

**UNITED STATES
SECURITIES AND EXCHANGE COMMISSION**
Washington, D.C. 20549

FORM 8-K

CURRENT REPORT

Pursuant to Section 13 OR 15(d) of The Securities Exchange Act of 1934

April 23, 2009
Date of Report (Date of earliest event reported)

THE PNC FINANCIAL SERVICES GROUP, INC.

(Exact name of registrant as specified in its charter)

Commission File Number 001-09718

Pennsylvania
(State or other jurisdiction of
incorporation or organization)

25-1435979
(I.R.S. Employer
Identification No.)

One PNC Plaza
249 Fifth Avenue
Pittsburgh, Pennsylvania 15222-2707
(Address of principal executive offices, including zip code)

(412) 762-2000
(Registrant's telephone number, including area code)

Not Applicable
(Former name or former address, if changed since last report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

- Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
- Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
- Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
- Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Item 2.02 Results of Operations and Financial Condition.

On April 23, 2009, The PNC Financial Services Group, Inc. (“the Corporation”) issued a press release and held a conference call for investors regarding the Corporation’s earnings and business results for the first quarter of 2009. The Corporation also provided supplementary financial information on its web site, including financial information disclosed in connection with its press release, and provided electronic presentation slides on its web site used in connection with the related investor conference call. Copies of the supplementary financial information and electronic presentation slides are included in this Report as Exhibits 99.1 and 99.2, respectively, and are furnished herewith.

Item 9.01 Financial Statements and Exhibits.

- (d) Exhibits. The exhibits listed on the Exhibit Index accompanying this Form 8-K are furnished herewith.

SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

THE PNC FINANCIAL SERVICES GROUP, INC.
(Registrant)

Date: April 23, 2009

By: /s/ Samuel R. Patterson
Samuel R. Patterson
Controller

EXHIBIT INDEX

<u>Number</u>	<u>Description</u>	<u>Method of Filing</u>
99.1	Financial Supplement (unaudited) for First Quarter 2009	Furnished herewith
99.2	Electronic presentation slides for earnings release conference call	Furnished herewith



THE PNC FINANCIAL SERVICES GROUP, INC.

**FINANCIAL SUPPLEMENT
FIRST QUARTER 2009
(UNAUDITED)**

THE PNC FINANCIAL SERVICES GROUP, INC.
FINANCIAL SUPPLEMENT
FIRST QUARTER 2009
(UNAUDITED)

	<u>Page</u>
Consolidated Results:	
Income Statement	1
Balance Sheet	2
Capital Ratios	2
Average Balance Sheet	3-4
Net Interest Margin	5
Selected Income Statement Information	6
Loans and Loans Held for Sale	7
Allowances for Credit Losses and Net Unfunded Commitments	8
Nonperforming Assets	9-10
Business Segment Results:	
Business Segment Descriptions	11
Summary of Earnings and Revenue	12
Period-end Employees	12
Retail Banking	13-14
Corporate & Institutional Banking	15
Asset Management Group	16
Residential Mortgage Banking	17
Global Investment Servicing	18
Distressed Assets Portfolio	19
Glossary of Terms	20-23

The information contained in this Financial Supplement is preliminary, unaudited and based on data available on April 23, 2009. We have reclassified certain prior period amounts to be consistent with the current period presentation. This information speaks only as of the particular date or dates included in the schedules. We do not undertake any obligation to, and disclaim any duty to, correct or update any of the information provided in this Financial Supplement. Our future financial performance is subject to risks and uncertainties as described in our United States Securities and Exchange Commission ("SEC") filings.

National City Corporation Acquisition

On December 31, 2008, we acquired National City Corporation ("National City"). The accompanying period-end balance sheet includes National City's assets and liabilities as of December 31, 2008. Our average balance sheet and income statement includes National City's balances beginning with the three months ended March 31, 2009. Other financial information reported follows this same convention except that period-end disclosures in the business segment portions of this financial supplement do not include National City at December 31, 2008 unless otherwise noted.

During the first quarter of 2009, more information, such as appraisals, contracts, reviews of legal documentation, and selected key borrower data, was obtained which impacted the fair value of assets acquired and liabilities assumed as of December 31, 2008. This information resulted in adjustments to the purchase price allocation as presented in the table below.

National City Acquisition - Summary Purchase Price Allocation

<u><i>In billions</i></u>	
Excess of fair value of adjusted net assets acquired over purchase price—December 31, 2008	\$(1.3)
Additional fair value marks on acquired loans—December 31, 2008	1.2 (a)
Additional mortgage recourse, insurance and legal reserves	0.3
Other adjustments, net	(0.2)
Excess of fair value of adjusted net assets acquired over purchase price—March 31, 2009	<u>\$ 0.0</u>

(a) Subsequent to December 31, 2008 additional information was obtained on the credit quality of loans as of the acquisition date. This new information resulted in additional fair value writedowns on impaired loans.

Further modifications to purchase price allocation may be made over the remainder of 2009, although we currently expect that any such changes will not be significant.

THE PNC FINANCIAL SERVICES GROUP, INC.

Consolidated Income Statement (Unaudited)

<i>In millions, except per share data</i>	<i>Three months ended</i>				
	March 31 2009 (a)	December 31 2008	September 30 2008	June 30 2008	March 31 2008
Interest Income					
Loans	\$ 2,465	\$ 993	\$ 1,024	\$1,050	\$ 1,071
Investment securities	689	476	447	419	404
Other	106	74	103	108	144
Total interest income	<u>3,260</u>	<u>1,543</u>	<u>1,574</u>	<u>1,577</u>	<u>1,619</u>
Interest Expense					
Deposits	546	333	340	362	450
Borrowed funds	409	218	234	238	315
Total interest expense	<u>955</u>	<u>551</u>	<u>574</u>	<u>600</u>	<u>765</u>
Net interest income	<u>2,305</u>	<u>992</u>	<u>1,000</u>	<u>977</u>	<u>854</u>
Noninterest Income					
Fund servicing	199	209	233	234	228
Asset management	189	97	180	197	212
Consumer services	316	151	153	149	170
Corporate services	245	157	198	185	164
Residential mortgage	431				
Service charges on deposits	224	101	97	92	82
Net securities gains (losses)	(93)	(172)	(74)	(1)	41
Other	55	141	(133)	206	70
Total noninterest income	<u>1,566</u>	<u>684</u>	<u>654</u>	<u>1,062</u>	<u>967</u>
Total revenue	<u>3,871</u>	<u>1,676</u>	<u>1,654</u>	<u>2,039</u>	<u>1,821</u>
Provision for credit losses	880	990	190	186	151
Noninterest Expense					
Personnel	1,088	494	569	547	544
Occupancy	188	94	89	90	95
Equipment	198	92	91	94	82
Marketing	57	31	38	34	22
Other	797	418	344	338	292
Total noninterest expense	<u>2,328</u>	<u>1,129</u>	<u>1,131</u>	<u>1,103</u>	<u>1,035</u>
Income (loss) before income taxes and noncontrolling interests	663	(443)	333	750	635
Income taxes (benefit)	<u>133</u>	<u>(197)</u>	<u>74</u>	<u>233</u>	<u>251</u>
Net income (loss)	530	(246)	259	517	384
Less: Net income attributable to noncontrolling interests	4	2	11	12	7
Preferred stock dividends (b)	66	21			
Net income (loss) attributable to common shareholders	<u>\$ 460</u>	<u>\$ (269)</u>	<u>\$ 248</u>	<u>\$ 505</u>	<u>\$ 377</u>
Earnings (Loss) Per Common Share					
Basic	\$ 1.04	\$ (.77)	\$.72	\$ 1.47	\$ 1.11
Diluted	<u>\$ 1.03</u>	<u>\$ (.77)</u>	<u>\$.71</u>	<u>\$ 1.45</u>	<u>\$ 1.09</u>
Average Common Shares Outstanding					
Basic	443	348	345	344	339
Diluted	<u>444</u>	<u>350</u>	<u>348</u>	<u>347</u>	<u>342</u>
Efficiency	60%	67%	68%	54%	57%
Noninterest income to total revenue	40%	41%	40%	52%	53%
Effective tax rate (c)	<u>20.1%</u>	<u>44.5%</u>	<u>22.2%</u>	<u>31.1%</u>	<u>39.5%</u>

(a) Includes the impact of National City, which we acquired on December 31, 2008.

(b) First quarter 2009 includes cash dividends paid of \$47.4 million on Series N preferred stock and amortization of \$13.5 million related to the discount on the Series N preferred stock which was issued to the US Treasury on December 31, 2008 under the TARP Capital Purchase Program, and cash dividends paid of \$3.7 million on Series L preferred stock. Full year 2009 cash dividends to be paid on the Series N preferred stock are expected to total \$332 million. Fourth quarter 2008 includes cash dividends paid on Series K preferred stock.

(c) A favorable agreement to settle with taxing authorities contributed to the lower effective tax rate for the first quarter of 2009. The higher effective tax rate for the fourth quarter of 2008 resulted from the net loss in that period. The higher effective tax rate for the first quarter of 2008 was due to taxes associated with the gain on the sale of Hilliard Lyons. The lower effective tax rate for the third quarter of 2008 was primarily due to lower pretax income in relation to tax credits and earnings that are not subject to tax.

THE PNC FINANCIAL SERVICES GROUP, INC.

Consolidated Balance Sheet (Unaudited)

<i>In millions, except par value</i>	March 31 2009 (a)	December 31 2008 (a)	September 30 2008	June 30 2008	March 31 2008
Assets					
Cash and due from banks	\$ 3,576	\$ 4,471	\$ 3,060	\$ 3,525	\$ 3,934
Federal funds sold and resale agreements (b)	1,554	1,856	1,826	3,015	2,157
Trading securities	1,087	1,725	2,273	2,163	3,093
Interest-earning deposits with banks	14,783	14,859	329	311	415
Other short-term investments	807	1,025	264	231	479
Loans held for sale (b)	4,045	4,366	1,922	2,288	2,516
Investment securities	46,253	43,473	31,031	31,032	28,581
Loans (b)	171,373	175,489	75,184	73,040	70,802
Allowance for loan and lease losses	(4,299)	(3,917)	(1,053)	(988)	(865)
Net loans	167,074	171,572	74,131	72,052	69,937
Goodwill	8,855	8,868	8,829	8,824	8,244
Other intangible assets	3,323	2,820	1,092	1,104	1,105
Equity investments	8,215	8,554	6,735	6,376	6,187
Other (b)	26,850	27,492	14,118	11,850	13,343
Total assets	<u>\$286,422</u>	<u>\$ 291,081</u>	<u>\$ 145,610</u>	<u>\$142,771</u>	<u>\$139,991</u>
Liabilities					
Deposits					
Noninterest-bearing	\$ 40,610	\$ 37,148	\$ 19,255	\$ 19,869	\$ 19,176
Interest-bearing	154,025	155,717	65,729	64,820	61,234
Total deposits	194,635	192,865	84,984	84,689	80,410
Borrowed funds					
Federal funds purchased and repurchase agreements	4,789	5,153	7,448	9,230	7,664
Federal Home Loan Bank borrowings	16,985	18,126	10,466	9,572	9,663
Bank notes and senior debt (b)	13,828	13,664	5,792	5,804	6,842
Subordinated debt	10,694	11,208	5,192	5,169	5,402
Other	2,163	4,089	3,241	2,697	3,208
Total borrowed funds	48,459	52,240	32,139	32,472	32,779
Allowance for unfunded loan commitments and letters of credit	328	344	127	124	152
Accrued expenses	3,340	3,949	2,650	3,388	3,878
Other	11,004	14,035	9,422	4,981	6,341
Total liabilities	<u>257,766</u>	<u>263,433</u>	<u>129,322</u>	<u>125,654</u>	<u>123,560</u>
Equity					
Preferred stock (c)					
Common stock—\$5 par value					
Authorized 800 shares, issued 452, 452, 357, 357 and 353 shares	2,261	2,261	1,787	1,787	1,764
Capital surplus—preferred stock	7,933	7,918	493	492	
Capital surplus—common stock and other	8,284	8,328	2,884	2,895	2,603
Retained earnings	11,738	11,461	11,959	11,940	11,664
Accumulated other comprehensive loss	(3,289)	(3,949)	(2,230)	(1,227)	(779)
Common stock held in treasury at cost: 7, 9, 9, 11 and 12 shares	(450)	(597)	(675)	(779)	(829)
Total shareholders' equity	26,477	25,422	14,218	15,108	14,423
Noncontrolling interests	2,179	2,226	2,070	2,009	2,008
Total equity	28,656	27,648	16,288	17,117	16,431
Total liabilities and equity	<u>\$286,422</u>	<u>\$ 291,081</u>	<u>\$ 145,610</u>	<u>\$142,771</u>	<u>\$139,991</u>
Capital Ratios (d)					
Tier 1 risk-based	10.2%	9.7%	8.2%	8.2%	7.7%
Total risk-based	13.8	13.2	11.9	11.9	11.4
Leverage	8.9	17.5	7.2	7.3	6.8
Tangible common equity	<u>3.3</u>	<u>2.9</u>	<u>3.6</u>	<u>4.3</u>	<u>4.7</u>

- (a) Includes the impact of National City, which we acquired on December 31, 2008. In accordance with GAAP, the National City balances were reflected at fair value as of the acquisition date.
- (b) Amounts include items for which the Corporation has elected the fair value option under SFAS 159. Our first quarter 2009 Form 10-Q will include additional information regarding Consolidated Balance Sheet line items impacted by SFAS 159.
- (c) Par value less than \$.5 million at each date.
- (d) The capital ratios as of March 31, 2009 are estimated.

