# SECURITIES AND EXCHANGE COMMISSION 

Washington, D.C. 20549
$\qquad$
FORM 10-Q
® QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934
For the quarterly period ended March 31, 2005
or
$\square \quad$ TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934
For the transition period from $\qquad$ to $\qquad$
Commission file number 001-09718
$\qquad$

## The PNC Financial Services Group, Inc. <br> (Exact name of registrant as specified in its charter)

## Pennsylvania

 (State or other jurisdiction of incorporation or organization)25-1435979
(I.R.S. Employer Identification No.)

One PNC Plaza, 249 Fifth Avenue, Pittsburgh, Pennsylvania 15222-2707
(Address of principal executive offices)
(Zip Code)
(412) 762-2000
(Registrant's telephone number, including area code)
(Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes $\begin{aligned} & \text { N } \\ & \square\end{aligned}$

Indicate by check mark whether the registrant is an accelerated filer (as defined in Rule 12b-2 of the Exchange Act). Yes $\boxtimes$ No $\square$
As of April 29, 2005, there were 283,521,031 shares of the registrant's common stock ( $\$ 5$ par value) outstanding.

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## Consolidated Financial Highlights

## The PNC Financial Services Group, Inc

| Dollars in millions, except per share data Unaudited | Three months ended March 31 |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2005 |  | 2004 |  |
| FINANCIAL PERFORMANCE |  |  |  |  |
| Revenue |  |  |  |  |
| Net interest income (taxable-equivalent basis) (a) | \$ | 512 | \$ | 497 |
| Noninterest income |  | 973 |  | 911 |
| Total revenue | \$ | 1,485 | \$ | 1,408 |
|  |  | - |  |  |
| Net income | \$ | 354 | \$ | 328 |
|  |  | - |  | - |
| Per common share |  |  |  |  |
| Diluted earnings | \$ | 1.24 | \$ | 1.15 |
| Cash dividends declared | \$ | . 50 | \$ | . 50 |
|  |  | - |  |  |
| SELECTED RATIOS |  |  |  |  |
| Return on |  |  |  |  |
| Average common shareholders' equity |  | 19.17\% |  | 18.84\% |
| Average assets |  | 1.72 |  | 1.81 |
| Net interest margin |  | 3.02 |  | 3.30 |
| Noninterest income to total revenue |  | 66 |  | 65 |
| Efficiency |  | 68 |  | 64 |

See page 35 for a glossary of certain terms used in this report.
Certain prior period amounts included in these Consolidated Financial Highlights have been reclassified to conform with the current period presentation.
(a) The interest income earned on certain earning assets is completely or partially exempt from federal income tax. As such, these tax-exempt instruments typically yield lower returns than a taxable investment. To provide more meaningful comparisons of yields and margins for all earning assets, we have increased the interest income earned on tax-exempt assets to make them fully equivalent to other taxable interest income investments. The following is a reconciliation of net interest income as reported in the Consolidated Income Statement to net interest income on a taxable-equivalent basis (in millions):

|  | Three months ended March 31 |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2005 |  | 2004 |  |
| Net interest income, GAAP basis | \$ | 506 | \$ | 494 |
| Taxable-equivalent adjustment |  | 6 |  | 3 |
| Net interest income, taxable-equivalent basis | \$ | 512 | \$ | 497 |

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| Unaudited | $\begin{gathered} \text { March } 31 \\ 2005 \end{gathered}$ | $\begin{gathered} \text { December } 31 \\ 2004 \end{gathered}$ |  | $\begin{gathered} \text { March } 31 \\ 2004 \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: |
| BALANCE SHEET DATA (dollars in millions, except per share data) |  |  |  |  |
| Assets | \$83,359 | \$ | 79,723 | \$74,115 |
| Earning assets | 69,155 |  | 65,055 | 61,344 |
| Loans, net of unearned income | 44,674 |  | 43,495 | 39,451 |
| Allowance for loan and lease losses | 600 |  | 607 | 604 |
| Securities | 18,449 |  | 16,761 | 16,941 |
| Loans held for sale | 2,067 |  | 1,670 | 1,548 |
| Deposits | 55,169 |  | 53,269 | 48,125 |
| Borrowed funds | 14,514 |  | 11,964 | 13,722 |
| Allowance for unfunded loan commitments and letters of credit | 78 |  | 75 | 91 |
| Shareholders' equity | 7,579 |  | 7,473 | 7,230 |
| Common shareholders' equity | 7,571 |  | 7,465 | 7,221 |
| Book value per common share | 26.78 |  | 26.41 | 25.61 |
| Common shares outstanding (millions) | 283 |  | 283 | 282 |
| Loans to deposits | 81\% |  | 82\% | 82\% |
| ASSETS UNDER MANAGEMENT (billions) | \$ 432 | \$ | 383 | \$ 361 |
| FUND ASSETS SERVICED (billions) |  |  |  |  |
| Accounting/administration net assets | \$ 745 | \$ | 721 | \$ 669 |
| Custody assets | 462 |  | 451 | 411 |
| CAPITAL RATIOS |  |  |  |  |
| Tier 1 Risk-based | 8.7\% |  | 9.0\% | 9.1\% |
| Total Risk-based | 12.6 |  | 13.0 | 13.1 |
| Leverage | 7.3 |  | 7.6 | 7.7 |
| Tangible common | 5.3 |  | 5.7 | 5.8 |
| Shareholders' equity to assets | 9.09 |  | 9.37 | 9.76 |
| Common shareholders' equity to assets | 9.08 |  | 9.36 | 9.74 |
| ASSET QUALITY RATIOS |  |  |  |  |
| Nonperforming assets to total loans, loans held for sale and foreclosed assets | . $35 \%$ |  | . $39 \%$ | .56\% |
| Nonperforming loans to loans | . 29 |  | . 33 | . 46 |
| Net charge-offs to average loans (for the three months ended) | . 11 |  | . 13 | . 64 |
| Allowance for loan and lease losses to loans | 1.34 |  | 1.40 | 1.53 |
| Allowance for loan and lease losses to nonperforming loans | 458 |  | 424 | 330 |

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## Financial review

## The PNC Financial Services Group, Inc.

This Financial Review should be read together with our unaudited Consolidated Financial Statements and unaudited Statistical Information included elsewhere in this Report and Items 6, 7, 8 and 9A of our 2004 Annual Report on Form 10-K ("2004 Form 10-K"). We have reclassified certain prior period amounts to conform with the current year presentation. For information regarding certain business and regulatory risks, see the Risk Factors and Risk Management sections in this Financial Review and Items 1 and 7 of our 2004 Form 10-K. Also, see the Cautionary Statement Regarding Forward-Looking Information and Critical Accounting Policies And Judgments sections in this Financial Review for certain other factors that could cause actual results or future events to differ materially from those anticipated in the forward-looking statements included in this Report or from historical performance. See Note 16 Segment Reporting in the Notes to Consolidated Financial Statements included in Part I, Item 1 of this Report for a reconciliation of total business segment earnings to total PNC consolidated earnings as reported on a generally accepted accounting principles ("GAAP") basis.

## ExECUTIVE SUMmARY

## The PNC Financial Services Group, Inc.

PNC is one of the largest diversified financial services companies in the United States, operating businesses engaged in regional community banking, wholesale banking, wealth management, asset management and global fund processing services. We operate directly and through numerous subsidiaries, providing many of our products and services nationally and others in our primary geographic markets in Pennsylvania, New Jersey, Delaware, Ohio and Kentucky. We also provide certain asset management and global fund processing services internationally.

## Key Strategic Goals

Our strategy to enhance shareholder value centers on achieving growth in our lines of business underpinned by prudent management of risk, capital and expenses. In each of our business segments, the primary drivers of growth are the acquisition, expansion and retention of customer relationships. We strive to achieve such growth in our customer base by providing convenient banking options, leading technological systems and a broad range of asset management products and services. We also intend to grow through appropriate and targeted acquisitions and, in certain businesses, by expanding into new geographical markets.

In recent years, we have managed our interest rate risk to achieve a moderate risk profile with limited exposure to earnings volatility resulting from interest rate fluctuations. Our actions have created a balance sheet characterized by strong asset quality and significant flexibility to take advantage, where appropriate, of rising interest rates. We anticipate that interest rates will continue to rise in 2005 and that the overall impact of a rise in long-term interest rates will be beneficial to us.

During the first quarter of 2005, we initiated an intensive process known as "One PNC" to improve our operating efficiency. We intend for this enterprise-wide review to be completed and for implementation to begin during the third quarter of 2005. We expect to realize significant expense savings and revenue enhancements as a result of this initiative. We also expect these improvements in efficiency to bring us closer to our customers.

As previously reported, effective January 31, 2005 our majority-owned subsidiary BlackRock acquired SSRM Holdings, Inc. ("SSRM"), the holding company for State Street Research \& Management Company and SSR Realty Advisors Inc., from MetLife, Inc. At closing, MetLife, Inc. received approximately $\$ 233$ million in cash and approximately 550,000 shares of BlackRock restricted class A common stock. Additional cash consideration, which could increase the purchase price by up to $25 \%$, may be paid over five years contingent on certain measures. The addition of SSRM enhanced BlackRock's investment management platform and added $\$ 50$ billion in U.S. equity, fixed income, alternative investment and real estate equity assets under management.

On February 10, 2005, we entered into an amended and restated agreement to acquire Riggs National Corporation ("Riggs"), a Washington, D.C. based banking company, replacing the original acquisition agreement entered into July 16, 2004. The transaction will give us a substantial presence on which to build a market leading franchise in the affluent Washington metropolitan area. The total consideration under the amended and restated agreement is comprised of a fixed number of approximately 6.4 million shares of PNC common stock and $\$ 286$ million in cash, subject to adjustment. The merger has received regulatory and shareholder approval, but is subject to select remaining closing conditions including, among others, receipt of regulatory waivers.

We include additional information on Riggs and SSRM in Note 2 Acquisitions in the Notes To Consolidated Financial Statements in Item 1 of this Report and in the Risk Factors section of Item 2 of this Report.

## Key FaCtors Affecting Financial Performance

Our financial performance is substantially affected by several external factors outside of our control, including:

- General economic conditions,
- Loan demand,
- Interest rates,
- The shape of the interest rate yield curve, and
- The performance of the capital markets.

In addition to changes in general economic conditions, including the direction, timing and magnitude of movement in

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interest rates and the performance of the capital markets, our success for the remainder of 2005 will depend, among other things, upon:

- Further success in the acquisition, growth and retention of customers,
- Growth in market share across businesses,
- Disciplined expense control and improved efficiency,
- Maintaining strong overall asset quality,
- Prudent risk and capital management, and
- Successful completion of the acquisition and integration of Riggs.

We seek a moderate risk profile to limit the risk of loss resulting from quickly changing market conditions. We focus on the development and management of our customer franchises to generate longer-term growth in revenue and earnings.

## Summary Financial Results

Consolidated net income for the first three months of 2005 was $\$ 354$ million, or $\$ 1.24$ per diluted share, compared with net income of $\$ 328$ million, or $\$ 1.15$ per diluted share, for the first three months of 2004. Return on average shareholders' equity was $19.17 \%$ for the first quarter of 2005 and $18.84 \%$ for the first quarter of 2004 . Return on average assets was $1.72 \%$ for the first three months of 2005 compared with $1.81 \%$ for the first three months of 2004.

On January 18, 2005, our ownership in BlackRock was transferred from PNC Bank, National Association ("PNC Bank, N.A.") to PNC Bancorp, Inc., our intermediate bank holding company. The transfer was effected primarily to give BlackRock more operating flexibility, particularly in connection with its acquisition of SSRM. As a result of the transfer, certain deferred tax liabilities recorded by PNC were reversed in the first quarter of 2005 in accordance with Statement of Financial Accounting Standards No. ("SFAS") 109, Accounting for Income Taxes. The reversal of deferred tax liabilities benefited our earnings by $\$ 45$ million, or approximately $\$ .16$ per diluted share, in the first quarter of 2005.

Earnings for the first quarter of 2004 included an after-tax gain of $\$ 22$ million, or $\$ .08$ per diluted share, related to the sale of our modified coinsurance contracts.
Our first quarter 2005 performance included the following accomplishments:

- Average loan balances increased $\$ 5.1$ billion, or $13 \%$, over the first quarter of 2004 . The increase was driven by increased demand across commercial and consumer loan products.
- Average total deposits increased $\$ 6.0$ billion, or $13 \%$, compared with a year ago, as our relationship-based strategy resulted in higher certificates of deposit and money market account balances, as well as higher noninterest-bearing deposits. Time deposits increased as a result of higher Eurodollar borrowings.
- Noninterest income, which is primarily fee-based revenue, increased to $\$ 973$ million for the quarter, an increase of $7 \%$ compared with the first quarter of 2004. The increase was driven primarily by strong performance at BlackRock, including its successful acquisition of SSRM.
- Taxable-equivalent net interest income of $\$ 512$ million was $\$ 15$ million higher than the prior year first quarter primarily due to higher income associated with increased average earning assets partially offset by higher interest rates paid on deposits.
- Asset quality continued to improve.


## Balance Sheet Highlights

Total average assets were $\$ 83.4$ billion for the first quarter of 2005 compared with $\$ 73.0$ billion for the first quarter of 2004. In addition to the $\$ 7.9$ billion increase in average interest-earning assets discussed below, the increase compared with the first quarter of 2004 reflected increases in average receivables related to securities sold but not settled that are included in other noninterest-earning assets.

Average interest-earning assets were $\$ 68.0$ billion for the first three months of 2005 compared with $\$ 60.1$ billion for the first three months of 2004 . An increase of $\$ 5.1$ billion in average loans was the primary factor for the increase in average interest-earning assets. In addition, average trading securities included in other interest-earning assets increased $\$ 1.5$ billion in the first quarter of 2005 compared with the prior year first quarter and average trading assets included in federal funds sold and resale agreements increased $\$ 1.1$ billion over the prior year period.

Average total loans were $\$ 44.0$ billion for the first three months of 2005, an increase of $\$ 5.1$ billion over the first three months of 2004. This increase was driven by continued improvements in market loan demand as well as targeted sales efforts across our banking businesses. The increase in average total loans reflected growth in home equity loans of approximately $\$ 2.6$ billion and commercial loans of approximately $\$ 2.1$ billion, partially offset by a $\$ 1.0$ billion decline in lease financing loans. During the second quarter of 2004, we sold our vehicle leasing portfolio as more fully described in our 2004 Form 10-K.

Loans represented $65 \%$ of average interest-earning assets for both the first three months of 2005 and the first three months of 2004.
Average securities totaled $\$ 16.9$ billion for the first three months of 2005 and $\$ 16.3$ billion for the first three months of 2004 . Securities comprised $25 \%$ of average interestearning assets for the first quarter of 2005 compared with $27 \%$ of average interest-earning assets for the first quarter of 2004.

Funding cost is affected by the volume and type of funding sources that we have as well as the rates that we pay on those sources. Average total deposits were $\$ 53.4$ billion for the first three months of 2005 , an increase of $\$ 6.0$ billion over the first three months of 2004 . The increase in average total deposits was driven primarily by higher certificates of deposit, money market account and noninterest-bearing deposit balances, and by higher Eurodollar deposits. Average total deposits represented $64 \%$ of total sources of funds for the first three months of 2005 and $65 \%$ for the first quarter of 2004 . Average transaction deposits were $\$ 37.0$ billion for the first three months of 2005 compared with $\$ 34.8$ billion for the first three months of 2004.

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Average borrowed funds were $\$ 15.0$ billion for the first three months of 2005 and $\$ 13.1$ billion for the first three months of 2004 . The following contributed to this increase:

- Our issuance of $\$ 500$ million senior bank notes in September 2004, $\$ 500$ million of subordinated bank notes in December 2004 and $\$ 700$ million of senior notes and $\$ 350$ million of senior bank notes in March 2005,
- BlackRock's issuance of $\$ 250$ million of convertible debentures in February 2005, and
- An increase in short-term borrowings to fund asset growth.

These increases were partially offset by Federal Home Loan Bank maturities and senior and subordinated debt maturities during the last nine months of 2004.
Shareholders' equity totaled $\$ 7.6$ billion at March 31, 2005, compared with $\$ 7.5$ billion at December 31, 2004. See the Consolidated Balance Sheet Review section of this Financial Review for additional information.

## BuSiness Segment Highlights

Total business segment earnings for the first quarter of 2005 were $\$ 329$ million compared with $\$ 326$ million for the first quarter of 2004. Total business segment earnings were essentially flat in the comparison as the impact of revenue growth in several of the businesses and disciplined expense management in 2005 was mostly offset by the impact of an $\$ 18$ million after-tax reduction in net gains on institutional loans held for sale. In addition, BlackRock LTIP expenses were included in the first quarter of 2005, but not in the prior year quarter

## Regional Community Banking

Earnings from Regional Community Banking totaled $\$ 121$ million for the first quarter of 2005 compared with $\$ 102$ million for the first quarter of 2004. The $19 \%$ increase in earnings was driven by continued customer and balance sheet growth, reduced noninterest expense and a lower provision for credit losses. Checking relationships as of March 31,2005 grew $5 \%$ compared with March 31, 2004, while total average loans grew $16 \%$ and average demand deposits grew $4 \%$ for the first quarter of 2005 compared with the first quarter of 2004 .

## Wholesale Banking

Earnings from Wholesale Banking were $\$ 110$ million for the first three months of 2005 and $\$ 122$ million for the first three months of 2004. The lower earnings reflected a $\$ 26$ million pretax decrease in net gains on institutional loans held for sale and a $\$ 9$ million lower negative provision for credit losses. Excluding the impact of these factors, results for Wholesale Banking for the first quarter of 2005 reflected higher taxable-equivalent net interest income, disciplined expense management and growth in average loans and deposits compared with the prior year first quarter.

## PNC Advisors

PNC Advisors earned $\$ 28$ million in the first three months of 2005 and $\$ 31$ million in the first three months of 2004. Earnings for the first quarter of 2004 included a $\$ 7$ million after-tax gain recognized from the sale of certain investment consulting activities of the Hawthorn unit. Excluding the impact of this gain, the increase in earnings from the prior year resulted primarily from disciplined expense control and improved operating leverage.

## BlackRock

BlackRock reported earnings of $\$ 47$ million for the first three months of 2005 compared with $\$ 55$ million for the first three months of 2004 . The lower earnings in 2005 were due to nonrecurring pretax expenses of $\$ 9$ million associated with the SSRM acquisition and $\$ 14$ million of pretax LTIP expenses reported in the 2005 quarter, partially offset by higher advisory fees driven by a growing base of assets under management. In addition, results for the first quarter of 2004 included a $\$ 9$ million net income benefit recognized during that quarter associated with the resolution of an audit performed by New York State on state income tax returns filed from 1998 through 2001 . BlackRock's assets under management grew to $\$ 391$ billion at March 31, 2005 compared with $\$ 342$ billion at December 31, 2004, due to the SSRM acquisition and new business.

PNC owns approximately $70 \%$ of BlackRock and we consolidate BlackRock into our financial statements. Accordingly, approximately $30 \%$ of BlackRock's earnings are recognized as minority interest expense in the Consolidated Income Statement. BlackRock financial information included in the Financial Review section of this Report is presented on a stand-alone basis. The market value of our BlackRock shares was approximately $\$ 3.4$ billion at March 31, 2005 while the book value at that date was $\$ .6$ billion.

## PFPC

Earnings from PFPC totaled $\$ 23$ million for the first quarter of 2005 and $\$ 16$ million for the first quarter of 2004. Higher earnings in 2005 were attributable to disciplined expense control and improved operating leverage, as well as strong performance in key PFPC business units in part due to continued business expansion of our existing clients and new business wins. Earnings for the first quarter of 2005 also included a $\$ 6$ million after-tax gain related to the resolution of a client contract dispute and a $\$ 5$ million aftertax charge related to the prepayment of intercompany debt. PFPC's accounting/administration net fund assets increased $11 \%$ and custody fund assets increased $12 \%$ as of March 31, 2005 compared with the balances at March 31, 2004. The increases were driven by new business, asset inflows from existing customers and equity market appreciation.

## Other

Earnings attributable to "Other" for the first quarter of 2005 totaled $\$ 39$ million compared with earnings of $\$ 18$ million in the first quarter of 2004. The increase from the first quarter of 2004 reflected the benefit of the $\$ 45$ million deferred tax liability reversal related to our investment in BlackRock, as described further under "Summary Financial Results," and higher equity management gains in 2005, partially offset by $\$ 9$ million of net securities losses in 2005 compared with $\$ 15$ million of net securities gains in the prior year first quarter. In addition, "Other" for the first quarter of 2004 included the impact of the $\$ 22$ million after-tax gain on the sale of our modified coinsurance contracts.

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## Consolidated Income Statement Review

## Net Interest Income and Net Interest Margin

Changes in net interest income and margin result from the interaction of the volume and composition of earning assets and related yields, interest-bearing liabilities and related rates paid, and noninterest-bearing sources.

See Statistical Information-Average Consolidated Balance Sheet And Net Interest Analysis included on pages 61 and 62 of this Report for additional information.
Taxable-equivalent net interest income totaled $\$ 512$ million for the first quarter of 2005 compared with $\$ 497$ million for the first quarter of 2004 . The increase in taxableequivalent net interest income reflected the impact of higher average earning assets in 2005. Our Consolidated Financial Highlights section included in this Financial Review provides a reconciliation of net interest income as reported under GAAP to net interest income presented on a taxable-equivalent basis.

The net interest margin for the first quarter of 2005 was $3.02 \%$ compared with $3.30 \%$ for the first quarter of 2004. The following factors contributed to the decline in net interest margin:

- Higher balances in the trading account.
- An increase in the average rate paid on deposits of 64 basis points for the first quarter of 2005 compared with the first quarter of 2004. The average rate paid on money market accounts, the largest single component of interest-bearing deposits, increased 99 basis points, reflecting the increase in short-term interest rates that began in mid-2004.
- An increase in the average rate paid on borrowed funds of 102 basis points for the first quarter of 2005 compared with the year ago quarter.

These factors more than offset the effect of higher average yields on securities and loans in 2005.

## provision For Credit Losses

The provision for credit losses decreased $\$ 4$ million, to $\$ 8$ million, for the first quarter of 2005 compared with the first quarter of 2004. The decline in the provision for credit losses in 2005 primarily reflected the continued strong credit quality of the loan portfolio. The improved credit quality reflected both a decline in nonperforming loans and a reduction in problems related to performing credits. The favorable impact of these factors on the provision was partially offset by the impact of total average loan growth in 2005.

See Allowance for Loan And Lease Losses And Unfunded Loan Commitments And Letters Of Credit in the Credit Risk Management portion of the Risk Management section of this Financial Review for additional information regarding factors impacting the provision for credit losses. We expect loan growth to continue to impact the provision during the remainder of 2005 ; however, the provision for credit losses will also be favorably impacted in the second quarter of 2005 by a significant recovery as a result of a litigation settlement.

## NONINTEREST INCOME

## Summary

Noninterest income totaled $\$ 973$ million for the first quarter of 2005 compared with $\$ 911$ million for the first quarter of 2004.
Higher noninterest income for the first quarter of 2005 reflected the following:

- A $\$ 61$ million increase in asset management fees primarily due to BlackRock's acquisition of SSRM,
- An increase of $\$ 27$ million in trading income,
- A $\$ 25$ million increase in equity management gains,
- A $\$ 16$ million increase in fund servicing revenue, and
- A $\$ 10$ million pretax settlement related to a PFPC client contractual matter.

These increases were partially offset by net securities losses in 2005 compared with gains in the prior year and a $\$ 26$ million reduction in net gains on our remaining institutional loans held for sale as the liquidation of this portfolio nears completion.

Noninterest income for the first quarter of 2004 included a $\$ 34$ million pretax gain related to the sale of our modified coinsurance contracts and a $\$ 10$ million pretax gain related to the sale of certain investment consulting activities of the Hawthorn unit of PNC Advisors. Our 2004 Form 10-K more fully describes these two transactions.

## Additional Analysis

Combined asset management and fund servicing fees amounted to $\$ 534$ million for the first quarter of 2005 , an increase of $\$ 77$ million over the prior year first quarter. These increases reflected the impact of the SSRM acquisition and other growth in assets managed and serviced. Assets under management at March 31,2005 totaled $\$ 432$ billion, up $\$ 71$ billion compared with the level at March 31, 2004. The acquisition of SSRM added $\$ 50$ billion of assets under management during the first quarter of 2005. PFPC provided fund accounting/administration services for $\$ 745$ billion of net fund investment assets and provided custody services for $\$ 462$ billion of fund investment assets at March 31 , 2005, compared with $\$ 669$ billion and $\$ 411$ billion, respectively, at March 31, 2004. The increases were driven by new business, asset inflows from existing customers and equity market appreciation.

Service charges on deposits totaled $\$ 59$ million for both the first quarter of 2005 and first quarter of 2004. Although growth has been limited due to our offering of free checking in both the consumer and small business channels, free checking has positively impacted customer and demand deposit growth as well as other consumer-related fees.

First quarter 2005 brokerage fees totaled $\$ 55$ million, a decline of $\$ 3$ million from the first quarter of 2004 primarily due to weaker retail trading.
For the first quarter of 2005 , consumer services fees increased $\$ 3$ million, to $\$ 66$ million, compared with the first quarter of 2004 . Higher fees for 2005 reflected additional fees from debit card transactions primarily due to higher volumes, partially offset by the impact of the sale of certain out-of-footprint ATMs.

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Corporate services revenue totaled $\$ 107$ million for the first three months of 2005 compared with $\$ 125$ million for the first three months of 2004. Net gains in excess of valuation adjustments related to our liquidation of institutional loans held for sale totaled $\$ 2$ million in the first quarter of 2005 compared with $\$ 28$ million for the first quarter of 2004, reflecting the fact that our liquidation of institutional loans held for sale is essentially complete. This decrease was partially offset by the impact of higher fees in 2005 related to capital markets and commercial mortgage servicing activities.

Equity management (private equity) net gains on portfolio investments totaled $\$ 32$ million for the first quarter of 2005 compared with net gains of $\$ 7$ million for the first quarter of 2004.

Net securities losses were $\$ 9$ million for the first quarter of 2005 compared with net securities gains of $\$ 15$ million in the prior year first quarter.
Other noninterest income totaled $\$ 129$ million for the first three months of 2005 compared with $\$ 127$ million for the first three months of 2004 . Other noninterest income typically fluctuates from period to period depending on the nature and magnitude of transactions completed.

Other noninterest income for the first quarter of 2005 included the following:

- Trading revenue included in other noninterest income increased $\$ 27$ million, to $\$ 50$ million, for the first three months of 2005 compared with the prior year. See Trading Risk within the Risk Management section of this Financial Review and Note 3 Trading Activities in the Notes to Consolidated Financial Statements included under Part I, Item 1 of this Report for additional information; and
- A $\$ 10$ million settlement received in connection with a PFPC client contractual matter.

Other noninterest income for the first quarter of 2004 included the $\$ 34$ million gain on the sale of our modified coinsurance contracts and the $\$ 10$ million gain on sale of certain investment consulting activities of the Hawthorn unit referred to above.

## Product Revenue

Wholesale Banking offers treasury management, capital markets, commercial loan servicing and equipment leasing products that are marketed by several businesses across PNC.

Treasury management revenue, which includes fees as well as revenue from customer deposit balances, totaled $\$ 97$ million for the first three months of 2005 and $\$ 88$ million for the first three months of 2004. The increased revenue in 2005 reflected the longer term nature of treasury management deposits, strong deposit growth and a steady increase in business-to-business processing volumes.

Consolidated revenue from capital markets was $\$ 42$ million for the first quarter of 2005 , an increase of $\$ 10$ million compared with the first quarter of 2004. Increases in loan syndication fees and client-related trading revenue drove the increase in capital markets revenue for the first quarter of 2005 compared with the prior year first quarter.

Midland Loan Services offers servicing and technology solutions for the commercial real estate finance industry. Midland's revenue, which includes fees as well as revenue from servicing deposit balances, totaled $\$ 30$ million for the first three months of 2005 and $\$ 25$ million for the first three months of 2004. The revenue growth was driven primarily by growth in the commercial mortgage servicing portfolio and related services.

Consolidated revenue from equipment leasing products was $\$ 18$ million for the first quarter of 2005 and $\$ 21$ million for the first three months of 2004. The decline is due to the interest cost of funding the potential tax exposure on the cross-border leasing portfolio. See Cross-Border Leases and Related Tax and Accounting Matters in the Consolidated Balance Sheet Review section of this Financial Review for further information.

As a component of our advisory services to clients, we provide a select set of insurance products to fulfill specific customer financial needs. Primary insurance offerings include:

- Annuities,
- Credit life,
- Health,
- Disability, and
- Commercial lines coverage.

Client segments served by these insurance solutions include those in PNC Advisors, Regional Community Banking and Wholesale Banking. Insurance products are sold by PNC-licensed insurance agents and through licensed third-party arrangements. We recognized revenue of $\$ 14$ million in the first quarter of 2005 and $\$ 15$ million in the first quarter of 2004

Additionally, through our subsidiary companies, PNC Insurance Corp. and Alpine Indemnity Limited, we act as a reinsurer for credit life and accident and health insurance provided to customers of our subsidiaries. We also write, assume and cede insurance for property, workers' compensation, commercial general liability and automobile liability of PNC and its affiliates.

In the normal course of business PNC Insurance Corp. and Alpine Indemnity Limited maintain insurance reserves for reported claims and for claims incurred but not reported based on actuarial assessments.

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## Noninterest Expense

Total noninterest expense was $\$ 999$ million for the first three months of 2005, an increase of $\$ 104$ million compared with the first three months of 2004. The efficiency ratio was $68 \%$ for the first three months of 2005 compared with $64 \%$ for the first three months of 2004 .

Noninterest expense for the first quarter of 2005 included an increase of $\$ 72$ million in BlackRock operating expenses that reflected the impact of nonrecurring and ongoing costs associated with the SSRM acquisition, along with charges related to the BlackRock LTIP awards. See the discussion under the heading "2002 BlackRock Long-Term Retention and Incentive Plan" in this Financial Review for additional information on the latter expenses.

Noninterest expense for the first three months of 2004 included the following

- Conversion-related and other nonrecurring costs totaling approximately $\$ 10$ million related to our acquisition of United National; and
- A $\$ 6$ million impairment charge on an intangible asset related to the orderly liquidation of a particular fund managed by BlackRock.

Apart from the impact of the items described above, noninterest expense increased $\$ 48$ million, or $5 \%$, in the first quarter of 2005 compared with the same period in 2004 . The higher expenses were driven by increased sales incentives and the increased impact of expensing stock options. See Note 1 Accounting Policies in our Notes To Consolidated Financial Statements under Item 1 of this Report for additional information on our accounting for employee and director stock options.

We expect to record charges of approximately $\$ .11$ per diluted share for conversion-related and other nonrecurring costs over the course of the Riggs acquisition integration, the majority of which will be incurred in the second quarter of 2005.

Average full-time equivalent employees totaled approximately 23,800 in the first three months of 2005 and 2004. An increase for BlackRock was offset by a decrease for Regional Community Banking.

## EFFECTIVE TAX RATE

Our effective tax rate for the first quarter of 2005 was $23.7 \%$ compared with $32.7 \%$ for the first quarter of 2004. The decrease in the effective rate for the first three months of 2005 was primarily attributable to the impact of the reversal of deferred tax liabilities in connection with the transfer of our ownership in BlackRock as discussed under "Summary Financial Results" in this Report and under Note 2 Acquisitions included in the Notes To Consolidated Financial Statements in Item 1 of this Report. This transaction reduced our first quarter 2005 tax provision by $\$ 45$ million. The effective tax rate for the first quarter of 2004 was favorably impacted by the $\$ 9$ million tax benefit recorded in that period as a result of resolving a BlackRock New York State audit.

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## Consolidated Balance Sheet Review

## BaLance Sheet Data

| In millions | $\begin{gathered} \text { March } 31 \\ 2005 \end{gathered}$ | $\begin{gathered} \text { December } 31 \\ 2004 \end{gathered}$ |
| :---: | :---: | :---: |
| Assets |  |  |
| Loans, net of unearned income | \$44,674 | \$ 43,495 |
| Securities available for sale and held to maturity | 18,449 | 16,761 |
| Loans held for sale | 2,067 | 1,670 |
| Other | 18,169 | 17,797 |
|  |  |  |
| Total assets | \$83,359 | \$ 79,723 |
| Liabilities |  |  |
| Funding sources | \$69,683 | \$ 65,233 |
| Other | 5,565 | 6,513 |
| Total liabilities | 75,248 | 71,746 |
| Minority and noncontrolling interests in consolidated entities | 532 | 504 |
| Total shareholders' equity | 7,579 | 7,473 |
| Total liabilities, minority and noncontrolling interests, and shareholders' equity | \$83,359 | \$ 79,723 |

Our Consolidated Balance Sheet is presented in Part I, Item 1 on page 40 of this Report.
Higher total assets at March 31, 2005 compared with the balance at December 31, 2004 were driven by loan growth resulting from continued improvements in market loan demand and higher securities balances that reflected short-term investing opportunities.

An analysis of changes in certain balance sheet categories follows.

## Loans, Net OF Unearned Income

Loans increased $\$ 1.2$ billion, to $\$ 44.7$ billion at March 31, 2005, compared with the balance at December 31, 2004. Improvements in market loan demand, in addition to targeted sales efforts across our banking businesses, drove the increase in total loans.

## Details Of Loans

| In millions | $\begin{gathered} \text { March } 31 \\ 2005 \end{gathered}$ | $\begin{gathered} \text { December } 31 \\ 2004 \end{gathered}$ |  |
| :---: | :---: | :---: | :---: |
| Commercial |  |  |  |
| Retail/wholesale | \$ 5,236 | \$ | 4,961 |
| Manufacturing | 4,327 |  | 3,944 |
| Other service providers | 1,820 |  | 1,787 |
| Real estate related | 2,179 |  | 2,104 |
| Financial services | 1,308 |  | 1,145 |
| Health care | 560 |  | 560 |
| Other | 3,043 |  | 2,937 |
| Total commercial | 18,473 |  | 17,438 |
|  | - |  |  |
| Commercial real estate |  |  |  |
| Real estate projects | 1,404 |  | 1,460 |
| Mortgage | 521 |  | 520 |
|  | - |  |  |
| Total commercial real estate | 1,925 |  | 1,980 |
|  | - |  |  |
| Equipment lease financing | 3,719 |  | 3,907 |
|  | - |  |  |
| Total commercial lending | 24,117 |  | 23,325 |
|  | - |  |  |
| Consumer |  |  |  |
| Home equity | 12,968 |  | 12,734 |
| Automobile | 854 |  | 836 |
| Other | 1,953 |  | 2,036 |
| Total consumer | 15,775 |  | 15,606 |
|  | - |  |  |
| Residential mortgage | 5,007 |  | 4,772 |
| Vehicle lease financing | 158 |  | 189 |
| Other | 489 |  | 505 |
| Unearned income | (872) |  | (902) |
| Total, net of unearned income | \$44,674 | \$ | 43,495 |
|  | - |  |  |
| Supplement Loan Information |  |  |  |
| Loans excluding conduit | \$42,479 | \$ | 41,243 |
| Market Street Funding Corporation conduit | 2,195 |  | 2,252 |
|  | - |  |  |
| Total loans | \$44,674 | \$ | 43,495 |

As the table above indicates, the loans that we hold continued to be diversified among numerous industries and types of businesses. The loans that we hold are also diversified across the geographic areas where we do business.

