# UNITED STATES SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549

FORM 10-K/A AMENDMENT NO. 2

ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

FOR THE FISCAL YEAR ENDED DECEMBER 31, 2002 COMMISSION FILE NUMBER 1-9718

THE PNC FINANCIAL SERVICES GROUP, INC. (Exact name of registrant as specified in its charter)

PENNSYLVANIA

25-1435979

(State or other jurisdiction) of incorporation or organization

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(I.R.S. Employer Identification No.)

ONE PNC PLAZA 249 FIFTH AVENUE

PITTSBURGH, PENNSYLVANIA 15222-2707

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(ADDRESS OF PRINCIPAL EXECUTIVE OFFICES, INCLUDING ZIP CODE)

Registrant's telephone number, including area code - (412) 762-2000

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Securities registered pursuant to Section 12(b) of the Act:

<TABLE> <CAPTION>

<S>

Title of Each Class

Name of Each Exchange on Which Registered

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COMMON STOCK, PAR VALUE \$5.00

\$1.60 CUMULATIVE CONVERTIBLE PREFERRED STOCK-SERIES C, PAR VALUE \$1.00 \$1.80 CUMULATIVE CONVERTIBLE PREFERRED STOCK-SERIES D, PAR VALUE \$1.00 SERIES G JUNIOR PARTICIPATING PREFERRED SHARE PURCHASE RIGHTS

</TABLE>

New York Stock Exchange New York Stock Exchange

<C>

New York Stock Exchange New York Stock Exchange

Securities registered pursuant to Section 12(g) of the Act:

\$1.80 CUMULATIVE CONVERTIBLE PREFERRED STOCK - SERIES A, PAR VALUE \$1.00 \$1.80 CUMULATIVE CONVERTIBLE PREFERRED STOCK - SERIES B, PAR VALUE \$1.00

8.25% CONVERTIBLE SUBORDINATED DEBENTURES DUE 2008

By filing this Amendment No. 2 on Form 10-K/A, the registrant hereby amends Part IV, Item 15 - Exhibits, Financial Statement Schedules, and Reports on Form 8-K of the Annual Report on Form 10-K for the year ended December 31, 2002 filed by the registrant on March 13, 2003 as amended by Amendment No. 1 on Form 10-K/A filed by the registrant on May 15, 2003, for the purpose of replacing the report of the registrant's former independent auditors and refiling the consents filed as Exhibits 23.1 and 23.2 to said annual report.

By this Amendment No. 2, the registrant replaces said Part IV, Item 15 with the following:

ITEM 15 - EXHIBITS, FINANCIAL STATEMENT SCHEDULES, AND REPORTS ON FORM 8-K

FINANCIAL STATEMENTS The following report of independent auditors and consolidated financial information of the Corporation included in the Corporation's Annual Report to Shareholders for 2002 ("Annual Report to Shareholders") are incorporated herein by reference.

Financial Statements	Pages of Annual Report to Shareholders
Report of Deloitte & Touche LLP, Independent Auditors	67
Consolidated Statement Of Income for the three years ended	
December 31, 2002	68
Consolidated Balance Sheet as of December 31, 2002	
and 2001	69
Consolidated Statement Of Shareholders' Equity for the	
three years ended December 31, 2002	70
Consolidated Statement Of Cash Flows for the three years	
ended December 31, 2002	71

No financial statement schedules are being filed.

The report of the Corporation's former independent auditors follows:

REPORT OF ERNST & YOUNG LLP, INDEPENDENT AUDITORS

Shareholders and Board of Directors The PNC Financial Services Group, Inc.

We have audited the accompanying consolidated balance sheet of The PNC Financial Services Group, Inc. and subsidiaries as of December 31, 2001, and the related consolidated statements of income, shareholders' equity, and cash flows for each of the two years in the period ended December 31, 2001. These financial statements are the responsibility of The PNC Financial Services Group, Inc.'s management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with auditing standards generally accepted in the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the consolidated financial position of The PNC Financial Services Group, Inc. and subsidiaries at December 31, 2001, and the consolidated results of their operations and their cash flows for each of the two years in the period ended December 31, 2001, in conformity with accounting principles generally accepted in the United States.