THE PNC FINANCIAL SERVICES GROUP, INC.

Average Consolidated Balance Sheet (Unaudited)

<i>In millions</i>	<i>Three months ended</i>				
	March 31 2009 (a)	December 31 2008	September 30 2008	June 30 2008	March 31 2008
Assets					
Interest-earning assets:					
Investment securities					
Securities available for sale					
Residential mortgage-backed					
Agency	\$ 23,065	\$ 11,994	\$ 10,744	\$ 8,631	\$ 8,611
Nonagency	13,140	11,963	12,180	12,182	11,895
Commercial mortgage-backed					
Asset-backed	4,252	5,428	5,863	5,838	5,538
US Treasury and government agencies	2,031	2,768	3,522	3,363	2,849
State and municipal	1,222	32	32	47	90
Other debt	1,334	1,070	798	773	411
Corporate stocks and other	684	320	266	211	84
	457	358	411	385	494
Total securities available for sale	46,185	33,933	33,816	31,430	29,972
Securities held to maturity (b)	3,402	1,596			
Total investment securities	49,587	35,529	33,816	31,430	29,972
Loans					
Commercial	67,232	33,062	31,356	31,091	29,538
Commercial real estate	25,622	9,582	9,560	9,340	8,986
Equipment lease financing	6,406	2,563	2,573	2,646	2,484
Consumer	52,618	21,645	20,984	20,558	18,897
Residential mortgage	21,921	8,597	8,875	9,193	9,411
Total loans	173,799	75,449	73,348	72,828	69,316
Loans held for sale	4,521	1,915	2,146	2,350	3,607
Federal funds sold and resale agreements	1,610	1,591	2,736	2,528	3,040
Other	14,728	3,135	3,700	4,068	5,384
Total interest-earning assets	244,245	117,619	115,746	113,204	111,319
Noninterest-earning assets:					
Allowance for loan and lease losses	(4,095)	(1,084)	(1,012)	(900)	(852)
Cash and due from banks	3,832	2,293	2,779	2,725	3,027
Other	36,870	24,281	25,486	26,363	27,061
Total assets	<u>\$280,852</u>	<u>\$ 143,109</u>	<u>\$ 142,999</u>	<u>\$141,392</u>	<u>\$140,555</u>

Supplemental Average Balance Sheet Information (Unaudited)

Trading Assets

Securities (c)	\$ 1,117	\$ 905	\$ 2,298	\$ 2,471	\$ 3,872
Resale agreements (d)	1,315	1,228	1,937	1,731	2,129
Financial derivatives (e)	5,404	2,937	1,775	2,028	2,808
Loans at fair value (e)	31	54	74	92	114
Total trading assets	<u>\$ 7,867</u>	<u>\$ 5,124</u>	<u>\$ 6,084</u>	<u>\$ 6,322</u>	<u>\$ 8,923</u>

- (a) Includes the impact of National City, which we acquired on December 31, 2008.
 (b) Primarily consists of commercial mortgage-backed and asset-backed securities.
 (c) Included in "Interest-earning assets-Other" and "Noninterest-earning assets-Other" above.
 (d) Included in "Federal funds sold and resale agreements" above.
 (e) Included in "Noninterest-earning assets-Other" above.

THE PNC FINANCIAL SERVICES GROUP, INC.

Average Consolidated Balance Sheet (Unaudited) (Continued)

<i>In millions</i>	<i>Three months ended</i>				
	March 31 2009 (a)	December 31 2008	September 30 2008	June 30 2008	March 31 2008
Liabilities and Equity					
Interest-bearing liabilities:					
Interest-bearing deposits					
Money market	\$ 52,828	\$ 29,450	\$ 28,075	\$ 27,543	\$ 25,405
Demand	22,156	10,252	9,958	9,997	9,580
Savings	6,266	2,668	2,751	2,813	2,625
Retail certificates of deposit	57,970	16,767	16,456	16,791	16,556
Other time	10,670	4,798	4,393	4,686	3,813
Time deposits in foreign offices	3,832	4,748	5,141	4,112	6,026
Total interest-bearing deposits	153,722	68,683	66,774	65,942	64,005
Borrowed funds					
Federal funds purchased and repurchase agreements	5,016	5,979	7,870	6,887	8,178
Federal Home Loan Bank borrowings	17,097	9,710	9,660	9,602	8,233
Bank notes and senior debt	13,384	5,120	5,772	6,621	6,754
Subordinated debt	10,439	5,090	5,088	5,132	4,649
Other	1,944	4,087	3,758	2,854	4,247
Total borrowed funds	47,880	29,986	32,148	31,096	32,061
Total interest-bearing liabilities	201,602	98,669	98,922	97,038	96,066
Noninterest-bearing liabilities and equity:					
Demand and other noninterest-bearing deposits	38,489	18,809	18,193	18,045	17,564
Allowance for unfunded loan commitments and letters of credit	344	127	124	152	135
Accrued expenses and other liabilities	11,872	10,634	9,396	9,410	10,690
Equity	28,545	14,870	16,364	16,747	16,100
Total liabilities and equity	\$ 280,852	\$ 143,109	\$ 142,999	\$ 141,392	\$ 140,555

Supplemental Average Balance Sheet Information (Unaudited) (Continued)

Deposits and Common Shareholders' Equity

Interest-bearing deposits	\$ 153,722	\$ 68,683	\$ 66,774	\$ 65,942	\$ 64,005
Demand and other noninterest-bearing deposits	38,489	18,809	18,193	18,045	17,564
Total deposits	\$ 192,211	\$ 87,492	\$ 84,967	\$ 83,987	\$ 81,569
Transaction deposits	\$ 113,473	\$ 58,511	\$ 56,226	\$ 55,585	\$ 52,549
Common shareholders' equity	\$ 18,405	\$ 12,205	\$ 13,838	\$ 14,513	\$ 14,276

Trading Liabilities

Securities sold short (b)	\$ 396	\$ 530	\$ 1,370	\$ 1,157	\$ 2,127
Repurchase agreements and other borrowings (c)	888	318	609	691	661
Financial derivatives (d)	4,759	2,954	1,806	2,051	2,856
Borrowings at fair value (d)	4	11	20	25	30
Total trading liabilities	\$ 6,047	\$ 3,813	\$ 3,805	\$ 3,924	\$ 5,674

(a) Includes the impact of National City, which we acquired on December 31, 2008.

(b) Included in "Borrowed funds-Other" above.

(c) Included in "Borrowed funds-Federal funds purchased and repurchase agreements" and "Borrowed funds-Other" above.

(d) Included in "Accrued expenses and other liabilities" above.

THE PNC FINANCIAL SERVICES GROUP, INC.

Details of Net Interest Margin (Unaudited)

	<i>Three months ended</i>				
	March 31 2009 (b)	December 31 2008	September 30 2008	June 30 2008	March 31 2008
Net Interest Margin (a)					
Average yields/rates					
Yield on interest-earning assets					
Loans	5.72%	5.22%	5.53%	5.76%	6.18%
Investment securities	5.59	5.39	5.32	5.35	5.41
Other	2.10	4.43	4.85	5.04	4.88
Total yield on interest-earning assets	5.38	5.22	5.42	5.59	5.83
Rate on interest-bearing liabilities					
Deposits	1.44	1.92	2.02	2.20	2.82
Borrowed funds	3.42	2.86	2.85	3.04	3.89
Total rate on interest-bearing liabilities	1.91	2.21	2.29	2.47	3.17
Interest rate spread	3.47	3.01	3.13	3.12	2.66
Impact of noninterest-bearing sources	.34	.36	.33	.35	.43
Net interest margin	<u>3.81%</u>	<u>3.37%</u>	<u>3.46%</u>	<u>3.47%</u>	<u>3.09%</u>

- (a) Calculated as annualized taxable-equivalent net interest income divided by average earning assets. The interest income earned on certain earning assets is completely or partially exempt from federal income tax. As such, these tax-exempt instruments typically yield lower returns than taxable investments. To provide more meaningful comparisons of yields and margins for all earning assets in calculating net interest margins, in this table we use net interest income on a taxable-equivalent basis by increasing the interest income earned on tax-exempt assets to make it fully equivalent to interest income earned on taxable investments. This adjustment is not permitted under GAAP in the Consolidated Income Statement. The taxable-equivalent adjustments to net interest income for the three months ended March 31, 2009, December 31, 2008, September 30, 2008, June 30, 2008, and March 31, 2008 were \$15 million, \$8 million, \$9 million, \$10 million, and \$9 million, respectively.
- (b) Includes the impact of National City, which we acquired on December 31, 2008, including fair value yield and rate paid adjustments associated with purchase accounting.

THE PNC FINANCIAL SERVICES GROUP, INC.

Selected Consolidated Income Statement Information, Net Securities Gains (Losses) and Trading Revenue(Unaudited)

SELECTED CONSOLIDATED INCOME STATEMENT INFORMATION

<i>In millions</i>	<i>Three months ended</i>		
	<u>March 31 2009 (d)</u>	<u>December 31 2008</u>	<u>March 31 2008</u>
NONINTEREST INCOME			
Residential mortgage servicing hedging gains	\$ 202		
BlackRock LTIP shares adjustment (a)	103	\$ 177	\$ 40
Gains (losses) on commercial mortgage loans held for sale, net of hedges	(1)	16	(166)
Gain on sale of Hilliard Lyons (b)			114
Visa redemption gain			95
Gains (losses) on private equity and alternative investments	(122)	(92)	27
PROVISION FOR CREDIT LOSSES			
Integration costs–National City (c)		504	
NONINTEREST EXPENSE			
Integration costs–National City	51	71	
Integration costs–other	1	10	14
Visa indemnification liability		(3)	(43)

- (a) The first quarter of 2009 included a \$98 million pretax gain from the mark-to-market adjustment related to our remaining BlackRock LTIP common shares obligation and resulted from the decrease in the market value of BlackRock common shares up to the February 27, 2009 restructuring of our ownership of BlackRock common and preferred equity. The comparable amounts for the fourth quarter of 2008 and first quarter of 2008 were pretax gains of \$177 million and \$37 million, respectively.
- (b) The impact of the gain was \$23 million after taxes.
- (c) Conforming provision for credit losses.

NET SECURITIES GAINS (LOSSES)

<i>In millions</i>	<i>Three months ended</i>		
	<u>March 31 2009 (d)</u>	<u>December 31 2008</u>	<u>March 31 2008</u>
Net other-than-temporary impairments	\$ (149)	\$ (174)	
Net gains on sales of securities	56	2	\$ 41
Net securities gains (losses)	<u>\$ (93)</u>	<u>\$ (172)</u>	<u>\$ 41</u>

TRADING REVENUE

<i>In millions</i>	<i>Three months ended</i>		
	<u>March 31 2009 (d)</u>	<u>December 31 2008</u>	<u>March 31 2008</u>
Net interest income	\$ 19	\$ 14	\$ 16
Noninterest income	(11)	22	(76)
Total trading revenue	<u>\$ 8</u>	<u>\$ 36</u>	<u>\$ (60)</u>
Securities underwriting and trading (e)	\$ 11	\$ (14)	\$ (9)
Foreign exchange	20	21	16
Financial derivatives	(23)	29	(67)
Total trading revenue	<u>\$ 8</u>	<u>\$ 36</u>	<u>\$ (60)</u>

- (d) Includes the impact of National City, which we acquired on December 31, 2008.
- (e) Includes changes in fair value for certain loans accounted for at fair value.

