

TABLE OF CONTENTS

PART I	Page

Item 1 Business	3
Item 2 Properties	8
Item 3 Legal Proceedings	8
Item 4 Submission of Matters to a Vote of Security Holders	9
Executive Officers of the Registrant	9
PART II	
Item 5 Market for Registrant's Common Equity and Related Stockholder Matters	9
Item 6 Selected Financial Data	9
Item 7 Management's Discussion and Analysis of Financial Condition and Results of Operations	9
Item 7A Quantitative and Qualitative Disclosures About Market Risk	10
Item 8 Financial Statements and Supplementary Data	10
Item 9 Changes in and Disagreements with Accountants on Accounting and Financial Disclosure	10
PART III	
Item 10 Directors and Executive Officers of the Registrant	10
Item 11 Executive Compensation	10
Item 12 Security Ownership of Certain Beneficial Owners and Management	10
Item 13 Certain Relationships and Related Transactions	11
PART IV	
Item 14 Exhibits, Financial Statement Schedules, and Reports on Form 8-K	11
SIGNATURES	12
EXHIBIT INDEX	E-1

PART I

Forward-Looking Statements: From time to time The PNC Financial Services Group, Inc. ("PNC" or "Corporation") has made and may continue to make written or oral forward-looking statements within the meaning of the Private Securities Litigation Reform Act with respect to the outlook or expectations for earnings, revenues, asset quality, share repurchases and other future financial or business performance, strategies, and expectations. This Annual Report on Form 10-K ("Form 10-K") also includes forward-looking statements. Forward-looking statements are typically identified by words or phrases such as "believe," "feel," "expect," "anticipate," "intend," "outlook," "estimate," "forecast," "position," "poised," "target," "mission," "assume," "achievable," "potential," "strategy," "goal," "objective," "plan," "aspiration," "outcome," "continue," "remain," "maintain," "seek," "strive," "trend" and variations of such words and similar expressions, or future or conditional verbs such as "will," "would," "should," "could," "might," "can," "may" or similar expressions.

The Corporation cautions that forward-looking statements are subject to numerous assumptions, risks and uncertainties, which change over time. Actual results could differ materially from those anticipated in forward-looking statements and future results could differ materially from historical performance. Forward-looking statements speak only as of the date they are made, and the Corporation assumes no duty to update forward-looking statements.

In addition to factors mentioned elsewhere in this report, the following factors, among others, could cause actual results to differ materially from forward-looking statements or historical performance:

- (1) adjustments to recorded results of the sale of the residential mortgage banking business after disputes over certain closing date adjustments have been resolved;
- (2) changes in political, economic or industry conditions, the interest rate environment or financial and capital markets, which could result in: a deterioration in credit quality and increased credit losses; an adverse effect on the allowance for credit losses; a reduction in demand for credit or fee-based products and services, net interest income, value of assets under management and assets serviced, value of venture capital investments

and of other debt and equity investments, value of loans held for sale or value of other on-balance-sheet and off-balance-sheet assets; or changes in the availability and terms of funding necessary to meet PNC's liquidity needs;

- (3) relative investment performance of assets under management;
- (4) the introduction, withdrawal, success and timing of business initiatives and strategies, decisions regarding further reductions in balance sheet leverage, the timing and pricing of any sales of loans held for sale, and PNC's inability to realize cost savings or revenue enhancements, implement integration plans and other consequences of mergers, acquisitions, restructurings and divestitures;
- (5) customer borrowing, repayment, investment and deposit practices and their acceptance of PNC's products and services;
- (6) the impact of increased competition;
- (7) the means PNC chooses to redeploy available capital, including the extent and timing of any share repurchases and investments in PNC businesses;
- (8) the inability to manage risks inherent in PNC's business;
- (9) the unfavorable resolution of legal proceedings or government inquiries;
- (10) the denial of insurance coverage for claims made by PNC;
- (11) an increase in the number of customer or counterparty delinquencies, bankruptcies or defaults that could result in, among other things, increased credit and asset quality risk, a higher loan loss provision and reduced profitability;
- (12) the impact, extent and timing of technological changes, the adequacy of intellectual property protection and costs associated with obtaining rights in intellectual property claimed by others;

2

- (13) actions of the Federal Reserve Board, legislative and regulatory reforms, and regulatory, supervisory or enforcement actions of government agencies; and
- (14) terrorist activities, including the September 11th terrorist attacks, which may adversely affect the general economy, financial and capital markets, specific industries, and PNC. The Corporation cannot predict the severity or duration of effects stemming from such activities or any actions taken in connection with them.

Some of the above factors are described in more detail in the "2002 Operating Environment" and "Risk Factors" sections of the "Financial Review" included on pages 30 and 43 through 47, respectively, of the Annual Report to Shareholders, which are incorporated herein by reference, and factors relating to credit risk, interest rate risk, liquidity risk, trading activities, financial and other derivatives and "off-balance-sheet" activities are discussed in the "Risk Management" section of the "Financial Review" included on pages 47 through 57 of the Annual Report to Shareholders, which is incorporated herein by reference. Other factors are described elsewhere in this report.

ITEM 1 - BUSINESS

BUSINESS OVERVIEW The Corporation is a bank holding company registered under the Bank Holding Company Act of 1956, as amended ("BHC Act") and a financial holding company under the Gramm-Leach-Bliley Act ("GLB Act"). PNC was incorporated under the laws of the Commonwealth of Pennsylvania in 1983 with the consolidation of Pittsburgh National Corporation and Provident National Corporation. Since 1983, PNC has diversified its geographical presence, business mix and product capabilities through strategic bank and nonbank acquisitions and the formation of various nonbanking subsidiaries.

The Corporation is one of the largest diversified financial services companies in the United States, operating businesses engaged in regional community banking, corporate banking, real estate finance, asset-based lending, wealth management, asset management and global fund services. The Corporation provides certain products and services nationally and others in PNC's primary geographic markets in Pennsylvania, New Jersey, Delaware, Ohio and Kentucky. The Corporation also provides certain banking, asset management and global fund services internationally. At December 31, 2001, the Corporation's consolidated total assets, deposits and shareholders' equity were \$69.6 billion, \$47.3 billion and \$5.8 billion, respectively.

In the context of this Business Overview, further information is contained in

"Note 2 Discontinued Operations," "Note 3 Restatements" and "Note 4 Fourth Quarter Actions" of the "Notes To Consolidated Financial Statements" included on pages 72 and 73 of the Annual Report to Shareholders and incorporated herein by reference. Financial and other information by segment is included in "Note 26 Segment Reporting" of the "Notes To Consolidated Financial Statements" included on pages 88 and 89 of the Annual Report to Shareholders and incorporated herein by reference.

REVIEW OF BUSINESSES Information relating to the Corporation's businesses, which reflect its operating structure during 2001, is set forth under the captions "Overview" and "Review of Businesses" in the "Financial Review" included on pages 28 through 38 of the Annual Report to Shareholders and incorporated herein by reference.

SUBSIDIARIES The corporate legal structure currently consists of two subsidiary banks and over 70 active nonbank subsidiaries. PNC Bank, National Association ("PNC Bank, N.A."), headquartered in Pittsburgh, Pennsylvania, is the Corporation's principal bank subsidiary. At December 31, 2001, PNC Bank, N.A. had total consolidated assets representing approximately 90% of the Corporation's consolidated assets. For additional information on subsidiaries, see Exhibit 21 to this Form 10-K, which is incorporated herein by reference.

STATISTICAL DISCLOSURE BY BANK HOLDING COMPANIES The following statistical information is included on the indicated pages of the Annual Report to Shareholders and is incorporated herein by reference:

	Pages of Annual Report to Shareholders

Average Consolidated Balance Sheet and Net Interest Analysis	96-97
Analysis of Year-to-Year Changes in Net Interest Income	95
Book Values of Securities	42 and 74
Maturities and Weighted-Average Yield of Securities	75
Loan Types	41 and 75
Loan Maturities and Interest Sensitivity	99
Nonaccrual, Past Due and Restructured Loans	49 and 76
Potential Problem Loans and Loans Held for Sale	49
Summary of Loan Loss Experience	48 and 98
Allocation of Allowance for Credit Losses	48 and 98
Average Amount and Average Rate Paid on Deposits	39 and 96-97
Time Deposits of \$100,000 or More	79 and 99
Selected Consolidated Financial Data	26-27
Short-Term Borrowings	99

RISK FACTORS & MANAGEMENT The Corporation is subject to a number of risk factors including, among others: business and economic conditions; the successful execution of the Corporation's strategic repositioning; changes in the underlying factors, assumptions and estimates inherent in the Corporation's critical accounting policies and judgments; compliance with applicable standards established by supervisory and regulatory bodies; the impact of the two restatements of the Corporation's 2001 consolidated results announced in early 2002; monetary and other policies; competition; disintermediation; and risk relating to asset management performance, fund servicing, acquisitions, and terrorist activities. These factors, and others, could impact the Corporation's business, financial condition and results of operations. In the normal course of business, the Corporation assumes various types of risk, which include, among others, credit risk, interest rate risk, liquidity risk and risk

associated with trading activities, financial and other derivatives and "off-balance-sheet" activities. PNC has risk management processes designed to provide for risk identification, measurement and monitoring.

Risk factors are described in more detail in the "Risk Factors" section of the "Financial Review" included on pages 43 through 47 of the Annual Report to Shareholders, which is incorporated herein by reference. The Corporation's risk management processes are described in more detail in the "Risk Management" section of the "Financial Review" included on pages 47 through 57 of the Annual Report to Shareholders, which is incorporated herein by reference.

EFFECT OF GOVERNMENTAL, MONETARY AND OTHER POLICIES The activities and results of operations of bank holding companies and their subsidiaries are affected by monetary, tax and other policies of the United States government and its agencies, including the Board of Governors of the Federal Reserve System ("Federal Reserve Board"). An important function of the Federal Reserve Board is to regulate the national supply of bank credit. The Federal Reserve Board employs open market operations in U.S. Government securities, changes in the

discount rate on bank borrowings and changes in reserve requirements on bank deposits to implement its monetary policy objectives. These instruments of monetary policy are used in varying combinations to influence the overall level of bank loans, investments and deposits, the interest rates charged on loans and paid for deposits, the price of the dollar in foreign exchange markets and the level of inflation. It is not possible to predict the nature or timing of future changes in monetary, tax and other policies or the effect that they may have on the Corporation's activities and results of operations.

IMPACT OF INFLATION The assets and liabilities of the Corporation are primarily monetary in nature. Accordingly, future changes in prices do not affect the obligations to pay or receive fixed and determinable amounts of money. During periods of inflation, monetary assets lose value in terms of purchasing power and monetary liabilities have corresponding purchasing power gains. The concept of purchasing power, however, is not an adequate indicator of the effect of inflation on banks because it does not take into account changes in interest rates, which are an important determinant of the Corporation's earnings. A discussion of interest rate risk is set forth under the caption "Interest Rate Risk" in the "Risk Management" section of the "Financial Review" included on pages 50 and 51 of the Annual Report to Shareholders, and is incorporated herein by reference.

SUPERVISION AND REGULATION The Corporation and its subsidiaries are subject to numerous governmental regulations, some of which are highlighted below and in "Note 19 Regulatory Matters" of the "Notes To Consolidated Financial Statements" included on pages 80 and 81 of the Annual Report to Shareholders, which is incorporated herein by reference. These regulations cover, among others, permissible activities and investments and dividend limitations on the Corporation and its subsidiaries, and consumer-related protections for loan, deposit, brokerage, fiduciary and mutual fund and other customers. The rules governing the regulation of financial services institutions and their holding companies are very detailed and technical. Accordingly, the following discussion is general in nature and does not purport to be complete or to describe all of the laws and regulations that apply to the Corporation and its subsidiaries.

As a bank holding company and, as discussed below, a "financial holding company," the Corporation is subject to supervision and regular inspection by the Federal Reserve Board. The Federal Reserve Board's prior approval is required whenever the Corporation proposes to acquire all or substantially all of the assets of any bank, to acquire direct or indirect ownership or control of more than 5% of the voting shares of any bank, or to merge or consolidate with any other bank holding company. When reviewing bank acquisition applications for approval, the Federal Reserve Board considers, among others, each subsidiary bank's record in meeting the credit needs of the communities it serves in accordance with the Community Reinvestment Act of 1977, as amended ("CRA"). At December 31, 2001, both of the Corporation's bank subsidiaries, PNC Bank, N.A., and PNC Bank, Delaware, were rated "outstanding" with respect to CRA.

The GLB Act, which was enacted on November 12, 1999, and portions of which became effective on March 11, 2000, permits a qualifying bank holding company to become a financial holding company and thereby to affiliate with financial companies engaging in a broader range of activities than had previously been permitted for a bank holding company. Permitted affiliates include securities underwriters and dealers, insurance companies and companies engaged in other activities that are declared by the Federal Reserve Board, in cooperation with the Treasury Department, to be "financial in nature or incidental thereto" or are declared by the Federal Reserve Board unilaterally to be "complementary" to financial activities. A bank holding company may elect to become a financial holding company if each of its subsidiary banks is "well capitalized," is "well managed," and has at least a "satisfactory" CRA rating. The Corporation became a financial holding company as of March 13, 2000.

The Federal Reserve Board is the umbrella supervisor of a financial holding company. The GLB Act requires the Federal Reserve Board to defer to the actions and requirements of the "functional" regulators of subsidiary broker-dealers, investment managers, investment companies, insurance underwriters and brokers, banks and other regulated institutions. Thus, the various state and federal regulators of a financial holding company's subsidiaries retain their jurisdiction and authority over such operating entities. As the umbrella supervisor, however, the Federal Reserve Board has the potential to affect the operations and activities of a financial holding company's subsidiaries through its authority over the financial holding company parent. In addition, the Federal Reserve Board retains back-up regulatory authority

over functionally regulated subsidiaries, such as broker-dealers and banks, to intervene directly in the affairs of the subsidiaries for specific reasons.

The Corporation's subsidiary banks and their subsidiaries are subject to supervision and examination by applicable federal and state banking agencies, including such federal agencies as the Office of the Comptroller of the Currency ("OCC") with respect to PNC Bank, N.A., and the Federal Deposit Insurance Corporation ("FDIC") with respect to PNC Bank, Delaware. One aspect of this

regulation is that the Corporation's subsidiary banks are subject to various federal and state restrictions on their ability to pay dividends to PNC Bancorp, Inc., the parent of the subsidiary banks, which in turn may affect the ability of PNC Bancorp, Inc. to pay dividends to the Corporation. These dividends constitute the Corporation's principal source of revenue and cash flow. PNC Bank, N.A. was not permitted to pay dividends to the parent company as of December 31, 2001 without prior approval from banking regulators as a result of the repositioning charges taken in 2001 and prior dividends. Under these limitations, PNC Bank, N.A.'s capacity to pay dividends without prior regulatory approval can be restored through retention of earnings. Management expects PNC Bank, N.A.'s dividend capacity relative to such legal limitations to be restored during 2002 from retained earnings. The parent company currently has available funds to pay dividends at current rates through 2002. The Corporation's subsidiary banks are also subject to federal laws limiting extensions of credit to their parent holding company and nonbank affiliates as discussed in "Note 19 Regulatory Matters" of the "Notes To Consolidated Financial Statements" included on pages 80 and 81 of the Annual Report to Shareholders, which is incorporated herein by reference.

Under Federal Reserve Board policy, a bank holding company is expected to act as a source of financial strength to each of its subsidiary banks and to commit resources to support each such bank. Consistent with the "source of strength" policy for subsidiary banks, the Federal Reserve Board has stated that, as a matter of prudent banking, a bank holding company generally should not maintain a rate of cash dividends unless its net income available to common shareholders has been sufficient to fully fund the dividends and the prospective rate of earnings retention appears to be consistent with the corporation's capital needs, asset quality and overall financial condition.

Subsidiary banks are also limited by law and regulation in the scope of permitted activities and investments. Subsidiary banks and their operating subsidiaries may engage in any activities that are determined by the OCC to be part of or incidental to the business of banking. The GLB Act, however, permits a national bank, such as PNC Bank, N.A., to engage in expanded activities through the formation of a "financial subsidiary." PNC Bank, N.A. has filed a financial subsidiary certification with the OCC and may thus engage through a financial subsidiary in any activity that is financial in nature or incidental to a financial activity, except for insurance underwriting, insurance investments, real estate investment or development, or merchant banking. In order to qualify to establish or acquire a financial subsidiary, PNC Bank, N.A. and each of its depository institution affiliates must be "well capitalized" and "well managed," and may not have a less than "satisfactory" CRA rating. In addition, the total assets of all financial subsidiaries of a national bank may not exceed the lesser of \$50 billion or 45% of the parent bank's total assets. A national bank that is one of the largest 50 insured banks in the United States, such as PNC Bank, N.A., must also have issued debt with a certain rating. In addition to calculating its risk-based capital information from its consolidated financial statements, a national bank with one or more financial subsidiaries must also be "well capitalized" after excluding from its assets and equity all equity investments, including retained earnings, in a financial subsidiary, and the assets of the financial subsidiary from the bank's consolidated assets. Any published financial statement for a national bank with a financial subsidiary must provide risk-based capital information under both methods described above. The bank must also have policies and procedures to assess financial subsidiary risk and protect the bank from such risks and potential liabilities.

As a regulated financial services firm, the Corporation's relationships and good standing with its regulators are of fundamental importance to the continuation and growth of the Corporation's businesses. The Federal Reserve Board, OCC, Securities and Exchange Commission ("SEC"), and other domestic and foreign regulators have broad enforcement powers, and powers to approve, deny, or refuse to act upon applications or notices of the Corporation or its subsidiaries to conduct new activities, acquire or divest businesses or assets or reconfigure existing operations. The Corporation and its subsidiaries are subject to examination by various regulators which results in examination reports and ratings (which are not publicly available) that can impact the conduct and growth of the Corporation's businesses. These examinations consider not only compliance with applicable laws and regulations, but also capital levels, asset quality and risk, management ability and performance, earnings, liabilities, and various other factors. The ratings are largely at the discretion of the regulator and involve many qualitative judgments that are not as a practical matter subject to review or appeal. An examination downgrade by any of the Corporation's regulators potentially can result in significant limitations on the activities and growth of the Corporation and its subsidiaries.