/s/ Ernst & Young LLP Pittsburgh, Pennsylvania March 1, 2002

REPORTS ON FORM 8-K The following reports on Form 8-K were filed during the quarter ended December 31, 2002.

On November 14, 2002, the Corporation filed a Form 8-K which included information under Item 9 Regulation FD Disclosure related to certifications of the Corporation's Chairman and Chief Executive Officer and Vice Chairman and Chief Financial Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002. Conformed copies of such certifications were filed as Exhibits with this Form 8-K filing.

On December 19, 2002, the Corporation filed a Form 8-K which included information under Item 5 Other Events and Regulation FD Disclosure related to a news release regarding notification from the Federal Reserve Bank of Cleveland that the Corporation was in full compliance with the financial holding company and financial subsidiary requirements under the Gramm-Leach-Bliley Act. A copy of the news release was filed as an Exhibit with this Form 8-K filing.

EXHIBITS The following exhibit index lists the exhibits filed with the Corporation's annual report on Form 10-K.

EXHIBIT INDEX

<TABLE> <CAPTION> Exhibit

Description \_ ------

Method of Filing +

<S> <C> <C>

3.1 Articles of Incorporation of the Corporation, as amended and restated as of April 24, 2001.

Incorporated herein by reference to Exhibit 3.1 of the Corporation's Quarterly Report

Form 10-Q for the quarter ended March 31, 2001.

3.2 By-Laws of the Corporation, as amended and restated. Incorporated herein by reference to Exhibit 3.2 of the Corporation's Annual Report on Form 10-K for the year ended December 31,

Form		2002 as filed on March 13, 2003 ("2002
roim		10-K").
4.1	There are no instruments with respect to long-term debt of the Corporation and its subsidiaries that involve securities authorized under the instrument in an amount exceeding 10 percent of the total assets of the Corporation and its subsidiaries on a consolidated basis. The Corporation agrees to provide the SEC with a copy of instruments defining the rights of holders of long-term debt of the Corporation and its subsidiaries on request.	
4.2	Terms of \$1.80 Cumulative Convertible Preferred Stock, Series A.	Incorporated herein by reference to Exhibit 3.1 of the Corporation's Quarterly Report
on		Form 10-Q for the quarter ended March 31, 2001.
4.3	Terms of \$1.80 Cumulative Convertible Preferred Stock, Series B.	Incorporated herein by reference to Exhibit 3.1 of the Corporation's Quarterly Report
on		Form 10-Q for the quarter ended March 31, 2001.
4.4	Terms of \$1.60 Cumulative Convertible Preferred Stock, Series C.	Incorporated herein by reference to Exhibit 3.1 of the Corporation's Quarterly Report
on		Form 10-Q for the quarter ended March 31, 2001.
4.5	Terms of \$1.80 Cumulative Convertible Preferred Stock, Series D.	Incorporated herein by reference to Exhibit 3.1 of the Corporation's Quarterly Report
on 		