THE PNC FINANCIAL SERVICES GROUP, INC.

Details of Loans (Unaudited)

<i>In millions</i>	March 31 2009 (b)	December 31 2008 (b)	September 30 2008	June 30 2008	March 31 2008
Commercial					
Retail/wholesale	\$ 11,226	\$ 11,482	\$ 6,223	\$ 6,451	\$ 6,343
Manufacturing	12,796	13,263	5,793	5,438	5,279
Other service providers	8,674	9,038	4,037	3,793	3,677
Real estate related (a)	8,926	9,107	6,308	6,259	5,854
Financial services	5,050	5,194	1,730	1,585	1,521
Health care	3,079	3,201	1,683	1,685	1,630
Other	15,446	17,935	6,864	5,987	5,538
Total commercial	65,197	69,220	32,638	31,198	29,842
Commercial real estate					
Real estate projects	16,830	17,176	6,617	6,534	6,444
Commercial mortgage	8,590	8,560	3,047	2,912	2,603
Total commercial real estate	25,420	25,736	9,664	9,446	9,047
Equipment lease financing	6,300	6,461	2,613	2,564	2,491
TOTAL COMMERCIAL LENDING	96,917	101,417	44,915	43,208	41,380
Consumer					
Home equity					
Lines of credit	24,112	24,024	7,619	7,280	6,893
Installment	12,934	14,252	7,273	7,455	7,422
Education	5,127	4,211	2,672	2,138	2,048
Automobile	1,737	1,667	1,606	1,590	1,533
Credit card and other unsecured lines of credit	3,148	3,163	511	474	441
Other	4,910	5,172	1,831	1,848	1,786
Total consumer	51,968	52,489	21,512	20,785	20,123
Residential real estate					
Residential mortgage	19,661	18,783	8,356	8,604	8,821
Residential construction	2,827	2,800	401	443	478
Total residential real estate	22,488	21,583	8,757	9,047	9,299
TOTAL CONSUMER LENDING	74,456	74,072	30,269	29,832	29,422
Total	\$171,373	\$ 175,489	\$ 75,184	\$73,040	\$ 70,802

Details of Loans Held for Sale (Unaudited)

<i>In millions</i>	March 31 2009 (b)	December 31 2008 (b)	September 30 2008	June 30 2008	March 31 2008
Commercial mortgage	\$ 1,646	\$ 2,158	\$ 1,505	\$ 1,864	\$ 2,268
Residential mortgage	2,244	1,962	99	102	112
Other	155	246	318	322	136
Total	\$ 4,045	\$ 4,366	\$ 1,922	\$ 2,288	\$ 2,516

- (a) Includes loans to customers in the real estate and construction industries.
(b) Includes the impact of National City, which we acquired on December 31, 2008.

THE PNC FINANCIAL SERVICES GROUP, INC.

Allowances for Loan and Lease Losses and Unfunded Loan Commitments and Letters of Credit, and Net Unfunded Commitments (Unaudited)

Change in Allowance for Loan and Lease Losses

<i>Three months ended—in millions</i>	March 31 2009	December 31 2008	September 30 2008	June 30 2008	March 31 2008
Beginning balance	\$ 3,917	\$ 1,053	\$ 988	\$ 865	\$ 830
Charge-offs:					
Commercial	(208)	(109)	(51)	(71)	(70)
Commercial real estate	(107)	(70)	(60)	(24)	(11)
Equipment lease financing	(23)	(1)	1	(2)	(1)
Consumer	(126)	(43)	(39)	(33)	(28)
Residential real estate	(48)	(4)	(2)		
Total charge-offs	(512)	(227)	(151)	(130)	(110)
Recoveries:					
Commercial	16	13	21	11	8
Commercial real estate	5	3	4	3	
Equipment lease financing	5			1	
Consumer	27	4	4	3	4
Residential real estate	28				
Total recoveries	81	20	29	18	12
Net charge-offs:					
Commercial	(192)	(96)	(30)	(60)	(62)
Commercial real estate	(102)	(67)	(56)	(21)	(11)
Equipment lease financing	(18)	(1)	1	(1)	(1)
Consumer	(99)	(39)	(35)	(30)	(24)
Residential real estate	(20)	(4)	(2)		
Total net charge-offs	(431)	(207)	(122)	(112)	(98)
Provision for credit losses (a)	880	990	190	186	151
Acquired allowance—National City and Sterling	(83)	2,224		20	
Net change in allowance for unfunded loan commitments and letters of credit (b)	16	(143)	(3)	29	(18)
Ending balance	\$ 4,299	\$ 3,917	\$ 1,053	\$ 988	\$ 865

Supplemental Information

Net charge-offs to average loans (For the three months ended)	1.01%	1.09%	.66%	.62%	.57%
Allowance for loan and lease losses to total loans	2.51	2.23	1.40	1.35	1.22
Commercial lending net charge-offs	\$ (312)	\$ (164)	\$ (85)	\$ (82)	\$ (74)
Consumer lending net charge-offs	(119)	(43)	(37)	(30)	(24)
Total net charge-offs	\$ (431)	\$ (207)	\$ (122)	\$ (112)	\$ (98)

Net charge-offs to average loans

Commercial lending	1.27%	1.45%	.78%	.77%	.73%
Consumer lending	.65	.57	.49	.41	.34

(a) Amounts include integration costs (conforming provision for credit losses) of \$504 million in the fourth quarter of 2008 related to National City and \$23 million in the second quarter of 2008 related to Sterling.

(b) Fourth quarter of 2008 includes \$154 million related to the National City conforming provision for credit losses.

Change in Allowance for Unfunded Loan Commitments and Letters of Credit

<i>Three months ended—in millions</i>	March 31 2009	December 31 2008	September 30 2008	June 30 2008	March 31 2008
Beginning balance	\$ 344	\$ 127	\$ 124	\$ 152	\$ 134
Acquired allowance—National City and Sterling		74		1	
Net change in allowance for unfunded loan commitments and letters of credit	(16)	143	3	(29)	18
Ending balance	\$ 328	\$ 344	\$ 127	\$ 124	\$ 152

Net Unfunded Commitments

<i>In millions</i>	March 31 2009 (c)	December 31 2008 (c)	September 30 2008	June 30 2008	March 31 2008
Net unfunded commitments	\$102,821	\$ 104,888	\$ 57,094	\$51,558	\$52,426

(c) Includes the impact of National City, which we acquired on December 31, 2008.

THE PNC FINANCIAL SERVICES GROUP, INC.

Details of Nonperforming Assets (Unaudited)

Nonperforming Assets by Type

<i>In millions</i>	March 31 2009 (a)	December 31 2008 (a)	September 30 2008	June 30 2008	March 31 2008
Nonaccrual loans					
Commercial					
Retail/wholesale	\$ 149	\$ 88	\$ 72	\$ 58	\$ 32
Manufacturing	334	141	45	34	47
Other service providers	224	114	76	66	68
Real estate related (b)	226	151	92	70	63
Financial services	58	23	15	10	16
Health care	104	37	8	7	4
Other	119	22	5	8	8
Total commercial	<u>1,214</u>	<u>576</u>	<u>313</u>	<u>253</u>	<u>238</u>
Commercial real estate					
Real estate projects	1,012	659	391	330	251
Commercial mortgage	200	107	49	35	22
Total commercial real estate	<u>1,212</u>	<u>766</u>	<u>440</u>	<u>365</u>	<u>273</u>
Equipment lease financing	121	97	3	4	3
TOTAL COMMERCIAL LENDING	<u>2,547</u>	<u>1,439</u>	<u>756</u>	<u>622</u>	<u>514</u>
Consumer					
Home equity	75	66	22	21	18
Other	24	4	3	3	1
Total consumer	<u>99</u>	<u>70</u>	<u>25</u>	<u>24</u>	<u>19</u>
Residential real estate					
Residential mortgage	299	139	60	48	37
Residential construction	15	14		1	1
Total residential real estate	<u>314</u>	<u>153</u>	<u>60</u>	<u>49</u>	<u>38</u>
TOTAL CONSUMER LENDING	<u>413</u>	<u>223</u>	<u>85</u>	<u>73</u>	<u>57</u>
Other	12				
Total nonaccrual loans	<u>2,960</u>	<u>1,662</u>	<u>841</u>	<u>695</u>	<u>571</u>
Restructured loans					2
Total nonperforming loans	<u>2,960</u>	<u>1,662</u>	<u>841</u>	<u>695</u>	<u>573</u>
Foreclosed assets					
Commercial lending	41	34	5	8	19
Consumer lending	465	469	29	30	23
Total foreclosed assets	<u>506</u>	<u>503</u>	<u>34</u>	<u>38</u>	<u>42</u>
Total nonperforming assets	<u>\$ 3,466</u>	<u>\$ 2,165</u>	<u>\$ 875</u>	<u>\$ 733</u>	<u>\$ 615</u>
Nonperforming loans to total loans	1.73%	.95%	1.12%	.95%	.81%
Nonperforming assets to total loans and foreclosed assets	2.02	1.23	1.16	1.00	.87
Nonperforming assets to total assets	1.21	.74	.60	.51	.44
Allowance for loan and lease losses to nonperforming loans	<u>145</u>	<u>236</u>	<u>125</u>	<u>142</u>	<u>151</u>

(a) Amounts at March 31, 2009 and December 31, 2008 include \$1.518 billion and \$722 million, respectively, of nonperforming assets related to National City, which excluded those loans that we impaired in accordance with AICPA Statement of Position 03-3, Accounting for Certain Loans or Debt Securities Acquired in a Transfer.

(b) Includes loans related to customers in the real estate and construction industries.

THE PNC FINANCIAL SERVICES GROUP, INC.

Details of Nonperforming Assets (Unaudited) (Continued)

Change in Nonperforming Assets

<i>In millions</i>	
January 1, 2009	\$2,165
Transferred in	1,760
Charge-offs/valuation adjustments	(277)
Principal activity including payoffs	(142)
Returned to performing	(20)
Sales	(20)
March 31, 2009	<u>\$3,466</u>

Largest Individual Nonperforming Assets at March 31, 2009 (a)

<i>In millions</i>			
<u>Ranking</u>	<u>Outstandings</u>		<u>Industry</u>
1	\$ 65	Healthcare	
2	36	Manufacturing	
3	34	Construction	
4	32	Mining	
5	29	Manufacturing	
6	26	Real estate rental and leasing	
7	25	Real estate rental and leasing	
8	25	Real estate rental and leasing	
9	24	Real estate rental and leasing	
10	24	Air transportation	
Total	<u>\$ 320</u>		
As a percent of total nonperforming assets	<u>9%</u>		

(a) Amounts shown are not net of related allowance for loan and lease losses, if applicable.

Business Segment Descriptions (Unaudited)

Beginning in the first quarter of 2009, we have three new reportable business segments as further described below: Asset Management Group, Residential Mortgage Banking, and Distressed Assets Portfolio. These new segments result from our December 31, 2008 acquisition of National City. In addition to these new segments, we continue to report our existing business segments: Retail Banking, Corporate & Institutional Banking, BlackRock and Global Investment Servicing. We have reclassified certain prior period amounts of our existing business segments to reflect the impact of the new segments and other changes to our business and management structure.

Retail Banking provides deposit, lending, brokerage, trust, investment management, and cash management services to consumer and small business customers within our primary geographic markets. Our customers are serviced through our branch network, the call center and the Internet. The branch network is located primarily in Pennsylvania, New Jersey, Washington, DC, Maryland, Virginia, Delaware, Ohio, Kentucky, Indiana, Illinois, Michigan, Missouri, Florida, and Wisconsin.

Corporate & Institutional Banking provides lending, treasury management, and capital markets-related products and services to mid-sized corporations, government entities, and selectively to large corporations. Lending products include secured and unsecured loans, letters of credit and equipment leases. Treasury management services include cash and investment management, receivables management, disbursement services, funds transfer services, information reporting, and global trade services. Capital markets-related products and services include foreign exchange, derivatives, loan syndications, mergers and acquisitions advisory and related services to middle-market companies, securities underwriting, and securities sales and trading. Corporate & Institutional Banking also provides commercial loan servicing, and real estate advisory and technology solutions for the commercial real estate finance industry. Corporate & Institutional Banking provides products and services generally within our primary geographic markets, with certain products and services provided nationally.