For example, as subsidiaries of a financial holding company under the GLB Act, the nonbank subsidiaries of the Corporation are allowed to conduct new financial activities or acquire non-bank financial companies with after-the-fact notice to the Federal Reserve Board. In addition, the Corporation's nonbank subsidiaries (and financial subsidiaries of the Corporation's subsidiary banks) are now permitted to engage in certain activities that were not permitted for banks and bank holding companies prior to enactment of the GLB Act, and to engage in certain activities that previously were

permitted, all on less restrictive terms. Among other activities, the Corporation currently relies on its status as a financial holding company to conduct mutual fund distribution activities, merchant banking activities and underwriting and dealing activities.

To continue to qualify for financial holding company status, the Corporation's subsidiary banks must maintain "well capitalized" capital ratios, examination ratings of "1" or "2," and certain other criteria that are incorporated into the definition of "well managed" under the Bank Holding Company Act and Federal Reserve Board rules. If the Corporation were no longer to qualify for this status, it could not continue to enjoy the after-the-fact notice process for new nonbanking activities and non-banking acquisitions, and would be required promptly to enter into an agreement with the Federal Reserve Board providing a plan for the Corporation's subsidiary bank(s) to meet the "well capitalized" and "well managed" criteria. The Federal Reserve Board would have the authority to limit the activities of the Corporation. Failure to satisfy the criteria within a six-month period could result in a requirement that the Corporation conform its existing nonbanking activities to activities that were permissible prior to the enactment of the GLB Act. If a subsidiary bank of the Corporation failed to maintain a "satisfactory" or better rating under the CRA, the Corporation could not commence new activities or make new investments in reliance on the GLB Act.

In addition, if the Corporation's subsidiary banks were no longer "well capitalized" and "well managed" within the meaning of the Bank Holding Company Act and Federal Reserve Board rules (which take into consideration capital ratios, examination ratings and other factors), the expedited processing of non-bank applications for new activities and acquisitions under the pre-GLB Act processes would not be available to the Corporation, and the Corporation would be required to file applications with, and wait for a decision from, the Federal Reserve Board. Moreover, examination ratings of "3" or lower, lower capital ratios than peer group institutions, regulatory concerns regarding management, controls, assets, operations or other factors, or simply poor relations with regulatory staff, can all potentially result in practical limitations on the ability of a bank or bank holding company to engage in new activities, grow, acquire new businesses, repurchase its stock or pay dividends, or continue to conduct existing activities.

Certain subsidiaries of the Corporation's BlackRock, Inc. subsidiary have qualified as "financial subsidiaries," described above, of PNC Bank, N.A. If a subsidiary bank of the Corporation were to fail to meet the "well capitalized" or "well managed" and related criteria, PNC Bank, N.A. must enter into an agreement with the OCC to correct the condition. The OCC would have the authority to limit the activities of the bank. If the condition were not corrected within six months or within any additional time granted by the OCC, PNC Bank, N.A. could be required to conform its activities to the permitted activities of an operating subsidiary of a national bank (which generally are limited to activities in which a national bank could engage directly). In addition, if the bank or any insured depository institution affiliate receives a less than satisfactory CRA examination rating, PNC Bank, N.A. would not be permitted to engage in any new activities or to make new investments in reliance on the financial subsidiary authority. For additional information about the regulation of BlackRock, see discussion under "Regulation" in BlackRock, Inc.'s 2001 Annual Report on Form 10-K that may be obtained electronically at the SEC's home page at www.sec.gov.

The federal banking agencies possess broad powers to take corrective action as deemed appropriate for an insured depository institution and its holding company. The extent of these powers depends upon whether the institution in question is considered "well capitalized," "adequately capitalized," "undercapitalized," "significantly undercapitalized" or "critically undercapitalized." Generally, as an institution is deemed to be less than well capitalized, the scope and severity of the agencies' powers increase, ultimately permitting the agency to appoint a receiver for the institution. Business activities may also be influenced by an institution's capital classification. For instance, only a "well capitalized" depository institution may accept brokered deposits without prior regulatory approval and an "adequately capitalized" depository institution may accept brokered deposits only with prior regulatory approval. At December 31, 2001, both of the Corporation's subsidiary banks exceeded the required ratios for classification as "well capitalized." Additional discussion of capital adequacy requirements is set forth under the caption "Capital" in the "Financial Review" on pages 42 and 43 of the Annual Report to Shareholders, which is incorporated herein by reference.

Regulatory matters could also increase the cost of FDIC deposit insurance premiums to an insured bank. Both of the Corporation's subsidiary banks are insured by the FDIC and subject to premium assessments. Since 1996, the FDIC has not assessed banks for insurance premiums for most deposits, due to the favorable ratio of the assets in the FDIC's deposit insurance funds to the aggregate level of insured deposits outstanding. This has resulted in significant cost savings to all insured banks. Recent costs to the FDIC in resolving several large bank and savings institution receiverships, however, have caused this ratio to decline to the point that the FDIC may be required in the near future to once again begin to assess deposit insurance premiums against

insured banks. Deposit insurance premiums are assessed as a percentage of the deposits of the insured institution. If the FDIC assesses premiums, it would impose a significant cost to all insured banks, including the Corporation's subsidiary banks, reducing the net spread between deposit and other bank funding costs and the earnings from assets and services of the bank, and thus the net income of the bank. When they are charged, FDIC deposit insurance premiums are "risk based" with higher fee percentages being charged to banks that have lower capital

6

ratios or higher risk profiles. These risk profiles may take into account weaknesses that are found by the primary banking regulator through its examination and supervision of the bank. A negative evaluation by the FDIC or a bank's primary federal banking regulator, as a result, can increase the costs to a bank during those periods in which the FDIC assesses deposit insurance premiums and result in an aggregate cost of deposit funds higher than that of competing banks in a lower risk category.

The Corporation's subsidiary banks are subject to "cross-guarantee" provisions under federal law that provide that if one of these banks fails or requires FDIC assistance, the FDIC may assess a "commonly-controlled" bank for the estimated losses suffered by the FDIC. Such liability could have a material adverse effect on the financial condition of any assessed bank and the Corporation. While the FDIC's claim is junior to the claims of depositors, holders of secured liabilities, general creditors and subordinated creditors, it is superior to the claims of shareholders and affiliates, such as the Corporation.

The Corporation's subsidiaries are subject to regulatory requirements imposed by the Federal Reserve Board and other federal and state agencies. The Corporation's registered broker-dealer subsidiaries are regulated by the SEC and either by the OCC or the Federal Reserve Board. They are also subject to rules and regulations promulgated by the National Association of Securities Dealers, Inc., among others. Two subsidiaries are registered as commodity pool operators with the Commodity Futures Trading Commission and the National Futures Association, and are subject to regulation by them.

Several of the Corporation's subsidiaries are registered with the SEC as investment advisers and, therefore, are subject to the requirements of the Investment Advisers Act of 1940 and the SEC's regulations thereunder. The principal purpose of the regulations applicable to investment advisers is the protection of clients and the securities markets, rather than the protection of creditors and stockholders of investment advisers. The regulations applicable to investment advisers cover all aspects of the investment advisory business, including limitations on the ability of investment advisers to charge performance-based or non-refundable fees to clients, record-keeping and reporting requirements, disclosure requirements, limitations on principal transactions between an adviser or its affiliates and advisory clients, as well as general anti-fraud prohibitions.

The Corporation's investment advisory subsidiaries also may be subject to certain state securities laws and regulations. In addition, the Corporation's investment adviser subsidiaries provide advisory services to mutual funds and, therefore, are subject to the requirements of the Investment Company Act of 1940 and the SEC's regulations thereunder.

Additional legislation, changes in rules promulgated by the SEC, other federal and state regulatory authorities and self-regulatory organizations, or changes in the interpretation or enforcement of existing laws and rules may directly affect the method of operation and profitability of investment advisers. The profitability of investment advisers could also be affected by rules and regulations which impact the business and financial communities in general, including changes to the laws governing taxation, antitrust regulation and electronic commerce.

Under various provisions of the federal securities laws (including in particular those applicable to broker-dealers, investment advisers and registered investment companies and their service providers), a determination by a court or regulatory agency that certain violations have occurred at a company or its affiliates can result in a limitation of permitted activities, disqualification to continue to conduct certain activities and an inability to rely on certain favorable exemptions. Certain types of infractions and violations can also affect a public company in its timing and ability expeditiously to issue new securities into the capital markets. In addition, expansion of activities of a broker-dealer generally requires approval of the New York Stock Exchange and/or National Association of Securities Dealers, Inc., and regulators may take into account a variety of considerations in acting upon such applications, including internal controls, capital, management experience and quality, and supervisory concerns.

The staffs of the SEC and the Federal Reserve Board have informed the Corporation that they are conducting inquiries with respect to the transactions

with subsidiaries of a third party financial institution described in "Note 3 Restatements" of the "Notes To Consolidated Financial Statements" included on pages 72 and 73 of the Annual Report to Shareholders and incorporated herein by reference. PNC is cooperating with these inquiries. PNC cannot predict whether these inquiries, regulatory examinations or other regulatory activities will result in any of the adverse effects described above.

COMPETITION The Corporation and its subsidiaries are subject to intense competition from various financial institutions and from "nonbank" entities that engage in similar activities without being subject to bank regulatory supervision and restrictions. This is particularly true as the Corporation expands nationally and internationally beyond its primary geographic region, where expansion requires significant investments to penetrate new markets and respond to competition, and as the Corporation and other entities expand their activities pursuant to the GLB Act, as discussed above.

In making loans, the subsidiary banks compete with traditional banking institutions as well as consumer finance companies, leasing companies and other nonbank lenders. Loan pricing and credit standards are under competitive pressure as lenders seek to deploy capital and a broader range of borrowers have access to capital markets. Traditional deposit activities are subject to pricing pressures and customer migration as a result of intense competition for consumer investment dollars. The Corporation's subsidiary banks compete for deposits with not only other commercial banks, savings banks, savings and loan associations

7

and credit unions, but also insurance companies and issuers of commercial paper and other securities, including mutual funds. Various nonbank subsidiaries engaged in investment banking, private equity and venture capital activities compete with commercial banks, investment banking firms, merchant banks, insurance companies, venture capital firms and other investment vehicles. In providing asset management services, the Corporation's subsidiaries compete with many investment management firms, large banks and other financial institutions, brokerage firms, mutual fund complexes, and insurance companies.

The ability to access and use technology is an increasingly important competitive factor in the financial services industry. Technology is not only important with respect to delivery of financial services, but in processing information. Each of the Corporation's businesses consistently must make technological investments to remain competitive.

EMPLOYEES Average full-time equivalent employees totaled approximately 24,500 in 2001, and were approximately 24,200 in December 2001.

ITEM 2 - PROPERTIES

The executive and administrative offices of the Corporation and PNC Bank, N.A. are located at One PNC Plaza, Pittsburgh, Pennsylvania. The thirty-story structure is owned by PNC Bank, N.A. The Corporation and PNC Bank, N.A. occupy the entire building. In addition, PNC Bank, N.A. owns a thirty-four story structure adjacent to One PNC Plaza, known as Two PNC Plaza, that houses additional office space.

The Corporation and its subsidiaries own or lease numerous other premises for use in conducting business activities. The facilities owned or occupied under lease by the Corporation's subsidiaries are considered by management to be adequate.

Additional information pertaining to the Corporation's properties is set forth in "Note 12 Premises, Equipment and Leasehold Improvements" of the "Notes To Consolidated Financial Statements" included on page 77 of the Annual Report to Shareholders, which is incorporated herein by reference.

ITEM 3 - LEGAL PROCEEDINGS

Several putative class action complaints were filed during 2002 in the United States District Court of the Western District of Pennsylvania against the Corporation, its Chairman, President and Chief Executive Officer, its Chief Financial Officer and the independent auditors of the Corporation's 2001 consolidated financial statements alleging violations of federal securities laws related to disclosures regarding 2001 financial results, the transactions described in "Note 3 Restatements" of the "Notes To Consolidated Financial Statements" included on pages 72 and 73 of the Annual Report to Shareholders, which is incorporated herein by reference, and related matters, and seeking unquantified damages on behalf of putative classes of persons who purchased the Corporation's common stock, attorneys' fees and other expenses. Certain of the complaints also name the Corporation's former Chairman, its Vice Chairman, and/or an Executive Vice President as additional defendants. Management believes there are substantial defenses to the lawsuits and intends to defend them

vigorously. The impact of the final disposition of these lawsuits cannot be assessed at this time.

In January 2001, PNC sold its residential mortgage banking business. Certain closing date purchase price adjustments aggregating approximately \$300 million pre-tax are currently in dispute between the parties. The Corporation has established a receivable of approximately \$140 million to reflect additional purchase price it believes is due from the buyer. The buyer has taken the position that the purchase price it has already paid should be reduced by approximately \$160 million. The Corporation has established specific reserves related to a portion of its recorded receivable. The purchase agreement requires that an independent public accounting firm determine the final adjustments. The buyer also has filed a February 2002 lawsuit against the Corporation in the Superior Court of the State of California for the County of Los Angeles alleging various state law claims relating to the adjustments and seeking compensatory damages with respect to certain of the disputed matters that the Corporation believes are covered by the process provided in the purchase agreement, unquantified punitive damages and declaratory and other relief. The Corporation has filed a motion in the litigation to compel a determination of all issues pursuant to the process provided in the purchase agreement and to stay the litigation pending that determination. Management intends to assert the Corporation's positions vigorously. Management believes that, net of available reserves, an adverse outcome, expected to be recorded in discontinued operations, could be material to net income in the period in which recorded, but that the final disposition of this matter will not be material to the Corporation's financial position.

The Corporation, in the normal course of business, is subject to various other pending and threatened lawsuits in which claims for monetary damages are asserted. Management does not anticipate that the ultimate aggregate liability, if any, arising out of such other lawsuits will have a material adverse effect on the Corporation's financial position.

At the present time, management is not in a position to determine whether any pending or threatened litigation will have a material adverse effect on the Corporation's results of operations in any future reporting period.

The staffs of the SEC and the Federal Reserve Board have informed PNC that they are conducting inquiries with respect to the transactions with subsidiaries of a third party financial institution described in "Note 3 Restatements" of the "Notes To Consolidated Financial Statements" included on pages 72 and 73 of the Annual Report to Shareholders, which is

8

incorporated herein by reference. PNC is cooperating with these inquiries.

ITEM 4 - SUBMISSION OF MATTERS TO A VOTE OF SECURITY HOLDERS

None during the fourth quarter of 2001.

EXECUTIVE OFFICERS OF THE REGISTRANT Information concerning each executive officer of the Corporation as of March 8, 2002 is set forth below. Each executive officer held the position or positions indicated or another executive position with the same entity or one of its affiliates for the past five years.

<TABLE>
<CAPTION>

Name	Age	Positions with Corporation	Year Employed(1)
<S>	<C>	<C>	<C>
James E. Rohr	53	Chairman, President and Chief Executive Officer (2)	1972
Walter E. Gregg, Jr.	60	Vice Chairman (2)	1974
Joseph C. Guyaux	51	Group Executive, Regional Community Banking	1972
Michael J. Hannon	45	Chief Credit Policy Officer	1982
Robert L. Haunschild	52	Chief Financial Officer	1990
Ralph S. Michael III	47	Group Executive, PNC Advisors and PNC Capital Markets	1979
Samuel R. Patterson	43	Controller	1986
Helen P. Pudlin	52	General Counsel	1989

Timothy G. Shack	51	Group Executive and Chief Information Officer	1976
Thomas K. Whitford	46	Group Executive, Strategic Planning	1983

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</TABLE>

- (1) Where applicable, refers to year first employed by predecessor company.
- (2) Also serves as a Director of the Corporation.

PART II

ITEM 5 - MARKET FOR REGISTRANT'S COMMON EQUITY AND RELATED STOCKHOLDER MATTERS

The Corporation's common stock is listed on the New York Stock Exchange and is traded under the symbol "PNC." At the close of business on February 28, 2002, there were 54,385 common shareholders of record.

Holders of common stock are entitled to receive dividends when declared by the Board of Directors out of funds legally available therefor. The Board of Directors may not pay or set apart dividends on the common stock until dividends for all past dividend periods on any series of outstanding preferred stock have been paid or declared and set apart for payment. The Board presently intends to continue the policy of paying quarterly cash dividends. However, the amount of any future dividends will depend on earnings, the financial condition of the Corporation and other factors, including contractual restrictions and applicable government regulations and policies (such as those relating to the ability of bank and nonbank subsidiaries to pay dividends to the parent company). PNC Bank, N.A. was not permitted to pay dividends to the parent company as of December 31, 2001 without prior approval from banking regulators as a result of the repositioning charges taken in 2001 and prior dividends. Under these limitations, PNC Bank, N.A.'s capacity to pay dividends without prior regulatory approval can be restored through retention of earnings. Management expects PNC Bank, N.A.'s dividend capacity relative to such legal limitations to be restored during 2002 from retained earnings. The parent company currently has available funds to pay dividends at current rates through 2002.

The Federal Reserve Board has the power to prohibit the Corporation from paying dividends without its approval. Further discussion concerning dividend restrictions and restrictions on loans or advances from bank subsidiaries to the parent company is set forth under the caption "Supervision and Regulation" in Part I, Item 1 of this Form 10-K, under the caption "Liquidity Risk" in the "Risk Management" section of the "Financial Review" included on pages 51 and 52 of the Annual Report to Shareholders, and in "Note 19 Regulatory Matters" of the "Notes To Consolidated Financial Statements" included on pages 80 and 81 of the Annual Report to Shareholders, each of which is incorporated herein by reference.

Additional information relating to the common stock is set forth under the caption "Common Stock Price/Dividends Declared" on the inside back cover of the Annual Report to Shareholders, which is incorporated herein by reference.

ITEM 6 - SELECTED FINANCIAL DATA

The information set forth under the caption "Selected Consolidated Financial Data" in the "Financial Review" on pages 26 and 27 of the Annual Report to Shareholders and under the caption "Average Consolidated Balance Sheet and Net Interest Analysis" in the "Statistical Information" on pages 96 and 97 of the Annual Report to Shareholders is incorporated herein by reference.

