# UNITED STATES <br> SECURITIES AND EXCHANGE COMMISSION 

Washington, D.C. 20549

## FORM 8-K

CURRENT REPORT<br>Pursuant to Section 13 OR 15(d)<br>of The Securities Exchange Act of 1934<br>April 15, 2015<br>Date of Report (Date of earliest event reported)

# THE PNC FINANCIAL SERVICES GROUP, INC. 

(Exact name of registrant as specified in its charter)

Commission File Number 001-09718

| Pennsylvania | $25-1435979$ |
| :---: | :---: |
| (State or other jurisdiction |  |
| of incorporation) | (I.R.S. Employer |
| Identification No.) |  |

One PNC Plaza
249 Fifth Avenue
Pittsburgh, Pennsylvania 15222-2707
(Address of principal executive offices, including zip code)
(412) 762-2000
(Registrant's telephone number, including area code)

Not Applicable
(Former name or former address, if changed since last report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:
$\square \quad$ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
$\square \quad$ Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
$\square \quad$ Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
$\square$ Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

## Item 2.02 Results of Operations and Financial Condition.

On April 15, 2015, The PNC Financial Services Group, Inc. ("the Corporation") issued a press release and held a conference call for investors regarding the Corporation's earnings and business results for the first quarter of 2015. The Corporation also provided supplementary financial information on its web site, including financial information disclosed in connection with its press release, and provided electronic presentation slides on its web site used in connection with the related investor conference call. Copies of the supplementary financial information and electronic presentation slides are included in this Report as Exhibits 99.1 and 99.2 , respectively, and are furnished herewith.

## Item 9.01 Financial Statements and Exhibits.

(d) Exhibits. The exhibits listed on the Exhibit Index accompanying this Form 8-K are furnished herewith.

## SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

THE PNC FINANCIAL SERVICES GROUP, INC.
(Registrant)
By: /s/ Gregory H. Kozich
Gregory H. Kozich
Senior Vice President and Controller

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## EXHIBIT INDEX

| Number | Description | Method of Filing |
| :---: | :--- | :--- |
| 99.1 | Financial Supplement (unaudited) for First Quarter 2015 | Furnished herewith |
| 99.2 | Electronic presentation slides for earnings release conference call | Furnished herewith |

THE PNC FINANCIAL SERVICES GROUP, INC.
FINANCIAL SUPPLEMENT FIRST QUARTER 2015
(Unaudited)

## THE PNC FINANCIAL SERVICES GROUP, INC. FINANCIAL SUPPLEMENT <br> FIRST QUARTER 2015 <br> (UNAUDITED)

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The information contained in this Financial Supplement is preliminary, unaudited and based on data available on April 15, 2015. We have reclassified certain prior period amounts to be consistent with the current period presentation, which we believe is more meaningful to readers of our consolidated financial statements. This information speaks only as of the particular date or dates included in the schedules. We do not undertake any obligation to, and disclaim any duty to, correct or update any of the information provided in this Financial Supplement. Our future financial performance is subject to risks and uncertainties as described in our United States Securities and Exchange Commission (SEC) filings.

## BUSINESS

PNC is one of the largest diversified financial services companies in the United States and is headquartered in Pittsburgh, Pennsylvania. PNC has businesses engaged in retail banking, corporate and institutional banking, asset management and residential mortgage banking, providing many of its products and services nationally, as well as other products and services in PNC's primary geographic markets located in Pennsylvania, Ohio, New Jersey, Michigan, Illinois, Maryland, Indiana, North Carolina, Florida, Kentucky, Washington, D.C., Delaware, Virginia, Alabama, Missouri, Georgia, Wisconsin and South Carolina. PNC also provides certain products and services internationally.

## The PNC Financial Services Group, Inc.

## Cross-Reference Index to First Quarter 2015 Financial Supplement (Unaudited)

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## Table 1: Consolidated Income Statement (Unaudited)

| In millions except per share data | Three months ended |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{aligned} & \hline \text { March } 31 \\ & 2015 \\ & \hline \end{aligned}$ | $\begin{gathered} \hline \text { December 31 } \\ 2014 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { September } 30 \\ 2014 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { June } 30 \\ 2014 \end{gathered}$ | $\begin{gathered} \text { March } 31 \\ 2014 \end{gathered}$ |  |
| Interest Income $\quad$ - - - - - - |  |  |  |  |  |  |  |  |
| Loans | \$ 1,802 | \$ | 1,835 | \$ | 1,848 | \$1,845 | \$ | 1,899 |
| Investment securities | 406 |  | 398 |  | 387 | 412 |  | 427 |
| Other | 111 |  | 104 |  | 93 | 99 |  | 84 |
| Total interest income | 2,319 |  | 2,337 |  | 2,328 | 2,356 |  | 2,410 |
| Interest Expense |  |  |  |  |  |  |  |  |
| Deposits | 92 |  | 86 |  | 81 | 80 |  | 78 |
| Borrowed funds | 155 |  | 154 |  | 143 | 147 |  | 137 |
| Total interest expense | 247 |  | 240 |  | 224 | 227 |  | 215 |
| Net interest income | 2,072 |  | 2,097 |  | 2,104 | 2,129 |  | 2,195 |
| Noninterest Income |  |  |  |  |  |  |  |  |
| Asset management | 376 |  | 376 |  | 411 | 362 |  | 364 |
| Consumer services | 311 |  | 321 |  | 320 | 323 |  | 290 |
| Corporate services | 344 |  | 397 |  | 374 | 343 |  | 301 |
| Residential mortgage | 164 |  | 135 |  | 140 | 182 |  | 161 |
| Service charges on deposits | 153 |  | 180 |  | 179 | 156 |  | 147 |
| Net gains (losses) on sales of securities (a) | 42 |  | - |  | - | (6) |  | 10 |
| Net other-than-temporary impairments | (1) |  | (7) |  | (1) | (1) |  | (2) |
| Other | 270 |  | 448 |  | 314 | 322 |  | 311 |
| Total noninterest income | 1,659 |  | 1,850 |  | 1,737 | 1,681 |  | 1,582 |
| Total revenue | 3,731 |  | 3,947 |  | 3,841 | 3,810 |  | 3,777 |
| Provision For Credit Losses | 54 |  | 52 |  | 55 | 72 |  | 94 |
| Noninterest Expense |  |  |  |  |  |  |  |  |
| Personnel | 1,157 |  | 1,170 |  | 1,189 | 1,172 |  | 1,080 |
| Occupancy | 216 |  | 216 |  | 200 | 199 |  | 218 |
| Equipment | 222 |  | 234 |  | 220 | 204 |  | 201 |
| Marketing | 62 |  | 67 |  | 66 | 68 |  | 52 |
| Other | 692 |  | 852 |  | 682 | 685 |  | 713 |
| Total noninterest expense | 2,349 |  | 2,539 |  | 2,357 | 2,328 |  | 2,264 |
| Income before income taxes and noncontrolling interests | 1,328 |  | 1,356 |  | 1,429 | 1,410 |  | 1,419 |
| Income taxes | 324 |  | 299 |  | 391 | 358 |  | 359 |
| Net income | 1,004 |  | 1,057 |  | 1,038 | $\underline{\underline{1,052}}$ |  | 1,060 |
| Less: Net income (loss) attributable to noncontrolling interests | 1 |  | 21 |  | 1 | 3 |  | (2) |
| Preferred stock dividends and discount accretion and redemptions | 70 |  | 48 |  | 71 | 48 |  | 70 |
| Net income attributable to common shareholders | \$ 933 | \$ | 988 | \$ | 966 | \$1,001 | \$ | 992 |
| Earnings Per Common Share |  |  |  |  |  |  |  |  |
| Basic | \$ 1.79 | \$ | 1.88 | \$ | 1.82 | \$ 1.88 | \$ | 1.86 |
| Diluted | \$ 1.75 | \$ | 1.84 | \$ | 1.79 | \$ 1.85 | \$ | 1.82 |
| Average Common Shares Outstanding |  |  |  |  |  |  |  |  |
| Basic | 521 |  | 524 |  | 529 | 532 |  | 532 |
| Diluted | 529 |  | 532 |  | 537 | 539 |  | 539 |
| Efficiency | 63\% |  | 64\% |  | 61\% | 61\% |  | 60\% |
| Noninterest income to total revenue | 44\% |  | 47\% |  | 45\% | 44\% |  | 42\% |
| Effective tax rate (b) | 24.4\% |  | 22.1\% |  | 27.4\% | 25.4\% |  | 25.3\% |

(a) Net gains (losses) on sales of securities was less than $\$ .5$ million for both the three months ended December 31, 2014 and September 30, 2014, respectively.
(b) The effective income tax rates are generally lower than the statutory rate due to the relationship of pretax income to tax credits and earnings that are not subject to tax.

Table 2: Consolidated Balance Sheet (Unaudited)

| In millions, except par value | March 31 <br> 2015 | $\begin{gathered} \text { December } 31 \\ 2014 \\ \hline \end{gathered}$ |  | September 30 2014 |  | $\begin{gathered} \text { June } 30 \\ 2014 \end{gathered}$ | $\begin{gathered} \text { March } 31 \\ 2014 \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Assets |  |  |  |  |  |  |  |
| Cash and due from banks (a) | \$ 4,151 | \$ | 4,360 | \$ | 4,164 | \$ 4,892 | \$ 4,723 |
| Federal funds sold and resale agreements (b) | 1,893 |  | 1,852 |  | 1,761 | 1,526 | 1,143 |
| Trading securities | 2,151 |  | 2,353 |  | 2,650 | 2,228 | 2,381 |
| Interest-earning deposits with banks (a) (c) | 31,198 |  | 31,779 |  | 26,247 | 16,876 | 14,877 |
| Loans held for sale (b) | 2,423 |  | 2,262 |  | 2,143 | 2,228 | 2,102 |
| Investment securities | 60,768 |  | 55,823 |  | 55,039 | 56,602 | 58,644 |
| Loans (a) (b) | 204,722 |  | 204,817 |  | 200,872 | 200,984 | 198,242 |
| Allowance for loan and lease losses (a) | $(3,306)$ |  | $(3,331)$ |  | $(3,406)$ | $(3,453)$ | $(3,530)$ |
| Net loans | 201,416 |  | 201,486 |  | 197,466 | 197,531 | 194,712 |
| Goodwill | 9,103 |  | 9,103 |  | 9,074 | 9,074 | 9,074 |
| Mortgage servicing rights | 1,333 |  | 1,351 |  | 1,510 | 1,482 | 1,568 |
| Other intangible assets | 463 |  | 493 |  | 484 | 515 | 547 |
| Equity investments (a) (d) | 10,523 |  | 10,728 |  | 10,763 | 10,583 | 10,337 |
| Other (a) (b) | 25,538 |  | 23,482 |  | 23,123 | 23,527 | 23,315 |
| Total assets | \$350,960 | \$ | 345,072 | \$ | 334,424 | \$327,064 | \$323,423 |
| Liabilities |  |  |  |  |  |  |  |
| Deposits |  |  |  |  |  |  |  |
| Noninterest-bearing | \$ 74,944 | \$ | 73,479 | \$ | 72,963 | \$ 71,001 | \$ 70,063 |
| Interest-bearing | 161,559 |  | 158,755 |  | 153,341 | 151,553 | 152,319 |
| Total deposits | 236,503 |  | 232,234 |  | 226,304 | 222,554 | 222,382 |
| Borrowed funds |  |  |  |  |  |  |  |
| Federal funds purchased and repurchase agreements | 2,202 |  | 3,510 |  | 3,499 | 3,132 | 3,233 |
| Federal Home Loan Bank borrowings | 21,224 |  | 20,005 |  | 16,471 | 15,023 | 13,911 |
| Bank notes and senior debt | 16,205 |  | 15,750 |  | 15,327 | 14,102 | 13,861 |
| Subordinated debt | 9,228 |  | 9,151 |  | 9,046 | 9,099 | 8,289 |
| Commercial paper | 4,399 |  | 4,995 |  | 4,809 | 4,999 | 4,923 |
| Other (a) (b) | 3,571 |  | 3,357 |  | 3,175 | 2,711 | 2,589 |
| Total borrowed funds | 56,829 |  | 56,768 |  | 52,327 | 49,066 | 46,806 |
| Allowance for unfunded loan commitments and letters of credit | 234 |  | 259 |  | 251 | 232 | 228 |
| Accrued expenses (a) | 5,039 |  | 5,187 |  | 5,090 | 4,753 | 4,808 |
| Other (a) | 5,917 |  | 4,550 |  | 4,457 | 4,666 | 4,281 |
| Total liabilities | 304,522 |  | 298,998 |  | 288,429 | 281,271 | 278,505 |
| Equity |  |  |  |  |  |  |  |
| Preferred stock (e) |  |  |  |  |  |  |  |
| Common stock - \$5 par value |  |  |  |  |  |  |  |
| Authorized 800 shares, issued 541, 541, 540, 540, and 540 shares | 2,706 |  | 2,705 |  | 2,703 | 2,703 | 2,700 |
| Capital surplus - preferred stock | 3,948 |  | 3,946 |  | 3,945 | 3,944 | 3,943 |
| Capital surplus - common stock and other | 12,561 |  | 12,627 |  | 12,573 | 12,506 | 12,394 |
| Retained earnings | 26,882 |  | 26,200 |  | 25,464 | 24,755 | 24,010 |
| Accumulated other comprehensive income (loss) | 703 |  | 503 |  | 727 | 881 | 656 |
| Common stock held in treasury at cost: $21,18,12,8$ and 6 shares | $(1,775)$ |  | $(1,430)$ |  | (931) | (584) | (382) |
| Total shareholders' equity | 45,025 |  | 44,551 |  | 44,481 | 44,205 | 43,321 |
| Noncontrolling interests | 1,413 |  | 1,523 |  | 1,514 | 1,588 | 1,597 |
| Total equity | 46,438 |  | 46,074 |  | 45,995 | 45,793 | 44,918 |
| Total liabilities and equity | \$350,960 | \$ | $\underline{ }$ 345,072 | \$ | 334,424 | \$327,064 | $\underline{\underline{\$ 23,423}}$ |

(a) Amounts include consolidated variable interest entities. Our 2014 Form 10-K included, and our first quarter 2015 Form 10-Q will include, additional information regarding these items.
(b) Amounts include assets and liabilities for which PNC has elected the fair value option. Our 2014 Form 10-K included, and our first quarter 2015 Form 10-Q will include, additional information regarding these items.
(c) Amounts include balances held with the Federal Reserve Bank of Cleveland of $\$ 30.8$ billion, $\$ 31.4$ billion, $\$ 25.9$ billion, $\$ 16.5$ billion and $\$ 14.5$ billion as of March 31 , 2015, December 31, 2014, September 30, 2014, June 30, 2014 and March 31, 2014, respectively.
(d) Amounts include our equity interest in BlackRock.
(e) Par value less than $\$ .5$ million at each date.

Table 3: Per Share Related Information (Unaudited)

|  |  |  |
| :--- | :--- | :--- | :--- | :--- |

Table 4: Capital Ratios (Unaudited)

|  | $\begin{gathered} \text { March } 31 \\ 2015 \end{gathered}$ | $\begin{gathered} \text { December } 31 \\ 2014 \end{gathered}$ | September 30 2014 | $\begin{gathered} \text { June } 30 \\ 2014 \end{gathered}$ | $\begin{gathered} \text { March } 31 \\ 2014 \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Transitional Basel III (a) (b) |  |  |  |  |  |
| Common equity Tier 1 | 10.4\% | 10.9\% | 11.1\% | 11.0\% | 10.8\% |
| Tier 1 risk-based | 12.0 | 12.6 | 12.8 | 12.7 | 12.6 |
| Total capital risk-based | 14.9 | 15.8 | 16.1 | 16.0 | 15.8 |
| Leverage | 10.5 | 10.8 | 11.1 | 11.2 | 11.1 |
| Common shareholders' equity to assets | 11.7\% | 11.8\% | 12.1\% | 12.3\% | 12.2\% |

(a) The ratios as of March 31, 2015 are estimated. See Capital Ratios discussion in the Banking Regulation and Supervision section of Item 1 Business and in the Consolidated Balance Sheet Review section in Item 7 of our 2014 Form 10-K. Our first quarter 2015 Form 10-Q will include additional discussion on these capital ratios.
(b) Calculated using the regulatory capital methodology applicable to PNC during each period presented.

Table 5: Average Consolidated Balance Sheet (Unaudited) (a)

|  | Three months ended |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { March } 31 \\ 2015 \end{gathered}$ | $\begin{gathered} \hline \text { December } 31 \\ 2014 \end{gathered}$ |  | $\begin{gathered} \hline \text { September } 30 \\ 2014 \end{gathered}$ |  | $\begin{gathered} \hline \text { June } 30 \\ 2014 \\ \hline \end{gathered}$ | $\begin{gathered} \hline \text { March } 31 \\ 2014 \end{gathered}$ |
| Assets |  |  |  |  |  |  |  |
| Interest-earning assets: |  |  |  |  |  |  |  |
| Investment securities |  |  |  |  |  |  |  |
| Securities available for sale |  |  |  |  |  |  |  |
| Residential mortgage-backed |  |  |  |  |  |  |  |
| Agency | \$ 19,290 | \$ | 17,745 | \$ | 18,134 | \$ 19,207 | \$ 20,721 |
| Non-agency | 4,657 |  | 4,832 |  | 5,021 | 5,204 | 5,375 |
| Commercial mortgage-backed | 6,260 |  | 5,799 |  | 5,147 | 5,295 | 5,576 |
| Asset-backed | 5,140 |  | 5,089 |  | 5,207 | 5,400 | 5,593 |
| U.S. Treasury and government agencies | 5,142 |  | 5,140 |  | 5,142 | 4,883 | 4,169 |
| State and municipal | 1,969 |  | 1,935 |  | 1,913 | 2,104 | 2,652 |
| Other debt | 1,777 |  | 1,780 |  | 1,763 | 2,028 | 2,505 |
| Corporate stocks and other | 457 |  | 433 |  | 404 | 362 | 409 |
| Total securities available for sale | 44,692 |  | 42,753 |  | 42,731 | 44,483 | 47,000 |
| Securities held to maturity |  |  |  |  |  |  |  |
| Residential mortgage-backed | 7,035 |  | 5,832 |  | 5,778 | 5,977 | 5,995 |
| Commercial mortgage-backed | 2,097 |  | 2,257 |  | 2,409 | 2,560 | 2,748 |
| Asset-backed | 755 |  | 767 |  | 874 | 990 | 1,004 |
| U.S. Treasury and government agencies | 249 |  | 247 |  | 245 | 242 | 240 |
| State and municipal | 2,018 |  | 2,048 |  | 2,058 | 1,732 | 1,055 |
| Other | 320 |  | 324 |  | 325 | 331 | 337 |
| Total securities held to maturity | 12,474 |  | 11,475 |  | 11,689 | 11,832 | 11,379 |
| Total investment securities | 57,166 |  | 54,228 |  | 54,420 | 56,315 | 58,379 |
| Loans |  |  |  |  |  |  |  |
| Commercial | 97,866 |  | 95,646 |  | 92,547 | 91,866 | 89,517 |
| Commercial real estate | 23,924 |  | 23,176 |  | 22,961 | 22,775 | 21,652 |
| Equipment lease financing | 7,539 |  | 7,621 |  | 7,610 | 7,564 | 7,470 |
| Consumer | 61,476 |  | 62,213 |  | 62,351 | 62,472 | 63,093 |
| Residential real estate | 14,350 |  | 14,223 |  | 14,359 | 14,556 | 14,849 |
| Total loans | 205,155 |  | 202,879 |  | 199,828 | 199,233 | 196,581 |
| Interest-earning deposits with banks | 30,405 |  | 27,701 |  | 22,108 | 14,650 | 12,157 |
| Loans held for sale | 2,246 |  | 2,205 |  | 2,272 | 2,060 | 1,949 |
| Federal funds sold and resale agreements | 1,655 |  | 1,771 |  | 1,409 | 1,184 | 1,416 |
| Other | 5,046 |  | 5,121 |  | 4,914 | 4,927 | 5,296 |
| Total interest-earning assets | 301,673 |  | 293,905 |  | 284,951 | 278,369 | 275,778 |
| Noninterest-earning assets: |  |  |  |  |  |  |  |
| Allowance for loan and lease losses | $(3,317)$ |  | $(3,383)$ |  | $(3,445)$ | $(3,512)$ | $(3,591)$ |
| Cash and due from banks | 4,067 |  | 4,176 |  | 3,934 | 3,776 | 3,890 |
| Other | 45,634 |  | 44,948 |  | 44,005 | 43,887 | 43,485 |
| Total assets | \$348,057 | \$ | 339,646 | \$ | 329,445 | \$322,520 | \$319,562 |

[^0]Table 5: Average Consolidated Balance Sheet (Unaudited) (Continued) (a)

|  |  |  | Three months ended |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| In millions |  |  |  |

(a) Calculated using average daily balances.