Asset Management Group includes personal wealth management for high net worth and ultra high net worth and institutional asset management clients. Personal wealth management products and services include customized investment management, financial planning, private banking, tailored credit solutions as well as trust management and administration for affluent individuals and families. Institutional asset management provides investment management, custody, and retirement planning services. The clients served include corporations, unions and charitable endowments and foundations, located primarily in our geographic footprint. This segment includes the asset management businesses acquired with National City and the legacy PNC wealth management business previously included in Retail Banking.

Residential Mortgage Banking directly originates first lien residential mortgage loans on a nationwide basis with a significant presence within the retail banking footprint and also originates loans through joint venture partners. Mortgage loans represent loans collateralized by one-to-four-family residential real estate and are made to borrowers in good credit standing. These loans are typically underwritten to third party standards and sold to primary mortgage market aggregators (Fannie Mae, Freddie Mac, Ginnie Mae, Federal Home Loan Banks and third-party investors) with servicing retained. The mortgage servicing operation performs all functions related to servicing first mortgage loans for various investors. Certain loans originated through our joint ventures are serviced by a joint venture partner.

Global Investment Servicing is a leading provider of processing, technology and business intelligence services to asset managers, broker-dealers, and financial advisors worldwide. Securities services include custody, securities lending, and accounting and administration for funds registered under the Investment Company Act of 1940 and alternative investments. Investor services include transfer agency, subaccounting, banking transaction services, and distribution. Financial advisor services include managed accounts and information management. This business segment services shareholder accounts both domestically and internationally. International locations include Ireland, Poland and Luxembourg.

BlackRock is one of the largest publicly traded investment management firms in the United States. BlackRock manages assets on behalf of institutional and individual investors worldwide through a variety of fixed income, cash management, equity and balanced and alternative investment separate accounts and funds. In addition, BlackRock provides risk management, investment system outsourcing and financial advisory services globally to institutional investors. At March 31, 2009, our share of BlackRock's earnings was approximately 31.5%.

Distressed Assets Portfolio includes residential real estate development loans, cross-border leases, subprime residential mortgage loans, brokered home equity loans and certain other residential real estate loans. These loans require special servicing and management oversight given current market conditions. The majority of these loans are from acquisitions, primarily National City.

THE PNC FINANCIAL SERVICES GROUP, INC.

Summary of Business Segment Earnings and Revenue (Unaudited) (a) (b)

<i>In millions</i>	<i>Three months ended</i>				
	March 31 2009 (c)	December 31 2008	September 30 2008	June 30 2008	March 31 2008
Earnings (Loss)					
Retail Banking	\$ 56	\$ 69	\$ 36	\$ 81	\$ 137
Corporate & Institutional Banking	374	(54)	89	159	25
Asset Management Group	38	22	27	34	37
Residential Mortgage Banking	226				
Global Investment Servicing	10	25	34	33	30
Distressed Assets Portfolio	23				
Other, including BlackRock (b) (d) (e)	(197)	(308)	73	210	155
Total consolidated net income (loss)	<u>\$ 530</u>	<u>\$ (246)</u>	<u>\$ 259</u>	<u>\$ 517</u>	<u>\$ 384</u>
Revenue					
Retail Banking	\$ 1,445	\$ 668	\$ 661	\$ 659	\$ 741
Corporate & Institutional Banking	1,314	530	440	566	315
Asset Management Group	255	129	142	147	145
Residential Mortgage Banking	527				
Global Investment Servicing (f)	190	214	237	237	228
Distressed Assets Portfolio	377				
Other, including BlackRock (b) (d)	(237)	135	174	430	392
Total consolidated revenue	<u>\$ 3,871</u>	<u>\$ 1,676</u>	<u>\$ 1,654</u>	<u>\$ 2,039</u>	<u>\$ 1,821</u>

- (a) Our business information is presented based on our management accounting practices and our management structure. We refine our methodologies from time to time as our management accounting practices are enhanced and our businesses and management structure change. See page 11 regarding changes to our business segments in the first quarter of 2009.
- (b) We consider BlackRock to be a separate reportable business segment but have combined its results with Other for this presentation. Our first quarter 2009 Form 10-Q will include additional information regarding BlackRock.
- (c) Includes the impact of National City, which we acquired on December 31, 2008.
- (d) Includes earnings and gains or losses related to PNC's equity interest in BlackRock and those related to Hilliard Lyons prior to its March 31, 2008 sale, integration costs, asset and liability management activities including net securities gains or losses and certain trading activities, equity management activities, differences between business segment performance reporting and financial statement reporting under generally accepted accounting principles (GAAP), corporate overhead and intercompany eliminations.
- (e) The \$504 million conforming provision for credit losses related to the National City acquisition was included in this business segment for the fourth quarter of 2008.
- (f) Global Investment Servicing revenue represents the sum of servicing revenue and nonoperating income (expense) less debt financing costs.

	March 31 2009 (g)	December 31 2008 (g)	September 30 2008	June 30 2008	March 31 2008
Period-end Employees					
Full-time employees					
Retail Banking	22,415	9,304	9,160	9,450	8,867
Corporate & Institutional Banking	4,479	2,294	2,305	2,310	2,218
Asset Management Group	3,216	1,849	1,835	1,853	1,777
Residential Mortgage Banking	3,819				
Global Investment Servicing	4,732	4,934	4,969	4,946	4,865
Distressed Assets Portfolio	124				
Other					
Operations & Technology	9,243	4,491	4,452	4,572	4,394
Staff Services and other	3,830	2,441	2,502	2,536	2,371
Total Other	13,073	6,932	6,954	7,108	6,765
Total full-time employees	<u>51,858</u>	<u>25,313</u>	<u>25,223</u>	<u>25,667</u>	<u>24,492</u>
Retail Banking part-time employees	5,376	2,347	2,340	2,352	2,304
Other part-time employees	1,561	561	566	586	539
Total part-time employees	<u>6,937</u>	<u>2,908</u>	<u>2,906</u>	<u>2,938</u>	<u>2,843</u>
Total National City legacy employees (a)		31,374			
Total	<u>58,795</u>	<u>59,595</u>	<u>28,129</u>	<u>28,605</u>	<u>27,335</u>

The period-end employee statistics disclosed for each PNC legacy business reflect staff directly employed by the respective business and exclude operations, technology and staff services employees. Sterling legacy employees are included in the Retail Banking, Corporate & Institutional Banking and Other businesses at March 31, 2009, December 31, 2008, September 30, 2008 and June 30, 2008. Global Investment Servicing statistics are presented on a legal entity basis.

- (g) National City's legacy employees are included in the aggregate at December 31, 2008 but are included in the individual business segments as appropriate at March 31, 2009.

THE PNC FINANCIAL SERVICES GROUP, INC.

Retail Banking (Unaudited) (a)

<i>Dollars in millions</i>	<i>Three months ended</i>				
	March 31 2009 (b)	December 31 2008	September 30 2008	June 30 2008	March 31 2008
INCOME STATEMENT					
Net interest income	\$ 928	\$ 398	\$ 394	\$ 395	\$ 405
Noninterest income					
Service charges on deposits	219	98	93	89	79
Brokerage	61	39	41	37	35
Consumer services	208	105	106	106	99
Other	29	28	27	32	123
Total noninterest income	517	270	267	264	336
Total revenue	1,445	668	661	659	741
Provision for credit losses	303	88	134	72	94
Noninterest expense	1,063	463	462	452	422
Pretax earnings	79	117	65	135	225
Income taxes	23	48	29	54	88
Earnings	\$ 56	\$ 69	\$ 36	\$ 81	\$ 137
AVERAGE BALANCE SHEET					
Loans					
Consumer					
Home equity	\$ 27,631	\$ 13,430	\$ 13,320	\$13,241	\$13,056
Indirect	4,119	2,070	2,034	2,071	2,026
Education	4,882	2,756	2,348	2,088	844
Credit cards	2,113	304	269	245	239
Other	1,858	473	473	481	446
Total consumer	40,603	19,033	18,444	18,126	16,611
Commercial and commercial real estate	12,923	5,039	5,103	5,031	5,349
Floor plan	1,510	994	919	1,039	1,017
Residential mortgage	2,252	1,914	1,995	2,074	2,132
Total loans	57,288	26,980	26,461	26,270	25,109
Goodwill and other intangible assets	5,807	5,328	5,335	5,208	4,894
Other assets	3,263	1,296	1,384	1,301	2,601
Total assets	\$ 66,358	\$ 33,604	\$ 33,180	\$32,779	\$32,604
Deposits					
Noninterest-bearing demand	\$ 15,819	\$ 9,075	\$ 9,390	\$ 9,374	\$ 8,922
Interest-bearing demand	17,900	8,195	8,116	8,181	7,800
Money market	38,730	18,635	17,475	16,905	15,846
Total transaction deposits	72,449	35,905	34,981	34,460	32,568
Savings	6,461	2,637	2,719	2,775	2,593
Certificates of deposit	56,355	15,820	15,558	15,992	15,832
Total deposits	135,265	54,362	53,258	53,227	50,993
Other liabilities	1,651	362	400	366	410
Capital	8,415	3,420	3,354	3,350	3,213
Total funds	\$145,331	\$ 58,144	\$ 57,012	\$56,943	\$54,616
PERFORMANCE RATIOS					
Return on average capital	3%	8%	4%	10%	17%
Noninterest income to total revenue	36	40	40	40	45
Efficiency	74	69	70	69	57

(a) See note (a) on page 12. Certain prior period amounts have been reclassified to reflect the impact of our new business segments and other changes in our business and management structure.

(b) Includes the impact of National City, which we acquired on December 31, 2008.

THE PNC FINANCIAL SERVICES GROUP, INC.

Retail Banking (Unaudited) (Continued)

<i>Dollars in millions, except as noted</i>	<i>Three months ended</i>				
	March 31 2009 (a)	December 31 2008	September 30 2008	June 30 2008	March 31 2008
OTHER INFORMATION (b)					
Credit-related statistics:					
Commercial nonperforming assets	\$ 194	\$ 122	\$ 131	\$ 121	\$ 94
Consumer nonperforming assets	86	68	48	42	37
Total nonperforming assets	<u>\$ 280</u>	<u>\$ 190</u>	<u>\$ 179</u>	<u>\$ 163</u>	<u>\$ 131</u>
Commercial net charge-offs	\$ 83	\$ 48	\$ 17	\$ 31	\$ 43
Consumer net charge-offs	124	36	32	28	22
Total net charge-offs	<u>\$ 207</u>	<u>\$ 84</u>	<u>\$ 49</u>	<u>\$ 59</u>	<u>\$ 65</u>
Commercial annualized net charge-off ratio	2.33%	3.17%	1.12%	2.05%	2.72%
Consumer annualized net charge-off ratio	1.17%	.68%	.62%	.56%	.47%
Total annualized net charge-off ratio	<u>1.47%</u>	<u>1.24%</u>	<u>.74%</u>	<u>.90%</u>	<u>1.04%</u>
Other statistics:					
ATMs	6,402	4,041	4,018	4,015	3,903
Branches (c)	<u>2,585</u>	<u>1,141</u>	<u>1,135</u>	<u>1,146</u>	<u>1,089</u>
Home equity portfolio credit statistics:					
% of first lien positions (d)	25%	37%	38%	38%	38%
Weighted average loan-to-value ratios (d)	74%	73%	73%	72%	72%
Weighted average FICO scores (e)	727	726	726	725	724
Annualized net charge-off ratio	.34%	.58%	.54%	.50%	.34%
Loans 90 days past due	<u>.65%</u>	<u>.62%</u>	<u>.49%</u>	<u>.49%</u>	<u>.45%</u>
Checking-related statistics:					
Retail Banking checking relationships (f)	<u>5,134,000</u>	<u>2,402,000</u>	<u>2,400,000</u>	<u>2,296,000</u>	<u>2,274,000</u>
Brokerage statistics:					
Financial consultants (g)	658	414	402	394	387
Full service brokerage offices	43	23	23	24	24
Brokerage account assets (billions)	<u>\$ 26</u>	<u>\$ 15</u>	<u>\$ 16</u>	<u>\$ 18</u>	<u>\$ 18</u>
Managed credit card loans:					
Loans held in portfolio	\$ 2,104	\$ 330	\$ 286	\$ 255	\$ 239
Loans securitized	1,824	—	—	—	—
Total managed credit card loans	<u>\$ 3,928</u>	<u>\$ 330</u>	<u>\$ 286</u>	<u>\$ 255</u>	<u>\$ 239</u>
Net charge-offs:					
Securitized credit card loans	\$ 31	—	—	—	—
Managed credit card loans	<u>\$ 79</u>	<u>\$ 3</u>	<u>\$ 3</u>	<u>\$ 2</u>	<u>\$ 2</u>
Net charge-offs as % of average loans (annualized):					
Securitized credit card loans	6.89%	—	—	—	—
Managed credit card loans	<u>8.15%</u>	<u>3.93%</u>	<u>4.44%</u>	<u>3.28%</u>	<u>3.37%</u>

- (a) Includes the impact of National City, which we acquired on December 31, 2008.
- (b) Presented as of period-end, except for net charge-offs and annualized net charge-off ratios, which are for the three months ended.
- (c) Excludes certain satellite branches that provide limited products and/or services.
- (d) Includes loans from acquired portfolios for which lien position and loan-to-value information was limited.
- (e) Represents the most recent FICO scores we have on file.
- (f) Amounts as of March 31, 2009 include the impact of National City prior to application system conversions. These amounts may be refined subsequent to system conversions.
- (g) Financial consultants provide services in full service brokerage offices and PNC traditional branches.