ITEM 7 - MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

The discussion of the Corporation's financial condition and results of operations set forth under the section "Financial Review" on pages 26 through 60 of the Annual Report to Shareholders is incorporated herein by reference.

ITEM 7A - QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

The information set forth in the "Risk Management" section in the "Financial Review" and in "Note 2 Discontinued Operations" on pages 47 through 57 and 72, respectively, of the Annual Report To Shareholders is incorporated herein by reference.

ITEM 8 - FINANCIAL STATEMENTS AND SUPPLEMENTARY DATA

The "Report of Ernst & Young LLP, Independent Auditors," "Consolidated Financial Statements," "Notes To Consolidated Financial Statements" and "Selected Quarterly Financial Data" on pages 61, 62 through 65, 66 through 93, and 94, respectively, of the Annual Report to Shareholders are incorporated herein by reference.

ITEM 9 - CHANGES IN AND DISAGREEMENTS WITH ACCOUNTANTS ON ACCOUNTING AND FINANCIAL DISCLOSURE

In addition to serving as the independent auditor of the Corporation's 2001 consolidated financial statements, Ernst & Young LLP executes the Corporation's internal audit program under the direction of PNC's corporate audit staff. Ernst & Young LLP also provides various tax and nonattest and advisory services to the Corporation.

Under rule amendments regarding auditor independence adopted by the SEC, beginning August 5, 2002, independent accountants will no longer be permitted to provide audit clients with certain non-audit services. Accordingly, PNC has decided to have separate internal and independent audit providers commencing with fiscal 2002. Ernst & Young LLP has acted as independent auditor with respect to the Corporation's 2001 financial statements and will continue to provide various internal audit, tax, and nonattest and advisory services to the Corporation. PNC has engaged Deloitte & Touche LLP as the Corporation's principal accountants to audit the Corporation's 2002 consolidated financial statements. These actions were recommended by the Audit Committee and approved by the Corporation's Board of Directors on December 18, 2001. Ernst & Young LLP's role as the Corporation's independent auditor will cease upon the filing of this Form 10-K.

Ernst & Young LLP's reports on the Corporation's financial statements for the past two fiscal years did not contain an adverse opinion or a disclaimer of opinion and were not qualified or modified as to uncertainty, audit scope or accounting principles. During the two most recent fiscal years and any subsequent interim period preceding the date of this Form 10-K, (i) there were no disagreements with Ernst & Young LLP on any matter of accounting principles or practices, financial statement disclosure, or auditing scope or procedure, which disagreements, if not resolved to the satisfaction of Ernst & Young LLP, would have caused Ernst & Young LLP to make a reference to the subject matter of the disagreement in connection with its reports in the financial statements for such years, and (ii) there were no reportable events as defined in Item 304 of Regulation S-K.

The Corporation has provided Ernst & Young LLP with a copy of the disclosure in this Item 9 and has requested that Ernst & Young LLP furnish the Corporation with a letter to update the letter previously provided pursuant to Item 304(a)(3) of Regulation S-K, which was included as Exhibit 16 to the Corporation's Form 8-K dated December 18, 2001. The updated letter is included as Exhibit 16 to this Form 10-K.

PART III

ITEM 10 - DIRECTORS AND EXECUTIVE OFFICERS OF THE REGISTRANT

Information regarding directors and nominees required by this item is set forth under the caption "Election of Directors - Information Concerning Nominees" in the Proxy Statement filed for the annual meeting of shareholders to be held on April 23, 2002 and is incorporated herein by reference.

Information regarding compliance with Section 16(a) of the Securities Exchange Act of 1934 is set forth under the caption "Section 16(a) Beneficial Ownership Reporting Compliance" in the Proxy Statement filed for the annual meeting of shareholders to be held on April 23, 2002 and is incorporated herein by reference.

Information regarding executive officers of the Corporation is included in Part I of this Form 10-K under the caption "Executive Officers of the Registrant."

ITEM 11 - EXECUTIVE COMPENSATION

The information required by this item is set forth under the captions "Election of Directors - Compensation of Directors" and "Compensation of Executive Officers," excluding the information set forth under the caption "Personnel and Compensation Committee Report," in the Proxy Statement filed for the annual meeting of shareholders to be held on April 23, 2002 and is incorporated herein by reference.

ITEM 12 - SECURITY OWNERSHIP OF CERTAIN BENEFICIAL OWNERS AND MANAGEMENT

The information required by this item is set forth under the captions "Security Ownership of Directors, Nominees and Executive Officers" and "Security Ownership of Certain Beneficial Owners" under the heading "Security Ownership of Directors, Nominees and Executive Officers" in the Proxy Statement filed for the annual meeting of shareholders to be held on April 23, 2002 and is incorporated herein by reference.

10

ITEM 13 - CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS

The information required by this item is set forth under the captions "Transactions Involving Directors, Nominees and Executive Officers" and "Legal Proceedings" in the Proxy Statement filed for the annual meeting of shareholders to be held on April 23, 2002 and is incorporated herein by reference.

PART IV

ITEM 14 - EXHIBITS, FINANCIAL STATEMENT SCHEDULES, AND REPORTS ON FORM 8-K

FINANCIAL STATEMENTS The following report of independent auditors and consolidated financial information of the Corporation included in the Annual Report to Shareholders are incorporated herein by reference.

Financial Statements	Pages of Annual Report to Shareholders
Report of Ernst & Young LLP, Independent Auditors	61
Consolidated Statement of Income for the three years ended December 31, 2001	62
Consolidated Balance Sheet as of December 31, 2001 and 2000	63
Consolidated Statement of Shareholders' Equity for the three years ended December 31, 2001	64
Consolidated Statement of Cash Flows for the three years ended December 31, 2001	65
Notes To Consolidated Financial Statements	66-93
Selected Quarterly Financial Data	94

No financial statement schedules are being filed.

REPORTS ON FORM 8-K The following reports on Form 8-K were filed during the quarter ended December 31, 2001.

Form 8-K dated October 29, 2001, reporting on entering into an underwriting agreement with respect to the public offering of \$600,000,000 of Floating Rate Senior Notes due 2004 and \$400,000,000 of 5.75% Senior Notes due 2006 (collectively, the "Notes") and the form of the Notes and the related Guarantees.

Form 8-K dated December 18, 2001, reporting on a change in the Corporation's certifying accountant in connection with rule amendments regarding auditor independence adopted by the SEC that will become effective August 5, 2002.

EXHIBITS The exhibits listed on the Exhibit Index on pages E-1 and E-2 of this Form 10-K are filed herewith or are incorporated herein by reference.

11

SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

THE PNC FINANCIAL SERVICES GROUP, INC.
(Registrant)

By: /s/ Robert L. Haunschild

 Robert L. Haunschild
 Chief Financial Officer
 March 29, 2002

Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed below by the following persons on behalf of The PNC Financial Services Group, Inc. and in the capacities indicated on March 29, 2002.

<Table> <Caption> Signature ----- -----	Capacities -----
<S> /s/ James E. Rohr ----- James E. Rohr	<C> Chairman, President and Chief Executive Officer (Principal Executive Officer)
/s/ Robert L. Haunschild ----- Robert L. Haunschild	Chief Financial Officer (Principal Financial Officer)
/s/ Samuel R. Patterson ----- Samuel R. Patterson	Controller (Principal Accounting Officer)
* Paul W. Chellgren; Robert N. Clay; George A. Davidson, Jr.; David F. Girard-diCarlo; Walter E. Gregg, Jr.; William R. Johnson; Bruce C. Lindsay; W. Craig McClelland; Thomas H. O'Brien; Jane G. Pepper; Lorene K. Steffes; Dennis F. Strigl; Thomas J. Usher; Milton A. Washington; and Helge H. Wehmeier	Directors

*By: /s/ Thomas R. Moore

 Thomas R. Moore, Attorney-in-Fact,
 pursuant to Powers of Attorney filed
 herewith

</Table>

12

EXHIBIT INDEX

<TABLE> <CAPTION> Exhibit No.	Description -----	Method of Filing + -----
<C> <S> 3.1	Articles of Incorporation of the Corporation, as amended and Exhibit restated as of April 24, 2001. Report on March 31, 2001.	<C> Incorporated herein by reference to 3.1 of the Corporation's Quarterly Form 10-Q for the quarter ended
3.2	By-Laws of the Corporation, as amended and restated. Exhibit 4.2 to the Statement No. December 6, 2001.	Incorporated herein by reference to to Post-Effective Amendment No. 1 Corporation's Registration 333-65042 on Form S-8 filed on
4.1	There are no instruments with respect to long-term debt of the Corporation and its subsidiaries that involve securities authorized under the instrument in an amount exceeding 10 percent of the total assets of the Corporation and its subsidiaries on a consolidated basis. The Corporation agrees to provide the SEC with a copy of instruments defining the	

rights of holders of long-term debt of the Corporation and its subsidiaries on request.

4.2 Exhibit 3.1	Terms of \$1.80 Cumulative Convertible Preferred Stock, Series A.	Incorporated herein by reference to
Report on Form		of the Corporation's Quarterly
31, 2001.		10-Q for the quarter ended March
4.3 Exhibit 3.1	Terms of \$1.80 Cumulative Convertible Preferred Stock, Series B.	Incorporated herein by reference to
Report on Form		of the Corporation's Quarterly
31, 2001.		10-Q for the quarter ended March
4.4 Exhibit 3.1	Terms of \$1.60 Cumulative Convertible Preferred Stock, Series C.	Incorporated herein by reference to
Report on Form		of the Corporation's Quarterly
31, 2001.		10-Q for the quarter ended March
4.5 Exhibit 3.1	Terms of \$1.80 Cumulative Convertible Preferred Stock, Series D.	Incorporated herein by reference to
Report on Form		of the Corporation's Quarterly
31, 2001.		10-Q for the quarter ended March
4.6 Exhibit	Terms of Series G Junior Participating Preferred Stock.	Incorporated herein by reference to
Report on		3.1 of the Corporation's Quarterly
March 31, 2001.		Form 10-Q for the quarter ended
4.7 Exhibit 1	Rights Agreement between the Corporation and Chase Manhattan Bank	Incorporated herein by reference to
8-A	dated May 15, 2000.	to the Corporation's Report on Form
		filed May 23, 2000.
10.1 Exhibit	The Corporation's Supplemental Executive Retirement Plan, as	Incorporated herein by reference to
Report on Form	amended as of January 1, 1999.	10.1 of the Corporation's Annual
31, 1999 ("1999		10-K for the year ended December
		Form 10-K").*
10.2 Exhibit	The Corporation's ERISA Excess Pension Plan, as amended as of	Incorporated herein by reference to
10-K. *	January 1, 1999.	10.2 of the Corporation's 1999 Form
10.3 Exhibit	The Corporation's Key Executive Equity Program, as amended as of	Incorporated herein by reference to
10-K. *	January 1, 1999.	10.3 of the Corporation's 1999 Form
10.4 Exhibit	The Corporation's Supplemental Incentive Savings Plan, as amended	Incorporated herein by reference to
10-K. *	as of January 1, 1999.	10.4 of the Corporation's 1999 Form

E-1

<TABLE>		
<C>	<S>	<C>
10.5	The Corporation's 1997 Long-Term Incentive Award Plan, as amended.	Filed herewith. *
10.6 Exhibit	The Corporation's 1996 Executive Incentive Award Plan, as amended.	Incorporated herein by reference to
Report on		10.6 of the Corporation's Quarterly
June 30, 2001. *		Form 10-Q for the quarter ended

<p>10.7 PNC Bank Corp. and Affiliates Deferred Compensation Plan, as Exhibit amended as of January 1, 1999. 10-K. *</p>	<p>Incorporated herein by reference to 10.11 of the Corporation's 1999 Form</p>
<p>10.8 Form of Change in Control Severance Agreement. Exhibit Report on December 31,</p>	<p>Incorporated herein by reference to 10.17 of the Corporation's Annual Form 10-K for the year ended 1996 ("1996 Form 10-K"). *</p>
<p>10.9 Forms of Amendment to Change in Control Severance Agreements. Exhibit Report on Form 31, 2000. *</p>	<p>Incorporated herein by reference to 10.9 of the Corporation's Annual 10-K for the year ended December</p>
<p>10.10 Forms of Second Amendment to Change in Control Severance Exhibit Agreements. Report September</p>	<p>Incorporated herein by reference to 10.15 of the Corporation's Quarterly on Form 10-Q for the quarter ended 30, 2001.*</p>
<p>10.11 1992 Director Share Incentive Plan. Exhibit Form 10-K. *</p>	<p>Incorporated herein by reference to 10.13 of the Corporation's 1999</p>
<p>10.12 The Corporation's Directors Deferred Compensation Plan. 10.1 of on Form 10-Q 1996. *</p>	<p>Incorporated by reference to Exhibit the Corporation's Quarterly Report for the quarter ended September 30,</p>
<p>10.13 The Corporation's Outside Directors Deferred Stock Unit Plan. Exhibit Form 10-K. *</p>	<p>Incorporated herein by reference to 10.15 of the Corporation's 1999</p>
<p>10.14 Amended and Restated Trust Agreement between the Corporation, as Exhibit Settlor, and Hershey Trust Company, as successor Trustee to 10-K. * NationsBank, N.A., Trustee.</p>	<p>Incorporated herein by reference to 10.18 of the Corporation's 1996 Form</p>
<p>10.15 Consulting arrangement between the Corporation and Thomas H. Exhibit O'Brien. Report June 30,</p>	<p>Incorporated herein by reference to 10.17 of the Corporation's Quarterly on Form 10-Q for the quarter ended 2000.</p>
<p>12.1 Computation of Ratio of Earnings to Fixed Charges.</p>	<p>Filed herewith.</p>
<p>12.2 Computation of Ratio of Earnings to Fixed Charges and Preferred Dividends.</p>	<p>Filed herewith.</p>
<p>13 Excerpts from the Corporation's Annual Report to Shareholders for the year ended December 31, 2001. Such Annual Report, except for the portions thereof that are expressly incorporated by reference herein, is furnished for information of the SEC only and is not deemed to be "filed" as part of this Form 10-K.</p>	<p>Filed herewith.</p>
<p>16 Letter from Ernst & Young LLP pursuant to Item 304(a) (3) of Regulation S-K.</p>	<p>Filed herewith.</p>
<p>21 Schedule of Certain Subsidiaries of the Corporation.</p>	<p>Filed herewith.</p>
<p>23 Consent of Ernst & Young LLP, independent auditors for the Corporation.</p>	<p>Filed herewith.</p>
<p>24 Powers of Attorney.</p>	<p>Filed herewith.</p>
<p>99 The Corporation's Employee Stock Purchase Plan, as amended. Exhibit 99 Report on Form</p>	<p>Incorporated herein by reference to of the Corporation's Quarterly</p>

September 30, 2001.

</TABLE>

+ Incorporated document references to filings by the Corporation are to
SEC File No. 1-9718.

* Denotes management contract or compensatory plan.

THE PNC FINANCIAL SERVICES GROUP, INC.
1997 LONG-TERM INCENTIVE AWARD PLAN

(As amended and restated effective January 3, 2002)

1. DEFINITIONS

In this Plan, except where the context otherwise indicates, the following definitions apply.

1.1. "Agreement" means a written agreement implementing a grant of an Option, Right or Performance Unit or an award of Incentive Shares.

1.2. "Board" means the Board of Directors of the Corporation.

1.3. "Code" means the Internal Revenue Code of 1986, as amended, and the rules and regulations promulgated thereunder.

1.4. "Committee" means (a) in the case of grants and awards to Eligible Persons other than Directors ("Employee Awards"), the Board's Personnel and Compensation Committee, or such other committee appointed by the Board to administer Employee Awards, all of the members of which shall be "non-employee directors" as defined in Rule 16b-3 (b) (3) (i) under the Exchange Act or any similar successor rule and "outside directors" as defined in Treas. Reg. Section 1.162-27(e) (3) or any similar successor regulation and (b) in the case of grants and awards to Directors, the Board's Committee on Corporate Governance, unless otherwise determined by the Board.

1.5. "Common Stock" means the common stock of the Corporation.

1.6. "Corporation" means The PNC Financial Services Group, Inc.

1.7. "Date of Exercise" means the date on which the Corporation receives notice of the exercise of an Option, Right or Performance Unit in accordance with the terms of Article 9.

1.8. "Date of Grant" means the date on which an Option, Right or Performance Unit is granted or Incentive Shares are awarded by the Committee or such later date as may be specified by the Committee in authorizing the grant or award.

1.9. "Director" means any member of the Board who is not also an employee of the Corporation or any Subsidiary.

1.10. "Eligible Person" means a Senior Executive or Director.

1.11. "Exchange Act" means the Securities Exchange Act of 1934, as amended, and the rules and regulations promulgated thereunder.

1.12. "Fair Market Value" of a Share means the amount equal to the fair market value of a Share as determined pursuant to a reasonable method adopted by the Committee in good faith for such purpose.

1.13. "Grantee" means an Eligible Person to whom Incentive Shares have been awarded pursuant to Article 12.

1.14. "Incentive Shares" means Shares awarded pursuant to the provisions of Article 12.

1.15. "Incentive Stock Option" means an Option granted under the Plan that qualifies as an incentive stock option under Section 422 of the Code and that the Corporation designates as such in the Agreement granting the Option.

1.16. "Nonstatutory Stock Option" means an Option granted under the Plan that is not an Incentive Stock Option.

1.17. "Option" means an option to purchase Shares granted under the Plan in accordance with the terms of Article 6.

1.18. "Option Period" means the period during which an Option may be exercised.

1.19. "Option Price" means the price per Share at which an Option may be exercised. The Option Price shall be determined by the Committee, but, unless otherwise determined by the Committee pursuant to Section 3.7, in no event shall the Option Price be less than the Fair Market Value per Share determined as of the Date of Grant.

1.20. "Optionee" means an Eligible Person to whom an Option, Right or Performance Unit has been granted.

1.21. "Performance Period" means the period or periods during which each performance criterion of a Performance Unit will be measured against the performance standards established by the Committee and specified in the Agreement relating thereto.

1.22. "Performance Unit" means a performance unit granted under the Plan in accordance with the terms of Article 8.

1.23. "Performance Unit Exercise Period" means the period during which a Performance Unit may be exercised.

1.24. "Plan" means The PNC Financial Services Group, Inc. 1997 Long-Term Incentive Award Plan, as amended from time to time.