Table 6: Supplemental Average Balance Sheet Information (Unaudited)

| Deposits and Common Shareholders' Equity |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Interest-bearing deposits | \$159,911 | \$ | 155,949 | \$ | 152,830 | \$151,733 | \$150,684 |
| Noninterest-bearing deposits | 73,178 |  | 73,468 |  | 70,993 | 68,219 | 67,679 |
| Total deposits | \$233,089 | \$ | 229,417 | \$ | 223,823 | \$219,952 | \$218,363 |
| Transaction deposits | \$199,303 | \$ | 195,553 | \$ | 190,119 | \$185,796 | \$184,348 |
| Common shareholders' equity | \$ 40,603 | \$ | 40,522 | \$ | 40,238 | \$ 39,659 | \$ 38,838 |

## Table 7: Details of Net Interest Margin(Unaudited) (a)

|  | Three months ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { March 31 } \\ 2015 \\ \hline \end{gathered}$ | $\begin{gathered} \hline \text { December 31 } \\ 2014 \\ \hline \end{gathered}$ | $\begin{gathered} \hline \text { September } 30 \\ 2014 \\ \hline \end{gathered}$ | $\begin{aligned} & \hline \text { June } 30 \\ & 2014 \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline \text { March 31 } \\ & 2014 \\ & \hline \end{aligned}$ |
| Average yields/rates |  |  |  |  |  |
| Yield on interest-earning assets |  |  |  |  |  |
| Investment securities |  |  |  |  |  |
| Securities available for sale |  |  |  |  |  |
| Residential mortgage-backed |  |  |  |  |  |
| Agency | 2.67\% | 2.72\% | 2.64\% | 2.62\% | 2.64\% |
| Non-agency | 4.51 | 4.33 | 4.64 | 5.19 | 4.91 |
| Commercial mortgage-backed | 3.19 | 3.37 | 3.61 | 3.59 | 3.49 |
| Asset-backed | 2.08 | 2.15 | 2.01 | 1.96 | 1.79 |
| U.S. Treasury and government agencies | 1.27 | 1.21 | 1.01 | 1.20 | 1.30 |
| State and municipal | 4.45 | 4.58 | 3.98 | 4.27 | 4.78 |
| Other debt | 2.53 | 3.25 | 2.41 | 2.35 | 2.39 |
| Corporate stocks and other | . 10 | . 11 | . 10 | . 11 | . 10 |
| Total securities available for sale | 2.75 | 2.82 | 2.75 | 2.84 | 2.86 |
| Securities held to maturity |  |  |  |  |  |
| Residential mortgage-backed | 3.26 | 3.60 | 3.35 | 3.55 | 3.55 |
| Commercial mortgage-backed | 4.16 | 4.09 | 3.99 | 3.76 | 4.09 |
| Asset-backed | 1.52 | 1.50 | 1.75 | 1.54 | 1.51 |
| U.S. Treasury and government agencies | 3.77 | 3.82 | 3.81 | 3.80 | 3.77 |
| State and municipal | 5.52 | 5.50 | 5.50 | 5.47 | 5.61 |
| Other | 2.89 | 3.02 | 2.84 | 2.87 | 3.00 |
| Total securities held to maturity | 3.67 | 3.88 | 3.73 | 3.69 | 3.68 |
| Total investment securities | 2.95 | 3.05 | 2.96 | 3.02 | 3.02 |
| Loans |  |  |  |  |  |
| Commercial | 2.98 | 3.04 | 3.17 | 3.24 | 3.50 |
| Commercial real estate | 3.80 | 3.88 | 3.90 | 4.04 | 4.20 |
| Equipment lease financing | 3.47 | 3.97 | 3.48 | 3.61 | 3.64 |
| Consumer | 4.21 | 4.11 | 4.16 | 4.16 | 4.26 |
| Residential real estate | 4.88 | 4.90 | 5.03 | 4.86 | 5.09 |
| Total loans | 3.59 | 3.63 | 3.71 | 3.75 | 3.95 |
| Interest-earning deposits with banks | . 25 | . 29 | . 23 | . 27 | . 23 |
| Loans held for sale | 4.20 | 4.67 | 4.48 | 4.79 | 4.71 |
| Federal funds sold and resale agreements | . 22 | . 28 | . 38 | . 49 | . 32 |
| Other | 5.43 | 4.56 | 4.24 | 5.26 | 4.02 |
| Total yield on interest-earning assets | 3.15 | 3.21 | 3.30 | 3.44 | 3.58 |
| Rate on interest-bearing liabilities |  |  |  |  |  |
| Interest-bearing deposits |  |  |  |  |  |
| Money market | . 24 | . 20 | . 18 | . 18 | . 17 |
| Demand | . 06 | . 06 | . 05 | . 05 | . 05 |
| Savings | . 15 | . 14 | . 12 | . 10 | . 08 |
| Retail certificates of deposit | . 71 | . 72 | . 73 | . 74 | . 75 |
| Time deposits in foreign offices and other time | . 19 | . 20 | . 18 | . 17 | . 18 |
| Total interest-bearing deposits | . 23 | . 22 | . 21 | . 21 | . 21 |
| Borrowed funds |  |  |  |  |  |
| Federal funds purchased and repurchase agreements | . 12 | . 11 | . 08 | . 07 | . 11 |
| Federal Home Loan Bank borrowings | . 45 | . 46 | . 48 | . 50 | . 50 |
| Bank notes and senior debt | 1.36 | 1.35 | 1.33 | 1.51 | 1.49 |
| Subordinated debt | 2.64 | 2.64 | 2.40 | 2.65 | 2.54 |
| Commercial paper | . 34 | . 31 | . 30 | . 29 | . 28 |
| Other | 1.99 | 2.25 | 2.62 | 2.60 | 2.20 |
| Total borrowed funds | 1.10 | 1.17 | 1.14 | 1.24 | 1.18 |
| Total rate on interest-bearing liabilities | . 46 | . 45 | . 44 | . 45 | . 44 |
| Interest rate spread | 2.69 | 2.76 | 2.86 | 2.99 | 3.14 |
| Impact of noninterest-bearing sources (b) | . 13 | . 13 | . 12 | . 13 | . 12 |
| Net interest margin | 2.82\% | 2.89\% | 2.98\% | 3.12\% | 3.26\% |

(a) Calculated as annualized taxable-equivalent net interest income divided by average earning assets. The interest income earned on certain earning assets is completely or partially exempt from federal income tax. As such, these tax-exempt instruments typically yield lower returns than taxable investments. To provide more meaningful comparisons of yields and margins for all earning assets in calculating net interest margins, in this table we use net interest income on a taxable-equivalent basis by increasing the interest income earned on tax-exempt assets to make it fully equivalent to interest income earned on taxable investments. This adjustment is not permitted under generally accepted accounting principles (GAAP) in the Consolidated Income Statement. The taxable-equivalent adjustments to net interest income for the three months ended March 31, 2015, December 31, 2014, September 30, 2014, June 30, 2014 and March 31, 2014, were $\$ 49$ million, $\$ 49$ million, $\$ 47$ million, $\$ 47$ million and $\$ 46$ million, respectively.
(b) Represents the positive effects of investing noninterest-bearing sources in interest-earning assets.

## Total and Core Net Interest Income and Net Interest Margin(Unaudited)

## Table 8: Total and Core Net Interest Income

|  | Three months ended |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| In millions | $\begin{gathered} \hline \text { March } 31 \\ 2015 \end{gathered}$ |  | $\begin{aligned} & \hline \text { nber } 31 \\ & 014 \end{aligned}$ |  | $\begin{aligned} & \text { nber } 30 \\ & 144 \end{aligned}$ | $\begin{gathered} \hline \text { June } 30 \\ 2014 \end{gathered}$ | $\begin{gathered} \text { March } 31 \\ 2014 \end{gathered}$ |
| Core net interest income (a) | \$ 1,944 | \$ | 1,971 | \$ | 1,957 | \$1,982 | \$ 2,032 |
| Total purchase accounting accretion (b) | 128 |  | 126 |  | 147 | 147 | 163 |
| Total net interest income | \$ 2,072 | \$ | 2,097 | \$ | 2,104 | \$2,129 | \$ 2,195 |

(a) We believe that core net interest income, a non-GAAP financial measure, is useful in evaluating the performance of our interest-based activities.
(b) Total purchase accounting accretion includes purchase accounting accretion on purchased impaired loans. Refer to Table 16: Accretion - Purchased Impaired Loans for details for certain of these periods.

## Table 9: Details of Net Interest Margin(c)

|  | Three months ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| In millions | $\begin{gathered} \hline \text { March } 31 \\ 2015 \end{gathered}$ | $\begin{gathered} \hline \text { December } 31 \\ 2014 \end{gathered}$ | $\begin{gathered} \hline \text { September } 30 \\ 2014 \end{gathered}$ | $\begin{gathered} \hline \text { June } 30 \\ 2014 \end{gathered}$ | $\begin{gathered} \hline \text { March } 31 \\ 2014 \end{gathered}$ |
| Average yields/rates |  |  |  |  |  |
| Yield on interest-earning assets |  |  |  |  |  |
| Total investment securities | 2.95\% | 3.05\% | 2.96\% | 3.02\% | 3.02\% |
| Total loans | 3.59 | 3.63 | 3.71 | 3.75 | 3.95 |
| Other | 1.14 | 1.15 | 1.19 | 1.76 | 1.62 |
| Total yield on interest-earning assets | 3.15 | 3.21 | 3.30 | 3.44 | 3.58 |
| Rate on interest-bearing liabilities |  |  |  |  |  |
| Total interest-bearing deposits | . 23 | . 22 | . 21 | . 21 | . 21 |
| Total borrowed funds | 1.10 | 1.17 | 1.14 | 1.24 | 1.18 |
| Total rate on interest-bearing liabilities | . 46 | . 45 | . 44 | . 45 | . 44 |
| Interest rate spread | 2.69 | 2.76 | 2.86 | 2.99 | 3.14 |
| Impact of noninterest-bearing sources | . 13 | . 13 | . 12 | . 13 | . 12 |
| Net interest margin | 2.82\% | 2.89\% | 2.98\% | 3.12\% | 3.26\% |

(c) See note (a) on page 6.

## Table 10: Details of Core Net Interest Margin(d)



[^1]
## Table 11: Details of Loans (Unaudited)

| In millions | March 31 <br> 2015 | $\begin{aligned} & \text { December } 31 \\ & 2014 \\ & \hline \end{aligned}$ |  | $\begin{gathered} \text { September } 30 \\ 2014 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June } 30 \\ 2014 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March } 31 \\ 2014 \\ \hline \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Commercial |  |  |  |  |  |  |  |  |  |
| Retail/wholesale trade | \$ 17,126 | \$ | 16,972 | \$ | 16,162 |  | 16,146 |  | 16,157 |
| Manufacturing | 20,057 |  | 18,744 |  | 18,649 |  | 18,683 |  | 17,185 |
| Service providers | 13,916 |  | 14,103 |  | 13,603 |  | 13,734 |  | 13,576 |
| Real estate related (a) | 10,744 |  | 10,812 |  | 10,722 |  | 10,908 |  | 10,856 |
| Financial services | 6,306 |  | 6,178 |  | 5,218 |  | 4,846 |  | 4,720 |
| Health care | 9,192 |  | 9,017 |  | 9,095 |  | 8,939 |  | 8,836 |
| Other industries | 20,309 |  | 21,594 |  | 20,051 |  | 20,280 |  | 19,771 |
| Total commercial | 97,650 |  | 97,420 |  | 93,500 |  | 93,536 |  | 91,101 |
| Commercial real estate |  |  |  |  |  |  |  |  |  |
| Real estate projects (b) | 15,057 |  | 14,577 |  | 14,564 |  | 14,535 |  | 14,268 |
| Commercial mortgage | 9,498 |  | 8,685 |  | 8,378 |  | 8,384 |  | 7,883 |
| Total commercial real estate | 24,555 |  | 23,262 |  | 22,942 |  | 22,919 |  | 22,151 |
| Equipment lease financing | 7,470 |  | 7,686 |  | 7,621 |  | 7,628 |  | 7,521 |
| Total commercial lending | 129,675 |  | 128,368 |  | 124,063 |  | 124,083 |  | 120,773 |
| Consumer |  |  |  |  |  |  |  |  |  |
| Home equity |  |  |  |  |  |  |  |  |  |
| Lines of credit | 19,918 |  | 20,361 |  | 20,667 |  | 20,959 |  | 21,277 |
| Installment | 14,147 |  | 14,316 |  | 14,388 |  | 14,507 |  | 14,595 |
| Credit card | 4,434 |  | 4,612 |  | 4,449 |  | 4,435 |  | 4,309 |
| Other consumer |  |  |  |  |  |  |  |  |  |
| Education | 6,448 |  | 6,626 |  | 6,978 |  | 7,118 |  | 7,360 |
| Automobile | 11,120 |  | 11,616 |  | 11,548 |  | 11,005 |  | 10,906 |
| Other | 4,491 |  | 4,511 |  | 4,428 |  | 4,317 |  | 4,216 |
| Total consumer | 60,558 |  | 62,042 |  | 62,458 |  | 62,341 |  | 62,663 |
| Residential real estate |  |  |  |  |  |  |  |  |  |
| Residential mortgage | 13,982 |  | 13,885 |  | 13,805 |  | 13,965 |  | 14,179 |
| Residential construction | 507 |  | 522 |  | 546 |  | 595 |  | 627 |
| Total residential real estate | 14,489 |  | 14,407 |  | 14,351 |  | 14,560 |  | 14,806 |
| Total consumer lending | 75,047 |  | 76,449 |  | 76,809 |  | 76,901 |  | 77,469 |
| Total loans (c) | \$204,722 | \$ | 204,817 | \$ | $\underline{200,872}$ |  | 200,984 |  | 198,242 |
| (a) Includes loans to customers in the real estate and construction industries. <br> (b) Includes both construction loans and intermediate financing for projects. |  |  |  |  |  |  |  |  |  |
| (c) Includes purchased impaired loans: | \$ 4,675 | \$ | 4,858 | \$ | 5,167 |  | \$ 5,557 |  | S 5,824 |

Table 12: Details of Loans Held for Sale (Unaudited)

| In millions | $\begin{gathered} \text { March } 31 \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { December } 31 \\ 2014 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { September } 30 \\ 2014 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June } 30 \\ 2014 \\ \hline \end{gathered}$ |  | March 31 <br> 2014 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Commercial mortgage | \$ | 1,037 | \$ | 922 | \$ | 891 | \$ | 900 | \$ | 732 |
| Residential mortgage |  | 1,249 |  | 1,279 |  | 1,211 |  | 1,271 |  | 1,088 |
| Other |  | 137 |  | 61 |  | 41 |  | 57 |  | 282 |
| Total | \$ | 2,423 | \$ | 2,262 | \$ | 2,143 | \$ | 2,228 | \$ | 2,102 |

Table 13: Commitments to Extend Credit (Unaudited)

|  | March 31 | $\begin{gathered} \text { December } 31 \\ 2014 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { September } 30 \\ 2014 \end{gathered}$ |  | June 30 | March 31 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| In millions | 2015 |  |  | 2014 | 2014 |
| Commitments to extend credit (a) | \$137,960 | \$ | 139,687 |  |  | \$ | 136,795 | \$131,446 | $\overline{\$ 129,644}$ |

[^2]Allowances for Loan and Lease Losses and Unfunded Loan Commitments and Letters of Credit (Unaudited) Table 14: Change in Allowance for Loan and Lease Losses

| Three months ended - in millions | $\begin{gathered} \text { March } 31 \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{aligned} & \text { December } 31 \\ & 2014 \\ & \hline \end{aligned}$ |  | $\begin{aligned} & \text { September } 30 \\ & 2014 \\ & \hline \end{aligned}$ |  | $\begin{gathered} \text { June } 30 \\ 2014 \\ \hline \end{gathered}$ | March 31 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Beginning balance | \$ | 3,331 | \$ | 3,406 | \$ | 3,453 | \$3,530 | \$ | 3,609 |
| Gross charge-offs: |  |  |  |  |  |  |  |  |  |
| Commercial |  | (34) |  | (45) |  | (60) | (86) |  | (85) |
| Commercial real estate |  | (12) |  | (24) |  | (14) | (14) |  | (18) |
| Equipment lease financing |  |  |  | (5) |  | (3) | (4) |  | (2) |
| Home equity |  | (52) |  | (62) |  | (50) | (68) |  | (95) |
| Residential real estate |  |  |  | (14) |  | (11) | (7) |  | (8) |
| Credit card |  | (43) |  | (38) |  | (40) | (42) |  | (43) |
| Other consumer |  | (48) |  | (47) |  | (44) | (43) |  | (49) |
| Total gross charge-offs |  | (189) |  | (235) |  | (222) | (264) |  | (300) |
| Recoveries: |  |  |  |  |  |  |  |  |  |
| Commercial |  | 32 |  | 51 |  | 62 | 43 |  | 51 |
| Commercial real estate |  | 12 |  | 20 |  | 15 | 29 |  | 20 |
| Equipment lease financing |  | 1 |  | 4 |  | 4 | 3 |  | 3 |
| Home equity |  | 20 |  | 20 |  | 19 | 20 |  | 19 |
| Residential real estate |  | 2 |  | 3 |  | 21 | 3 |  | (1) |
| Credit card |  | 5 |  | 5 |  | 5 | 6 |  | 5 |
| Other consumer |  | 14 |  | 14 |  | 14 | 15 |  | 17 |
| Total recoveries |  | 86 |  | 117 |  | 140 | 119 |  | 114 |
| Net (charge-offs) recoveries: |  |  |  |  |  |  |  |  |  |
| Commercial |  | (2) |  | 6 |  | 2 | (43) |  | (34) |
| Commercial real estate |  |  |  | (4) |  | 1 | 15 |  | 2 |
| Equipment lease financing |  | 1 |  | (1) |  | 1 | (1) |  | 1 |
| Home equity |  | (32) |  | (42) |  | (31) | (48) |  | (76) |
| Residential real estate |  | 2 |  | (11) |  | 10 | (4) |  | (9) |
| Credit card |  | (38) |  | (33) |  | (35) | (36) |  | (38) |
| Other consumer |  | (34) |  | (33) |  | (30) | (28) |  | (32) |
| Total net charge-offs |  | (103) |  | (118) |  | (82) | (145) |  | (186) |
| Provision for credit losses |  | 54 |  | 52 |  | 55 | 72 |  | 94 |
| Other |  | (1) |  | (1) |  | (1) |  |  | (1) |
| Net change in allowance for unfunded loan commitments and letters of credit |  | 25 |  | (8) |  | (19) | (4) |  | 14 |
| Ending balance |  | 3,306 | \$ | 3,331 | \$ | 3,406 | \$3,453 |  | 3,530 |
| Supplemental Information |  |  |  |  |  |  |  |  |  |
| Net charge-offs to average loans (for the three months ended) (annualized) |  | .20\% |  | .23\% |  | .16\% | .29\% |  | . $38 \%$ |
| Allowance for loan and lease losses to total loans |  | 1.61 |  | 1.63 |  | 1.70 | 1.72 |  | 1.78 |
| Commercial lending net charge-offs | \$ | (1) | \$ | 1 | \$ | 4 | \$ (29) | \$ | (31) |
| Consumer lending net charge-offs |  | (102) |  | (119) |  | (86) | (116) |  | (155) |
| Total net charge-offs | \$ | (103) | \$ | (118) | \$ | (82) | \$ (145) | \$ | (186) |
| Net charge-offs to average loans |  |  |  |  |  |  |  |  |  |
| Commercial lending |  | .00\% |  | .00\% |  | (.01)\% | .10\% |  | .11\% |
| Consumer lending |  | . 55 |  | . 62 |  | . 44 | . 60 |  | . 81 |