## Commercial Lending Exposure (a)(b)

|  | $\begin{gathered} \text { March } 31 \\ 2005 \end{gathered}$ | $\begin{gathered} \text { December } 31 \\ 2004 \end{gathered}$ |
| :---: | :---: | :---: |
| Investment grade or equivalent |  |  |
| \$50 million or greater | 16\% | 16\% |
| \$25 million to < \$50 million | 16\% | 16\% |
| <\$25 million | 15\% | 15\% |
| Non-investment grade |  |  |
| \$50 million or greater | 2\% | 2\% |
| \$25 million to < \$50 million | 11\% | 11\% |
| <\$25 million | 40\% | 40\% |
| Total | 100\% | 100\% |

(a) These statistics exclude the loans of Market Street Funding Corporation. The facilities extended by Market Street represent pools of granular obligations, structured to avoid excessive concentration of credit risk such that they attract an investment grade rating.
(b) Exposure represents the sum of all loans, leases, commitments and letters of credit.

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## Net Unfunded Credit Commitments

| In millions | $\begin{gathered} \text { March } 31 \\ 2005 \end{gathered}$ | $\begin{gathered} \text { December } 31 \\ 2004 \end{gathered}$ |
| :---: | :---: | :---: |
| Commercial | \$20,892 | \$ 20,969 |
| Consumer | 8,020 | 7,655 |
| Commercial real estate | 1,160 | 1,199 |
| Education loans | 32 | 279 |
| Lease financing | 178 | 162 |
| Other | 44 | 42 |
| Total | \$30,326 | \$ 30,306 |

Commitments to extend credit represent arrangements to lend funds or provide liquidity subject to specified contractual conditions. Commercial commitments are reported net of participations, assignments and syndications, primarily to financial institutions, totaling $\$ 6.1$ billion at March 31,2005 and $\$ 6.7$ billion at December 31 , 2004.

The increase in consumer net unfunded commitments at March 31, 2005 compared with the balance at December 31, 2004 was primarily due to net unfunded commitments related to growth in home equity loans.

Unfunded credit commitments related to Market Street totaled $\$ 950$ million March 31, 2005 and $\$ 962$ million at December 31, 2004 and are included in the preceding table primarily within the "Commercial" and "Consumer" categories. See the Off-Balance Sheet Arrangements And Consolidated VIEs section of this Financial Review and Note 9 Variable Interest Entities in the Notes to Consolidated Financial Statements in Part I, Item 1 of this Report for further information regarding Market Street.

In addition to credit commitments, our net outstanding standby letters of credit totaled $\$ 3.6$ billion at March 31, 2005 and $\$ 3.7$ billion at December 31, 2004. Standby letters of credit commit us to make payments on behalf of our customers if specified future events occur.

## Cross-Border Leases and Related Tax and Accounting Matters

The equipment lease portfolio totaled $\$ 3.7$ billion at March 31, 2005 and included approximately $\$ 1.7$ billion of cross-border leases. Cross-border leases are primarily leveraged leases of equipment located in foreign countries, primarily in western Europe and Australia. We no longer enter into cross-border lease transactions.

Aggregate residual value at risk on the total commercial lease portfolio at March 31, 2005 was $\$ 1.1$ billion. We have taken steps to mitigate $\$ .6$ billion of this residual risk, including residual value insurance coverage with third parties, third party guarantees, and other actions. Approximately $\$ .5$ billion of this risk was unmitigated at March 31 , 2005.

The American Jobs Creation Act of 2004 ("AJCA") limits the tax deductions that may be taken in a given year related to certain lease transactions, including the types of crossborder lease transactions that we have previously entered into. However, AJCA impacts only cross-border lease transactions entered into after March 12, 2004. All of our crossborder lease transactions were entered into prior to this date and are therefore not affected by AJCA. While only transactions entered into after March 12, 2004 are specifically impacted, AJCA is clear that no inference should be drawn as to the proper tax treatment of transactions entered into on or before this date. Thus, the tax treatment of existing transactions is still subject to challenge by the IRS.

As part of the audit of our 1998-2000 consolidated federal income tax returns, the IRS has proposed adjustments to several of our cross-border lease transactions.
The proposed adjustments would reverse the tax treatment of these transactions as we reported them on our filed tax returns. We believe the method used to report these transactions is supported by appropriate tax law and intend to pursue resolution of the matter through the appropriate IRS administrative appeal remedies. While we cannot predict with certainty the result of pursuing the administrative appeal remedies, any resolution would most likely involve a change in the timing of tax deductions which, in turn, depending on the exact resolution, could significantly impact the economics of these transactions. The IRS is also beginning an audit of our 2001-2003 consolidated federal income tax returns. We expect them to again propose adjustments to the cross-border lease transactions referred to above as well as to new cross-border lease transactions entered in those years.

Even though we intend to pursue resolution with the IRS through administrative appeal remedies, it is possible we will be unable to reach a settlement. If we are unable to reach settlement, we will evaluate other options, including litigation. There is, of course, no guarantee as to the outcome of litigation. We believe our reserves for these exposures were adequate at March 31, 2005.

Further, the Financial Accounting Standards Board ("FASB") has begun to consider whether any change in the timing of tax benefits associated with these transactions should result in a recalculation under Statement of Financial Accounting Standards No. ("SFAS") 13, "Accounting for Leases," and whether a lessor should re-evaluate the classification of a leveraged lease when a recalculation of the lease is performed. In March 2005, the FASB directed its staff to issue a proposed Staff Position on this issue. If the FASB ultimately decides companies must recalculate and re-evaluate leveraged lease classification, a cumulative adjustment in the period of change which could be material and future adjustments to earnings could be required. However, under the leverage leasing accounting rules, any reductions in earnings would be recovered in future years over the remaining lives of the leases.

In addition to the transactions referred to above, two lease-to-service contract transactions that we were party to were structured as partnerships for tax purposes. We have been informed that the partnerships are under audit by the IRS. However, we do not believe that our exposure from these transactions is material to our consolidated results of operations or financial position.

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## Securities

## Details Of Securities

| In millions | Amortized Cost |  | Fair <br> Value |  |
| :---: | :---: | :---: | :---: | :---: |
| March 31, 2005 (a) |  |  |  |  |
| SECURITIES AVAILABLE FOR SALE |  |  |  |  |
| Debt securities |  |  |  |  |
| U.S. Treasury and government agencies | \$ | 4,893 | \$ | 4,830 |
| Mortgage-backed |  | 11,397 |  | 11,230 |
| Commercial mortgage-backed |  | 1,026 |  | 1,000 |
| Asset-backed |  | 1,036 |  | 1,026 |
| State and municipal |  | 172 |  | 171 |
| Other debt |  | 34 |  | 34 |
| Corporate stocks and other |  | 158 |  | 158 |
| Total securities available for sale |  | 18,716 |  | 18,449 |
|  |  | [ |  |  |
| December 31, 2004 |  |  |  |  |
| SECURITIES AVAILABLE FOR SALE |  |  |  |  |
| Debt securities |  |  |  |  |
| U.S. Treasury and government agencies | \$ | 4,735 | \$ | 4,722 |
| Mortgage-backed |  | 8,506 |  | 8,433 |
| Commercial mortgage-backed |  | 1,380 |  | 1,370 |
| Asset-backed |  | 1,910 |  | 1,901 |
| State and municipal |  | 175 |  | 176 |
| Other debt |  | 33 |  | 33 |
| Corporate stocks and other |  | 123 |  | 125 |
| Total securities available for sale | \$ | 16,862 |  | 16,760 |
|  |  | - |  |  |
| SECURITIES HELD TO MATURITY |  |  |  |  |
| Debt securities |  |  |  |  |
| Asset-backed | \$ | 1 | \$ | 1 |
|  |  | - |  | - |
| Total securities held to maturity | \$ | 1 | \$ | 1 |

(a) Securities held to maturity at March 31, 2005 were less than $\$ 1$ million.

Securities represented $22 \%$ of total assets at March 31, 2005 and $21 \%$ of total assets at December 31, 2004. The increase in total securities compared with December 31, 2004 was primarily due to an increase in mortgage-backed securities, over half of which was in floating-rate securities, partially offset by decreases in commercial mortgage-backed and asset-backed securities.

At March 31, 2005, the securities available for sale balance included a net unrealized loss of $\$ 267$ million, which represented the difference between fair value and amortized cost. The comparable amount at December 31, 2004 was a net unrealized loss of $\$ 102$ million. The impact of increases in interest rates during the first quarter of 2005 was reflected in the higher net unrealized loss position at March 31, 2005.

The fair value of securities available for sale decreases when interest rates increase and vice versa. Further increases in interest rates after March 31 , 2005, if sustained, will adversely impact the fair value of securities available for sale going forward compared with the balance at March 31, 2005. Net unrealized gains and losses in the securities available for sale portfolio are included in shareholders' equity as accumulated other comprehensive income or loss, net of tax.

During April 2005, the front-end of the yield curve rallied to a lesser extent than did intermediate-term interest rates. We expected that this market movement was not reflective of a potential rise in short-term interest rates given recent inflation trends and the expected Federal Open Market Committee tightening action on May 3, 2005.

As a result, in late April 2005, we performed a balance sheet review and decided to adjust our securities and other earning assets positions to address the following objectives:

- Further reduce exposure to an anticipated rise in short-term interest rates, and
- Improve future net interest income levels without adding to duration risk.

To achieve these objectives, in late April and early May 2005, we sold $\$ 2.1$ billion of securities available for sale and terminated $\$ 1.0$ billion of resale agreements that were most sensitive to extension risk due to rising short-term interest rates. We also purchased $\$ 2.1$ billion of securities with higher yields and lower extension risk. These transactions resulted in realized net securities and other losses of approximately $\$ 31$ million, which will be included in our results of operations for the second quarter of 2005 .

The expected weighted-average life of securities available for sale was 3 years and 3 months at March 31, 2005 and 2 years and 8 months at December 31, 2004.
We estimate the effective duration of securities available for sale is 2.3 years for an immediate 50 basis points parallel increase in interest rates and 1.9 years for an immediate 50 basis points parallel decrease in interest rates.

## Loans Held For Sale

Education loans held for sale totaled $\$ 1.5$ billion at March 31, 2005 and $\$ 1.1$ billion at December 31, 2004 and represented the majority of our loans held for sale at each date. We classify substantially all of our education loans as loans held for sale. Generally, we sell education loans when the loans are placed into repayment status. Gains on sales of education loans are reflected in the Other noninterest income line item in our Consolidated Income Statement and in the results for the Regional Community Banking business segment.
Our liquidation of institutional loans held for sale resulted in net gains in excess of valuation adjustments of $\$ 2$ million in the first quarter of 2005 and $\$ 28$ million in the first quarter of 2004. These gains are reflected in the Corporate Services line item in our Consolidated Income Statement and in the results of the Wholesale Banking business segment. As the liquidation of institutional loans held for sale is essentially complete, any additional gains in the future will be minimal.

## OTHER ASSETS

The increase of $\$ .4$ billion in "Assets-Other" in the preceding "Balance Sheet Data" table includes the impact of an increase in goodwill and other intangible assets. Goodwill and other intangible assets recorded in connection with the first quarter 2005 SSRM acquisition totaled $\$ 258$ million. See Note 7 Goodwill And Other Intangible Assets for further information.

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## Capital and Funding Sources

## Details Of Funding Sources

| In millions | $\begin{gathered} \text { March } 31 \\ 2005 \end{gathered}$ | $\begin{gathered} \text { December } 31 \\ 2004 \end{gathered}$ |
| :---: | :---: | :---: |
| Deposits |  |  |
| Money market | \$22,009 | \$ 21,250 |
| Demand | 15,646 | 15,996 |
| Retail certificates of deposit | 10,686 | 9,969 |
| Savings | 2,821 | 2,851 |
| Other time | 1,024 | 833 |
| Time deposits in foreign offices | 2,983 | 2,370 |
|  |  | - |
| Total deposits | 55,169 | 53,269 |
|  | - |  |
| Borrowed funds |  |  |
| Federal funds purchased | 995 | 219 |
| Repurchase agreements | 2,077 | 1,376 |
| Bank notes and senior debt | 3,662 | 2,383 |
| Subordinated debt | 3,988 | 4,050 |
| Commercial paper | 2,381 | 2,251 |
| Other borrowed funds | 1,411 | 1,685 |
|  | - |  |
| Total borrowed funds | 14,514 | 11,964 |
|  | - |  |
| Total | \$69,683 | \$ 65,233 |

The increase in deposits during the first quarter of 2005 reflected the impact of deposit retention and sales efforts that drove growth. Higher borrowed funds at March 31 , 2005 were driven in part by PNC's issuance of $\$ 700$ million of senior debt and $\$ 350$ million of senior bank notes in March 2005, BlackRock's $\$ 250$ million convertible debenture issuance in February 2005 in connection with the SSRM acquisition, and higher short-term borrowings to fund asset growth.

## Capital

We manage our capital position by making adjustments to our balance sheet size and composition, issuing debt and equity instruments, making treasury stock transactions, maintaining dividend policies and retaining earnings.

The increase of $\$ .1$ billion, to $\$ 7.6$ billion, in total shareholders' equity at March 31, 2005 compared with December 31, 2004 was primarily attributable to the retention of earnings in anticipation of the pending acquisition of Riggs. Partially offsetting this increase was a decline in the fair value of securities available for sale due to the impact of rising interest rates in 2005 . These fair value changes are captured in the accumulated other comprehensive income (loss) component of shareholders' equity. See Note 14 Shareholders' Equity And Comprehensive Income in the Notes To Consolidated Financial Statements in Item 1 of this Report for additional information.

Common shares outstanding at March 31, 2005 were 282.8 million, an increase of . 2 million over December 31, 2004.
As of February 16,2005 , our prior common stock repurchase program was terminated, and a new program to purchase up to 20 million shares was authorized. This program will remain in effect until fully utilized or until modified, superseded or terminated. We purchased .5 million common shares during the first quarter of 2005 at a total cost of $\$ 26$ million. The extent and timing of additional share repurchases under the 2005 program will depend on a number of factors including, among others, market and general economic conditions, economic and regulatory capital considerations, alternative uses of capital, and the potential impact on our credit rating. The pending acquisition of Riggs will continue to restrict share purchases over the remainder of 2005.

## Risk-Based Capital

| Dollars in millions | $\begin{gathered} \text { March } 31 \\ 2005 \end{gathered}$ | $\begin{gathered} \text { December } 31 \\ 2004 \end{gathered}$ |  |
| :---: | :---: | :---: | :---: |
| Capital components |  |  |  |
| Shareholders' equity |  |  |  |
| Common | \$ 7,570 | \$ | 7,465 |
| Preferred | 8 |  | 8 |
| Trust preferred capital securities (a) | 1,194 |  | 1,194 |
| Minority interest | 257 |  | 226 |
| Goodwill and other intangibles | $(3,331)$ |  | $(3,112)$ |
| Net unrealized securities losses | 171 |  | 66 |
| Net unrealized losses (gains) on cash flow hedge derivatives | 8 |  | (6) |
| Equity investments in nonfinancial companies | (48) |  | (32) |
| Other, net | (12) |  | (15) |
|  | - |  | - |
| Tier 1 risk-based capital | 5,817 |  | 5,794 |
| Subordinated debt | 1,874 |  | 1,924 |
| Eligible allowance for credit losses | 679 |  | 683 |
| Other, net |  |  |  |
| Total risk-based capital | \$ 8,370 | \$ | 8,401 |
|  | - |  | - |
| Assets |  |  |  |
| Risk-weighted assets, including off-balance sheet instruments and market risk equivalent assets | \$66,687 | \$ | 64,539 |
| Adjusted average total assets | 80,165 |  | 75,757 |
| Capital ratios |  |  |  |
|  | 8.7\% |  | 9.0\% |
| Touall risektased | 12.6 |  | 13.0 |

(a) See Note 18 Capital Securities Of Subsidiary Trusts in the Notes to Consolidated Financial Statements in our 2004 Form 10-K regarding the deconsolidation of trust preferred securities at December 31, 2003 under GAAP. However, these securities remained a component of Tier 1 risk-based capital at March 31, 2005 and December 31, 2004 based upon guidance provided to bank holding companies from the Federal Reserve.

The access to, and cost of, funding new business initiatives including acquisitions, the ability to engage in expanded business activities, the ability to pay dividends, the level of deposit insurance costs, and the level and nature of regulatory oversight depend, in part, on a financial institution's capital strength. The declines in the capital ratios at March 31,2005 compared with the ratios at December 31, 2004 were primarily caused by the addition of goodwill and other intangibles associated with the SSRM acquisition. We expect a further decline in these ratios as a result of the Riggs acquisition. At March 31, 2005, each of our banking subsidiaries was considered "well-capitalized" based on regulatory capital ratio requirements.

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## Off-Balance Sheet Arrangements and Consolidated VIEs

We engage in a variety of activities that involve unconsolidated entities or that are otherwise not reflected in our Consolidated Balance Sheet that are generally referred to as "off-balance sheet arrangements." Further information on these types of activities is included in Note 17 Commitments and Guarantees included in the Notes To Consolidated Financial Statements in Item 1 of this Report.

As discussed in our 2004 Form 10-K, we are involved with various entities in the normal course of business that may be deemed to be variable interest entities (VIEs). We consolidated certain VIEs effective in 2004 and 2003 for which we were determined to be the primary beneficiary. These consolidated VIEs and relationships with PNC are described in our 2004 Form 10-K under this same heading in Part I, Item 7 and in Note 2 Variable Interest Entities in the Notes To Consolidated Financial Statements included in Part II, Item 8 of that Report.

At March 31, 2005, the aggregate assets and debt of VIEs that we have consolidated in our financial statements are as follows:

## Consolidated VIEs - PNC Is Primary Beneficiary

| In millions | Aggregate Assets | $\underset{\text { Debt }}{\text { Aggregate }}$ |
| :---: | :---: | :---: |
| March 31, 2005 |  |  |
| Market Street Funding Corporation | \$ 2,199 | \$ 2,199 |
| Partnership interests in low income housing projects | 496 | 496 |
| Other | 10 | 7 |
| Total consolidated VIEs | \$ 2,705 | \$ 2,702 |
|  | - |  |
| December 31, 2004 |  |  |
| Market Street Funding Corporation | \$ 2,167 | \$ 2,167 |
| Partnership interests in low income housing projects | 504 | 504 |
| Other | 13 | 10 |
| Total consolidated VIEs | \$ 2,684 | \$ 2,681 |

We also hold significant variable interests in other VIEs that have not been consolidated because we are not considered the primary beneficiary. Information on these VIEs follows:

## Non-Consolidated VIEs - Significant Variable Interests


(a) Held by BlackRock.
(b) Includes both PNC's risk of loss and BlackRock's risk of loss, limited to PNC's ownership interest in BlackRock.

The increase in collateralized debt obligations at March 31, 2005 compared with December 31, 2004 reflected the impact of BlackRock's acquisition of SSRM.
We also have subsidiaries that invest in and act as the investment manager for a private equity fund that is organized as a limited partnership as part of our equity management activities. The fund invests in private equity investments to generate capital appreciation and profits. As permitted by FIN 46, we have deferred applying the provisions of the interpretation for this entity pending further action by the FASB. Information on this entity follows:

## Investment Company Accounting - Deferred Application

| In millions | AggregateAssets |  | Aggregate Equity |  | PNC Risk of Loss |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| March 31, 2005 |  |  |  |  |  |  |
| Private Equity Fund | \$ | 96 | \$ | 96 | \$ | 24 |
| December 31, 2004 |  |  |  |  |  |  |
| Private Equity Fund | \$ | 78 | \$ | 76 | \$ |  |

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## REVIEW OF BUSINESSES

We operate five major businesses engaged in providing banking, asset management and global fund processing services. Banking businesses include regional community banking (consumer/small business), wholesale banking (corporate/institutional) and wealth management.

Our treasury management activities, which include cash and investment management, receivables management, disbursement services and global trade services; capital markets products, which include foreign exchange, derivatives and loan syndications; commercial loan servicing; and equipment leasing products are offered through Wholesale Banking and marketed by several businesses across PNC.

Results of individual businesses are presented based on our management accounting practices and our management structure. There is no comprehensive, authoritative body of guidance for management accounting equivalent to GAAP; therefore, the financial results of individual businesses are not necessarily comparable with similar information for any other company. We refine our methodologies from time to time as our management accounting practices are enhanced and our businesses change. Financial results are presented, to the extent practicable, as if each business operated on a stand-alone basis.

Our capital measurement methodology is based on the concept of economic capital for Regional Community Banking, Wholesale Banking, PNC Advisors and PFPC. However, we have increased the capital assigned to Regional Community Banking to $6 \%$ of funds to reflect the capital required for well-capitalized banks and to approximate market comparables for this business. The capital for BlackRock reflects legal entity shareholders' equity consistent with BlackRock's separate public financial statement disclosures.

We have allocated the allowance for loan and lease losses and unfunded loan commitments and letters of credit based on our assessment of risk inherent in the loan portfolios. Our allocation of the costs incurred by operations and other support areas not directly aligned with the businesses is primarily based on the use of services.

Total business segment financial results differ from total consolidated results. The impact of these differences is primarily reflected in minority interest in income of BlackRock and in the "Other" category in the Results of Businesses - Summary table that follows. "Other" includes residual activities that do not meet the criteria for disclosure as a separate reportable business, such as asset and liability management activities, related net securities gains or losses, equity management activities, differences between business segment performance reporting and financial statement reporting (GAAP), corporate overhead and intercompany eliminations. Business segment results, including intersegment revenues, are included in Note 16 Segment Reporting included in the Notes To Consolidated Financial Statements under Part I, Item 1 of this Report.
"Other Information" included in the tables that follow is presented as of period end, except for the following, which represent amounts for the periods presented: net charge-offs and the related annualized net charge-off ratio; home equity portfolio credit statistics; gains on sales of education loans; average small business deposits; consolidated revenue from Treasury management, Capital markets, Midland Loan Services and equipment leasing; and average full-time equivalent employees (FTEs). FTE statistics as reported by business reflect staff directly employed by the respective businesses and exclude corporate and shared services employees. Prior period FTE amounts generally are not restated for organizational changes.

## Results of BuSinesses - Summary

| Three months ended March 31 - dollars in millions | Earnings |  | Revenue |  | Return on Capital (b) |  | Average Assets (c) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2005 | 2004 | 2005 | 2004 | 2005 | 2004 | 2005 | 2004 |
| - |  |  |  |  | - | - |  |  |
| Banking businesses |  |  |  |  |  |  |  |  |
| Regional Community Banking | \$121 | \$102 | \$ 506 | \$ 501 | 20\% | 17\% | \$22,970 | \$20,792 |
| Wholesale Banking | 110 | 122 | 312 | 317 | 26 | 26 | 24,084 | 21,847 |
| PNC Advisors | 28 | 31 | 156 | 170 | 38 | 38 | 2,879 | 2,660 |
|  | - | - | - | - |  |  |  |  |
| Total banking businesses | 259 | 255 | 974 | 988 |  |  | 49,933 | 45,299 |
|  | - | - | - | - |  |  | - | - |
| Asset management and fund processing businesses |  |  |  |  |  |  |  |  |
| BlackRock | 47 | 55 | 250 | 182 | 23 | 31 | 1,494 | 909 |
| PFPC | 23 | 16 | 230 | 203 | 35 | 23 | 2,264 | 1,979 |
|  | - | - | - | - |  |  | - |  |
| Total asset management and fund processing businesses | 70 | 71 | 480 | 385 |  |  | 3,758 | 2,888 |
|  | - | - | - | - |  |  | - |  |
| Total business segment earnings | 329 | 326 | 1,454 | 1,373 |  |  | 53,691 | 48,187 |
| Minority interest in income of BlackRock | (14) | (16) |  |  |  |  |  |  |
| Other | 39 | 18 | 31 | 35 |  |  | 29,671 | 24,836 |
|  | - | - | - | - |  |  |  |  |
| Total consolidated (a) | \$354 | \$328 | \$1,485 | \$1,408 | 19 | 19 | \$83,362 | \$73,023 |

(a) Business revenue is presented on a taxable-equivalent basis except for PFPC, which is presented on a book (GAAP) basis. A reconciliation of total consolidated revenue on a book basis to total consolidated revenue on a taxable equivalent basis follows:

| Three months ended March 31 - in millions | 2005 | 2004 |
| :---: | :---: | :---: |
| Total consolidated revenue, book (GAAP) basis | \$1,479 | \$1,405 |
| Taxable-equivalent adjustment | 6 | 3 |
| Total consolidated revenue, taxable-equivalent basis | \$1,485 | \$1,408 |

(b) Percentages for BlackRock reflect return on equity.
(c) Period-end balances for BlackRock.

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## Regional Community Banking(Unaudited)

| Three months ended March 31 Taxable-equivalent basis | 2005 |  | 2004 |  |
| :---: | :---: | :---: | :---: | :---: |
| Dollars in millions |  |  |  |  |
| Income Statement |  |  |  |  |
| Net interest income | \$ | 341 | \$ | 333 |
| Noninterest income |  |  |  |  |
| Service charges on deposits |  | 57 |  | 57 |
| Investment products |  | 28 |  | 29 |
| Other |  | 80 |  | 82 |
| Total noninterest income |  | 165 |  | 168 |
|  |  |  |  |  |
| Total revenue |  | 506 |  | 501 |
| Provision for credit losses |  | 14 |  | 29 |
| Noninterest expense |  |  |  |  |
| Compensation and employee benefits |  | 128 |  | 136 |
| Net occupancy and equipment |  | 66 |  | 68 |
| Other |  | 105 |  | 108 |
| Total noninterest expense |  | 299 |  | 312 |
|  |  | - |  |  |
| Pretax earnings |  | 193 |  | 160 |
| Income taxes |  | 72 |  | 58 |
| Earnings | \$ | 121 | \$ | 102 |



## PERFORMANCE RATIOS

| Return on capital | 20\% |  |  | 17\% |
| :---: | :---: | :---: | :---: | :---: |
| Noninterest income to total revenue |  | 33 |  | 34 |
| Efficiency |  | 59 |  | 62 |
| Three months ended March 31 Dollars in millions | 2005 |  | 2004 |  |
| OTHER INFORMATION |  |  |  |  |
| Total nonperforming assets (a)(b) | \$ | 84 | \$ | 75 |
| Net charge-offs (b) | \$ | 14 | \$ | 32 |
| Annualized net charge-off ratio (b) |  | .29\% |  | .77\% |
| Home equity portfolio credit statistics: |  |  |  |  |
| \% of first lien positions |  | 51\% |  | 50\% |
| Weighted average loan-to-value ratios |  | 71\% |  | 72\% |


| Weighted average FICO scores |  | 716 |  | 713 |
| :---: | :---: | :---: | :---: | :---: |
| Loans 90 days past due | .20\% |  | .23\% |  |
| Gains on sales of education loans (c) | \$ |  |  |  |
| Average FTE staff |  | 9,886 |  | 10,379 |
| ATMs |  | 3,610 |  | 3,486 |
| Branches |  | 770 |  | 769 |
| Consumer and small business checking relationships |  | 1,000 |  | 1,679,000 |
| Consumer DDA households using online banking |  | 3,000 |  | 637,000 |
| \% of consumer DDA households using online banking |  | 47\% |  | 42\% |
| Consumer DDA households using online bill payment |  | 1,000 |  | 102,000 |
| \% of consumer DDA households using online bill payment |  | 8\% |  | 7\% |
| Small business deposits: |  |  |  |  |
| Noninterest-bearing | \$ | 4,086 | \$ | 3,756 |
| Interest-bearing | \$ | 1,556 | \$ | 1,651 |
| Money market | \$ | 2,630 | \$ | 2,510 |
| Certificates of deposit | \$ | 352 | \$ | 324 |

(a) Includes nonperforming loans of $\$ 74$ million at March 31, 2005 and $\$ 64$ million at March 31, 2004.
(b) During the first quarter of 2004, management changed its policy for recognizing charge-offs on smaller nonperforming commercial loans. This change resulted in the recognition of an additional $\$ 24$ million of gross charge-offs for the first quarter of 2004.
(c) Included in "Other noninterest income" above.

Regional Community Banking earnings were $\$ 121$ million for the first quarter of 2005 compared with $\$ 102$ million for the same period in 2004 . The $19 \%$ increase in earnings over last year was driven by continued growth in the business, a reduction in expenses and a lower provision for credit losses. Performance highlights for Regional Community Banking for the first quarter of 2005 include:

- Checking account relationships increased 5\% over 2004. The increases in customer relationships and balances reflected account acquisition and improved customer retention in the consumer and small business banking customer segments.
- Expenses decreased and the efficiency ratio improved relative to 2004 levels. Rigorous expense management has provided opportunity for further investment in front line areas including additional distribution points and sales related positions.
- Average loans for the first quarter of 2005 increased $\$ 2.6$ billion or $16 \%$ over 2004 levels due to consumer home equity loan demand and successful execution of our small business banking growth strategy.
- Total deposit balances continued to grow in the first quarter of 2005. Customer demand for certificates of deposit and money market products increased this quarter over fourth quarter 2004 due to the current rising interest rate environment.


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- We continued to take actions to optimize our branch network. During the first quarter, the bank opened one stand-alone and 4 in-store branches in attractive growth markets. In addition, nine branches were either relocated or consolidated to more efficiently serve existing markets.
- The percentage of our customers banking with us online continued to increase. As of March 31, 2005, 47\% of our consumer checking relationships were utilizing webbased banking options compared with $42 \%$ a year earlier. Online bill payers increased $28 \%$ over the prior year.

Total revenue for the first quarter of 2005 was $\$ 506$ million compared with $\$ 501$ million for the same period last year. Taxable-equivalent net interest income of $\$ 341$ million increased by $\$ 8$ million or $2 \%$ due to the growth in loan and deposit balances. Factors limiting net interest income growth include a narrower spread between loan yields and deposit costs and an additional day of net interest reported in 2004, a leap year.

Noninterest income in the first quarter declined by $\$ 3$ million from the same period in 2004 . Fee income growth has been hindered by our offering of free checking in both the consumer and small business segments. Although it has reduced our service fees, free checking has positively impacted customer and demand deposit growth. Commensurate with the growth in checking account relationships, we experienced increases in other consumer checking related fee revenue, mainly debit card related income. The benefits of this growth were offset by lower gains on sales of assets (including one branch sale), a decline in investment revenues generated from annuity sales and a reduction in ATM surcharge revenue relating to the strategic decision to reduce the out-of-footprint ATM network. ATM surcharge revenue will continue to be under pressure as consumers increase the percentage of non-cash payment methods, such as debit card transactions.

The first quarter 2005 provision for credit losses decreased by $\$ 15$ million from the first quarter of 2004. The smaller provision was driven by management's decision to change the charge-off policy for commercial loans less than $\$ 250,000$ in the first quarter of 2004 . There was a one-time impact associated with this policy change. Overall credit quality indicators were stable. Provisions for loan charge-offs are expected to increase commensurate with loan growth in 2005.

Noninterest expenses in the first quarter of 2005 were $\$ 299$ million, $\$ 13$ million lower than the same period last year. Expenses were down $\$ 3$ million after taking into account the $\$ 10$ million of conversion related and other nonrecurring costs associated with the United acquisition last year. We are focused on increasing efficiency while continuing to invest in the business through the build-out of our branch network and expansion of the sales force. Overall, the investments in front line areas were offset by various expense initiatives and the continual reduction in the expense base associated with the United National acquisition.

We have adopted a relationship-based lending strategy to target homeowners, small businesses and auto dealerships while seeking to maintain a moderate risk profile in the loan portfolio.

- Home equity loans grew by $\$ 2.4$ billion or $25 \%$ on average for 2005 compared with the prior year. The increase is primarily attributable to the strength in loan demand throughout 2004 that has continued into the first quarter of 2005 . We have noticed that consumer loan demand is starting to slow with the rise in interest rates that began last year; conversely, loan prepayments have also declined in recent months.
- Average commercial loans have grown $12 \%$ on the strength of increased loan demand from existing customers and an increase in the rate of small business customer acquisition.
- Floor plan and indirect loan portfolios grew $7 \%$ and $15 \%$ respectively over 2004 levels due to managed increases in our dealer portfolio through expanded relationships and higher dealer inventory levels.
- Residential mortgage loans decreased $\$ 136$ million as the portfolio continues to decline each quarter. This decline will continue throughout 2005 as payoffs occur.

Growth in core deposits as a lower cost funding source is one of the primary objectives of our checking relationship growth strategy. Average total deposits increased $\$ 1.7$ billion or $5 \%$ in the first quarter of 2005 compared with the prior year. The deposit growth was driven by increases in the number of consumer and small business checking relationships and the recapture of consumer savings and certificate of deposit balances in anticipation of rising interest rates. While average interest rates paid on deposits increased over the prior period, the earnings potential of deposits increased in the rising rate environment. We work closely with our asset and liability management group on deposits pricing and strategies to optimize customer and deposit balance growth while considering the expected rate environment.

- Average demand deposits grew $4 \%$ over last year driven by the growth in our consumer and small business customer bases. The growth rate in balances was equal to the growth rate in customers following a period where balance growth had exceeded customer growth. Customers are now actively seeking higher yielding savings and investment alternatives for their excess liquidity. As such, as rates rise, it is possible that the growth, on a percentage basis, in checking relationships will out-pace the growth in checking account balances.
- Checking relationship retention has improved and benefited from the increased penetration rates of debit card, online banking and online bill payment products and services.
- Customer balances in other deposit products, including savings, money market and certificates of deposits, increased $\$ 1.2$ billion in the aggregate. This increase occurred during the past 9 months as the rise in interest rates began to attract funds back into certificates of deposits after an extended period of portfolio declines in a low interest rate environment.

Regional Community Banking provides deposit, lending, cash management and investment services to 2.2 million consumer and small business customers within our primary geographic area. Products and services offered to our customers include:

- Checking accounts,
- Savings, money market and certificates of deposit,
- Personal and business loans,
- Cash management, collection and payment services, and
- Investment and insurance services.


