,3)</sup>	2.65%	2.72%	3.02%

#### Highlights

#### **Linked Quarter:**

- Average interest-earning assets grew 3%
- Core NII<sup>(3)</sup> and NII were relatively stable and impacted approximately \$30 million by two fewer days in the quarter

- Average interest-earning assets increased 9%
- NII decreased 6% as Core NII was primarily impacted by lower loan yields and liquidity-related actions
- PAA lower as scheduled accretion declined
- NIM down mostly due to:
  - Balance sheet management activities; increased liquidity
  - Lower loan yields
  - Lower PAA

<sup>(1)</sup> Core net interest income (Core NII) is total net interest income (NII), as reported, less related purchase accounting accretion (scheduled and excess cash recoveries) (PAA). See also Note E in the Appendix. (2) Core NIM is net interest margin (NIM) less (annualized PAA/average interest-earning assets). (3) See Reconcilement section of the Appendix.

## Revenue Reflects Seasonal Factors

(millions)	1Q15	\$ change 4Q14	from: 1Q14
Asset management (1)	\$376	\$-	\$12
Consumer services	311	(10)	21
Corporate services	344	(53)	43
Residential mortgage	164	29	3
Service charges on deposits	153	(27)	6
Fee income (2)	1,348	(61)	85
Total other noninterest income (3)	311	(130)	(8)
Total noninterest income	\$1,659	(\$191)	\$77
	1Q15	4Q14	1Q14
Noninterest income to total revenue	44%	47%	42%

#### Highlights

#### **Linked Quarter:**

- Fee income declined 4%<sup>(2)</sup> due to seasonality
- Residential mortgage grew 21% and benefited from higher net hedging gains on RMSR
- Asset management stable
- Other income declined largely due to higher gains on asset dispositions in 4Q14

- Noninterest income grew 5%
- ▶ Fee income increased 7%<sup>(2)</sup>
- Strong growth across all fee income categories

<sup>(1)</sup> Asset management includes the Asset Management Group (AMG) and BlackRock. (2) See Reconcilement section of the Appendix. (3) Total PNC other noninterest income includes net gains (losses) on sales of securities, net-other-than-temporary impairments and other income (including gains on asset dispositions).

## Disciplined Expense Management While Investing for Growth

(millions)	1Q15	\$ chang 4Q14	e from: 1Q14
Personnel	\$1,157	(\$13)	\$77
Occupancy	216	-	(2)
Equipment	222	(12)	21
Marketing	62	(5)	10
Other	692	(160)	(21)
Total noninterest expense	\$2,349	(\$190)	\$85
	1Q15	4Q14	1Q14
Efficiency ratio <sup>(1)</sup>	63%	64%	60%

#### Highlights

Solid progress towards 2015 CIP<sup>(2)</sup> target of \$400 million

#### **Linked Quarter:**

- Noninterest expense decline of 7% reflects specific elevated expenses which occurred in 4Q14 as well as continued disciplined expense management
- Personnel expense declined due to lower incentive compensation and was partially offset by higher benefits costs

#### **Prior Year Quarter:**

Noninterest expense increased 4% mostly due to investments in technology and business infrastructure and higher benefits costs

<sup>(1)</sup> See Note F in the Appendix. (2) CIP refers to PNC's Continuous Improvement Program.

## Credit Quality Improved Modestly

				% change	e from:
(millions)	1Q15	4Q14	1Q14	4Q14	1Q14
Nonperforming loans <sup>(1,2)</sup>	\$2,405	\$2,510	\$2,947	(4%)	(18%)
Total Past Due(1,3)	\$1,750	\$1,946	\$2,226	(10%)	(21%)
Commercial Lending	\$1	(\$1)	\$31	NM	(97%)
Consumer Lending	102	119	155	(14%)	(34%)
Total Net Charge-offs	\$103	\$118	\$186	(13%)	(45%)
Provision	\$54	\$52	\$94	4%	(43%)
	50		7.		
	1Q15	4Q14	1Q14		
Loan loss reserves to total loans <sup>(4)</sup>	1.61%	1.63%	1.78%		

#### Highlights

#### **Linked Quarter:**

- Overall credit quality improved modestly
  - Overall delinquencies declined
  - Net charge-offs decreased and were .20% of average loans<sup>(5)</sup>
  - Provision for credit losses stable
- Maintained appropriate reserves