## Table 15: Change in Allowance for Unfunded Loan Commitments and Letters of Credit

| Three months ended - in millions | $\begin{gathered} \text { March } 31 \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { December } 31 \\ 2014 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { September } 30 \\ 2014 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June } 30 \\ 2014 \end{gathered}$ |  | $\begin{gathered} \text { March } 31 \\ 2014 \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Beginning balance | \$ | 259 | \$ | 251 | \$ | 232 |  | \$ 228 | \$ | 242 |
| Net change in allowance for unfunded loan commitments and letters of credit |  | (25) |  | 8 |  | 19 |  | 4 |  | (14) |
| Ending balance | \$ | 234 | \$ | 259 | \$ | 251 |  | \$ 232 | \$ | 228 |

## Purchase Accounting Accretion, Accretable Yield and Valuation of Purchased Impaired Loans(Unaudited)

Table 16: Accretion - Purchased Impaired Loans

| In millions | Three months ended |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | March 31 <br> 2015 |  | $\begin{gathered} \text { December } 31 \\ 2014 \end{gathered}$ |  | $\begin{gathered} \hline \text { March 31 } \\ 2014 \end{gathered}$ |  |
| Impaired loans |  |  |  |  |  |  |
| Scheduled accretion | \$ | 99 | \$ | 106 | \$ | 125 |
| Reversal of contractual interest on impaired loans |  | (55) |  | (58) |  | (68) |
| Scheduled accretion net of contractual interest |  | 44 |  | 48 |  | 57 |
| Excess cash recoveries (a) |  | 33 |  | 32 |  | 29 |
| Total impaired loans | \$ | 77 | \$ | 80 | \$ | 86 |

(a) Relates to excess cash recoveries for purchased impaired commercial loans.

## Table 17: Purchased Impaired Loans - Accretable Yield


(a) Approximately $90 \%$ and $95 \%$ of the net reclassification for the quarters ended March 31, 2015 and 2014, respectively, were driven by the consumer portfolio and were due to improvements of cash expected to be collected on loans in future periods. The remaining net reclassifications were predominantly due to future cash flow changes in the commercial portfolio.
(b) As of March 31, 2015, we estimate that the reversal of contractual interest on purchased impaired loans will total approximately $\$ .8$ billion in future periods. This will offset the total net accretable interest in future interest income of $\$ 1.5$ billion on purchased impaired loans.

## Table 18: Valuation of Purchased Impaired Loans

| Dollars in millions | March 31, 2015 |  | December 31, 2014 |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Balance | Net Investment | Balance | Net Investment |
| Commercial and commercial real estate loans: |  |  |  |  |
| Outstanding balance (a) | \$ 398 |  | \$ 466 |  |
| Recorded investment | 276 |  | 310 |  |
| Allowance for loan losses | (80) |  | (79) |  |
| Net investment/Carrying value | 196 | 49\% | 231 | 50\% |
| Consumer and residential mortgage loans: |  |  |  |  |
| Outstanding balance (a) | 4,343 |  | 4,541 |  |
| Recorded investment | 4,399 |  | 4,548 |  |
| Allowance for loan losses | (781) |  | (793) |  |
| Net investment/Carrying value | 3,618 | 83\% | 3,755 | 83\% |
| Total purchased impaired loans: |  |  |  |  |
| Outstanding balance (a) | 4,741 |  | 5,007 |  |
| Recorded investment | 4,675 |  | 4,858 |  |
| Allowance for loan losses | (861) |  | (872) |  |
| Net investment/Carrying value | \$3,814 | 80\% | \$3,986 | 80\% |

(a) Outstanding balance represents the balance on the loan servicing system for active loans. It is possible for the outstanding balance to be lower than the recorded investment for certain loans due to the use of pool accounting. Our 2014 Form 10-K included, and our first quarter 2015 Form 10-Q will include, additional information on purchased impaired loans.

## Details of Nonperforming Assets (Unaudited)

## Table 19: Nonperforming Assets by Type

| In millions | March 31 2015 | $\begin{gathered} \text { December } 31 \\ 2014 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { September } 30 \\ 2014 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June } 30 \\ 2014 \end{gathered}$ | March 31 <br> 2014 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Nonperforming loans, including TDRs (a) |  |  |  |  |  |  |  |
| Commercial lending |  |  |  |  |  |  |  |
| Commercial |  |  |  |  |  |  |  |
| Retail/wholesale trade | \$ 46 | \$ | 48 | \$ | 62 | \$ 70 | \$ 49 |
| Manufacturing | 59 |  | 59 |  | 44 | 69 | 63 |
| Service providers | 63 |  | 67 |  | 82 | 94 | 90 |
| Real estate related (b) | 66 |  | 66 |  | 76 | 79 | 122 |
| Financial services | 1 |  | 4 |  | 5 | 5 | 5 |
| Health care | 28 |  | 28 |  | 23 | 23 | 17 |
| Other industries | 17 |  | 18 |  | 28 | 54 | 91 |
| Total commercial | 280 |  | 290 |  | 320 | 394 | 437 |
| Commercial real estate |  |  |  |  |  |  |  |
| Real estate projects | 257 |  | 290 |  | 346 | 370 | 401 |
| Commercial mortgage | 36 |  | 44 |  | 49 | 65 | 79 |
| Total commercial real estate | 293 |  | 334 |  | 395 | 435 | 480 |
| Equipment lease financing | 2 |  | 2 |  | 3 | 4 | 6 |
| Total commercial lending | 575 |  | 626 |  | 718 | 833 | 923 |
| Consumer lending (c) |  |  |  |  |  |  |  |
| Home equity | 1,101 |  | 1,112 |  | 1,090 | 1,093 | 1,117 |
| Residential real estate |  |  |  |  |  |  |  |
| Residential mortgage | 653 |  | 694 |  | 725 | 799 | 829 |
| Residential construction | 12 |  | 12 |  | 18 | 17 | 13 |
| Credit card | 3 |  | 3 |  | 3 | 3 | 4 |
| Other consumer | 61 |  | 63 |  | 58 | 56 | 61 |
| Total consumer lending | 1,830 |  | 1,884 |  | 1,894 | 1,968 | 2,024 |
| Total nonperforming loans (d) | 2,405 |  | 2,510 |  | 2,612 | 2,801 | 2,947 |
| OREO and foreclosed assets |  |  |  |  |  |  |  |
| Other real estate owned (OREO) | 331 |  | 351 |  | 353 | 352 | 343 |
| Foreclosed and other assets | 18 |  | 19 |  | 10 | 15 | 14 |
| Total OREO and foreclosed assets (e) | 349 |  | 370 |  | 363 | 367 | 357 |
| Total nonperforming assets | \$ 2,754 | \$ | 2,880 | \$ | 2,975 | \$3,168 | \$ 3,304 |
| Nonperforming loans to total loans | 1.17\% |  | 1.23\% |  | 1.30\% | 1.39\% | 1.49\% |
| Nonperforming assets to total loans, OREO and foreclosed assets | 1.34 |  | 1.40 |  | 1.48 | 1.57 | 1.66 |
| Nonperforming assets to total assets | . 78 |  | . 83 |  | . 89 | . 97 | 1.02 |
| Allowance for loan and lease losses to nonperforming loans (f) | 137 |  | 133 |  | 130 | 123 | 120 |

(a) See analysis of troubled debt restructurings (TDRs) on page 12.
(b) Includes loans related to customers in the real estate and construction industries.
(c) Excludes most consumer loans and lines of credit, not secured by residential real estate, which are charged off after 120 to 180 days past due and are not placed on nonperforming status.
(d) Nonperforming loans exclude certain government insured or guaranteed loans, loans held for sale, loans accounted for under the fair value option and purchased impaired loans.
(e) The recorded investment of loans collateralized by residential real estate property that are in process of foreclosure was $\$ .7$ billion, $\$ .8$ billion, $\$ .7$ billion, $\$ .9$ billion and $\$ .9$ billion at March 31, 2015, December 31, 2014, September 30, 2014, June 30, 2014 and March 31, 2014, which included $\$ .5$ billion, $\$ .5$ billion, $\$ .5$ billion, $\$ .6$ billion and $\$ .6$ billion, respectively, of loans that are government insured/guaranteed.
(f) The allowance for loan and lease losses includes impairment reserves attributable to purchased impaired loans.

## Details of Nonperforming Assets and Troubled Debt Restructurings (Unaudited)

Table 20: Change in Nonperforming Assets

| In millions | January 1, 2015 - <br> March 31, 2015 |  | October 1, 2014 - <br> December 31, 2014 |  | July 1, 2014 - <br> September 30, 2014 |  | April 1, 2014 June 30, 2014 |  | January 1, 2014 - <br> March 31, 2014 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Beginning balance | \$ | 2,880 | \$ | 2,975 | \$ | 3,168 | \$ | 3,304 | \$ | 3,457 |
| New nonperforming assets |  | 336 |  | 470 |  | 380 |  | 644 |  | 633 |
| Charge-offs and valuation adjustments |  | (124) |  | (158) |  | (127) |  | (148) |  | (152) |
| Principal activity, including paydowns and payoffs |  | (170) |  | (183) |  | (195) |  | (300) |  | (323) |
| Asset sales and transfers to loans held for sale |  | (93) |  | (130) |  | (143) |  | (212) |  | (85) |
| Returned to performing status |  | (75) |  | (94) |  | (108) |  | (120) |  | (226) |
| Ending balance | \$ | 2,754 | \$ | 2,880 | \$ | 2,975 | \$ | 3,168 | \$ | 3,304 |

Table 21: Largest Individual Nonperforming Assets at March 31, 2015 (a)

| $\frac{\text { In millions }}{\text { Ranking }}$ | Outstandings |  | Industry |
| :---: | :---: | :---: | :---: |
| 1 | \$ | 35 | Real Estate, Rental and Leasing |
| 2 |  | 16 | Manufacturing |
| 3 |  | 15 | Real Estate, Rental and Leasing |
| 4 |  | 10 | Manufacturing |
| 5 |  | 8 | Manufacturing |
| 6 |  | 8 | Construction |
| 7 |  | 8 | Wholesale Trade |
| 8 |  | 8 | Real Estate, Rental and Leasing |
| 9 |  | 7 | Real Estate, Rental and Leasing |
| 10 |  | 7 | Health Care and Social Assistance |
| Total | \$ | 122 |  |

As a percent of total nonperforming assets $4 \%$
(a) Amounts shown are not net of related allowance for loan and lease losses, if applicable.

## Table 22: Summary of Troubled Debt Restructurings

| In millions | $\begin{gathered} \text { March } 31 \\ 2015 \end{gathered}$ | $\begin{gathered} \text { December } 31 \\ 2014 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { September } 30 \\ 2014 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June } 30 \\ 2014 \\ \hline \end{gathered}$ | $\begin{gathered} \text { March } 31 \\ 2014 \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total consumer lending | \$2,020 | \$ | 2,041 | \$ | 2,064 | \$2,121 | \$2,134 |
| Total commercial lending | 510 |  | 542 |  | 552 | 546 | 579 |
| Total TDRs | \$ 2,530 | \$ | 2,583 | \$ | 2,616 | \$2,667 | \$ 2,713 |
| Nonperforming | \$ 1,317 | \$ | 1,370 | \$ | 1,303 | \$1,369 | \$ 1,405 |
| Accruing (a) | 1,089 |  | 1,083 |  | 1,174 | 1,153 | 1,151 |
| Credit card | 124 |  | 130 |  | 139 | 145 | 157 |
| Total TDRs | \$ 2,530 | \$ | 2,583 | \$ | 2,616 | \$2,667 | \$ 2,713 |

Loans whose terms have been restructured in a manner that grants a concession to a borrower experiencing financial difficulties are considered troubled debt restructurings (TDRs). TDRs typically result from our loss mitigation activities and include rate reductions, principal forgiveness, postponement/reduction of scheduled amortization, and extensions, which are intended to minimize economic loss and to avoid foreclosure or repossession of collateral. Certain consumer government insured or guaranteed loans which were evaluated for TDR consideration, loans held for sale, loans accounted for under the fair value option, and pooled purchased impaired loans are not classified as TDRs.
(a) Accruing loans have demonstrated a period of at least six months of current performance under the restructured terms and are excluded from nonperforming loans. Loans where borrowers have been discharged from bankruptcy and have not formally reaffirmed their loan obligation and loans to borrowers not currently obligated to make principal and interest payments under the restructured terms are not returned to accrual status.

Accruing Loans Past Due (Unaudited)
Table 23: Accruing Loans Past Due 30 to 59 Days (a)

|  | Amount |  |  |  |  | Percent of Total Outstandings |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Dollars in millions | $\begin{gathered} \overline{\text { Mar. } 31} \\ 2015 \end{gathered}$ | $\begin{gathered} \hline \text { Dec. } 31 \\ 2014 \end{gathered}$ | $\begin{gathered} \hline \text { Sept. } 30 \\ 2014 \end{gathered}$ | $\begin{gathered} \hline \text { Jun. } 30 \\ 2014 \end{gathered}$ | $\begin{gathered} \hline \text { Mar. } 31 \\ 2014 \end{gathered}$ | $\begin{gathered} \hline \text { Mar. } 31 \\ 2015 \end{gathered}$ | $\begin{gathered} \hline \text { Dec. } 31 \\ 2014 \end{gathered}$ | $\begin{gathered} \hline \text { Sept. } 30 \\ 2014 \end{gathered}$ | $\begin{gathered} \hline \text { Jun. } 30 \\ 2014 \end{gathered}$ | $\begin{gathered} \hline \text { Mar. } 31 \\ 2014 \end{gathered}$ |
| Commercial | \$ 73 | \$ 73 | \$ 46 | \$ 71 | \$ 93 | . $07 \%$ | .07\% | . $05 \%$ | . $08 \%$ | .10\% |
| Commercial real estate | 24 | 23 | 47 | 17 | 35 | . 10 | . 10 | . 20 | . 07 | . 16 |
| Equipment lease financing | 16 | 11 | 4 | 4 | 17 | . 21 | . 14 | . 05 | . 05 | . 23 |
| Home equity | 61 | 70 | 67 | 65 | 76 | . 18 | . 20 | . 19 | . 18 | . 21 |
| Residential real estate |  |  |  |  |  |  |  |  |  |  |
| Non government insured | 72 | 95 | 87 | 87 | 101 | . 50 | . 66 | . 61 | . 60 | . 68 |
| Government insured | 70 | 68 | 76 | 74 | 82 | . 48 | . 47 | . 53 | . 51 | . 55 |
| Credit card | 25 | 28 | 27 | 26 | 26 | . 56 | . 61 | . 61 | . 59 | . 60 |
| Other consumer |  |  |  |  |  |  |  |  |  |  |
| Non government insured | 52 | 62 | 56 | 50 | 51 | . 24 | . 27 | . 24 | . 22 | . 23 |
| Government insured | 126 | 152 | 164 | 154 | 149 | . 57 | . 67 | . 71 | . 69 | . 66 |
| Total | \$ 519 | \$ 582 | \$ 574 | \$ 548 | \$ 630 | . 25 | . 28 | . 29 | . 27 | . 32 |

## Table 24: Accruing Loans Past Due 60 to 89 Days (a)

|  | Amount |  |  |  |  |  |  |  |  | Percent of Total Outstandings |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { Mar. } 31 \\ 2015 \\ \hline \end{gathered}$ | $\begin{gathered} \hline \text { Dec. } 31 \\ 2014 \end{gathered}$ |  | $\begin{gathered} \text { Sept. } 30 \\ 2014 \end{gathered}$ |  | $\begin{gathered} \hline \text { Jun. } 30 \\ 2014 \end{gathered}$ |  | $\begin{gathered} \hline \text { Mar. } 31 \\ 2014 \\ \hline \end{gathered}$ |  | $\begin{aligned} & \hline \text { Mar. } 31 \\ & 2015 \\ & \hline .02 \% \end{aligned}$ | $\begin{aligned} & \text { Dec. } 31 \\ & 2014 \\ & \hline .02 \% \end{aligned}$ | $\begin{aligned} & \text { Sept. } 30 \\ & 2014 \\ & \hline .02 \% \end{aligned}$ | $\begin{gathered} \text { Jun. } 30 \\ 2014 \\ \hline .03 \% \end{gathered}$ | $\begin{aligned} & \hline \text { Mar. } 31 \\ & 2014 \\ & \hline .02 \% \end{aligned}$ |
| Commercial | \$ 20 | \$ | 24 | \$ | 19 | \$ |  | \$ | 20 |  |  |  |  |  |
| Commercial real estate | 23 |  | 2 |  | 6 |  | 48 |  | 25 | . 09 | . 01 | . 03 | . 21 | . 11 |
| Equipment lease financing |  |  | 1 |  | 1 |  | 1 |  |  |  | . 01 | . 01 | . 01 |  |
| Home equity | 30 |  | 32 |  | 25 |  | 27 |  | 32 | . 09 | . 09 | . 07 | . 08 | . 09 |
| Residential real estate |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Non government insured | 18 |  | 25 |  | 24 |  | 21 |  | 27 | . 12 | . 17 | . 17 | . 14 | . 18 |
| Government insured | 35 |  | 43 |  | 41 |  | 48 |  | 43 | . 24 | . 30 | . 29 | . 33 | . 29 |
| Credit card | 17 |  | 20 |  | 18 |  | 18 |  | 19 | . 38 | . 43 | . 41 | . 41 | . 44 |
| Other consumer |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Non government insured | 18 |  | 19 |  | 20 |  | 15 |  | 16 | . 08 | . 08 | . 09 | . 07 | . 07 |
| Government insured | 82 |  | 93 |  | 100 |  | 94 |  | 104 | . 37 | . 41 | . 44 | . 42 | . 46 |
| Total | \$ 243 |  | 259 | \$ | 254 |  | 298 |  | 286 | . 12 | . 13 | . 13 | . 15 | . 14 |