1.25. "Related Option" means an Option granted in connection with a specified Right or Performance Unit.

- 2 -

1.26. "Related Performance Unit" means a Performance Unit granted in connection with a specified Option.

1.27. "Related Right" means a Right granted in connection with a specified Option.

1.28. "Right" means a stock appreciation right granted under the Plan in accordance with the terms of Article 7.

1.29. "Right Period" means the period during which a Right may be exercised.

1.30. "Senior Executive" means any officer or key employee of the Corporation or a Subsidiary who is designated as a "Senior Executive" pursuant to Section 3.1.

1.31. "Share" means a share of authorized but unissued Common Stock or a reacquired share of Common Stock.

1.32. "Subsidiary" means a corporation at least 80% of the total combined voting power of all classes of stock of which is owned by the Corporation, either directly or through one or more other Subsidiaries, except that with respect to Nonstatutory Stock Options, Rights, Performance Units and Incentive Shares granted or awarded after March 27, 2000, such term shall mean a corporation, bank, partnership, business trust, limited liability company or other form of business organization which is a consolidated subsidiary of the Corporation under generally accepted accounting principles.

2. PURPOSE

The Plan is intended to assist in attracting, retaining, and motivating Eligible Persons of outstanding ability and to promote the identification of their interests with those of the shareholders of the Corporation.

3. ADMINISTRATION

The Plan shall be administered by the Committee or by the Chairman of the Committee in the exercise of such authority as the Committee may delegate to him or her from time to time, provided that Section 162(m)(4)(C) of the Code does not require action by the Committee as a whole. In addition to any other powers granted to the Committee, it shall have the following powers, subject to the express provisions of the Plan:

3.1. to determine in its discretion, or to delegate to the Chairman of the Board of the Corporation, with respect to officers or key employees of the Corporation or a Subsidiary who are not executive officers for purposes of Section 16 of the Exchange Act, the power to determine in his or her discretion, the Eligible Persons to whom Options, Performance Units or Rights shall be granted and to whom Incentive Shares shall be awarded, the number of Shares to be subject to each Option, Right, Performance

- 3 -

Unit grant, or Incentive Share award, and the terms upon which Options, Rights or Performance Units may be acquired, exercised, or forfeited and the terms and conditions of Incentive Share awards;

3.2. to determine all other terms and provisions of each Agreement, which need not be identical;

3.3. without limiting the generality of the foregoing, to provide in its discretion in an Agreement:

(i) for an agreement by the Optionee or Grantee to render services to the Corporation or a Subsidiary upon such terms and conditions as may be specified in the Agreement, provided that the Committee shall not have the power under the Plan to commit the Corporation or any Subsidiary to employ or otherwise retain any Optionee or Grantee;

(ii) for restrictions on the transfer, sale or other disposition of Shares issued to the Optionee upon the exercise of an Option, Right or Performance Unit, or for conditions with respect to the issuance of Incentive Shares;

(iii) for an agreement by the Optionee or Grantee to resell to the Corporation, under specified conditions, Shares issued upon the exercise of an Option, Right or Performance Unit or awarded as Incentive Shares;

(iv) for the payment of the Option Price upon the exercise of an Option otherwise than in cash, including without limitation by delivery of Shares valued at Fair Market Value on the Date of Exercise of the Option or a combination of cash and Shares; by means of any attestation procedure approved or ratified by the Committee; or by delivery of a properly executed exercise notice together with irrevocable instructions to a broker to promptly deliver to the Corporation the amount of sale or loan proceeds to pay the exercise price;

(v) for the deferral of receipt of amounts that otherwise would be distributed upon exercise of a Performance Unit, the terms and conditions of any such deferral and any interest or dividend equivalent or other payment that shall accrue with respect to deferred distributions, subject to the provisions of Article 11;

(vi) for the forfeiture by any Optionee or Grantee of any Option, Right, Performance Unit or Incentive Shares upon such terms and conditions as the Committee may deem advisable from time to time; and

(vii) for the effect of a "change in control," as defined in the Agreement, of the Corporation on the rights of an Optionee or Grantee with respect to any Options, Rights, Performance Units or Incentive Shares;

3.4. to construe and interpret the Agreements and the Plan;

- 4 -

3.5. to require, whether or not provided for in the pertinent Agreement, of any person exercising an Option, Right or Performance Unit or acquiring Incentive Shares, at the time of such exercise or acquisition, the making of any representations or agreements which the Committee may deem necessary or advisable in order to comply with applicable securities, tax, or other laws;

3.6. to provide for satisfaction of an Optionee's or Grantee's tax liabilities arising in connection with the Plan through, without limitation, retention by the Corporation of shares of Common Stock otherwise issuable on the exercise of a Nonstatutory Stock Option, Right or Performance Unit or pursuant to an award of Incentive Shares or through delivery of Common Stock to the Corporation by the Optionee or Grantee under such terms and conditions as the Committee deems appropriate, including but not limited to any attestation procedure approved or ratified by the Committee;

3.7. to provide with respect to any Option (other than a Reload Option, as hereinafter defined) granted under the Plan on or after January 1, 1997, that, if the Optionee, while an Eligible Person, exercises the Option or satisfies any related tax withholding obligation in whole or in part by surrendering already-owned shares of Common Stock, the Optionee will, subject to this Section 3.7 and such other terms and conditions as may be imposed by the Committee, receive an additional option ("Reload Option"). The Reload Option will be to purchase, at Fair Market Value as of the date the original Option was exercised, a number of shares of Common Stock equal to the number of whole shares surrendered by the Optionee to exercise the original Option or to satisfy any related tax withholding obligation. The Reload Option will be exercisable only between its Date of Grant and the date of the expiration of the original Option. A Reload Option shall be subject to such additional terms and conditions as the Committee shall approve, which terms may provide that the Committee may cancel the Optionee's right to receive the Reload Option and that the Reload Option will be granted only if the Committee has not canceled such right prior to the exercise of the original Option.

3.8. to make all other determinations and take all other actions necessary or advisable for the administration of the Plan; and

3.9. to delegate to officers or managers of the Corporation or any Subsidiary the authority to perform administrative functions under the Plan with respect to grants and awards to Eligible Persons other than Directors, provided that Section 162(m)(4)(C) of the Code does not require action by the Committee as a whole with respect to such function.

Any determinations or actions made or taken by the Committee pursuant to this Article shall be binding and final.

- 5 -

4. ELIGIBILITY

Options, Rights, Performance Units and Incentive Shares may be granted or awarded only to Eligible Persons; provided, however, that Directors shall not be granted Incentive Stock Options.

5. STOCK SUBJECT TO THE PLAN

5.1. The maximum number of Shares that may be issued or as to which grants or awards may be made under the Plan (excluding Shares issued pursuant to grants or awards made prior to February 20, 1997) shall not exceed the sum of (i) 10,141,853 Shares plus (ii) as of January 1 of each calendar year commencing with 1998 an additional number of Shares (which shall be cumulative from year to year) equal to one and one-half percent (1.5%) of the total issued shares of Common Stock (including reacquired Shares) at the end of the immediately preceding calendar year. Notwithstanding the foregoing, in no event shall more than three percent (3%) of the total issued shares of Common Stock (including reacquired Shares) at the end of the immediately preceding calendar year be cumulatively available for grants and awards made in any calendar year. The maximum number of Shares as to which grants or awards may be made under the Plan to one Senior Executive with respect to one calendar year shall be 1,000,000 (250,000 for calendar years 1997 through 1999). Notwithstanding the foregoing, (a) grants of Incentive Stock Options may not be made with respect to more than 1,000,000 Shares during any calendar year, and (b) Incentive Share awards may not be granted during any calendar year with respect to more than twenty percent (20%) of the maximum number of Shares available for grants and awards made during such calendar year. The limitation provided in the first sentence of this Section 5.1 is hereinafter called the "Cumulative Limitation;" the limitation provided in the second sentence is hereinafter called the "Annual Limitation;" the limitation provided in the third sentence is hereinafter called the "Individual Limitation;" the limitation provided in clause (a) of the fourth sentence is hereinafter called the "ISO Limitation;" and the limitation provided in clause (b) of the fourth sentence is hereinafter called the "Incentive Share Limitation." For purposes of the Individual Limitation, to the extent consistent with the requirements of the performance-based compensation exception under Section 162(m) of the Code, a Reload Option (a) shall be deemed to have been granted at the same time as, and as a part of, the original Option in respect of which the Reload Option is granted and (b) shall not be deemed to increase the number of Shares covered by such original Option.

5.2. If an Option, Right or Performance Unit expires or terminates for any reason (other than termination by virtue of the exercise of a Related Option, Related Right or Related Performance Unit, as the case may be) without having been fully exercised, or if Shares covered by an Incentive Share award are not issued or are forfeited Shares which had been subject to the Agreement relating thereto shall for purposes of the Cumulative Limitation (and if granted or awarded in the same calendar year, then also for purposes of the Annual Limitation, the ISO Limitation, and the Incentive Share

- 6 -

Limitation) again become available for the grant of other Options, Rights and Performance Units or for the award of additional Incentive Shares.

5.3. The Shares issued upon the exercise of a Right or Performance Unit (or if cash is payable in connection with such exercise, that number of Shares having a Fair Market Value equal to the cash payable upon such exercise), shall be charged against the number of Shares issuable under the Plan and shall not become available for the grant of other Options, Rights and Performance Units or for the award of Incentive Shares. If the Right referred to in the preceding sentence is a Related Right, or if the Performance Unit referred to in the preceding sentence is a Related Performance Unit, the Shares subject to the Related Option, to the extent not charged against the number of Shares subject to the Plan in accordance with this Section 5.3, shall for purposes of the Cumulative Limitation (and if granted in the same calendar year, then also for purposes of the Annual Limitation) again become available for the grant of other

Options, Rights or Performance Units or for the award of additional Incentive Shares.

6. OPTIONS

6.1. The Committee is hereby authorized to grant Incentive Stock Options and Nonstatutory Stock Options to Senior Executives and to grant Nonstatutory Stock Options to Directors, provided that the number of Options granted to a Senior Executive during a calendar year shall not exceed the Individual Limitation when aggregated with other grants or awards made to that Senior Executive during that calendar year.

6.2. All Agreements granting Options shall contain a statement that the Option is intended to be either (i) a Nonstatutory Stock Option or (ii) an Incentive Stock Option.

6.3. The Option Period shall be determined by the Committee and specifically set forth in the Agreement, provided that an Option shall not be exercisable until the expiration of at least six months from the Date of Grant (except that this limitation need not apply in the event of the death or disability of the Optionee or as otherwise permitted by the Agreement upon a change in control of the Corporation) or after ten years from the Date of Grant.

6.4. All Incentive Stock Options granted under the Plan shall comply with the provisions of the Code governing incentive stock options and with all other applicable rules and regulations.

6.5. All other terms of Options granted under the Plan shall be determined by the Committee in its sole discretion.

7. RIGHTS

7.1. The Committee is hereby authorized to grant Rights to Eligible Persons, provided that the number of Rights granted to a Senior Executive during a calendar year

- 7 -

shall not exceed the Individual Limitation when aggregated with other grants or awards made to that Senior Executive during that calendar year.

7.2. A Right may be granted under the Plan:

(i) in connection with, and at the same time as, the grant of an Option to an Eligible Person;

(ii) by amendment of an outstanding Nonstatutory Stock Option granted under the Plan to an Eligible Person; or

(iii) independently of any Option granted under the Plan.

A Right granted under clause (i) or (ii) of the preceding sentence is a Related Right. A Related Right may, in the Committee's discretion, apply to all or a portion of the Shares subject to the Related Option.

7.3. A Right may be exercised in whole or in part as provided in the Agreement, and, subject to the provisions of the Agreement, entitles its Optionee to receive, without any payment to the Corporation (other than required tax withholding amounts), either cash or that number of Shares (equal to the highest whole number of Shares), or a combination thereof, in an amount or having a Fair Market Value determined as of the Date of Exercise not to exceed the number of Shares subject to the portion of the Right exercised multiplied by an amount equal to the excess of the Fair Market Value per Share on the Date of Exercise of the Right over either (i) the Fair Market Value per Share on the Date of Grant of the Right or the base price determined by the Committee pursuant to Section 3.7 if the Right is not a Related Right, or (ii) the Option Price as provided in the Related Option if the Right is a Related Right.

7.4. The Right Period shall be determined by the Committee and specifically set forth in the Agreement, provided, however:

(i) a Right may not be exercised until the expiration of at least six months from the Date of Grant (except that this limitation need not apply in the event of the death or disability of the Optionee or as otherwise permitted by the Agreement upon a change in control of the Corporation);

(ii) a Right will expire no later than the earlier of (A) ten years from the Date of Grant, or (B) in the case of a Related Right, the expiration of the Related Option; and

(iii) a Right that is a Related Right may be exercised only when and to the extent the Related Option is exercisable.

7.5. The exercise, in whole or in part, of a Related Right shall cause a reduction in the number of Shares subject to the Related Option equal to the number of Shares with respect to which the Related Right is exercised. Similarly, the exercise, in

- 8 -

whole or in part, of a Related Option shall cause a reduction in the number of Shares subject to the Related Right equal to the number of Shares with respect to which the Related Option is exercised.

8. PERFORMANCE UNITS

8.1. The Committee is hereby authorized to grant Performance Units to Eligible Persons, provided that the number of Performance Units granted to a Senior Executive during a calendar year shall not exceed the Individual Limitation when aggregated with other grants or awards made to that Senior Executive during that calendar year.

8.2. Performance Units may be granted under the Plan:

(i) in connection with, and at the same time as, the grant of a Nonstatutory Stock Option to an Eligible Person;

(ii) by amendment of an outstanding Nonstatutory Stock Option granted under the Plan to an Eligible Person; or

(iii) independently of any Option granted under the Plan.

A Performance Unit granted under Subparagraph (i) or (ii) of the preceding sentence is a Related Performance Unit. A Related Performance Unit may, in the Committee's discretion, apply to all or a portion of the Shares subject to the Related Option. A Performance Unit may not be granted in connection with, or by amendment to, an Incentive Stock Option.

8.3. A Performance Unit may be exercised in whole or in part as provided in the Agreement, and, subject to the provisions of the Agreement, entitles its Optionee to receive, without any payment to the Corporation (other than required tax withholding amounts), cash, Shares or a combination of cash and Shares, based upon the degree to which performance standards established by the Committee and specified in the Agreement have been achieved. During the Performance Period, such performance standards may be particular to an Eligible Person or the department, branch, Subsidiary or other unit in which he works, or may be based on the performance of the Corporation generally. The performance standards may be based on earnings or earnings growth; return on assets, equity or investment; regulatory compliance; satisfactory internal or external audits; improvement of financial ratings; reduction of nonperforming loans; achievement of balance sheet or income statement objectives; or any other objective goals established by the Committee, and may be absolute in their terms or measured against or in relationship to other companies comparably, similarly or otherwise situated.

8.4. The Performance Unit Exercise Period shall be determined by the Committee and specifically set forth in the Agreement; provided, however:

- 9 -

(i) A Performance Unit may not be exercised until the expiration of at least six months from the Date of Grant (except that this limitation need not apply in the event of the death or disability of the Optionee or as otherwise permitted by an Agreement upon a change in control of the Corporation); and

(ii) a Performance Unit will expire no later than the earlier of (A) ten years from the Date of Grant, or (B) in the case of a Related Performance Unit, the expiration of the Related Option.

8.5. Each Agreement granting Performance Units shall specify the number of Performance Units granted; provided, that the maximum number of Related Performance Units may not exceed the maximum number of Shares subject to the Related Option and the number of Performance Units may not exceed the maximum number of Shares subject to the Related Option and the maximum value of a Related Performance Unit may not exceed the Fair Market Value of a Share subject to the Related Option.

8.6. The exercise, in whole or in part, of Related Performance Units shall cause a reduction in the number of Shares subject to the Related Option and the number of Performance Units in accordance with the terms of the Agreement. Similarly, the exercise, in whole or in part, of a Related Option shall cause a reduction in the number of Related Performance Units equal to the

number of Shares with respect to which the Related Option is exercised.

9. EXERCISE; PAYMENT OF WITHHOLDING TAXES

An Option, Right or Performance Unit may, subject to the provisions of the Agreement under which it was granted, be exercised in whole or in part by the delivery to the Corporation of written notice of the exercise, in such form as the Committee may prescribe, accompanied, in the case of an Option, by full payment for the Shares with respect to which the Option is exercised, and in the case of an Option, Right or Performance Unit, full payment for related withholding taxes, if any. The receipt of Incentive Shares shall be subject to full payment by the Grantee of any withholding taxes then required to be paid.

10. NONTRANSFERABILITY

Except as the Committee may expressly provide otherwise in or with respect to an Agreement, including any Agreement in effect as of February 20, 1997, Options, Rights and Performance Units granted under the Plan shall not be transferable otherwise than by will or the laws of descent and distribution, and an Option, Right or Performance Unit may be exercised during his or her lifetime only by the Optionee or, in the event of his or her legal incapacity, by his or her legal representative. A Related Right or Related Performance Unit is transferable only when the Related Option is transferable and only with the Related Option and under the same conditions. An Optionee may also designate a beneficiary to exercise his or her Options after the Optionee's death, provided that the

- 10 -

Committee has first expressly approved the procedures and forms necessary to effect such a designation.

11. DEFERRAL OF AWARDS

If an Optionee so elects in accordance with the terms of an Agreement, the Optionee may defer any or all of the amount otherwise payable on the exercise of Performance Units in accordance with the provisions of a deferred compensation plan maintained by the Corporation or a Subsidiary, provided:

(i) that the Optionee makes such election by delivering to the Corporation written notice of such election, in such form as the Committee may from time to time prescribe, prior to the beginning of the Performance Period;

(ii) that such election shall be irrevocable until at least six months after termination of the Optionee's employment; and

(iii) that such deferred payment shall be made in accordance with the provisions of such deferred compensation plan.