THE PNC FINANCIAL SERVICES GROUP, INC.

Corporate & Institutional Banking (Unaudited) (a)

<i>Dollars in millions, except as noted</i>	<i>Three months ended</i>				
	March 31 2009 (b)	December 31 2008	September 30 2008	June 30 2008	March 31 2008
INCOME STATEMENT					
Net interest income	\$ 1,040	\$ 364	\$ 322	\$ 324	\$ 304
Noninterest income					
Corporate service fees	219	127	169	154	133
Other	55	39	(51)	88	(122)
Noninterest income	274	166	118	242	11
Total revenue	1,314	530	440	566	315
Provision for credit losses	285	381	51	87	56
Noninterest expense	454	253	267	239	245
Pretax earnings (loss)	575	(104)	122	240	14
Income taxes (benefit)	201	(50)	33	81	(11)
Earnings (loss)	<u>\$ 374</u>	<u>\$ (54)</u>	<u>\$ 89</u>	<u>\$ 159</u>	<u>\$ 25</u>
AVERAGE BALANCE SHEET					
Loans					
Corporate (c)	\$52,510	\$ 23,271	\$ 22,149	\$21,929	\$20,315
Commercial real estate	15,593	6,043	5,767	5,381	5,138
Commercial—real estate related	4,267	3,233	3,085	3,029	2,845
Asset-based lending	7,025	5,556	5,321	5,241	4,974
Total loans (c)	79,395	38,103	36,322	35,580	33,272
Goodwill and other intangible assets	3,376	3,210	3,172	3,151	3,061
Loans held for sale	1,712	1,701	1,897	2,204	2,418
Other assets	8,565	6,999	5,963	5,928	6,269
Total assets	<u>\$93,048</u>	<u>\$ 50,013</u>	<u>\$ 47,354</u>	<u>\$46,863</u>	<u>\$45,020</u>
Deposits					
Noninterest-bearing demand	\$17,571	\$ 9,144	\$ 8,224	\$ 8,082	\$ 8,165
Money market	8,118	6,059	5,905	5,843	5,459
Other	7,415	3,583	3,151	2,960	2,815
Total deposits	33,104	18,786	17,280	16,885	16,439
Other liabilities	11,263	6,101	5,094	4,848	5,599
Capital	6,169	3,388	3,188	2,857	2,911
Total funds	<u>\$50,536</u>	<u>\$ 28,275</u>	<u>\$ 25,562</u>	<u>\$24,590</u>	<u>\$24,949</u>
PERFORMANCE RATIOS					
Return on average capital	25%	(6)%	6%	7%	1%
Noninterest income to total revenue	21	31	27	43	3
Efficiency	35	48	61	42	78
COMMERCIAL MORTGAGE SERVICING PORTFOLIO (in billions)					
Beginning of period	\$ 249	\$ 247	\$ 248	\$ 244	\$ 243
Acquisitions/additions	26	7	7	11	5
Repayments/transfers	(6)	(5)	(8)	(7)	(4)
End of period	<u>\$ 269</u>	<u>\$ 249</u>	<u>\$ 247</u>	<u>\$ 248</u>	<u>\$ 244</u>
OTHER INFORMATION					
Consolidated revenue from: (d)					
Treasury Management	\$ 275	\$ 149	\$ 141	\$ 137	\$ 137
Capital Markets	\$ 43	\$ 76	\$ 80	\$ 104	\$ 76
Commercial mortgage sales, securitizations and valuations (e)	\$ 22	\$ 35	\$ (56)	\$ 49	\$ (143)
Commercial mortgage loan servicing (f)	72	19	55	56	49
Commercial mortgage banking activities	\$ 94	\$ 54	\$ (1)	\$ 105	\$ (94)
Total loans (g)	\$77,485	\$ 28,996	\$ 28,232	\$26,075	\$24,981
Nonperforming assets (g)	\$ 1,812	\$ 1,173	\$ 640	\$ 516	\$ 440
Net charge-offs	\$ 169	\$ 116	\$ 69	\$ 51	\$ 32
Net carrying amount of commercial mortgage servicing rights (g)	<u>\$ 874</u>	<u>\$ 654</u>	<u>\$ 698</u>	<u>\$ 681</u>	<u>\$ 678</u>

- (a) See note (a) on page 12. Certain prior period amounts have been reclassified to reflect the impact of our new business segments and other changes in our business and management structure.
- (b) Includes the impact of National City, which we acquired on December 31, 2008.
- (c) Includes lease financing.
- (d) Represents consolidated PNC amounts.
- (e) Includes valuations on commercial mortgage loans held for sale and related commitments, derivative valuations, origination fees, gains on sale of loans held for sale and net interest income on loans held for sale.
- (f) Includes net interest income and noninterest income from loan servicing and ancillary services.
- (g) Presented as of period end. Amounts at December 31, 2008 do not include the impact of National City.

THE PNC FINANCIAL SERVICES GROUP, INC.

Asset Management Group (Unaudited) (a)

<i>Dollars in millions, except as noted</i>	<i>Three months ended</i>				
	March 31 2009 (b)	December 31 2008	September 30 2008	June 30 2008	March 31 2008
INCOME STATEMENT					
Net interest income	\$ 100	\$ 36	\$ 32	\$ 31	\$ 32
Noninterest income	155	93	110	116	113
Total revenue	255	129	142	147	145
Provision for credit losses	17	4		1	1
Noninterest expense	171	89	100	91	85
Pretax earnings	67	36	42	55	59
Income taxes	29	14	15	21	22
Earnings	\$ 38	\$ 22	\$ 27	\$ 34	\$ 37
AVERAGE BALANCE SHEET					
Loans					
Consumer	\$ 3,852	\$ 2,289	\$ 2,208	\$ 2,088	\$ 1,956
Commercial and commercial real estate	1,752	588	582	608	532
Residential mortgage	1,151	64	66	67	65
Total loans	6,755	2,941	2,856	2,763	2,553
Goodwill and other intangible assets	404	33	40	41	42
Other assets	246	165	194	175	200
Total assets	\$ 7,405	\$ 3,139	\$ 3,090	\$ 2,979	\$ 2,795
Deposits					
Noninterest-bearing demand	\$ 1,261	\$ 788	\$ 1,038	\$ 755	\$ 851
Interest-bearing demand	1,543	728	661	724	688
Money market	3,327	2,123	1,942	1,898	1,453
Total transaction deposits	6,131	3,639	3,641	3,377	2,992
Certificates of deposit and other	1,292	684	746	456	468
Total deposits	7,423	4,323	4,387	3,833	3,460
Other liabilities	173	10	12	9	17
Capital	867	271	271	268	208
Total funds	\$ 8,463	\$ 4,604	\$ 4,670	\$ 4,110	\$ 3,685
PERFORMANCE RATIOS					
Return on average capital	18%	32%	40%	51%	72%
Noninterest income to total revenue	61	72	77	79	78
Efficiency	67	69	70	62	59
OTHER INFORMATION					
Total nonperforming assets (c)	\$ 68	\$ 5	\$ 3	\$ 3	\$ 5
Total net charge-offs	\$ 11		\$ 1		\$ 1
ASSETS UNDER ADMINISTRATION (in billions) (c) (d)					
Assets under management					
Personal	\$ 59	\$ 38	\$ 44	\$ 46	\$ 46
Institutional	37	19	20	21	20
Total	\$ 96	\$ 57	\$ 64	\$ 67	\$ 66
Asset Type					
Equity	\$ 38	\$ 26	\$ 34	\$ 36	\$ 36
Fixed income	32	19	18	18	17
Liquidity/Other	26	12	12	13	13
Total	\$ 96	\$ 57	\$ 64	\$ 67	\$ 66
Nondiscretionary assets under administration					
Personal	\$ 26	\$ 23	\$ 28	\$ 29	\$ 30
Institutional	94	64	77	81	80
Total	\$ 120	\$ 87	\$ 105	\$ 110	\$ 110
Asset Type					
Equity	\$ 41	\$ 34	\$ 43	\$ 47	\$ 46
Fixed income	25	19	25	26	26
Liquidity/Other	54	34	37	37	38
Total	\$ 120	\$ 87	\$ 105	\$ 110	\$ 110

- (a) See note (a) on page 12. Prior period amounts reflect the legacy PNC wealth management business previously included in Retail Banking.
- (b) Includes the impact of National City, which we acquired on December 31, 2008.
- (c) As of period-end.
- (d) Excludes brokerage account assets.

THE PNC FINANCIAL SERVICES GROUP, INC.

Residential Mortgage Banking (Unaudited) (a)

Dollars in millions, except as noted
Three months ended

March 31
2009

INCOME STATEMENT	
Net interest income	\$ 87
Noninterest income	
Loan servicing revenue	261
Loan sales revenue	175
Other	4
Total noninterest income	<u>440</u>
Total revenue	527
Provision for (recoveries of) credit losses	(9)
Noninterest expense	<u>173</u>
Pretax earnings	363
Income taxes	<u>137</u>
Earnings	<u>\$ 226</u>
AVERAGE BALANCE SHEET	
Portfolio loans	\$ 1,429
Loans held for sale	2,693
Mortgage servicing rights	1,164
Other assets	<u>1,922</u>
Total assets	<u>\$ 7,208</u>
Deposits and other borrowings	\$ 4,761
Other liabilities	1,566
Capital	<u>1,492</u>
Total available funds	<u>\$ 7,819</u>
PERFORMANCE RATIOS	
Return on average capital	61%
Efficiency	<u>33%</u>
OTHER INFORMATION	
Servicing portfolio for others (in billions) (b)	\$ 168
Fixed rate	87%
Adjustable rate/balloon	13%
Weighted average interest rate	5.99%
MSR capitalized value (in billions)	\$ 1.0
MSR capitalization value (in basis points)	62
Weighted average servicing fee (in basis points)	30
Net MSR hedging gains	\$ 202
Loan origination volume (in billions)	\$ 6.9
Percentage of originations represented by:	
Agency and government programs	97%
Purchased volume	17%

(a) See note (a) on page 12.

(b) As of March 31, 2009.

THE PNC FINANCIAL SERVICES GROUP, INC.