Table 25: Accruing Loans Past Due 90 Days or More (a)

|  | Amount |  |  |  |  | Percent of Total Outstandings |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { Mar. } 31 \\ 2015 \end{gathered}$ | $\begin{gathered} \text { Dec. } 31 \\ 2014 \end{gathered}$ | $\begin{gathered} \text { Sept. } 30 \\ 2014 \end{gathered}$ | $\begin{gathered} \hline \text { Jun. } 30 \\ 2014 \end{gathered}$ | $\begin{gathered} \text { Mar. } 31 \\ 2014 \end{gathered}$ | Mar. 31 2015 | $\begin{gathered} \text { Dec. } 31 \\ 2014 \end{gathered}$ | $\begin{aligned} & \text { Sept. } 30 \\ & 2014 \end{aligned}$ | $\text { Jun. } 30$ | Mar. 31 <br> 2014 |
| Commercial | \$ 35 | \$ 37 | \$ 39 | \$ 35 | \$ 28 | . $04 \%$ | . $04 \%$ | .04\% | .04\% | .03\% |
| Commercial real estate |  |  | 1 |  |  |  |  | . 00 |  |  |
| Equipment lease financing |  |  |  |  |  |  |  |  |  |  |
| Residential real estate |  |  |  |  |  |  |  |  |  |  |
| Non government insured | 26 | 23 | 24 | 23 | 30 | . 18 | . 16 | . 17 | . 16 | . 20 |
| Government insured | 634 | 719 | 785 | 872 | 924 | 4.38 | 4.99 | 5.47 | 5.99 | 6.24 |
| Credit card | 32 | 33 | 29 | 29 | 31 | . 72 | . 72 | . 65 | . 65 | . 72 |
| Other consumer |  |  |  |  |  |  |  |  |  |  |
| Non government insured | 17 | 16 | 13 | 12 | 13 | . 08 | . 07 | . 06 | . 05 | . 06 |
| Government insured | 244 | 277 | 287 | 281 | 284 | 1.11 | 1.22 | 1.25 | 1.25 | 1.26 |
| Total | \$ 988 | \$1,105 | \$1,178 | \$1,252 | \$1,310 | . 48 | . 54 | . 59 | . 62 | . 66 |

[^3]
## Business Segment Descriptions (Unaudited)

Retail Banking provides deposit, lending, brokerage, investment management and cash management services to consumer and small business customers within our primary geographic markets. Our customers are serviced through our branch network, ATMs, call centers, online banking and mobile channels. The branch network is located primarily in Pennsylvania, Ohio, New Jersey, Michigan, Illinois, Maryland, Indiana, North Carolina, Florida, Kentucky, Washington, D.C., Delaware, Virginia, Alabama, Missouri, Georgia, Wisconsin and South Carolina.

Corporate \& Institutional Banking provides lending, treasury management, and capital markets-related products and services to mid-sized and large corporations, government and not-for-profit entities. Lending products include secured and unsecured loans, letters of credit and equipment leases. Treasury management services include cash and investment management, receivables management, disbursement services, funds transfer services, information reporting, and global trade services. Capital markets-related products and services include foreign exchange, derivatives, securities, loan syndications, mergers and acquisitions advisory, equity capital markets advisory and related services. We also provide commercial loan servicing and real estate advisory and technology solutions for the commercial real estate finance industry. Products and services are generally provided within our primary geographic markets, with certain products and services offered nationally and internationally.

Asset Management Group includes personal wealth management for high net worth and ultra high net worth clients and institutional asset management. Wealth management products and services include investment and retirement planning, customized investment management, private banking, tailored credit solutions, and trust management and administration for individuals and their families. Hawthorn provides multi-generational family planning including wealth strategy, investment management, private banking, tax and estate planning guidance, performance reporting and personal administration services to ultra high net worth families. Institutional asset management provides investment management, custody administration and retirement administration services. Institutional clients include corporations, unions, municipalities, non-profits, foundations and endowments, primarily located in our geographic footprint.

Residential Mortgage Banking directly originates first lien residential mortgage loans on a nationwide basis with a significant presence within the retail banking footprint. Mortgage loans represent loans collateralized by one-to-four-family residential real estate. These loans are typically underwritten to government agency and/or third-party standards, and either sold, servicing retained, or held on PNC's balance sheet. Loan sales are primarily to secondary mortgage conduits of FNMA, FHLMC, Federal Home Loan Banks and third-party investors, or are securitized and issued under the GNMA program. The mortgage servicing operation performs all functions related to servicing mortgage loans, primarily those in first lien position, for various investors and for loans owned by PNC.

Non-Strategic Assets Portfolio includes a consumer portfolio of mainly residential mortgage and brokered home equity loans and lines of credit, and a small commercial/commercial real estate loan and lease portfolio. We obtained a significant portion of these non-strategic assets through acquisitions of other companies.

BlackRock, in which we hold an equity investment, is a leading publicly traded investment management firm providing a broad range of investment and risk management services to institutional and retail clients worldwide. Using a diverse platform of active and index investment strategies across asset classes, BlackRock develops investment outcomes and asset allocation solutions for clients. Product offerings include single- and multi-asset class portfolios investing in equities, fixed income, alternatives and money market instruments. BlackRock also offers an investment and risk management technology platform, risk analytics and advisory services and solutions to a broad base of institutional investors. We hold our equity investment in BlackRock as a key component of our diversified revenue strategy. BlackRock is a publicly traded company, and additional information regarding its business is available in its filings with the Securities and Exchange Commission (SEC). At March 31, 2015, our economic interest in BlackRock was $22 \%$.

Table 26: Period End Employees

|  | $\begin{aligned} & \text { March } 31 \\ & 2015 \end{aligned}$ | $\begin{gathered} \text { December } 31 \\ 2014 \\ \hline \end{gathered}$ | $\begin{gathered} \text { September } 30 \\ 2014 \\ \hline \end{gathered}$ | $\begin{gathered} \text { June } 30 \\ 2014 \\ \hline \end{gathered}$ | $\begin{aligned} & \text { March } 31 \\ & 2014 \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Full-time employees |  |  |  |  |  |
| Retail Banking | 22,063 | 22,216 | 22,103 | 22,148 | 22,104 |
| Other full-time employees (a) | 27,696 | 27,529 | 27,528 | -27,765 | 27,740 |
| Total full-time employees | 49,759 | 49,745 | 49,631 | -49,913 | 49,844 |
| Part-time employees |  |  |  |  |  |
| Retail Banking | 3,150 | 3,274 | 3,410 | 3,644 | 3,761 |
| Other part-time employees (a) | 563 | 568 | 614 | 802 | 510 |
| Total part-time employees | 3,713 | 3,842 | 4,024 | 4,446 | 4,271 |
| Total | 53,472 | 53,587 | 53,655 | $\underline{54,359}$ | 54,115 |

(a) Includes period end employees for all businesses other than Retail Banking and includes operations, technology and staff services employees other than staff directly employed by Retail Banking.

Table 27: Summary of Business Segment Income and Revenue (Unaudited) (a) (b)

|  | Three months ended |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { March } 31 \\ 2015 \end{gathered}$ | $\begin{gathered} \hline \text { December } 31 \\ 2014 \end{gathered}$ |  | $\begin{gathered} \hline \text { September } 30 \\ 2014 \end{gathered}$ |  | $\begin{gathered} \hline \text { June } 30 \\ 2014 \end{gathered}$ | $\begin{gathered} \hline \text { March 31 } \\ 2014 \end{gathered}$ |
| Income (Loss) |  |  |  |  |  |  |  |
| Retail Banking | \$ 202 | \$ | 172 | \$ | 173 | \$ 225 | \$ 158 |
| Corporate \& Institutional Banking | 482 |  | 564 |  | 549 | 470 | 523 |
| Asset Management Group | 37 |  | 45 |  | 46 | 53 | 37 |
| Residential Mortgage Banking | 28 |  | (9) |  | 12 | 36 | (4) |
| Non-Strategic Assets Portfolio | 81 |  | 76 |  | 82 | 99 | 110 |
| Other, including BlackRock (b) (c) | 174 |  | 209 |  | 176 | 169 | 236 |
| Net income | \$ 1,004 | \$ | 1,057 | \$ | 1,038 | \$1,052 | \$ 1,060 |
| Revenue |  |  |  |  |  |  |  |
| Retail Banking | \$ 1,526 | \$ | 1,520 | \$ | 1,521 | \$1,514 | \$ 1,494 |
| Corporate \& Institutional Banking | 1,284 |  | 1,444 |  | 1,386 | 1,348 | 1,298 |
| Asset Management Group | 281 |  | 281 |  | 277 | 279 | 270 |
| Residential Mortgage Banking | 207 |  | 182 |  | 185 | 227 | 206 |
| Non-Strategic Assets Portfolio | 121 |  | 140 |  | 152 | 147 | 148 |
| Other, including BlackRock (b) (c) | 312 |  | 380 |  | 320 | 295 | 361 |
| Total revenue | \$ 3,731 | \$ | 3,947 | \$ | 3,841 | \$3,810 | \$ 3,777 |

(a) Our business information is presented based on our internal management reporting practices. We periodically refine our internal methodologies as management reporting practices are enhanced. Net interest income in business segment results reflects PNC's internal funds transfer pricing methodology. Assets receive a funding charge and liabilities and capital receive a funding credit based on a transfer pricing methodology that incorporates product repricing characteristics, tenor and other factors. In the first quarter of 2015, enhancements were made to PNC's funds transfer pricing methodology primarily for costs related to the new regulatory short-term liquidity standards. The enhancements incorporate an additional charge assigned to assets, including for unfunded loan commitments. Conversely, a higher transfer pricing credit has been assigned to those deposits that are accorded higher value under Liquidity Coverage Ratio rules for liquidity purposes. These adjustments apply to business segment results prospectively beginning with the first quarter of 2015. Excluding any changes in business volumes, the estimated impact of this change to net interest income for Retail Banking and Corporate \& Institutional Banking were approximately an increase of $\$ 55$ million and a decrease of $\$ 60$ million, respectively, for the first quarter of 2015. The impacts to the other business segments were not significant. Prior periods have not been adjusted.
(b) We consider BlackRock to be a separate reportable business segment but have combined its results with Other for this presentation. Our first quarter 2015 Form 10-Q will include additional information regarding BlackRock.
(c) Includes earnings and gains or losses related to PNC's equity interest in BlackRock and residual activities that do not meet the criteria for disclosure as a separate reportable business, such as gains or losses related to BlackRock transactions, integration costs, asset and liability management activities including net securities gains or losses, other-than-temporary impairment of investment securities and certain trading activities, exited businesses, private equity investments, intercompany eliminations, most corporate overhead, tax adjustments that are not allocated to business segments and differences between business segment performance reporting and financial statement reporting (GAAP), including the presentation of net income attributable to noncontrolling interests as the segments' results exclude their portion of net income attributable to noncontrolling interests.

Table 28: Retail Banking (Unaudited) (a)

|  | Three months ended |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { March } 31 \\ 2015 \end{gathered}$ | $\begin{gathered} \hline \text { December } 31 \\ 2014 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { September } 30 \\ 2014 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { June } 30 \\ 2014 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31 } \\ 2014 \end{gathered}$ |  |
| INCOME STATEMENT |  |  |  |  |  |  |  |  |  |
| Net interest income | \$ 1,038 | \$ | 986 | \$ | 985 | \$ | 973 | \$ | 980 |
| Noninterest income |  |  |  |  |  |  |  |  |  |
| Service charges on deposits | 146 |  | 172 |  | 173 |  | 148 |  | 140 |
| Brokerage | 67 |  | 64 |  | 60 |  | 61 |  | 55 |
| Consumer services | 233 |  | 247 |  | 248 |  | 248 |  | 218 |
| Other | 42 |  | 51 |  | 55 |  | 84 |  | 101 |
| Total noninterest income | 488 |  | 534 |  | 536 |  | 541 |  | 514 |
| Total revenue | 1,526 |  | 1,520 |  | 1,521 |  | 1,514 |  | 1,494 |
| Provision for credit losses | 49 |  | 54 |  | 74 |  | 4 |  | 145 |
| Noninterest expense | 1,158 |  | 1,195 |  | 1,175 |  | 1,155 |  | 1,100 |
| Pretax earnings | 319 |  | 271 |  | 272 |  | 355 |  | 249 |
| Income taxes | 117 |  | 99 |  | 99 |  | 130 |  | 91 |
| Earnings | \$ 202 | \$ | 172 | \$ | 173 |  | 225 | \$ | 158 |
| AVERAGE BALANCE SHEET |  |  |  |  |  |  |  |  |  |
| Loans |  |  |  |  |  |  |  |  |  |
| Consumer |  |  |  |  |  |  |  |  |  |
| Home equity | \$ 28,152 | \$ | 28,457 | \$ | 28,684 |  | 28,959 | \$ | 29,317 |
| Indirect auto | 9,287 |  | 9,209 |  | 9,192 |  | 9,092 |  | 8,994 |
| Indirect other | 603 |  | 635 |  | 675 |  | 726 |  | 777 |
| Education | 6,626 |  | 6,895 |  | 7,100 |  | 7,298 |  | 7,547 |
| Credit cards | 4,444 |  | 4,475 |  | 4,401 |  | 4,307 |  | 4,271 |
| Other | 2,347 |  | 2,345 |  | 2,277 |  | 2,189 |  | 2,137 |
| Total consumer | 51,459 |  | 52,016 |  | 52,329 |  | 52,571 |  | 53,043 |
| Commercial and commercial real estate | 10,654 |  | 10,698 |  | 10,801 |  | 10,922 |  | 11,051 |
| Floor plan | 2,213 |  | 2,180 |  | 2,021 |  | 2,291 |  | 2,373 |
| Residential mortgage | 734 |  | 552 |  | 584 |  | 623 |  | 647 |
| Total loans | 65,060 |  | 65,446 |  | 65,735 |  | 66,407 |  | 67,114 |
| Goodwill and other intangible assets | 5,990 |  | 6,007 |  | 6,025 |  | 6,043 |  | 6,062 |
| Other assets | 2,967 |  | 2,946 |  | 2,922 |  | 2,753 |  | 2,744 |
| Total assets | \$ 74,017 | \$ | 74,399 | \$ | 74,682 |  | 75,203 |  | 75,920 |
| Deposits |  |  |  |  |  |  |  |  |  |
| Noninterest-bearing demand | \$ 22,591 | \$ | 22,860 | \$ | 22,392 |  | 21,907 |  | 21,359 |
| Interest-bearing demand | 35,650 |  | 34,298 |  | 33,900 |  | 34,272 |  | 33,490 |
| Money market | 53,105 |  | 51,204 |  | 50,204 |  | 50,142 |  | 49,484 |
| Total transaction deposits | 111,346 |  | 108,362 |  | 106,496 |  | 106,321 |  | 104,333 |
| Savings | 12,888 |  | 12,244 |  | 11,997 |  | 11,845 |  | 11,288 |
| Certificates of deposit | 17,318 |  | 17,959 |  | 18,720 |  | 19,354 |  | 19,882 |
| Total deposits | 141,552 |  | 138,565 |  | 137,213 |  | 137,520 |  | 135,503 |
| Other liabilities | 617 |  | 555 |  | 507 |  | 411 |  | 398 |
| Total liabilities | \$142,169 | \$ | 139,120 | \$ | 137,720 |  | 137,931 |  | $\underline{\text { 135,901 }}$ |
| PERFORMANCE RATIOS |  |  |  |  |  |  |  |  |  |
| Return on average assets | 1.11\% |  | . $92 \%$ |  | .92\% |  | 1.20\% |  | .84\% |
| Noninterest income to total revenue | 32 |  | 35 |  | 35 |  | 36 |  | 34 |
| Efficiency | 76 |  | 79 |  | 77 |  | 76 |  | 74 |

(a) See note (a) on page 15 .

Table 28: Retail Banking (Unaudited) (Continued)

|  | Three months ended |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { March 31 } \\ 2015 \end{gathered}$ | $\begin{gathered} \hline \text { December 31 } \\ 2014 \end{gathered}$ |  | $\begin{gathered} \hline \text { September } 30 \\ 2014 \end{gathered}$ |  | $\begin{gathered} \hline \text { June } 30 \\ 2014 \end{gathered}$ | $\begin{gathered} \text { March } 31 \\ 2014 \end{gathered}$ |  |
| OTHER INFORMATION (a) |  |  |  |  |  |  |  |  |
| Credit-related statistics: |  |  |  |  |  |  |  |  |
| Commercial nonperforming assets | \$ 131 | \$ | 139 | \$ | 146 | \$ 158 | \$ | 172 |
| Consumer nonperforming assets | 1,043 |  | 1,059 |  | 1,037 | 1,037 |  | 1,059 |
| Total nonperforming assets | \$ 1,174 | \$ | 1,198 | \$ | 1,183 | \$1,195 | \$ | 1,231 |
| Purchased impaired loans (b) | \$ 553 | \$ | 575 | \$ | 600 | \$ 631 | \$ | 663 |
| Commercial lending net charge-offs (recoveries) | \$ 1 | \$ | (2) | \$ | 2 | \$ 11 | \$ | 20 |
| Credit card lending net charge-offs | 38 |  | 33 |  | 35 | 37 |  | 37 |
| Consumer lending (excluding credit card) net charge-offs | 60 |  | 73 |  | 56 | 68 |  | 88 |
| Total net charge-offs | \$ 99 | \$ | 104 | \$ | 93 | \$ 116 | \$ | 145 |
| Commercial lending annualized net charge-off ratio | .03\% |  | (.06)\% |  | .06\% | . $33 \%$ |  | . $60 \%$ |
| Credit card lending annualized net charge-off ratio | 3.47\% |  | 2.93\% |  | 3.16\% | 3.45\% |  | 3.51\% |
| Consumer lending (excluding credit card) annualized net charge-off ratio | . $51 \%$ |  | .60\% |  | .46\% | .56\% |  | .72\% |
| Total annualized net charge-off ratio | . $62 \%$ |  | . $63 \%$ |  | .56\% | . $70 \%$ |  | .88\% |
| Home equity portfolio credit statistics: (c) |  |  |  |  |  |  |  |  |
| $\%$ of first lien positions at origination (d) | 54\% |  | 54\% |  | 53\% | 53\% |  | 53\% |
| Weighted-average loan-to-value ratios (LTVs) (d) (e) | 76\% |  | 77\% |  | 78\% | 79\% |  | 79\% |
| Weighted-average updated FICO scores (f) | 748 |  | 748 |  | 747 | 748 |  | 745 |
| Annualized net charge-off ratio | . $42 \%$ |  | . $52 \%$ |  | . $35 \%$ | . $54 \%$ |  | .75\% |
| Delinquency data - \% of total loans: (g) |  |  |  |  |  |  |  |  |
| Loans 30-59 days past due | .18\% |  | .20\% |  | .19\% | .19\% |  | .21\% |
| Loans 60-89 days past due | . $09 \%$ |  | .09\% |  | .07\% | .07\% |  | .08\% |
| Accruing loans past due | .27\% |  | .29\% |  | .26\% | .26\% |  | .29\% |
| Nonperforming loans | 3.12\% |  | 3.13\% |  | 3.04\% | 3.08\% |  | 3.12\% |
| Other statistics: |  |  |  |  |  |  |  |  |
| ATMs | 8,754 |  | 8,605 |  | 8,178 | 7,977 |  | 8,001 |
| Branches (h) | 2,660 |  | 2,697 |  | 2,691 | 2,695 |  | 2,703 |
| Brokerage account client assets (billions) (i) | \$ 44 | \$ | 43 | \$ | 43 | \$ 43 | \$ | 41 |
| Customer-related statistics (average): |  |  |  |  |  |  |  |  |
| Non-teller deposit transactions (j) | 40\% |  | 38\% |  | 36\% | 33\% |  | 31\% |
| Digital consumer customers (k) | 50\% |  | 49\% |  | 47\% | 45\% |  | 43\% |

(a) Presented as of period end, except for net charge-offs and annualized net charge-off ratios, which are for the three months ended, and customer-related statistics which are quarterly averages.
(b) Recorded investment of purchased impaired loans related to acquisitions.
(c) Lien position, LTV and FICO statistics are based upon customer balances.
(d) Lien positions and LTV calculations reflect management assumptions where data limitations exist.
(e) LTV statistics are based upon current information.
(f) Represents FICO scores that are updated at least quarterly.
(g) Data based upon recorded investment. Past due amounts exclude purchased impaired loans, even if contractually past due, as we are currently accreting interest income over the expected life of the loans.
(h) Excludes satellite offices (e.g., drive-ups, electronic branches and retirement centers) that provide limited products and/or services.
(i) Amounts include cash and money market balances.
(j) Percentage of total deposit transactions processed at an ATM or through our mobile banking application.
(k) Represents consumer checking relationships that process the majority of their transactions through non-teller channels.