12. INCENTIVE SHARE AWARDS

The Committee may, in its sole discretion, grant Incentive Share awards to Eligible Persons, provided that the number of Incentive Share awards granted to a Senior Executive during a calendar year shall not exceed the Individual Limitation when aggregated with other grants or awards made to that Senior Executive during that calendar year. Incentive Share awards shall entitle an Eligible Person to receive Shares, to be issued at such times, subject to the achievement of such performance standards or other goals, in recognition of such performance or other achievements or for such other purposes, and on such other terms and conditions, if any, as the Committee shall deem appropriate. Performance standards may be based on earnings or earnings growth; return on assets, equity or investment; regulatory compliance; satisfactory internal or external audits; improvement of financial ratings; reduction of nonperforming loans; achievement of balance sheet or income statement objectives; or any other objective goals established by the Committee, and may be absolute in their terms or measured against or in relationship to other companies comparably, similarly or otherwise situated. The number of Incentive Share awards made to a Senior Executive during a calendar year shall not exceed the Individual Limitation when aggregated with other grants or awards made to that Senior Executive during that calendar year.

13. CAPITAL ADJUSTMENTS

The number and class of Shares (or the Performance Unit equivalent) subject to each outstanding Option, Right or Performance Unit or Incentive Share award, the Option Price, and the aggregate number and class of Shares for which grants or awards thereafter

- 11 -

may be made, the Annual Limitation, the Individual Limitation, the ISO Limitation, and the Incentive Share Limitation provided for in Section 5.1, shall be subject to such adjustment, if any, as the Committee in its sole discretion deems appropriate to reflect such events as stock dividends, stock splits, recapitalizations, mergers, consolidations or reorganizations of or by the Corporation.

14. TERMINATION OR AMENDMENT

The Board or the Committee may amend, alter or terminate this Plan in any respect, at any time; provided, however, that, after this Plan has been approved by the Shareholders of the Corporation, no amendment, alteration or termination of this Plan shall be made by the Board or the Committee without approval of (i) the Corporation's shareholders to the extent shareholder approval of the amendment is required by applicable law or regulations or the requirements of the principal exchange or interdealer quotation system on which the Common Stock is listed or quoted, and (ii) each affected Optionee if such amendment, alteration or termination would adversely affect his or her rights or obligations under any grant or award made prior to the date of such amendment, alteration or termination.

15. MODIFICATION, EXTENSION AND RENEWAL OF OPTIONS, RIGHTS AND PERFORMANCE UNITS

Subject to the terms and conditions and within the limitations of the Plan, the Committee may modify, extend or renew outstanding Options, Rights and Performance Units, or accept the surrender of outstanding options, rights and performance units (to the extent not theretofore exercised) granted under the Plan or under any other plan of the Corporation, a Subsidiary or a company or similar entity acquired by the Corporation or a Subsidiary, and authorize the granting of new Options, Rights and Performance Units pursuant to the Plan in substitution therefor (to the extent not theretofore exercised), and the substituted Options, Rights and Performance Units may specify a longer term than the surrendered Options, Rights and Performance Units or have any other provisions that are authorized by the Plan; provided, however, that the substituted Options, Rights and Performance Units may not specify a lower exercise price than the surrendered options, rights and performance units. Subject to the terms and conditions and within the limitations of the Plan, the Committee may modify the terms of any outstanding Agreement providing for awards of Incentive Shares. Notwithstanding the foregoing, however, no modification of an Option, Right or Performance Unit granted under the Plan, or an award of Incentive Shares, shall (i) without the consent of the Optionee or Grantee, adversely affect the rights or obligations of the Optionee or Grantee or (ii) reduce the exercise price or base price of an Option, Right or Performance Unit.

16. EFFECTIVENESS OF THE PLAN AND AMENDMENTS

The effective date of the Plan was December 17, 1987. The effective date of any amendment to the Plan will be the date specified by the Board or Committee, as

- 12 -

applicable. Any amendments to the Plan requiring shareholder approval pursuant to Article 14 are subject to approval by vote of the shareholders of the Corporation within 12 months after their adoption by the Board or the Committee. Subject to that approval, any such amendments are effective on the date on which they are adopted by the Board. Options, Rights, Performance Units or Incentive Shares may be granted or awarded prior to shareholder approval of amendments, but each Option, Right, Performance Unit or Incentive Share grant or award requiring such amendments shall be subject to the approval of the amendments by the shareholders. The date on which any Option, Right, Performance Unit or Incentive Shares granted or awarded prior to shareholder approval of the amendment shall be the Date of Grant for all purposes of the Plan as if the Option, Right, Performance Unit or Incentive Shares had not been subject to approval. No Option, Right or Performance Unit granted subject to shareholder approval of an amendment may be exercised prior to such shareholder approval, and any Incentive Share award subject to shareholder approval of an amendment and any dividends payable thereon are subject to forfeiture if such shareholder approval is not obtained.

17. TERM OF THE PLAN

Unless sooner terminated by the Board or the Committee pursuant to Article 14, the Plan shall terminate on February 20, 2007, and no Options, Rights, Performance Units or Incentive Share awards may be granted or awarded after termination. The termination shall not affect the validity of any Option, Right, Performance Unit or Incentive Share awards outstanding on the date of termination.

18. INDEMNIFICATION OF COMMITTEE

In addition to such other rights of indemnification as they may have as directors or as members of the Committee, the members of the Committee shall be indemnified by the Corporation against the reasonable expenses, including attorneys' fees, actually and reasonably incurred in connection with the defense of any action, suit or proceeding, or in connection with any appeal therein, to which they or any of them may be a party by reason of any action taken or failure to act under or in connection with the Plan or any Option, Right, Performance Unit or Incentive Shares granted or awarded hereunder, and against all amounts reasonably paid by them in settlement thereof or paid by them in satisfaction of a judgment in any such action, suit or proceeding, if such members acted in good faith and in a manner which they believed to be in, and not opposed to, the best interests of the Corporation.

19. COMPLIANCE WITH SECTION 162(m) OF THE CODE

To the extent that any provision of the Plan or an Agreement, or any action of the Committee, may result in the application of Section 162(m) (1) of the Code to compensation payable to a Grantee or Optionee, such provision or action shall be deemed to be null and void, to the extent permitted by law and deemed advisable by the Committee. The Committee shall have the authority to override the application of this

- 13 -

Article by an action duly approved or ratified by the Committee and reflected in the Committee's records.

20. GENERAL PROVISIONS

20.1. The establishment of the Plan shall not confer upon any Eligible Person any legal or equitable right against the Corporation, any Subsidiary or the Committee, except as expressly provided in the Plan.

20.2. Neither the Plan nor any Agreement constitutes inducement or consideration for the employment or retention of any Eligible Person, nor are they a contract between the Corporation or any Subsidiary and any Eligible Person. Participation in the Plan shall not give an Eligible Person any right to be retained in the service of the Corporation or any Subsidiary.

20.3. The Corporation and its Subsidiaries may assume options, warrants, or rights to purchase stock issued or granted by other corporations whose stock or assets shall be acquired by the Corporation or its Subsidiaries, or which shall be merged into or consolidated with the Corporation or its Subsidiaries. Neither the adoption of this Plan, nor its submission to the shareholders, shall be taken to impose any limitations on the powers of the Corporation or its affiliates to issue, grant, or assume options, warrants, or rights, otherwise than under this Plan, or to adopt other stock option or restricted stock plans or to impose any requirement of shareholder approval upon the same.

20.4. Except as the Committee may otherwise provide pursuant to Article 10, or as otherwise required by a deferral election pursuant to Article 11, the interests of any Eligible Person under the Plan are not subject to the claims of creditors and may not, in any way, be assigned, alienated or encumbered.

20.5. The Plan shall be governed, construed and administered in accordance with the laws of the Commonwealth of Pennsylvania, and it is the intention of the Corporation that Incentive Stock Options granted under the Plan qualify as such under Section 422 of the Code.

- 14 -

THE PNC FINANCIAL SERVICES GROUP, INC. AND SUBSIDIARIES
 COMPUTATION OF RATIO OF EARNINGS
 TO FIXED CHARGES

<TABLE>
 <CAPTION>

	Year ended December 31				
	2001	2000	1999	1998	1997
-- Dollars in millions					
-----	-----	-----	-----	-----	-----
<S>	<C>	<C>	<C>	<C>	<C>
EARNINGS					
Income from continuing operations before taxes	\$ 564	\$1,848	\$1,788	\$1,651	\$1,595
Fixed charges excluding interest on deposits	763	1,033	980	1,159	1,080
-----	-----	-----	-----	-----	-----
--					
Subtotal	1,327	2,881	2,768	2,810	
2,675					
Interest on deposits	1,229	1,653	1,369	1,471	1,457
-----	-----	-----	-----	-----	-----
--					
Total	\$2,556	\$4,534	\$4,137	\$4,281	
\$4,132					
=====	=====	=====	=====	=====	=====
=====					
FIXED CHARGES					
Interest on borrowed funds	\$ 646	915	870	1,065	1,010
Interest component of rentals	53	50	44	33	26
Amortization of notes and debentures	1	1	1	1	
1					
Distributions on Mandatorily Redeemable Capital Securities of Subsidiary Trusts	63	67	65	60	43
-----	-----	-----	-----	-----	-----
--					
Subtotal	763	1,033	980	1,159	
1,080					
Interest on deposits	1,229	1,653	1,369	1,471	1,457
-----	-----	-----	-----	-----	-----
--					
Total	\$1,992	\$2,686	\$2,349	\$2,630	
\$2,537					
=====	=====	=====	=====	=====	=====
=====					
RATIO OF EARNINGS TO FIXED CHARGES					
Excluding interest on deposits	1.74 x	2.79 x	2.82 x	2.42 x	2.48
x					
Including interest on deposits	1.28	1.69	1.76	1.63	1.63
-----	-----	-----	-----	-----	-----

</TABLE>

EXHIBIT 12.2

THE PNC FINANCIAL SERVICES GROUP, INC. AND SUBSIDIARIES
 COMPUTATION OF RATIO OF EARNINGS
 TO FIXED CHARGES AND PREFERRED STOCK DIVIDENDS

<TABLE>
 <CAPTION>

	Year ended December 31				
	2001	2000	1999	1998	1997
Dollars in millions					
<S>	<C>	<C>	<C>	<C>	<C>
EARNINGS					
Income from continuing operations before taxes	\$564	\$1,848	\$1,788	\$1,651	\$1,595
Fixed charges and preferred stock dividends excluding interest on deposits	783	1,063	1,010	1,188	1,110
Subtotal	1,347	2,911	2,798	2,839	
Interest on deposits	1,229	1,653	1,369	1,471	1,457
Total	\$2,576	\$4,564	\$4,167	\$4,310	
FIXED CHARGES					
Interest on borrowed funds	\$646	\$915	\$870	\$1,065	\$1,010
Interest component of rentals	53	50	44	33	26
Amortization of notes and debentures	1	1	1	1	
Distributions on Mandatorily Redeemable Capital Securities of Subsidiary Trusts	63	67	65	60	43
Preferred stock dividend requirements	20	30	30	29	30
Subtotal	783	1,063	1,010	1,188	
Interest on deposits	1,229	1,653	1,369	1,471	1,457
Total	\$2,012	\$2,716	\$2,379	\$2,659	
RATIO OF EARNINGS TO FIXED CHARGES AND PREFERRED STOCK DIVIDENDS					
Excluding interest on deposits	1.72 x	2.74 x	2.77 x	2.39 x	2.44
Including interest on deposits	1.28	1.68	1.75	1.62	1.62

</TABLE>

FINANCIALS
THE PNC FINANCIAL SERVICES GROUP, INC.

FINANCIAL REVIEW

26	Selected Consolidated Financial Data
28	Overview
31	Review Of Businesses
32	Regional Community Banking
33	Corporate Banking
34	PNC Real Estate Finance
35	PNC Business Credit
36	PNC Advisors
37	BlackRock
38	PFPC
39	Consolidated Statement Of Income Review
41	Consolidated Balance Sheet Review
43	Risk Factors
47	Risk Management
58	2000 Versus 1999
60	Forward-Looking Statements

REPORTS ON CONSOLIDATED FINANCIAL STATEMENTS

61	Management's Responsibility For Financial Reporting
61	Report Of Ernst & Young LLP, Independent Auditors

CONSOLIDATED FINANCIAL STATEMENTS

62	Consolidated Statement Of Income
63	Consolidated Balance Sheet
64	Consolidated Statement Of Shareholders' Equity
65	Consolidated Statement Of Cash Flows

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

66	NOTE 1 - Accounting Policies
72	NOTE 2 - Discontinued Operations
72	NOTE 3 - Restatements
73	NOTE 4 - Fourth Quarter Actions
73	NOTE 5 - Sale Of Subsidiary Stock
73	NOTE 6 - Cash Flows
73	NOTE 7 - Trading Activities
74	NOTE 8 - Securities
75	NOTE 9 - Loans And Commitments To Extend Credit
76	NOTE 10 - Nonperforming Assets
77	NOTE 11 - Allowance For Credit Losses

77 NOTE 12 - Premises, Equipment And Leasehold Improvements

77 NOTE 13 - Goodwill And Other Amortizable Assets

78 NOTE 14 - Securitizations

79 NOTE 15 - Deposits

79 NOTE 16 - Borrowed Funds

79 NOTE 17 - Capital Securities Of Subsidiary Trusts

80 NOTE 18 - Shareholders' Equity

80 NOTE 19 - Regulatory Matters

81 NOTE 20 - Financial Derivatives

82 NOTE 21 - Employee Benefit Plans

84 NOTE 22 - Stock-Based Compensation Plans

86 NOTE 23 - Income Taxes

86 NOTE 24 - Legal Proceedings

87 NOTE 25 - Earnings Per Share

88 NOTE 26 - Segment Reporting

90 NOTE 27 - Comprehensive Income

91 NOTE 28 - Fair Value Of Financial Instruments

92 NOTE 29 - Unused Line Of Credit

92 NOTE 30 - Subsequent Events

93 NOTE 31 - Parent Company

STATISTICAL INFORMATION

94 Selected Quarterly Financial Data

95 Analysis Of Year-To-Year Changes In Net Interest Income

96 Average Consolidated Balance Sheet And Net Interest Analysis

98 Summary Of Loan Loss Experience

98 Allocation Of Allowance For Credit Losses

99 Short-Term Borrowings

99 Loan Maturities And Interest Sensitivity

99 Time Deposits Of \$100,000 Or More

FINANCIAL REVIEW
THE PNC FINANCIAL SERVICES GROUP, INC.

SELECTED CONSOLIDATED FINANCIAL DATA

<TABLE>
<CAPTION>

	Year ended December 31			
	2001	2000	1999	1998
Dollars in millions, except per share data 1997				
<S>	<C>	<C>	<C>	<C>
<C>				

SUMMARY OF OPERATIONS				
Interest income	\$4,137	\$4,732	\$4,583	\$5,024
\$4,912				
Interest expense	1,875	2,568	2,239	2,536
2,467				

Net interest income	2,262	2,164	2,344	2,488
2,445				
Provision for credit losses	903	136	163	225
70				
Noninterest income before net securities gains	2,412	2,871	2,428	2,070
1,583				
Net securities gains	131	20	22	16
40				
Noninterest expense	3,338	3,071	2,843	2,698
2,403				

Income from continuing operations before income taxes	564	1,848	1,788	1,651
1,595				
Income taxes	187	634	586	571
557				

Income from continuing operations	377	1,214	1,202	1,080
1,038				
Income from discontinued operations, net of tax	5	65	62	35
14				

Net income before cumulative effect of accounting change	382	1,279	1,264	1,115
1,052				
Cumulative effect of accounting change, net of tax	(5)			

Net income	\$377	\$1,279	\$1,264	\$1,115
\$1,052				
=====				
PER COMMON SHARE				
Basic earnings				
Continuing operations	\$1.27	\$4.12	\$3.98	\$3.53
\$3.29				
Discontinued operations	.02	.23	.21	.11
.04				

Before cumulative effect of accounting change	1.29	4.35	4.19	3.64
3.33				
Cumulative effect of accounting change	(.02)			

Net income	\$1.27	\$4.35	\$4.19	\$3.64
\$3.33				
=====				
Diluted earnings				
Continuing operations	\$1.26	\$4.09	\$3.94	\$3.49
\$3.24				
Discontinued operations	.02	.22	.21	.11
.04				

Before cumulative effect of accounting change	1.28	4.31	4.15	3.60
3.28				
Cumulative effect of accounting change	(.02)			

Net income	\$1.26	\$4.31	\$4.15	\$3.60
\$3.28				
=====				
Book value (At December 31)	\$20.54	\$21.88	\$19.23	\$18.86
\$16.87				
Cash dividends declared	\$1.92	\$1.83	\$1.68	\$1.58
\$1.50				
=====				

</TABLE>

This Financial Review should be read in conjunction with The PNC Financial Services Group, Inc. and subsidiaries ("Corporation" or "PNC") Consolidated

Financial Statements and Statistical Information included herein. Certain prior-period amounts have been reclassified to conform with the current year presentation. For information regarding certain business risks, see the Risk Factors and Risk Management sections in this Financial Review. Also, see the Forward-Looking Statements section in this Financial Review for certain other factors that could cause actual results to differ materially from forward-looking statements or historical performance.

<TABLE>
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Dollars in millions 1997	At or Year ended December 31			
	2001	2000	1999	1998
BALANCE SHEET HIGHLIGHTS				
Assets	\$69,568	\$69,844	\$69,286	\$70,754
\$71,694				
Earning assets	57,875	59,373	60,268	63,547
63,798				
Loans, net of unearned income	37,974	50,601	49,673	57,633
54,235				
Securities	13,908	5,902	5,960	4,472
8,040				
Loans held for sale	4,189	1,655	3,477	467
18				
Deposits	47,304	47,664	45,802	46,150
46,956				
Borrowed funds	12,090	11,718	14,229	15,939
16,958				
Shareholders' equity	5,823	6,656	5,946	6,043
5,384				
Common shareholders' equity	5,813	6,344	5,633	5,729
5,069				
SELECTED RATIOS FROM CONTINUING OPERATIONS				
Return on				
Average common shareholders' equity	5.65%	20.52%	21.29%	20.14%
19.74%				
Average assets	.54	1.76	1.76	1.55
1.52				
Net interest margin	3.84	3.64	3.86	3.99
3.98				
Noninterest income to total revenue	52.7	57.0	50.9	45.4
39.6				
Efficiency (a)	65.39	56.85	55.54	54.81
55.33				
FROM NET INCOME				
Return on				
Average common shareholders' equity	5.65	21.63	22.41	20.81
20.01				
Average assets	.53	1.68	1.69	1.49
1.49				
Net interest margin	3.81	3.37	3.68	3.85
3.94				
Noninterest income to total revenue	52.8	59.3	52.8	47.0
41.3				
Efficiency (a)	65.27	55.17	54.82	54.76
56.07				
Loans to deposits	80	106	108	125
116				
Dividend payout	151.65	42.06	40.22	43.43
45.39				
Leverage (b)	6.8	8.0	6.6	7.3
7.3				
Common shareholders' equity to assets	8.36	9.08	8.13	8.10
7.07				
Average common shareholders' equity to average assets	9.15	8.44	8.13	7.56

</TABLE>

- (a) The efficiency ratio is noninterest expense divided by the sum of taxable-equivalent net interest income and noninterest income. Amortization, distributions on capital securities and mortgage banking risk management activities are excluded for purposes of computing this ratio. Excluding the impact of charges in 2001 related to strategic initiatives and additions to reserves related to insured residual value exposures, the efficiency ratios from continuing operations and from net income were 58.14% and 58.07%, respectively.
- (b) Includes discontinued operations in the years 1997 through 1999.