			3	
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<\$>		Form 10-Q for the quarter ended March 31, 2001.		
4.6	Terms of Series G Junior Participating Preferred Stock.	Incorporated herein by reference to Exhibit 3.1 of the Corporation's Quarterly Report		
on		Form 10-Q for the quarter ended March 31,		
4.7	Rights Agreement between the Corporation and The Chase Manhattan Bank dated May 15, 2000.	2001. Incorporated herein by reference to Exhibit 1 to the Corporation's Report on Form 8-A filed May 23, 2000.		
4.8	First Amendment to Rights Agreement between the Corporation, The Chase Manhattan Bank, and Computershare Investor Services, LLC dated January 1, 2003.	Incorporated herein by reference to Exhibit 4.8 of the 2002 Form 10-K.		
10.1	The Corporation's Supplemental Executive Retirement Plan, as amended.	Incorporated herein by reference to Exhibit 10.1 of the Corporation's Quarterly Report		
on		Form 10-Q for the quarter ended June 30, 2002.\*		
10.2	The Corporation's ERISA Excess Pension Plan, as amended as of January 1, 1999.	Incorporated herein by reference to Exhibit 10.2 of the Corporation's Annual Report on Form 10-K for the year ended December 31, 1999 ("1999 Form 10-K").\*		
10.3	The Corporation's Key Executive Equity Program, as amended.	Incorporated herein by reference to Exhibit 10.3 of the Corporation's Quarterly Report		
on		Form 10-Q for the quarter ended June 30, 2002.\*		
10.4	The Corporation's Supplemental Incentive Savings Plan, as amended as of January 1, 1999.	Incorporated herein by reference to Exhibit 10.4 of the Corporation's 1999 Form 10-K.\*		
10.5	The Corporation's 1997 Long-Term Incentive Award Plan, as amended.	``` Incorporated herein by reference to Exhibit 10.5 of the 2002 Form 10-K.* ```		
10.6	The Corporation's 1996 Executive Incentive Award Plan, as amended.	Incorporated herein by reference to Exhibit 10.6 of the Corporation's Quarterly Report		
on				
on

2002 as filed on March 13, 2003 ("2002

		Form 10-Q for the quarter ended June 30, 2001.*
10.7	PNC Bank Corp. and Affiliates Deferred Compensation Plan, as amended and restated.	Incorporated herein by reference to Exhibit 10.7 of the Corporation's Quarterly Report
on		Form 10-Q for the quarter ended March 31, 2002.*
10.8	Form of Change in Control Severance Agreement.	Incorporated herein by reference to Exhibit 10.17 of the Corporation's Annual Report
on		Form 10-K for the year ended December 31, 1996 ("1996 Form $10-K$ ").*
10.9	Forms of Amendment to Change in Control Severance Agreements.	<pre>Incorporated herein by reference to Exhibit   10.9 of the Corporation's Annual Report on   Form 10-K for the year ended December 31,   2000.*</pre>
10.10	Forms of Second Amendment to Change in Control Severance Agreements.	Incorporated herein by reference to Exhibit 10.15 of the Corporation's Quarterly
Report 		

			4	
		on Form 10-Q for the quarter ended		
September		30, 2001.\*		
10.11	1992 Director Share Incentive Plan.	Incorporated herein by reference to Exhibit		
K.\*		10.13 of the Corporation's 1999 Form 10-		
10.12	The Corporation's Directors Deferred Compensation Plan.	Incorporated by reference to Exhibit 10.1 of the Corporation's Quarterly Report on Form 10-Q for the quarter ended September 30, 1996.\*		
10.13	The Corporation's Outside Directors Deferred Stock Unit Plan.	Incorporated herein by reference to Exhibit 10.15 of the Corporation's 1999 Form 10-		
K.\*				
10.14	Trust Agreement between PNC Investment Corp., as settlor, and Hershey Trust Company, as trustee.	Incorporated herein by reference to Exhibit 10.14 of the 2002 Form 10-K.\*		
10.15	Employment Agreement between the Corporation and Joseph J. Whiteside.	Incorporated herein by reference to Exhibit 10.15 of the 2002 Form 10-K.\*		
10.16	The Corporation's Incentive Savings Plan, as amended as of January 1, 2001.	Incorporated herein by reference to Exhibit 10.16 of the 2002 Form 10-K.		
10.17	First Amendment to the Corporation's Incentive Savings Plan.	Incorporated herein by reference to Exhibit 10.17 of the 2002 Form 10-K.		
10.18	Second Amendment to the Corporation's Incentive Savings Plan.	Incorporated herein by reference to Exhibit 10.18 of the 2002 Form 10-K.		
10.19 99	The Corporation's Employee Stock Purchase Plan, as	Incorporated herein by reference to Exhibit		
Form	amended.	of the Corporation's Quarterly Report on		
2001.		10-Q for the quarter ended September 30,		
10.20	BlackRock, Inc. 2002 Long Term Retention and Incentive	Incorporated by reference to BlackRock,		
Inc.'s	Plan.	Quarterly Report on Form 10-Q (Commission File No. 001-15305) for the quarter ended September 30, 2002 ("BlackRock Third		
Quarter		2002 Form 10-Q").		
10.21	Share Surrender Agreement, dated October 10, 2002, among BlackRock, Inc., PNC Asset Management, Inc., and The PNC Financial Services Group, Inc.	Incorporated by reference to the BlackRock Third Quarter 2002 Form 10-Q.		
10.22 Inc.'s	Initial Public Offering Agreement, dated September 30,	Incorporated by reference to BlackRock,		