#### **Prior Year Quarter:**

Overall credit quality improved

As of quarter end except net charge-offs and provision, which are for the quarter. (1) Does not include purchased impaired loans or loans held for sale. © PNC (2) Does not include foreclosed and other assets. Excludes certain government insured or guaranteed loans and loans accounted for under the fair value option. (3) Includes loans that are government guaranteed/insured, primarily residential mortgages. Past due loans in this category totaled \$1.2 billion in 1Q15. (4) See Note G in the Appendix for additional details. (5) Net charge-offs to average loans for 1Q15 (annualized).

## Outlook<sup>(1)</sup> - 2Q15 vs. 1Q15

Balance sheet	Loans	Modest growth
	Net interest income	Stable
Income	Fee income <sup>(2)</sup>	Up low-single digits
statement	Noninterest expense	Up low-single digits
	Loan loss provision	\$50-\$100 million

(1) Refer to Cautionary Statement in the Appendix, including economic and other assumptions. Does not take into account impact of potential legal and regulatory contingencies. (2) Fee income refers to noninterest income in the following categories: asset management, consumer services, corporate services, residential mortgage, and service charges on deposits.

## Cautionary Statement Regarding Forward-Looking Information

Appendix

This presentation includes "snapshot" information about PNC used by way of illustration and is not intended as a full business or financial review. It should not be viewed in isolation but rather in the context of all of the information made available by PNC in its SEC filings.

We also make statements in this presentation, and we may from time to time make other statements, regarding our outlook for earnings, revenues, expenses, capital and liquidity levels and ratios, asset levels, asset quality, financial position, and other matters regarding or affecting PNC and its future business and operations that are forward-looking statements within the meaning of the Private Securities Litigation Reform Act. Forward-looking statements are typically identified by words such as "believe," "plan," "expect," "anticipate," "see," "look," "intend," "outlook," "project," "forecast," "estimate," "goal," "will," "should" and other similar words and expressions.

Forward-looking statements are subject to numerous assumptions, risks and uncertainties, which change over time. Forward-looking statements speak only as of the date made. We do not assume any duty and do not undertake to update forward-looking statements. Actual results or future events could differ, possibly materially, from those anticipated in forward-looking statements, as well as from historical performance.

Our forward-looking statements are subject to the following principal risks and uncertainties.

- Our businesses, financial results and balance sheet values are affected by business and economic conditions, including the following:
- Changes in interest rates and valuations in debt, equity and other financial markets.
- Disruptions in the liquidity and other functioning of U.S. and global financial markets.
- The impact on financial markets and the economy of any changes in the credit ratings of U.S. Treasury obligations and other U.S. government-backed debt, as well as issues surrounding the levels of U.S. and European government debt and concerns regarding the creditworthiness of certain sovereign governments, supranationals and financial institutions in Europe.
- Actions by the Federal Reserve, U.S. Treasury and other government agencies, including those that impact money supply and market interest rates.
- Changes in customers', suppliers' and other counterparties' performance and creditworthiness.
- Slowing or reversal of the current U.S. economic expansion.
- Continued residual effects of recessionary conditions and uneven spread of positive impacts of recovery on the economy and our counterparties, including
  adverse impacts on levels of unemployment, loan utilization rates, delinquencies, defaults and counterparty ability to meet credit and other obligations.
- Changes in customer preferences and behavior, whether due to changing business and economic conditions, legislative and regulatory initiatives, or other factors.
- Our forward-looking financial statements are subject to the risk that economic and financial market conditions will be substantially different than we are currently expecting. These statements are based on our current view that the U.S. economic expansion will speed up to an above trend growth rate near 3.2 percent in 2015, boosted by lower oil/energy prices, and that short-term interest rates and bond yields will rise only slowly in the latter half of 2015. These forward-looking statements also do not, unless otherwise indicated, take into account the impact of potential legal and regulatory contingencies.