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## Wholestale Banking (Unaudited)

| Three months ended Mar Taxable-equivalent basis |  |  |
| :---: | :---: | :---: |
| Dollars in millions except as noted | 2005 | 2004 |
| Income Statement |  |  |
| Net interest income | \$ 176 | \$ 164 |
| Noninterest income |  |  |
| Net commercial mortgage banking |  |  |
| Net gains on loan sales | 9 | 10 |
| Servicing and other fees, net of amortization | 14 | 11 |
| Net gains on institutional loans held for sale | 2 | 28 |
| Other | 111 | 104 |
| Noninterest income | 136 | 153 |
|  | - |  |
| Total revenue | 312 | 317 |
| Provision for credit losses | (4) | (13) |
| Noninterest expense | 167 | 162 |
|  | - | - |
| Pretax earnings | 149 | 168 |
| Noncontrolling interests in income of consolidated entities | (11) | (10) |
| Income taxes | 50 | 56 |
|  | - |  |
| Earnings | \$ 110 | \$ 122 |
|  | $\longrightarrow$ | - |
| AVERAGE BALANCE SHEET |  |  |
| Loans |  |  |
| Corporate banking (a) | \$10,417 | \$ 9,875 |
| Commercial real estate | 1,807 | 1,665 |
| Commercial - real estate related | 1,782 | 1,585 |
| PNC Business Credit | 4,050 | 3,608 |
|  |  |  |
| Total loans (a) | 18,056 | 16,733 |
| Loans held for sale | 598 | 484 |
| Other assets | 5,430 | 4,630 |
|  | - |  |
| Total assets | \$24,084 | \$21,847 |
|  | - | - |
| Deposits | \$ 8,683 | \$ 6,694 |
| Commercial paper | 2,127 | 2,111 |
| Other liabilities | 3,777 | 3,725 |
| Capital | 1,692 | 1,854 |
|  |  |  |
| Total funds | \$16,279 | \$14,384 |
|  | - | - |
| PERFORMANCE RATIOS |  |  |
| Return on capital | 26\% | 26\% |
| Noninterest income to total revenue | 44 | 48 |
| Efficiency | 54 | 51 |
|  | - | - |
| COMMERCIAL MORTGAGE SERVICING PORTFOLIO(in billions) |  |  |
| Beginning of period | \$ 98 | \$ 83 |
| Acquisitions/additions | 14 | 7 |
| Repayments/transfers | (7) | (4) |
|  |  |  |
| End of period | \$ 105 | \$ 86 |
|  | - | - |
| OTHER INFORMATION |  |  |
| Consolidated revenue from: |  |  |
| Treasury management | \$ 97 | \$ 88 |
| Capital markets | \$ 42 | \$ 32 |
| Midland Loan Services | \$ 30 | \$ 25 |
| Equipment leasing | \$ 18 | \$ 21 |
| Total loans (a) (b) | \$18,595 | \$16,728 |
| Total nonperforming assets (b) (c) | \$ 65 | \$ 131 |
| Net charge-offs | \$ (2) | \$ 30 |
| Average FTE staff | 3,128 | 3,038 |
| Net carrying amount of commercial mortgage servicing rights (b) | \$ 258 | \$ 211 |

(a) Reflects reclassification to loans related to Market Street conduit.
(b) Presented as of period-end.
(c) Includes nonperforming loans of $\$ 46$ million at March 31, 2005 and $\$ 102$ million at March 31, 2004

[^0]Highlights of the first three months of 2005 for Wholesale Banking include:

- Average loan balances increased $\$ 1.3$ billion, or $8 \%$, over the first quarter of 2004 , driven by increased market demand.
- Average deposits increased $\$ 2.0$ billion, or $30 \%$, compared with the year-earlier period, as further described below.
- Asset quality continued to improve. Nonperforming assets at March 31, 2005 declined 50\% compared with March 31, 2004.
- Several product areas produced strong revenue growth compared with a year ago: Capital markets revenue increased 31\%, Midland Loan Services revenue increased $20 \%$, and Treasury management revenue increased $10 \%$.

Taxable-equivalent net interest income for the first three months of 2005 increased $\$ 12$ million due to the impact of significant loan and deposit growth, net of $\$ 4$ million of interest expense related to funding the potential tax exposure on the cross-border leasing portfolio.

As economic expansion continues, we expect our customers to require additional lending facilities and to increase utilization of existing facilities. Although competition for high-quality customers has increased, we believe we can compete effectively through competitive pricing within our risk/return parameters and the strength of our product offerings, such as treasury management and capital markets. We are winning new clients both within our primary geographic footprint and across the nation and this expansion is being accomplished within our risk/return parameters. Corporate banking, our primary geographic footprint business, as well as our national secured lending businesses, business credit and real estate finance, have benefited from improved economic conditions and sales efforts, resulting in significant loan growth.

The provision for credit losses was a negative $\$ 4$ million for the first three months of 2005 and was a negative $\$ 13$ million for the first three months of 2004. Asset quality remained strong, as demonstrated by the $50 \%$ decline in nonperforming assets. We anticipate that our provision for credit losses will continue to increase in 2005 compared with 2004, primarily driven by loan growth, excluding the favorable impact in the second quarter of 2005 of a significant recovery as a result of a litigation settlement.

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Noninterest income for the first three months of 2005 decreased $\$ 17$ million compared with the first three months of 2004. The decrease was attributable primarily to a $\$ 26$ million reduction in net gains on institutional loans held for sale. As the liquidation of institutional loans held for sale is essentially complete, any additional gains in 2005 will be minimal. Apart from the impact of this item, noninterest income increased $\$ 9$ million due to higher fees from our capital markets and commercial mortgage servicing products.

Noninterest expense totaled $\$ 167$ million for the first three months of 2005 , an increase of $\$ 5$ million or $3 \%$, compared with the first three months of 2004. This increase was primarily due to higher staff expenses.

Average deposits in the first three months of 2005 increased $30 \%$ over the same period of 2004 . This increase was primarily due to:

- Successful sales of treasury management products,
- A larger commercial mortgage servicing portfolio, which grew $22 \%$ from March 31, 2004 to March 31, 2005, and
- $\quad$ Strong liquidity positions within our customer base.

Through Wholesale Banking, we provide lending, treasury management, capital markets-related products and services, and commercial loan servicing to mid-sized corporations, government entities and selectively to large corporations. Wholesale Banking provides products and services generally within our primary geographic markets and provides certain products and services nationally.

Lending products include:

- Secured and unsecured loans
- Letters of credit
- Equipment leases

Treasury management services include:

- Cash and investment management
- Receivables management
- Disbursement services
- Funds transfer services
- Information reporting
- Global trade services

Capital markets products include:

- Foreign exchange
- Derivatives
- Loan syndications
- Securities underwriting and distribution

See the additional product revenue discussion regarding Treasury management, Capital markets, Midland Loan Services and equipment leasing on page 7 .

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## PNC ADVISORS (Unaudited)

| Three months ended March 31 Taxable-equivalent basis | 2005 |  | 2004 |  |
| :---: | :---: | :---: | :---: | :---: |
| Dollars in millions except as noted |  |  |  |  |
| InCOME STATEMENT |  |  |  |  |
| Net interest income | \$ |  | \$ |  |
| Noninterest income |  |  |  |  |
| Investment management and trust |  | 81 |  | 81 |
| Brokerage |  | 28 |  | 30 |
| Other |  | 19 |  | 32 |
| Total noninterest income |  | 128 |  | 143 |
|  |  | - |  |  |
| Total revenue |  | 156 |  | 170 |
| Provision for credit losses |  |  |  | 1 |
| Noninterest expense |  | 112 |  | 120 |
|  |  |  |  |  |
| Pretax earnings |  | 44 |  | 49 |
| Income taxes |  | 16 |  | 18 |
| Earnings | \$ | 28 | \$ |  |


| Average Balance Sheet |  |  |
| :---: | :---: | :---: |
| Loans |  |  |
| Consumer | \$1,676 | \$1,386 |
| Residential mortgage | 100 | 154 |
| Commercial | 425 | 415 |
| Other | 277 | 292 |
| Total loans | 2,478 | 2,247 |
| Other assets | 401 | 413 |
| Total assets | \$2,879 | \$2,660 |
|  | - | - |
| Deposits | \$2,435 | \$2,189 |
| Other liabilities | 276 | 268 |
| Capital | 301 | 325 |
|  | - |  |
| Total funds | \$3,012 | \$2,782 |
|  |  |  |


| Performance Ratios |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Return on capital | 38\% |  | 38\% |  |
| Noninterest income to total revenue | 82 |  | 84 |  |
| Efficiency | 72 |  | 71 |  |
| ASSETS UNDER ADMINISTRATION (in billions) (a) (b) |  |  |  |  |
| Assets under management |  |  |  |  |
| Personal | \$ | 40 | \$ | 39 |
| Institutional |  | 9 |  | 9 |
| Total | \$ | 49 | \$ | 48 |
|  |  |  |  |  |
| Asset type |  |  |  |  |
| Equity | \$ | 30 | \$ | 28 |
| Fixed income |  | 13 |  | 14 |
| Liquidity/Other |  | 6 |  | 6 |
| Total | \$ | 49 | \$ | 48 |
|  |  |  |  |  |
| Nondiscretionary assets under administration |  |  |  |  |
| Personal | \$ | 29 | \$ | 29 |
| Institutional |  | 63 |  | 65 |
|  |  | - |  |  |
| Total | \$ | 92 | \$ | 94 |
|  |  | - |  |  |
| Asset type |  |  |  |  |
| Equity | \$ | 32 | \$ | 33 |
| Fixed income |  | 32 |  | 34 |
| Liquidity/Other |  | 28 |  | 27 |
| Total | \$ | 92 | \$ | 94 |

## OTHER INFORMATION (b)

Total nonperforming assets
Brokerage assets administered (in billions)
Full service brokerage offices
Financial consultants 432
(a) Excludes brokerage assets administered.
(b) Presented as of period-end, except for average FTEs.

Earnings from PNC Advisors totaled $\$ 28$ million in the first three months of 2005 compared with $\$ 31$ million in the prior year first quarter. PNC Advisors earnings increased $\$ 4$ million in the first quarter of 2005 compared with the first quarter of 2004, excluding the effect in the first quarter of 2004 of a $\$ 7$ million after-tax gain from the sale of certain investment consulting activities of the Hawthorn unit. Apart from this item, higher earnings in 2005 primarily reflected disciplined expense control and improved operating leverage that more than offset a decline in client-related trading revenue

First quarter 2005 business highlights for PNC Advisors include:

- Average consumer loans increased $21 \%$ in the first quarter of 2005 compared with the prior year primarily due to home equity loan and line of credit volume.
- Average deposits increased $11 \%$ in the first quarter of 2005 compared with the first quarter of 2004.
- Average loan and deposit increases reflected the successful sales initiatives aimed at PNC Advisors' advantage over its nonbank competitors.
- Hilliard Lyons retail trading volume declined in the first quarter of 2005 from December levels, in line with other brokerage firms.

Assets under management of $\$ 49$ billion at March 31, 2005 increased $\$ 1$ billion compared with the balance at March 31, 2004. The effect of comparatively higher equity markets more than offset net client asset outflows. Net client asset outflows are the result of ordinary course distributions from trust and investment management accounts and account closures exceeding investment additions from new and existing clients.

Taxable-equivalent net interest income increased $\$ 1$ million in the first quarter of 2005 compared with the comparable prior year period primarily due to higher average consumer loan and deposit volume.

Investment management and trust revenue remained stable in the comparison as relatively higher equity markets in the first quarter of 2005 offset lost revenue from the investment consulting activities sold at the end of the first quarter of 2004 in the Hawthorn transaction. Brokerage revenue in the first quarter of 2005 decreased $\$ 2$ million compared with the prior year period primarily due to weaker retail trading. Excluding the effect in 2004 of the $\$ 10$ million pretax gain from the Hawthorn transaction, other income in the first quarter of 2005 declined $\$ 3$ million from the first quarter of 2004 primarily due to lower client-related trading.

Noninterest expense declined $\$ 8$ million in the first quarter of 2005 compared with the same period of the prior year. Lower expenses reflected efficiency initiatives as well as lower variable costs related to client-related trading and the effect of the Hawthorn transaction.

PNC Advisors provides a broad range of tailored investment, trust and private banking products and services to affluent individuals and families, including services to the ultraaffluent through its Hawthorn unit, and provides full-service brokerage through J.J.B. Hilliard, W.L. Lyons, Inc. ("Hilliard Lyons"). We also serve as investment manager and trustee for employee benefit plans and charitable and endowment assets and provide defined contribution plan services and investment options through our Vested Interest(trademark) product. We provide services to individuals and corporations primarily within PNC's geographic markets.

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## BLACKROCK (Unaudited)

| Three months ended March 31 Taxable-equivalent basis |  |  |
| :---: | :---: | :---: |
| Dollars in millions except as noted | 2005 | 2004 |
| InCOME STATEMENT |  |  |
| Investment advisory and administrative fees | \$ 212 | \$160 |
| Other income | 38 | 22 |
|  | - |  |
| Total revenue | 250 | 182 |
| Operating expense | 161 | 104 |
| Operating expense - LTIP charge | 14 |  |
| Fund administration and servicing costs | 9 | 8 |
| Total expense | 184 | 112 |
|  | - | - |
| Operating income | 66 | 70 |
| Nonoperating income | 8 | 6 |
| Pretax earnings | 74 | 76 |
| Minority interest |  |  |
| Income taxes | 27 | 21 |
|  | - |  |
| Earnings | \$ 47 | \$ 55 |
|  | - | - |
| Period-End Balance Sheet |  |  |
| Goodwill and other intangible assets | \$ 444 | \$186 |
| Other assets | 1,050 | 723 |
|  | - | - |
| Total assets | \$1,494 | \$909 |
|  | - | - |
| Liabilities and minority interest | \$ 648 | \$186 |
| Stockholders' equity | 846 | 723 |
| Total liabilities and stockholders' equity | \$1,494 | \$909 |
|  | - | $\square$ |
| PERFORMANCE DATA |  |  |
| Return on average equity | 23\% | 31\% |
| Operating margin (a) | 38 | 41 |
| Diluted earnings per share | \$ . 70 | \$ . 84 |
|  | - |  |
| ASSETS UNDER MANAGEMENT (in billions) (b) |  |  |
| Separate accounts |  |  |
| Fixed income | \$ 240 | \$202 |
| Cash management | 7 | 6 |
| Cash management - securities lending | 7 | 9 |
| Equity | 19 | 9 |
| Alternative investment products | 19 | 6 |
|  | - | - |
| Total separate accounts | 292 | 232 |
|  | - | - |
| Mutual funds (c) |  |  |
| Fixed income | 25 | 25 |
| Cash management | 60 | 59 |
| Equity | 14 | 5 |
| Total mutual funds | 99 | 89 |
|  | - |  |
| Total assets under management | \$ 391 | \$321 |
|  | - | - |
| OTHER INFORMATION |  |  |
| Average FTE staff | 1,320 | 947 |

(a) Calculated as operating income, adjusted for the LTIP charges, SSRM acquisition costs, and appreciation on Rabbi trust assets related to BlackRock's deferred compensation plans, divided by total revenue less reimbursable property management compensation and fund administration and servicing costs. The following is a reconciliation of this presentation to operating margin calculated on a GAAP basis (operating income divided by total revenue) in millions.

| Operating income, GAAP basis | \$ 66 | \$ 70 |
| :---: | :---: | :---: |
| Add back: LTIP charge | 14 |  |
| Less: portion of LTIP to be funded by BlackRock | (2) |  |
| Add back: SSRM acquisition costs | 9 |  |
| Add back: appreciation on Rabbi trust assets | 2 | 1 |
|  | - | - |
| Operating income, as adjusted | \$ 89 | \$ 71 |


| Total revenue, GAAP basis | \$250 | \$182 |
| :---: | :---: | :---: |
| Less: reimbursable property management compensation | 4 |  |
| Less fund administration and servicing costs | 9 | 8 |
| Revenue used for operating margin calculation, as reported | \$237 | \$174 |
| Operating margin, GAAP basis | 26\% | 38\% |
| Operating margin, as adjusted | 38\% | 41\% |

We believe that operating margin, as reported, is a more relevant indicator of management's ability to effectively employ BlackRock's resources. The portion of the LTIP charges associated with awards to be met with the contribution of shares of BlackRock stock by PNC has been excluded from operating income because, exclusive of impact related to LTIP participants' option to put awarded shares to BlackRock, this non-cash charge will not impact BlackRock's book value. Appreciation on Rabbi trust assets related to BlackRock's deferred compensation plans has been excluded because investment performance of these assets has a nominal impact on net income. Reimbursable property management compensation represents compensation and benefits paid to certain BlackRock Realty Advisors, Inc. ("Realty") personnel. These employees are retained on Realty's payroll when properties are acquired by Realty's clients. The related compensation and benefits are fully reimbursed by Realty's clients and have been excluded from operating margin, as adjusted, because they bear no economic cost to BlackRock. We have excluded fund administration and servicing costs from the operating margin calculation because these costs are a fixed, asset-based expense which can fluctuate based on the discretion of a third party.
(b) At March 31.
(c) Includes BlackRock Funds, BlackRock Liquidity Funds, BlackRock Closed End Funds, Short Term Investment Fund and BlackRock Global Series Funds.

BlackRock earned $\$ 47$ million for the quarter compared with $\$ 55$ million a year ago. The lower earnings compared with the first quarter of 2004 were due to nonrecurring pretax expenses of $\$ 9$ million associated with the SSRM acquisition and $\$ 14$ million of pretax LTIP expenses in 2005, and a $\$ 9$ million income tax benefit in the first quarter of 2004 resulting from the resolution of a New York State tax audit. Total revenue increased $37 \%$ compared with the first quarter of 2004 primarily due to a $32 \%$ increase in investment advisory fees driven by a growing base of assets under management.

During the first quarter of 2005, BlackRock continued to operate in a global marketplace characterized by substantial volatility. Increasing short-term interest rates, a flattening yield curve and volatility in global equity and commodities markets created challenging conditions across BlackRock's asset classes. Highlights of BlackRock's performance in the first quarter of 2005 include:

- Effective January 31, 2005, BlackRock completed its acquisition of SSRM, the holding company of State Street Research \& Management Company and SSR Realty Advisors, for approximately $\$ 233$ million in cash and approximately 550,000 shares of BlackRock restricted class A common stock. Substantially all of SSRM's operations were integrated into BlackRock as of the closing date. BlackRock acquired assets under management totaling $\$ 50$ billion in connection with this transaction.
- Assets under management at March 31, 2005 increased $\$ 70$ billion, or $22 \%$, compared with March 31, 2004. The increase was primarily attributable to the SSRM acquisition and growth in fixed income assets managed by BlackRock. Apart from the impact of SSRM, the increase in assets under management reflected net new subscriptions of $\$ 13$ billion and net market appreciation of $\$ 7$ billion.
- BlackRock continued to produce superior investment performance in fixed income and cash management products and continued to experience favorable operating leverage in these areas.

For information regarding the transfer of BlackRock from PNC Bank, N.A. to PNC Bancorp, Inc. and the related impact on PNC's first quarter 2005 earnings, see Note 2 Acquisitions included in the Notes To Consolidated Financial Statements in Item 1 of this Report.

BlackRock is listed on the New York Stock Exchange under the symbol BLK. Additional information about BlackRock is available in its SEC filings at www.sec.gov and on BlackRock's website, www.blackrock.com.

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## PFPC (Unaudited)

| Three months ended March 31 Dollars in millions except as noted |  |  |
| :---: | :---: | :---: |
|  | 2005 | 2004 |
| Income Statement |  |  |
| Fund servicing revenue | \$ 220 | \$ 203 |
| Other revenue | 10 |  |
|  | - | - |
| Total revenue | 230 | 203 |
| Operating expense | 173 | 167 |
| Amortization (accretion) of other intangibles, net | 3 | (3) |
|  | - | - |
| Operating income | 54 | 39 |
| Nonoperating income (a) |  | 2 |
| Debt financing | 8 | 14 |
| Debt prepayment penalty | 8 |  |
| Pretax earnings | 38 | 27 |
| Income taxes | 15 | 11 |
| Earnings | \$ 23 | \$ 16 |
|  | - | - |
| AVERAGE BALANCE SHEET |  |  |
| Goodwill and other intangible assets | \$1,014 | \$1,027 |
| Other assets | 1,250 | 952 |
|  | - |  |
| Total assets | \$2,264 | \$1,979 |
|  | - | - |
| Debt financing | \$1,049 | \$1,163 |
| Other liabilities | 952 | 550 |
| Capital | 263 | 266 |
|  | - |  |
| Total funds | \$2,264 | \$1,979 |
|  | - | - |
| Performance Ratios |  |  |
| Return on capital | 35\% | 23\% |
| Operating margin (b) | 23 | 19 |
|  | - | - |
| SERVICING STATISTICS (At March 31) |  |  |
| Accounting/administration net fund assets (in billions) |  |  |
| Domestic | \$ 680 | \$ 621 |
| Foreign (c) | 65 | 48 |
| Total | \$ 745 | \$ 669 |
|  | , | \$ 66 |
| Asset type (in billions) |  |  |
| Money market | \$ 340 | \$ 337 |
| Equity | 245 | 198 |
| Fixed income | 107 | 95 |
| Other (d) | 53 | 39 |
|  | - | - |
| Total | \$ 745 | \$ 669 |
|  | - | - |
| Custody fund assets (in billions) | \$ 462 | \$ 411 |
|  | - | - |
| Shareholder accounts (in millions) |  |  |
| Transfer agency | 20 | 22 |
| Subaccounting | 39 | 33 |
|  | - | - |
| Total | 59 | 55 |
|  | - | - |
| OTHER INFORMATION |  |  |
| Average FTE staff | 4,833 | 4,910 |

(a) Net of nonoperating expense.
(b) Operating income divided by total revenue.
(c) Represents net assets serviced offshore.
(d) Includes alternative investment net assets serviced.

PFPC earnings for the first quarter of 2005 increased $44 \%$ compared with the first quarter of 2004 due to disciplined expense control and improved operating leverage, as well as strong performance in key PFPC business units. Earnings for the first quarter of 2005 include a $\$ 6$ million after-tax gain related to the resolution of a client contract dispute and a $\$ 5$ million after-tax charge related to the prepayment of intercompany debt.

Highlights of PFPC's first quarter 2005 performance include:

- Managed account services continued to grow its client base, as assets on the ADVISORport separate accounts platform reached \$29 billion, an increase of $44 \%$ compared with March 31, 2004.
- Alternative investment net assets serviced increased $39 \%$, to $\$ 48$ billion, compared with March 31,2004 , reflecting continued success in pursuing hedge fund and other alternative investment business.
- Offshore revenues grew $20 \%$ and assets serviced offshore grew $33 \%$ compared with the first quarter of 2004, in part due to exchange rate movements since March 31, 2004.

Fund servicing revenue increased $\$ 17$ million, or $8 \%$, over the first quarter of 2004 reflecting strong overall performance in part due to continued business expansion of our existing clients, new business wins, as well as comparatively favorable equity market conditions and increases in out-of-pocket and pass-through items of $\$ 3$ million, which had no impact on earnings.

Operating expense increased $4 \%$ in the first quarter of 2005 compared with the year-earlier period and reflected disciplined expense control. Of this increase, $\$ 3$ million represented out-of-pocket and pass-through items referred to above.

Prior year first quarter operating income benefited from accretion of $\$ 7$ million related to a single discounted client contract liability, which ended during the second quarter of 2004.

PFPC's first quarter 2005 earnings also benefited from a reduction in pretax financing costs of $\$ 6$ million, attributable to the debt refinancing discussed below and the retirement of debt during 2004 totaling $\$ 115$ million. PFPC repaid another $\$ 33$ million in intercompany debt during the first quarter of 2005 and anticipates continued debt reductions over the remainder of the year.

Effective January 2005, PFPC restructured its remaining intercompany term debt obligations given the comparatively favorable interest rate environment at that time. PFPC recorded debt prepayment penalties totaling $\$ 8$ million on a pretax basis in the first quarter of 2005 to effect the restructuring, which is expected to be more than offset by resulting interest expense savings of approximately $\$ 10$ million over the course of 2005.

As previously reported, in January 2005 PFPC accepted approximately $\$ 10$ million to resolve a client contract dispute, which is reflected as other revenue in the table above.
Increases in both accounting/administration and custody fund assets at March 31, 2005 compared with March 31, 2004 resulted primarily from new business, asset inflows from existing customers and equity market appreciation. Subaccounting shareholder accounts serviced by PFPC increased over the year-earlier period due to net new business and growth in existing client accounts. Total assets serviced by PFPC amounted to $\$ 1.8$ trillion at March 31, 2005 compared with $\$ 1.7$ trillion at March 31 , 2004.

PFPC's performance is partially dependent on the underlying performance of its fund clients and, in particular, their ability to attract and retain customers. As a result, to the extent that PFPC clients' businesses are adversely affected by ongoing governmental investigations into the practices of the mutual and hedge fund industries, PFPC's results could be impacted.

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## RISK FACTORS

We are subject to a number of risks potentially affecting our business, financial condition, results of operations and cash flows. These include, among others, those described in the Consolidated Balance Sheet Review, Risk Management and Cautionary Statement Regarding Forward-Looking Information sections of this Financial Review and elsewhere in this Report. In addition to risks described in other parts of this Report, the Supervision and Regulation Section of Item 1 and the Risk Factors section of Item 7 of our 2004 Form 10-K describe the following key risk factors that affect us:

- Supervision and regulation,
- Business and economic conditions,
- Impact of monetary and other policies,
- Acquisitions,
- Competition,
- Asset management performance,
- Fund servicing, and
- Terrorist activities and international hostilities.


## Our 2004 Form 10-K includes a detailed description of the other key factors.

## PENDING ACQUISITION OF RIGGS NATIONAL CORPORATION; OTHER ACQUISITIONS

Our pending acquisition of Riggs National Corporation presents us with a number of risks and uncertainties related both to the transaction itself and to the integration of the remaining Riggs businesses into PNC. These risks and uncertainties include the following:

- Completion of the transaction is dependent on, among other things, receipt of regulatory waivers, the timing of which cannot be predicted with precision at this point and which may not be received at all.
- Successful completion of the transaction and our ability to realize the benefits that we anticipate from the acquisition also depend on the nature of any future developments with respect to Riggs' regulatory and legal issues, the ability to comply with the terms of all current or future requirements (including any related action plan) resulting from these issues, and the extent of future costs and expenses arising as a result of these issues, including the impact of increased litigation risk and any claims for indemnification or advancement of costs.
- Riggs' regulatory and legal issues may cause reputational harm to PNC following the acquisition and integration of its business into ours.
- The transaction may be materially more expensive to complete than anticipated as a result of unexpected factors or events.
- The integration into PNC of the Riggs business and operations that we acquire, which will include conversion of Riggs' different systems and procedures, may take longer or be more costly than anticipated and may have unanticipated adverse results relating to Riggs' or PNC's existing businesses.
- It may take longer than expected to realize the anticipated cost savings of the acquisition, and the anticipated cost savings may not be achieved in their entirety.
- The anticipated strategic and other benefits of the acquisition to PNC are dependent in part on the future performance of Riggs' business. We can provide no assurance as to actual future results, which could be affected by various factors, including the risks and uncertainties generally related to the performance of PNC's and Riggs' businesses (with respect to Riggs, you may review Riggs' SEC reports, which are accessible on the SEC's website at www.sec.gov) or due to factors related to the acquisition of Riggs and the process of integrating Riggs' business at closing into PNC.

In addition to the pending Riggs acquisition, we grow our business from time to time by acquiring other financial services companies. Other acquisitions generally present similar risks to those described above relating to the Riggs transaction. As a regulated financial institution, we could also be prevented from pursuing attractive acquisition opportunities due to regulatory restraints.

## Critical Accounting Policies and Judgments

Our consolidated financial statements are prepared by applying certain accounting policies. Note 1 Accounting Policies in the Notes To Consolidated Financial Statements included in Part I, Item 1 of this Report and in Part II, Item 8 of our 2004 Form 10-K describe the most significant accounting policies that we use. Certain of these policies require us to make estimates and strategic or economic assumptions that may prove inaccurate or be subject to variations that may significantly affect our reported results and financial position for the period or in future periods.

We must use estimates, assumptions, and judgments when financial assets and liabilities are required to be recorded at, or adjusted to reflect, fair value. Assets and liabilities carried at fair value inherently result in a higher degree of financial statement volatility. Fair values and the information used to record valuation adjustments for certain assets and liabilities are based on either quoted market prices or are provided by other independent third-party sources, when available. When such third-party information is not available, we estimate fair value primarily by using cash flow and other financial modeling techniques. Changes in underlying factors, assumptions, or estimates in any of these areas could materially impact our future financial condition and results of operations.

## Allowances For Loan And Lease Losses And Unfunded Loan Commitments And Letters Of Credit

We maintain allowances for loan and lease losses and unfunded loan commitments and letters of credit at levels that we believe are sufficient to absorb estimated probable credit losses inherent in the portfolio. We determine the adequacy of

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the allowances based on periodic evaluations of the credit portfolio and other relevant factors. However, this evaluation is inherently subjective as it requires material estimates, including, among others:

- Expected default probabilities,
- Loss given default,
- Exposure at default,
- Amounts and timing of expected future cash flows on impaired loans,
- Value of collateral,
- Estimated losses on consumer loans and residential mortgages, and
- General amounts for historical loss experience.

Our process also considers economic conditions, uncertainties in estimating losses and inherent risks in the various credit portfolios. All of these factors may be susceptible to significant change. Also, we base the allocation of the allowance for loan and lease losses to specific loan pools on historical loss trends and our judgment concerning those trends.

Commercial loans are the largest category of credits and are the most sensitive to changes in assumptions and judgments underlying the determination of the allowance for loan and lease losses. We have allocated approximately $\$ 505$ million, or $84 \%$, of the total allowance for loan and lease losses at March 31,2005 to the commercial loan category. This allocation also considers other relevant factors such as:

- Actual versus estimated losses,
- Regional and national economic conditions,
- Business segment and portfolio concentrations,
- Industry competition and consolidation,
- The impact of government regulations, and
- Risk of potential estimation or judgmental errors, including the accuracy of risk ratings.

To the extent actual outcomes differ from our estimates, additional provision for credit losses may be required that would reduce future earnings. See the following for additional information: the Credit Risk Management section of this Financial Review; and Note 1 Accounting Policies and Note 6 Allowances For Loan And Lease Losses And Unfunded Loan Commitments And Letters Of Credit in the Notes To Consolidated Financial Statements included in Part I, Item 1 of this Report.

## Private Equity Asset Valuation

At March 31, 2005, private equity investments carried at estimated fair value totaled $\$ 497$ million compared with $\$ 470$ million at December 31, 2004. As of March 31 , 2005, approximately $40 \%$ of the amount is invested directly in a variety of companies and approximately $60 \%$ is invested in various limited partnerships. Private equity unfunded commitments totaled $\$ 108$ million at March 31, 2005 compared with $\$ 119$ million at December 31, 2004.

We value private equity assets at each balance sheet date based primarily on either, in the case of limited partnership investments, the financial statements received from the general partner or, for direct investments, the estimated fair value of the investments. There is a time lag in our receipt of the financial information that is the primary basis for the valuation of our limited partnership interests. We recognized in the first quarter of 2005 valuation changes related to limited partnership investments that reflected the impact of fourth quarter 2004 market conditions and performance of the underlying companies. Due to the nature of the direct investments, we must make assumptions as to future performance, financial condition, liquidity, availability of capital, and market conditions, among others, to determine the estimated fair value of the investments. The valuation procedures that we apply to direct investments include techniques such as cash flow multiples for the entity, independent appraisals of the value of the entity or the pricing used to value the entity in a recent financing transaction. We value general partnership interests based on the underlying investments of the partnership utilizing procedures consistent with those applied to direct investments.

We reflect changes in the value of equity management investments in our results of operations. Market conditions and actual performance of the companies that we invest in could differ from these assumptions, resulting in lower valuations that could reduce earnings in future periods. Accordingly, the valuations may not represent amounts that will ultimately be realized from these investments.

## Commercial Mortgage Servicing Rights

Commercial mortgage servicing rights ("MSR") are intangible assets that represent the value of rights that arise from the servicing of commercial loan contracts. While servicing is inherent in most financial assets, it becomes a distinct asset (a) when contractually separated from the underlying financial asset by sale or securitization of the asset with servicing retained or (b) through the separate purchase and assumption of the servicing. The value of our MSR asset (both originated and purchased) arises from estimates of future revenues from contractually specified servicing fees, interest income and other ancillary revenues, net of estimated operating expenses which are expected to provide an acceptable level of risk adjusted return for us as the servicer.

We estimate the fair value of our MSR asset using a discounted cash flow methodology that calculates the net present value of future cash flows of the servicing portfolio over the estimated life of the asset based on various assumptions and market factors. The most significant assumptions and market factors include:

- Interest rates for escrow and deposit balance earnings,
- Discount rates,
- Estimated prepayment speeds, and
- Estimated servicing costs.


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We review the reasonableness of these factors based on expectations of the portfolio, market conditions, and loan characteristics.
Our commercial loan servicing portfolio is subject to various risks, the most significant being interest rate risk, which subject our MSR asset to impairment risk. While our MSR asset is amortized over its estimated life in proportion to estimated net servicing income, it is also tested for impairment at a strata level on a quarterly basis. The impairment testing includes a positive and negative scenario for sensitivity characteristics. If the estimated fair value of the MSR is less than its carrying value, an impairment loss would be recognized in the current period; however, any fair value in excess of the cost basis would not be recognized as income.

## Lease Residuals

We provide financing for various types of equipment, aircraft, energy and power systems, and rolling stock through a variety of lease arrangements. Leases are carried at the sum of lease payments and the estimated residual value of the leased property, less unearned income. Residual value insurance or guarantees by governmental entities cover a significant portion of the residual value. Residual values are subject to judgments as to the value of the underlying equipment that can be affected by changes in economic and market conditions and the financial viability of the residual guarantors and insurers. To the extent not guaranteed or assumed by a third party, or otherwise insured against, we bear the risk of ownership of the leased assets. This includes the risk that the actual value of the leased assets at the end of the lease term will be less than the residual value, which could result in an impairment charge and reduce earnings in the future. These residual values are reviewed for impairment no less than on an annual basis.

## Goodwill

Goodwill arising from business acquisitions represents the value attributable to unidentifiable intangible elements in the business acquired. Most of our goodwill relates to value inherent in the fund servicing and banking businesses. The value of this goodwill is dependent upon our ability to provide quality, cost effective services in the face of competition from other market participants on a national and global basis. This ability in turn relies upon continuing investments in processing systems, the development of value-added service features, and the ease of access to our services.

As such, goodwill value is supported ultimately by earnings, which is driven by the volume of business transacted and, for certain businesses, the market value of assets under administration or for which processing services are provided. Lower earnings resulting from a lack of growth or our inability to deliver cost effective services over sustained periods can lead to impairment of goodwill, which could result in a charge and reduced earnings in the future. At least annually, management evaluates events or changes in circumstances that may indicate impairment in the carrying amount of goodwill. See Note 7 Goodwill And Other Intangible Assets in the Notes To Consolidated Financial Statements in Part I, Item 1 of this Report for additional information.

## Revenue Recognition

We derive net interest and noninterest income from various sources, including:

- Lending,
- Securities portfolio,
- Investment management and fund servicing,
- Customer deposits,
- Loan servicing,
- Brokerage services,
- Sale of loans and securities,
- Certain private equity activities, and
- Securities and derivatives trading activities including foreign exchange.

We also earn fees and commissions from issuing loan commitments, standby letters of credit and financial guarantees, selling various insurance products, providing treasury management services and participating in certain capital market transactions.

The timing and amount of revenue that we recognize in any period is dependent on estimates, judgments, assumptions, and interpretation of contractual terms. Changes in these factors can have a significant impact on revenue recognized in any period due to changes in products, market conditions or industry norms. See Note 1 Accounting Policies in the Notes To Consolidated Financial Statements in Part I, Item 1 of this Report for additional information.

## Income Taxes

Because our ownership interest in BlackRock, as measured by value, is less than $80 \%$, federal tax law requires us to file two consolidated federal income tax returns: one for PNC and subsidiaries excluding the consolidated results of BlackRock and its subsidiaries, and a second return solely for BlackRock and its subsidiaries. We and our subsidiaries also file state and local income tax returns in many jurisdictions.

In the normal course of business, we and our subsidiaries enter into transactions for which the tax treatment is unclear or subject to varying interpretations. In addition, filing requirements, methods of filing and the calculation of taxable income in various state and local jurisdictions are subject to differing interpretations.

We evaluate and assess the relative risks and merits of the appropriate tax treatment of transactions, filing positions, filing methods and taxable income calculation after considering statutes, regulations, judicial precedent, and other information, and maintain tax accruals consistent with our evaluation of these relative risks and merits. The result of our evaluation and assessment is by its nature an estimate. We and our subsidiaries are routinely subject to audit and challenges from taxing authorities. In the event we resolve a challenge for an amount different than amounts previously accrued, we will account for the difference in the period in which we resolve the matter.