OVERVIEW

THE PNC FINANCIAL SERVICES GROUP, INC.

The Corporation is one of the largest diversified financial services companies in the United States, operating businesses engaged in regional community banking, corporate banking, real estate finance, asset-based lending, wealth management, asset management and global fund services. The Corporation provides certain products and services nationally and others in PNC's primary geographic markets in Pennsylvania, New Jersey, Delaware, Ohio and Kentucky. The Corporation also provides certain banking, asset management and global fund services internationally.

The most significant events affecting PNC's financial results in 2001 were the actions PNC took to reposition its banking businesses. The impact of these and other actions resulted in charges totaling \$1.181 billion or \$768 million after tax.

PNC continues to pursue strategies to build a more diverse and valuable business mix designed to create shareholder value over time. PNC's focus is on increasing the contribution from more highly-valued businesses such as asset management and processing while reducing lending leverage and improving the risk/return characteristics of traditional banking businesses. BlackRock and PFPC continued to grow revenues at attractive rates and contributed an increasing proportion of the Corporation's earnings. While PNC Advisors was adversely impacted by weak equity market conditions in 2001, customer growth continued with further investment in the sales and brokerage force.

PNC's goal is to derive a greater proportion of its revenue from less volatile, fee-based products and services. Over the past three years, PNC has reduced loans by \$20 billion and unfunded loan commitments by \$25 billion and the loans to deposits ratio has improved from 121% at December 31, 1998 to 80% at December 31, 2001. The term "loans" in this report excludes loans held for sale and securities that represent interests in pools of loans.

STRATEGIC REPOSITIONING

PNC took several actions in 2001 to accelerate the strategic repositioning of its lending businesses that began in 1998. Loans were reduced \$12.6 billion from year end 2000 primarily due to residential mortgage securitizations and runoff, transfers to held for sale and the managed reduction of institutional loans. A total of \$12.0 billion of credit exposure (comprised of loans outstanding, unfunded commitments and letters of credit) including \$6.2 billion of outstandings were designated for exit or sale during the year, of which \$10.1 billion and \$4.3 billion, respectively, related to the institutional lending portfolio. The remaining credit exposure and outstandings related to PNC's vehicle leasing business that it decided to discontinue.

Historically, vehicle leasing had provided appropriate returns at reasonable risk with returns primarily dependent upon residual value insurance protection. Recently, circumstances in the vehicle leasing industry have changed as depressed market conditions combined with manufacturers' pricing incentives have significantly dampened revenues and weakened the used car market. In addition, residual value protection has become more difficult and significantly more costly to obtain. Also, in the fourth quarter of 2001 one of the companies that issued residual value insurance policies to PNC was placed in liquidation. PNC's vehicle leasing business had \$1.9 billion in assets at December 31, 2001 that have been designated for exit and are expected to mature over a period of approximately five years. Costs incurred in 2001 to exit this business and additions to reserves related to insured residual value exposures totaled \$135 million.

In connection with these repositioning actions and other strategic initiatives, \$1.2 billion of pretax charges were taken in 2001 as detailed in the tables below. The charges related to institutional lending repositioning reflect adjustments to market value that include the impact of deterioration in asset quality and market liquidity conditions, among other factors.

DETAILS OF STRATEGIC REPOSITIONING CHARGES

Year ended December 31, 2001 - in millions	Pretax charges
Institutional lending repositioning	\$973
Vehicle leasing	135
Asset impairment and severance costs	37
Facilities consolidation and other charges	36
Total charges	\$1,181

STRATEGIC REPOSITIONING CHARGES BY BUSINESS

Year ended December 31, 2001 - in millions	Pretax charges
Corporate Banking	\$907
Regional Community Banking	148
PNC Business Credit	48
PFPC	36
PNC Real Estate Finance	35
Other	7
Total	\$1,181

28

STRATEGIC REPOSITIONING CHARGES
BY INCOME STATEMENT CAPTION

Year ended December 31, 2001 - in millions	Pretax charges
Provision for credit losses	\$714
Noninterest income	
Corporate services	259
Net securities gains	5
Other	12
Noninterest expense	
Staff expense	21
Equipment	1
Other	169
Total	\$1,181

At December 31, 2001, the institutional lending held for sale and exit portfolios had a total of \$7.7 billion of credit exposure including \$2.8 billion of outstandings. At year end, \$5.0 billion of credit exposure including \$2.6 billion of outstandings was classified as held for sale, net of total charges of \$855 million that represented the excess of principal balances over the lower of cost or market values. Details of the credit exposure and outstandings by business are as follows:

INSTITUTIONAL LENDING HELD FOR SALE AND EXIT PORTFOLIOS

December 31, 2001 - in billions	Credit Exposure	Outstandings
LOANS HELD FOR SALE		
Corporate Banking	\$4.6	\$2.3
PNC Real Estate Finance	.3	.2
PNC Business Credit	.1	.1
Total loans held for sale	5.0	2.6
EXIT		
Corporate Banking	2.6	.2
PNC Real Estate Finance	.1	
Total exit	2.7	.2
Total	\$7.7	\$2.8

In the first quarter of 2001, PNC closed the sale of its residential mortgage banking business. Certain closing date adjustments are currently in dispute between PNC and the buyer, Washington Mutual Bank, FA. The ultimate financial impact of the sale cannot be determined until the disputes are resolved. See Note 24 Legal Proceedings for additional information.

See Strategic Repositioning in the Risk Factors section of this Financial

Review for additional information regarding certain risks associated with executing these strategies.

RESTATEMENTS

Subsequent to year end, PNC announced two changes that affected 2001 results. During 2001, the Corporation entered into transactions with subsidiaries of a third party financial institution (American International Group, Inc.) involving the sale of loans and venture capital investments and the receipt of preferred interests in the subsidiaries.

At the time of the transactions, the loans and venture capital investments were removed from PNC's balance sheet and the preferred interests in the entities were recorded as securities available for sale in conformity with accounting guidance received from PNC's independent auditors. In January 2002, the Federal Reserve Board staff advised PNC that under generally accepted accounting principles the subsidiaries of the third party financial institution should be consolidated into the financial statements of PNC in preparing bank holding company reports. After considering all the circumstances, PNC restated its consolidated financial statements for the second and third quarters of 2001 to conform financial reporting with regulatory reporting requirements. All amounts appearing in this report reflect the consolidation of these entities.

Loans in these entities are included in the consolidated balance sheet as loans held for sale and are carried at the lower of cost or market value. Charges recorded at the dates the assets were sold into the entities were reflected as charge-offs on those loans in portfolio and as valuation adjustments in noninterest income on loans previously classified as held for sale. Subsequent charges to adjust the carrying value of the loans held for sale were also reflected as valuation adjustments.

The amounts contained in this report also include the restatement of the results for the first quarter of 2001 to reflect the correction of an error related to the accounting for the sale of the residential mortgage banking business. This restatement reduced income from discontinued operations and net income for 2001 by \$35 million.

See Note 3 Restatements for additional information.

SUMMARY FINANCIAL RESULTS

Consolidated net income for 2001 was \$377 million or \$1.26 per diluted share. Excluding the effect of adopting the new accounting standard for financial derivatives, net income was \$382 million or \$1.28 per diluted share compared with \$1.279 billion or \$4.31 per diluted share for 2000. Income from continuing operations in 2001 was \$377 million or \$1.26 per diluted share compared with \$1.214 billion or \$4.09 per diluted share in 2000. Income from discontinued operations was \$5 million or \$.02 per diluted share in 2001 compared with \$65 million or \$.22 per diluted share in 2000. Results for 2001 reflect the actions taken during the year to accelerate the repositioning of PNC's lending businesses and other strategic initiatives. These charges, totaling \$1.2 billion pretax, reduced 2001 net income by \$768 million or \$2.65 per diluted share.

Return on average common shareholders' equity was 5.65% and return on average assets was .53% for 2001 compared with 21.63% and 1.68%, respectively, for 2000.

29

The residential mortgage banking business is reflected in discontinued operations throughout the Corporation's consolidated financial statements. Accordingly, the earnings and net assets of the residential mortgage banking business are shown separately on one line in the income statement and balance sheet, respectively, for all periods presented. The remainder of the presentation in this Financial Review reflects continuing operations, unless otherwise noted.

Taxable-equivalent net interest income of \$2.278 billion for 2001 increased 4% compared with 2000. The increase was primarily due to the impact of transaction deposit growth and a lower rate environment that was partially offset by the impact of continued downsizing of the loan portfolio. The net interest margin widened 20 basis points to 3.84% for 2001 compared with 3.64% for 2000. The increase was primarily due to the impact of the lower rate environment, the benefit of growth in transaction deposits and the downsizing of higher-cost, less valuable retail certificates and wholesale deposits.

The provision for credit losses was \$903 million for 2001, which included expense of \$714 million associated with the institutional lending repositioning initiatives described above. The provision was \$136 million in 2000.

Noninterest income was \$2.543 billion for 2001 compared with \$2.891 billion in 2000. Noninterest income in 2001 included charges of \$259 million for valuation adjustments on loans held for sale related to the institutional lending repositioning and \$17 million of charges for asset impairments associated with other strategic initiatives. A \$111 million increase in net

securities gains and growth in asset management, fund servicing, consumer services and other revenue was more than offset by net losses of \$179 million resulting from lower valuations of equity management investments as well as reduced brokerage and corporate services revenue as a result of lower capital markets activity.

Noninterest expense was \$3.338 billion for 2001 compared with \$3.071 billion for 2000. Excluding charges in 2001 of \$135 million related to PNC's vehicle leasing business and \$56 million of integration and severance costs related to downsizing and other strategic initiatives, noninterest expense increased 2% compared with 2000.

Total assets were \$69.6 billion at December 31, 2001 compared with \$69.8 billion at December 31, 2000. At December 31, 2001, loans were \$38 billion and loans held for sale were \$4.2 billion, including \$2.6 billion of institutional loans held for sale. At December 31, 2000, loans were \$50.6 billion and loans held for sale were \$1.7 billion, consisting primarily of student loans. Average interest-earning assets were \$59.3 billion for 2001 compared with \$59.9 billion for 2000. A decline in average loans and average loans held for sale was largely offset by an increase in average securities available for sale.

Shareholders' equity totaled \$5.8 billion at December 31, 2001 compared with \$6.7 billion at December 31, 2000. The payment of dividends, the impact of share buybacks, the retirement of preferred stock and lower earnings in 2001 accounted for the decline. During 2001, PNC repurchased 9.5 million shares of common stock and purchased and retired preferred stock for \$301 million. The regulatory capital ratios were 6.8% for leverage, 7.8% for tier I risk-based and 11.8% for total risk-based capital at December 31, 2001 compared with 8.0% for leverage, 8.6% for tier I risk-based and 12.6% for total risk-based capital at December 31, 2000.

Nonperforming assets were \$391 million at December 31, 2001 compared with \$372 million at December 31, 2000. The ratio of nonperforming assets to total loans, loans held for sale and foreclosed assets was .93% at December 31, 2001 compared with .71% at December 31, 2000.

The allowance for credit losses was \$630 million and represented 1.66% of total loans and 299% of nonaccrual loans at December 31, 2001. The comparable amounts were \$675 million, 1.33% and 209%, respectively, at December 31, 2000. See Note 11 Allowance For Credit Losses, Critical Accounting Policies and Judgments in the Risk Factors section and Credit Risk in the Risk Management section of this Financial Review.

2002 OPERATING ENVIRONMENT

Management expects 2002 will be another challenging year with a weak economy and moderate capital markets recovery, if any. The following challenges, and the Corporation's success in addressing them, will be among the factors that influence PNC's 2002 operating results and its ability to redeploy capital, mitigate or avoid additional valuation charges to earnings, and meet revenue and earnings targets for 2002:

- - Expeditious disposition of loans held for sale without significant valuation losses;
- - Maintaining stable asset quality in all loan portfolios;
- - Successfully integrating the National Bank of Canada ("NBOC") asset-based lending acquisition and managing the related serviced portfolio as described on page 35;
- - Continuing to invest in and sustain revenue growth of fee-based businesses such as asset management and processing notwithstanding market volatility and intense competition; and
- - Continuing to improve the risk/return dynamics of traditional banking businesses by building value-added customer relationships, leveraging technology and managing the revenue/expense relationship.

See the Risk Factors, Risk Management and Forward-Looking Statements sections of this Financial Review for additional information.

REVIEW OF BUSINESSES

PNC operates seven major businesses engaged in regional community banking, corporate banking, real estate finance, asset-based lending, wealth management, asset management and global fund services.

Results of individual businesses are presented based on PNC's management accounting practices and the Corporation's management structure. There is no comprehensive, authoritative body of guidance for management accounting equivalent to generally accepted accounting principles; therefore, the financial results of individual businesses are not necessarily comparable with similar information for any other financial services institution. Financial results are presented, to the extent practicable, as if each business operated on a

stand-alone basis.

The management accounting process uses various balance sheet and income statement assignments and transfers to measure performance of the businesses. Methodologies change from time to time as management accounting practices are enhanced and businesses change. Securities available for sale or borrowings and related net interest income are assigned based on the net asset or liability position of each business. Capital is assigned based on management's assessment of inherent risks and equity levels at independent companies providing similar products and services. The allowance for credit losses is allocated based on management's assessment of risk inherent in the loan portfolios. Support areas not directly aligned with the businesses are allocated primarily based on the utilization of services.

Total business financial results differ from consolidated results from continuing operations primarily due to differences between management accounting practices and generally accepted accounting principles, equity management activities, minority interest in income of consolidated entities, residual asset and liability management activities, unallocated reserves, eliminations and unassigned items, the impact of which is reflected in the "Other" category. Details of inter-segment revenues are included in Note 26 Segment Reporting. The operating results and financial impact of the disposition of the residential mortgage banking business, previously PNC Mortgage, are included in discontinued operations.

The impact of the institutional lending repositioning and other strategic actions that occurred during 2001 is reflected in the business results presented in the table below. The charges are separately identified in the business income statements. Performance ratios in the results of individual businesses reflect the impact of the charges.

RESULTS OF BUSINESSES

<TABLE>
<CAPTION>

Assets	Earnings (Net Loss)		Revenue (a)		Return on Assigned Capital		Average
	2001	2000	2001	2000	2001	2000	2001
Year ended December 31 - dollars in millions							
2000							
<S>	<C>	<C>	<C>	<C>	<C>	<C>	<C>
<C>							
Banking Businesses							
Regional Community Banking	\$596	\$590	\$2,231	\$2,033	22%	22%	\$40,285
\$38,958							
Corporate Banking	(375)	241	764	844	(30)	18	16,685
17,746							
PNC Real Estate Finance	38	84	213	229	10	21	5,290
5,889							
PNC Business Credit	22	49	134	119	13	32	2,463
2,271							
Total banking businesses	281	964	3,342	3,225	6	21	64,723
64,864							
Asset Management and Processing							
PNC Advisors	143	173	735	792	26	32	3,330
3,500							
BlackRock	107	87	533	477	25	27	684
537							
PFPC	36	47	738	674	17	22	1,771
1,578							
Total asset management and processing	286	307	2,006	1,943	24	28	5,785
5,615							
Total business results	567	1,271	5,348	5,168	10	23	70,508
70,479							
Other	(190)	(57)	(527)	(95)			(153)
(1,988)							
Results from continuing operations	377	1,214	4,821	5,073	6	21	70,355

68,491								
Discontinued operations	5	65						51
487								

Results before cumulative effect of accounting change	382	1,279	4,821	5,073	6	22		70,406
68,978								
Cumulative effect of accounting change	(5)							

Total consolidated - as reported	\$377	\$1,279	\$4,821	\$5,073	6	22		\$70,406
\$68,978								
=====								

</TABLE>

(a) Business revenues are presented on a taxable-equivalent basis except for BlackRock and PFPC.

31

REGIONAL COMMUNITY BANKING

Year ended December 31
Taxable-equivalent basis
Dollars in millions

	2001	2000
=====		
INCOME STATEMENT		
Net interest income	\$1,466	\$1,414
Other noninterest income	679	608
Net securities gains	86	11

Total revenue	2,231	2,033
Provision for credit losses	50	45
Noninterest expense	1,099	1,071
Vehicle leasing	135	
Asset impairment and severance costs	13	

Pretax earnings	934	917
Income taxes	338	327

Earnings	\$596	\$590

AVERAGE BALANCE SHEET		
Loans		
Consumer		
Home equity	\$6,293	\$5,419
Indirect automobile	814	1,215
Other consumer	835	897

Total consumer	7,942	7,531
Residential mortgage	7,912	11,619
Commercial	3,557	3,649
Vehicle leasing	1,901	1,322
Other	133	144

Total loans	21,445	24,265
Securities available for sale	10,241	5,539
Loans held for sale	1,293	1,297
Assigned assets and other assets	7,306	7,857

Total assets	\$40,285	\$38,958

Deposits		
Noninterest-bearing demand	\$4,571	\$4,548
Interest-bearing demand	5,713	5,428
Money market	12,162	10,253

Total transaction deposits	22,446	20,229
Savings	1,870	1,992
Certificates	11,906	13,745

Total deposits	36,222	35,966
Other liabilities	1,345	363
Assigned capital	2,718	2,629

Total funds	\$40,285	\$38,958

PERFORMANCE RATIOS

Return on assigned capital	22%	22%
Noninterest income to total revenue	34	30
Efficiency	54	51
=====	=====	=====

Regional Community Banking provides deposit, branch-based brokerage, electronic banking and credit products and services to retail customers as well as deposit, credit, treasury management and capital markets products and services to small businesses primarily within PNC's geographic region.