Global Investment Servicing (Unaudited) (a)

<i>Dollars in millions, except as noted</i>	<i>Three months ended</i>				
	March 31 2009	December 31 2008	September 30 2008	June 30 2008	March 31 2008
INCOME STATEMENT					
Servicing revenue	\$ 205	\$ 222	\$ 243	\$ 244	\$ 238
Operating expense	175	174	187	186	181
Operating income	30	48	56	58	57
Debt financing	5	8	7	8	11
Nonoperating income (b)	(10)		1	1	1
Pretax earnings	15	40	50	51	47
Income taxes	5	15	16	18	17
Earnings	<u>\$ 10</u>	<u>\$ 25</u>	<u>\$ 34</u>	<u>\$ 33</u>	<u>\$ 30</u>
PERIOD-END BALANCE SHEET					
Goodwill and other intangible assets	\$ 1,297	\$ 1,301	\$ 1,306	\$1,305	\$ 1,311
Other assets	1,182	3,977	3,195	1,301	1,388
Total assets	<u>\$ 2,479</u>	<u>\$ 5,278</u>	<u>\$ 4,501</u>	<u>\$2,606</u>	<u>\$ 2,699</u>
Debt financing	\$ 825	\$ 850	\$ 885	\$ 935	\$ 986
Other liabilities	959	3,737	2,927	1,005	1,070
Shareholder's equity	695	691	689	666	643
Total funds	<u>\$ 2,479</u>	<u>\$ 5,278</u>	<u>\$ 4,501</u>	<u>\$2,606</u>	<u>\$ 2,699</u>
PERFORMANCE RATIOS					
Return on average equity	6%	14%	20%	20%	19%
Operating margin (c)	<u>15</u>	<u>22</u>	<u>23</u>	<u>24</u>	<u>24</u>
SERVICING STATISTICS (at period end)					
Accounting/administration net fund assets (in billions)(d)					
Domestic	\$ 645	\$ 764	\$ 806	\$ 862	\$ 875
Offshore	67	75	101	126	125
Total	<u>\$ 712</u>	<u>\$ 839</u>	<u>\$ 907</u>	<u>\$ 988</u>	<u>\$ 1,000</u>
Asset type (in billions)(d)					
Money market	\$ 345	\$ 431	\$ 387	\$ 400	\$ 413
Equity	199	227	308	358	358
Fixed income	99	103	116	126	128
Other	69	78	96	104	101
Total	<u>\$ 712</u>	<u>\$ 839</u>	<u>\$ 907</u>	<u>\$ 988</u>	<u>\$ 1,000</u>
Custody fund assets (in billions)					
	<u>\$ 361</u>	<u>\$ 379</u>	<u>\$ 415</u>	<u>\$ 471</u>	<u>\$ 476</u>
Shareholder accounts (in millions)					
Transfer agency	13	14	17	19	19
Subaccounting	62	58	56	55	57
Total	<u>75</u>	<u>72</u>	<u>73</u>	<u>74</u>	<u>76</u>

- (a) See note (a) on page 12.
- (b) Net of nonoperating expense.
- (c) Total operating income divided by servicing revenue.
- (d) Includes alternative investment net assets serviced.

THE PNC FINANCIAL SERVICES GROUP, INC.

Distressed Assets Portfolio (Unaudited) (a)

<i>Dollars in millions, except as noted</i>	March 31
<i>Three months ended</i>	2009
INCOME STATEMENT	
Net interest income	\$ 364
Noninterest income	<u>13</u>
Total revenue	377
Provision for credit losses	259
Noninterest expense	<u>80</u>
Pretax earnings	38
Income taxes	<u>15</u>
Earnings	<u>\$ 23</u>
AVERAGE BALANCE SHEET	
Commercial lending:	
Commercial	\$ 197
Commercial real estate	
Real estate projects	3,265
Commercial mortgage	<u>127</u>
Equipment lease financing	<u>858</u>
Total commercial lending	<u>4,447</u>
Consumer lending:	
Consumer:	
Home equity lines of credit	5,312
Home equity installment loans	2,530
Other consumer	<u>7</u>
Total consumer	<u>7,849</u>
Residential real estate:	
Residential mortgage	6,118
Residential construction	<u>4,894</u>
Total residential real estate	<u>11,012</u>
Total consumer lending	<u>18,861</u>
Total portfolio loans	<u>\$23,308</u>
Deposits	\$ 45
Other liabilities	264
Capital	<u>2,592</u>
Total funds	<u>\$ 2,901</u>
OTHER INFORMATION	
Nonperforming assets (b)	\$ 933
Impaired loans (in billions) (b)	\$ 8.5
Net charge-offs	\$ 51
Net charge-offs as a percentage of portfolio loans (annualized)	.89%
Total loans (in billions) (b)	<u>\$ 22.2</u>

(a) See note (a) on page 12.

(b) As of March 31, 2009.

Glossary of Terms

Accounting/administration net fund assets—Net domestic and foreign fund investment assets for which we provide accounting and administration services. We do not include these assets on our Consolidated Balance Sheet.

Adjusted average total assets—Primarily comprised of total average quarterly (or annual) assets plus (less) unrealized losses (gains) on investment securities, less goodwill and certain other intangible assets (net of eligible deferred taxes).

Annualized—Adjusted to reflect a full year of activity.

Assets under management—Assets over which we have sole or shared investment authority for our customers/clients. We do not include these assets on our Consolidated Balance Sheet.

Basis point—One hundredth of a percentage point.

Charge-off—Process of removing a loan or portion of a loan from our balance sheet because it is considered uncollectible. We also record a charge-off when a loan is transferred to held for sale by reducing the carrying amount by the allowance for loan losses associated with such loan or, if the market value is less than its carrying amount, by the amount of that difference.

Common shareholders' equity to total assets—Common shareholders' equity divided by total assets. Common shareholders' equity equals total shareholders' equity less the liquidation value of preferred stock.

Credit spread—The difference in yield between debt issues of similar maturity. The excess of yield attributable to credit spread is often used as a measure of relative creditworthiness, with a reduction in the credit spread reflecting an improvement in the borrower's perceived creditworthiness.

Custody assets—Investment assets held on behalf of clients under safekeeping arrangements. We do not include these assets on our Consolidated Balance Sheet. Investment assets held in custody at other institutions on our behalf are included in the appropriate asset categories on the Consolidated Balance Sheet as if physically held by us.

Derivatives—Financial contracts whose value is derived from publicly traded securities, interest rates, currency exchange rates or market indices. Derivatives cover a wide assortment of financial contracts, including forward contracts, futures, options and swaps.

Distressed loan portfolio—Includes residential real estate development loans, cross-border leases, subprime residential mortgage loans, brokered home equity loans and certain other residential real estate loans. These loans require special servicing and management oversight given current market conditions. The majority of these loans are from acquisitions, primarily National City.

Duration of equity—An estimate of the rate sensitivity of our economic value of equity. A negative duration of equity is associated with asset sensitivity (*i.e.*, positioned for rising interest rates), while a positive value implies liability sensitivity (*i.e.*, positioned for declining interest rates). For example, if the duration of equity is +1.5 years, the economic value of equity declines by 1.5% for each 100 basis point increase in interest rates.

Earning assets—Assets that generate income, which include: federal funds sold; resale agreements; trading securities; interest-earning deposits with banks; other short-term investments; loans held for sale; loans; investment securities; and certain other assets.

Economic capital—Represents the amount of resources that a business segment should hold to guard against potentially large losses that could cause insolvency. It is based on a measurement of economic risk, as opposed to risk as defined by regulatory bodies. The economic capital measurement process involves converting a risk distribution to the capital that is required to support the risk, consistent with our target credit rating. As such, economic risk serves as a “common currency” of risk that allows us to compare different risks on a similar basis.

THE PNC FINANCIAL SERVICES GROUP, INC.

Effective duration—A measurement, expressed in years, that, when multiplied by a change in interest rates, would approximate the percentage change in value of on- and off-balance sheet positions.

Efficiency—Noninterest expense divided by the sum of net interest income (GAAP basis) and noninterest income.

Fair value—The price that would be received to sell an asset or the price that would be paid to transfer a liability on the measurement date using the principal or most advantageous market for the asset or liability in an orderly transaction between willing market participants.

Funds transfer pricing—A management accounting methodology designed to recognize the net interest income effects of sources and uses of funds provided by the assets and liabilities of a business segment. We assign these balances LIBOR-based funding rates at origination that represent the interest cost for us to raise/invest funds with similar maturity and repricing structures.

Futures and forward contracts—Contracts in which the buyer agrees to purchase and the seller agrees to deliver a specific financial instrument at a predetermined price or yield. May be settled either in cash or by delivery of the underlying financial instrument.

GAAP—Accounting principles generally accepted in the United States of America.

Impaired loans—Acquired loans determined to be credit impaired under AICPA Statement of Position 03-3, *Accounting for Certain Loans or Debt Securities Acquired in a Transfer*. Loans are determined to be impaired if there is evidence of credit deterioration since origination and for which it is probable that all contractually required payments will not be collected.

Investment securities—Collectively, securities available for sale and securities held to maturity.

Leverage ratio—Tier 1 risk-based capital divided by adjusted average total assets.

LIBOR—Acronym for London InterBank Offered Rate. LIBOR is the average interest rate charged when banks in the London wholesale money market (or interbank market) borrow unsecured funds from each other. LIBOR rates are used as a benchmark for interest rates on a global basis.

Net interest income from loans and deposits—A management accounting assessment, using funds transfer pricing methodology, of the net interest contribution from loans and deposits.

Net interest margin—Annualized taxable-equivalent net interest income divided by average earning assets.

Nondiscretionary assets under administration—Assets we hold for our customers/clients in a non-discretionary, custodial capacity. We do not include these assets on our Consolidated Balance Sheet.

Noninterest income to total revenue—Noninterest income divided by the sum of net interest income (GAAP basis) and noninterest income.

Nonperforming assets—Nonperforming assets include nonaccrual loans, troubled debt restructured loans, foreclosed assets and other assets. We do not accrue interest income on assets classified as nonperforming.

Nonperforming loans—Nonperforming loans include loans to commercial, commercial real estate, equipment lease financing, consumer, and residential mortgage customers and construction customers as well as troubled debt restructured loans. Nonperforming loans do not include loans held for sale or foreclosed and other assets. We do not accrue interest income on loans classified as nonperforming.

Notional amount—A number of currency units, shares, or other units specified in a derivatives contract.

THE PNC FINANCIAL SERVICES GROUP, INC.

Operating leverage—The period to period dollar or percentage change in total revenue (GAAP basis) less the dollar or percentage change in noninterest expense. A positive variance indicates that revenue growth exceeded expense growth (*i.e.*, positive operating leverage) while a negative variance implies expense growth exceeded revenue growth (*i.e.*, negative operating leverage).

Other-than-temporary impairment—When the fair value of a debt security is less than its amortized cost basis, an assessment is performed to determine whether the impairment is other-than-temporary. If we intend to sell the security or more likely than not will be required to sell the security before recovery of its amortized cost basis less any current-period credit loss, an other-than-temporary impairment is considered to have occurred. In such cases, an other-than-temporary impairment is recognized in earnings equal to the entire difference between the investment's amortized cost basis and its fair value at the balance sheet date. Further, if we do not expect to recover the entire amortized cost of the security, an other-than-temporary impairment is considered to have occurred. However, if we do not intend to sell the security and it is not more likely that we will be required to sell the security before its recovery, the other-than-temporary loss is separated into (a) the amount representing the credit loss, and (b) the amount related to all other factors. The other-than-temporary impairment related to credit losses is recognized in earnings while the amount related to all other factors is recognized in other comprehensive income, net of tax.

Pre-tax pre-provision earnings—Total revenue less noninterest expense.

Recovery—Cash proceeds received on a loan that we had previously charged off. We credit the amount received to the allowance for loan and lease losses.

Residential development loans—Project-specific loans to commercial customers for the construction or development of residential real estate including land, single family homes, condominiums and other residential properties. This would exclude loans to commercial customers where proceeds are for general corporate purposes whether or not such facilities are secured.

Return on average assets—Annualized net income divided by average assets.

Return on average capital—Annualized net income divided by average capital.

Return on average common shareholders' equity—Annualized net income less preferred stock dividends divided by average common shareholders' equity.

Return on average tangible common shareholders' equity—Annualized net income less preferred stock dividends divided by average common shareholders' equity less goodwill and other intangible assets (net of deferred taxes for both taxable and nontaxable combinations), and excluding mortgage servicing rights.

Risk-weighted assets—Primarily computed by the assignment of specific risk-weights (as defined by the Board of Governors of the Federal Reserve System) to assets and off-balance sheet instruments.

Securitization—The process of legally transforming financial assets into securities.

Servicing rights—An intangible asset or liability created by an obligation to service assets for others. Typical servicing rights include the right to receive a fee for collecting and forwarding payments on loans and related taxes and insurance premiums held in escrow.

Tangible common equity ratio—Period-end common shareholders' equity less goodwill and other intangible assets (net of deferred taxes), and excluding mortgage servicing rights, divided by period-end assets less goodwill and other intangible assets (net of deferred taxes), and excluding mortgage servicing rights.

THE PNC FINANCIAL SERVICES GROUP, INC.

Taxable-equivalent interest—The interest income earned on certain assets is completely or partially exempt from federal income tax. As such, these tax-exempt instruments typically yield lower returns than taxable investments. To provide more meaningful comparisons of yields and margins for all interest-earning assets, we use interest income on a taxable-equivalent basis in calculating average yields and net interest margins by increasing the interest income earned on tax-exempt assets to make it fully equivalent to interest income earned on other taxable investments. This adjustment is not permitted under GAAP on the Consolidated Income Statement.