	1999, among BlackRock, Inc., The PNC Financial Services Group, Inc., formerly PNC Bank Corp., and PNC Asset Management, Inc.	Registration Statement on Form S-1 (Registration No. 333-78367), as amended, originally filed with the SEC on May 13,
1999.	ino nobbe nanagomene, ino.	01191111111 1111011 111101 0110 020 011 1111 101
10.23	Amendment No. 1 to the Initial Public Offering Agreement, dated October 10, 2002, among The PNC Financial Services Group, Inc., PNC Asset Management, Inc. and BlackRock, Inc.	Incorporated by reference to the BlackRock Third Quarter 2002 Form 10-Q.
10.24 Inc.'s	Amended and Restated Stockholders Agreement, dated	Incorporated by reference to BlackRock,
IIIC. S	September 30, 1999, by and among BlackRock, Inc., PNC Asset Management, Inc. and certain employees of BlackRock, Inc. and its affiliates.	Registration Statement on Form S-1 (Registration No. 333-78367), as amended, originally filed with the SEC on May 13,

			5	
		1999.		
10.25	Amendment No. 1 to the Amended and Restated Stockholders Agreement, dated October 10, 2002, by and among BlackRock, Inc., PNC Asset Management, Inc. and certain employees of BlackRock, Inc. and its affiliates.	Incorporated by reference to the BlackRock Third Quarter 2002 Form 10-Q.		
12.1	Computation of Ratio of Earnings to Fixed Charges.	Incorporated herein by reference to Exhibit 12.1 of the 2002 Form 10-K.		
12.2	Computation of Ratio of Earnings to Fixed Charges and Preferred Dividends.	Incorporated herein by reference to Exhibit 12.2 of the 2002 Form 10-K.		
13	Excerpts from the Corporation's Annual Report to	Incorporated herein by reference to Exhibit		
13	Shareholders for the year ended December 31, 2002. Such Annual Report, except for the portions thereof that are expressly incorporated by reference herein, is furnished for information of the SEC only and is not deemed to be "filed" as part of this Form 10-K.	of the 2002 Form 10-K.		
21	Schedule of Certain Subsidiaries of the Corporation.	Incorporated herein by reference to Exhibit 21 of the 2002 Form 10-K.		
23.1	Consent of Deloitte & Touche LLP, independent auditors for the Corporation.	Filed herewith.		
23.2	Consent of Ernst & Young LLP, former independent auditors for the Corporation.	Filed herewith.		
24 24	Powers of Attorney.	Incorporated herein by reference to Exhibit		
24		of the 2002 Form 10-K.		
31.1	Certification of Chairman and Chief Executive Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.	Filed herewith.		
31.2	Certification of Vice Chairman and Chief Financial Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.	Filed herewith.		
99.1	Agreement between The PNC Financial Services Group, Inc. and Federal Reserve Bank of Cleveland.	Incorporated herein by reference to Exhibit 99.1 of the Corporation's Current Report on Form 8-K dated July 18, 2002.		
99.2	Form of Agreement between PNC Bank, National Association and Office of the Comptroller of the Currency.	Incorporated herein by reference to Exhibit 99.2 of the Corporation's Current Report on Form 8-K dated July 18, 2002.		
99.3	Form of Order of the Securities and Exchange Commission Instituting Public Administrative Proceedings Pursuant to Section 8A of the Securities Act of 1933 and 21C of the Securities Exchange Act of 1934, Making Findings and Imposing Cease-and-Desist Order.	Incorporated herein by reference to Exhibit 99.3 of the Corporation's Current Report on Form 8-K dated July 18, 2002.		
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<sup>&</sup>lt;/TABLE>