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Our tax treatment of certain leasing transactions is currently being challenged by the IRS, as described under Cross-Border Leases and Related Tax and Accounting Matters in the Consolidated Balance Sheet Review section of this Financial Review.

## Legal Contingencies

We are subject to a variety of legal and regulatory proceedings and claims, including those described in Note 15 Legal Proceedings in the Notes To Consolidated Financial Statements in Part I, Item 1 of this Report and others arising in the normal course of our business. We review these matters with internal and external legal counsel and accrue reserves when we determine that it is probable that a liability has been incurred and that the amount of loss can be reasonably estimated. We regularly review these accruals and adjust the reserves as appropriate to reflect changes in the status of the proceedings and claims.

The reserves that we establish for these types of contingencies are based upon our opinion of the likely future outcome of legal and regulatory proceedings and claims. The final resolution of legal and regulatory proceedings is frequently different, possibly significantly, from the resolution we anticipated. Also, we may not be able to reasonably estimate the loss from a proceeding even if some liability is probable or the actual loss may be different from an estimated loss. As a result, our ultimate financial exposure to legal and regulatory proceedings and claims may be substantially different from what is reflected in the related reserves.

## 2002 BLaCkRock Long-term Retention and Incentive Plan

See Note 11 Certain Employee Benefit And Stock-Based Compensation Plans in the Notes To Consolidated Financial Statements of this Report for a description of BlackRock's 2002 Long-Term Retention and Incentive Plan (" LTIP").

Under the BlackRock LTIP, awards fully vest at the end of any three-month period beginning on or after January 1, 2005 and ending on or prior to March 30 , 2007 during which the average closing price of BlackRock's common stock is at least $\$ 62$ per share. During the first quarter of 2005, BlackRock's average closing stock price exceeded the $\$ 62$ threshold. In addition, the vesting of awards is contingent on the participants' continued employment with BlackRock for periods ranging from two to five years.

We reported pretax charges in the second half of 2004 totaling $\$ 110$ million in connection with the LTIP, based upon management's determination that full vesting of the LTIP Awards was probable as of September 30, 2004. Note 22 Stock-Based Compensation Plans included in Part II, Item 8 of our 2004 Form 10-K provides additional information on these charges.

We reported pretax charges of $\$ 15$ million in the first quarter of 2005 related to the LTIP Awards. We expect to report additional pretax charges of approximately $\$ 16$ million per quarter through December 2006 related to the remaining service period of the LTIP Awards granted to date.

## Status Of Defined Benefit Pension Plan

We have a noncontributory, qualified defined benefit pension plan ("plan" or "pension plan") covering eligible employees. Retirement benefits are derived from a cash balance formula based on compensation levels, age and length of service. Pension contributions are based on an actuarially determined amount necessary to fund total benefits payable to plan participants. Plan assets are currently approximately $60 \%$ invested in equity investments with most of the remainder invested in fixed income instruments. Plan fiduciaries determine and review the plan's investment policy.

We calculate the expense associated with the pension plan in accordance with SFAS 87, "Employers' Accounting for Pensions," and we use assumptions and methods that are compatible with the requirements of SFAS 87, including a policy of reflecting trust assets at their fair market value. On an annual basis, we review the actuarial assumptions related to the pension plan, including the discount rate, rate of compensation increase and the expected return on plan assets. Neither the discount rate nor the compensation increase assumptions significantly affect pension expense. However, the expected long-term return on assets assumption does significantly affect pension expense. Actual investment returns also significantly affect expense, as each one percentage point difference in actual return compared with our expected return causes the following year's expense to change by up to $\$ 3$ million. Below are the effects of certain changes in assumptions, using 2005 estimated expense as a baseline.
$\left.\begin{array}{lc} & \begin{array}{c}\text { Estimated } \\ \text { Increase to } \\ \text { Pension } \\ \text { Expense }\end{array} \\ \text { (In millions) }\end{array}\right]$

We currently estimate a pretax $\$ 6$ million benefit to pension expense in 2005 compared with pretax expense of $\$ 10$ million in 2004.

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The primary reasons for the expected decrease in pension expense in 2005 are favorable returns on investment assets in 2004, which reduce amortization of actuarial losses and increase the value of assets used to calculate expected returns for 2005 , and plan modifications relating to PFPC, as future retirement benefits will accrue only under a defined contribution plan.

In accordance with SFAS 87 and SFAS 132 (Revised 2003), "Employers' Disclosures about Pensions and Other Postretirement Benefits," we may have to eliminate any prepaid pension asset and recognize a minimum pension liability if the accumulated benefit obligation exceeds the fair value of plan assets at year-end. We would recognize the corresponding charge as a component of other comprehensive income and it would reduce total shareholders' equity, but it would not affect net income. At December 31 , 2004, the fair value of plan assets was $\$ 1.492$ billion, which exceeded the accumulated benefit obligation of $\$ 1.111$ billion. The status at year-end 2005 will depend primarily upon 2005 investment returns and the level of contributions, if any, made to the plan by us during 2005

Plan asset investment performance has the most impact on contribution requirements. However, contribution requirements are not particularly sensitive to actuarial assumptions. Investment performance will drive the amount of permitted contributions in future years. Also, current law sets limits as to both minimum and maximum contributions to the plan. In any event, any large near-term contributions to the plan will be at our discretion, as we expect that the minimum required contributions under the law will be minimal or zero for several years.

We maintain other defined benefit plans that have a less significant effect on financial results, including various nonqualified supplemental retirement plans for certain employees. We merged a qualified pension plan for former United National employees into our plan during the fourth quarter of 2004.

## Risk Management

We encounter risk as part of the normal course of our business and we design risk management processes to help manage these risks. The Risk Management section included in Part II, Item 7 of our 2004 Form 10-K provides a general overview of the risk measurement, control strategies and monitoring aspects of our corporate-level risk management processes. Additionally, our 2004 Form 10-K provides an analysis of the risk management processes for what we view as our primary areas of risk: credit, operational, liquidity, and market, as well as a discussion of our use of financial derivatives as part of our overall asset and liability risk management process. The following information in this Risk Management section updates our 2004 Form 10-K disclosures in these areas.

## Credit Risk Management

Credit risk represents the possibility that a customer, counterparty or issuer may not perform in accordance with contractual terms. Credit risk is inherent in the financial services business and results from extending credit to customers, purchasing securities, and entering into financial derivative transactions. Credit risk is one of the most common risks in banking and is one of our most significant risks.

## Nonperforming, Past Due And Potential Problem Assets

Nonperforming assets include nonaccrual loans, troubled debt restructurings, nonaccrual loans held for sale or foreclosed, and other assets. In addition, certain performing assets have interest payments that are past due or have the potential for future repayment problems.

## Nonperforming Assets By Type

| Dollars in millions | $\begin{aligned} & \text { March } 31 \\ & 2005 \end{aligned}$ | $\begin{gathered} \text { December } 31 \\ 2004 \end{gathered}$ |  |
| :---: | :---: | :---: | :---: |
| Nonaccrual loans |  |  |  |
| Commercial | \$ 83 | \$ | 89 |
| Lease financing | 5 |  | 5 |
| Commercial real estate | 11 |  | 14 |
| Consumer | 13 |  | 11 |
| Residential mortgage | 19 |  | 21 |
| Total nonaccrual loans | 131 |  | 140 |
| Troubled debt restructured loan |  |  | 3 |
| Total nonperforming loans | 131 |  | 143 |
| Nonperforming loans held for sale (a) | 2 |  | 3 |
| Foreclosed and other assets |  |  |  |
| Lease | 13 |  | 14 |
| Residential mortgage | 11 |  | 10 |
| Other | 5 |  | 5 |
| Total foreclosed and other assets | 29 |  | 29 |
| Total nonperforming assets (b) | \$ 162 | \$ | 175 |
| Nonperforming loans to total loans | . $29 \%$ |  | . $33 \%$ |
| Nonperforming assets to total loans, loans held for sale and foreclosed assets | . 35 |  | . 39 |
| Nonperforming assets to total assets | . 19 |  | . 22 |

(a) Includes troubled debt restructured loans held for sale of \$2 million as of March 31, 2005 and December 31, 2004.
(b) Excludes equity management assets carried at estimated fair value of $\$ 33$ million at March 31, 2005 and $\$ 32$ million at December 31, 2004 and included in Other assets on the Consolidated Balance Sheet. These amounts include troubled debt restructured assets of $\$ 10$ million at March 31, 2005 and $\$ 11$ million at December 31, 2004.

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The foreclosed lease assets at March 31, 2005 and December 31, 2004 primarily represent our repossession of collateral related to a single airline industry credit during the second quarter of 2003 that was previously classified as a nonaccrual loan. This asset is currently leased to a third party.

The amount of nonperforming loans that was current as to principal and interest was $\$ 22$ million at March 31, 2005 and $\$ 44$ million at December 31, 2004.
Nonperforming Assets By Business

| In millions | $\begin{gathered} \text { March } 31 \\ 2005 \end{gathered}$ |  | $\begin{gathered} \text { December } 31 \\ 2004 \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: |
| Regional Community Banking |  | 84 | \$ | 91 |
| Wholesale Banking |  | 65 |  | 71 |
| PNC Advisors |  | 9 |  | 9 |
| Other |  | 4 |  | 4 |
| Total nonperforming assets |  | 162 | \$ | 175 |

Change In Nonperforming Assets

| In millions | 2005 | 2004 |
| :---: | :---: | :---: |
| January 1 | \$175 | \$328 |
| Purchases |  | 12 |
| Transferred from accrual | 32 | 47 |
| Returned to performing | (5) | (1) |
| Principal reductions and payoffs | (25) | (74) |
| Asset sales | (4) | (42) |
| Charge-offs and valuation adjustments | (11) | (41) |
|  | - |  |
| March 31 | \$162 | \$229 |

The amount of nonperforming loans held for sale that was current as to principal and interest was zero at both March 31, 2005 and December 31, 2004.

## Accruing Loans And Loans Held For Sale Past Due 90 Days Or More

|  | Amount |  | Percent of Total Outstandings |  |
| :---: | :---: | :---: | :---: | :---: |
| Dollars in millions | $\begin{gathered} \text { March } 31 \\ 2005 \end{gathered}$ | $\begin{gathered} \text { Dec. } 31 \\ 2004 \end{gathered}$ | $\begin{gathered} \text { March } 31 \\ 2005 \end{gathered}$ | $\begin{gathered} \text { Dec. } 31 \\ 2004 \end{gathered}$ |
| Commercial | \$ 17 | \$ 15 | .09\% | .09\% |
| Commercial real estate | 18 | 2 | . 94 | . 10 |
| Consumer | 17 | 18 | . 11 | . 12 |
| Residential mortgage | 13 | 14 | . 26 | . 29 |
| Lease financing |  |  |  |  |
|  | - | - | - | - |
| Total loans | 65 | 49 | . 15 | . 11 |
| Loans held for sale | 6 | 9 | . 29 | . 54 |
| Total loans and loans held for sale | \$ 71 | \$ 58 | .15\% | .13\% |

Loans and loans held for sale that are not included in nonperforming or past due categories but cause us to be uncertain about the borrower's ability to comply with existing repayment terms over the next six months, totaled $\$ 39$ million and zero respectively, at March 31, 2005 compared with $\$ 65$ million and zero, respectively at December 31, 2004. Approximately $60 \%$ of these loans are in the Wholesale Banking portfolio.

## Allowances For Loan And Lease Losses And Unfunded Loan Commitments And Letters Of Credit

We maintain an allowance for loan and lease losses to absorb losses from the loan portfolio. We determine the allowance based on quarterly assessments of the probable estimated losses inherent in the loan portfolio. While we make allocations to specific loans and pools of loans, the total reserve is available for all loan and lease losses.

## Allocation Of Allowance For Loan And Lease Losses

|  | March 31, 2005 |  | December 31, 2004 |  |
| :---: | :---: | :---: | :---: | :---: |
| Dollars in millions | Allowance | $\begin{gathered} \text { Loans to } \\ \text { Total } \\ \text { Loans } \end{gathered}$ | Allowance | $\begin{gathered} \text { Loans to } \\ \text { Total } \\ \text { Loans } \end{gathered}$ |
| Commercial | \$ 505 | 41.4\% | \$ 503 | 40.1\% |
| Commercial real estate | 22 | 4.3 | 26 | 4.5 |
| Consumer | 32 | 35.3 | 35 | 35.9 |
| Residential mortgage | 6 | 11.2 | 6 | 11.0 |
| Lease financing | 31 | 6.7 | 33 | 7.3 |
| Other | 4 | 1.1 | 4 | 1.2 |
| Total | \$ 600 | 100\% | \$ 607 | 100.0\% |

our Consolidated Balance Sheet. We determine this amount using estimates of the probability of the ultimate funding and losses related to those credit exposures. This methodology is similar to the methodology we use for determining the adequacy of our allowance for loan and lease losses.

Rollforward Of Allowance For Unfunded Loan Commitments And Letters Of Credit

| In millions | 2005 | 2004 |
| :---: | :---: | :---: |
| January 1 | \$75 | \$91 |
| Net change in allowance for unfunded loan commitments and letters of credit | 3 |  |
| March 31 | \$78 | \$91 |

The provision for credit losses for 2005 and the evaluation of the allowances for loan and lease losses and unfunded loan commitments and letters of credit as of March 31,2005 reflected changes in loan portfolio composition, the impact of refinements to our reserve methodology, and changes in asset quality. The provision includes amounts for probable losses on loans and credit exposure related to unfunded loan commitments and letters of credit.

## Rollforward Of Allowance For Loan And Lease Losses

| In millions | 2005 | 2004 |
| :---: | :---: | :---: |
| January 1 | \$607 | \$632 |
| Charge-offs | (22) | (75) |
| Recoveries | 10 | 13 |
|  | - | - |
| Net charge-offs | (12) | (62) |
| Provision for credit losses | 8 | 12 |
| Acquired allowance (United National) |  | 22 |
| Net change in allowance for unfunded loan commitments and letters of credit | (3) |  |
| March 31 | \$600 | \$604 |

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The allowance as a percent of nonperforming loans was $458 \%$ and as a percent of total loans was $1.34 \%$ at March 31, 2005. The comparable percentages at December 31, 2004 were $424 \%$ and $1.40 \%$.

During the first quarter of 2004, we changed our policy for recognizing charge-offs on smaller nonperforming commercial loans. As a result, we recognized an additional $\$ 24$ million of gross charge-offs for the first quarter of 2004.

## Charge-Offs And Recoveries

| Three months ended March 31 Dollars in millions | Charge-offs |  | Recoveries |  | $\begin{gathered} \text { Net } \\ \text { Charge-offs } \end{gathered}$ |  | Percent of Average Loans |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2005 |  |  |  |  |  |  |  |
| Commercial | \$ | 12 | \$ | 6 | \$ | 6 | .14\% |
| Consumer |  | 10 |  | 4 |  | 6 | . 16 |
|  |  | - |  |  |  |  | - |
| Total | \$ | 22 | \$ | 10 | \$ | 12 | . 11 |
|  |  |  |  |  |  |  | - |
| 2004 |  |  |  |  |  |  |  |
| Commercial | \$ | 59 | \$ | 8 | \$ | 51 | 1.30\% |
| Commercial real estate |  | 2 |  |  |  | 2 | . 36 |
| Consumer |  | 11 |  | 3 |  | 8 | . 25 |
| Residential mortgage |  | 1 |  | 1 |  |  |  |
| Lease financing |  | 2 |  | 1 |  | 1 | . 10 |
| Total | \$ | 75 | \$ | 13 | \$ | 62 | .64\% |

We establish reserves to provide coverage for probable losses not considered in the specific, pool and consumer reserve methodologies, such as, but not limited to, potential judgment and data errors. Furthermore, events may have occurred as of the reserve evaluation date that are not yet reflected in risk measures or characteristics of the portfolio due to inherent lags in information. Our evaluation of these factors and other relevant factors, such as the imprecision in estimating probable losses, determines the level of reserves established at the evaluation date. The total amount of reserves for these factors was $\$ 100$ million at March 31,2005 and $\$ 101$ million at December 31, 2004 and were assigned in the tables above to loan categories and to business segments based on the relative specific and pool allocation amounts. This portion of the allowance for loan and lease losses represented $17 \%$ of the total allowance and $.22 \%$ of total loans at March 31,2005 and $17 \%$ of the total allowance and $.23 \%$ of total loans at December 31,2004 .

## Credit-Related Instruments

## Credit Default Swaps

Credit default swaps provide, for a fee, an assumption by a third party of a portion of the credit risk related to the underlying financial instruments. We use the contracts primarily to mitigate credit risk associated with commercial lending activities as well as proprietary derivative and convertible bond trading. At March 31 , 2005, we used credit default swaps with $\$ 304$ million in notional amount to reduce credit risk associated with commercial lending activities, $\$ 75$ million in notional amount to reduce risk associated with convertible arbitrage trading and $\$ 160$ million in notional amount related to proprietary trading activities. The comparable amounts were $\$ 336$ million, $\$ 23$ million and zero at December 31, 2004. Credit default swaps are included in the Free-Standing Derivatives table in the Financial Derivatives section of this Risk Management discussion. We realized minimal net gains in connection with credit default swaps during the first quarter of 2005 and $\$ 1.0$ million in the first quarter of 2004 .

## Interest Rate Derivative Risk Participation Agreements

We enter into risk participation agreements to share credit exposure with other financial counterparties related to interest rate derivative contracts or take on credit exposure to generate revenue. Risk participation agreements entered into subsequent to June 30, 2003 used by us to mitigate credit risk had a notional amount of \$189 million at March 31, 2005 compared with $\$ 200$ million at December 31, 2004. Risk participation agreements in which we assumed credit exposure had a notional amount of $\$ 29$ million at March 31, 2005 and $\$ 30$ million at December 31, 2004.

Agreements entered into prior to July 1, 2003 are considered to be financial guarantees and, therefore, are not included in the Financial Derivatives section of this Risk Management discussion. Risk participation agreements entered into prior to July 1, 2003 used by us to mitigate credit risk had a notional amount of $\$ 11$ million at March 31 , 2005 compared with $\$ 36$ million at December 31, 2004. Risk participation agreements entered into in which we assumed credit risk exposure had a total notional amount of $\$ 19$ million at March 31, 2005 compared with $\$ 24$ million at December 31, 2004.

## Operational Risk Management

Operational risk is defined as the risk of financial loss or other damage to us resulting from inadequate or failed internal processes or systems, human factors, or from external events. Operational risk may occur in any of our business activities and manifests itself in various ways, including but not limited to the following:

- Errors related to transaction processing and systems,
- Breaches of the system of internal controls and compliance requirements,
- Business interruptions and execution of unauthorized transactions and fraud by employees or third parties.

Operational losses may arise from legal actions due to operating deficiencies or noncompliance with contracts, laws or regulations.
To monitor and control operational risk, we maintain a comprehensive framework including policies and a system of internal controls that is designed to manage risk and to provide management with timely and accurate information about the operations of PNC.

## LIQUIDITY RISK MANAGEMENT

Liquidity risk is the risk of potential loss if we were unable to meet our funding requirements at a reasonable cost. We manage liquidity risk to help ensure that we can obtain cost-effective funding to meet current and future obligations under both normal "business as usual" and stressful circumstances.

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Our largest source of funding on a consolidated basis is the deposit base that comes from our retail and wholesale banking activities. Other borrowed funds come from a diverse mix of long and short-term funding sources. Liquid assets and unused borrowing capacity from a number of sources are also available to maintain our liquidity position.

Liquid assets consist of short-term investments (federal funds sold and other short-term investments) and securities available for sale. At March 31, 2005, our liquid assets totaled $\$ 20.8$ billion, with $\$ 9.3$ billion pledged as collateral for borrowings, trust, and other commitments.

PNC Bank, N.A. is a member of the Federal Home Loan Bank and as such has access to advances from the Federal Home Loan Bank secured generally by residential mortgages, other real estate related loans, and mortgage-backed securities. At March 31, 2005, our total unused borrowing capacity from the Federal Home Loan Bank under current collateral requirements was $\$ 20.4$ billion.

We can also obtain funding through alternative forms of borrowing, including federal funds purchased, repurchase agreements, and short-term and long-term debt issuances. In July 2004, PNC Bank, N.A. established a program to offer up to $\$ 20$ billion in senior and subordinated unsecured debt obligations with maturities of more than nine months. As of March 31, 2005, PNC Bank, N.A. had issued $\$ 1.4$ billion of debt under this program, including $\$ 350$ million of 13-month floating rate notes, due April 28, 2006, issued during the first quarter of 2005 with interest payable monthly at the rate of 1-month LIBOR minus 3.5 basis points. These notes are not redeemable or subject to repayment at the option of the holder prior to maturity. In December 2004, PNC Bank, N.A. established a program to offer up to $\$ 3.0$ billion of its commercial paper. As of March 31,2005 , $\$ 100$ million of commercial paper was outstanding under this program.

Our parent company's routine funding needs consist primarily of dividends to PNC shareholders, share repurchases, debt service, the funding of non-bank affiliates, and acquisitions. The principal source of parent company cash flow is the dividends it receives from PNC Bank, N.A. There are statutory and regulatory limitations on the ability of national banks to pay dividends or make other capital distributions or to extend credit to the parent company or its non-bank subsidiaries. Dividends may also be impacted by the bank's capital needs and by contractual restrictions. The amount available for dividend payments to the parent company by PNC Bank, N.A. without prior regulatory approval was approximately $\$ 402$ million at March 31, 2005.

In addition to dividends from PNC Bank, N.A., other sources of parent company liquidity include cash and short-term investments, as well as dividends and loan repayments from other subsidiaries. As of March 31, 2005, the parent company had approximately $\$ 1.0$ billion in funds available from its cash and short-term investments.

We can also generate liquidity for the parent company and PNC's non-bank subsidiaries through the issuance of securities in public or private markets. On March 10 , 2005, PNC issued two series of senior debt under PNC's effective shelf registration statements. The first series consisted of $\$ 350$ million of $4.2 \%$ Senior Notes due 2008 and the second series consisted of $\$ 350$ million of $4.5 \%$ Senior Notes due 2010. Neither series of Senior Notes is redeemable by PNC or subject to repayment at the option of the holder primarily due to the increase in parent company liquidity resulting from the senior debt issuances.

At March 31, 2005, we had unused capacity under effective shelf registration statements of approximately $\$ 2.0$ billion of debt or equity securities and $\$ 100$ million of trust preferred capital securities. During the first quarter of 2005, no parent company senior debt matured. As of March 31, 2005, there were no parent company contractual obligations with maturities less than one year. We terminated our $\$ 200$ million non-reciprocal parent company credit facility effective March $31,2005$.

## Market Risk Management Overview

Market risk is the risk of a loss in earnings or economic value due to adverse movements in market factors such as interest rates, credit spreads, foreign exchange rates, and equity prices.

## MARKET RISK MANAGEMENT - INTEREST RATE RISK

Interest rate risk results primarily from our traditional banking activities of gathering deposits and extending loans. Many factors, including economic and financial conditions, movements in interest rates, and consumer preferences, affect the difference between the interest that we earn on assets and the interest that we pay on liabilities.

PNC's Asset and Liability Management group centrally manages interest rate risk subject to interest rate risk limits and certain policies approved by the Asset and Liability Committee and the Board Finance Committee. In February 2005, the Board Finance Committee approved a policy change which entailed limiting the sensitivity of PNC's duration of equity. This limit replaced the previous economic value of equity ("EVE") sensitivity limits.

Sensitivity results and market interest rate benchmarks for the first quarter of 2005 and 2004 follow:

## Interest Sensitivity Analysis

|  | $\begin{gathered} \text { First } \\ \text { Quarter } \\ 2005 \end{gathered}$ | $\begin{gathered} \text { First } \\ \text { Quarter } \\ 2004 \end{gathered}$ |
| :---: | :---: | :---: |
| Net Interest Income Sensitivity Simulation |  |  |
| Effect on net interest income in first year from gradual interest rate change over following 12 months of: |  |  |
| 100 basis point increase | 1.3\% | (.5)\% |
| 100 basis point decrease | (.8)\% | (.6)\% |
| Effect on net interest income in second year from gradual interest rate change over the preceding 12 months of: |  |  |
| 100 basis point increase | 2.6\% | 2.4\% |
| 100 basis point decrease | (6.0)\% | (8.3)\% |
| Duration of Equity Model |  |  |
| Base case duration of equity (in years): | (1.0) | (1.3) |
| Key Period-End Interest Rates |  |  |
| One month LIBOR | 2.87\% | 1.09\% |
| Three-year swap | 4.39\% | 2.39\% |

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In addition to measuring the effect on net interest income assuming parallel changes in current interest rates, we routinely simulate the effects of a number of nonparallel interest rate environments. The following Net Interest Income Sensitivity To Alternative Rate Scenarios table reflects the percentage change in net interest income over the next two 12 month periods assuming PNC Economist's most likely rate forecast, implied market forward rates and a lower/flatter rate scenario. We are inherently sensitive to a flatter yield curve.

## Net Interest Income Sensitivity To Alternative Rate Scenarios (for first quarter 2005)

|  | PNC <br> Economist | Market <br> Forward | Low/Flat |
| :---: | :---: | :---: | :---: |
| Change in forecasted net interest income: |  |  |  |
| First year sensitivity | 1.6\% | .6\% | (1.4)\% |
| Second year sensitivity | .7\% | (1.0)\% | (3.9)\% |

When forecasting net interest income, we make assumptions about interest rates and the shape of the yield curve, the volume and characteristics of new business, and the behavior of existing positions. These assumptions determine the future level of simulated net interest income in the base interest rate scenario and the other interest rate scenarios presented in the following table. These simulations assume that as assets and liabilities mature, they are replaced or repriced at market rates.

All changes in forecasted net interest income are relative to results in a base rate scenario where current market rates are assumed to remain unchanged over the forecast horizon.
The graph below presents the yield curves for the base rate scenario and each of the alternative scenarios one year forward.


Over the last several years, we have taken steps to position our balance sheet to benefit from rising long-term interest rates. Going forward, we believe that we have the deposit funding base and flexibility to change our investment profile to take advantage, where appropriate, of opportunities presented by a higher rate environment.

## Market Risk Management - Trading Risk

Our trading activities include the underwriting of fixed income and equity securities, as well as customer-driven and proprietary trading in fixed income securities, equities, derivatives, and foreign exchange.

We use value-at-risk ("VaR") as the primary means to measure and monitor market risk in trading activities. Our Board Finance Committee establishes an enterprise-wide VaR limit on our trading activities.

The following table shows VaR usage for the first quarter of 2005 by product type:

## VaR Usage by Product Type

| In millions | Min | Max | Avg |
| :---: | :---: | :---: | :---: |
| Fixed Income | \$5.3 | \$ 9.4 | \$7.3 |
| Equity | . 7 | 1.2 | . 9 |
| Foreign Exchange | . 1 | . 5 | . 2 |
| Total | 6.4 | 10.6 | \$8.4 |

To help ensure the integrity of the models used to calculate VaR for each portfolio and enterprise-wide, we use a process known as backtesting. The backtesting process consists of comparing actual observations of trading-related gains or losses against the VaR levels that were calculated at the close of the prior day. We would expect a maximum of two to three instances a year in which actual losses exceeded the prior day VaR measure. During the first three months of 2005, there were no such instances at the enterprise-wide level. The following graph shows a comparison of enterprise-wide trading-related gains and losses against prior day VaR for the period.


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## Market Risk Management - Equity and Other Investment Risk

Equity investment risk is the risk of potential losses associated with investing in both private and public equity markets.
The primary risk measurement for equity and other investments is economic capital. In addition to extending credit, taking deposits, and underwriting and trading financial instruments, we make and manage direct investments in a variety of transactions, including management buyouts, recapitalizations, and later-stage growth financings in a variety of industries. We have investments in non-affiliated and affiliated funds that make similar private equity investments, although new investments in non-affiliated funds will be minimal. The economic and/or book value of these investments and other assets such as loan servicing rights are directly affected by changes in market factors.

## Private Equity

The private equity portfolio is comprised of investments that vary by industry, stage and type of investment. We continue to make private equity investments at a moderate pace, consistent with current market conditions. See Private Equity Asset Valuation in the Critical Accounting Policies And Judgments section of this Financial Review for additional information.

## Other Investments

We also make investments in affiliated and non-affiliated funds with both traditional and alternative investment strategies. Such investments include investments in BlackRock's mutual funds, hedge funds, and CDOs. The economic values could be driven by either the fixed-income market or the equity markets, or both. As of March 31 , 2005 , major investments of this type included low income housing tax credits and capitalized servicing rights for commercial mortgage loans.

## ECONOMIC CAPITAL

Our Economic Capital Committee governs the measurement of economic capital. This Committee meets at least quarterly to review economic capital measurements and approve methodology changes. The economic capital framework is a measure of the potential losses above and beyond expected losses. Potential one year losses are capitalized to a level consistent with a financial institution with an A rating by the credit rating agencies. Economic capital incorporates risk associated with potential credit losses (Credit Risk), fluctuations of the estimated market value of financial instruments (Market Risk), failure of people, processes or systems (Operational Risk), and income losses associated with declining volumes, margins and/or fees, and the fixed cost structure of the business (Business Risk). We estimate credit and market risks at an exposure level while we estimate the remaining risk types at an institution or business segment level. We routinely compare the output of our economic capital model with industry benchmarks.

## Financial Derivatives

We use a variety of financial derivatives as part of the overall asset and liability risk management process to help manage interest rate, market and credit risk inherent in our business activities. Substantially all such instruments are used to manage risk related to changes in interest rates. Interest rate and total return swaps, interest rate caps and floors and futures contracts are the primary instruments used by us for interest rate risk management.

Financial derivatives involve, to varying degrees, interest rate, market and credit risk. For interest rate swaps and total return swaps, caps and floors and futures contracts, only periodic cash payments and, with respect to caps and floors, premiums, are exchanged. Therefore, cash requirements and exposure to credit risk are significantly less than the notional amount.

Not all elements of interest rate, market and credit risk are addressed through the use of financial or other derivatives, and such instruments may be ineffective for their intended purposes due to unanticipated market characteristics, among other reasons.

## Accounting Hedges-Fair Value Hedging Strategies

We enter into interest rate and total return swaps, caps, floors and interest rate futures derivative contracts to hedge designated commercial mortgage loans held for sale, commercial loans, bank notes, senior debt and subordinated debt for changes in fair value primarily due to changes in interest rates. Adjustments related to the ineffective portion of fair value hedging instruments are recorded in interest income, interest expense or noninterest income depending on the hedged item.

## Accounting Hedges-Cash Flow Hedging Strategy

We enter into interest rate swap contracts to modify the interest rate characteristics of designated commercial loans from variable to fixed in order to reduce the impact of interest rate changes on future interest income. The fair value of these derivatives is reported in other assets or other liabilities and offset in accumulated other comprehensive income for the effective portion of the derivatives. When the hedged transaction culminates, any unrealized gains or losses related to these swap contracts are removed from accumulated other comprehensive income and are included in interest income. Any ineffectiveness of the strategy, as defined by our documented policies and procedures, is reported in interest income.

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## Free-Standing Derivatives

To accommodate customer needs, we also enter into financial derivative transactions primarily consisting of interest rate swaps, caps, floors and foreign exchange and equity contracts. We manage our market risk exposure from customer positions through transactions with third-party dealers. The credit risk associated with derivatives executed with customers is essentially the same as that involved in extending loans and is subject to normal credit policies. We may obtain collateral based on our assessment of the customer.

Also included in free-standing derivatives are transactions that we enter into for risk management and proprietary purposes that are not designated as accounting hedges, primarily interest rate basis swaps, total return swaps, credit default swaps and certain interest rate-lock loan origination commitments as well as commitments to buy or sell mortgage loans.

Basis swaps are agreements involving the exchange of payments, based on notional amounts, of two floating rate financial instruments denominated in the same currency, one pegged to one reference rate and the other tied to a second reference rate (e.g., swapping payments tied to one-month LIBOR for payments tied to three-month LIBOR). We use these contracts to mitigate the impact on earnings of exposure to a certain referenced interest rate.

Interest rate-lock commitments for, as well as commitments to buy or sell, real estate mortgage loans that we intend to sell are considered free-standing derivatives. Our interest rate exposure on the rate lock commitments is economically hedged with pay-fixed interest rate swaps and forward sale commitments. These contracts mitigate the impact on earnings of exposure to a certain referenced rate.

We purchase credit default swaps to mitigate the economic impact of credit losses on specifically identified existing lending relationships. These derivatives typically are based upon the change in value, due to changing credit spreads, of publicly-issued bonds issued by our customer.

We enter into risk participation agreements to share some of the credit exposure with other financial counterparties related to interest rate derivative contracts or to take on credit exposure to generate revenue. We will be required to make/receive payments under these guaranties if a customer defaults on its obligation to perform under certain credit agreements. Agreements entered into prior to July 1, 2003 are considered financial guarantees. Agreements entered into after June 30, 2003 are considered free-standing derivatives.

We occasionally purchase or originate financial instruments that contain an embedded derivative. At the inception of the financial instrument, we assess whether the economic characteristics of the embedded derivative are clearly and closely related to the economic characteristics of the financial instrument (host contract), whether the financial instrument that embodies both the embedded derivative and the host contract is measured at fair value with changes in fair value reported in earnings, and whether a separate instrument with the same terms as the embedded instrument would not meet the definition of a derivative. If the embedded derivative does not meet these three conditions, the embedded derivative would qualify as a derivative instrument and be recorded apart from the host contract and carried at fair value with changes recorded in current earnings.

Free-standing derivatives also include positions we take based on market expectations or to benefit from price differentials between financial instruments and the market based upon stated risk management objectives.

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The following tables provide the notional amount and fair value of financial derivatives used for risk management and designated as accounting hedges as well as free-standing derivatives at March 31, 2005 and December 31, 2004. Weighted-average interest rates presented are based on contractual terms, if fixed, or the implied forward yield curve at each respective date, if floating. The credit risk amounts of these derivatives as of March 31, 2005 and December 31, 2004 are presented in Note 12 Financial Derivatives in the Notes To Consolidated Financial Statements in Part I, Item 1 of this Report.