## Cautionary Statement Regarding Forward-Looking Information (continued)

- PNC's ability to take certain capital actions, including paying dividends and any plans to increase common stock dividends, repurchase common stock
  under current or future programs, or issue or redeem preferred stock or other regulatory capital instruments, is subject to the review of such
  proposed actions by the Federal Reserve as part of PNC's comprehensive capital plan for the applicable period in connection with the regulators'
  Comprehensive Capital Analysis and Review (CCAR) process and to the acceptance of such capital plan and non-objection to such capital actions by
  the Federal Reserve.
- PNC's regulatory capital ratios in the future will depend on, among other things, the company's financial performance, the scope and terms of
  final capital regulations then in effect (particularly those implementing the Basel Capital Accords), and management actions affecting the
  composition of PNC's balance sheet. In addition, PNC's ability to determine, evaluate and forecast regulatory capital ratios, and to take actions (such
  as capital distributions) based on actual or forecasted capital ratios, will be dependent at least in part on the development, validation and regulatory
  approval of related models.
- Legal and regulatory developments could have an impact on our ability to operate our businesses, financial condition, results of operations, competitive position, reputation, or pursuit of attractive acquisition opportunities. Reputational impacts could affect matters such as business generation and retention, liquidity, funding, and ability to attract and retain management. These developments could include:
  - Changes resulting from legislative and regulatory reforms, including major reform of the regulatory oversight structure of the financial services industry and changes to laws and regulations involving tax, pension, bankruptcy, consumer protection, and other industry aspects, and changes in accounting policies and principles. We will be impacted by extensive reforms provided for in the Dodd-Frank Wall
     Street Reform and Consumer Protection Act (the "Dodd-FrankAct") and otherwise growing out of the most recent financial crisis, the precise nature, extent and timing of which, and their impact on us, remains uncertain.
  - Changes to regulations governing bank capital and liquidity standards, including due to the Dodd-Frank Act and to Basel-related initiatives.
  - Unfavorable resolution of legal proceedings or other claims and regulatory and other governmental investigations or other inquiries. In addition to matters relating to PNC's current and historical business and activities, such matters may include proceedings, claims, investigations, or inquiries relating to pre-acquisition business and activities of acquired companies, such as National City. These matters may result in monetary judgments or settlements or other remedies, including fines, penalties, restitution or alterations in our business practices, and in additional expenses and collateral costs, and may cause reputational harm to PNC.
  - Results of the regulatory examination and supervision process, including our failure to satisfy requirements of agreements with governmental agencies.
  - Impact on business and operating results of any costs associated with obtaining rights in intellectual property claimed by others and of adequacy of our intellectual property protection in general.

## Cautionary Statement Regarding Forward-Looking Information (continued)

- Business and operating results are affected by our ability to identify and effectively manage risks inherent in our businesses, including, where appropriate, through effective use of third-party insurance, derivatives, and capital management techniques, and to meet evolving regulatory capital and liquidity standards. In particular, our results currently depend on our ability to manage elevated levels of impaired assets.
- Business and operating results also include impacts relating to our equity interest in BlackRock, Inc. and rely to a significant extent on information provided to us by BlackRock. Risks and uncertainties that could affect BlackRock are discussed in more detail by BlackRock in its SEC filings.
- We grow our business in part by acquiring from time to time other financial services companies, financial services assets and related deposits and other
  liabilities. Acquisition risks and uncertainties include those presented by the nature of the business acquired, including in some cases those associated
  with our entry into new businesses or new geographic or other markets and risks resulting from our inexperience in those new areas, as well as risks and
  uncertainties related to the acquisition transactions themselves, regulatory issues, and the integration of the acquired businesses into PNC after closing.
- Competition can have an impact on customer acquisition, growth and retention and on credit spreads and product pricing, which can affect market share, deposits and revenues. Industry restructuring in the current environment could also impact our business and financial performance through changes in counterparty creditworthiness and performance and in the competitive and regulatory landscape. Our ability to anticipate and respond to technological changes can also impact our ability to respond to customer needs and meet competitive demands.
- Business and operating results can also be affected by widespread natural and other disasters, pandemics, dislocations, terroristactivities, cyberattacks or
  international hostilities through impacts on the economy and financial markets generally or on us or our counterparties specifically.

We provide greater detail regarding these as well as other factors in our 2014 Form 10-K, including in the Risk Factors and Risk Management sections and the Legal Proceedings and Commitments and Guarantees Notes of the Notes To Consolidated Financial Statements in that report, and in our subsequent SEC filings. Our forward-looking statements may also be subject to other risks and uncertainties, including those we may discuss elsewhere in this presentation or in our SEC filings, accessible on the SEC's website at www.sec.gov and on our corporate website at www.pnc.com/secfilings. We have included these web addresses as inactive textual references only. Information on these websites is not part of this document.