Tier 1 risk-based capital—Tier 1 risk-based capital equals: total shareholders' equity, plus trust preferred capital securities, plus certain noncontrolling interests that are held by others; less goodwill and certain other intangible assets (net of eligible deferred taxes relating to taxable and nontaxable combinations), less equity investments in nonfinancial companies less ineligible servicing assets and less net unrealized holding losses on available for sale equity securities. Net unrealized holding gains on available for sale equity securities, net unrealized holding gains (losses) on available for sale debt securities and net unrealized holding gains (losses) on cash flow hedge derivatives are excluded from total shareholders' equity for Tier 1 risk-based capital purposes.

Tier 1 risk-based capital ratio—Tier 1 risk-based capital divided by period-end risk-weighted assets.

Total fund assets serviced—Total domestic and offshore fund investment assets for which we provide related processing services. We do not include these assets on our Consolidated Balance Sheet.

Total risk-based capital—Tier 1 risk-based capital plus qualifying subordinated debt and trust preferred securities, other noncontrolling interest not qualified as Tier 1, eligible gains on available for sale equity securities and the allowance for loan and lease losses, subject to certain limitations.

Total risk-based capital ratio—Total risk-based capital divided by period-end risk-weighted assets.

Transaction deposits—The sum of money market and interest-bearing demand deposits and demand and other noninterest-bearing deposits.

Yield curve—A graph showing the relationship between the yields on financial instruments or market indices of the same credit quality with different maturities. For example, a "normal" or "positive" yield curve exists when long-term bonds have higher yields than short-term bonds. A "flat" yield curve exists when yields are the same for short-term and long-term bonds. A "steep" yield curve exists when yields on long-term bonds are significantly higher than on short-term bonds. An "inverted" or "negative" yield curve exists when short-term bonds have higher yields than long-term bonds.



The PNC Financial Services Group, Inc.

First Quarter 2009

Earnings Conference Call

April 23, 2009

Cautionary Statement Regarding Forward-Looking Information and Adjusted Information

This presentation includes “snapshot” information about PNC used by way of illustration. It is not intended as a full business or financial review and should be viewed in the context of all of the information made available by PNC in its SEC filings. The presentation also contains forward-looking statements regarding our outlook or expectations relating to PNC’s future business, operations, financial condition, financial performance, capital and liquidity levels, and asset quality. Forward-looking statements are necessarily subject to numerous assumptions, risks and uncertainties, which change over time.

The forward-looking statements in this presentation are qualified by the factors affecting forward-looking statements identified in the more detailed Cautionary Statement included in the Appendix, which is included in the version of the presentation materials posted on our corporate website at www.pnc.com/investorevents. We provide greater detail regarding these factors in our 2008 Form 10-K, including in the Risk Factors and Risk Management sections, and in our other SEC filings (accessible on the SEC’s website at www.sec.gov and on or through our corporate website at www.pnc.com/secfilings). We have included web addresses here and elsewhere in this presentation as inactive textual references only. Information on these websites is not part of this document.

Future events or circumstances may change our outlook or expectations and may also affect the nature of the assumptions, risks and uncertainties to which our forward-looking statements are subject. The forward-looking statements in this presentation speak only as of the date of this presentation. We do not assume any duty and do not undertake to update those statements.

In this presentation, we will sometimes refer to adjusted results to help illustrate the impact of certain types of items. This information supplements our results as reported in accordance with GAAP and should not be viewed in isolation from, or a substitute for, our GAAP results. We provide these adjusted amounts and reconciliations so that investors, analysts, regulators and others will be better able to evaluate the impact of these items on our results for the periods presented. We believe that information as adjusted for the impact of the specified items may be useful due to the extent to which these items are not indicative of our ongoing operations.

In certain discussions, we may also provide information on yields and margins for all interest-earning assets calculated using net interest income on a taxable-equivalent basis by increasing the interest income earned on tax-exempt assets to make it fully equivalent to interest income earned on taxable investments. We believe this adjustment may be useful when comparing yields and margins for all earning assets.

This presentation may also include a discussion of other non-GAAP financial measures, which, to the extent not so qualified therein or in the Appendix, is qualified by GAAP reconciliation information available on our corporate website at www.pnc.com under “About PNC–Investor Relations.”

Key Take-Aways

- ▶ Posted strong 1Q09 results
- ▶ Businesses performed well in light of economic conditions
- ▶ Strengthened capital and liquidity, increased loan loss reserves
- ▶ Benefits of National City acquisition exceeding original expectations

Despite the Environment, PNC Remains Focused on Delivering Long-Term Value.

Significant Integration Progress in 90 Days

Focus on the firm

- ▶ A powerful franchise with experienced leadership in place
- ▶ Conducted comprehensive market visits and town hall meetings

Focus on clients

- ▶ Kicked-off new marketing campaign – *Two of America's best-known banks. Now simply one of America's best.*
- ▶ Reached out to over 3.6 million National City customers via mail
- ▶ Launched new Corporate Banking outreach campaign
- ▶ Exceeded National City corporate deposit relationship goal topping \$2 billion

Focus on the integration

- ▶ Completed firm wide integration strategy sessions
- ▶ Established National City Risk Committee
- ▶ Client conversion schedule set; phase one planned for second half 2009

PNC Has Laid the Foundation for a Successful Integration.

1Q09 Performance Overview

	1Q09	4Q08	3Q08
Net income (loss), <i>millions</i>	\$530	\$(246)	\$259
Diluted earnings per common share	\$1.03	\$(.77)	\$.71

Earnings highlights

- ▶ Strong revenue performance driven by net interest income and diversified fee income
- ▶ Expenses remained well-controlled
- ▶ Pretax pre-provision earnings¹ exceeded credit costs by over \$650 million
- ▶ Further credit quality deterioration as expected; increased loan loss reserves
- ▶ Significant improvement in capital and liquidity

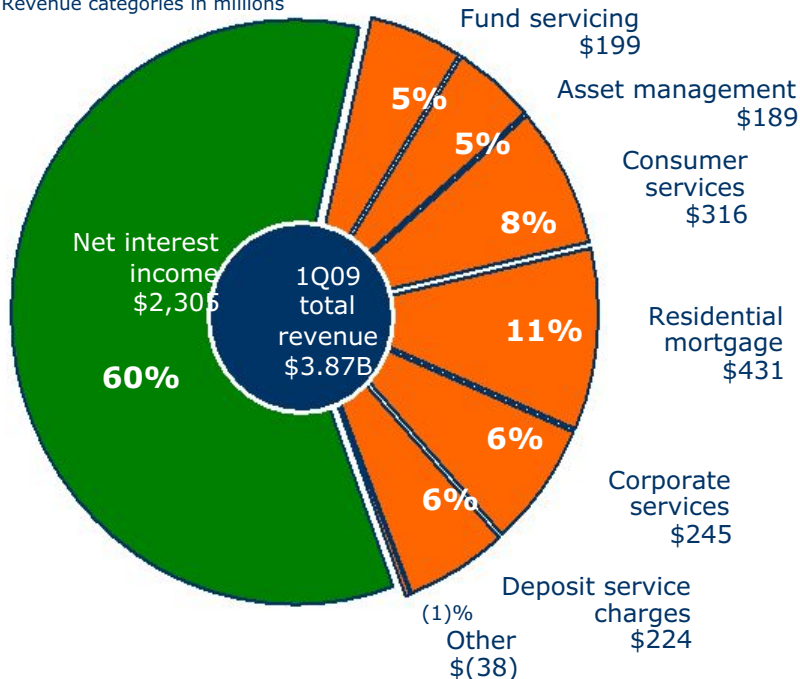
(1) Total revenue less noninterest expense. Further information is provided in the Appendix.

Revenue Diversification

1Q09 revenue performance

- ▶ Strong net interest income
- ▶ Net interest margin of 3.81%
- ▶ Significant residential mortgage contribution
- ▶ Offset by OTTI¹ and other impairments

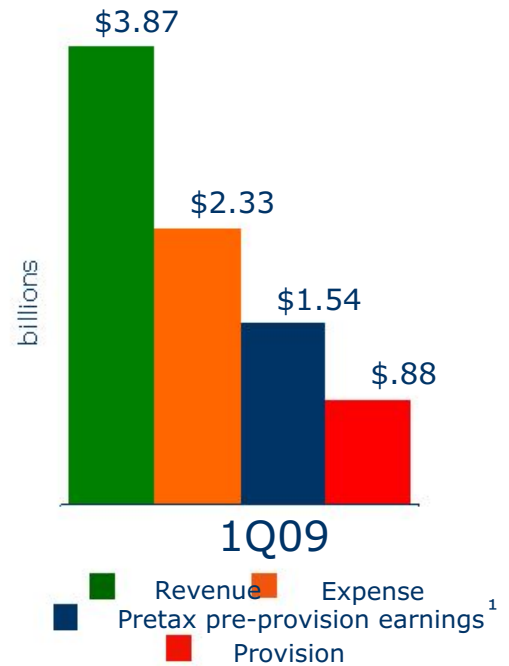
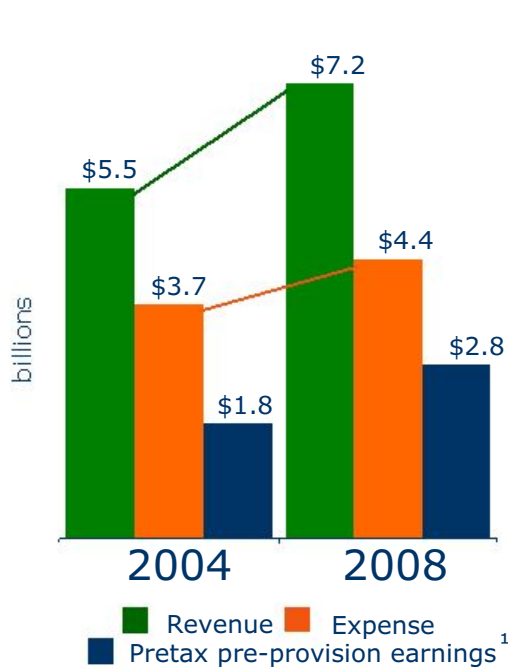
Revenue categories in millions



PNC's Revenue Mix is Diverse with 40% Derived from Noninterest Income Categories.

(1) Other-than-temporary-impairments.

Creating Positive Operating Leverage



Creating Positive Operating Leverage Helps to Cover Increased Credit Costs in a Down Cycle.

(1) Total revenue less noninterest expense. Further information is provided in the Appendix.

Balance Sheet Composition

<i>billions</i>	March 31, 2009	% of total	Dec 31, 2008
Cash and short-term investments	\$7	3%	3%
Interest-earning deposits with banks	15	5	5
Loans held for sale ¹	4	1	2
Investment securities	46	16	15
Loans ¹	171	60	60
Other assets and loan and lease loss allowance	43	15	15
Total assets	\$286	100%	100%
Deposits	\$195	68%	66%
Borrowed funds	48	17	18
Other liabilities	14	5	6
Equity	29	10	10
Total liabilities and equity	\$286	100%	100%
Loans to deposits	88%		91%

PNC's Commitment to Returning to a Moderate Risk Profile
Remains a Top Priority for Creating Long-Term Value.

(1) Amounts include items for which PNC has elected the fair value option under SFAS 159.

Investment Securities

March 31, 2009, <i>billions</i>	Fair value	% of total	Net unrealized gain/(loss)
US Treasury and government agencies	\$2.6	6%	\$ -
Agency residential mortgage-backed	23.4	50	.6
Non-agency residential mortgage-backed	9.3	20	(3.6)
Commercial mortgage-backed	5.5	12	(.8)
Asset-backed	3.1	7	(.5)
Other (primarily municipals)	2.4	5	(.1)
Total investment securities	\$46.3	100%	\$(4.4)
<i>Expected weighted average life</i> ¹	<i>3.4 years</i>		

Investment securities, <i>billions</i>	2009		2008		
	March 31	Dec 31	Sept 30	June 30	March 31
Net unrealized gain/(loss)	\$(4.4)	\$(5.4)	\$(3.6)	\$(2.0)	\$(1.6)

- ▶ 92% of the portfolio is comprised of agency or investment grade equivalents²

PNC's Investment Securities Portfolio Is High Quality.

(1) Excluding corporate stocks and other included in "Other." (2) Rated by at least two nationally recognized rating agencies; ratings at period end.