## Free-Standing Derivatives

| Customer-related |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Interest rate |  |  |  |  |  |  |
| Swaps | \$ 34,680 | \$ | 22 | 3 yrs. 10 mos. | 4.28\% | 4.26\% |
| Caps/floors |  |  |  |  |  |  |
| Sold | 696 |  | (6) | 4 yrs. 8 mos. | NM | NM |
| Purchased | 293 |  | 4 | 2 yrs . 11 mos. | NM | NM |
| Futures | 1,946 |  | 2 | 1 yr . | NM | NM |
| Foreign exchange | 11,421 |  | 2 | 5 mos . | NM | NM |
| Equity | 2,161 |  | (41) | $2 \mathrm{yrs}$.4 mos . | NM | NM |
| Swaptions | 864 |  | (2) | 16 yrs. 4 mos. | NM | NM |
| Other | 310 |  | 1 | 10 yrs 9 mos. | NM | NM |
|  | - |  |  |  |  |  |
| Total customer-related | 52,371 |  | (18) |  |  |  |
|  |  |  |  |  |  |  |
| Other risk management and proprietary |  |  |  |  |  |  |
| Interest rate |  |  |  |  |  |  |
| Swaps | 4,528 |  | 3 | 8 yrs. 3 mos. | 4.69 | 4.66 |
| Basis swaps | 1,219 |  | 2 | $2 \mathrm{yrs}$.1 mo . | 3.46 | 3.75 |
| Pay fixed swaps | 1,509 |  | 10 | 9 yrs . 11 mos . | 4.44 | 4.55 |
| Caps/floors |  |  |  |  |  |  |
| Sold | 2,000 |  | (3) | 1 yr .4 mos . | NM | NM |
| Purchased | 2,800 |  | 12 | 1 yr .11 mos . | NM | NM |
| Futures | 14,333 |  | (1) | 1 yr .6 mos . | NM | NM |
| Credit derivatives | 539 |  | (2) | 4 yrs. 6 mos. | NM | NM |
| Risk participation agreements | 218 |  |  | 5 yrs .6 mos. | NM | NM |
| Commitments related to mortgage-related assets | 1,541 |  | (10) | 3 mos . | NM | NM |
| Options |  |  |  |  |  |  |
| Eurodollar | 34,000 |  | 2 | 5 mos . | NM | NM |
| Treasury notes/bonds | 110 |  |  | 2 mos. | NM | NM |
| Swaptions | 12,247 |  | 21 | 5 yrs .10 mos . | NM | NM |
| Other | 75 |  | (1) | 2 mos . | NM | NM |
|  | - |  |  |  |  |  |
| Total other risk management and proprietary | 75,119 |  | 33 |  |  |  |
|  | - |  |  |  |  |  |
| Total free-standing derivatives | \$127,490 | \$ | 15 |  |  |  |

(a) The floating rate portion of interest rate contracts is based on money-market indices. As a percent of a notional amount, $54 \%$ were based on 1-month LIBOR, $46 \%$ on 3 -month LIBOR.
(b) Interest rate caps with a notional amount of $\$ 4$ million require the counterparty to pay the Corporation the excess, if any, of the Prime Rate over a weighted-average strike of 5.03\%. At March 31, 2005 the Prime Rate was 5.75\%.
(c) Fair value amounts include accrued interest of $\$ 47$ million. NM-Not meaningful

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## Financial Derivatives - 2004

December 31, 2004- dollars in millions

Free-Standing Derivatives

| Customer-related |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Interest rate |  |  |  |  |  |  |
| Swaps | \$ 32,339 | \$ | 18 | $3 \mathrm{yrs}$.9 mos . | 3.91\% | 3.90\% |
| Caps/floors |  |  |  |  |  |  |
| Sold | 698 |  | (8) | 3 yrs .8 mos. | NM | NM |
| Purchased | 452 |  | 7 | $2 \mathrm{yrs}$.5 mos . | NM | NM |
| Futures | 3,014 |  | 1 | 1 yr . | NM | NM |
| Foreign exchange | 7,245 |  | 10 | 6 mos. | NM | NM |
| Equity | 2,186 |  | (29) | $2 \mathrm{yrs}$.4 mos. | NM | NM |
| Swaptions | 644 |  |  | 17 yrs. 11 mos . | NM | NM |
| Other | 330 |  | 1 | 10 yrs. 9 mos. | NM | NM |
|  |  |  |  |  |  |  |
| Total customer-related | 46,908 |  |  |  |  |  |
|  |  |  |  |  |  |  |
| Other risk management and proprietary |  |  |  |  |  |  |
| Interest rate |  |  |  |  |  |  |
| Swaps | 4,347 |  | (2) | 7 yrs .10 mos . | 4.29 | 4.30 |
| Basis swaps | 1,064 |  | 2 | 1 yr .1 mo . | 3.04 | 3.15 |
| Pay fixed swaps | 1,204 |  | (10) | 10 yrs. 7 mos. | 4.37 | 4.41 |
| Futures | 9,329 |  |  | 2 yrs. 4 mos. | NM | NM |
| Credit derivatives | 359 |  | (4) | 4 yrs. 5 mos. | NM | NM |
| Risk participation agreements | 230 |  |  | 6 yrs. 8 mos. | NM | NM |
| Commitments related to mortgage-related assets | 782 |  | 1 | 2 mos . | NM | NM |
| Options |  |  |  |  |  |  |
| Eurodollar | 27,750 |  | 2 | 4 mos. | NM | NM |
| Treasury notes/bonds | 890 |  | (2) | 2 mos . | NM | NM |
| Swaptions | 9,589 |  | (1) | 5 yrs .10 mos . | NM | NM |
| Other | 45 |  |  | 4 mos . | NM | NM |
| Total other risk management and proprietary | 55,589 |  | (14) |  |  |  |
| Total free-standing derivatives | \$102,497 | \$ | (14) |  |  |  |

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## Internal Controls and Disclosure Controls and Procedures

As of March 31, 2005, we performed an evaluation under the supervision and with the participation of our management, including the Chairman and Chief Executive Officer and the Vice Chairman and Chief Financial Officer, of the effectiveness of the design and operation of our disclosure controls and procedures and of changes in our internal control over financial reporting.

Based on that evaluation, our management, including the Chairman and Chief Executive Officer and the Vice Chairman and Chief Financial Officer, concluded that our disclosure controls and procedures were effective as of March 31, 2005, and that there has been no change in internal control over financial reporting that occurred during the first quarter of 2005 that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

## GlosSary of TERMS

Accounting/administration net fund assets - Net domestic and foreign fund investment assets for which we provide accounting and administration services. We do not include these assets on our Consolidated Balance Sheet.

Adjusted average total assets - Primarily comprised of total average quarterly assets plus (less) unrealized losses (gains) on available-for-sale debt securities, less goodwill and certain other intangible assets.

Annualized - Adjusted to reflect a full year of activity.
Assets under management - Assets over which we have sole or shared investment authority for our customers/clients. We do not include these assets on our Consolidated Balance Sheet.

Capital - Represents the amount of resources that a business segment should hold to guard against potentially large losses that could cause insolvency. It is based on a measurement of economic risk, as opposed to risk as defined by regulatory bodies or generally accepted accounting principles. The economic capital measurement process involves converting a risk distribution to the capital that is required to support the risk, consistent with an institution's target credit rating. As such, economic risk serves as a "common currency" of risk that allows an institution to compare different risks on a similar basis.

Charge-off - Process of removing a loan or portion of a loan from a bank's balance sheet because the loan is considered uncollectible. A charge-off is also recorded when a loan is transferred to held for sale and the loan's market value is less than its carrying amount.

Common shareholders' equity to total assets- Common shareholders' equity divided by total assets. Common shareholders' equity equals total shareholders' equity less preferred stock and the portion of capital surplus and retained interest related to the preferred stock.

Credit derivatives - Contractual agreements that provide protection against a credit event of one or more referenced credits. The nature of a credit event is established by the protection buyer and protection seller at the inception of a transaction, and such events include bankruptcy, insolvency and failure to meet payment obligations when due. The buyer of the credit derivative pays a periodic fee in return for a payment by the protection seller upon the occurrence, if any, of a credit event.

Custody assets - All investment assets held on behalf of clients under safekeeping arrangements. We do not include these assets on our Consolidated Balance Sheet. Investment assets held in custody at other institutions on our behalf are included in the appropriate asset categories on the Consolidated Balance Sheet as if physically held by us.

Derivatives - Financial contracts whose value is derived from publicly traded securities, interest rates, currency exchange rates or market indices. Derivatives cover a wide assortment of financial contracts, including forward contracts, futures, options and swaps.

Earning assets - Assets that generate income, which include: federal funds sold; resale agreements; other short-term investments, including trading securities; loans held for sale; loans, net of unearned income; securities; and certain other assets.

Economic value of equity ("EVE") - The present value of the expected cash flows of our existing assets less the present value of the expected cash flows of our existing liabilities, plus the present value of the net cash flows of our existing off-balance sheet positions.

Effective duration - A measurement, expressed in years, that, when multiplied by a change in interest rates, would approximate the percentage change in value of on- and offbalance sheet positions.

Efficiency - Noninterest expense divided by the sum of net interest income and noninterest income.
Foreign exchange contracts - Contracts that provide for the future receipt and delivery of foreign currency at previously agreed-upon terms.
Funds transfer pricing - A management accounting methodology designed to recognize the net interest income effects of sources and uses of funds provided by the assets and liabilities of business segments. These balances are assigned funding rates that represent the interest cost for us to raise/invest funds with similar maturity and repricing structures, using the least-cost funding sources available.

Futures and forward contracts - Contracts in which the buyer agrees to purchase and the seller agrees to deliver a specific financial instrument at a predetermined price or yield. May be settled either in cash or by delivery of the underlying financial instrument.

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Institutional lending repositioning - A 2001 PNC strategic action taken to build a more diverse and valuable business mix designed to create shareholder value over time by reducing lending leverage and improving the risk/return characteristics of the banking business.

Interest rate floors and caps- Interest rate protection instruments that involve payment from the seller to the buyer of an interest differential, which represents the difference between a short-term rate (e.g., three-month LIBOR) and an agreed-upon rate (the strike rate) applied to a notional principal amount.

Interest rate swap contracts - Contracts that are entered into primarily as an asset/liability management strategy to reduce interest rate risk. Interest rate swap contracts are exchanges of interest rate payments, such as fixed-rate payments for floating-rate payments, based on notional principal amounts.

Leverage ratio - Tier 1 risk-based capital divided by adjusted average total assets.
Net interest margin - Annualized taxable-equivalent net interest income divided by average earning assets.
Nondiscretionary assets under administration - Assets we hold for our customers/clients in a non-discretionary, custodial capacity. We do not include these assets on our Consolidated Balance Sheet.

Noninterest income to total revenue - Total noninterest income divided by total revenue. Total revenue includes total noninterest income plus net interest income.
Nonperforming assets - Nonperforming assets include nonaccrual loans, troubled debt restructured loans, nonaccrual loans held for sale, foreclosed assets and other assets. Interest income does not accrue on assets classified as nonperforming.

Nonperforming loans - Nonperforming loans include loans to commercial, lease financing, consumer, commercial real estate and residential mortgage customers as well as troubled debt restructured loans. Nonperforming loans do not include nonaccrual loans held for sale or foreclosed and other assets. Interest income does not accrue on loans classified as nonperforming.

Notional amount - A number of currency units, shares, or other units specified in a derivatives contract.
Recovery - Cash proceeds received on a loan that had previously been charged off. The amount received is credited to the allowance for loan and lease losses.
Return on capital - Annualized net income divided by average capital.
Return on average assets - Annualized net income divided by average assets.
Return on average common equity- Annualized net income divided by average common shareholders' equity.
Risk-weighted assets - Primarily computed by the assignment of specific risk-weights (as defined by The Board of Governors of the Federal Reserve System) to assets and offbalance sheet instruments.

Securitization - The process of legally transforming financial assets into securities.
Shareholders' equity to total assets- Period-end total shareholders' equity divided by period-end total assets.
Tangible common capital ratio - Common shareholders' equity less goodwill and other intangible assets (excluding mortgage servicing rights) divided by total assets less goodwill and other intangible assets (excluding mortgage servicing rights).

Taxable-equivalent interest - The interest income earned on certain assets is completely or partially exempt from federal income tax. As such, these tax-exempt instruments typically yield lower returns than a taxable investment. In order to provide more meaningful comparisons of yields and margins for all earning assets, the interest income earned on tax-exempt assets is increased to make them fully equivalent to other taxable interest income investments.

Tier 1 risk-based capital - Tier 1 capital equals: total shareholders' equity, plus trust preferred capital securities, plus certain minority interests that are held by others; less goodwill and certain intangible assets, less equity investments in nonfinancial companies and less net unrealized holding losses on available-for-sale equity securities. Net unrealized holding gains on available-for-sale equity securities, net unrealized holding gains (losses) on available-for-sale debt securities and net unrealized holding gains (losses) on cash flow hedge derivatives are excluded from total shareholders' equity for tier 1 capital purposes.

Tier 1 risk-based capital ratio - Tier 1 risk-based capital divided by period-end risk-weighted assets.
Total fund assets serviced - Total domestic and foreign fund investment assets for which we provide related processing services. We do not include these assets on our Consolidated Balance Sheet.

Total deposits - The sum of total transaction deposits, savings accounts, certificates of deposit, other time deposits and deposits in foreign offices.
Total return swap - A non-traditional swap where one party agrees to pay the other the "total return" of a defined underlying asset (e.g., loan), usually in return for receiving a stream of LIBOR based cash flows. The total returns of the asset, including interest and any default shortfall, are passed through to the counterparty. The counterparty is therefore assuming the credit and economic risk of the underlying asset.

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Total risk-based capital - Tier 1 risk-based capital plus qualifying senior and subordinated debt, other minority interest not qualified as tier 1 , and the allowance for loan and lease losses, subject to certain limitations.

Total risk-based capital ratio - Total risk-based capital divided by period-end risk-weighted assets.
Transaction deposits - The sum of money market and interest-bearing demand deposits and demand and other noninterest-bearing deposits.
Yield curve (shape of the yield curve, flat yield curve)- A graph showing the relationship between the yields on financial instruments or market indices of the same credit quality with different maturities. For example, a "normal" or "positive" yield curve exists when long-term bonds have higher yields than short-term bonds. A "flat" yield curve exists when yields are the same for short-term and long-term bonds. A "steep" yield curve exists when yields on long-term bonds are significantly higher than on short-term bonds.

## CAUTIONARY STATEMENT REGARDING FORWARD-LOOKING INFORMATION

We make statements in this Report, and we may from time to time make other statements, regarding our outlook or expectations for earnings, revenues, expenses and/or other matters regarding or affecting PNC that are forward-looking statements. Forward-looking statements are typically identified by words such as "believe," "expect," "anticipate," "intend," "outlook," "estimate," "forecast," "project" and other similar words and expressions.

Forward-looking statements are subject to numerous assumptions, risks and uncertainties, which change over time. Forward-looking statements speak only as of the date they are made. We do not assume any duty and do not undertake to update our forward-looking statements. Actual results or future events could differ, possibly materially, from those that we anticipated in our forward-looking statements, and future results could differ materially from our historical performance.

In addition to factors that we have disclosed in our 2004 Annual Report on Form 10-K and in other SEC reports and those that we discuss elsewhere in this Report, our forwardlooking statements are subject to, among others, the following risks and uncertainties, which could cause actual results or future events to differ materially from those that we anticipated in our forward-looking statements or from our historical performance:

- Changes in political, economic or industry conditions, the interest rate environment, or the financial and capital markets (including as a result of actions of the Federal Reserve Board affecting interest rates, the money supply, or otherwise reflecting changes in monetary policy), which could affect: (a) credit quality and the extent of our credit losses; (b) the extent of funding of our unfunded loan commitments and letters of credit; (c) our allowances for loan and lease losses and unfunded loan commitments and letters of credit; (d) demand for our credit or fee-based products and services; (e) our net interest income; (f) the value of assets under management and assets serviced, of private equity investments, of other debt and equity investments, of loans held for sale, or of other on-balance sheet or off-balance sheet assets; or $(\mathrm{g})$ the availability and terms of funding necessary to meet our liquidity needs;
- The impact on us of legal and regulatory developments, including the following: (a) the resolution of legal proceedings or regulatory and other governmental inquiries; (b) increased litigation risk from recent regulatory and other governmental developments; (c) the results of the regulatory examination process, our failure to satisfy the requirements of agreements with governmental agencies, and regulators' future use of supervisory and enforcement tools; (d) legislative and regulatory reforms, including changes to tax laws; and (e) changes in accounting policies and principles, with the impact of any such developments possibly affecting our ability to operate our businesses or our financial condition or results of operations or our reputation, which in turn could have an impact on such matters as business generation and retention, our ability to attract and retain management, liquidity and funding;
- The impact on us of changes in the nature or extent of our competition;
- The introduction, withdrawal, success and timing of our business initiatives and strategies;
- Customer acceptance of our products and services, and our customers' borrowing, repayment, investment and deposit practices;
- The impact on us of changes in the extent of customer or counterparty delinquencies, bankruptcies or defaults, which could affect, among other things, credit and asset quality risk and our provision for credit losses;
- The ability to identify and effectively manage risks inherent in our businesses;
- How we choose to redeploy available capital, including the extent and timing of any share repurchases and acquisitions or other investments in our businesses;
- The impact, extent and timing of technological changes, the adequacy of intellectual property protection, and costs associated with obtaining rights in intellectual property claimed by others;


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- The timing and pricing of any sales of loans or other financial assets held for sale;
- Our ability to obtain desirable levels of insurance and to successfully submit claims under applicable insurance policies;
- The relative and absolute investment performance of assets under management; and
- The extent of terrorist activities and international hostilities, increases or continuations of which may adversely affect the economy and financial and capital markets generally or us specifically.

We describe the risks and uncertainties presented by our pending acquisition of Riggs National Corporation and other acquisitions and similar transactions in the Risk Factors section of this Financial Review.

You can find additional information on the foregoing risks and uncertainties and additional factors that could affect results anticipated in our forward-looking statements or from our historical performance in our 2004 Annual Report on Form 10-K that we filed with the SEC. You can access our SEC reports on the SEC's website at www.sec.gov or on or through the PNC corporate website at www.pnc.com.

Also, BlackRock's SEC reports (accessible on the SEC's website or on or through BlackRock's website at www.blackrock.com) discuss in more detail those risks and uncertainties that involve BlackRock that could affect the results anticipated in forward-looking statements or from historical performance. You may review the BlackRock SEC reports for a more detailed discussion of those risks and uncertainties and additional factors as they may affect BlackRock.

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## Consolidated Income Statement

The PNC Financial Services Group, Inc.

| Three months ended March 31 - in millions, except per share data |  |  |
| :---: | :---: | :---: |
| Unaudited | 2005 | 2004 |
| INTEREST INCOME |  |  |
| Loans and fees on loans | \$ 578 | \$ 490 |
| Securities available for sale and held to maturity | 173 | 145 |
| Other | 53 | 31 |
| Total interest income | 804 | 666 |
|  | - |  |
| Interest Expense |  |  |
| Deposits | 182 | 104 |
| Borrowed funds | 116 | 68 |
|  | - |  |
| Total interest expense | 298 | 172 |
|  | - |  |
| Net interest income | 506 | 494 |
| Provision for credit losses | 8 | 12 |
| Net interest income less provision for credit losses | 498 | 482 |
|  | - | - |
| NONINTEREST INCOME |  |  |
| Asset management | 314 | 253 |
| Fund servicing | 220 | 204 |
| Service charges on deposits | 59 | 59 |
| Brokerage | 55 | 58 |
| Consumer services | 66 | 63 |
| Corporate services | 107 | 125 |
| Equity management gains | 32 | 7 |
| Net securities gains (losses) | (9) | 15 |
| Other | 129 | 127 |
|  | - |  |
| Total noninterest income | 973 | 911 |
|  | - |  |
| Noninterest Expense |  |  |
| Compensation | 479 | 389 |
| Employee benefits | 83 | 74 |
| Net occupancy | 73 | 68 |
| Equipment | 74 | 74 |
| Marketing | 20 | 20 |
| Other | 270 | 270 |
|  | - | - |
| Total noninterest expense | 999 | 895 |
|  | - |  |
| Income before minority and noncontrolling interests and income taxes | 472 | 498 |
| Minority and noncontrolling interests in income of consolidated entities | 6 | 7 |
| Income taxes | 112 | 163 |
|  | - |  |
| Net income | \$ 354 | \$ 328 |
|  | - | - |
| EARNINGS PER Common Share |  |  |
| Basic | \$1.26 | \$1.16 |
| Diluted | \$1.24 | \$1.15 |
| Average Common Shares Outstanding |  |  |
| Basic | 281 | 282 |
| Diluted | 284 | 284 |

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## Consolidated Balance Sheet

The PNC Financial Services Group, Inc.

| In millions, except par value Unaudited | $\begin{gathered} \text { March } 31 \\ 2005 \end{gathered}$ | $\begin{gathered} \text { December } 31 \\ 2004 \end{gathered}$ |  |
| :---: | :---: | :---: | :---: |
| ASSETS |  |  |  |
| Cash and due from banks | \$ 2,908 | \$ | 3,230 |
| Federal funds sold and resale agreements | 1,252 |  | 1,635 |
| Other short-term investments, including trading securities | 2,354 |  | 1,848 |
| Loans held for sale | 2,067 |  | 1,670 |
| Securities available for sale and held to maturity | 18,449 |  | 16,761 |
| Loans, net of unearned income of \$872 and \$902 | 44,674 |  | 43,495 |
| Allowance for loan and lease losses | (600) |  | (607) |
| Net loans | 44,074 |  | 42,888 |
| Goodwill | 2,976 |  | 3,001 |
| Other intangible assets | 613 |  | 354 |
| Other | 8,666 |  | 8,336 |
| Total assets | \$83,359 | \$ | 79,723 |
|  | - |  | - |
| LIABILITIES |  |  |  |
| Deposits |  |  |  |
| Noninterest-bearing | \$12,808 | \$ | 12,915 |
| Interest-bearing | 42,361 |  | 40,354 |
| Total deposits | 55,169 |  | 53,269 |
| Borrowed funds |  |  |  |
| Federal funds purchased | 995 |  | 219 |
| Repurchase agreements | 2,077 |  | 1,376 |
| Bank notes and senior debt | 3,662 |  | 2,383 |
| Subordinated debt | 3,988 |  | 4,050 |
| Commercial paper | 2,381 |  | 2,251 |
| Other borrowed funds | 1,411 |  | 1,685 |
| Total borrowed funds | 14,514 |  | 11,964 |
| Allowance for unfunded loan commitments and letters of credit | 78 |  | 75 |
| Accrued expenses | 2,288 |  | 2,406 |
| Other | 3,199 |  | 4,032 |
| Total liabilities | 75,248 |  | 71,746 |
|  | - |  |  |
| Minority and noncontrolling interests in consolidated entities | 532 |  | 504 |
| Shareholders' EQuity |  |  |  |
| Preferred stock (a) |  |  |  |
| Common stock - \$5 par value |  |  |  |
| Authorized 800 shares, issued 353 shares | 1,764 |  | 1,764 |
| Capital surplus | 1,275 |  | 1,265 |
| Retained earnings | 8,485 |  | 8,273 |
| Deferred compensation expense | (42) |  | (51) |
| Accumulated other comprehensive loss | (175) |  | (54) |
| Common stock held in treasury at cost: 70 and 70 shares | $(3,728)$ |  | $(3,724)$ |
|  | - |  |  |
| Total shareholders' equity | 7,579 |  | 7,473 |
|  |  |  |  |
| Total liabilities, minority and noncontrolling interests, and shareholders' equity | \$83,359 | \$ | 79,723 |

(a) Less than $\$ .5$ million at each date.

See accompanying Notes to Consolidated Financial Statements.

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## Consolidated Statement of Cash Flows

## The PNC Financial Services Group, Inc.

| Three months ended March 31 - in millions |  |  |
| :---: | :---: | :---: |
| Unaudited | 2005 | 2004 |
| Operating Activities |  |  |
| Net income | \$ 354 | \$ 328 |
| Adjustments to reconcile net income to net cash provided by operating activities |  |  |
| Provision for credit losses | 8 | 12 |
| Depreciation, amortization and accretion | 80 | 73 |
| Deferred income taxes | (9) | 82 |
| Securities transactions | 9 | (15) |
| Valuation adjustments | (2) | (14) |
| Net change in |  |  |
| Loans held for sale | (398) | (162) |
| Other short-term investments | (376) | (527) |
| Other | $(1,117)$ | (1) |
| Net cash used by operating activities | $(1,451)$ | (224) |
|  | - | - |
| Investing ACtivities |  |  |
| Net change in |  |  |
| Loans | (650) | (334) |
| Federal funds sold and resale agreements | 383 | (103) |
| Repayment of securities | 686 | 896 |
| Sales |  |  |
| Securities | 5,458 | 1,807 |
| Loans | 7 |  |
| Foreclosed and other nonperforming assets | 5 | 3 |
| Purchases |  |  |
| Securities | $(8,548)$ | $(3,183)$ |
| Loans | (551) | (879) |
| Net cash (paid) received for acquisitions/divestitures | (243) | (253) |
| Other | (9) | (67) |
| Net cash used by investing activities | $(3,462)$ | $(2,113)$ |
|  | (3,46) | (2,113) |
| Financing Activities |  |  |
| Net change in |  |  |
| Noninterest-bearing deposits | (107) | (13) |
| Interest-bearing deposits | 2,007 | 616 |
| Federal funds purchased | 776 | 2,429 |
| Repurchase agreements | 701 | 168 |
| Commercial paper | 130 | (292) |
| Sales/issuances |  |  |
| Bank notes and senior debt | 1,299 |  |
| Subordinated debt |  | 6 |
| Other borrowed funds | 26,270 | 7,267 |
| Common stock | 45 | 60 |
| Repayments/maturities of other borrowed funds | $(26,349)$ | $(7,780)$ |
| Acquisition of treasury stock | (39) | (164) |
| Cash dividends paid | (142) | (141) |
|  | - |  |
| Net cash provided by financing activities | 4,591 | 2,156 |
|  | - |  |
| NEt (DECREASE) Increase in Cash and due From Banks | (322) | (181) |
| Cash and due from banks at beginning of period | 3,230 | 2,968 |
|  | - |  |
| Cash and due from banks at end of period | \$ 2,908 | \$ 2,787 |
|  | - | - |
| CASH PAID For |  |  |
| Interest | \$ 263 | \$ 154 |
| Income taxes | 65 | 57 |
| NON-CASH ITEMS |  |  |
| Transfer from loans held for sale to loans, net | 3 | 28 |
| Transfer from loans to other assets | 4 | 11 |

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## Notes To Consolidated Financial Statements (Unaudited)

## The PNC Financial Services Group, Inc.

## BUSINESS

We are one of the largest diversified financial services companies in the United States, operating businesses engaged in:

- Regional community banking,
- Wholesale banking,
- Wealth management,
- Asset management, and
- Global fund processing services.

We provide many of our products and services nationally and others in our primary geographic markets located in Pennsylvania, New Jersey, Delaware, Ohio and Kentucky. We also provide certain asset management and global fund processing services internationally. We are subject to intense competition from other financial services companies and are subject to regulation by various domestic and international authorities.

## Note 1 Accounting Policies

## Basis of Financial Statement Presentation

Our unaudited interim consolidated financial statements include the accounts of the parent company and its subsidiaries, most of which are wholly owned, and certain partnership interests and variable interest entities. We prepared these interim consolidated financial statements in accordance with accounting principles generally accepted in the United States of America ("GAAP"). We have eliminated all significant intercompany accounts and transactions. We have also reclassified certain prior period amounts to conform to the 2005 presentation. These reclassifications did not have a material impact on our consolidated financial condition or results of operations.

In our opinion, the consolidated financial statements reflect all normal, recurring adjustments needed to present fairly our results for the interim periods.
When preparing these consolidated financial statements, we have assumed that you have read the audited consolidated financial statements included in our 2004 Annual Report on Form 10-K.

## Special Purpose Entities

Special purpose entities are broadly defined as legal entities structured for a particular purpose. We use special purpose entities in various legal forms to conduct normal business activities. Special purpose entities that meet the criteria for a Qualifying Special Purpose Entity ("QSPE") as defined in Statement of Financial Accounting Standards ("SFAS") No. 140, "Accounting for Transfers and Servicing of Financial Assets and Extinguishments of Liabilities," are not required to be consolidated. We review special purpose entities that are not QSPEs for consolidation in accordance with Financial Accounting Standards Board ("FASB") Interpretation No. 46 (Revised 2003), "Consolidation of Variable Interest Entities" ("FIN 46R").

In general, a variable interest entity ("VIE") is a special purpose entity formed as a corporation, partnership, limited liability corporation, or any other legal structure used to conduct activities or hold assets that either:

- Does not have equity investors with voting rights that can directly or indirectly make decisions about the entity's activities through those voting rights or similar rights, or
- Has equity investors that do not provide enough cash or other financial resources for the entity to support its activities.

A VIE often holds financial assets, including loans or receivables, real estate or other property.
We consolidate a VIE if we are considered to be the primary beneficiary. The primary beneficiary is subject to a majority of the risk of loss from the VIE's activities, is entitled to receive a majority of the entity's residual returns, or both. Upon consolidation of a VIE, we generally record all of the VIE's assets, liabilities and noncontrolling interests at fair value, with future changes based upon consolidation accounting principles. See Note 9 Variable Interest Entities for more information about VIEs in which we hold a significant interest but are not required to consolidate.

## Business Combinations

We record the net assets of companies that we acquire at their estimated fair value at the date of acquisition and we include the results of operations of the acquired business in our consolidated income statement from the date of acquisition. We recognize as goodwill the excess of the purchase price over the estimated fair value of the net assets acquired.

## USE OF ESTIMATES

We prepare the consolidated financial statements using financial information available at the time, which requires us to make estimates and assumptions that affect the amounts reported. Actual results will differ from these estimates and the differences may be material to the consolidated financial statements.

## REVENUE RECOGNITION

We earn net interest and noninterest income from various sources, including:

- Lending,
- Securities portfolio,
- Investment management and fund servicing,
- Customer deposits,
- Loan servicing,
- Brokerage services, and
- Securities and derivatives trading activities including foreign exchange.

We also earn revenue from selling loans and securities, and we recognize income or loss from certain private equity activities. We also earn fees and commissions from:

- Issuing loan commitments, standby letters of credit and financial guarantees,
- Selling various insurance products,

Providing treasury management services, and

- Participating in certain capital markets transactions.


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We recognize revenue from loan servicing, securities and derivatives and foreign exchange trading, and securities underwriting activities as they are earned based on contractual terms, as transactions occur or as services are provided. Revenue earned on interest-earning assets is recognized based on the effective yield of the financial instrument. Service charges on deposit accounts are recognized as charged. Brokerage fees and gains on the sale of securities and certain derivatives are recognized on a trade-date basis.

We recognize asset management and fund servicing fees primarily as the services are performed. Asset management fees are primarily based on a percentage of the fair value of the assets under management and performance fees are primarily based on a percentage of the returns on such assets. Fund servicing fees are primarily based on a percentage of the fair value of the fund assets and the number of shareholder accounts we service.

We recognize revenue from the sale of loans upon closing of the transaction. We record private equity income or loss based on changes in the valuation of the underlying investments or when we dispose of our interest.

In certain circumstances, revenue is reported net of associated expenses in accordance with applicable accounting guidance and industry practice.

## LOANS AND LEASES

Loans are stated at the principal amounts outstanding, net of unearned income and premium or discount on loans purchased. Interest income related to loans other than nonaccrual loans is accrued based on the principal amount outstanding and credited to interest income as earned using the interest method. Significant loan fees are deferred and accreted to interest income over the respective lives of the loans. Loan origination costs are not deferred and are included in noninterest expense. The net impact of this practice compared with full accrual of fees and amortization of costs is not material to our consolidated results of operations.

We also provide financing for various types of equipment, aircraft, energy and power systems, and rolling stock through a variety of lease arrangements. Direct financing leases are carried at the aggregate of lease payments plus estimated residual value of the leased property, less unearned income. Leveraged leases, a form of financing lease, are carried net of nonrecourse debt. We recognize income over the term of the lease using methods that approximate the level yield method. Lease residual values are reviewed for other-than-temporary impairment on at least an annual basis. Gains or losses on the sale of leased assets are included in other noninterest income while valuation adjustments on lease residuals are included in other noninterest expense.

## NONPERFORMING ASSETS

Nonperforming assets include:

- Nonaccrual loans,
- Troubled debt restructurings,
- Nonaccrual loans held for sale, and
- Foreclosed assets.

Other than consumer loans, we generally classify loans and loans held for sale as nonaccrual when we determine that the collection of interest or principal is doubtful or when a default of interest or principal has existed for 90 days or more, unless the loans are well secured and in the process of collection. When interest accrual is discontinued, accrued but uncollected interest credited to income in the current year is reversed and unpaid interest accrued in the prior year, if any, is charged against the allowance for loan and lease losses. We classify home equity loans as nonaccrual at 120 days past due and home equity lines of credit as nonaccrual at 180 days past due and record them at the lower of cost or market value, less liquidation costs, unless the loans are well-secured and in the process of collection. Loans well-secured by residential real estate, including home equity and home equity lines of credit, are classified as nonaccrual at 12 months past due. We charge-off loans other than consumer loans based on the facts and circumstances of the individual loan. Consumer loans that are not well-secured or in the process of collection are generally charged-off in the month they become 120 days past due.

A loan is categorized as a troubled debt restructuring in the period of restructuring if a significant concession is granted due to deterioration in the financial condition of the borrower.

Nonperforming loans are generally not returned to performing status until the obligation is brought current and the borrower has performed in accordance with the contractual terms for a reasonable period of time and collection of the contractual principal and interest is no longer doubtful.

Nonaccrual commercial and commercial real estate loans and troubled debt restructurings are designated as impaired loans. We recognize interest collected on these loans on the cash basis or cost recovery method.

Foreclosed assets are comprised of any asset seized or property acquired through a foreclosure proceeding or acceptance of a deed-in-lieu of foreclosure. These assets are recorded on the date acquired at the lower of the related loan balance or market value of the collateral less estimated disposition costs. We estimate market values primarily based on appraisals when available or quoted market prices on liquid assets. Subsequently, foreclosed assets are valued at the lower of the amount recorded at acquisition date or the current market value less estimated disposition costs. Valuation adjustments on these assets and gains or losses realized from disposition of such property are reflected in noninterest expense.

## Allowance For Loan And Lease Losses

We maintain the allowance for loan and lease losses at a level that we believe to be adequate to absorb estimated probable credit losses inherent in the loan portfolio. The allowance is increased by the provision for credit losses, which is charged against operating results, and decreased by the amount of charge-offs, net of recoveries. Our determination of the adequacy of the allowance is based on periodic evaluations of the credit portfolio and other relevant factors. This evaluation is inherently subjective as it requires material estimates, including, among others:

- Expected default probabilities,
- Loss given default,
- Exposure at default,
- Amounts and timing of expected future cash flows on impaired loans,
- Value of collateral,
- Estimated losses on consumer loans and residential mortgages, and


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- General amounts for historical loss experience, economic conditions, potential estimation or judgmental errors, losses and inherent risks in the various credit portfolios, all of which may be susceptible to significant change.

In determining the adequacy of the allowance for loan and lease losses, we make specific allocations to impaired loans, to pools of watchlist and nonwatchlist loans and to consumer and residential mortgage loans. We also allocate reserves to provide coverage for probable losses not covered in specific, pool and consumer reserve methodologies related to qualitative and measurement factors. While allocations are made to specific loans and pools of loans, the total reserve is available for all credit losses.

Specific allocations are made to significant impaired loans and are determined in accordance with SFAS 114, "Accounting by Creditors for Impairment of a Loan," with impairment measured generally based on the present value of the loan's expected cash flows, the loan's observable market price or the fair value of the loan's collateral. We establish a minimum specific allowance on all impaired loans at the applicable pool reserve allocation rate for similar loans.

Allocations to loan pools are developed by business segment and risk rating and are based on historical loss trends and our judgment concerning those trends and other relevant factors. These factors may include, among others:

- Actual versus estimated losses,
- Regional and national economic conditions,
- Business segment and portfolio concentrations,
- Industry competition and consolidation, and
- The impact of government regulations.

Loss factors are based on industry and/or internal experience and may be adjusted for significant factors that, based on our judgment, impact the collectibility of the portfolio as of the balance sheet date. Consumer and residential mortgage loan allocations are made at a total portfolio level based on historical loss experience adjusted for portfolio activity and economic conditions.