Any annualized, pro forma, estimated, third party or consensus numbers in this presentation are used for illustrative or comparative purposes only and may not reflect actual results.

### **Notes**



#### **Explanatory Notes**

- (A) Basel III standardized approach risk-weighted assets were estimated based on the Basel III standardized approach rules and include credit and market risk-weighted assets.
- (B) Pretax pre-provision earnings is defined as total revenue less noninterest expense. We believe that pretax pre-provision earnings, a non-GAAP financial measure, is useful as a tool to help evaluate the ability to provide for credit costs through operations.
- (C) Pretax earnings is income before income taxes and noncontrolling interests.
- (D) ROAA is Return on Average Assets and ROACE is Return on Average Common Shareholders' Equity.
- (E) PNC believes that core net interest income, a non-GAAP financial measure, is useful in evaluating the performance of our interest-based activities.
- (F) Efficiency ratio calculated as noninterest expense divided by total revenue.
- (G) The allowance for loan and lease losses includes impairment reserves attributable to purchased impaired loans.

### Estimated Transitional Basel III and Pro forma Fully Phased-In Basel III Common Equity Tier 1 Capital Ratios

As a result of the staggered effective dates of the final U.S. Basel III regulatory capital rules (Basel III rules), as well as the fact that PNC remains in the parallel run qualification phase for the advanced approaches, PNC's regulatory risk-based capital ratios in 2015 will be calculated using the standardized approach for determining risk-weighted assets, and the definitions of, and deductions from, regulatory capital under the Basel III rules (as such definitions and deductions are phased-in for 2015). We refer to the capital ratios calculated using the phased-in Basel III provisions in effect for 2015 and the standardized approach risk-weighted assets as the 2015 Transitional Basel III ratios. Under the standardized approach for determining credit risk-weighted assets, exposures are generally assigned a predefined risk weight. Exposures to high volatility commercial real estate, past due exposures, equity exposures and securitization exposures are generally subject to higher risk weights than other types of exposures.

PNC's regulatory risk-based capital ratios in 2014 were based on the definitions of, and deductions from, regulatory capital under the Basel III rules (as such definitions and deductions were phased-in for 2014) and Basel I risk-weighted assets (but subject to certain adjustments as defined by the Basel III rules). We refer to the 2014 capital ratios calculated using these phased-in Basel III provisions and Basel I risk-weighted assets as the 2014 Transitional Basel III ratios.

We provide information on the next slide regarding PNC's estimated 2015 and 2014 Transitional Basel III common equity Tier 1 ratios and PNC's estimated pro forma fully phased-in Basel III common equity Tier 1 ratio. Under the Basel III rules adopted by the U.S. banking agencies, significant common stock investments in unconsolidated financial institutions, mortgage servicing rights and deferred tax assets must be deducted from capital (subject to a phase-in schedule) to the extent they individually exceed 10%, or in the aggregate exceed 15%, of the institution's adjusted common equity Tier 1 capital. Also, Basel III regulatory capital includes (subject to a phase-in schedule) accumulated other comprehensive income related to securities currently and previously held as available for sale, as well as pension and other postretirement plans.