<sup>+</sup> Incorporated document references to filings by the Corporation are to SEC File No. 1-9718. Incorporated document references to filings by BlackRock, Inc. are to SEC File No. 001-15305.

\* Denotes management contract or compensatory plan.

Copies of these Exhibits may be obtained electronically at the SEC's home page at www.sec.gov or from the public reference section of the SEC, at prescribed rates, at 450 Fifth Street NW, Washington, D.C. 20544. Copies may also be obtained by any shareholder, without charge, upon written request addressed to Computershare Investor Services, Post Office Box 3504, Chicago, Illinois 60690-3504, by calling (800) 982-7652 or via e-mail at web.queries@computershare.com.

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## SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this Amendment No. 2 on Form 10-K/A to the registrant's Annual Report on Form 10-K for the year ended December 31, 2002, as amended by Amendment No. 1 on Form 10-K/A, to be signed on its behalf by the undersigned, thereunto duly authorized.

THE PNC FINANCIAL SERVICES GROUP, INC. (Registrant)

By: /s/ William S. Demchak

-

William S. Demchak Vice Chairman and Chief Financial Officer October 23, 2003

#### INDEPENDENT AUDITORS' CONSENT

We consent to the incorporation by reference in the Form 10-K for the year ended December 31, 2002 of The PNC Financial Services Group, Inc. (the "Corporation") and the following Registration Statements of our report dated February 17, 2003 (which report expresses an unqualified opinion and includes an explanatory paragraph relating to the change in the method of accounting for goodwill and other intangible assets), appearing in the Annual Report to Shareholders of The PNC Financial Services Group, Inc. for the year ended December 31, 2002 and to the reference to auditors' reports under the headings "Experts" or "Interests of Named Experts and Counsel", as applicable, in the following Registration Statements and related prospectuses:

- o Forms S-8 relating to the Corporation's 1997 Long-Term Incentive Award Plan (formerly the Corporation's 1987 Senior Executive Long-Term Incentive Award Plan, as amended the 1992 Long-Term Incentive Award Plan) (Nos. 33-28828, 33-54960, and 333-53806)
- o Form S-3 relating to the Corporation's Dividend Reinvestment and Stock Purchase Plan (No. 333-19003)
- o Form S-8 relating to the Corporation's Employee Stock Purchase Plan (No. 333-25867)
- o Form S-8 relating to the Corporation's Incentive Savings Plan (formerly The PNC Financial Services Group, Inc. Incentive Savings Plan and PNC Retirement Savings Plan) (Nos. 33-25140, 333-03901 and 333-65042)
- o Forms S-8 relating to the Corporation's Supplemental Incentive Savings Plan and the Corporation and Affiliates Deferred Compensation Plan (Nos. 333-18069 and 333-65040)
- o Forms S-3 relating to the shelf registration of capital securities of PNC Capital Trust C, PNC Capital Trust D, PNC Capital Trust E and PNC Capital Trust F, fully and unconditionally guaranteed, to the extent described therein, by the Corporation (Nos. 333-50651, 333-50651-01, 333-50651-02, 333-50651-03, and 333-50651-04)
- o Forms S-3 relating to the shelf registration of debt securities of PNC Funding Corp., unconditionally guaranteed by the Corporation, and/or warrants to purchase such debt securities, and/or common stock and/or preferred stock and/or depository shares of the Corporation and/or warrants to purchase such common stock, preferred stock and/or depository shares (Nos. 333-69576 and 333-69576-01)
- o Form S-8 relating to the Corporation's 1996 Executive Incentive Award Plan (No. 333-74666)
- o Form S-4 relating to the registration of securities of the Corporation issuable to shareholders of United National Bancorp upon consummation of the merger of United National Bancorp with and into a subsidiary of the Corporation (No. 333-109575)