## Table 29: Corporate \& Institutional Banking (Unaudited) (a)

| in millions | Three months ended |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { March } 31 \\ 2015 \\ \hline \end{gathered}$ | $\begin{gathered} \hline \text { December } 31 \\ 2014 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { September } 30 \\ 2014 \end{gathered}$ |  | $\begin{gathered} \hline \text { June } 30 \\ 2014 \end{gathered}$ |  | $\begin{gathered} \text { March } 31 \\ 2014 \end{gathered}$ |  |
| INCOME STATEMENT |  |  |  |  |  |  |  |  |  |
| Net interest income | \$ 855 | \$ | 956 | \$ | 922 | \$ | 921 | \$ | 934 |
| Noninterest income |  |  |  |  |  |  |  |  |  |
| Corporate service fees | 310 |  | 369 |  | 346 |  | 312 |  | 268 |
| Other | 119 |  | 119 |  | 118 |  | 115 |  | 96 |
| Noninterest income | 429 |  | 488 |  | 464 |  | 427 |  | 364 |
| Total revenue | 1,284 |  | 1,444 |  | 1,386 |  | 1,348 |  | 1,298 |
| Provision for credit losses (benefit) | 17 |  | 21 |  | (4) |  | 103 |  | (13) |
| Noninterest expense | 514 |  | 544 |  | 528 |  | 504 |  | 488 |
| Pretax earnings | 753 |  | 879 |  | 862 |  | 741 |  | 823 |
| Income taxes | 271 |  | 315 |  | 313 |  | 271 |  | 300 |
| Earnings | \$ 482 | \$ | 564 | \$ | 549 | \$ | 470 |  | 523 |
| AVERAGE BALANCE SHEET |  |  |  |  |  |  |  |  |  |
| Loans |  |  |  |  |  |  |  |  |  |
| Commercial | \$ 84,712 | \$ | 82,066 | \$ | 79,083 |  | 78,022 |  | 75,506 |
| Commercial real estate | 22,090 |  | 21,720 |  | 21,492 |  | 21,234 |  | 20,039 |
| Equipment lease financing | 6,914 |  | 6,977 |  | 6,922 |  | 6,878 |  | 6,789 |
| Total commercial lending | 113,716 |  | 110,763 |  | 107,497 |  | 106,134 |  | 102,334 |
| Consumer | 1,352 |  | 1,442 |  | 1,203 |  | 1,016 |  | 1,125 |
| Total loans | 115,068 |  | 112,205 |  | 108,700 |  | 107,150 |  | 103,459 |
| Goodwill and other intangible assets | 3,835 |  | 3,867 |  | 3,806 |  | 3,804 |  | 3,826 |
| Loans held for sale | 1,106 |  | 1,103 |  | 1,092 |  | 932 |  | 894 |
| Other assets | 11,169 |  | 10,784 |  | 10,073 |  | 10,139 |  | 9,758 |
| Total assets | \$131,178 | \$ | 127,959 | \$ | 123,671 |  | $\underline{\underline{122,025}}$ |  | $\underline{\underline{117,937}}$ |
| Deposits |  |  |  |  |  |  |  |  |  |
| Noninterest-bearing demand | \$ 46,976 | \$ | 46,769 | \$ | 44,730 |  | 42,521 |  | 42,772 |
| Money market | 22,286 |  | 22,706 |  | 21,821 |  | 20,277 |  | 20,678 |
| Other | 9,340 |  | 8,883 |  | 7,839 |  | 7,565 |  | 7,531 |
| Total deposits | 78,602 |  | 78,358 |  | 74,390 |  | 70,363 |  | 70,981 |
| Other liabilities | 8,271 |  | 7,833 |  | 7,412 |  | 7,476 |  | 7,476 |
| Total liabilities | \$ 86,873 | \$ | 86,191 | \$ | 81,802 |  | $\underline{ } 77,839$ |  | $\underline{78,457}$ |
| PERFORMANCE RATIOS |  |  |  |  |  |  |  |  |  |
| Return on average assets | 1.49\% |  | 1.75\% |  | 1.76\% |  | 1.54\% |  | 1.80\% |
| Noninterest income to total revenue | 33 |  | 34 |  | 33 |  | 32 |  | 28 |
| Efficiency | 40 |  | 38 |  | 38 |  | 37 |  | 38 |

(a) See note (a) on page 15.

## Table 29: Corporate \& Institutional Banking (Unaudited) (Continued) (a)

| Dollars in millions, except as noted | Three months ended |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { March } 31 \\ 2015 \end{gathered}$ |  | $\begin{gathered} \hline \text { December } 31 \\ 2014 \end{gathered}$ |  | $\begin{gathered} \hline \text { September } 30 \\ 2014 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { June } 30 \\ 2014 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { March } 31 \\ 2014 \\ \hline \end{gathered}$ |  |
| COMMERCIAL LOAN SERVICING |  |  |  |  |  |  |  |  |  |  |
| PORTFOLIO - SERVICED FOR PNC AND OTHERS (in billions) |  |  |  |  |  |  |  |  |  |  |
| Beginning of period | \$ | 377 | \$ | 363 | \$ | 353 | \$ | 351 | \$ | 347 |
| Acquisitions/additions |  | 29 |  | 35 |  | 25 |  | 17 |  | 22 |
| Repayments/transfers |  | (16) |  | (21) |  | (15) |  | (15) |  | (18) |
| End of period | \$ | 390 | \$ | 377 | \$ | 363 | \$ | 353 | \$ | 351 |
| OTHER INFORMATION |  |  |  |  |  |  |  |  |  |  |
| Consolidated revenue from: (b) |  |  |  |  |  |  |  |  |  |  |
| Treasury Management (c) | \$ | 319 | \$ | 338 | \$ | 326 | \$ | 313 | \$ | 311 |
| Capital Markets (d) | \$ | 180 | \$ | 230 | \$ | 212 | \$ | 178 | \$ | 157 |
| Commercial mortgage banking activities |  |  |  |  |  |  |  |  |  |  |
| Commercial mortgage loans held for sale (e) | \$ | 26 | \$ | 42 | \$ | 32 | \$ | 33 | \$ | 19 |
| Commercial mortgage loan servicing income (f) |  | 56 |  | 58 |  | 56 |  | 53 |  | 55 |
| Commercial mortgage servicing rights valuation, net of economic hedge (g) |  | 16 |  | 5 |  | 8 |  | 14 |  | 11 |
| Total | \$ | 98 | \$ | 105 | \$ | 96 | \$ | 100 | \$ | 85 |
| Average Loans (by C\&IB business) |  |  |  |  |  |  |  |  |  |  |
| Corporate Banking | \$ | ,227 | \$ | 56,746 | \$ | 54,678 | \$ | 53,633 | \$ | 52,253 |
| Real Estate |  | ,918 |  | 29,163 |  | 28,111 |  | 27,642 |  | 26,003 |
| Business Credit |  | ,217 |  | 13,849 |  | 13,481 |  | 13,198 |  | 12,534 |
| Equipment Finance |  | ,941 |  | 10,805 |  | 10,582 |  | 10,290 |  | 10,210 |
| Other |  | ,765 |  | 1,642 |  | 1,848 |  | 2,387 |  | 2,459 |
| Total average loans |  | ,068 | \$ | 112,205 | \$ | 108,700 |  | 07,150 |  | 03,459 |
| Total loans (h) |  | ,946 | \$ | 113,935 | \$ | 109,792 |  | 08,990 |  | 05,398 |
| Net carrying amount of commercial mortgage servicing rights (h) | \$ | 494 | \$ | 506 | \$ | 532 | \$ | 515 | \$ | 529 |
| Credit-related statistics: |  |  |  |  |  |  |  |  |  |  |
| Nonperforming assets (h) | \$ | 516 | \$ | 557 | \$ | 616 | \$ | 715 | \$ | 786 |
| Purchased impaired loans (h) (i) | \$ | 221 | \$ | 246 | \$ | 316 | \$ | 370 | \$ | 428 |
| Net charge-offs (recoveries) | \$ | (1) | \$ | (2) | \$ | (7) | \$ | 15 | \$ | 2 |

(a) See note (a) on page 15 .
(b) Represents consolidated PNC amounts. Our first quarter 2015 Form 10-Q will include additional information regarding these items.
(c) Includes amounts reported in net interest income and corporate service fees.
(d) Includes amounts reported in net interest income, corporate service fees and other noninterest income.
(e) Includes other noninterest income for valuations on commercial mortgage loans held for sale and related commitments, derivative valuations, origination fees, and gains on sale of loans held for sale and net interest income on loans held for sale.
(f) Includes net interest income and noninterest income, primarily in corporate services fees, from loan servicing and ancillary services, net of changes in fair value on commercial mortgage servicing rights due to time and payoffs. Commercial mortgage servicing rights valuation, net of economic hedge is shown separately.
(g) Includes amounts reported in corporate service fees.
(h) Presented as of period end.
(i) Recorded investment of purchased impaired loans related to acquisitions.

## Table 30: Asset Management Group (Unaudited) (a)

|  | Three months ended |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{aligned} & \text { larch } 31 \\ & 2015 \end{aligned}$ | $\begin{gathered} \text { December } 31 \\ 2014 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { September } 30 \\ \quad 2014 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { June } 30 \\ 2014 \end{gathered}$ | $\begin{gathered} \hline \text { March } 31 \\ 2014 \\ \hline \end{gathered}$ |  |
| INCOME STATEMENT |  |  |  |  |  |  |  |  |  |
| Net interest income | \$ | 73 | \$ | 74 | \$ | 72 | \$ 72 | \$ | 71 |
| Noninterest income |  | 208 |  | 207 |  | 205 | 207 |  | 199 |
| Total revenue |  | 281 |  | 281 |  | 277 | 279 |  | 270 |
| Provision for credit losses (benefit) |  | 12 |  | (3) |  | (4) | (6) |  | 12 |
| Noninterest expense |  | 210 |  | 211 |  | 209 | 202 |  | 199 |
| Pretax earnings |  | 59 |  | 73 |  | 72 | 83 |  | 59 |
| Income taxes |  | 22 |  | 28 |  | 26 | 30 |  | 22 |
| Earnings | \$ | 37 | \$ | 45 | \$ | 46 | \$ 53 | \$ | 37 |
| AVERAGE BALANCE SHEET |  |  |  |  |  |  |  |  |  |
| Loans |  |  |  |  |  |  |  |  |  |
| Consumer | \$ | 5,650 | \$ | 5,606 | \$ | 5,497 | \$5,411 |  | 5,311 |
| Commercial and commercial real estate |  | 932 |  | 954 |  | 970 | 998 |  | 1,023 |
| Residential mortgage |  | 865 |  | 854 |  | 822 | 789 |  | 771 |
| Total loans |  | 7,447 |  | 7,414 |  | 7,289 | 7,198 |  | 7,105 |
| Goodwill and other intangible assets |  | 238 |  | 247 |  | 255 | 264 |  | 272 |
| Other assets |  | 258 |  | 255 |  | 231 | 223 |  | 222 |
| Total assets |  | 7,943 | \$ | 7,916 | \$ | 7,775 | \$7,685 |  | 7,599 |
| Deposits |  |  |  |  |  |  |  |  |  |
| Noninterest-bearing demand | \$ | 1,345 | \$ | 1,436 | \$ | 1,362 | \$1,327 | \$ | 1,338 |
| Interest-bearing demand |  | 4,241 |  | 4,152 |  | 3,857 | 3,912 |  | 3,893 |
| Money market |  | 4,621 |  | 4,025 |  | 4,005 | 3,857 |  | 3,889 |
| Total transaction deposits |  | 10,207 |  | 9,613 |  | 9,224 | 9,096 |  | 9,120 |
| CDs/IRAs/savings deposits |  | 455 |  | 467 |  | 463 | 446 |  | 436 |
| Total deposits |  | 10,662 |  | 10,080 |  | 9,687 | 9,542 |  | 9,556 |
| Other liabilities |  | 47 |  | 53 |  | 51 | 48 |  | 53 |
| Total liabilities |  | 0,709 | \$ | 10,133 | \$ | 9,738 | \$9,590 |  | 9,609 |
| PERFORMANCE RATIOS |  |  |  |  |  |  |  |  |  |
| Return on average assets |  | 1.89\% |  | 2.26\% |  | 2.35\% | 2.77\% |  | 1.97\% |
| Noninterest income to total revenue |  | 74 |  | 74 |  | 74 | 74 |  | 74 |
| Efficiency |  | 75 |  | 75 |  | 75 | 72 |  | 74 |
| OTHER INFORMATION |  |  |  |  |  |  |  |  |  |
| Total nonperforming assets (b) | \$ | 63 | \$ | 66 | \$ | 73 | \$ 76 | \$ | 80 |
| Purchased impaired loans (b) (c) | \$ | 82 | \$ | 83 | \$ | 89 | \$ 94 | \$ | 96 |
| Total net charge-offs | \$ | 4 | \$ | - | \$ | - | \$ 2 | \$ | 1 |
| CLIENT ASSETS UNDER ADMINISTRATION <br> (in billions) (b) (d) |  |  |  |  |  |  |  |  |  |
| Personal | \$ | 115 | \$ | 115 | \$ | 113 | \$ 113 | \$ | 112 |
| Institutional |  | 150 |  | 148 |  | 146 | 144 |  | 143 |
| Total | \$ | 265 | \$ | 263 | \$ | 259 | \$ 257 | \$ | 255 |
| Asset Type |  |  |  |  |  |  |  |  |  |
| Equity | \$ | 151 | \$ | 151 | \$ | 147 | \$ 149 | \$ | 145 |
| Fixed income |  | 74 |  | 72 |  | 72 | 71 |  | 66 |
| Liquidity/Other |  | 40 |  | 40 |  | 40 | 37 |  | 44 |
| Total | \$ | 265 | \$ | 263 | \$ | 259 | \$ 257 | \$ | 255 |
| Discretionary client assets under management |  |  |  |  |  |  |  |  |  |
| Personal | \$ | 88 | \$ | 87 | \$ | 85 | \$ 85 | \$ | 84 |
| Institutional |  | 48 |  | 48 |  | 47 | 46 |  | 46 |
| Total | \$ | 136 | \$ | 135 | \$ | 132 | \$ 131 | \$ | 130 |
| Asset Type |  |  |  |  |  |  |  |  |  |
| Equity | \$ | 75 | \$ | 75 | \$ | 72 | \$ 73 | \$ | 71 |
| Fixed income |  | 41 |  | 40 |  | 40 | 40 |  | 34 |
| Liquidity/Other |  | 20 |  | 20 |  | 20 | 18 |  | 25 |
| Total | \$ | 136 | \$ | 135 | \$ | 132 | \$ 131 | \$ | 130 |
| Nondiscretionary client assets under administration |  |  |  |  |  |  |  |  |  |
| Personal | \$ | 27 | \$ | 28 | \$ | 28 | \$ 28 | \$ | 28 |
| Institutional |  | 102 |  | 100 |  | 99 | 98 |  | 97 |
| Total | \$ | 129 | \$ | 128 | \$ | 127 | \$ 126 | \$ | 125 |
| Asset Type |  |  |  |  |  |  |  |  |  |
| Equity | \$ | 76 | \$ | 76 | \$ | 75 | \$ 76 | \$ | 74 |
| Fixed income |  | 33 |  | 32 |  | 32 | 31 |  | 32 |
| Liquidity/Other |  | 20 |  | 20 |  | 20 | 19 |  | 19 |
| Total | \$ | 129 | \$ | 128 | \$ | 127 | \$ 126 | \$ | 125 |

(a) See note (a) on page 15 .
(b) As of period end.
(c) Recorded investment of purchased impaired loans related to acquisitions.
(d) Excludes brokerage account client assets.