While our pool reserve methodologies strive to reflect all risk factors, there continues to be a certain element of uncertainty associated with, but not limited to, potential estimation or judgmental errors. We provide additional reserves that are designed to provide coverage for expected losses attributable to such risks. In addition, these incremental reserves also include factors which may not be directly measured in the determination of specific or pooled reserves. These factors include:

- General economic and business conditions affecting our key lending areas,
- Credit quality trends,
- Recent loss experience in particular segments of the portfolio,
- Duration of the current economic cycle, and
- Bank regulatory examination results.


## allowance For Unfunded Loan Commitments And Letters Of Credit

We maintain the allowance for unfunded loan commitments and letters of credit at a level we believe is adequate to absorb estimated probable losses related to these unfunded credit facilities. We determine the adequacy of the allowance based on periodic evaluations of the unfunded credit facilities including an assessment of the probability of commitment usage, credit risk factors for loans outstanding to these same customers, and the terms and expiration dates of the unfunded credit facilities. Net adjustments to the allowance for unfunded loan commitments and letters of credit are included in the provision for credit losses.

## STOCK-BASED COMPENSATION

Prior to January 2003, we accounted for employee stock-based compensation plans under the provisions of Accounting Principles Board Opinion No. 25, "Accounting for Stock Issued to Employees" ("APB 25"), and related guidance. We did not recognize stock-based employee compensation expense related to stock options prior to 2003 as all options to purchase our stock or our subsidiaries' stock granted under these plans had an exercise price equal to the market value of the underlying stock on the date of grant. Effective January 1, 2003, we adopted the fair value recognition provisions of SFAS 123, "Accounting for Stock-Based Compensation," as amended by SFAS 148, "Accounting for Stock-Based Compensation-Transition and Disclosure," prospectively to all employee awards granted, modified or settled after January 1, 2003. We did not restate results for prior years. Since we adopted SFAS 123 prospectively, the cost related to stock-based employee compensation included in net income for the three months ended March 31 , 2005 and 2004 is less than what we would have recognized if we had applied the fair value based method to all awards since the original effective date of the standard.

The following table shows the effect on net income and earnings per share if we had applied the fair value recognition provisions of SFAS 123, as amended, to all outstanding and unvested awards in each period.

## Pro Forma Net Income And Earnings Per Share

|  | Three months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| In millions, except for per share data | March 31, 2005 |  | March 31, 2004 |  |
| Net income as reported | \$ | 354 | \$ | 328 |
| Add: Stock-based employee compensation expense included in reported net income, net of related tax effects |  | 11 |  | 8 |
| Deduct: Total stock-based employee compensation expense determined under the fair value method for all awards, net of related tax effects |  | (13) |  | (13) |
| Pro forma net income | \$ | 352 | \$ | 323 |
| Earnings per share |  |  |  |  |
| Basic-as reported | \$ | 1.26 | \$ | 1.16 |
| Basic-pro forma | \$ | 1.25 | \$ | 1.15 |
| Diluted-as reported | \$ | 1.24 | \$ | 1.15 |
| Diluted-pro forma | \$ | 1.24 | \$ | 1.13 |

For purposes of computing stock option expense and pro forma results, we estimated the fair value of stock options and employee stock purchase plan shares using the BlackScholes option pricing model. The model requires the use of numerous assumptions, many of which are very subjective. Therefore, the pro forma results are estimates of results

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We used the following assumptions in the option pricing model to determine 2005 and 2004 stock option expense.

## Option Pricing Assumptions

| Weighted-average for the three months ended March 31 | 2005 | 2004 |
| :---: | :---: | :---: |
| Risk-free interest rate | 3.7\% | 3.4\% |
| Dividend yield | 3.8\% | 3.6\% |
| Volatility | 26.4\% | 28.9\% |
| Expected life | 5 yrs . | 5 yrs. |

## Recent accounting Pronouncements

In December 2004, the FASB issued SFAS 123 (Revised 2004), "Share-Based Payment" ("SFAS 123R"). SFAS 123R replaces SFAS 123 and supersedes APB 25. SFAS 123R requires compensation cost related to share-based payments to employees to be recognized in the financial statements based on their fair value. In April 2005, the Securities and Exchange Commission issued a rule which delays the required effective date to the beginning of an entity's fiscal year which begins after June 15 , 2005. Accordingly, we will adopt SFAS 123R effective January 1, 2006, using the modified prospective method of transition. This method requires the provisions of SFAS 123 R be applied to new awards and awards modified, repurchased or cancelled after the effective date. Based on our review of the provisions of SFAS 123R and given the fact that we previously adopted the fair value recognition provisions of SFAS 123 on January 1, 2003, we do not expect the adoption of the revised standard to have a significant impact on our consolidated financial statements.

In December 2004, the FASB issued FASB Staff Position ("FSP") 109-2, "Accounting and Disclosure Guidance for the Foreign Earnings Repatriation Provisions within the American Jobs Creation Act of 2004." The American Jobs Creation Act of 2004 ("AJCA") was signed into law in October 2004 and creates a one-time opportunity for US companies to repatriate undistributed earnings from foreign subsidiaries at a substantially reduced federal tax rate. The reduced rate is achieved via an $85 \%$ dividends received deduction. FSP 109-2 provides entities additional time beyond the reporting period that includes the enactment date to assess the effect of AJCA on its plans for repatriation of foreign earnings.

In our case, foreign earnings must be repatriated by December 31, 2005 in order to qualify for this benefit. Two of our subsidiaries, BlackRock and PFPC, have foreign subsidiaries with undistributed earnings that may be available for repatriation. We are considering the repatriation of up to $\$ 17$ million of foreign earnings, of which $\$ 15$ million relates to BlackRock and $\$ 2$ million relates to PFPC. The tax effect of repatriation could range from zero to a $\$ 1$ million expense. We expect to complete our evaluation by the end of the second quarter of 2005 .

In December 2004, the FASB issued SFAS 153, "Exchanges of Nonmonetary Assets, an amendment of APB Opinion No. 29Accounting for Nonmonetary Transactions." SFAS 153 amends the APB 29 exception to fair value measurement for nonmonetary exchanges to apply only to those exchanges which lack commercial substance, as defined in the standard. SFAS 153 is effective for nonmonetary asset exchanges that we enter into in fiscal periods beginning after June 15, 2005. The adoption of this standard is not expected to have a material impact on our consolidated financial statements.

In March 2004, the Emerging Issues Task Force ("EITF") supplemented EITF 03-1, "The Meaning of Other-Than-Temporary Impairment and Its Application to Certain Investments." EITF 03-1 provides guidance for evaluating whether an investment is other-than-temporarily impaired and requires disclosures about unrealized losses on available for sale debt and equity securities. In September 2004, the FASB issued FSP EITF Issue 03-1-1, "Effective Date of Paragraphs 10-20 of EITF Issue 03-1," which deferred the effective date of the recognition and measurement provisions of the consensus until further guidance is issued. The impact on future earnings, if any, of the recognition and measurement provisions of EITF 03-1 will not be known until the FASB issues its guidance. At March 31, 2005, the total unrealized losses in the securities available for sale portfolio was $\$ 270$ million compared with total unrealized losses of $\$ 125$ million at December 31, 2004.

In December 2003, the American Institute of Certified Public Accountants issued Statement of Position 03-3, "Accounting for Loans and Debt Securities Acquired in a Transfer" ("SOP 03-3"). SOP 03-3 addresses accounting for differences between contractual cash flows and cash flows expected to be collected from an initial investment in loans or debt securities acquired in a transfer if those differences relate, at least in part, to a deterioration of credit quality. SOP 03-3 prohibits companies from carrying over valuation allowances in the initial accounting for such loans and limits the yield that may be accreted to the excess of undiscounted expected cash flows over the initial investment in the loan. Decreases in expected cash flows are recognized as impairment and increases are recognized prospectively through an adjustment of the loan yield. SOP 03-3 is effective for loans and debt securities acquired by PNC on or after January 1, 2005. Our adoption of this guidance did not have a significant effect on our financial condition or results of operations.

In May 2003, the FASB issued SFAS 150, "Accounting for Certain Financial Instruments with Characteristics of both Liabilities and Equity." In November 2003, the FASB issued FSP 150-3, "Effective Date, Disclosures, and Transition for Mandatorily Redeemable Financial Instruments of Certain Nonpublic Entities and Certain Mandatorily Redeemable Noncontrolling Interests under FASB Statement No. 150, Accounting for Certain Financial Instruments with Characteristics of Both Liabilities and Equity." FSP 150-3 deferred indefinitely the classification and measurement provisions of SFAS 150 for certain mandatorily redeemable noncontrolling interests, including interests that are redeemed only upon the liquidation of a limited-life subsidiary. The mandatorily redeemable noncontrolling interests in these

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entities, which for PNC represent noncontrolling interests in affordable housing partnerships, are included in the consolidated balance sheet under the caption, "Minority and noncontrolling interests in consolidated entities." Generally, on the date these VIEs are terminated, the liquidation value of the noncontrolling interests would equal the residual value of the net assets of the respective entity at that date. The distribution of that liquidation value to the noncontrolling interest holders would generally be in proportion to their respective interests. Liquidation and settlement of these noncontrolling interests at March 31, 2005 would have resulted in payments of approximately $\$ 233$ million based on the terms of the respective entities' governing documents and the measurement principles included in SFAS 150 .

## Note 2 ACQUISITIONS

## RIGGS NATIONAL CORPORATION

On February 10, 2005, we entered into an amended and restated agreement to acquire Riggs National Corporation ("Riggs"), a Washington, D.C. based banking company, replacing the original acquisition agreement entered into July 16, 2004. Riggs has assets of approximately $\$ 6.0$ billion and provides commercial and retail banking services through 51 branches in the metropolitan Washington, D.C. area. The transaction will give us a substantial presence on which to build a market leading franchise in the affluent Washington metropolitan area. The total consideration under the amended and restated agreement is comprised of a fixed number of approximately 6.4 million shares of PNC common stock and $\$ 286$ million in cash, subject to adjustment. The merger has received regulatory and shareholder approval, but is subject to select remaining closing conditions including, among others, receipt of regulatory waivers. Our Current Reports on Form 8-K dated July 16, 2004, July 22, 2004 and February 10, 2005 provide additional information on this pending acquisition.

## SSRM HOLDINGS INC.

Effective January 31, 2005, BlackRock acquired SSRM Holdings, Inc. ("SSRM"), the holding company of State Street Research \& Management Company and SSR Realty Advisors Inc., from MetLife, Inc. SSRM, through its subsidiaries, actively manages stock, bond, balanced and real estate portfolios for both institutional and individual investors. Substantially all of SSRM's operations were integrated into BlackRock as of the closing date. BlackRock acquired assets under management totaling $\$ 50$ billion in connection with this transaction. At closing, MetLife, Inc. received approximately $\$ 233$ million in cash and approximately 550,000 shares of BlackRock restricted class A common stock. Additional cash consideration, which could increase the purchase price by up to $25 \%$, may be paid over five years contingent on certain measures.

On January 18, 2005, our ownership in BlackRock was transferred from PNC Bank, National Association to PNC Bancorp, Inc., our intermediate bank holding company. The transfer was effected primarily to give BlackRock more operating flexibility, particularly in connection with its acquisition of SSRM. As a result of the transfer, certain deferred tax liabilities recorded by PNC were reversed in the first quarter of 2005 in accordance with SFAS 109. The reversal of deferred tax liabilities increased our earnings by $\$ 45$ million, or approximately $\$ .16$ per diluted share, in the first quarter of 2005.

In January 2005, BlackRock issued a bridge promissory note for $\$ 150$ million, using the proceeds to facilitate the SSRM acquisition. In February 2005, BlackRock issued $\$ 250$ million aggregate principal amount of convertible debentures. BlackRock used a portion of the net proceeds from this issuance to retire the bridge promissory note. These convertible debentures are included with bank notes and senior debt on our Consolidated Balance Sheet at March 31, 2005. Note 31 Subsequent Events in our 2004 Form 10-K includes further information on these convertible debentures.

## Note 3 Trading Activities

Our trading activities include the underwriting of fixed income securities and equity securities, as well as customer-driven and proprietary trading in fixed income securities, equities, derivatives, and foreign exchange.

Total trading revenue includes both net interest income from trading securities and net funding of financial derivatives, and other noninterest income from securities underwriting, foreign exchange and gains or losses from changes in the fair value of financial derivatives positions that are not used for hedging purposes. Specific components of total trading revenue are as follows:

| Three months ended March 31 - in millions | 2005 | 2004 |
| :---: | :---: | :---: |
| Net interest income | \$ 2 | \$ 2 |
| Other noninterest income | 50 | 23 |
| Total trading revenue | \$52 | \$25 |
|  | - | - |
| Securities underwriting and trading | \$ 5 | \$10 |
| Foreign exchange | 8 | 7 |
| Financial derivatives | 39 | 8 |
|  | - | - |
| Total trading revenue | \$52 | \$25 |

Trading assets and liabilities consisted of the following:

| In millions | March 31, 2005 |  | December 31, 2004 |  |
| :---: | :---: | :---: | :---: | :---: |
| Assets |  |  |  |  |
| Securities (a) | \$ | 1,804 | \$ | 1,184 |
| Resale agreements (b) |  | 252 |  | 624 |
| Financial derivatives (c) |  | 722 |  | 661 |
| Total assets | \$ | 2,778 | \$ | 2,469 |
|  |  | - |  |  |
| Liabilities |  |  |  |  |
| Securities sold short (d) | \$ | 597 | \$ | 1,008 |
| Repurchase agreements and other borrowings (e) |  | 686 |  | 599 |
| Financial derivatives (f) |  | 688 |  | 659 |
| Total liabilities | \$ | 1,971 | \$ | 2,266 |

(a) Included in Other short-term investments, including trading securities, on the Consolidated Balance Sheet.
(b) Included in Federal funds sold and resale agreements.
(c) Included in Other assets.
(d) Included in Other borrowed funds.
(e) Included in Repurchase agreements and Other borrowed funds.
(f) Included in Other liabilities.

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## Note 4 SECURITIES


(a) Securities held to maturity at March 31, 2005 totaled less than $\$ 1.0$ million.

Securities represented $22 \%$ of total assets at March 31, 2005 and $21 \%$ at December 31, 2004. The increase in available for sale securities was primarily due to an increase in mortgage-backed securities, over half of which was in floating-rate securities, partially offset by decreases in commercial mortgage-backed and asset-backed securities.

At March 31, 2005, the securities available for sale balance included a net unrealized loss of $\$ 267$ million, which represented the difference between fair value and amortized cost. The comparable amount at December 31, 2004 was a net unrealized loss of $\$ 102$ million. The impact of increases in interest rates during the first quarter of 2005 was reflected in the higher net unrealized loss position at March 31, 2005.

We do not believe that any individual unrealized losses as of March 31, 2005 represent an other-than-temporary impairment. The $\$ 63$ million unrealized losses reported for U.S Treasury and government agencies were primarily related to obligations of the Federal National Mortgage Association ("Fannie Mae") and the Federal Home Loan Mortgage Corporation ("Freddie Mac"). The $\$ 169$ million unrealized losses reported for mortgage-backed securities relate primarily to securities issued by Fannie Mae, Freddie Mac and certain private issuers. The $\$ 26$ million unrealized losses reported for commercial mortgage-backed securities relate primarily to fixed-rate securities of certain private issuers. The $\$ 10$ million unrealized losses reported for asset-backed securities relate primarily to fixed-rate securities collateralized by home equity and automobile loans. The majority of the unrealized losses reported are attributable to changes in interest rates and not from the deterioration of the credit quality of the issuer.

The fair value of securities available for sale decreases when interest rates increase and vice versa. Further increases in interest rates after March 31, 2005, if sustained, will adversely impact the fair value of securities available for sale going forward compared with the balance March 31, 2005. Net unrealized gains and losses in the securities available for sale portfolio are included in shareholders' equity as accumulated other comprehensive income or loss, net of tax.

During April 2005, the front-end of the yield curve rallied to a lesser extent than did intermediate-term interest rates. We expected that this market movement was not reflective of a potential rise in short-term interest rates given recent inflation trends and the expected Federal Open Market Committee tightening action on May 3, 2005.

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As a result, in late April 2005, we performed a balance sheet review and decided to adjust our securities and other earning assets positions to address the following objectives:

- Further reduce exposure to an anticipated rise in short-term interest rates, and
- Improve future net interest income levels without adding to duration risk.

To achieve these objectives, in late April and early May 2005, we sold $\$ 2.1$ billion of securities available for sale and terminated $\$ 1.0$ billion of resale agreements that were most sensitive to extension risk due to rising short-term interest rates. We also purchased $\$ 2.1$ billion of securities with higher yields and lower extension risk. These transactions resulted in realized net securities and other losses of approximately $\$ 31$ million, which will be included in our results of operations for the second quarter of 2005 .

The expected weighted-average life of securities available for sale was 3 years and 3 months as of March 31, 2005 and 2 years and 8 months at December 31, 2004.
Information relating to securities sold is set forth in the following table:

## Securities Sold

| Three months ended March 31 <br> In millions | Proceeds | Gross Gains | Gross Losses | $\begin{gathered} \text { Net } \\ \text { Gains } \\ \text { (Losses) } \end{gathered}$ | Income Tax Expense/ (Benefit) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2005 | \$ 5,458 | \$ 11 | \$ (20) | \$ (9) | \$ | (3) |
| 2004 | 1,807 | 19 | (4) | 15 |  | 5 |

## Note 5 NONPERFORMING ASSETS

Nonperforming assets were as follows:

| In millions |  | $\begin{aligned} & \text { rch } 31 \\ & 2005 \end{aligned}$ | $\begin{gathered} \text { December } 31 \\ 2004 \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: |
| Nonperforming loans (a) |  | 131 | \$ | 143 |
| Nonperforming loans held for sale (b) |  | 2 |  | 3 |
| Foreclosed and other assets |  | 29 |  | 29 |
| Total nonperforming assets (c) |  | 162 | \$ | 175 |

(a) Includes a troubled debt restructured loan of \$3 million as of December 31, 2004.
(b) Includes troubled debt restructured loans held for sale of \$2 million as of March 31, 2005 and December 31, 2004.
(c) Excludes equity management assets carried at estimated fair value of $\$ 33$ million as of March 31, 2005 and $\$ 32$ million as of December 31, 2004. These assets included troubled debt restructured assets of $\$ 10$ million at March 31, 2005 and $\$ 11$ million as of December 31, 2004.

## Note 6 Allowances For Loan and Lease Losses and Unfunded Loan Commitments and Letters Of Credit

Changes in the allowance for loan and lease losses were as follows:

| In millions | 2005 | 2004 |
| :---: | :---: | :---: |
| Allowance at January 1 | \$607 | \$632 |
| Charge-offs |  |  |
| Commercial (a) | (12) | (59) |
| Commercial real estate |  | (2) |
| Consumer | (10) | (11) |
| Residential mortgage |  | (1) |
| Lease financing |  | (2) |
|  | - |  |
| Total charge-offs | (22) | (75) |
|  | - | - |
| Recoveries |  |  |
| Commercial | 6 | 8 |
| Commercial real estate |  |  |
| Consumer | 4 | 3 |
| Residential mortgage |  | 1 |
| Lease financing |  | 1 |
| Total recoveries | 10 | 13 |
|  | - | - |
| Net charge-offs |  |  |
| Commercial | (6) | (51) |
| Commercial real estate |  | (2) |
| Consumer | (6) | (8) |
| Residential mortgage |  |  |
| Lease financing |  | (1) |
| Total net charge-offs | (12) | (62) |
|  | - |  |
| Provision for credit losses | 8 | 12 |
| Acquired allowance (United National) |  | 22 |
| Net change in allowance for unfunded loan commitments and letters of credit | (3) |  |
|  | - | - |
| Allowance at March 31 | \$600 | \$604 |

(a) During the first quarter of 2004, we changed our policy for recognizing charge-offs on smaller nonperforming commercial loans. This change resulted in the recognition of an additional \$24 million of gross charge-offs for the first quarter of 2004.

Changes in the allowance for unfunded loan commitments and letters of credit were as follows:

| In millions | $\mathbf{2 0 0 5}$ |
| :--- | :---: |
| Allowance at January 1 | $\mathbf{2 0 0 4}$ |
| Net change in allowance for unfunded loan commitments and letters of credit | $\mathbf{\$ 7 5}$ |
|  | $\$ 91$ |
| Allowance at March 31 | $\mathbf{3}$ |

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## Note 7 Goodwill and Other Intangible Assets

A summary of the changes in goodwill by business for the three months ended March 31, 2005 follows:

## Goodwill

| In millions | $\begin{gathered} \text { December } 31 \\ 2004 \end{gathered}$ |  | Additions/ Adjustments |  | $\begin{gathered} \text { March } 31 \\ 2005 \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Regional Community Banking | \$ | 991 |  |  | \$ 991 |
| Wholesale Banking |  | 679 |  |  | 679 |
| PNC Advisors |  | 153 |  |  | 153 |
| BlackRock |  | 177 | \$ | 10 | 187 |
| PFPC |  | 945 |  |  | 945 |
| Other |  | 56 |  | (35) | 21 |
| Total | \$ | 3,001 | \$ | (25) | \$ 2,976 |

BlackRock recorded $\$ 10$ million of goodwill and $\$ 248$ million of customer-related intangible assets described below in connection with its acquisition of SSRM in January 2005. See Note 2 Acquisitions for further information on the SSRM acquisition.

Our ownership of BlackRock continues to change primarily when BlackRock repurchases its shares in the open market and issues shares pursuant to its employee compensation plans. We recognize goodwill because BlackRock repurchases its shares at an amount greater than book value and this results in an increase in our percentage ownership interest. We reduced goodwill by $\$ 35$ million in the first quarter of 2005 as a result of BlackRock's stock activity, including the issuance of shares in the SSRM transaction.

The gross carrying amount, accumulated amortization and net carrying amount of other intangible assets by major category consisted of the following:

## Other Intangible Assets

| In millions | $\begin{gathered} \text { March } 31 \\ 2005 \end{gathered}$ | $\begin{gathered} \text { December } 31 \\ 2004 \end{gathered}$ |  |
| :---: | :---: | :---: | :---: |
| Customer-related and other intangibles |  |  |  |
| Gross carrying amount | \$ 463 | \$ | 214 |
| Accumulated amortization | (109) |  | (102) |
|  | - |  |  |
| Net carrying amount | \$ 354 | \$ | 112 |
|  | - |  |  |
| Mortgage and other loan servicing rights |  |  |  |
| Gross carrying amount | \$ 424 | \$ | 408 |
| Accumulated amortization | (165) |  | (166) |
|  | - |  |  |
| Net carrying amount | \$ 259 | \$ | 242 |
|  | - |  |  |
| Total | \$ 613 | \$ | 354 |

Most of our other intangible assets have finite lives and are amortized primarily on a straight-line basis or, in the case of mortgage and other loan servicing rights, on an accelerated basis. At December 31, 2004, we had two indefinite-lived other intangible assets included in "Customer-related and other intangibles" in the table above with a total carrying value of $\$ 4$ million. In connection with the SSRM acquisition, BlackRock recorded $\$ 248$ million of management contracts during the first quarter of 2005, of which approximately $\$ 196$ million are considered to have indefinite lives.

For customer-related intangibles, the estimated remaining useful lives range from approximately one year to 20 years, with a weighted-average remaining useful life of approximately six years. Our mortgage and other loan servicing rights are amortized primarily over a period of seven to ten years in proportion to the estimated net servicing income from the related loans.

The changes in the carrying amount of goodwill and net other intangible assets for the three months ended March 31, 2005, are as follows:

## Changes in Goodwill and Other Intangibles

| In millions | Goodwill | CustomerRelated |  | Servicing Rights |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Balance at December 31, 2004 | \$ 3,001 | \$ | 112 | \$ | 242 |
| Additions/adjustments: |  |  |  |  |  |
| BlackRock acquisition of SSRM | 10 |  | 248 |  |  |
| BlackRock acquisition of Cigna management contracts |  |  | 1 |  |  |
| Other - BlackRock share repurchases | (35) |  |  |  |  |
| Wholesale Banking |  |  |  |  | 24 |
| Amortization |  |  | (7) |  | (7) |
|  | - |  |  |  |  |
| Balance at March 31, 2005 | \$ 2,976 | \$ | 354 | \$ | 259 |

Amortization expense on intangible assets for the first quarter of 2005 was $\$ 14$ million. Amortization expense on existing intangible assets for the remainder of 2005 and for 2006 through 2010 is estimated to be as follows:

- Remainder of 2005: $\$ 44$ million
- 2006: $\$ 56$ million,
- 2007: $\$ 54$ million,
- 2008: $\$ 52$ million,
- 2009: $\$ 45$ million, and
- 2010: $\$ 27$ million.


## Note 8 CASh Flows

Acquisition and divestiture activity during the first quarter of 2005 and 2004 that affected our cash flows included the following:

- BlackRock's acquisition of SSRM in January 2005 resulted in $\$ 241$ million of net cash paid.
- BlackRock's acquisition of management contracts from Cigna resulted in $\$ 2$ million of cash paid during the first quarter of 2005.
- Our acquisition of United National in January 2004 resulted in $\$ 336$ million of cash paid and $\$ 72$ million of cash and due from banks received.
- During the first quarter of 2004, we sold certain investment consulting activities of PNC Advisors' Hawthorn unit, resulting in net cash proceeds of $\$ 11$ million.


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## Note 9 Variable Interest Entities

As discussed in our 2004 Form 10-K, we are involved with various entities in the normal course of business that may be deemed to be VIEs. We consolidated certain VIEs effective in 2004 and 2003 for which we were determined to be the primary beneficiary. These consolidated VIEs and relationships with PNC are described in our 2004 Form 10-K.
At March 31, 2005, the aggregate assets and debt of VIEs that we have consolidated in our financial statements are as follows:

## Consolidated VIEs - PNC Is Primary Beneficiary

| In millions | Aggregate Assets | $\underset{\text { Debt }}{\text { Aggregate }}$ |
| :---: | :---: | :---: |
| March 31, 2005 |  |  |
| Market Street Funding Corporation | \$ 2,199 | \$ 2,199 |
| Partnership interests in low income housing projects | 496 | 496 |
| Other | 10 | 7 |
| Total consolidated VIEs | \$ 2,705 | \$ 2,702 |
|  | - | - |
| December 31, 2004 |  |  |
| Market Street Funding Corporation | \$ 2,167 | \$ 2,167 |
| Partnership interests in low income housing projects | 504 | 504 |
| Other | 13 | 10 |
| Total consolidated VIEs | \$ 2,684 | \$ 2,681 |

We also hold significant variable interests in other VIEs that have not been consolidated because we are not considered the primary beneficiary. Information on these VIEs follows:

Non-Consolidated VIEs - Significant Variable Interests

| In millions | Aggregate Assets | Aggregate Debt | $\begin{gathered} \text { PNC Risk } \\ \begin{array}{c} \text { of } \\ \text { Loss(b) } \end{array} \end{gathered}$ |
| :---: | :---: | :---: | :---: |
| March 31, 2005 |  |  |  |
| Collateralized debt obligations (a) | \$ 5,425 | \$ 4,988 | \$ 53 |
| Private investment funds (a) | 3,111 | 486 | 13 |
| Other partnership interests in low income housing projects | 37 | 28 | 4 |
| Total significant variable interests | \$ 8,573 | \$ 5,502 | \$ 70 |
| December 31, 2004 |  |  |  |
| Collateralized debt obligations (a) | \$ 3,152 | \$ 2,700 | \$ 33 |
| Private investment funds (a) | 1,872 | 125 | 24 |
| Other partnership interests in low income housing projects | 37 | 28 | 4 |
| Total significant variable interests | \$ 5,061 | \$ 2,853 | \$ 61 |

(a) Held by BlackRock.
(b) Includes both PNC's risk of loss and BlackRock's risk of loss, limited to PNC's ownership interest in BlackRock.

We also have subsidiaries that invest in and act as the investment manager for a private equity fund that is organized as a limited partnership as part of our equity management activities. The fund invests in private equity investments to generate capital appreciation and profits. As permitted by FIN 46 , we have deferred applying the provisions of the interpretation for this entity pending further action by the FASB. Information on this entity follows:

## Investment Company Accounting - Deferred Application

| In millions | Aggregate Assets |  | Aggregate Equity |  | PNC Risk of Loss |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| March 31, 2005 |  |  |  |  |  |  |
| Private Equity Fund | \$ | 96 | \$ | 96 | \$ | 24 |
| December 31, 2004 |  |  |  |  |  |  |
| Private Equity Fund | \$ | 78 | \$ | 76 | \$ | 20 |

## Note 10 Capital Securities OF Subsidiary Trusts

Capital securities represent non-voting preferred beneficial interests in the assets of PNC Institutional Capital Trusts A and B, PNC Capital Trusts C and D, and United National Bank Capital Trust I and Capital Statutory Trust II (the "Trusts"). We have more information on the Trusts in Note 18 Capital Securities Of Subsidiary Trusts in our 2004 Form 10-K.

The United National Bank Trusts were acquired effective January 1, 2004 as part of the United National acquisition. In the event of certain changes or amendments to regulatory requirements or federal tax rules, the capital securities are redeemable in whole.

Trust A is a wholly owned finance subsidiary of PNC Bank, N.A., PNC's principal bank subsidiary. All other Trusts are wholly owned finance subsidiaries of PNC. The obligations of the respective parent of each Trust, when taken collectively, are the equivalent of a full and unconditional guarantee of the obligations of such Trust under the terms of the Capital Securities. Such guarantee is subordinate in right of payment in the same manner as other junior subordinated debt. There are certain restrictions on PNC's overall ability to obtain funds from its subsidiaries. For additional disclosure on these funding restrictions, including an explanation of dividend and intercompany loan

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## Note 11 Certain Employee Benefit and Stock-Based Compensation Plans

## Pension and Post-Retirement Plans

As more fully described in our 2004 Form 10-K, we have a noncontributory, qualified defined benefit pension plan covering eligible employees. Retirement benefits are derived from a cash balance formula based on compensation levels, age and length of service. Pension contributions are based on an actuarially determined amount necessary to fund total benefits payable to plan participants.

We also maintain nonqualified supplemental retirement plans for certain employees. All retirement benefits provided under these plans are unfunded and we make any payments to plan participants. We also provide certain health care and life insurance benefits for qualifying retired employees ("post-retirement benefits") through various plans.

The components of our net periodic pension and post-retirement benefit cost for the first quarter of 2005 and 2004 were as follows:


## 2002 BlackRock Long-Term Retention and Incentive Plan

BlackRock's long-term retention and incentive plan ("LTIP") permits the grant of up to $\$ 240$ million in deferred compensation awards (the "LTIP Awards"), subject to the achievement of certain performance hurdles by BlackRock no later than March 2007. If the performance hurdles are achieved, up to $\$ 200$ million of the LTIP Awards will be funded with up to 4 million shares of BlackRock common stock to be surrendered by PNC and distributed to LTIP participants, less income tax withholding. Shares attributable to value in excess of our $\$ 200$ million LTIP funding requirement will be available to support BlackRock's future long-term retention and incentive programs but are not subject to surrender until the programs are approved by BlackRock's Compensation Committee of its Board of Directors. In addition, shares distributed to LTIP participants will include an option to put such distributed shares back to BlackRock at fair market value. BlackRock will fund the remainder of the LTIP Awards with up to $\$ 40$ million in cash. In general, LTIP participants must also be employed by BlackRock on the payment date in early 2007 to receive payment for an award. As of March 31, 2005 BlackRock had awarded approximately $\$ 234$ million in LTIP Awards.

The LTIP Awards fully vest at the end of any three-month period beginning on or after January 1, 2005 and ending on or prior to March 30, 2007 during which the average closing price of BlackRock's common stock is at least $\$ 62$ per share. During the first quarter of 2005, BlackRock's average closing stock price exceeded the $\$ 62$ threshold. In addition, the vesting of awards is contingent on the participants' continued employment with BlackRock for periods ranging from two to five years.

We reported pretax charges in the second half of 2004 totaling $\$ 110$ million in connection with the LTIP, based upon management's determination that full vesting of the LTIP Awards was probable as of September 30, 2004. Note 22 Stock-Based Compensation Plans included in our 2004 Form 10-K provides additional information on these charges.

We reported pretax charges of $\$ 15$ million in the first quarter of 2005 related to the LTIP Awards. We expect to report additional pretax charges of approximately $\$ 16$ million per quarter through December 2006 related to the remaining service period of the LTIP Awards granted to date.

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## Note 12 Financial Derivatives

We use a variety of derivative financial instruments to help manage interest rate risk and reduce the effects that changes in interest rates may have on net income, fair value of assets and liabilities, and cash flows caused by interest rate volatility. These instruments include interest rate swaps, interest rate caps and floors, future contracts, and total return swaps.

## Fair Value Hedging Strategies

We enter into interest rate and total return swaps, caps, floors and interest rate futures derivative contracts to hedge designated commercial mortgage loans held for sale, commercial loans, bank notes, senior debt and subordinated debt for changes in fair value primarily due to changes in interest rates. Adjustments related to the ineffective portion of fair value hedging instruments are recorded in interest income, interest expense or noninterest income depending on the hedged item.

## Cash Flow Hedging Strategy

We enter into interest rate swap contracts to modify the interest rate characteristics of designated commercial loans from variable to fixed in order to reduce the impact of interest rate changes on future interest income. We are hedging our exposure to the variability of future cash flows for all forecasted transactions for a maximum of 10 years for hedges converting floating-rate commercial loans to fixed. The fair value of these derivatives is reported in other assets or other liabilities and offset in accumulated other comprehensive income for the effective portion of the derivatives. When the hedged transaction culminates, any unrealized gains or losses related to these swap contracts are reclassified from accumulated other comprehensive income and into earnings in the same period or periods during which the hedged forecasted transaction affects earnings are included in interest income. Ineffectiveness of the strategy, as defined by risk management policies and procedures, if any, is reported in interest income.

During the next twelve months, we expect to reclassify to earnings $\$ 3.3$ million of pretax net gains, or $\$ 2.2$ million after-tax, on cash flow hedge derivatives currently reported in accumulated other comprehensive income. This amount could differ from amounts actually recognized due to changes in interest rates and the addition of other hedges subsequent to March 31, 2005. These net gains are anticipated to result from net cash flows on receive fixed interest rate swaps and would mitigate reductions in interest income recognized on the related floating rate commercial loans.

As of March 31, 2005 we have determined that there were no hedging positions where it was probable that certain forecasted transactions may not occur within the originally designated time period.

If a derivative is not effective in accomplishing the hedge objective of offsetting either changes in the fair value or cash flows of the hedged item for the risk being hedged, then any ineffectiveness present in the hedge relationship is recognized in current earnings. The ineffective portion of the change in value of these derivatives resulted in a minimal net loss for the three months ended March 31, 2005 compared with net loss of $\$ 2$ million in the same period of 2004.

## Free-Standing Derivatives

To accommodate customer needs, we also enter into financial derivative transactions primarily consisting of interest rate swaps, caps, floors and foreign exchange and equity contracts. We manage our market risk exposure from customer positions through transactions with third-party dealers. The credit risk associated with derivatives executed with customers is essentially the same as that involved in extending loans and is subject to normal credit policies. We may obtain collateral based on our assessment of the customer.

Basis swaps are agreements involving the exchange of payments, based on notional amounts, of two floating rate financial instruments denominated in the same currency, one pegged to one reference rate and the other tied to a second reference rate (e.g., swapping payments tied to one-month LIBOR for payments tied to three-month LIBOR). We use these contracts to mitigate the impact on earnings of exposure to a certain referenced interest rate.

We purchase credit default swaps to mitigate the economic impact of credit losses on specifically identified existing lending relationships. These derivatives typically are based upon the change in value, due to changing credit spreads, of publicly-issued bonds issued by our customer.