Credit Metrics

Asset quality ratios ¹ , %	2009		2008		
	March 31	Dec 31	Sept 30	June 30	March 31
Net charge-offs to average loans	1.01	1.09	.66	.62	.57
Provision to average loans	2.03	5.25	1.04	1.02	.87
Nonperforming loans to total loans	1.73	.95	1.12	.95	.81
Nonperforming assets to total assets	1.21	.74	.60	.51	.44
Allowance for loan and lease losses to total loans	2.51	2.23	1.40	1.35	1.22
Allowance for loan and lease losses to nonperforming loans	145	236	125	142	151

Credit Quality Deterioration Remained Manageable and Resulted in Increased Loan Loss Reserves.

(1) As of quarter end, except net charge-off percentage and provision to average loans. Net charge-off percentage and provision to average loan percentage are annualized. Average loans reflect the National City acquisition beginning with first quarter 2009. Other balance sheet items reflect National City beginning on its acquisition on December 31, 2008. Fourth quarter 2008 provision includes a \$504 million conforming provision for credit losses related to our National City acquisition.

Capital and Liquidity

Key Capital Ratios ¹	March 31 2009	Dec 31 2008	Sept 30 2008
Tier 1 risk-based	10.2%	9.7%	8.2%
Tangible common equity ²	3.3%	2.9%	3.6%
Tangible common equity excluding accumulated other comprehensive loss ^{2,3}	4.4%	4.3%	5.1%

Key Liquidity Ratios			
Loans to deposits	88%	91%	88%
Investment securities to total assets	16%	15%	21%

Substantial 3/31/09 liquidity position enables PNC to meet all 2009 debt maturities

PNC Remains Well-Positioned in Terms of Capital and Liquidity

(1) March 31, 2009 estimated. (2) Period-end common shareholders' equity less goodwill and other intangible assets (net of deferred taxes) excluding mortgage servicing rights, divided by period-end assets less goodwill and other intangible assets (net of deferred taxes) excluding mortgage servicing rights. (3) Accumulated other comprehensive loss as of 3/31/09, 12/31/08, and 9/30/08 was \$3.3 billion, \$3.9 billion, and \$2.2 billion, respectively. Adjusted percentages are reconciled to GAAP in the Appendix.

Summary

A relentless focus on implementing the PNC model

- ▶ Returning to an overall moderate risk profile
- ▶ Leveraging the brand to grow high quality revenue streams
- ▶ A focus on continuous improvement while investing in innovation
- ▶ Disciplined approach to capital management
- ▶ Strong execution capabilities

PNC Continues to Build a Great Company.

Cautionary Statement Regarding Forward-Looking Information

Appendix

This presentation includes “snapshot” information about PNC used by way of illustration and is not intended as a full business or financial review. It should not be viewed in isolation but rather in the context of all of the information made available by PNC in its SEC filings.

We also make statements in this presentation, and we may from time to time make other statements, regarding our outlook or expectations for earnings, revenues, expenses, capital levels, liquidity levels, asset quality and/or other matters regarding or affecting PNC that are forward-looking statements within the meaning of the Private Securities Litigation Reform Act. Forward-looking statements are typically identified by words such as “believe,” “expect,” “anticipate,” “intend,” “outlook,” “estimate,” “forecast,” “will,” “project” and other similar words and expressions. Forward-looking statements are subject to numerous assumptions, risks and uncertainties, which change over time.

Forward-looking statements speak only as of the date they are made. We do not assume any duty and do not undertake to update our forward-looking statements. Actual results or future events could differ, possibly materially, from those that we anticipated in our forward-looking statements, and future results could differ materially from our historical performance.

Our forward-looking statements are subject to the following principal risks and uncertainties. We provide greater detail regarding some of these factors in our 2008 Form 10-K, including in the Risk Factors and Risk Management sections of that report, and in our other SEC filings. Our forward-looking statements may also be subject to other risks and uncertainties, including those that we may discuss elsewhere in this presentation or in our filings with the SEC, accessible on the SEC’s website at www.sec.gov and on or through our corporate website at www.pnc.com/secfilings. We have included these web addresses as inactive textual references only. Information on these websites is not part of this document.

- Our businesses and financial results are affected by business and economic conditions, both generally and specifically in the principal markets in which we operate. In particular, our businesses and financial results may be impacted by:
 - Changes in interest rates and valuations in the debt, equity and other financial markets.
 - Disruptions in the liquidity and other functioning of financial markets, including such disruptions in the markets for real estate and other assets commonly securing financial products.
 - Actions by the Federal Reserve and other government agencies, including those that impact money supply and market interest rates.
 - Changes in our customers’, suppliers’ and other counterparties’ performance in general and their creditworthiness in particular.
 - Changes in customer preferences and behavior, whether as a result of changing business and economic conditions or other factors.
- A continuation of recent turbulence in significant portions of the US and global financial markets, particularly if it worsens, could impact our performance, both directly by affecting our revenues and the value of our assets and liabilities and indirectly by affecting our counterparties and the economy generally.
- Our business and financial performance could be impacted as the financial industry restructures in the current environment, both by changes in the creditworthiness and performance of our counterparties and by changes in the competitive landscape.
- Given current economic and financial market conditions, our forward-looking financial statements are subject to the risk that these conditions will be substantially different than we are currently expecting. These statements are based on our current expectations that interest rates will remain low through 2009 with continued wide market credit spreads, and our view that national economic trends currently point to a continuation of severe recessionary conditions in 2009 followed by a subdued recovery.

Cautionary Statement Regarding Forward-Looking Information (continued)

Appendix

- Legal and regulatory developments could have an impact on our ability to operate our businesses or our financial condition or results of operations or our competitive position or reputation. Reputational impacts, in turn, could affect matters such as business generation and retention, our ability to attract and retain management, liquidity, and funding. These legal and regulatory developments could include:
 - Changes resulting from the Emergency Economic Stabilization Act of 2008, the American Recovery and Reinvestment Act of 2009, and other developments in response to the current economic and financial industry environment, including current and future conditions or restrictions imposed as a result of our participation in the TARP Capital Purchase Program.
 - Legislative and regulatory reforms generally, including changes to laws and regulations involving tax, pension, bankruptcy, consumer protection, and other aspects of the financial institution industry.
 - Increased litigation risk from recent regulatory and other governmental developments.
 - Unfavorable resolution of legal proceedings or regulatory and other governmental inquiries.
 - The results of the regulatory examination and supervision process, including our failure to satisfy the requirements of agreements with governmental agencies.
 - Changes in accounting policies and principles.
- Our issuance of securities to the US Department of the Treasury may limit our ability to return capital to our shareholders and is dilutive to our common shares. If we are unable previously to redeem the shares, the dividend rate increases substantially after five years.
- Our business and operating results are affected by our ability to identify and effectively manage risks inherent in our businesses, including, where appropriate, through the effective use of third-party insurance, derivatives, and capital management techniques.
- The adequacy of our intellectual property protection, and the extent of any costs associated with obtaining rights in intellectual property claimed by others, can impact our business and operating results.
- Our ability to anticipate and respond to technological changes can have an impact on our ability to respond to customer needs and to meet competitive demands.
- Our ability to implement our business initiatives and strategies could affect our financial performance over the next several years.
- Competition can have an impact on customer acquisition, growth and retention, as well as on our credit spreads and product pricing, which can affect market share, deposits and revenues.
- Our business and operating results can also be affected by widespread natural disasters, terrorist activities or international hostilities, either as a result of the impact on the economy and capital and other financial markets generally or on us or on our customers, suppliers or other counterparties specifically.
- Also, risks and uncertainties that could affect the results anticipated in forward-looking statements or from historical performance relating to our equity interest in BlackRock, Inc. are discussed in more detail in BlackRock's filings with the SEC, including in the Risk Factors sections of BlackRock's reports. BlackRock's SEC filings are accessible on the SEC's website and on or through BlackRock's website at www.blackrock.com. This material is referenced for informational purposes only and should not be deemed to constitute a part of this document.

In addition, our recent acquisition of National City Corporation ("National City") presents us with a number of risks and uncertainties related both to the acquisition transaction itself and to the integration of the acquired businesses into PNC. These risks and uncertainties include the following:

- The anticipated benefits of the transaction, including anticipated cost savings and strategic gains, may be significantly harder or take longer to achieve than expected or may not be achieved in their entirety as a result of unexpected factors or events.

Cautionary Statement Regarding Forward-Looking Information (continued)

Appendix

- Our ability to achieve anticipated results from this transaction is dependent on the state going forward of the economic and financial markets, which have been under significant stress recently. Specifically, we may incur more credit losses from National City's loan portfolio than expected. Other issues related to achieving anticipated financial results include the possibility that deposit attrition or attrition in key client, partner and other relationships may be greater than expected.
- Litigation and governmental investigations currently pending against National City, as well as others that may be filed or commenced relating to National City's business and activities before the acquisition, could adversely impact our financial results.
- Our ability to achieve anticipated results is also dependent on our ability to bring National City's systems, operating models, and controls into conformity with ours and to do so on our planned time schedule. The integration of National City's business and operations into PNC, which will include conversion of National City's different systems and procedures, may take longer than anticipated or be more costly than anticipated or have unanticipated adverse results relating to National City's or PNC's existing businesses. PNC's ability to integrate National City successfully may be adversely affected by the fact that this transaction will result in PNC entering several markets where PNC did not previously have any meaningful retail presence.

In addition to the National City transaction, we grow our business from time to time by acquiring other financial services companies. Acquisitions in general present us with risks, in addition to those presented by the nature of the business acquired, similar to some or all of those described above relating to the National City acquisition.

Any annualized, proforma, estimated, third party or consensus numbers in this presentation are used for illustrative or comparative purposes only and may not reflect actual results. Any consensus earnings estimates are calculated based on the earnings projections made by analysts who cover that company. The analysts' opinions, estimates or forecasts (and therefore the consensus earnings estimates) are theirs alone, are not those of PNC or its management, and may not reflect PNC's, National City's, or other company's actual or anticipated results.

Non-GAAP to GAAP Reconciliation

Appendix

In millions, except percentages

<u>Tangible common equity ratio (a, b)</u>	March 31	December 31	September 30
	2009	2008	2008
Common shareholders' equity	\$18,546	\$17,490	\$13,712
Add back: accumulated other comprehensive loss (AOCL)	3,289	3,949	2,230
Common shareholders' equity, excluding AOCL	\$21,835	\$21,439	\$15,942
Goodwill and other intangible assets, net of deferred taxes	\$9,448	\$9,206	\$8,812
Total assets	\$286,422	\$291,081	\$145,610
Add back: AOCL assets	2,658	3,282	2,107
Total assets, excluding AOCL	\$289,080	\$294,363	\$147,717
Tangible common equity ratio, as reported	3.3 %	2.9 %	3.6 %
Add back: AOCL assets	1.1	1.4	1.5
Tangible common equity ratio, as adjusted	4.4 %	4.3 %	5.1 %

(a) March 31, 2009 ratios are estimated.

(b) Period-end common shareholders' equity less goodwill and other intangible assets (net of deferred taxes) excluding mortgage servicing rights, divided by period-end assets less goodwill and other intangible assets (net of deferred taxes) excluding mortgage servicing rights

For the year ended December 31

<i>in millions</i>	2004	2005	2006 (c)	2007	2008	'04-'08 CAGR
Total revenue	\$5,541	\$6,327	\$8,572	\$6,705	\$7,190	7%
Noninterest expense	3,712	4,306	4,443	4,296	4,430	5%
Pretax pre-provision earnings	\$1,829	\$2,021	\$4,129	\$2,409	\$2,760	
Operating leverage						2%

(c) Includes the impact on both revenue and expense of the BlackRock/MLIM transaction.

Non-GAAP to GAAP Reconciliation

Appendix

	For the three months ended		
	Dec 31 2008	Mar 31 2009	Change
<i>in millions</i>			
Total revenue	\$1,676	\$3,871	
Noninterest expense	1,129	2,328	
Pretax pre-provision earnings	\$547	\$1,543	\$996

Ticker

The PNC Financial Services Group, Inc.	PNC
BB&T Corporation	BBT
Bank of America Corporation	BAC
Capital One Financial, Inc.	COF
Comerica Inc.	CMA
Fifth Third Bancorp	FITB
JPMorgan Chase	JPM
KeyCorp	KEY
M&T Bank	MTB
Regions Financial Corporation	RF
SunTrust Banks, Inc.	STI
U.S. Bancorp	USB
Wells Fargo & Company	WFC