Table 31: Residential Mortgage Banking (Unaudited) (a)

|  | Three months ended |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | March 31 <br> 2015 |  | December 31 2014 |  | September 30 2014 |  | $\begin{gathered} \text { June } 30 \\ 2014 \end{gathered}$ | March 31 |  |
| INCOME STATEMENT |  |  |  |  |  |  |  |  |  |
| Net interest income | \$ | 30 | \$ | 34 | \$ | 38 | \$ 37 | \$ | 40 |
| Noninterest income |  |  |  |  |  |  |  |  |  |
| Loan servicing revenue |  |  |  |  |  |  |  |  |  |
| Servicing fees |  | 48 |  | 54 |  | 53 | 56 |  | 61 |
| Mortgage servicing rights valuation, net of economic hedge |  | 25 |  | 1 |  | 11 | 1 |  | (1) |
| Loan sales revenue |  |  |  |  |  |  |  |  |  |
| Benefit / (provision) for residential mortgage repurchase obligations |  | (1) |  | (4) |  | (13) | (2) |  | 19 |
| Loan sales revenue |  | 105 |  | 97 |  | 98 | 137 |  | 88 |
| Other |  |  |  |  |  | (2) | (2) |  | (1) |
| Total noninterest income |  | 177 |  | 148 |  | 147 | 190 |  | 166 |
| Total revenue |  | 207 |  | 182 |  | 185 | 227 |  | 206 |
| Provision for credit losses (benefit) |  | 2 |  | (1) |  | (1) | 1 |  | (1) |
| Noninterest expense |  | 161 |  | 196 |  | 168 | 169 |  | 213 |
| Pretax earnings (loss) |  | 44 |  | (13) |  | 18 | 57 |  | (6) |
| Income taxes (benefit) |  | 16 |  | (4) |  | 6 | 21 |  | (2) |
| Earnings (loss) | \$ | 28 | \$ | (9) | \$ | 12 | \$ 36 | \$ | (4) |
| AVERAGE BALANCE SHEET |  |  |  |  |  |  |  |  |  |
| Portfolio loans | \$ | 1,282 | \$ | 1,479 | \$ | 1,506 | \$1,742 | \$ | 2,036 |
| Loans held for sale |  | 1,147 |  | 1,090 |  | 1,186 | 1,135 |  | 1,068 |
| Mortgage servicing rights (MSR) |  | 843 |  | 948 |  | 1,002 | 1,035 |  | 1,073 |
| Other assets |  | 3,973 |  | 4,246 |  | 3,724 | 3,574 |  | 4,600 |
| Total assets |  | 7,245 | \$ | 7,763 | \$ | 7,418 | \$7,486 |  | $\underline{8,777}$ |
| Deposits | \$ | 2,215 | \$ | 2,302 | \$ | 2,415 | \$2,318 |  | 2,100 |
| Borrowings and other liabilities |  | 2,840 |  | 3,057 |  | 2,601 | 2,403 |  | 3,464 |
| Total liabilities | \$ | 5,055 | \$ | 5,359 | \$ | 5,016 | \$4,721 | \$ | 5,564 |
| PERFORMANCE RATIOS |  |  |  |  |  |  |  |  |  |
| Return on average assets |  | 1.57\% |  | (.46)\% |  | .64\% | 1.93\% |  | (.18)\% |
| Noninterest income to total revenue |  | 86 |  | 81 |  | 79 | 84 |  | 81 |
| Efficiency |  | 78 |  | 108 |  | 91 | 74 |  | 103 |
| RESIDENTIAL MORTGAGE SERVICING PORTFOLIO SERVICED FOR THIRD PARTIES (in billions) |  |  |  |  |  |  |  |  |  |
| Beginning of period | \$ | 108 | \$ | 111 | \$ | 111 | \$ 114 | \$ | 114 |
| Acquisitions |  | 8 |  |  |  | 2 |  |  | 2 |
| Additions |  | 2 |  | 1 |  | 3 | 2 |  | 2 |
| Repayments/transfers |  | (5) |  | (4) |  | (5) | (5) |  | (4) |
| End of period | \$ | 113 | \$ | 108 | \$ | 111 | \$ 111 | \$ | 114 |
| Servicing portfolio - third-party statistics: (b) |  |  |  |  |  |  |  |  |  |
| Fixed rate |  | 94\% |  | 94\% |  | 94\% | 94\% |  | 94\% |
| Adjustable rate/balloon |  | 6\% |  | 6\% |  | 6\% | 6\% |  | 6\% |
| Weighted-average interest rate |  | 4.41\% |  | 4.47\% |  | 4.49\% | 4.54\% |  | 4.56\% |
| MSR asset value (in billions) | \$ | . 8 | \$ | . 8 | \$ | 1.0 | \$ 1.0 | \$ | 1.1 |
| MSR capitalization value (in basis points) |  | 74 |  | 78 |  | 88 | 87 |  | 92 |
| Weighted-average servicing fee (in basis points) |  | 27 |  | 27 |  | 27 | 27 |  | 28 |
| RESIDENTIAL MORTGAGE REPURCHASE RESERVE |  |  |  |  |  |  |  |  |  |
| Beginning of period | \$ | 107 | \$ | 108 | \$ | 101 | \$ 103 | \$ | 131 |
| (Benefit) / Provision |  | 1 |  | 4 |  | 13 | 2 |  | (19) |
| Losses - loan repurchases |  | (2) |  | (5) |  | (6) | (4) |  | (9) |
| End of period | \$ | 106 | \$ | 107 | \$ | 108 | \$ 101 | \$ | 103 |
| OTHER INFORMATION |  |  |  |  |  |  |  |  |  |
| Loan origination volume (in billions) | \$ | 2.6 | \$ | 2.4 | \$ | 2.6 | \$ 2.6 | \$ | 1.9 |
| Loan sale margin percentage |  | 4.09\% |  | 3.96\% |  | 3.80\% | 5.38\% |  | 4.53\% |
| Percentage of originations represented by: |  |  |  |  |  |  |  |  |  |
| Purchase volume (c) |  | 31\% |  | 42\% |  | 50\% | 50\% |  | 37\% |
| Refinance volume |  | 69\% |  | 58\% |  | 50\% | 50\% |  | 63\% |
| Total nonperforming assets (b) | \$ | 105 | \$ | 120 | \$ | 135 | \$ 160 | \$ | 173 |

(a) See note (a) on page 15 .
(b) As of period end.
(c) Mortgages with borrowers as part of residential real estate purchase transactions.

Table 32: Non-Strategic Assets Portfolio (Unaudited) (a)

| Dollars in millions | Three months ended |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{aligned} & \hline \text { March } 31 \\ & 2015 \\ & \hline \end{aligned}$ | $\begin{gathered} \hline \text { December 31 } \\ 2014 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { September } 30 \\ 2014 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { June } 30 \\ 2014 \\ \hline \end{gathered}$ | $\begin{gathered} \text { March } 31 \\ 2014 \end{gathered}$ |  |
| INCOME STATEMENT |  |  |  |  |  |  |  |  |
| Net interest income | \$ 112 | \$ | 122 | \$ | 146 | \$ 137 | \$ | 142 |
| Noninterest income | 9 |  | 18 |  | 6 | 10 |  | 6 |
| Total revenue | 121 |  | 140 |  | 152 | 147 |  | 148 |
| Provision for credit losses (benefit) | (31) |  | (20) |  | (8) | (39) |  | (52) |
| Noninterest expense | 24 |  | 39 |  | 30 | 30 |  | 26 |
| Pretax earnings | 128 |  | 121 |  | 130 | 156 |  | 174 |
| Income taxes | 47 |  | 45 |  | 48 | 57 |  | 64 |
| Earnings | \$ 81 | \$ | 76 | \$ | 82 | \$ 99 | \$ | 110 |
| AVERAGE BALANCE SHEET |  |  |  |  |  |  |  |  |
| Commercial Lending: |  |  |  |  |  |  |  |  |
| Commercial/Commercial real estate | \$ 125 | \$ | 149 | \$ | 164 | \$ 187 | \$ | 220 |
| Lease financing | 625 |  | 645 |  | 689 | 686 |  | 681 |
| Total commercial lending | 750 |  | 794 |  | 853 | 873 |  | 901 |
| Consumer Lending: |  |  |  |  |  |  |  |  |
| Home equity | 3,021 |  | 3,154 |  | 3,328 | 3,483 |  | 3,625 |
| Residential real estate | 4,184 |  | 4,399 |  | 4,794 | 4,961 |  | 5,104 |
| Total consumer lending | 7,205 |  | 7,553 |  | 8,122 | 8,444 |  | 8,729 |
| Total portfolio loans | 7,955 |  | 8,347 |  | 8,975 | 9,317 |  | 9,630 |
| Other assets (b) | (679) |  | (678) |  | (744) | (740) |  | (741) |
| Total assets | \$ 7,276 | \$ | 7,669 | \$ | 8,231 | \$8,577 |  | 8,889 |
| Deposits and other liabilities | \$ 224 | \$ | 219 | \$ | 223 | \$ 227 |  | 231 |
| Total liabilities | \$ 224 | \$ | 219 | \$ | 223 | \$ 227 | \$ | 231 |
| PERFORMANCE RATIOS |  |  |  |  |  |  |  |  |
| Return on average assets | 4.51\% |  | 3.93\% |  | 3.95\% | 4.63\% |  | 5.02\% |
| Noninterest income to total revenue | 7 |  | 13 |  | 4 | 7 |  | 4 |
| Efficiency | 20 |  | 28 |  | 20 | 20 |  | 18 |
| OTHER INFORMATION |  |  |  |  |  |  |  |  |
| Nonperforming assets (c) | \$ 669 | \$ | 710 | \$ | 731 | \$ 798 |  | 798 |
| Purchased impaired loans (c) (d) | \$ 3,808 | \$ | 3,943 | \$ | 4,147 | \$4,497 |  | 4,654 |
| Net charge-offs (recoveries) | \$ - | \$ | 12 | \$ | (6) | \$ 10 | \$ | 31 |
| Annualized net charge-off ratio | (.00)\% |  | .57\% |  | (.27)\% | .43\% |  | 1.31\% |
| LOANS (c) |  |  |  |  |  |  |  |  |
| Commercial Lending: |  |  |  |  |  |  |  |  |
| Commercial/Commercial real estate | \$ 120 | \$ | 130 | \$ | 162 | \$ 176 |  | 201 |
| Lease financing | 626 |  | 625 |  | 691 | 688 |  | 683 |
| Total commercial lending | 746 |  | 755 |  | 853 | 864 |  | 884 |
| Consumer Lending: |  |  |  |  |  |  |  |  |
| Home equity | 2,944 |  | 3,091 |  | 3,242 | 3,410 |  | 3,554 |
| Residential real estate | 4,139 |  | 4,290 |  | 4,665 | 4,928 |  | 5,092 |
| Total consumer lending | 7,083 |  | 7,381 |  | 7,907 | 8,338 |  | 8,646 |
| Total loans | \$ 7,829 | \$ | $\underline{8,136}$ | \$ | 8,760 | \$9,202 |  | $\underline{\underline{9,530}}$ |

(a) See note (a) on page 15 .
(b) Other assets were negative in all periods presented due to the allowance for loan and lease losses.
(c) As of period end.
(d) Recorded investment of purchased impaired loans related to acquisitions.

## Glossary Of Terms

Accretable net interest (Accretable yield) - The excess of cash flows expected to be collected on a purchased impaired loan over the carrying value of the loan. The accretable net interest is recognized into interest income over the remaining life of the loan using the constant effective yield method.

Adjusted average total assets - Primarily comprised of total average quarterly (or annual) assets plus (less) unrealized losses (gains) on investment securities, less goodwill and certain other intangible assets (net of eligible deferred taxes).

Annualized - Adjusted to reflect a full year of activity.
Basel III common equity Tier 1 capital - Common stock plus related surplus, net of treasury stock, plus retained earnings, plus accumulated other comprehensive income for securities currently and previously held as available for sale, plus accumulated other comprehensive income for pension and other postretirement benefit plans, less goodwill, net of associated deferred tax liabilities, less other disallowed intangibles, net of deferred tax liabilities and plus/less other adjustments.

Basel III common equity Tier 1 capital ratio - Common equity Tier 1 capital divided by period-end risk-weighted assets (as applicable).
Basel III Tier 1 capital - Common equity Tier 1 capital, plus preferred stock, plus certain trust preferred capital securities, plus certain noncontrolling interests that are held by others and plus/less other adjustments.

Basel III Tier 1 capital ratio - Tier 1 capital divided by period-end risk-weighted assets (as applicable).
Basel III Total capital - Tier 1 capital plus qualifying subordinated debt, plus certain trust preferred securities, plus, under the Basel III transitional rules and the standardized approach, the allowance for loan and lease losses included in Tier 2 capital and other.

Basel III Total capital ratio - Total capital divided by period-end risk-weighted assets (as applicable).
Basis point - One hundredth of a percentage point.
Carrying value of purchased impaired loans- The net value on the balance sheet which represents the recorded investment less any valuation allowance.
Cash recoveries - Cash recoveries used in the context of purchased impaired loans represent cash payments for a single purchased impaired loan not included within a pool of loans from customers that exceeded the recorded investment of that loan.

Charge-off - Process of removing a loan or portion of a loan from our balance sheet because it is considered uncollectible. We also record a charge-off when a loan is transferred from portfolio holdings to held for sale by reducing the loan carrying amount to the fair value of the loan, if fair value is less than carrying amount.

Combined loan-to-value ratio (CLTV) - This is the aggregate principal balance(s) of the mortgages on a property divided by its appraised value or purchase price.
Common shareholders' equity to total assets- Common shareholders' equity divided by total assets. Common shareholders' equity equals total shareholders' equity less the liquidation value of preferred stock.

Core net interest income - Core net interest income is total net interest income less purchase accounting accretion.
Credit spread - The difference in yield between debt issues of similar maturity. The excess of yield attributable to credit spread is often used as a measure of relative creditworthiness, with a reduction in the credit spread reflecting an improvement in the borrower's perceived creditworthiness.

Derivatives - Financial contracts whose value is derived from changes in publicly traded securities, interest rates, currency exchange rates or market indices. Derivatives cover a wide assortment of financial contracts, including but not limited to forward contracts, futures, options and swaps.

Discretionary client assets under management - Assets over which we have sole or shared investment authority for our customers/clients. We do not include these assets on our Consolidated Balance Sheet.

Duration of equity - An estimate of the rate sensitivity of our economic value of equity. A negative duration of equity is associated with asset sensitivity (i.e., positioned for rising interest rates), while a positive value implies liability sensitivity (i.e., positioned for declining interest rates). For example, if the duration of equity is -1.5 years, the economic value of equity increases by $1.5 \%$ for each 100 basis point increase in interest rates.

Earning assets - Assets that generate income, which include: federal funds sold; resale agreements; trading securities; interest-earning deposits with banks; loans held for sale; loans; investment securities; and certain other assets.

Effective duration - A measurement, expressed in years, that, when multiplied by a change in interest rates, would approximate the percentage change in value of on- and offbalance sheet positions.

Efficiency - Noninterest expense divided by total revenue.

Fair value - The price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date.

Fee income - When referring to the components of Noninterest income, we use the term fee income to refer to the following categories within Noninterest income: Asset management; Consumer services; Corporate services; Residential mortgage; and Service charges on deposits.

FICO score - A credit bureau-based industry standard score created by Fair Isaac Co. which predicts the likelihood of borrower default. We use FICO scores both in underwriting and assessing credit risk in our consumer lending portfolio. Lower FICO scores indicate likely higher risk of default, while higher FICO scores indicate likely lower risk of default. FICO scores are updated on a periodic basis.

Funds transfer pricing - A management accounting methodology designed to recognize the net interest income effects of sources and uses of funds provided by the assets and liabilities of a business segment. We assign these balances LIBOR-based funding rates at origination that represent the interest cost for us to raise/invest funds with similar maturity and repricing structures.

Futures and forward contracts - Contracts in which the buyer agrees to purchase and the seller agrees to deliver a specific financial instrument at a predetermined price or yield. May be settled either in cash or by delivery of the underlying financial instrument.

GAAP - Accounting principles generally accepted in the United States of America.
Impaired loans - Loans are determined to be impaired when, based on current information and events, it is probable that all contractually required payments will not be collected. Impaired loans include commercial nonperforming loans and consumer and commercial TDRs, regardless of nonperforming status. Excluded from impaired loans are nonperforming leases, loans held for sale, loans accounted for under the fair value option, smaller balance homogenous type loans and purchased impaired loans.

Leverage ratio - Tier 1 capital divided by average quarterly adjusted total assets.
LIBOR - Acronym for London InterBank Offered Rate. LIBOR is the average interest rate charged when banks in the London wholesale money market (or interbank market) borrow unsecured funds from each other. LIBOR rates are used as a benchmark for interest rates on a global basis. PNC's product set includes loans priced using LIBOR as a benchmark.

Loan-to-value ratio (LTV) - A calculation of a loan's collateral coverage that is used both in underwriting and assessing credit risk in our lending portfolio. LTV is the sum total of loan obligations secured by collateral divided by the market value of that same collateral. Market values of the collateral are based on an independent valuation of the collateral. For example, an LTV of less than $90 \%$ is better secured and has less credit risk than an LTV of greater than or equal to $90 \%$.

Loss given default (LGD) - An estimate of loss, net of recovery based on collateral type, collateral value, loan exposure, or the guarantor(s) quality and guaranty type (full or partial). Each loan has its own LGD. The LGD risk rating measures the percentage of exposure of a specific credit obligation that we expect to lose if default occurs. LGD is net of recovery, through any means, including but not limited to the liquidation of collateral or deficiency judgments rendered from foreclosure or bankruptcy proceedings.

Net interest margin - Annualized taxable-equivalent net interest income divided by average earning assets.
Nonaccretable difference - Contractually required payments receivable on a purchased impaired loan in excess of the cash flows expected to be collected.
Nonaccrual loans - Loans for which we do not accrue interest income. Nonaccrual loans include nonperforming loans, in addition to loans accounted for under fair value option and loans accounted for as held for sale for which full collection of contractual principal and/or interest is not probable.

Nondiscretionary client assets under administration - Assets we hold for our customers/clients in a nondiscretionary, custodial capacity. We do not include these assets on our Consolidated Balance Sheet.

Nonperforming assets - Nonperforming assets include nonperforming loans and OREO and foreclosed assets, but exclude certain government insured or guaranteed loans for which we expect to collect substantially all principal and interest, loans held for sale, loans accounted for under the fair value option and purchased impaired loans. We do not accrue interest income on assets classified as nonperforming.

Nonperforming loans - Loans accounted for at amortized cost for which we do not accrue interest income. Nonperforming loans include loans to commercial, commercial real estate, equipment lease financing, home equity, residential real estate, credit card and other consumer customers as well as TDRs which have not returned to performing status. Nonperforming loans exclude certain government insured or guaranteed loans for which we expect to collect substantially all principal and interest, loans held for sale, loans accounted for under the fair value option and purchased impaired loans. Nonperforming loans exclude purchased impaired loans as we are currently accreting interest income over the expected life of the loans.

Notional amount - A number of currency units, shares, or other units specified in a derivative contract.
Operating leverage - The period to period dollar or percentage change in total revenue (GAAP basis) less the dollar or percentage change in noninterest expense. A positive variance indicates that revenue growth exceeded expense growth (i.e., positive operating leverage) while a negative variance implies expense growth exceeded revenue growth (i.e., negative operating leverage).

Options - Contracts that grant the purchaser, for a premium payment, the right, but not the obligation, to either purchase or sell the associated financial instrument at a set price during a specified period or at a specified date in the future.

Other real estate owned (OREO) and foreclosed assets - Assets taken in settlement of troubled loans primarily through deed-in-lieu of foreclosure or foreclosure. Foreclosed assets include real and personal property, equity interests in corporations, partnerships, and limited liability companies.

Other-than-temporary impairment (OTTI) - When the fair value of a security is less than its amortized cost basis, an assessment is performed to determine whether the impairment is other-than-temporary. If we intend to sell the security or more likely than not will be required to sell the security before recovery of its amortized cost basis less any current-period credit loss, an other-than-temporary impairment is considered to have occurred. In such cases, an other-than-temporary impairment is recognized in earnings equal to the entire difference between the investment's amortized cost basis and its fair value at the balance sheet date. Further, if we do not expect to recover the entire amortized cost of the security, an other-than-temporary impairment is considered to have occurred. However for debt securities, if we do not intend to sell the security and it is not more likely than not that we will be required to sell the security before its recovery, the other-than-temporary loss is separated into (a) the amount representing the credit loss, and (b) the amount related to all other factors. The other-than-temporary impairment related to credit losses is recognized in earnings while the amount related to all other factors is recognized in other comprehensive income, net of tax.