Interest rate lock commitments for, as well as commitments to buy or sell, mortgage loans that we intend to sell are considered free-standing derivatives. Our interest rate exposure on certain commercial mortgage interest rate lock commitments is economically hedged with pay-fixed interest rate swaps and forward sales agreements. These contracts mitigate the impact on earnings of exposure to a certain referenced rate.

Free-standing derivatives also include positions we take based on market expectations or to benefit from price differentials between financial instruments and the market based upon stated risk management objectives.

## Derivative Counterparty Credit Risk

By purchasing and writing derivative contracts we are exposed to credit risk if the counterparties fail to perform. Our credit risk is equal to the fair value gain in the derivative contract. We minimize credit risk through credit approvals, limits, monitoring procedures and collateral requirements. We generally enter into transactions with counterparties that carry high quality credit ratings.

We enter into risk participation agreements to share some of the credit exposure with other counterparties related to interest rate derivative contracts or to take on credit exposure to generate revenue. Risk participation agreements entered into prior to July 1, 2003 were

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considered financial guarantees and therefore not included in derivatives. Agreements entered into subsequent to June 30, 2003 are included in the derivative table that follows. We determine that we meet our objective of reducing credit risk associated with certain counterparties to derivative contracts when the participation agreements share in their proportional credit losses of those counterparties.

We generally have established agreements with our major derivative dealer counterparties that provide for exchanges of marketable securities or cash to collateralize either party's positions. At March 31, 2005 we held cash and U.S. government and mortgage-backed securities with a fair value of $\$ 127$ million and pledged U.S. agency and mortgage-backed securities with a fair value of $\$ 138$ million under these agreements.

The total notional or contractual amounts, estimated net fair value and credit risk for derivatives at March 31, 2005 and December 31, 2004 were as follows:


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## Note 13 Earnings Per Share

Basic and diluted earnings per common share calculations follow:

| Three months ended March 31 <br> In millions, except share and per share data | 2005 | 2004 |
| :---: | :---: | :---: |
| Calculation of basic earnings per Common Share |  |  |
| Net income applicable to basic earnings per common share (a) | \$ 354 | \$ 328 |
| Basic weighted-average common shares outstanding (in thousands) | 281,291 | 282,237 |
|  |  |  |
| Basic earnings per common share | \$ 1.26 | \$ 1.16 |
|  | - | - |
| Calculation Of Diluted Earnings per Common Share (b) |  |  |
| Net income | \$ 354 | \$ 328 |
| Less: BlackRock adjustment for common stock equivalents | 1 | 1 |
|  | - |  |
| Net income applicable to diluted earnings per common share | \$ 353 | \$ 327 |
| Basic weighted-average common shares outstanding (in thousands) | 281,291 | 282,237 |
| Conversion of preferred stock Series A and B | 82 | 87 |
| Conversion of preferred stock Series C and D | 632 | 695 |
| Conversion of debentures | 2 | 13 |
| Exercise of stock options | 873 | 1,054 |
| Incentive share awards | 1,087 | 372 |
|  |  |  |
| Diluted weighted-average common shares outstanding(in thousands) | 283,967 | 284,458 |
|  | - |  |
| Diluted earnings per common share | \$ 1.24 | \$ 1.15 |

(a) Preferred dividends declared were less than $\$ .5$ million for each period.
(b) Excludes stock options considered to be anti-dilutive(in thousands)

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## Note 14 Shareholders' Equity And Comprehensive Income

Activity in shareholders' equity for the first three months of 2005 follows. Our preferred stock outstanding as of March 31, 2005 and December 31, 2004 totaled less than $\$ .5$ million at each date and, therefore, is excluded from the table.

| In millions, except per share data | Shares Outstanding Common Stock | Common Stock | Capital Surplus | Retained <br> Earnings |  | ferred <br> mpen- <br> ation <br> xpense | Accumulated Other Comprehensive Loss |  | Treasury Stock | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Balance at December 31, 2004 | 283 | \$ 1,764 | \$1,265 | \$ 8,273 | \$ | (51) | \$ | (54) | \$(3,724) | \$7,473 |
| Net income |  |  |  | 354 |  |  |  |  |  | 354 |
| Other comprehensive income (loss), net of tax |  |  |  |  |  |  |  |  |  |  |
| Net unrealized securities losses |  |  |  |  |  |  |  | (105) |  | (105) |
| Net unrealized losses on cash flow hedge derivatives |  |  |  |  |  |  |  | (14) |  | (14) |
| Other (a) |  |  |  |  |  |  |  | (2) |  | (2) |
| Comprehensive income |  |  |  |  |  |  |  |  |  | 233 |
| Cash dividends declared |  |  |  |  |  |  |  |  |  |  |
| Common (\$.50 per share) |  |  |  | (142) |  |  |  |  |  | (142) |
| Preferred |  |  |  |  |  |  |  |  |  |  |
| Treasury stock activity |  |  | 9 |  |  |  |  |  | (4) | 5 |
| Tax benefit of stock option plans |  |  | 2 |  |  |  |  |  |  | 2 |
| Stock options granted |  |  | 7 |  |  |  |  |  |  | 7 |
| Subsidiary stock transactions |  |  | (8) |  |  |  |  |  |  | (8) |
| Deferred compensation expense |  |  |  |  |  | 9 |  |  |  | 9 |
| Balance at March 31, 2005 | 283 | \$ 1,764 | \$1,275 | \$8,485 | \$ | (42) | \$ | (175) | \$(3,728) | \$7,579 |

A summary of the components of the change in accumulated other comprehensive income (loss) follows:

| Three months ended March 31, 2005 In millions | Pretax Amount |  | Tax Benefit (Expense) |  | After-tax Amount |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Change in net unrealized securities losses |  |  |  |  |  |  |
| Increase in net unrealized losses on securities held at period end | \$ | (165) | \$ | 58 | \$ | (107) |
| Less: Net losses realized in net income (b) |  | (3) |  | 1 |  | (2) |
|  |  |  |  |  |  |  |
| Change in net unrealized securities losses |  | (162) |  | 57 |  | (105) |
| Change in net unrealized losses on cash flow hedge derivatives |  |  |  |  |  |  |
| Increase in net unrealized losses on cash flow hedge derivatives |  | (20) |  | 7 |  | (13) |
| Less: Net gains realized in net income |  | 1 |  |  |  | 1 |
|  |  |  |  |  |  |  |
| Change in net unrealized losses on cash flow hedge derivatives |  | (21) |  | 7 |  | (14) |
|  |  |  |  |  |  |  |
| Other (a) |  | (3) |  | 1 |  | (2) |
|  |  |  |  |  |  |  |
| Other comprehensive loss | \$ | (186) | \$ | 65 | \$ | (121) |

The accumulated balances related to each component of other comprehensive income (loss) are as follows:

|  | March 31, 2005 |  | December 31, 2004 |  |
| :---: | :---: | :---: | :---: | :---: |
| In millions | Pretax | $\begin{gathered} \text { After- } \\ \text { tax } \end{gathered}$ | Pretax | Aftertax |
| Net unrealized securities losses | \$(264) | \$(171) | \$(102) | \$ (66) |
| Net unrealized gains (losses) on cash flow hedge derivatives | (12) | (8) | 9 | 6 |
| Other (a) | 6 | 4 | 9 | 6 |
|  | - | - | - |  |
| Accumulated other comprehensive loss | \$(270) | \$(175) | \$ (84) | \$ (54) |

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## Note 15 Legal Proceedings

There are several pending judicial or administrative proceedings or other matters arising out of the three 2001 transactions (the "PAGIC transactions") that gave rise to a financial statement restatement that we announced in January 2002. In December 2004, we entered into settlement agreements relating to certain of the lawsuits and other claims arising out of the PAGIC transactions. These pending proceedings and settlement agreements are described in our 2004 Annual Report on Form 10-K under Item 3. We are making progress towards completing those aspects of the settlement agreements that remain subject to conditions. In particular, the United States District Court for the Western District of Pennsylvania has scheduled a hearing on August 4, 2005 in the consolidated class action lawsuit brought on behalf of certain purchasers of our common stock to determine whether to approve the proposed settlement agreement.

In January 2005, we settled with one of our insurers under our Executive Blended Risk insurance coverage, and in March 2005, we settled with another of these insurers with respect to our claim related to our contribution of $\$ 90$ million to the Restitution Fund established under our June 2003 Deferred Prosecution Agreement with the United States Department of Justice pertaining to the PAGIC transactions. (These settlements were in addition to the settlement with an insurer in December 2004 as described in our Form $10-\mathrm{K})$. Under the January settlement, the insurer made a payment to us of $\$ 4.5$ million. Under the March settlement, the insurer has paid us $\$ 11.25$ million, but we are obligated to return this amount if the settlement of the consolidated class action referred to above does not receive court approval, does not become effective or becomes unenforceable. Each of the amounts in these settlements represents a portion of the insurer's share of our overall claim against our insurers with respect to any amounts disbursed out of the Restitution Fund. We are preserving our claim against our insurers with whom we have not settled. The amount of the January settlement was recognized in our income statement for the first quarter of 2005. The amount of the March settlement will not be recognized until the potential obligation to return the funds described above has been eliminated.

Some of our subsidiaries are defendants (or have potential contractual contribution obligations to other defendants) in several pending lawsuits brought during late 2002 and 2003 arising out of the bankruptcy of Adelphia Communications Corporation. There also are threatened additional proceedings arising out of the same matters. One of the lawsuits is pending in the United States Bankruptcy Court for the Southern District of New York and has been brought on Adelphia's behalf as an adversary proceeding by the unsecured creditors' committee in Adelphia's bankruptcy proceeding. A motion to intervene on behalf of the equity committee is also pending in this case. The other lawsuits (one of which is a putative consolidated class action) have been brought by holders of debt and equity securities of Adelphia and have been consolidated for pretrial purposes in the United States District Court for the Southern District of New York. These lawsuits arise out of lending and securities underwriting activities engaged in by these PNC subsidiaries together with other financial services companies. In the aggregate, more than 400 other financial services companies and numerous other companies and individuals have been named as defendants in one or more of the lawsuits. Collectively, with respect to some or all of the defendants, the lawsuits allege violations of federal securities laws, violations of common law duties, aiding and abetting such violations, voidable preference payments, and fraudulent transfers, among other matters. The lawsuits seek unquantified monetary damages, interest, attorneys' fees and other expenses, and a return of the alleged voidable preference and fraudulent transfer payments, among other remedies. We believe that we have substantial defenses to the claims against us in these lawsuits and intend to defend them vigorously. These lawsuits are currently in initial stages and present complex issues of law and fact. As a result, we are not currently capable of evaluating our exposure, if any, resulting from these lawsuits.

On April 29, 2005, an amended complaint was filed in the putative class action against PNC; PNC Bank; our Pension Plan and its Pension Committee in the United States District Court for the Eastern District of Pennsylvania (originally filed in December 2004). The complaint claims violations of the Employee Retirement Income Security Act of 1974, as amended ("ERISA"), arising out of the January 1, 1999 conversion of our Pension Plan from a traditional defined benefit formula into a "cash balance" formula, the design and continued operation of the Plan, and other related matters. Plaintiffs seek to represent a class of all current and former employee-participants in and beneficiaries of the Plan as of December 31, 1998 and thereafter. Plaintiffs also seek to represent a subclass of all current and former employee-participants in and beneficiaries of the Plan as of December 31, 1998 and thereafter who were or would have become eligible for an early retirement subsidy under the former Plan at some time prior to the date of the amended complaint. The plaintiffs are seeking damages and equitable relief available under ERISA, including interest, costs, and attorneys' fees. We believe that we have substantial defenses to the claims against us in this lawsuit and intend to defend it vigorously.

In addition to the proceedings or other matters referred to above, PNC and persons to whom we may have indemnification obligations, in the normal course of business, are subject to various other pending and threatened legal proceedings in which claims for monetary damages and other relief are asserted. Management does not anticipate, at the present time, that the ultimate aggregate liability, if any, arising out of such other legal proceedings will have a material adverse effect on our financial position. However, we cannot now determine whether or not any claims asserted against us, whether in the proceedings or other matters specifically described above or otherwise, will have a material adverse effect on our results of operations in any future reporting period.

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## NOTE 16 SEGMENT REPORTING

We operate five major businesses engaged in providing banking, asset management and global fund processing products and services. Banking businesses include regional community banking (consumer/small business), wholesale banking (corporate/institutional) and wealth management.

Assets, revenue and earnings attributable to foreign activities were not material in the periods presented.
Results of individual businesses are presented based on our management accounting practices and our operating structure. There is no comprehensive, authoritative body of guidance for management accounting equivalent to GAAP; therefore, the financial results of individual businesses are not necessarily comparable with similar information for any other company. We refine our methodologies from time to time as our management accounting practices are enhanced and our businesses change. Financial results are presented, to the extent practicable, as if each business operated on a stand-alone basis.

Assets receive a funding charge and liabilities and capital receive a funding credit based on a transfer pricing methodology that incorporates product maturities, duration and other factors. Capital is intended to cover unexpected losses and is assigned to the banking and processing businesses using our risk-based economic capital model. We increased the capital assigned to Regional Community Banking to $6 \%$ of funds to reflect the capital required for well-capitalized banks and to approximate market comparables for this business. The capital for BlackRock reflects legal entity shareholders' equity consistent with BlackRock's separate public financial statement disclosures. We have allocated the allowances for loan and lease losses and unfunded loan commitments and letters of credit based on our assessment of risk inherent in the loan portfolios. The costs incurred by operations and other support areas not directly aligned with the businesses are allocated primarily based on the use of services.
Total business segment financial results differ from total consolidated results. The impact of these differences is reflected in the "Intercompany Eliminations" and "Other" categories. "Intercompany Eliminations" reflects activities conducted among our businesses that are eliminated in the consolidated results. "Other" includes residual activities that do not meet the criteria for disclosure as a separate reportable business, such as asset and liability management activities, related net securities gains, equity management activities and minority interest in income of BlackRock, differences between business segment performance reporting and financial statement reporting (GAAP), and corporate overhead.

## Business Segment Products And Services

Regional Community Banking provides deposit, lending, and cash management services, and investment services through PNC Investments, LLC, to approximately 2.2 million consumer and small business customers within our primary geographic footprint.

Wholesale Banking provides lending, treasury management, capital markets-related products and services, and commercial loan servicing to mid-sized corporations, government entities and selectively to large corporations. Lending products include secured and unsecured loans, letters of credit and equipment leases. Treasury management services include cash and investment management, receivables management, disbursement services, funds transfer services, information reporting and global trade services. Capital markets products include foreign exchange, derivatives, loan syndications and securities underwriting and distribution. Wholesale Banking provides products and services generally within our primary geographic markets and provides certain products and services nationally.

PNC Advisors provides a broad range of tailored investment, trust and private banking products and services to affluent individuals and families, including services to the ultraaffluent through its Hawthorn unit and full-service brokerage through J.J.B. Hilliard, W.L. Lyons, Inc. PNC Advisors also serves as investment manager and trustee for employee benefit plans and charitable and endowment assets and provides nondiscretionary defined contribution plan services and investment options through its Vested Interest ${ }^{\mathbb{B}}$ product. PNC Advisors provides services to individuals and corporations primarily within our primary geographic markets.

BlackRock is one of the largest publicly traded investment management firms in the United States with approximately $\$ 391$ billion of assets under management at March 31 , 2005. BlackRock manages assets on behalf of institutional and individual investors worldwide through a variety of equity, fixed income, cash management and alternative investment products. Mutual funds include the flagship fund families, BlackRock Funds and BlackRock Liquidity Funds (formerly BlackRock Provident Institutional Funds). In addition, BlackRock provides risk management, investment system outsourcing and financial advisory services to a growing number of institutional investors. See Note 2 Acquisitions for further information regarding the 2005 SSRM acquisition.
$P F P C$ is among the largest providers of mutual fund transfer agency and accounting and administration services in the United States, offering a wide range of fund processing services to the investment management industry, and providing processing solutions to the international marketplace through its Ireland and Luxembourg operations.

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## Results Of Businesses

| Three months ended March 31 In millions |  | egional mmunity anking | Wholesale Banking |  | $\begin{gathered} \text { PNC } \\ \text { Advisors } \end{gathered}$ |  | BlackRock |  | PFPC |  | Other |  | Intercompany Eliminations |  | Consolidated |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2005 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Income Statement |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net interest income (expense) | \$ | 340 | \$ | 175 | \$ | 28 | \$ | 8 | \$ | (14) | \$ | (30) | \$ | (1) | \$ | 506 |
| Noninterest income |  | 165 |  | 136 |  | 128 |  | 250 |  | 228 |  | 84 |  | (18) |  | 973 |
| Total revenue |  | 505 |  | 311 |  | 156 |  | 258 |  | 214 |  | 54 |  | (19) |  | 1,479 |
| Provision for credit losses |  | 14 |  | (4) |  |  |  |  |  |  |  | (2) |  |  |  | 8 |
| Depreciation and amortization |  | 12 |  | 5 |  | 2 |  | 7 |  | 14 |  | 19 |  |  |  | 59 |
| Other noninterest expense |  | 287 |  | 162 |  | 110 |  | 177 |  | 162 |  | 58 |  | (16) |  | 940 |
| Earnings before minority and other interests and income taxes |  | 192 |  | 148 |  | 44 |  | 74 |  | 38 |  | (21) |  | (3) |  | 472 |
| Minority and other interests in income of consolidated entities |  |  |  | (11) |  |  |  |  |  |  |  | 17 |  |  |  | 6 |
| Income taxes |  | 71 |  | 49 |  | 16 |  | 27 |  | 15 |  | (66) |  |  |  | 112 |
| Earnings | \$ | 121 | \$ | 110 | \$ | 28 | \$ | 47 | \$ | 23 | \$ | 28 | \$ | (3) | \$ | 354 |
| Inter-segment revenue | \$ | 1 | \$ | 1 | \$ | 3 | \$ | 8 | \$ | 1 | \$ | 5 | \$ | (19) |  |  |
| AVERAGE ASSETS (a) | \$ | 22,970 |  | ,084 |  | 879 | \$ | ,494 |  | 264 |  | 298 | \$ | $(1,627)$ | \$ | 83,362 |
| 2004 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Income Statement |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net interest income (expense) | \$ | 332 | \$ | 163 | \$ | 27 | \$ | 6 | \$ | (11) | \$ | (13) | \$ | (10) | \$ | 494 |
| Noninterest income |  | 168 |  | 153 |  | 143 |  | 182 |  | 202 |  | 80 |  | (17) |  | 911 |
| Total revenue |  | 500 |  | 316 |  | 170 |  | 188 |  | 191 |  | 67 |  | (27) |  | 1,405 |
| Provision for credit losses |  | 29 |  | (13) |  | 1 |  |  |  |  |  | (5) |  |  |  | 12 |
| Depreciation and amortization |  | 12 |  | 5 |  | 3 |  | 5 |  | 7 |  | 17 |  |  |  | 49 |
| Other noninterest expense |  | 300 |  | 157 |  | 117 |  | 107 |  | 157 |  | 28 |  | (20) |  | 846 |
| Earnings before minority and other interests and income taxes |  | 159 |  | 167 |  | 49 |  | 76 |  | 27 |  | 27 |  | (7) |  | 498 |
| Minority and other interests in income of consolidated entities |  |  |  | (10) |  |  |  |  |  |  |  | 17 |  |  |  | 7 |
| Income taxes |  | 57 |  | 55 |  | 18 |  | 21 |  | 11 |  | 3 |  | (2) |  | 163 |
| Earnings | \$ | 102 | \$ | 122 | \$ | 31 | \$ | 55 | \$ | 16 | \$ | 7 | \$ | (5) | \$ | 328 |
| Inter-segment revenue | \$ | 2 | \$ | 1 | \$ | 4 | \$ | 9 | \$ | 3 | \$ | 8 | \$ | (27) |  |  |
| AVERAGE ASSETS (a) | \$ | 20,792 |  | ,847 |  | 660 | \$ | 909 |  | 979 |  | ,029 | \$ | $(2,193)$ | \$ | 73,023 |

(a) Period-end balances for BlackRock.
(b) Certain revenue and expense amounts shown in the preceding table differ from amounts included in the "Review of Businesses" section of Part I, Item 2 of this Form 10-Q due to the presentation in Item 2 of business revenues on a taxable-equivalent basis (except for PFPC) and classification differences related to BlackRock and PFPC. BlackRock income classified as net interest income in the preceding table represents the net of investment income and interest expense as presented in the "Review of Businesses" section. PFPC income classified as net interest income (expense) in the preceding table represents the interest components of nonoperating income (net of nonoperating expense), debt financing, debt prepayment penalty and fund servicing revenue as disclosed in the "Review of Businesses" section.

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## Note 17 Commitments and Guarantees

## Equity Funding Commitments

We had commitments to make additional equity investments in certain equity management entities of $\$ 108$ million and in affordable housing limited partnerships of $\$ 43$ million at March 31, 2005.

## Standby Letters of Credit

We issue standby letters of credit and have risk participations in standby letters of credit and bankers' acceptances issued by other financial institutions, in each case to support obligations of our customers to third parties. If the customer fails to meet its financial or performance obligation to the third party under the terms of the contract, then upon the request of the guaranteed party, we would be obligated to make payment to them. The standby letters of credit and risk participations in standby letters of credit and bankers' acceptances outstanding on March 31, 2005 had terms ranging from less than one year to 10 years. The aggregate maximum amount of future payments we could be required to make under outstanding standby letters of credit and risk participations in standby letters of credit and bankers' acceptances was $\$ 5.4$ billion at March 31 , 2005 .

Assets valued as of March 31, 2005 of approximately $\$ 880$ million secured certain specifically identified standby letters of credit. Approximately $\$ 1.8$ billion in recourse provisions from third parties was also available for this purpose as of March 31, 2005. In addition, a portion of the remaining standby letters of credit and letter of credit risk participations issued on behalf of specific customers is also secured by collateral or guarantees that secure the customers' other obligations to us. The carrying amount of the liability for our obligations related to standby letters of credit and risk participations in standby letters of credit and bankers' acceptances was $\$ 50$ million at March 31 , 2005.

## Standby bond Purchase agreements and Other Liquidity Facilities

We enter into standby bond purchase agreements to support municipal bond obligations and enter into certain other liquidity facilities to support individual pools of receivables acquired by unrelated commercial paper conduits. At March 31, 2005, our total commitments under these facilities were $\$ 296$ million and $\$ 239$ million, respectively.

## Indemnifications

We are a party to numerous acquisition or divestiture agreements under which we have purchased or sold, or agreed to purchase or sell, various types of assets. These agreements can cover the purchase or sale of:

- Entire businesses,
- Loan portfolios,
- Branch banks,
- Partial interests in companies, or
- Other types of assets.

These agreements generally include indemnification provisions under which we indemnify the third parties to these agreements against a variety of risks to the indemnified parties as a result of the transaction in question. When PNC is the seller, the indemnification provisions will generally also provide the buyer with protection relating to the quality of the assets we are selling and the extent of any liabilities being assumed by the buyer. Due to the nature of these indemnification provisions, we cannot quantify the total potential exposure to us resulting from them.

We provide indemnification in connection with securities offering transactions in which we are involved. When we are the issuer of the securities, we provide indemnification to the underwriters or placement agents analogous to the indemnification provided to the purchasers of businesses from us, as described above. When we are an underwriter or placement agent, we provide a limited indemnification to the issuer related to our actions in connection with the offering and, if there are other underwriters, indemnification to the other underwriters intended to result in an appropriate sharing of the risk of participating in the offering. Due to the nature of these indemnification provisions, we cannot quantify the total potential exposure to us resulting from them.

We enter into certain types of agreements that include provisions for indemnifying third parties, such as:

- Agreements relating to providing various servicing and processing functions to third parties,
- Agreements relating to the creation of trusts or other legal entities to facilitate leasing transactions, commercial mortgage-backed securities transactions (loan securitizations) and certain other off-balance sheet transactions,
- Syndicated credit agreements, as a syndicate member,
- Sales of individual loans, and
- Litigation settlement agreements.

Due to the nature of these indemnification provisions, we cannot calculate our aggregate potential exposure under them.
We enter into certain types of agreements, including leases, assignments of leases, and subleases, in which we agree to indemnify third parties for acts by our agents, assignees and/or sublessees, and employees. While we do not believe these indemnification liabilities are material, either individually or in total, we cannot calculate our potential exposure.

We enter into contracts for the delivery of technology service in which we indemnify the other party against claims of patent and copyright infringement by third parties. Due to the nature of these indemnification provisions, we cannot calculate our aggregate potential exposure under this type of indemnification.

We engage in certain insurance activities which require our employees to be bonded. We satisfy this bonding requirement by issuing letters of credit in a total amount of approximately $\$ 5$ million.

In the ordinary course of business, we enter into contracts with third parties under which the third parties provide services on behalf of PNC. In many of these contracts, we agree to indemnify the third party service provider under certain circumstances. The terms of the indemnity vary from contract to contract and the amount of the indemnification liability, if any, cannot be determined.

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We are a general or limited partner in certain asset management and investment limited partnerships, many of which contain indemnification provisions that would require us to make payments in excess of our remaining funding commitments. While in certain of these partnerships the maximum liability to us is limited to the sum of our unfunded commitments and partnership distributions received by us, in the others the indemnification liability is unlimited. As a result, we cannot determine our aggregate potential exposure for these indemnifications.

Pursuant to their bylaws, PNC and its subsidiaries provide indemnification to directors, officers and, in some cases, employees and agents against certain liabilities incurred as a result of their service on behalf of or at the request of PNC and its subsidiaries. PNC and its subsidiaries also advance on behalf of covered individuals costs incurred in connection with certain claims or proceedings, subject to written undertakings by each such individual to repay all amounts so advanced if it is ultimately determined that the individual is not entitled to indemnification. We advanced such costs on behalf of several such individuals with respect to pending litigation or investigations during the first three months of 2005. It is not possible for us to determine the aggregate potential exposure resulting from the obligation to provide this indemnity or to advance such costs

In connection with the lending of securities held by PFPC as an intermediary on behalf of certain of its clients, we provide indemnification to those clients against the failure of the borrowers to return the securities. The market value of the securities lent is fully secured on a daily basis; therefore, the exposure to us is limited to temporary shortfalls in the collateral as a result of short-term fluctuations in trading prices of the loaned securities. At March 31, 2005, the total maximum potential exposure as a result of these indemnity obligations was approximately $\$ 6.5$ billion, although we held collateral at the time in excess of that amount.

## Contingent Payments in Connection With Certain acquisitions

A number of the acquisition agreements to which we are a party and under which we have purchased various types of assets, including the purchase of entire businesses, partial interests in companies, or other types of assets, require us to make additional payments in future years if certain predetermined goals occur within a specific time period. As some of these provisions do not specify dollar limitations, we cannot quantify our total exposure resulting from these agreements.

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## Statistical InFormation

The PNC Financial Services Group, Inc.

## average Consolidated Balance Sheet and net Interest analysis

|  | Quarter 20 |  |  | Fourth Quarter 2004 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Taxable-equivalent basis Dollars in millions | Average Balances | Interest <br> Income/ <br> Expense | Average Yields/ Rates | Average Balances | Interest <br> Income/ <br> Expense | Average Yields/ Rates |
| ASSETS |  |  |  |  |  |  |
| Interest-earning assets |  |  |  |  |  |  |
| Securities available for sale and held to maturity |  |  |  |  |  |  |
| Securities available for sale |  |  |  |  |  |  |
| U.S. Treasury and government agencies/corporations | \$ 6,897 | \$ 66 | 3.85\% | \$ 6,895 | \$ 61 | 3.52\% |
| Other debt | 9,631 | 101 | 4.19 | 8,846 | 88 | 4.00 |
| State and municipal | 172 | 4 | 8.50 | 175 | 4 | 9.43 |
| Corporate stocks and other | 172 | 3 | 7.55 | 188 | 2 | 3.80 |
| Total securities available for sale | 16,872 | 174 | 4.13 | 16,104 | 155 | 3.85 |
| Securities held to maturity |  |  |  | 1 |  | 4.92 |
| Total securities available for sale and held to maturity | 16,872 | 174 | 4.13 | 16,105 | 155 | 3.85 |
| Loans, net of unearned income |  |  |  |  |  |  |
| Commercial | 17,935 | 245 | 5.47 | 17,312 | 221 | 5.02 |
| Commercial real estate | 2,015 | 27 | 5.44 | 2,080 | 27 | 5.02 |
| Consumer | 15,641 | 206 | 5.33 | 15,280 | 199 | 5.19 |
| Residential mortgage | 4,855 | 63 | 5.18 | 4,683 | 61 | 5.16 |
| Lease financing | 3,041 | 34 | 4.51 | 3,216 | 36 | 4.46 |
| Other | 495 | 5 | 4.11 | 502 | 5 | 3.64 |
| Total loans, net of unearned income | 43,982 | 580 | 5.30 | 43,073 | 549 | 5.04 |
| Loans held for sale | 1,941 | 15 | 3.16 | 1,771 | 16 | 3.46 |
| Federal funds sold and resale agreements | 2,249 | 13 | 2.25 | 1,274 | 7 | 2.17 |
| Other | 2,937 | 28 | 3.82 | 2,302 | 22 | 3.67 |
| Total interest-earning assets/interest income | 67,981 | 810 | 4.79 | 64,525 | 749 | 4.59 |
| Noninterest-earning assets |  |  |  |  |  |  |
| Allowance for loan and lease losses | (611) |  |  | (582) |  |  |
| Cash and due from banks | 2,987 |  |  | 3,038 |  |  |
| Other assets | 13,005 |  |  | 11,791 |  |  |
|  | - |  |  | - |  |  |
| Total assets | \$83,362 |  |  | \$78,772 |  |  |
|  | - |  |  | - |  |  |
| Liabilities, Minority and noncontrolling Interests, And Shareholders' Equity |  |  |  |  |  |  |
| Interest-bearing liabilities |  |  |  |  |  |  |
| Interest-bearing deposits |  |  |  |  |  |  |
| Money market | \$16,562 | 70 | 1.71 | \$16,328 | 56 | 1.34 |
| Demand | 7,965 | 11 | . 57 | 7,999 | 10 | . 50 |
| Savings | 2,831 | 5 | . 67 | 2,819 | 4 | . 59 |
| Retail certificates of deposit | 10,296 | 72 | 2.86 | 9,761 | 66 | 2.69 |
| Other time | 902 | 9 | 3.87 | 892 | 8 | 3.42 |
| Time deposits in foreign offices | 2,373 | 15 | 2.47 | 1,628 | 8 | 1.92 |
|  |  |  |  |  |  |  |
| Total interest-bearing deposits | 40,929 | 182 | 1.80 | 39,427 | 152 | 1.52 |
| Borrowed funds |  |  |  |  |  |  |
| Federal funds purchased | 1,659 | 10 | 2.49 | 1,676 | 9 | 1.94 |
| Repurchase agreements | 2,306 | 13 | 2.25 | 1,906 | 8 | 1.75 |
| Bank notes and senior debt | 2,663 | 19 | 2.84 | 2,535 | 15 | 2.29 |
| Subordinated debt | 3,911 | 42 | 4.27 | 3,476 | 37 | 4.27 |
| Commercial paper | 2,344 | 15 | 2.52 | 1,947 | 10 | 2.06 |
| Other borrowed funds | 2,159 | 17 | 3.20 | 1,070 | 9 | 3.30 |
| Total borrowed funds | 15,042 | 116 | 3.09 | 12,610 | 88 | 2.76 |
| Total interest-bearing liabilities/interest expense | 55,971 | 298 | 2.15 | 52,037 | 240 | 1.82 |
| Noninterest-bearing liabilities, minority and noncontrolling interests, and shareholders' equity |  |  |  |  |  |  |
| Demand and other noninterest-bearing deposits | 12,432 |  |  | 12,539 |  |  |
| Allowance for unfunded loan commitments and letters of credit | 76 |  |  | 96 |  |  |
| Accrued expenses and other liabilities | 6,856 |  |  | 6,283 |  |  |
| Minority and noncontrolling interests in consolidated entities | 527 |  |  | 501 |  |  |
| Shareholders' equity | 7,500 |  |  | 7,316 |  |  |
|  | -7.500 |  |  | -7,316 |  |  |
| Total liabilities, minority and noncontrolling interests, and shareholders' equity | \$83,362 |  |  | \$78,772 |  |  |
|  | - |  |  | $\underline{\square}$ |  |  |
| Interest rate spread |  |  | 2.64 |  |  | 2.77 |
| Impact of noninterest-bearing sources |  |  | . 38 |  |  | . 35 |

Nonaccrual loans are included in loans, net of unearned income. The impact of financial derivatives used in interest rate risk management is included in the interest income/expense and average yields/rates of the related assets and liabilities. Basis adjustments related to hedged items are included in noninterest-earning assets and noninterest-bearing liabilities. Average balances of securities are based on amortized historical cost (excluding SFAS 115 adjustments to fair value which are included in other assets).

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Loan fees for the three months ended March 31, 2005, December 31, 2004, September 30, 2004, June 30, 2004 and March 31 , 2004 were $\$ 24$ million, $\$ 28$ million, $\$ 26$ million, $\$ 29$ million and $\$ 26$ million, respectively. Interest income includes the effects of taxable-equivalent adjustments using a marginal federal income tax rate of $35 \%$ to increase tax-exempt interest income to a taxable-equivalent basis. The taxable-equivalent adjustments for the three months ended March 31, 2005, December 31, 2004, September 30, 2004, June 30, 2004 and March 31, 2004 were $\$ 6$ million, $\$ 6$ million, $\$ 7$ million, $\$ 4$ million and $\$ 3$ million, respectively.

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## Part II Other Information

## Item 1. LEGAL Proceedings

There are several pending judicial or administrative proceedings or other matters arising out of the three 2001 transactions (the "PAGIC transactions") that gave rise to a financial statement restatement that we announced in January 2002. In December 2004, we entered into settlement agreements relating to certain of the lawsuits and other claims arising out of the PAGIC transactions. These pending proceedings and settlement agreements are described in our 2004 Annual Report on Form 10-K under Item 3. We are making progress towards completing those aspects of the settlement agreements that remain subject to conditions. In particular, the United States District Court for the Western District of Pennsylvania has scheduled a hearing on August 4, 2005 in the consolidated class action lawsuit brought on behalf of certain purchasers of our common stock to determine whether to approve the proposed settlement agreement.

In January 2005, we settled with one of our insurers under our Executive Blended Risk insurance coverage, and in March 2005, we settled with another of these insurers with respect to our claim related to our contribution of $\$ 90$ million to the Restitution Fund established under our June 2003 Deferred Prosecution Agreement with the United States Department of Justice pertaining to the PAGIC transactions. (These settlements were in addition to the settlement with an insurer in December 2004 as described in our Form $10-\mathrm{K}$ ). Under the January settlement, the insurer made a payment to us of $\$ 4.5$ million. Under the March settlement, the insurer has paid us $\$ 11.25$ million, but we are obligated to return this amount if the settlement of the consolidated class action referred to above does not receive court approval, does not become effective or becomes unenforceable. Each of the amounts in these settlements represents a portion of the insurer's share of our overall claim against our insurers with respect to any amounts disbursed out of the Restitution Fund. We are preserving our claim against our insurers with whom we have not settled. The amount of the January settlement was recognized in our income statement for the first quarter of 2005. The amount of the March settlement will not be recognized until the potential obligation to return the funds described above has been eliminated.