Regional Community Banking's strategic focus is on driving sustainable revenue growth, aggressively managing the revenue/expense relationship and improving the risk/return dynamic of this business. Regional Community Banking utilizes knowledge-based marketing capabilities to analyze customer demographic information, transaction patterns and delivery preferences to develop customized banking packages focused on improving customer satisfaction and profitability.

Regional Community Banking has also invested heavily in building a sales culture and infrastructure while improving efficiency. Capital investments have been strategically directed towards the expansion of multi-channel distribution, consistent with customer preferences, as well as the delivery of relevant customer information to all distribution channels.

In the fourth quarter of 2001, the Corporation made the decision to discontinue its vehicle leasing business. This portfolio is expected to mature over a period of approximately five years. Costs incurred in 2001 to exit this business and additions to reserves related to insured residual value exposures totaled \$135 million. See Strategic Repositioning and Critical Accounting Policies and Judgments in the Risk Factors section of this Financial Review for additional information. Also, pretax charges of \$13 million were incurred for asset impairment and severance costs related to other strategic initiatives.

Regional Community Banking earnings were \$596 million in 2001 compared with \$590 million in 2000.

Total revenue increased 10% to \$2.231 billion for 2001. Excluding net securities gains from both periods, revenue increased 6% in the period-to-period comparison primarily due to higher consumer transaction deposit activity in 2001, gains on sales of residential mortgage loans and sales of student loans in repayment.

The provision for credit losses for 2001 was \$50 million compared with \$45 million for 2000. See Critical Accounting Policies and Judgments in the Risk Factors section and Credit Risk in the Risk Management section of this Financial Review for additional information.

Total loans decreased in the comparison primarily due to the reduction of residential mortgage loans resulting from sales and securitizations and the continued downsizing of the indirect automobile lending portfolio. Securities available for sale increased in the year-to-year comparison due to the retention of interests from the securitization of residential mortgage loans combined with net securities purchases for balance sheet and interest rate risk management activities.

Transaction deposits grew 11% on average in the comparison primarily driven by an increase in money market deposits that resulted from targeted consumer marketing initiatives to add new accounts and retain existing customers as higher cost certificates of deposit were de-emphasized.

CORPORATE BANKING

Year ended December 31		
Taxable-equivalent basis	-----	-----
Dollars in millions	2001	2000
=====	=====	=====
INCOME STATEMENT		
Credit-related revenue	\$408	\$411
Noncredit revenue	356	433
- - - - -	- - - - -	- - - - -
Total revenue	764	844
Provision for credit losses	57	79
Noninterest expense	381	394
Institutional lending		
repositioning	891	
Asset impairment and severance		
costs	16	
- - - - -	- - - - -	- - - - -
Pretax (loss) earnings	(581)	371
Income tax (benefit) expense	(206)	130
- - - - -	- - - - -	- - - - -

(Net loss) earnings	\$ (375)	\$241
=====		
AVERAGE BALANCE SHEET		
Loans		
Middle market	\$5,811	\$6,553
Large corporate	3,103	3,193
Energy, metals and mining	1,233	1,507
Communications	1,110	1,501
Leasing	2,322	1,844
Other	328	357

Total loans	13,907	14,955
Loans held for sale	367	800
Other assets	2,411	1,991

Total assets	\$16,685	\$17,746
=====		
Deposits	\$4,729	\$4,701
Assigned funds and other liabilities	10,705	11,714
Assigned capital	1,251	1,331

Total funds	\$16,685	\$17,746
=====		
PERFORMANCE RATIOS		
Return on assigned capital	(30)%	18%
Noncredit revenue to total revenue	64	51
Efficiency	71	46
=====		

Corporate Banking provides credit, equipment leasing, treasury management and capital markets products and services primarily to mid-sized corporations and government entities within PNC's geographic region. The strategic focus for Corporate Banking is to adapt its institutional expertise to the middle market with an emphasis on higher-margin noncredit products and services, especially treasury management and capital markets, and to improve the risk/return characteristics of its institutional lending business.

During 2001, Corporate Banking took actions to accelerate the repositioning of its institutional lending business. A total of \$9.7 billion of credit exposure including \$4.0 billion of outstandings were designated for exit or sale. Charges related to these actions were \$891 million, including \$41 million of charge-offs on loans designated for exit in the first quarter of 2001. Institutional lending credits designated for exit or sale were primarily in the communications portfolio, certain portions of the energy, metals and mining and large corporate portfolios, and relationships where the potential for future returns was considered unacceptable in relation to risk. At December 31, 2001, the exit and held for sale portfolios had total credit exposure of \$7.2 billion including outstandings of \$2.5 billion. Of these amounts, \$4.6 billion and \$2.3 billion, respectively, were classified as held for sale, net of charges of \$850 million that represented the excess of principal balances outstanding over the lower of cost or market values. The Corporation is pursuing opportunities to liquidate the held for sale portfolio expeditiously. Gains and losses may result from the liquidation of loans held for sale to the extent actual performance differs from estimates inherent in the recorded amounts or market valuations change. See Strategic Repositioning and Critical Accounting Policies and Judgments in the Risk Factors section of this Financial Review for additional information. Additionally, a pretax charge of \$16 million was incurred in 2001 for asset impairment and severance costs.

Corporate Banking incurred a net loss of \$375 million in 2001 compared with earnings of \$241 million in 2000.

Total revenue of \$764 million for 2001 decreased \$80 million compared with 2000. Credit-related revenue decreased 1% compared with 2000 as the impact of a wider net interest margin was more than offset by a decrease in average loans. The decrease in average loans in 2001 was primarily due to downsizing partially offset by the expansion of equipment leasing. Noncredit revenue includes noninterest income and the benefit of compensating balances received in lieu of fees. Noncredit revenue decreased \$77 million compared with 2000 primarily due to the impact of weak capital market conditions that resulted in lower capital markets fees and losses resulting from lower valuations of equity investments.

Total credit costs in the 2001 consolidated provision for credit losses were \$733 million, including \$57 million reflected in the Corporate Banking provision for credit losses and \$676 million reflected in the institutional lending repositioning charge that represented net charge-offs. Additionally, \$76 million was charged against the allowance for credit losses. The institutional lending repositioning charge also included \$215 million of valuation adjustments related to loans held for sale. The provision for credit losses was \$79 million in 2000. See Strategic Repositioning and Critical Accounting Policies and Judgments in the Risk Factors section and Credit Risk in the Risk Management section of this Financial Review for additional information.

Treasury management and capital markets products offered through Corporate Banking are sold by several businesses across the Corporation and related profitability is included in the results of those businesses. Consolidated revenue from treasury management was \$331 million for 2001 compared with \$341 million for 2000. Increases in fee revenue were more than offset by lower income earned on customers' deposit balances resulting from the lower interest rate environment in 2001 and the impact of downsizing institutional lending. Consolidated revenue from capital markets was \$123 million for 2001, a \$10 million decrease compared with 2000 due to weak capital market conditions and the impact of changing customer relationships due to downsizing certain lending portfolios.

PNC REAL ESTATE FINANCE

Year ended December 31

Taxable-equivalent basis Dollars in millions	2001	2000
=====		
INCOME STATEMENT		
Net interest income	\$118	\$121
Noninterest income		
Commercial mortgage banking	58	68
Other	37	40

Total noninterest income	95	108

Total revenue	213	229
Provision for credit losses	16	(7)
Noninterest expense	157	145
Institutional lending repositioning	34	
Severance costs	1	

Pretax earnings	5	91
Income tax (benefit) expense	(33)	7

Earnings	\$38	\$84
=====		
AVERAGE BALANCE SHEET		
Loans		
Commercial real estate	\$2,337	\$2,427
Commercial - real estate related	1,751	2,118

Total loans	4,088	4,545
Commercial mortgages held for sale	279	396
Other assets	923	948

Total assets	\$5,290	\$5,889
=====		
Deposits		
Assigned funds and other liabilities	4,375	4,784
Assigned capital	397	408

Total funds	\$5,290	\$5,889
=====		
PERFORMANCE RATIOS		
Return on assigned capital	10%	21%
Noninterest income to total revenue	43	47
Efficiency	60	51
=====		

PNC Real Estate Finance provides credit, capital markets, treasury management, commercial mortgage loan servicing and other financial products and services to developers, owners and investors in commercial real estate. PNC's commercial real estate financial services platform provides processing services through Midland Loan Services, Inc., a leading third-party provider of loan servicing and technology to the commercial real estate finance industry, and national syndication of affordable housing equity through Columbia Housing Partners, LP ("Columbia").

On October 17, 2001, PNC completed the acquisition of certain lending and servicing-related business from TRI Acceptance Corporation. The acquisition expands PNC Real Estate Finance's reach in multi-family finance, combining permanent loan capacity with PNC's traditional interim lending activities and Columbia's tax credit syndication capabilities.

Over the past three years, PNC Real Estate Finance has been strategically

shifting to a more balanced and valuable revenue stream by focusing on real estate processing businesses and increasing the value of its lending business by seeking to sell more fee-based products.

During 2001, PNC Real Estate Finance took actions to accelerate the downsizing of its institutional lending business. A total of \$400 million of credit exposure including \$250 million of outstandings were designated for exit or held for sale. Charges related to these actions were \$34 million. At December 31, 2001, \$324 million of credit exposure including \$244 million of outstandings were classified as held for sale, net of charges of \$34 million that represented the excess of principal balances outstanding over the lower of cost or market values. See Strategic Repositioning and Critical Accounting Policies and Judgments in the Risk Factors section of this Financial Review for additional information. A \$1 million pretax charge for severance costs was incurred in 2001.

PNC Real Estate Finance earned \$38 million in 2001 compared with \$84 million in 2000.

Total revenue was \$213 million for 2001 compared with \$229 million for 2000. The decrease was primarily due to higher amortization of servicing intangibles caused by lower interest rates and lower commercial mortgage-backed securitization gains. The commercial mortgage servicing portfolio increased 26% to \$68 billion at December 31, 2001 as shown below:

COMMERCIAL MORTGAGE SERVICING PORTFOLIO

In billions	2001	2000
January 1	\$54	\$45
Acquisitions/additions	25	17
Repayments/transfers	(11)	(8)
December 31	\$68	\$54

Total credit costs in the 2001 consolidated provision for credit losses were \$44 million, including \$16 million reflected in the PNC Real Estate Finance provision for credit losses and \$28 million reflected in the institutional lending repositioning charge that represented net charge-offs. Additionally, \$14 million was charged against the allowance for credit losses. The institutional lending repositioning charge also included \$6 million of valuation adjustments related to loans held for sale. The provision for 2000 reflected a net recovery of \$7 million. See Critical Accounting Policies and Judgments in the Risk Factors section and Credit Risk in the Risk Management section of this Financial Review for additional information.

Noninterest expense was \$157 million for 2001 compared with \$145 million in the prior year. The increase was primarily due to non-cash (passive) losses on affordable housing investments that were more than offset by related income tax credits.

PNC BUSINESS CREDIT

Year ended December 31	2001	2000
Taxable-equivalent basis		
Dollars in millions		
INCOME STATEMENT		
Net interest income	\$104	\$99
Noninterest income	30	20
Total revenue	134	119
Provision for credit losses	19	12
Noninterest expense	31	30
Institutional lending repositioning	48	
Pretax earnings	36	77
Income taxes	14	28
Earnings	\$22	\$49
AVERAGE BALANCE SHEET		
Loans	\$2,331	\$2,197
Loans held for sale	72	24
Other assets	60	50
Total assets	\$2,463	\$2,271
Deposits	\$77	\$66
Assigned funds and other		

liabilities	2,223	2,053
Assigned capital	163	152

Total funds	\$2,463	\$2,271
=====		
PERFORMANCE RATIOS		
Return on assigned capital	13%	32%
Efficiency	30	24
=====		

PNC Business Credit provides asset-based lending, capital markets and treasury management products and services to middle market customers nationally. PNC Business Credit's lending services include loans secured by accounts receivable, inventory, machinery and equipment, and other collateral, and its customers include manufacturing, wholesale, distribution, retailing and service industry companies.

In January 2002, PNC Business Credit acquired a portion of the U.S. asset-based lending business of NBOC. As a result of this acquisition, PNC Business Credit established six new marketing offices and enhanced its presence as one of the premier asset-based lenders for the middle market customer segment. At the acquisition date, credit exposure acquired was approximately \$2.6 billion including \$1.5 billion of loan outstandings. None of the loans were nonperforming at acquisition.

Additionally, PNC Business Credit agreed to service a portion of NBOC's remaining U.S. asset-based loan portfolio ("serviced portfolio") for a period of eighteen months. The serviced portfolio consisted of approximately \$670 million of credit exposure including \$463 million of outstandings as of the acquisition date. At closing, \$138 million of these outstandings were classified as nonperforming. The serviced portfolio's credit exposure and outstandings are expected to be reduced through managed liquidation and runoff during the eighteen-month servicing period. At the end of the servicing term, NBOC has the right to transfer the then remaining serviced portfolio to PNC Business Credit. PNC Business Credit established a liability of \$112 million in 2002 as part of the allocation of the purchase price to reflect this obligation. The amount of this liability will be assessed quarterly with any changes recognized in earnings. During the servicing term, NBOC will be responsible for realized credit losses with respect to the serviced portfolio to a maximum of \$50 million. If the right to transfer is exercised, the Corporation is responsible for realized credit losses on the serviced portfolio that may occur during the eighteen-month period in excess of certain NBOC specific reserves related to those assets, when applicable (available only on specified credits), and the \$50 million first loss position. PNC Business Credit management currently expects the amounts indicated above to be adequate to cover potential losses in connection with the serviced portfolio.

During 2001, as part of the overall lending repositioning, a total of \$88 million of credit exposure including \$78 million of outstandings was designated for sale. At December 31, 2001, \$40 million of credit exposure including \$30 million of outstandings was classified as held for sale, net of charges of \$48 million that represented the excess of principal balances outstanding over the lower of cost or market values. See Strategic Repositioning and Critical Accounting Policies and Judgments in the Risk Factors section of this Financial Review for additional information.

PNC Business Credit earnings were \$22 million in 2001 compared with \$49 million in 2000.

Revenue was \$134 million for 2001, a \$15 million or 13% increase compared with 2000 primarily due to higher net interest income, as a result of loan growth, and higher noninterest income. The increase in noninterest income primarily resulted from gains on sales of equity interests received as compensation in conjunction with lending relationships. Such gains, if any, are recognized infrequently and may produce variability in revenues from period to period.

Total credit costs in the 2001 consolidated provision for credit losses were \$29 million, including \$19 million reflected in the PNC Business Credit provision for credit losses and \$10 million reflected in the institutional lending repositioning charge that represented net charge-offs. The institutional lending repositioning charge also included \$38 million of valuation adjustments related to loans held for sale. The provision for credit losses was \$12 million in 2000. PNC Business Credit loans are secured loans to borrowers, many with a weaker credit risk rating. As a result, these loans exhibit a higher risk of default. PNC Business Credit attempts to mitigate this risk through higher interest rates, direct control of cash flows, and collateral. The impact of these loans on the provision for credit losses and the level of nonperforming assets may be even more pronounced during periods of economic downturn. See Critical Accounting Policies and Judgments in the Risk Factors section and Credit Risk in the Risk Management section of this Financial Review for additional information.

(a) Excludes brokerage assets administered.

Assets under management decreased \$5 billion as net new asset inflows of \$1 billion from new and existing customers during 2001 were more than offset by a decline in the value of the equity component of customers' portfolios. See Business and Economic Conditions and Asset Management Performance in the Risk Factors section of this Financial Review for additional information regarding matters that could impact PNC Advisors' revenue.

Brokerage assets administered by PNC Advisors were \$28 billion at December 31, 2001 and 2000 and were also impacted by weak equity market conditions.

PNC Advisors expects to continue to focus on acquiring new customers and growing and expanding existing customer relationships while aggressively managing its revenue/expense relationship.

36

BLACKROCK

Year ended December 31	-----	
Dollars in millions	2001	2000
=====		
INCOME STATEMENT		
Investment advisory and administrative fees	\$495	\$453
Other income	38	24

Total revenue	533	477
Operating expense	292	248
Fund administration and servicing costs - affiliates	61	76
Amortization of intangible assets	10	10

Total expense	363	334

Operating income	170	143
Nonoperating income	11	7

Pretax earnings	181	150
Income taxes	74	63

Earnings	\$107	\$87
=====		
PERIOD-END BALANCE SHEET		
Intangible assets	\$182	\$192
Other assets	502	345

Total assets	\$684	\$537
=====		
Liabilities	\$198	\$169
Stockholders' equity	486	368

Total liabilities and stockholders' equity	\$684	\$537
=====		
PERFORMANCE DATA		
Return on equity	25%	27%
Operating margin (a)	36	36
Diluted earnings per share	\$1.65	\$1.35
=====		

(a) Excludes the impact of fund administration and servicing costs - affiliates.

BlackRock is one of the largest publicly traded investment management firms in the United States with approximately \$239 billion of assets under management at December 31, 2001. BlackRock manages assets on behalf of institutions and individuals worldwide through a variety of fixed income, liquidity and equity mutual funds, separate accounts and alternative investment products. Mutual funds include the flagship fund families, BlackRock Funds and BlackRock Provident Institutional Funds. In addition, BlackRock provides risk management and investment system services to institutional investors under the BlackRock Solutions name.

BlackRock continues to focus on delivering superior investment performance to clients while pursuing strategies to build on core strengths and to selectively expand the firm's expertise and breadth of distribution.

Earnings increased 23% in the year-to-year comparison primarily due to a \$35 billion or 17% increase in assets under management. New client mandates and additional funding from existing clients resulted in \$31 billion or 90% of the increase in assets under management.