Parent company liquidity coverage - Liquid assets divided by funding obligations within a two year period.
Pretax earnings - Income before income taxes and noncontrolling interests.
Pretax, pre-provision earnings - Total revenue less noninterest expense.

Primary client relationship - A corporate banking client relationship with annual revenue generation of $\$ 10,000$ to $\$ 50,000$ or more, and for Asset Management Group, a client relationship with annual revenue generation of $\$ 10,000$ or more.

Probability of default (PD) - An internal risk rating that indicates the likelihood that a credit obligor will enter into default status.
Purchase accounting accretion - Accretion of the discounts and premiums on acquired assets and liabilities. The purchase accounting accretion is recognized in net interest income over the weighted-average life of the financial instruments using the constant effective yield method. Accretion for a single purchased impaired loan not included within a pool of loans includes any cash recoveries on that loan received in excess of the recorded investment.

Purchased impaired loans - Acquired loans (or pools of loans) determined to be credit impaired under FASB ASC 310-30 (AICPA SOP 03-3). Loans (or pools of loans) are determined to be impaired if there is evidence of credit deterioration since origination and for which it is probable that all contractually required payments will not be collected.

Recorded investment (purchased impaired loans) - The initial investment of a purchased impaired loan plus interest accretion and less any cash payments and writedowns to date. The recorded investment excludes any valuation allowance which is included in our allowance for loan and lease losses.

Recovery - Cash proceeds received on a loan that we had previously charged off. We credit the amount received to the allowance for loan and lease losses.
Residential development loans- Project-specific loans to commercial customers for the construction or development of residential real estate including land, single family homes, condominiums and other residential properties.

Return on average assets - Annualized net income divided by average assets.
Return on average capital - Annualized net income divided by average capital.
Return on average common shareholders' equity- Annualized net income attributable to common shareholders divided by average common shareholders' equity.
Risk-weighted assets - Computed by the assignment of specific risk-weights (as defined by the Board of Governors of the Federal Reserve System) to assets and off-balance sheet instruments.

Securitization - The process of legally transforming financial assets into securities.
Servicing rights - An intangible asset or liability created by an obligation to service assets for others. Typical servicing rights include the right to receive a fee for collecting and forwarding payments on loans and related taxes and insurance premiums held in escrow.

Taxable-equivalent interest - The interest income earned on certain assets is completely or partially exempt from Federal income tax. As such, these tax-exempt instruments typically yield lower returns than taxable investments. To provide more meaningful comparisons of yields and margins for all interest-earning assets, we use interest income on a taxable-equivalent basis in calculating average yields and net interest margins by increasing the interest income earned on tax-exempt assets to make it fully equivalent to interest income earned on other taxable investments. This adjustment is not permitted under GAAP on the Consolidated Income Statement.

Total equity - Total shareholders' equity plus noncontrolling interests.
Transaction deposits - The sum of interest-bearing money market deposits, interest-bearing demand deposits, and noninterest-bearing deposits.
Transitional Basel III common equity - Common equity calculated under Basel III using phased in definitions and deductions applicable to PNC for 2014.
Troubled debt restructuring (TDR) - A loan whose terms have been restructured in a manner that grants a concession to a borrower experiencing financial difficulties.

Watchlist - A list of criticized loans, credit exposure or other assets compiled for internal monitoring purposes. We define criticized exposure for this purpose as exposure with an internal risk rating of other assets especially mentioned, substandard, doubtful or loss.

Yield curve - A graph showing the relationship between the yields on financial instruments or market indices of the same credit quality with different maturities. For example, a "normal" or "positive" yield curve exists when long-term bonds have higher yields than short-term bonds. A "flat" yield curve exists when yields are the same for short-term and long-term bonds. A "steep" yield curve exists when yields on long-term bonds are significantly higher than on short-term bonds. An "inverted" or "negative" yield curve exists when short-term bonds have higher yields than long-term bonds.


The PNC Financial Services Group, Inc.
First Quarter 2015
Earnings Conference Call
April 15, 2015

## Cautionary Statement Regarding Forward-Looking Information and Adjusted Information

Our earnings conference call presentation is not intended as a full business or financial review and should be viewed in the context of all of the information made available by PNC in its SEC filings and on its corporate website.

The presentation contains forward-looking statements regarding our outlook for earnings, revenues, expenses, capital and liquidity levels and ratios, asset levels, asset quality, financial position, and other matters regarding or affecting PNC and its future business and operations, Forward-looking statements are necessarily subject to numerous assumptions, risks and uncertainties, which change over time. The forwardlooking statements in this presentation are qualified by the factors affecting forward-looking statements identified in the more detailed Cautionary Statement included in the Appendix, which is included in the version of the presentation materials posted on our corporate website, and in our SEC filings. We provide greater detail regarding these as well as other factors in our 2014 Form 10-K and in our subsequent SEC filings. Our forward-looking statements may also be subject to other risks and uncertainties, including those we may discuss in this presentation or in our SEC filings. Future events or circumstances may change our outlook and may also affect the nature of the assumptions, risks and uncertainties to which our forward-looking statements are subject. Forward-looking statements in this presentation speak only as of the date of this presentation. We do not assume any duty and do not undertake to update those statements. Actual results or future events could differ, possibly materially, from those anticipated in forward-looking statements, as well as from historical performance.

In this presentation, we may sometimes include non-GAAP financial information. Non-GAAP financial information includes metrics such as pre-tax provision earnings, tangible book value, and taxable equivalent net interest income, as well as adjusted results and certain information used to review components of reported information. When we do so, we provide GAAP reconciliations for such information. Such reconciliations may be found in our presentation, in these slides, including the Appendix, in other materials on our corporate website, and in our SEC filings. This information supplements our results as reported in accordance with GAAP and should not be viewed in isolation from, or as a substitute for, our GAAP results. We believe that this information and the related reconciliations may be useful to investors, analysts, regulators and others to help understand and evaluate our financial results. We may also use annualized, pro forma, estimated or third party numbers for illustrative or comparative purposes only. These may not reflect actual results.

References to our corporate website are to www.pnc.com under "About Us-Investor Relations." Our SEC filings are available both on our corporate website and on the SEC's website at www.sec.gov. We include web addresses here as inactive textual references only. Information on these websites is not part of this presentation.

## 1Q15 Highlights

## - Solid first quarter

- Grew average loans, deposits and securities
- Revenue impacted by seasonal trends
- Well-managed expenses: declined 7\% linked quarter
- Credit quality improved modestly


## - Progress on strategic priorities

- Fee income grew 7\% vs 1Q14(1)


## - Strong capital position

- Pro forma fully phased-in Basel III common equity Tier 1 capital ratio of 9.9\% ${ }^{(2)}$
- Capital actions
- Increased quarterly common stock dividend by $6 \%$ to $\$ 0.51$ for 2Q15
- Repurchased 4.4 million common shares for $\$ 0.4$ billion in 1Q15(3)
- Plan to repurchase up to $\$ 2.875$ billion of common stock over the five quarter period starting in 2Q15(4)

| 1Q15 financial |  |  |  |
| :---: | :---: | :---: | :---: |
| summary | Net income | Diluted EPS from <br> net income | Return on average <br> assets |

## Higher Commercial Loans, Deposits and Liquidity

| Category (billions) |  | \% change from: |  |
| :---: | :---: | :---: | :---: |
| Average Balances | 1Q15 | 4Q14 | 1Q14 |
| Investment securities | \$57.2 | 5\% | (2\%) |
| Total commercial lending | \$129.3 | 2\% | 9\% |
| Total consumer lending | \$75.9 | (1\%) | (3\%) |
| Total loans | \$205.2 | 1\% | 4\% |
| Interest-earning deposits with banks | \$30.4 | 10\% | 150\% |
| Total assets | \$348.1 | 2\% | 9\% |
| Total deposits | \$233.1 | 2\% | 7\% |
| Total equity | \$46.0 | 0\% | 4\% |

Highlights (Avg. Balances)

## Linked Quarter:

- Investment securities increased $\$ 3.0$ billion due to higher reinvestment activity
, Total loans increased $\$ 2.3$ billion
- Total Commercial grew \$2.9 billion
- Total Consumer declined \$0.6 billion
, Interest-earning deposits with banks increased $\$ 2.7$ billion
, Total deposits grew $\$ 3.7$ billion


## Prior Year Quarter:

* Total loans grew $\$ 8.6$ billion
* Non-strategic loans declined $\$ 1.7$ billion impacting both Commercial and Consumer lending
v Interest-earning deposits with banks grew $\$ 18.2$ billion
, Total deposits increased \$14.7 billion


## Strong Capital Position

| Risk-weighted assets (RWAs): | $\begin{gathered} \text { Mar. 31, } \\ 2015 \end{gathered}$ | $\begin{gathered} \text { Dec. } 31 \text {, } \\ 2014 \end{gathered}$ | $\begin{gathered} \text { Mar. } 31 \\ 2014 \end{gathered}$ |
| :---: | :---: | :---: | :---: |
| (millions) <br> Estimated fully phased-in Basel III standardized approach RWAs ${ }^{(1)}$ | \$304,464 | \$298,786 | \$293,310 |
|  |  |  |  |
| Capital ratio: $(2,3)$ |  |  |  |
| Pro forma fully phased-In Basel III common equity Tier $1^{(4)}$ | 9.9\% | 10.0\% | 9.7\% |


|  | Mar. 31, <br> 2015 | Dec. 31, <br> 2014, |  |
| :--- | ---: | ---: | ---: |
| Book value per common share | $\mathbf{\$ 7 8 . 9 9}$ | $\$ 77.61$ | $\$ 73.73$ |
| Tangible book value per common share ${ }^{(5)}$ | $\mathbf{\$ 6 1 . 2 1}$ | $\$ 59.88$ | $\$ 56.33$ |
| Common shares outstanding (millions) | $\mathbf{5 2 0}$ | 523 | 534 |

## Highlights

## Linked Quarter:

- Common shares outstanding down 3 million
- Repurchased 4.4 million common shares for approximately $\$ 400$ million during the quarter
- Fully phased-in Basel III standardized RWAs increased \$5.7 billion


## Prior Year Quarter:

- Pro forma fully phased-in Basel III common equity Tier I capital ratio increased 20 bps
- Tangible book value per common share grew 9\%(5)


## Results As Expected

| (millions) | 1Q15 | \% change from: |  |
| :---: | :---: | :---: | :---: |
|  |  | 4Q14 | 1Q14 |
| Net interest income | \$2,072 | (1\%) | (6\%) |
| Noninterest income | 1,659 | (10\%) | 5\% |
| Total revenue | 3,731 | (5\%) | (1\%) |
| Noninterest expense | 2,349 | (7\%) | 4\% |
| Pretax pre-provision earnings ${ }^{(1,4)}$ | 1,382 | (2\%) | (9\%) |
| Provision | 54 | 4\% | (43\%) |
| Pretax earnings ${ }^{(2)}$ | \$1,328 | (2\%) | (6\%) |
| Net income | \$1,004 | (5\%) | (5\%) |
| Net income attributable to diluted common shares | \$926 | (6\%) | (6\%) |

## Highlights

## Linked Quarter:

- Revenue declined primarily due to higher gains on asset dispositions in 4Q14 and seasonality
- Noninterest expense decrease was driven by specific elevated expenses in 4Q14 and continued expense management
- Provision for credit losses stable


## Prior Year Quarter:

p Revenue decreased as a result of lower NII partially offset by strong noninterest income growth
b Noninterest expense increase reflects investments in technology and business infrastructure and higher benefits costs

|  | 1 Q15 | 4 Q 14 | 1 Q14 |
| :--- | :--- | :--- | ---: |
| Returns |  |  |  |
| ROAA $^{(3)}$ | $\mathbf{1 . 1 7 \%}$ | $1.23 \%$ | $1.35 \%$ |
| ROACE $^{(3)}$ | $\mathbf{9 . 3 2 \%}$ | $9.67 \%$ | $10.36 \%$ |

(1) (2),(3) See Notes B, C and D, respectively, in the Appendix for additional details. (4) See Reconcilement section of the Appendix.

|  | 1Q15 | \$ change from: |  |
| :---: | :---: | :---: | :---: |
|  |  | 4Q14 | 1Q14 |
| Average interest-earning assets (billions) | \$301.7 | \$7.8 | \$25.9 |
| (millions) |  |  |  |
| Core $\mathrm{NII}^{(1)}$ | \$1,944 | (\$27) | (\$88) |
| Plus purchase accounting accretion (PAA) | 128 | 2 | (35) |
| Total NII | \$2,072 | (25) | (123) |
|  | 1Q15 | 4Q14 | 1Q14 |
| Margins |  |  |  |
| Net interest margin (NIM) | 2.82\% | 2.89\% | 3.26\% |
| Core $\mathrm{NIM}^{(2,3)}$ | 2.65\% | 2.72\% | 3.02\% |

## Highlights

## Linked Quarter:

- Average interest-earning assets grew 3\%
- Core $\mathrm{NII}^{(3)}$ and NII were relatively stable and impacted approximately $\$ 30$ million by two fewer days in the quarter


## Prior Year Quarter:

- Average interest-earning assets increased 9\%
- NII decreased 6\% as Core NII was primarily impacted by lower loan yields and liquidity-related actions
- PAA lower as scheduled accretion declined
- NIM down mostly due to:
- Balance sheet management activities; increased liquidity
- Lower loan yields
- Lower PAA


## Revenue Reflects Seasonal Factors

| (millions) | \$ change from: |  |  |
| :---: | :---: | :---: | :---: |
|  | 1Q15 | 4Q14 | 1Q14 |
| Asset management ${ }^{(1)}$ | \$376 | \$- | \$12 |
| Consumer services | 311 | (10) | 21 |
| Corporate services | 344 | (53) | 43 |
| Residential mortgage | 164 | 29 | 3 |
| Service charges on deposits | 153 | (27) | 6 |
| Fee income ${ }^{(2)}$ | 1,348 | (61) | 85 |
| Total other noninterest income (3) | 311 | (130) | (8) |
| Total noninterest income | \$1,659 | (\$191) | \$77 |
|  | 1Q15 | 4Q14 | 1Q14 |
| Noninterest income to total revenue | 44\% | 47\% | 42\% |

## Highlights

## Linked Quarter:

- Fee income declined $4 \%{ }^{(2)}$ due to seasonality
- Residential mortgage grew 21\% and benefited from higher net hedging gains on RMSR
- Asset management stable
- Other income declined largely due to higher gains on asset dispositions in 4Q14


## Prior Year Quarter:

- Noninterest income grew 5\%
- Fee income increased $7 \%{ }^{(2)}$
- Strong growth across all fee income categories

Disciplined Expense Management While Investing for Growth

| (millions) | 1Q15 | \$ change from: |  |
| :---: | :---: | :---: | :---: |
| Personnel | \$1,157 | (\$13) | \$77 |
| Occupancy | 216 | - | (2) |
| Equipment | 222 | (12) | 21 |
| Marketing | 62 | (5) | 10 |
| Other | 692 | (160) | (21) |
| Total noninterest expense | \$2,349 | (\$190) | \$85 |
|  | 1Q15 | 4Q14 | 1Q14 |
| Efficiency ratio ${ }^{(1)}$ | 63\% | 64\% | 60\% |

## Highlights

- Solid progress towards 2015 CIP $^{(2)}$ target of $\$ 400$ million


## Linked Quarter:

- Noninterest expense decline of $7 \%$ reflects specific elevated expenses which occurred in 4Q14 as well as continued disciplined expense management
- Personnel expense declined due to lower incentive compensation and was partially offset by higher benefits costs


## Prior Year Quarter:

- Noninterest expense increased 4\% mostly due to investments in technology and business infrastructure and higher benefits costs


## Credit Quality Improved Modestly

| (millions) | 1Q15 | 4Q14 | 1Q14 | \% change from: |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | 4Q14 | 1Q14 |
| Nonperforming loans ${ }^{(1,2)}$ | \$2,405 | \$2,510 | \$2,947 | (4\%) | (18\%) |
| Total Past Due ${ }^{(1,3)}$ | \$1,750 | \$1,946 | \$2,226 | (10\%) | (21\%) |
| Commercial Lending | \$1 | (\$1) | \$31 | NM | (97\%) |
| Consumer Lending | 102 | 119 | 155 | (14\%) | (34\%) |
| Total Net Charge-offs | \$103 | \$118 | \$186 | (13\%) | (45\%) |
| Provision | \$54 | \$52 | \$94 | 4\% | (43\%) |
|  | 1Q15 | 4Q14 | 1Q14 |  |  |
| Loan loss reserves to total loans ${ }^{(4)}$ | 1.61\% | 1.63\% | 1.78\% |  |  |

## Highlights

## Linked Quarter:

- Overall credit quality improved modestly
- Overall delinquencies declined
- Net charge-offs decreased and were .20\% of average loans ${ }^{(5)}$
- Provision for credit losses stable
- Maintained appropriate reserves

Prior Year Quarter:

- Overall credit quality improved

| Balance sheet | Loans | Modest growth |
| :---: | :--- | :--- |
|  | Net interest income | Stable |
|  | Fee income ${ }^{(2)}$ | Up low-single digits |
|  | Loanterest expense | Up low-single digits |
|  |  | $\$ 50-\$ 100$ million |

[^4]
## Cautionary Statement Regarding Forward-Looking

 InformationThis presentation includes "snapshot" information about PNC used by way of illustration and is not intended as a full business or financial review. It should not be viewed in isolation but rather in the context of all of the information made available by PNC in its SEC filings.

We also make statements in this presentation, and we may from time to time make other statements, regarding our outlook for earnings, revenues, expenses, capital and liquidity levels and ratios, asset levels, asset quality, financial position, and other matters regarding or affecting PNC and its future business and operations that are forward-looking statements within the meaning of the Private Securities Litigation Reform Act. Forward-looking statements are typically identified by words such as "believe," "plan," "expect," "anticipate," "see,""look," "intend," "outlook," "project," "forecast," "estimate,""goal," "will," "should" and other similar words and expressions.

Forward-looking statements are subject to numerous assumptions, risks and uncertainties, which change over time. Forward-looking statements speak only as of the date made. We do not assume any duty and do not undertake to update forward-looking statements. Actual results or future events could differ, possibly materially, from those anticipated in forward-looking statements, as well as from historical performance.

Our forward-looking statements are subject to the following principal risks and uncertainties.

- Our businesses, financial results and balance sheet values are affected by business and economic conditions, including the following:
- Changes in interest rates and valuations in debt, equity and other financial markets.
- Disruptions in the liquidity and other functioning of U.S. and global financial markets.
- The impact on financial markets and the economy of any changes in the credit ratings of U.S. Treasury obligations and other U.S. government-backed debt, as well as issues surrounding the levels of U.S. and European government debt and concerns regarding the creditworthiness of certain sovereign governments, supranationals and financial institutions in Europe.
- Actions by the Federal Reserve, U.S. Treasury and other government agencies, including those that impact money supply and market interest rates.
- Changes in customers', suppliers' and other counterparties'performance and creditworthiness.
- Slowing or reversal of the current U.S. economic expansion.
- Continued residual effects of recessionary conditions and uneven spread of positive impacts of recovery on the economy and our counterparties, including adverse impacts on levels of unemployment, Ioan utilization rates, delinquencies, defaults and counterparty ability to meet credit and other obligations.
- Changes in customer preferences and behavior, whether due to changing business and economic conditions, legislative and regulatory initiatives, or other factors.
- Our forward-looking financial statements are subject to the risk that economic and financial market conditions will be substantially different than we are currently expecting. These statements are based on our current view that the U.S. economic expansion will speed up to an above trend growth rate near 3.2 percent in 2015, boosted by lower oil/energy prices, and that short-term interest rates and bond yields will rise only slowly in the latter half of 2015. These forward-looking statements also do not, unless otherwise indicated, take into account the impact of potential legal and regulatory contingencies.