## Estimated Transitional Basel III and Pro forma Fully Phased-In Basel III Common Equity Tier 1 Capital Ratios

	2015 Transitional Basel III	2014 Transitional Basel III		Pro forma Fully Phased-In Base		sel III
Dollars in millions	Mar. 31, 2015	Dec. 31, 2014	Mar. 31, 2014	Mar. 31, 2015	Dec. 31, 2014	Mar. 31, 2014
Common stock, related surplus, and retained earnings, net of treasury stock	\$40,374	\$40,103	\$38,722	\$40,374	\$40,103	\$38,722
Less regulatory capital adjustments:						
Goodwill and disallowed intangibles, net of deferred tax liabilities	(9,013)	(8,939)	(8,932		(9,276)	(9,291)
Basel III total threshold deductions	(418)	, ,	(214	, , ,	(1,081)	(1,186)
Accumulated other comprehensive income (a)	115	40	82	288	201	410
All other adjustments	(107)	(63)	(16		(121)	(106)
Estimated Basel III Common equity Tier 1 capital	\$ 30,951	\$ 30,929	\$ 29,642	\$ 30,215	\$ 29,826	\$ 28,549
Estimated Basel I risk-weighted assets calculated in accordance with transition rules (b)	N/A	\$ 284,018	\$ 273,826	N/A	N/A	N/A
Estimated Basel III standardized approach risk-weighted assets (c)	\$ 296,764	N/A	N/	A \$ 304,464	\$ 298,786	\$ 293,310
Estimated Basel III advanced approaches risk-weighted assets (d)	N/A	N/A	N/	A \$ 286,954	\$ 285,870	\$ 289,441
Estimated Basel III Common equity Tier 1 capital ratio	10.4%	10.9%	10.89	9.9%	10.0%	9.7%
Risk-weight and associated rules utilized	Standardized (with 2015 transition adjustments)	Basel I (with 2014 transition adjustments)	Basel I (with 2014 transitior adjustments)		Standardized	Standardized

<sup>(</sup>a) Represents net adjustments related to accumulated other comprehensive income for securities currently and previously held as available for sale, as well as pension and other postretirement plans.

PNC utilizes the pro forma fully phased-in Basel III capital ratios to assess its capital position (without the benefit of phase-ins), including comparison to similar estimates made by other financial institutions. Our Basel III capital ratios and estimates may be impacted by additional regulatory guidance or analysis, and, in the case of those ratios calculated using the advanced approaches, the ongoing evolution, validation and regulatory approval of PNC's models integral to the calculation of advanced approaches risk-weighted assets.

<sup>(</sup>b) Includes credit and market risk-weighted assets.

<sup>(</sup>c) Basel III standardized approach risk-weighted assets were estimated based on the Basel III standardized approach rules and include credit and market risk-weighted assets.

<sup>(</sup>d) Basel III advanced approaches risk-weighted assets were estimated based on the Basel III advanced approaches rules, and include credit, market and operational risk-weighted assets.

## Tangible Book Value per Common Share



% Change

3/31/15 vs. 3/31/14

7%

9%

3/31/15 vs.

Tangible book value per common share is a non-GAAP measure and is calculated based on tangible common shareholders' equity divided by period-end common shares outstanding. We believe this non-GAAP measure serves as a useful tool to help evaluate the strength and discipline of a company's capital management strategies and as an additional, conservative measure of total company value.

Tangible Book Value per Common Share Ratio						12/31/14
Dollars in millions, except per share data	Mar	31, 2015	Dec. 31, 20:	.4 Ma	ar. 31, 2014	.01
Book value per common share	\$	78.99	\$ 77.6	1 \$	73.73	2%
Tangible book value per common share						
Common shareholders' equity	\$	41,077	\$ 40,60	5 \$	39,378	
Goodwill and Other Intangible Assets (a)		(9,566)	(9,59	5)	(9,621)	
Deferred tax liabilities on Goodwill and Other Intangible Assets		317	32	20	331	
Tangible common shareholders' equity	\$	31,828	\$ 31,33	\$ \$	30,088	
Period-end common shares outstanding (in millions)		520	52	!3	534	
Tangible book value per common share (Non-GAAP)	\$	61.21	\$ 59.8	\$	56.33	2%
(a) Fivelished the imposed from members a consisting visible of \$1.2 billion	11	L 21 2011	- 41 4 billian	at Day	an made and	

<sup>(</sup>a) Excludes the impact from mortgage servicing rights of \$1.3 billion at March 31, 2015, \$1.4 billion at December

<sup>31, 2014,</sup> and \$1.6 billion at March 31, 2014.

## Non-GAAP to GAAP Reconcilement



#### For the three months ended

\$ in millions	Mar. 31, 2015	Dec. 31, 2014	% Change	Mar. 31, 2014	% Change
Net interest income	\$2,072	\$2,097	-1%	\$2,195	-6%
Noninterest income	\$1,659	\$1,850	-10%	<u>\$1,58</u> 2	5%
Total revenue	\$3,731	\$3,947	-5%	\$3,777	-1%
Noninterest expense	(\$2,349)	(\$2,539)	-7%	_(\$2,264)	4%
Pretax pre-provision earnings (1)	\$1,382	\$1,408	-2%	\$1,513	-9%
Net income	\$1,004	\$1,057	-5%	\$1,060	-5%

(1) PNC believes that pretax, pre-provision earnings, a non-GAAP financial measure, is useful as a tool to help evaluate the ability to provide for credit costs through operations.