/s/ Deloitte & Touche LLP

Pittsburgh, Pennsylvania October 22, 2003

#### CONSENT OF INDEPENDENT AUDITORS

We consent to the incorporation by reference, in the Registration Statements listed below, of our report dated March 1, 2002, on the consolidated balance sheet as of December 31, 2001, and the related consolidated statements of income, shareholders' equity, and cash flows for each of the two years in the period ended December 31, 2001, of The PNC Financial Services Group, Inc. and subsidiaries included in this Form 10-K/A Amendment No. 2 for the year ended December 31, 2002.

Form S-3 relating to the Corporation's Dividend Reinvestment and Stock Purchase Plan (No. 333-19003)

Form S-8s relating to the Corporation's Supplemental Incentive Savings Plan and the Corporation and Affiliates Deferred Compensation Plan (Nos. 333-18069 and 333-65040)

Form S-8s relating to the Corporation's 1997 Long-Term Incentive Award Plan (Nos. 33-54960 and 333-53806)

Form S-8 relating to the 1987 Senior Executive Long-Term Award Plan of PNC Bank Corp. (as amended, the PNC Bank Corp. 1992 Long-Term Incentive Award Plan) (No. 33-28828)

Form S-8s relating to the Corporation's Incentive Savings Plan (formerly The PNC Financial Services Group, Inc. Incentive Savings Plan and PNC Retirement Savings Plan) (Nos. 33-25140, 333-03901 and 333-65042)

Form S-8 relating to the Corporation's 1996 Executive Incentive Award Plan (No. 333-74666)

Form S-8 relating to the Corporation's Employee Stock Purchase Plan (No. 333-25867)

Form S-3s relating to the shelf registration of capital securities of PNC Capital Trust C, PNC Capital Trust D, PNC Capital Trust E and PNC Capital Trust F, unconditionally guaranteed, to the extent described therein, by PNC Bank Corp. (Nos. 333-50651, 333-50651-01, 333-50651-02, 333-50651-03, and 333-50651-04)

Form S-3 relating to the shelf registration of debt securities of PNC Funding Corp., unconditionally guaranteed by the Corporation, and/or warrants to purchase such debt securities, and/or common stock and/or preferred stock and/or depositary shares of the Corporation and/or warrants to purchase such common stock, preferred stock and/or depository shares (Nos. 333-69576 and 333-69576-01)

Form S-4 relating to the registration of securities of the Corporation issuable to shareholders of United National Bancorp upon consummation of the merger of United National Bancorp with and into a subsidiary of the Corporation (No. 333-109575)

/s/ Ernst & Young LLP

Pittsburgh, Pennsylvania October 22, 2003

# CERTIFICATION OF CHIEF EXECUTIVE OFFICER

- I, James E. Rohr, certify that:
- 1. I have reviewed this Amendment No. 2 on Form 10-K/A of The PNC Financial Services Group, Inc.; and
- 2. Based on my knowledge, this amendment does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this amendment

Date: October 23, 2003

/s/ James E. Rohr
- ----James E. Rohr

Chairman and Chief Executive Officer

## CERTIFICATION OF CHIEF FINANCIAL OFFICER

- I, William S. Demchak, certify that:
- 1. I have reviewed this Amendment No. 2 on Form 10-K/A of The PNC Financial Services Group, Inc.; and
- 2. Based on my knowledge, this amendment does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this amendment.

Date: October 23, 2003

/s/ William S. Demchak
-----William S. Demchak
Vice Chairman and Chief Financial Officer