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- PNC's ability to take certain capital actions, including paying dividends and any plans to increase common stock dividends, repurchase common stock under current or future programs, or issue or redeem preferred stock or other regulatory capital instruments, is subject to the review of such proposed actions by the Federal Reserve as part of PNC's comprehensive capital plan for the applicable period in connection with the regulators' Comprehensive Capital Analysis and Review (CCAR) process and to the acceptance of such capital plan and non-objection to such capital actions by the Federal Reserve.
- PNC's regulatory capital ratios in the future will depend on, among other things, the company's financial performance, the scope and terms of final capital regulations then in effect (particularly those implementing the Basel Capital Accords), and management actions affecting the composition of PNC's balance sheet. In addition, PNC's ability to determine, evaluate and forecast regulatory capital ratios, and to take actions (such as capital distributions) based on actual or forecasted capital ratios, will be dependent at least in part on the development, validation and regulatory approval of related models.
- Legal and regulatory developments could have an impact on our ability to operate our businesses, financial condition, results of operations, competitive position, reputation, or pursuit of attractive acquisition opportunities. Reputational impacts could affect matters such as business generation and retention, liquidity, funding, and ability to attract and retain management. These developments could include:
- Changes resulting from legislative and regulatory reforms, including major reform of the regulatory oversight structure of the financial services industry and changes to laws and regulations involving tax, pension, bankruptcy, consumer protection, and other industry aspects, and changes in accounting policies and principles. We will be impacted by extensive reforms provided for in the Dodd-Frank Wall Street Reform and Consumer Protection Act (the "Dodd-FrankAct") and otherwise growing out of the most recent financial crisis, the precise nature, extent and timing of which, and their impact on us, remains uncertain.
- Changes to regulations governing bank capital and liquidity standards, including due to the Dodd-Frank Act and to Basel-related initiatives.
- Unfavorable resolution of legal proceedings or other claims and regulatory and other governmental investigations or other inquiries. In addition to matters relating to PNC's current and historical business and activities, such matters may include proceedings, claims, investigations, or inquiries relating to pre-acquisition business and activities of acquired companies, such as National City. These matters may result in monetary judgments or settlements or other remedies, including fines, penalties, restitution or alterations in our business practices, and in additional expenses and collateral costs, and may cause reputational harm to PNC.
- Results of the regulatory examination and supervision process, including our failure to satisfy requirements of agreements with governmental agencies.
- Impact on business and operating results of any costs associated with obtaining rights in intellectual property claimed by others and of adequacy of our intellectual property protection in general.


## Cautionary Statement Regarding Forward-Looking

 Information (continued)- Business and operating results are affected by our ability to identify and effectively manage risks inherent in our businesses, including, where appropriate, through effective use of third-party insurance, derivatives, and capital management techniques, and to meet evolving regulatory capital and liquidity standards. In particular, our results currently depend on our ability to manage elevated levels of impaired assets.
- Business and operating results also include impacts relating to our equity interest in BlackRock, Inc. and rely to a significant extent on information provided to us by BlackRock. Risks and uncertainties that could affect BlackRock are discussed in more detail by BlackRock in its SEC filings.
- We grow our business in part by acquiring from time to time other financial services companies, financial services assets and related deposits and other liabilities. Acquisition risks and uncertainties include those presented by the nature of the business acquired, including in some cases those associated with our entry into new businesses or new geographic or other markets and risks resulting from our inexperience in those new areas, as well as risks and uncertainties related to the acquisition transactions themselves, regulatory issues, and the integration of the acquired businesses into PNC after closing.
- Competition can have an impact on customer acquisition, growth and retention and on credit spreads and product pricing, which can affect market share, deposits and revenues. Industry restructuring in the current environment could also impact our business and financial performancethrough changes in counterparty creditworthiness and performance and in the competitive and regulatory landscape. Our ability to anticipate and respond to technological changes can also impact our ability to respond to customerneeds and meet competitive demands.
- Business and operating results can also be affected by widespread natural and other disasters, pandemics, dislocations, terroristactivities, cyberattacks or international hostilities through impacts on the economy and financial markets generally or on us or our counterparties specifically.

We provide greater detail regarding these as well as other factors in our 2014 Form 10-K, including in the Risk Factors and Risk Management sections and the Legal Proceedings and Commitments and Guarantees Notes of the Notes To Consolidated Financial Statements in that report, and in our subsequentSEC filings. Our forward-looking statements may also be subject to other risks and uncertainties, including those we may discuss elsewhere in this presentation or in our SEC filings, accessible on the SEC's website at www.sec.gov and on our corporate website at www.pnc.com/secfilings. We have included these web addresses as inactive textual references only. Information on these websites is not part of this document.

Any annualized, pro forma, estimated, third party or consensus numbers in this presentation are used for illustrative or comparative purposes only and may not reflect actual results.

## Explanatory Notes

(A) Basel III standardized approach risk-weighted assets were estimated based on the Basel III standardized approach rules and include credit and market risk-weighted assets.
(B) Pretax pre-provision earnings is defined as total revenue less noninterest expense. We believe that pretax pre-provision earnings, a non-GAAP financial measure, is useful as a tool to help evaluate the ability to provide for credit costs through operations.
(C) Pretax earnings is income before income taxes and noncontrolling interests.
(D) ROAA is Return on Average Assets and ROACE is Return on Average Common Shareholders' Equity.
(E) PNC believes that core net interest income, a non-GAAP financial measure, is useful in evaluating the performance of our interest-based activities.
(F) Efficiency ratio calculated as noninterest expense divided by total revenue.
(G) The allowance for loan and lease losses includes impairment reserves attributable to purchased impaired loans.

As a result of the staggered effective dates of the final U.S. Basel III regulatory capital rules (Basel III rules), as well as the fact that PNC remains in the parallel run qualification phase for the advanced approaches, PNC's regulatory risk-based capital ratios in 2015 will be calculated using the standardized approach for determining risk-weighted assets, and the definitions of, and deductions from, regulatory capital under the Basel III rules (as such definitions and deductions are phased-in for 2015). We refer to the capital ratios calculated using the phased-in Basel III provisions in effect for 2015 and the standardized approach riskweighted assets as the 2015 Transitional Basel III ratios. Under the standardized approach for determining credit risk-weighted assets, exposures are generally assigned a predefined risk weight. Exposures to high volatility commercial real estate, past due exposures, equity exposures and securitization exposures are generally subject to higher risk weights than other types of exposures.

PNC's regulatory risk-based capital ratios in 2014 were based on the definitions of, and deductions from, regulatory capital under the Basel III rules (as such definitions and deductions were phased-in for 2014) and Basel I risk-weighted assets (but subject to certain adjustments as defined by the Basel III rules). We refer to the 2014 capital ratios calculated using these phased-in Basel III provisions and Basel I risk-weighted assets as the 2014 Transitional Basel III ratios.

We provide information on the next slide regarding PNC's estimated 2015 and 2014 Transitional Basel III common equity Tier 1 ratios and PNC's estimated pro forma fully phased-in Basel III common equity Tier 1 ratio. Under the Basel III rules adopted by the U.S. banking agencies, significant common stock investments in unconsolidated financial institutions, mortgage servicing rights and deferred tax assets must be deducted from capital (subject to a phase-in schedule) to the extent they individually exceed $10 \%$, or in the aggregate exceed $15 \%$, of the institution's adjusted common equity Tier 1 capital. Also, Basel III regulatory capital includes (subject to a phase-in schedule) accumulated other comprehensive income related to securities currently and previously held as available for sale, as well as pension and other postretirement plans.

Estimated Transitional Basel III and Pro forma Fully PhasedIn Basel III Common Equity Tier 1 Capital Ratios

| Dollars in millions | 2015 Transitional Basel III |  | 2014 Transitional Basel III |  | Pro forma Fully Phased-In Basel III |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Mar. 31, 2015 | Dec. 31, 2014 | Mar. 31, 2014 | Mar. 31, 2015 | Dec. 31, 2014 | Mar. 31, 2014 |
| Common stock, related surplus, and retained earnings, net of treasury stock |  | \$40,374 | \$40,103 | \$38,722 | \$40,374 | \$40,103 | \$38,722 |
| Less regulatory capital adjustments: |  |  |  |  |  |  |  |
| Goodwill and disallowed intangibles, net of deferred tax liabilities |  | (9,013) | $(8,939)$ | (8,932) | $(9,251)$ | $(9,276)$ | $(9,291)$ |
| Basel III total threshold deductions |  | (418) | (212) | (214) | $(1,046)$ | $(1,081)$ | $(1,186)$ |
| Accumulated other comprehensive income (a) |  | 115 | 40 | 82 | 288 | 201 | 410 |
| All other adjustments |  | (107) | (63) | (16) | (150) | (121) | (106) |
| Estimated Basel III Common equity Tier 1 capital | \$ | 30,951 | \$ 30,929 | 29,642 | \$ 30,215 | \$ 29,826 | \$ 28,549 |
| Estimated Basel I risk-weighted assets calculated in accordance with transition rules (b) |  | N/A | \$ 284,018 | \$ 273,826 | N/A | N/A | N/A |
| Estimated Basel III standardized approach risk-weighted assets (c) | \$ | 296,764 | N/A | N/4 | \$ 304,464 | \$ 298,786 | \$ 293,310 |
| Estimated Basel III advanced approaches risk-weighted assets (d) |  | N/A | N/A | $\mathrm{N} / \mathrm{A}$ | \$ 286,954 | \$ 285,870 | \$ 289,441 |
| Estimated Basel III Common equity Tier 1 capital ratio |  | 10.4\% | 10.9\% | 10.8\% | 9.9\% | 10.0\% | 9.7\% |
| Risk-weight and associated rules utilized |  | Standardized (with 2015 transition adjustments) | Basel I (with 2014 transition adjustments) | Basel I (with 2014 transition adjustments) | Standardized | Standardized | Standardized |

(a) Represents net adjustments related to accumulated other comprehensive income for securities currently and previously held as available for sale, as well as pension and other postretirement plans.
(b) Includes credit and market risk-weighted assets.
(c) Basel III standardized approach risk-weighted assets were estimated based on the Basel III standardized approach rules and include credit and market risk-weighted assets.
(d) Basel III advanced approaches risk-weighted assets were estimated based on the Basel III advanced approaches rules, and include credit, market and operational risk-weighted assets.

## Tangible Book Value per Common Share

Tangible book value per common share is a non-GAAP measure and is calculated based on tangible common shareholders' equity divided by period-end common shares outstanding. We believe this non-GAAP measure serves as a useful tool to help evaluate the strength and discipline of a company's capital management strategies and as an additional, conservative measure of total company value.
\% Change
$3 / 31 / 15$ vs. $3 / 31 / 15$ vs. $12 / 31 / 14 \xrightarrow{3 / 31 / 14}$

2\%
7\%

2\%
9\%

Tangible Book Value per Common Share Ratio

| Dollars in millions, except per share data | Mar. 31, 2015 | Dec. 31, 2014 | Mar. 31, 2014 |
| :--- | ---: | ---: | ---: |
| Book value per common share | $\$$ | 78.99 | $\$$ |
| Tangible book value per common share |  |  |  |
| Common shareholders' equity | $\$$ | 41,077 | $\$$ |
| Goodwill and Other Intangible Assets (a) | 40,605 | $\$$ | 73.73 |
| Deferred tax liabilities on Goodwill and Other Intangible Assets | $(9,566$ | 39,378 |  |
| Tangible common shareholders' equity | 317 | $(9,595$ | $(9,621)$ |
| Period-end common shares outstanding (in millions) | $\$$ | 31,828 | $\$$ |
| Tangible book value per common share (Non-GAAP) | 31,330 | $\$$ | 30,088 |

## Non-GAAP to GAAP Reconcilement

For the three months ended

| \$ in millions | Mar. 31,2015 | Dec. 31, 2014 | $\%$ Change | Mar. 31, 2014 | $\%$ Change |
| :--- | :---: | :---: | ---: | ---: | ---: |
| Net interest income | $\$ 2,072$ | $\$ 2,097$ | $-1 \%$ | $\$ 2,195$ | $-6 \%$ |
| $\quad$ Noninterest income | $\$ 1,659$ | $-\$ 1,850$ | $-10 \%$ | $-\$ 1,582$ | $5 \%$ |
| Total revenue | $\$ 3,731$ | $\$ 3,947$ | $-5 \%$ | $\$ 3,777$ | $-1 \%$ |
| Noninterest expense | $(\$ 2,349)$ | $(\$ 2,539)$ | $-7 \%$ | $-(\$ 2,264)$ | $4 \%$ |
| Pretax pre-provision earnings (1) | $\$ 1,382$ | $\$ 1,408$ | $-2 \%$ | $\$ 1,513$ | $-9 \%$ |
| Net income | $\$ 1,004$ | $\$ 1,057$ | $-5 \%$ | $\$ 1,060$ | $-5 \%$ |

(1) PNC believes that pretax, pre-provision earnings, a non-GAAP financial measure, is useful as a tool to help evaluate the ability to provide for credit costs through operations.

For the three months ended

| \$ in millions | Mar. 31, 2015 | Dec. 31, 2014 | \% Change | Mar. 31, 2014 | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Asset management | \$376 | \$376 | 0\% | \$364 | 3\% |
| Consumer services | \$311 | \$321 | -3\% | \$290 | 7\% |
| Corporate services | \$344 | \$397 | -13\% | \$301 | 14\% |
| Residential mortgage | \$164 | \$135 | 21\% | \$161 | 2\% |
| Service charges on deposits | \$153 | \$180 | -15\% | \$147 | 4\% |
| Total fee income | \$1,348 | \$1,409 | -4\% | \$1,263 | 7\% |
| Net gains (losses) on sales of securities | \$42 | \$0 |  | \$10 |  |
| Net other-than-temporary impairments | (\$1) | (\$7) |  | (\$2) |  |
| Other | \$270 | \$448 |  | \$311 |  |
| Total noninterest income, as reported | \$1,659 | \$1,850 | -10\% | \$1,582 | 5\% |

## Non-GAAP to GAAP Reconcilement

|  | For the three months ended |  |  |
| :--- | :---: | :---: | :---: |
| \$ in millions | Mar. 31,2015 | Mar. 31,2014 | $\%$ change |
| Asset management | $\$ 376$ | $\$ 364$ |  |
| Consumer services | $\$ 311$ | $\$ 290$ |  |
| Corporate services | $\$ 344$ | $\$ 301$ |  |
| Residential mortgage | $\$ 164$ | $\$ 161$ |  |
| Service charges on deposits | $\$ 153$ | $\$ 147$ |  |
| $\quad$ Total fee income | $\$ 1,348$ | $\$ 1,263$ |  |
| Net gains (losses) on sales of securities | $\$ 42$ | $\$ 10$ |  |
| Net other-than-temporary impairments | $(\$ 1)$ | $(\$ 2)$ |  |
| Other | $\$ 270$ | $\$ 311$ |  |
| Total noninterest income, as reported | $\$ 1,659$ | $\$ 1,582$ |  |
|  |  |  | $14 \%$ |
| Corporate services | $\$ 344$ | $\$ 301$ |  |
| Less commercial facility fees in corporate services | $(\$ 32)$ | $\$ 0$ | $4 \%$ |
| as a result of reclassification (1) |  | $\$ 301$ |  |

(1) Beginning in 2Q14, certain commercial facility fees were classified from net interest income to noninterest income.

## Non-GAAP to GAAP Reconcilement

\$ in millions
Net interest margin, as reported
Purchase accounting accretion (1)
Purchase accounting accretion, if annualized
Avg. interest earning assets
Annualized purchase accounting accretion/Avg. interest-earning assets
Core net interest margin (2)

| For the three months ended <br> Mar. 31, <br> Dec. 31, <br> 2015 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | | Sept. 30, |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| 2014, | Jun. 30, | Mar. 31, |  |  |
| $2.82 \%$ | $2.89 \%$ | $2.98 \%$ | $3.12 \%$ | $3.26 \%$ |
| $\$ 128$ | $\$ 126$ | $\$ 147$ | $\$ 147$ | $\$ 163$ |
| $\$ 519$ | $\$ 500$ | $\$ 583$ | $\$ 590$ | $\$ 661$ |
| $\$ 301,673$ | $\$ 293,905$ | $\$ 284,951$ | $\$ 278,369$ | $\$ 275,778$ |
| $0.17 \%$ | $0.17 \%$ | $0.20 \%$ | $0.20 \%$ | $0.24 \%$ |
| $2.65 \%$ | $2.72 \%$ | $2.78 \%$ | $2.92 \%$ | $3.02 \%$ |

(1) Purchase accounting accretion is scheduled purchase accounting accretion plus excess cash recoveries.
(2) PNC believes that core net interest margin, a non-GAAP financial measure, is useful as a tool to help evaluate the impact of purchase accounting accretion on net interest margin. The adjustment represents annualized purchase accounting accretion divided by average interestearning assets.

| \$ in millions | Mar. 31, 2015 | Dec. 31, 2014 | \% Change | Mar. 31, 2014 | \% Change |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Net Interest Income |  |  |  |  |  |
| Core net interest income (a) | $\$ 1,944$ | $\$ 1,971$ | $-1 \%$ | $\$ 2,032$ | $-4 \%$ |
| Total purchase accounting accretion |  |  |  |  | $-29 \%$ |
| $\quad$ Scheduled accretion net of contractual interest | 95 | 94 | $1 \%$ | 134 | $14 \%$ |
| Excess cash recoveries | 33 | 32 | $3 \%$ | 29 | $-21 \%$ |
| $\quad$ Total purchase accounting accretion | 128 | 126 | $2 \%$ | -163 | $-6 \%$ |

(a) We believe that core net interest income, a non-GAAP financial measure, is useful in evaluating the performance of our interestbased activities.


[^0]:    (a) Calculated using average daily balances.

[^1]:    (d) We believe that core net interest margin, a non-GAAP financial measure, is useful as a tool to help evaluate the impact of purchase accounting accretion on net interest margin. To calculate core net interest margin, each calculated margin in the table has been adjusted by annualized purchase accounting accretion divided by average interest-earning assets.

[^2]:    (a) Commitments to extend credit, or net unfunded loan commitments, represent arrangements to lend funds or provide liquidity subject to specified contractual conditions.

[^3]:    (a) Excludes loans held for sale and purchased impaired loans.

[^4]:    (1) Refer to Cautionary Statement in the Appendix, including economic and other assumptions. Does not take into account impact of potential $\mathbb{Q P}_{\text {PNC }}$ legal and regulatory contingencies. (2) Fee income refers to noninterest income in the following categories: asset management, consumer services, corporate services, residential mortgage, and service charges on deposits.