#### For the three months ended

\$ in millions	Mar. 31, 2015	Dec. 31, 2014	% Change	Mar. 31, 2014	% Change
Asset management	\$376	\$376	0%	\$364	3%
Consumer services	\$311	\$321	-3%	\$290	7%
Corporate services	\$344	\$397	-13%	\$301	14%
Residential mortgage	\$164	\$135	21%	\$161	2%
Service charges on deposits	<u>\$153</u>	<u>\$18</u> 0	15%	<u>\$14</u> 7	<u>4%</u>
Total fee income	\$1,348	\$1,409	-4%	\$1,263	7%
Net gains (losses) on sales of securities	\$42	\$0		\$10	
Net other-than-temporary impairments	(\$1)	(\$7)		(\$2)	
Other	<u>\$270</u>	<u>\$44</u> 8		<u>\$31</u> 1	
Total noninterest income, as reported	\$1,659	\$1,850	-10%	\$1,582	5%



## Non-GAAP to GAAP Reconcilement



For	tho	throo	months	andad

\$ in millions	Mar. 31, 2015	Mar. 31, 2014	% change
Asset management	\$376	\$364	
Consumer services	\$311	\$290	
Corporate services	\$344	\$301	
Residential mortgage	\$164	\$161	
Service charges on deposits	_\$153	_\$147	
Total fee income	\$1,348	\$1,263	
Net gains (losses) on sales of securities	\$42	\$10	
Net other-than-temporary impairments	(\$1)	(\$2)	
Other	\$270	\$311	
Total noninterest income, as reported	\$1,659	\$1,582	5%
Corporate services	\$344	\$301	14%
Less commercial facility fees in corporate services	<u>(\$32</u> )	<u>\$</u> 0	
as a result of reclassification (1)			
Corporate services, adjusted for commercial	\$312	\$301	4%
facility fees reclassification			

<sup>(1)</sup> Beginning in 2Q14, certain commercial facility fees were classified from net interest income to noninterest income.

## Non-GAAP to GAAP Reconcilement



	For the three months ended				
\$ in millions	Mar. 31, 2015	Dec. 31, 2014	Sept. 30, 2014	Jun. 30, 2014	Mar. 31, 2014
Net interest margin, as reported	2.82%	2.89%	2.98%	3.12%	3.26%
Purchase accounting accretion (1)	\$128	\$126	\$147	\$147	\$163
Purchase accounting accretion, if annualized	\$519	\$500	\$583	\$590	\$661
Avg. interest earning assets	\$301,673	\$293,905	\$284,951	\$278,369	\$275,778
Annualized purchase accounting accretion/Avg. interest-earning assets	0.17%	0.17%	0.20%	0.20%	0.24%
Core net interest margin (2)	2.65%	2.72%	2.78%	2.92%	3.02%

<sup>(1)</sup> Purchase accounting accretion is scheduled purchase accounting accretion plus excess cash recoveries.

#### For the three months ended

\$ in millions	Mar. 31, 2015	Dec. 31, 2014	% Change	Mar. 31, 2014	% Change
Net Interest Income	ê-z				300
Core net interest income (a)	\$1,944	\$1,971	-1%	\$2,032	-4%
Total purchase accounting accretion					
Scheduled accretion net of contractual interest	95	94	1%	134	-29%
Excess cash recoveries	33	32	3%	29	14%
Total purchase accounting accretion	<u>128</u>	<u>12</u> 6	2%	<u>16</u> 3	-21%
Total net interest income	\$2,072	\$2,097	-1%	\$2,195	-6%

<sup>(</sup>a) We believe that core net interest income, a non-GAAP financial measure, is useful in evaluating the performance of our interest-based activities.



<sup>(2)</sup> PNC believes that core net interest margin, a non-GAAP financial measure, is useful as a tool to help evaluate the impact of purchase accounting accretion on net interest margin. The adjustment represents annualized purchase accounting accretion divided by average interest-earning assets.