Some of our subsidiaries are defendants (or have potential contractual contribution obligations to other defendants) in several pending lawsuits brought during late 2002 and 2003 arising out of the bankruptcy of Adelphia Communications Corporation. There also are threatened additional proceedings arising out of the same matters. One of the lawsuits is pending in the United States Bankruptcy Court for the Southern District of New York and has been brought on Adelphia's behalf as an adversary proceeding by the unsecured creditors' committee in Adelphia's bankruptcy proceeding. A motion to intervene on behalf of the equity committee is also pending in this case. The other lawsuits (one of which is a putative consolidated class action) have been brought by holders of debt and equity securities of Adelphia and have been consolidated for pretrial purposes in the United States District Court for the Southern District of New York. These lawsuits arise out of lending and securities underwriting activities engaged in by these PNC subsidiaries together with other financial services companies. In the aggregate, more than 400 other financial services companies and numerous other companies and individuals have been named as defendants in one or more of the lawsuits. Collectively, with respect to some or all of the defendants, the lawsuits allege violations of federal securities laws, violations of common law duties, aiding and abetting such violations, voidable preference payments, and fraudulent transfers, among other matters. The lawsuits seek unquantified monetary damages, interest, attorneys' fees and other expenses, and a return of the alleged voidable preference and fraudulent transfer payments, among other remedies. We believe that we have substantial defenses to the claims against us in these lawsuits and intend to defend them vigorously. These lawsuits are currently in initial stages and present complex issues of law and fact. As a result, we are not currently capable of evaluating our exposure, if any, resulting from these lawsuits.

On April 29, 2005, an amended complaint was filed in the putative class action against PNC; PNC Bank; our Pension Plan and its Pension Committee in the United States District Court for the Eastern District of Pennsylvania (originally filed in December 2004). The complaint claims violations of the Employee Retirement Income Security Act of 1974, as amended ("ERISA"), arising out of the January 1, 1999 conversion of our Pension Plan from a traditional defined benefit formula into a "cash balance" formula, the design and continued operation of the Plan, and other related matters. Plaintiffs seek to represent a class of all current and former employee-participants in and beneficiaries of the Plan as of December 31, 1998 and thereafter. Plaintiffs also seek to represent a subclass of all current and former employee-participants in and beneficiaries of the Plan as of December 31, 1998 and thereafter who were or would have become eligible for an early retirement subsidy under the former Plan at some time prior to the date of the amended complaint. The plaintiffs are seeking damages and equitable relief available under ERISA, including interest, costs, and attorneys' fees. We believe that we have substantial defenses to the claims against us in this lawsuit and intend to defend it vigorously.

In addition to the proceedings or other matters referred to above, PNC and persons to whom we may have indemnification obligations, in the normal course of business, are subject to various other pending and threatened legal proceedings in which claims for monetary damages and other relief are asserted. Management does not anticipate, at the present time, that the ultimate aggregate liability, if any, arising out of such other legal proceedings will have a material adverse effect on our financial position. However, we cannot now determine whether or not any claims asserted against us, whether in the proceedings or other matters specifically described above or otherwise, will have a material adverse effect on our results of operations in any future reporting period.

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## Item 2. UnRegistered Sales of Equity Securities and Use of Proceeds

Details of our repurchases of PNC common stock during the first quarter of 2005 are included in the following table:
In thousands, except per share data

| 2005 period | Total shares purchased (a) | Average price paid per share | Total shares purchased as part of publicly announced programs (b) | Maximum number of shares that may yet be purchased under the programs (b) |
| :---: | :---: | :---: | :---: | :---: |
| January 1 - January 31 | 76 | \$54.60 |  | 16,994 |
| February 1 - February 28 | 245 | \$52.64 | 151 | 14,866 |
| March 1-March 31 | 422 | \$52.73 | 344 | 14,522 |
| Total | 743 | \$52.89 | 495 |  |

(a) Includes PNC common stock purchased under the program referred to in note (b) to this table and PNC common stock purchased in connection with our various employee benefit plans.
(b) Our prior stock repurchase program allowed us to purchase up to 20 million shares on the open market or in privately negotiated transactions and terminated on February 16,2005 . As of that date, a new program to purchase 15 million shares was authorized. This program will remain in effect until fully utilized or until modified, superseded or terminated.

## item 4. Submission of Matters to a Vote of Security Holders

An annual meeting of shareholders of The PNC Financial Services Group, Inc. was held on April 26, 2005 for the purpose of considering and acting upon the following matters: (1) the election of 16 directors to serve until the next annual meeting and until their successors are elected and qualified and (2) the ratification of the Audit Committee's selection of Deloitte \& Touche LLP as PNC's independent auditors for 2005.

Sixteen directors were elected and the aggregate votes cast for or against/withheld were as follows:

|  |  | Aggregate Votes |
| :--- | :--- | ---: |
| Nominee | For | Against/Withheld |
| Paul W. Chellgren | $234,819,845$ | $8,963,343$ |
| Robert N. Clay | $238,553,271$ | $5,229,917$ |
| J. Gary Cooper | $238,823,440$ | $4,959,748$ |
| George A. Davidson, Jr. | $238,397,932$ | $5,385,256$ |
| Richard B. Kelson | $236,000,151$ | $7,783,037$ |
| Bruce C. Lindsay | $239,645,935$ | $4,137,253$ |
| Anthony A. Massaro | $234,739,854$ | $9,043,334$ |
| Thomas H. O’Brien | $237,783,739$ | $5,999,449$ |
| Jane G. Pepper | $239,495,803$ | $4,287,385$ |
| James E. Rohr | $236,462,268$ | $7,320,920$ |
| Lorene K. Steffes | $239,611,300$ | $4,171,888$ |
| Dennis F. Strigl | $234,900,360$ | $8,882,828$ |
| Stephen G. Thieke | $239,637,693$ | $4,145,495$ |
| Thomas J. Usher | $233,355,337$ | $10,427,851$ |
| Milton A. Washington | $233,609,274$ | $10,173,914$ |
| Helge H. Wehmeier | $238,400,669$ | $5,382,519$ |

The Audit Committee's selection of Deloitte \& Touche LLP as PNC's independent auditors for 2005 was ratified and the aggregate votes cast for or against and the abstentions were as follows:

| Aggregate Votes |  |  |
| :--- | :---: | :---: |
| For | Against | Abstain |
| $, 850,414$ | $2,160,330$ | $1,772,444$ |

With respect to both of the preceding matters, holders of our common and voting preferred stock voted together as a single class. The following table sets forth, as of the February 28,2005 record date, the number of shares of each class or series of stock that were issued and outstanding and entitled to vote, the voting power per share, and the aggregate voting power of each class or series:

| Title of Class or Series | Voting Rights Per Share | Number of Shares Entitled to Vote | Aggregate Voting Power |
| :---: | :---: | :---: | :---: |
| Common Stock | 1 | 282,985,715 | 282,985,715 |
| \$1.80 Cumulative Convertible Preferred Stock - Series A | 8 | 8,040 | 64,320 |
| \$1.80 Cumulative Convertible Preferred Stock - Series B | 8 | 2,128 | 17,024 |
| \$1.60 Cumulative Convertible Preferred Stock - Series C | 4/2.4 | 160,841 | 268,068 |
| \$1.80 Cumulative Convertible Preferred Stock - Series D | 4/2.4 | 217,227 | 362,045 |
| Total possible votes |  |  | 283,697,172* |

[^5]
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## ITEM 6. EXHIBITS

The following exhibit index lists Exhibits filed, or in the case of Exhibits 32.1 and 32.2 furnished, with this Quarterly Report on Form 10-Q:

## EXHIbIT INDEX

| 10.33 | 2005 Form of director stock option agreement |
| ---: | :--- |
| 12.1 | Computation of Ratio of Earnings to Fixed Charges |
| 12.2 | Computation of Ratio of Earnings to Fixed Charges and Preferred Stock Dividends |
| 31.1 | Certification of Chairman and Chief Executive Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002 |
| 31.2 | Certification of Vice Chairman and Chief Financial Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002 |
| 32.1 | Certification of Chairman and Chief Executive Officer pursuant to 18 U.S.C. Section 1350 |
| 32.2 | Certification of Vice Chairman and Chief Financial Officer pursuant to 18 U.S.C. Section 1350 |

You can receive copies of these Exhibits electronically at the SEC's home page at www.sec.gov or from the public reference section of the SEC, at prescribed rates, at 450 Fifth Street NW, Washington, D.C. 20549. The Exhibits are also available as part of the Form 10-Q on or through PNC's corporate website at www.pnc.com in the "For Investors" section. Shareholders may also receive copies, without charge, by contacting Shareholder Relations at (800) 843-2206 or via e-mail at investor.relations@pnc.com.

## SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on May 9, 2005 on its behalf by the undersigned thereunto duly authorized.

The PNC Financial Services Group, Inc.
/s/ William S. Demchak

William S. Demchak
Vice Chairman and Chief Financial Officer (Principal Financial Officer)

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## CORPORATE INFORMATION

## The PNC Financial Services Group, Inc

## Corporate Headquarters

The PNC Financial Services Group, Inc.
One PNC Plaza
249 Fifth Avenue
Pittsburgh, Pennsylvania 15222-2707
(412) 762-2000

## Stock Listing

The PNC Financial Services Group, Inc.'s common stock is listed on the New York Stock Exchange under the symbol PNC.

## Internet InFormation

The PNC Financial Services Group, Inc.'s financial reports and information about its products and services are available on the internet at www.pnc.com.

## Financial Information

We are subject to the informational requirements of the Securities Exchange Act of 1934. Therefore, we file annual, quarterly and current reports as well as proxy materials with the Securities and Exchange Commission ("SEC"). You may obtain copies of these and other filings, including exhibits, electronically at the SEC's internet website at www.sec.gov or on or through PNC's corporate internet website at www.pnc.com in the "For Investors" section. Copies may also be obtained without charge by contacting Shareholder Services at (800) 982-7652 or via e-mail at web.queries@computershare.com.

## Corporate Governance at PNC

Information about our Board and its committees and corporate governance at PNC is available in the corporate governance section of the "For Investors" page of PNC's corporate website at www.pnc.com. Shareholders who would like to request printed copies of the PNC Code of Business Conduct and Ethics, our Corporate Governance Guidelines or the charters of our Board's Audit, Nominating and Governance and Personnel and Compensation Committees (all of which are posted on the PNC website) may do so by sending their requests to Thomas R. Moore, Corporate Secretary, at corporate headquarters at the above address. Copies will be provided without charge to shareholders.

## INQUIRIES

For financial services call 1-888-PNC-2265. Individual shareholders should contact Shareholder Services at (800) 982-7652.
Analysts and institutional investors should contact William H. Callihan, Senior Vice President, Director of Investor Relations, at (412) 762-8257 or via e-mail at investor.relations@pnc.com.

News media representatives and others seeking general information should contact:
Brian Goerke, Director of External Communications, at (412) 762-4550 or via e-mail at corporate.communications@pnc.com.

## Common Stock Prices/Dividends Declared

The table below sets forth by quarter the range of high and low sale and quarter-end closing prices for The PNC Financial Services Group, Inc. common stock and the cash dividends declared per common share.

|  | High | Low | Close | Cash <br> Dividends Declared |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 2005 Quarter |  |  |  |  |  |
| First | \$ 57.57 | \$ 50.30 | \$ 51.48 | \$ | . 50 |
| 2004 Quarter |  |  |  |  |  |
| First | \$ 59.79 | \$ 52.68 | \$ 55.42 | \$ | . 50 |
| Second | 56.00 | 50.70 | 53.08 |  | . 50 |
| Third | 54.22 | 48.90 | 54.10 |  | . 50 |
| Fourth | 57.64 | 50.70 | 57.44 |  | . 50 |
| Total |  |  |  | \$ | 2.00 |

## Dividend Policy

Holders of The PNC Financial Services Group, Inc. common stock are entitled to receive dividends when declared by the Board of Directors out of funds legally available. The Board presently intends to continue the policy of paying quarterly cash dividends. However, future dividends will depend on earnings, the financial condition of The PNC Financial Services Group, Inc. and other factors, including applicable government regulations and policies and contractual restrictions.

## dividend Reinvestment And Stock Purchase Plan

The PNC Financial Services Group, Inc. Dividend Reinvestment and Stock Purchase Plan enables holders of common and preferred stock to purchase additional shares of common stock conveniently and without paying brokerage commissions for service charges. A prospectus and enrollment form may be obtained by contacting Shareholder Services at (800) 982-7652.

## Registrar and Transfer agent

Computershare Investor Services, LLC
2 North LaSalle Street
Chicago, Illinois 60602
(800) 982-7652

The PNC Financial Services Group, Inc. 1997 Long-Term Incentive Award Plan
******
200__ Non-Employee Director
Nonstatutory Stock Option Agreement
Optionee: $<$ Name $>$
Grant Date: $\qquad$ , 200

Option Price: $\qquad$ per share

Covered Shares:
<Shares>
Terms defined in The PNC Financial Services Group, Inc. 1997 Long-Term Incentive Award Plan as amended ("Plan") of The PNC Financial Services Group, Inc. are used in this non-employee director nonstatutory stock option agreement ("Agreement") as defined in the Plan unless otherwise defined in the Agreement or an Annex thereto. In the Agreement and Annexes, "PNC" means The PNC Financial Services Group, Inc. and "Corporation" means PNC and its Subsidiaries. For certain definitions, see Annex A attached hereto and incorporated herein by reference.

Headings used in the Agreement and in the Annexes hereto are provided for reference and convenience only, are not considered part of the Agreement and Annexes, and will not be employed in the construction of the Agreement and Annexes.

1. Grant of Option. Pursuant to the Plan and subject to the terms of the Plan and the Agreement, PNC, as authorized by the Nominating and Governance Committee of the PNC Board of Directors ("Committee"), hereby grants Optionee an Option to purchase from PNC that number of shares of PNC common stock specified above as the "Covered Shares," exercisable at the Option Price.

## 2. Terms of the Option.

2.1 Type of Option. The Option is intended to be a Nonstatutory Stock Option without Rights.
2.2 Option Period. Once the Option has become exercisable as provided in Section 2.3 ("vested"), it may be exercised in whole or in part as to any of the Covered Shares to which it relates and as to which the Option is outstanding at any time and from time to time through the tenth $\left(10^{\text {th }}\right)$ anniversary of the Grant Date.
2.3 Vesting; Termination of Unvested Option. To the extent that the Option is otherwise outstanding, the Option will become exercisable ("vest") with respect to all Covered Shares on the first to occur of the following: (a) the first (1st) anniversary of the Grant Date; (b) Optionee's death; (c) Optionee's disability; or (d) the day immediately preceding the date a Change in Control occurs or, if earlier, the date of a CIC Triggering Event; provided, however, that if Optionee's service as a director of PNC terminates prior to the first to occur of the events specified in subsections (a), (b), (c) and (d) above for any reason other than a Board policy which requires Optionee's retirement or resignation from service as a director of PNC or Optionee's voluntary decision not to stand for election or re-election upon the completion of Optionee's term of office beginning on the Grant Date, then the Option will not vest and will terminate as of the date on which Optionee last serves as a director of PNC.
2.4 Nontransferability; Designation of Beneficiary. The Option is not transferable or assignable by Optionee other than by transfer to a properly designated beneficiary in the event of death, or by will or the laws of descent and distribution.

During Optionee's lifetime, the Option is exercisable only by Optionee or, in the event of Optionee's legal incapacity, by Optionee's legal representative.
During Optionee's lifetime, Optionee may file with PNC, at such address and in such manner as PNC may from time to time direct, on a form to be provided by PNC on request, a designation of a beneficiary or beneficiaries (a "properly designated beneficiary") to hold and exercise Optionee's stock options, to the extent outstanding and exercisable, in accordance with their respective stock option agreements and the Plan in the event of Optionee's death. In the absence of a properly designated beneficiary, the Option will be held and may be exercised by the person or persons entitled to do so under Optionee's will or under the applicable laws of descent and distribution.
3. Capital Adjustments. The number and class of Covered Shares as to which the Option is outstanding and has not yet been exercised and the Option Price will be subject to such adjustment, if any, as the Committee in its sole discretion deems appropriate to reflect corporate transactions (including, without limitation, stock dividends, stock splits, spin-offs, split-offs, recapitalizations, mergers, consolidations or reorganizations of or by PNC (each, a "Corporate Transaction")), including without limitation cancellation of the Option immediately prior to the effective time of the Corporate Transaction and payment, in cash, in consideration therefor, of an amount equal to the product of (a) the excess, if any, of the per share value of the consideration payable to a PNC common shareholder in connection with such Corporate Transaction over the Option Price and (b) the total number of Covered Shares subject to the Option that were outstanding and unexercised immediately prior to the effective time of the Corporate Transaction.

All determinations hereunder will be made by the Committee in its sole discretion and will be final, binding and conclusive for all purposes on all parties, including without limitation the holder of the Option.

No fractional shares will be issued on exercise of the Option. PNC will determine the manner in which any fractional shares will be treated.

## 4. Exercise of Option.

4.1 Notice and Effective Date. The Option may be exercised, in whole or in part, by delivering to PNC written notice of such exercise in such form as PNC may from time to time prescribe, accompanied by full payment of the Option Price with respect to that portion of the Option being exercised.

In addition, notwithstanding Sections 4.2 and 4.3, Optionee may elect to complete his or her Option exercise through a brokerage service/margin account pursuant to the brokerassisted cashless option exercise procedure under Regulation T of the Board of Governors of the Federal Reserve System and in such manner as may be permitted by PNC from time to time consistent with said Regulation T.

The effective date of such exercise will be the Exercise Date. Until PNC notifies Optionee to the contrary, the form attached to the Agreement as Annex B will be used to exercise the Option.

In the event that a person or persons other than Optionee exercises the Option pursuant to Section 2.4, the notice of exercise must be accompanied by appropriate proof, satisfactory to PNC, of the derivative right of such person or persons to exercise the Option.
4.2 Payment of Option Price. Upon exercise of the Option, in whole or in part, Optionee may pay the aggregate Option Price (a) in cash or (b) if and to the extent then permitted by PNC and subject to such
terms and conditions as PNC may from time to time establish, using whole shares of PNC common stock (either by physical delivery to PNC of certificates for the shares or through PNC's share attestation procedure) having an aggregate Fair Market Value on the Exercise Date not exceeding that portion of the aggregate Option Price being paid using such shares, or through a combination of cash and shares of PNC common stock; provided, however, that shares of PNC common stock used to pay all or any portion of the aggregate Option Price may not subject to any contractual restriction, pledge or other encumbrance and must be shares that have been owned by Optionee for at least six (6) months prior to the Exercise Date and, in the case of restricted stock, for which it has been at least six (6) months since the restrictions lapsed, or, in either case, for such other period as may be specified or permitted by PNC.
4.3 Payment of Taxes. If and to the extent required by applicable law or regulation, Optionee must arrange with PNC for the payment of any federal, state or local income or other tax applicable to any delivery of stock or any payment hereunder before PNC will be required to issue such shares or to make such payment.
4.4 Effect. The exercise, in whole or in part, of the Option will cause a reduction in the number of unexercised Covered Shares as to which the Option is outstanding equal to the number of shares of PNC common stock with respect to which the Option is exercised.
5. Plan; Restrictions. In all respects, the Agreement and the Option granted herein and the exercise of the Option are subject to the terms and conditions of the Plan, which has been made available to Optionee and is incorporated by reference herein and made a part hereof; provided, however, that the terms of the Plan will not be considered an enlargement of any benefits under the Agreement. Accordingly, the rights of Optionee under the Agreement and the shares of PNC common stock that Optionee may purchase hereunder are or may be subject to certain restrictions as set forth in the Plan. Further, the Option and the Agreement are subject to any interpretation of, and any rules and regulations issued by or under the authority of, the Committee, whether made or issued before or after the Grant Date.
6. No Shareholder Rights Prior to Exercise of Option. Optionee will have no rights as a shareholder with respect to the shares of stock subject to the Option until the Exercise Date, and then only with respect to those shares of PNC common stock issued upon such exercise of the Option.
7. Termination of the Plan; No Right to Future Grants. By entering into the Agreement, Optionee acknowledges that: (a) the Plan is discretionary in nature and may be amended, suspended or terminated at any time in the manner provided in the Plan; (b) the grant of the Option is a compensatory benefit which does not create any contractual or other right to receive future grants of options or benefits in lieu of options; and (c) all determinations with respect to future grants, if any, including but not limited to the times when options are granted, the number of shares subject to each option, the option price, and the time or times when each option will be exercisable, will be at the sole discretion of the Committee, subject to the terms of the Plan.
8. Restrictions on Exercise and on Shares Issued on Exercise. Notwithstanding any other provision of the Agreement, the Option may not be exercised at any time that PNC does not have in effect a registration statement under the Securities Act of 1933 as amended relating to the offer of shares of PNC common stock under the Plan unless PNC agrees to permit such exercise.

Upon the issuance of any shares of PNC common stock pursuant to exercise of the Option at a time when such registration statement is not in effect, Optionee will, upon the request of PNC, agree in writing that Optionee is acquiring such shares for investment only and not with a view to resale and that Optionee will not sell, pledge, or otherwise dispose of such shares unless and until (a) PNC is furnished with an opinion of counsel to the effect that registration of such shares pursuant to the Securities Act of 1933 as amended is not required by that Act or by rules and regulations promulgated thereunder, (b) the staff of the SEC has issued a no-action letter with respect to such disposition, or (c) such registration or notification as is, in the opinion of counsel for PNC, required for the lawful disposition of such shares has been filed and has become effective; provided, however, that PNC is not obligated hereby to file any such registration or notification. PNC may place a legend embodying such restrictions on the certificate(s) evidencing such shares.
9. Retention. Neither the granting of the Option evidenced by the Agreement nor any term or provision of the Agreement will interfere with or limit in any way the removal of Optionee from the Board as permitted by law, the PNC Articles of Incorporation or By-Laws, or Board policy, nor confer on Optionee any right to continue in the service of PNC or any Subsidiary for any period.
10. Applicable Law. Notwithstanding anything in the Agreement, PNC will not be required to comply with any term, covenant or condition of the Agreement if and to the extent prohibited by law, including but not limited to federal banking and securities regulations, or as otherwise directed by one or more regulatory agencies having jurisdiction over PNC or any of its subsidiaries. The Agreement is governed by and construed under the laws of the Commonwealth of Pennsylvania, without regard to its conflict of laws rules.
11. Compliance with Internal Revenue Code Section 409A To the extent that any of the terms or provisions of the Agreement or of the Option may result in the application of Section 409A of the Internal Revenue Code of 1986 as amended to the Option, PNC may, without the consent of Optionee, modify the Agreement and the Option to the extent and in the manner PNC deems necessary or advisable in order to allow the Option to be excluded from the definition of "deferred compensation" within the meaning of such Section 409A or in order to comply with the provisions of Section 409A, other applicable provision(s) of the Internal Revenue Code, and/or any rules, regulations or other regulatory guidance issued under such statutory provisions.
12. Effective Date. Upon execution and delivery of the Agreement by both PNC and Optionee and the filing with and acceptance by the SEC of a Form 4 reporting the Grant, the Option and the Agreement are effective as of the Grant Date.

In Witness Whereof, PNC has caused the Agreement to be signed on its behalf effective as of the Grant Date.
THE PNC FINANCIAL SERVICES GROUP, INC.

By:

Chairman and Chief Executive Officer

## ATTEST:

By:

## Corporate Secretary

Accepted and agreed to as of the Grant Date.

Optionee
Annex A - Certain Definitions
Annex B - Notice of Exercise

## ANNEX A

## THE PNC FINANCIAL SERVICES GROUP, INC. 1997 LONG-TERM INCENTIVE AWARD PLAN

200__ Non-Employee Director
Nonstatutory Stock Option Agreement
Certain Definitions
Except where the context otherwise indicates, the following definitions apply to the Non-Employee Director Nonstatutory Stock Option Agreement dated $\qquad$ 200 ("Agreement") to which this Annex A is attached.
A. 1 "Board" means the Board of Directors of PNC.
A. 2 "Change in Control" means a change of control of PNC of a nature that would be required to be reported in response to Item 6(e) of Schedule 14A of Regulation 14A (or in response to any similar item on any similar schedule or form) promulgated under the Exchange Act, whether or not PNC is then subject to such reporting requirement; provided, however, that without limitation, a Change in Control will be deemed to have occurred if:
(a) any Person, excluding employee benefit plans of the Corporation, is or becomes the beneficial owner (as defined in Rules $13 \mathrm{~d}-3$ and $13 \mathrm{~d}-5$ under the Exchange Act or any successor provisions thereto), directly or indirectly, of securities of PNC representing twenty percent ( $20 \%$ ) or more of the combined voting power of PNC's then outstanding securities; provided, however, that such an acquisition of beneficial ownership representing between twenty percent ( $20 \%$ ) and forty percent ( $40 \%$ ), inclusive, of such voting power will not be considered a Change in Control if the Board approves such acquisition either prior to or immediately after its occurrence;
(b) PNC consummates a merger, consolidation, share exchange, division or other reorganization or transaction of PNC (a "Fundamental Transaction") with any other corporation, other than a Fundamental Transaction that results in the voting securities of PNC outstanding immediately prior thereto continuing to represent (either by remaining outstanding or by being converted into voting securities of the surviving entity) at least sixty percent ( $60 \%$ ) of the combined voting power immediately after such Fundamental Transaction of (i) PNC's outstanding securities, (ii) the surviving entity's outstanding securities, or (iii) in the case of a division, the outstanding securities of each entity resulting from the division;
(c) the shareholders of PNC approve a plan of complete liquidation or winding-up of PNC or an agreement for the sale or disposition (in one transaction or a series of transactions) of all or substantially all of PNC's assets;
(d) as a result of a proxy contest, individuals who prior to the conclusion thereof constituted the Board (including for this purpose any new director whose election or nomination for election by PNC's shareholders in connection with such proxy contest was approved by a vote of at least two-thirds ( $2 / 3 \mathrm{rds}$ ) of the directors then still in office who were directors prior to such proxy contest) cease to constitute at least a majority of the Board (excluding any Board seat that is vacant or otherwise unoccupied);
(e) during any period of twenty-four (24) consecutive months, individuals who at the beginning of such period constituted the Board (including for this purpose any new director whose election or nomination for election by PNC's shareholders was approved by a vote of at least two-thirds ( $2 / 3$ rds) of the directors then still in office who were directors at the beginning of such period) cease for any reason to constitute at least a majority of the Board (excluding any Board seat that is vacant or otherwise unoccupied); or
(f) the Board determines that a Change in Control has occurred.

Notwithstanding anything to the contrary herein, a divestiture or spin-off of a subsidiary or division of PNC or any of its Subsidiaries will not by itself constitute a Change in Control.
A. 3 "CIC Triggering Event" means the occurrence of either of the following:
(a) the Board or PNC's shareholders approve a transaction described in Subsection (b) of the definition of Change in Control contained in Section A.2; or
(b) the commencement of a proxy contest in which any Person seeks to replace or remove a majority of the members of the Board.
A. 4 "Committee" means the Nominating and Governance Committee of the Board.
A. 5 "Corporation" means PNC and its Subsidiaries.
A. 6 "Exchange Act" means the Securities Exchange Act of 1934 as amended and the rules and regulations promulgated thereunder.
A. 7 "Exercise Date" means the date on which PNC receives written notice, in such form as PNC may from time to time prescribe, of the exercise, in whole or in part, of the Option pursuant to the terms of the Agreement, subject to full payment of the aggregate Option Price and, if and to the extent required by applicable law or regulation, of any related taxes as provided in Sections 4.1, 4.2 and 4.3 of the Agreement.
A. 8 "Fair Market Value" of a share means the amount equal to the fair market value of a share as determined pursuant to a reasonable method adopted by PNC in good faith for such purpose.
A. 9 "Grant Date" means the date set forth as the Grant Date on page 1 of the Agreement.
A. 10 "Option" means the Nonstatutory Stock Option granted to Optionee in Section 1 of the Agreement pursuant to which Optionee may purchase shares of PNC common stock as provided in the Agreement.
A. 11 "Option Price" means the dollar amount per share of PNC common stock set forth as the Option Price on page 1 of the Agreement.
A. 12 "Optionee" means the person identified as Optionee on page 1 of the Agreement.
A. 13 "Person" has the meaning given in Section 3(a)(9) of the Exchange Act and also includes any syndicate or group deemed to be a person under Section 13(d)(3) of the Exchange Act.
A. 14 "PNC" means The PNC Financial Services Group, Inc.
A. 15 "Right(s)" means stock appreciation right(s) in accordance with the terms of Article 7 of the Plan.
A. 16 "SEC" means the U.S. Securities and Exchange Commission.

## The PNC Financial Services Group, Inc. and Subsidiaries

## Computation of Ratio of Earnings

## to Fixed Charges

| Dollars in millions | Three Months <br> Ended March 31, 2005 |  | 2004 | Year Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2003 | 2002 | 2001 | 2000 |
| Earnings |  |  |  |  |  |  |  |
| Pre-tax income from continuing operations before adjustments for minority interest (1) | \$ | 468 |  | \$ 1,735 | \$ 1,568 | \$ 1,821 | \$ 564 | \$ 1,848 |
| Fixed charges excluding interest on deposits |  | 131 | 357 | 346 | 432 | 762 | 1,032 |
| Subtotal |  | 599 | 2,092 | 1,914 | 2,253 | 1,326 | 2,880 |
| Interest on deposits |  | 182 | 484 | 457 | 659 | 1,229 | 1,653 |
| Total | \$ | 781 | \$ 2,576 | \$ 2,371 | \$ 2,912 | \$ 2,555 | \$ 4,533 |
| Fixed charges |  |  |  |  |  |  |  |
| Interest on borrowed funds | \$ | 116 | \$ 298 | \$ 258 | \$ 315 | \$ 645 | \$ 914 |
| Interest component of rentals |  | 15 | 58 | 59 | 58 | 53 | 50 |
| Amortization of notes and debentures |  | 0 | 1 | 1 | 1 | 1 | 1 |
| Distributions on mandatorily redeemable capital securities of subsidiary trusts |  | 0 | 0 | 28 | 58 | 63 | 67 |
| Subtotal |  | 131 | 357 | 346 | 432 | 762 | 1,032 |
| Interest on deposits |  | 182 | 484 | 457 | 659 | 1,229 | 1,653 |
| Total | \$ | 313 | \$ 841 | \$ 803 | \$ 1,091 | \$ 1,991 | \$ 2,685 |
| Ratio of earnings to fixed charges |  |  |  |  |  |  |  |
| Excluding interest on deposits |  | 4.57 x | 5.86 x | 5.53 x | 5.22 x | 1.74 x | 2.79 x |
| Including interest on deposits |  | 2.50 | 3.06 | 2.95 | 2.67 | 1.28 | 1.69 |

(1) As defined in Item 503(d) of Regulation S-K.

## The PNC Financial Services Group, Inc. and Subsidiaries

## Computation of Ratio of Earnings

## to Fixed Charges and Preferred Stock Dividends

|  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

[^6]
## Certification of Chief Executive Officer

I, James E. Rohr, certify that:
I have reviewed this report on Form 10-Q for the quarter ended March 31, 2005 of The PNC Financial Services Group, Inc.;
Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;

Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;

The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and $15 \mathrm{~d}-15(\mathrm{e})$ ) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
(a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
(b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
(c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
(d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and

The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
(a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
(b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: May 9, 2005
/s/ James E. Rohr

## James E. Rohr

Chairman and Chief Executive Officer

## Certification of Chief Financial Officer

I, William S. Demchak, certify that:
I have reviewed this report on Form 10-Q for the quarter ended March 31, 2005 of The PNC Financial Services Group, Inc.;
Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;

Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;

The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and $15 \mathrm{~d}-15(\mathrm{e})$ ) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
(a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
(b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
(c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
(d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and

The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
(a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
(b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: May 9, 2005
/s/ William S. Demchak

William S. Demchak
Vice Chairman and Chief Financial Officer

## CERTIFICATION BY CHIEF EXECUTIVE OFFICER <br> PURSUANT TO 18 U.S.C. SECTION 1350, <br> AS ADOPTED PURSUANT TO <br> SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

In connection with the quarterly report on Form 10-Q for the quarter ended March 31, 2005 of The PNC Financial Services Group, Inc. (Corporation) as filed with the Securities and Exchange Commission on the date hereof (Report), I, James E. Rohr, Chairman and Chief Executive Officer of the Corporation, hereby certify, pursuant to 18 U.S.C.
Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, to the best of my knowledge, that:
(1) the Report fully complies with the requirements of Section 13(a) of the Securities Exchange Act of 1934; and
(2) the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Corporation for the dates and periods covered by the Report.

This certificate is being made for the exclusive purpose of compliance by the Chief Executive Officer of the Corporation with the requirements of Section 906 of the SarbanesOxley Act of 2002, and may not be used by any person or for any reason other than as specifically required by law.
/s/ James E. Rohr
James E. Rohr
Chairman and Chief Executive Officer

## CERTIFICATION BY CHIEF FINANCIAL OFFICER <br> PURSUANT TO 18 U.S.C. SECTION 1350, <br> AS ADOPTED PURSUANT TO <br> SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

In connection with the quarterly report on Form 10-Q for the quarter ended March 31, 2005 of The PNC Financial Services Group, Inc. (Corporation) as filed with the Securities and Exchange Commission on the date hereof (Report), I, William S. Demchak, Vice Chairman and Chief Financial Officer of the Corporation, hereby certify, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, to the best of my knowledge, that:
(1) the Report fully complies with the requirements of Section 13(a) of the Securities Exchange Act of 1934; and
(2) the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Corporation for the dates and periods covered by the Report.

This certificate is being made for the exclusive purpose of compliance by the Chief Financial Officer of the Corporation with the requirements of Section 906 of the SarbanesOxley Act of 2002, and may not be used by any person or for any reason other than as specifically required by law.
/s/ William S. Demchak
William S. Demchak
Vice Chairman and Chief Financial Officer


[^0]:    Earnings from Wholesale Banking for the first quarter of 2005 declined $10 \%$ compared with the first quarter of 2004. The lower earnings compared with a year ago reflected a $\$ 26$ million reduction in net gains on institutional loans held for sale and a lower negative provision for credit losses, which more than offset higher taxable-equivalent net interest income.

[^1]:    (a) The floating rate portion of interest rate contracts is based on money-market indices. As a percent of a notional amount, $38 \%$ were based on 1-month LIBOR, $62 \%$ on 3 month LIBOR.
    (b) Interest rate caps with a notional amount of $\$ 4$ million require the counterparty to pay the Corporation the excess, if any, of the Prime Rate over a weighted-average strike of $5.03 \%$. At December 31, 2004, the Prime Rate was $5.25 \%$.
    (c) Fair value amounts include accrued interest of $\$ 45$ million.

    NM - Not meaningful

[^2]:    See accompanying Notes to Consolidated Financial Statements.

[^3]:    See accompanying Notes to Consolidated Financial Statements.

[^4]:    (a) Consists of interest-only strip valuation adjustments, foreign currency translation adjustments and minimum pension liability adjustments.
    (b) The pretax amount represents net unrealized losses at December 31, 2004 that were realized in 2005 when the related securities were sold. This amount differs from net securities losses included in the Consolidated Income Statement primarily because it does not include gains or losses realized on securities that were purchased and then sold during 2005

[^5]:    * Represents greatest number of votes possible. Actual aggregate voting power was less since each holder of such preferred stock was entitled to a number of votes equal to the number of full shares of common stock into which such holder's preferred stock was convertible.

[^6]:    (1) As defined in Item 503(d) of Regulation S-K.