Total revenue for 2001 increased \$56 million or 12% compared with 2000 primarily due to new institutional liquidity and fixed-income business and strong sales of BlackRock Solutions products. The increase in operating expense in the year-to-year comparison supported revenue growth and business expansion.

See Business and Economic Conditions and Asset Management Performance in the Risk Factors section of this Financial Review for additional information regarding matters that could impact asset management revenue.

ASSETS UNDER MANAGEMENT

December 31 - in billions	2001	2000
=====		
Separate accounts		
Fixed income	\$119	\$104
Liquidity	7	6
Liquidity - securities lending	11	12
Equity	10	9
Alternative investment products	5	3

Total separate accounts	152	134

Mutual funds (a)		
Fixed income	16	13
Liquidity	62	43
Equity	9	14

Total mutual funds	87	70

Total assets under management	\$239	\$204
=====		

(a) Includes BlackRock Funds, BlackRock Provident Institutional Funds, BlackRock Closed End Funds, Short Term Investment Funds and BlackRock Global Series Funds.

BlackRock, Inc. is approximately 70% owned by PNC and is listed on the New York Stock Exchange under the symbol BLK. Additional information about BlackRock is available in its filings with the Securities and Exchange Commission ("SEC") and may be obtained electronically at the SEC's home page at www.sec.gov.

PFPC

Year ended December 31	-----	
Dollars in millions	2001	2000
=====		
INCOME STATEMENT		
Fund servicing revenue	\$738	\$674
Operating expense	536	501
Amortization	25	31

Operating income	177	142
Nonoperating income (a)	14	31
Debt financing	94	95
Facilities consolidation and other charges	36	

Pretax earnings	61	78
Income taxes	25	31

Earnings	\$36	\$47
=====		
AVERAGE BALANCE SHEET		
Intangible assets	\$1,065	\$1,107
Other assets	706	471

Total assets	\$1,771	\$1,578
=====		
Assigned funds and other liabilities	\$1,563	\$1,369
Assigned capital	208	209

Total funds	\$1,771	\$1,578
=====		

PERFORMANCE RATIOS

Return on assigned capital	17%	22%
Operating margin	19	21

(a) Net of nonoperating expense

PFPC is the largest full-service mutual fund transfer agent and second largest provider of mutual fund accounting and administration services in the United States, providing a wide range of fund services to the investment management industry. PFPC also provides processing solutions to the international marketplace through its Ireland and Luxembourg operations.

To meet the growing needs of the European marketplace, PFPC continues its pursuit of offshore expansion. PFPC is also focusing technological resources on targeted Web-based initiatives and exploring strategic alliances.

In the fourth quarter of 2001, PFPC incurred \$36 million of pretax charges largely related to a plan to consolidate certain facilities as a follow-up to the integration of the Investor Services Group ("ISG") acquisition. The charges primarily reflect termination costs related to exiting certain lease agreements and the abandonment of related leasehold improvements.

PFPC earned \$36 million in 2001 compared with \$47 million in 2000. Excluding facilities consolidation and other charges in 2001, earnings increased \$12 million or 26% in the year-to-year comparison and the return on assigned capital and operating margin improved to 28% and 24%, respectively. The increase was primarily due to growth in transfer agency and subaccounting revenue that resulted from an increase in shareholder accounts serviced, and \$9 million of nonrecurring fee adjustments.

Revenue of \$738 million for 2001 increased \$64 million compared with 2000. An increase in shareholder accounts serviced drove strong performance in transfer agency and subaccounting revenues. The benefit of growth in accounting/administration assets and shareholder accounts more than offset the impact on revenue of lower custody assets serviced. Revenue growth rates in this business may be pressured by lower equity valuations, pricing and other competitive factors. See Business and Economic Conditions and Fund Servicing in the Risk Factors section of this Financial Review for additional information regarding matters that could impact fund servicing revenue.

Operating expense increased 7% in the year-to-year comparison as the impact of business expansion was partially mitigated by expense management initiatives and the comparative impact of ISG integration costs that were incurred in the prior year.

SERVICING STATISTICS

December 31	2001	2000
Accounting/administration assets (\$ in billions)		
Domestic	\$514	\$454
Foreign	21	9
Total	\$535	\$463
Custody assets (\$ in billions)	357	437
Shareholder accounts (in millions)	49	43

CONSOLIDATED STATEMENT OF INCOME REVIEW

NET INTEREST INCOME

Changes in net interest income and margin result from the interaction between the volume and composition of earning assets, related yields and associated funding costs. Accordingly, portfolio size, composition and yields earned and funding costs can have a significant impact on net interest income and margin.

Taxable-equivalent net interest income of \$2.278 billion for 2001 increased 4% compared with 2000. The increase was primarily due to the impact of transaction deposit growth and a lower rate environment that was partially offset by the impact of continued downsizing of the loan portfolio. The net interest margin widened 20 basis points to 3.84% for 2001 compared with 3.64% for 2000. The increase was primarily due to the impact of the lower rate environment, the benefit of growth in transaction deposits and downsizing of higher-cost, less valuable retail certificates and wholesale deposits. See Interest Rate Risk in the Risk Management section of this Financial Review for additional information regarding interest rate risk.

Loans represented 76% of average interest-earning assets for 2001 compared with 84% for 2000. The decrease was primarily due to the continued downsizing of certain institutional lending portfolios and the securitization of residential

mortgage loans during 2001.

NET INTEREST INCOME ANALYSIS

<TABLE>
<CAPTION>

Yields/Rates	Average Balances			Interest Income/Expense			Average	
	2001	2000	Change	2001	2000	Change	2001	2000
Taxable-equivalent basis								
Year ended December 31								
Dollars in millions								
Change								
<S>	<C>	<C>	<C>	<C>	<C>	<C>	<C>	<C>
<C>								
Interest-earning assets								
Loans held for sale	\$2,021	\$2,507	\$(486)	\$119	\$204	\$(85)	5.89%	8.14%
(225)bp								
Securities	10,867	6,061	4,806	627	389	238	5.77	6.42
(65)								
Loans, net of unearned income								
Commercial	19,658	21,685	(2,027)	1,418	1,839	(421)	7.21	8.48
(127)								
Commercial real estate	2,580	2,685	(105)	184	240	(56)	7.13	8.94
(181)								
Consumer	9,099	9,177	(78)	732	791	(59)	8.04	8.62
(58)								
Residential mortgage	8,801	12,599	(3,798)	635	900	(265)	7.22	7.14
8								
Lease financing	4,223	3,222	1,001	293	235	58	6.94	7.29
(35)								
Other	460	650	(190)	30	55	(25)	6.52	8.46
(194)								

Total loans, net of unearned income	44,821	50,018	(5,197)	3,292	4,060	(768)	7.34	8.12
(78)								
Other	1,632	1,289	343	115	97	18	7.05	7.53
(48)								

Total interest-earning assets/ interest income	59,341	59,875	(534)	4,153	4,750	(597)	7.00	7.93
(93)								
Noninterest-earning assets								
Investment in discontinued operations	51	487	(436)					

Total assets	\$70,406	\$68,978	\$1,428					

Interest-bearing liabilities								
Deposits								
Demand and money market	\$21,322	\$18,735	\$2,587	506	658	(152)	2.37	3.51
(114)								
Savings	1,928	2,050	(122)	18	36	(18)	.93	1.76
(83)								
Retail certificates of deposit	12,313	14,642	(2,329)	634	826	(192)	5.15	5.64
(49)								
Other time	522	621	(99)	34	40	(6)	6.51	6.44
7								
Deposits in foreign offices	829	1,473	(644)	37	93	(56)	4.46	6.31
(185)								

Total interest-bearing deposits	36,914	37,521	(607)	1,229	1,653	(424)	3.33	4.41
(108)								
Borrowed funds	13,482	13,746	(264)	646	915	(269)	4.79	6.66
(187)								

Total interest-bearing liabilities/ interest expense	50,396	51,267	(871)	1,875	2,568	(693)	3.72	5.01
(129)								

Noninterest-bearing liabilities, minority interest, capital securities and shareholders' equity								
	20,010	17,711	2,299					

Total liabilities, minority interest, capital securities and shareholders' equity	\$70,406	\$68,978	\$1,428		
=====					
Interest rate spread				3.28	2.92
36					
Impact of noninterest-bearing sources				.56	.72
(16)					

Net interest income/margin	\$2,278	\$2,182	\$ 96	3.84%	3.64%
20bp					
=====					
=====					
</TABLE>					

Securities represented 18% of average interest-earning assets for 2001 compared with 10% for 2000. The increase was primarily due to the retention of interests from the securitization of residential mortgage loans and net securities purchases upon redeployment of funds resulting from loan downsizing and interest rate risk management activities.

Funding cost is affected by the volume and composition of funding sources as well as related rates paid thereon. Average deposits comprised 64% and 66% of total sources of funds for 2001 and 2000, respectively, with the remainder primarily comprised of wholesale funding obtained at prevailing market rates.

Average interest-bearing demand and money market deposits increased \$2.6 billion or 14% compared with 2000, primarily reflecting the impact of strategic marketing initiatives to grow more valuable transaction accounts, while all other interest-bearing deposit categories decreased in the year-to-year comparison as management de-emphasized these more costly sources of funds. Average borrowed funds for 2001 were essentially flat compared with 2000.

PROVISION FOR CREDIT LOSSES

The provision for credit losses was \$903 million for 2001 compared with \$136 million for 2000. The increase was primarily related to provision expense of \$714 million to provide for net charge-offs associated with institutional lending repositioning initiatives in 2001. As a result of these charge-offs and other reserve activity in 2001, the allowance for credit losses was \$630 million at December 31, 2001 compared with \$675 million at December 31, 2000. See Credit Risk in the Risk Management section and Critical Accounting Policies and Judgments in the Risk Factors section of this Financial Review for additional information regarding credit risk.

NONINTEREST INCOME

Noninterest income was \$2.543 billion for 2001 compared with \$2.891 billion in 2000.

Asset management fees of \$848 million for 2001 increased \$39 million or 5% primarily driven by new institutional business and strong fixed-income performance at BlackRock which more than offset decreases at PNC Advisors primarily due to the impact of declining equity markets. Consolidated assets under management were \$284 billion at December 31, 2001, a 12% increase compared with December 31, 2000. Fund servicing fees were \$724 million for 2001, a \$70 million increase compared with 2000 primarily driven by new client growth.

Service charges on deposits increased 6% to \$218 million for 2001 mainly due to an increase in transaction deposit accounts. Brokerage fees were \$206 million for 2001 compared with \$249 million for 2000 as increased fees from sales of insurance products were more than offset by declines in other brokerage revenue due to weak equity markets.

Consumer services revenue of \$229 million for 2001 increased \$20 million or 10% compared with 2000 mainly due to the expansion of PNC's ATM network and the increase in transaction deposit accounts.

Corporate services revenue was \$60 million for 2001 compared with \$342 million for 2000. Revenue in 2001 was adversely impacted by valuation adjustments on loans held for sale of \$259 million. In addition, increases in treasury management and CMBS servicing revenue were more than offset by the comparative impact of losses resulting from lower valuations of equity investments and lower capital markets fees in 2001.

Equity management, which is comprised of venture capital activities, reflected net losses of \$179 million for 2001 compared with net gains of \$133 million in 2000. The decrease primarily resulted from a decline in the estimated

fair value of both limited partnership and direct investments. At December 31, 2001, equity management investments held by PNC and consolidated subsidiaries totaled approximately \$574 million. Approximately 53% of that amount is invested directly in a variety of companies and 47% is invested in various limited partnerships. The valuation of equity management assets is subject to the performance of the underlying companies as well as market conditions and may be volatile. The Corporation's strategy in equity management is to attract funding from investors and generate a greater proportion of revenues from fees earned by managing investments for others. See Business and Economic Conditions and Critical Accounting Policies and Judgments in the Risk Factors section of this Financial Review for additional information regarding equity management assets.

Net securities gains were \$131 million for 2001 compared with \$20 million in 2000.

Other noninterest income was \$306 million for 2001 compared with \$269 million for 2000. Excluding \$12 million of asset write-downs in the fourth quarter of 2001, other noninterest income increased 18% primarily due to higher revenue from trading activities and gains on the sale of residential mortgage loans. Net trading income included in other noninterest income was \$142 million in 2001 compared with \$84 million in 2000. See details in Note 7 Trading Activities.

40

NONINTEREST EXPENSE

Noninterest expense was \$3.338 billion for 2001 compared with \$3.071 billion for 2000. Costs to exit the vehicle leasing business, including the impairment of goodwill associated with a prior acquisition and employee severance costs, and additions to reserves related to insured residual value exposures totaled \$135 million and are included in 2001 noninterest expense. In addition, \$56 million of integration and severance costs related to other strategic initiatives were incurred in 2001. Excluding these items, noninterest expense increased 2% compared with 2000. The increase was primarily in businesses that have shown higher revenue growth including Regional Community Banking, BlackRock and PFPC. Average full-time equivalent employees totaled approximately 24,500 and 24,100 for 2001 and 2000, respectively. The increase was mainly in asset management and processing businesses.

CONSOLIDATED BALANCE SHEET REVIEW

LOANS

Loans were \$38.0 billion at December 31, 2001, a decrease of \$12.6 billion from year end 2000 primarily due to residential mortgage securitizations and runoff, transfers to held for sale and the managed reduction of institutional loans.

DETAILS OF LOANS

December 31 - in millions	2001	2000
Commercial		
Manufacturing	\$3,352	\$5,581
Retail/wholesale	3,856	4,413
Service providers	2,136	2,944
Real estate related	1,720	1,783
Financial services	1,362	1,726
Communications	139	1,296
Health care	517	722
Other	2,123	2,742
Total commercial	15,205	21,207
Commercial real estate		
Mortgage	592	673
Real estate project	1,780	1,910
Total commercial real estate	2,372	2,583
Consumer		
Home equity	7,016	6,228
Automobile	773	1,166
Other	1,375	1,739
Total consumer	9,164	9,133
Residential mortgage	6,395	13,264
Lease financing	5,557	4,845
Other	445	568
Unearned income	(1,164)	(999)

Total, net of unearned income	\$37,974	\$50,601
----------------------------------	----------	----------

At December 31, 2001, loans of \$38.0 billion included \$1.9 billion of vehicle leases and \$200 million of commercial loans that have been designated for exit.

LOANS HELD FOR SALE

Loans held for sale were \$4.2 billion at December 31, 2001 compared with \$1.7 billion at December 31, 2000. In the fourth quarter of 2001, PNC designated for exit \$3.1 billion of loans and \$7.9 billion of institutional credit exposure. Of these amounts, \$2.3 billion, net of \$.6 billion of related charges, with total credit exposure of \$4.6 billion were transferred to loans held for sale. Approximately \$276 million of loans held at December 31, 2001 by subsidiaries of a third-party financial institution are classified in the consolidated financial statements as loans held for sale. Substantially all student loans are classified as loans held for sale. See Note 14 Securitizations for information as to any interests retained in these loans.

DETAILS OF LOANS HELD FOR SALE

December 31 - in millions	2001	2000
Institutional lending		
repositioning	\$2,568	\$286
Student loans	1,340	1,201
Other	281	168
Total loans held for sale	\$4,189	\$1,655

See Strategic Repositioning and Critical Accounting Policies and Judgments in the Risk Factors section of this Financial Review for additional information regarding loans held for sale.

SECURITIES

Total securities at December 31, 2001 were \$13.9 billion compared with \$5.9 billion at December 31, 2000. Total securities represented 20% of total assets at December 31, 2001 compared with 8% at December 31, 2000. The increase was primarily due to purchases of mortgage-backed and asset-backed securities during 2001 and the retention of interests from the securitization of residential mortgage loans as loans declined and were replaced with securities.

At December 31, 2001, the securities available for sale balance included a net unrealized loss of \$132 million, which represented the difference between fair value and amortized cost. The comparable amount at December 31, 2000 was a net unrealized loss of \$54 million. Net unrealized gains and losses in the securities available for sale portfolio are included in accumulated other comprehensive income or loss, net of tax or, for the portion attributable to a hedged risk as part of a fair value hedge strategy, in net income. The expected weighted-average life of securities available for sale was 4 years at

41

December 31, 2001 compared with 4 years and 5 months at December 31, 2000.

Securities designated as held to maturity are carried at amortized cost and are assets of subsidiaries of a third party financial institution, which are consolidated in PNC's financial statements. The expected weighted-average life of securities held to maturity was 18 years and 11 months at December 31, 2001. PNC had no securities held to maturity at December 31, 2000.

DETAILS OF SECURITIES

In millions	Amortized Cost	Fair Value
DECEMBER 31, 2001		
SECURITIES AVAILABLE FOR SALE		
Debt securities		
U.S. Treasury and government agencies	\$808	\$807
Mortgage-backed	7,302	7,261
Asset-backed	5,166	5,093
State and municipal	62	64
Other debt	75	75
Corporate stocks and other	264	245
Total securities available for sale	\$13,677	\$13,545

SECURITIES HELD TO MATURITY

Debt securities

U.S. Treasury and government agencies	\$260	\$257
Asset-backed	8	8
Other debt	95	95

Total securities held to maturity	\$363	\$360
=====		
December 31, 2000		
SECURITIES AVAILABLE FOR SALE		
Debt securities		
U.S. Treasury and government agencies	\$313	\$313
Mortgage-backed	4,037	4,002
Asset-backed	902	893
State and municipal	94	96
Other debt	73	73
Corporate stocks and other	537	525

Total securities available for sale	\$5,956	\$5,902
=====		

See Securitizations in the Risk Management section of this Financial Review and Note 14 Securitizations for additional information regarding the change in securities available for sale.

FUNDING SOURCES

Total funding sources were \$59.4 billion at December 31, 2001 and 2000. Demand and money market deposits increased due to ongoing strategic marketing efforts to retain customers, as higher-cost, less valuable retail certificates of deposit were de-emphasized. The change in the composition of borrowed funds reflected a shift within categories to manage overall funding costs. See Liquidity Risk under Risk Management in the Financial Review section for additional information.

DETAILS OF FUNDING SOURCES

December 31 - in millions	2001	2000
=====		
Deposits		
Demand and money market	\$32,589	\$28,771
Savings	1,942	1,915
Retail certificates of deposit	10,727	14,175
Other time	472	567
Deposits in foreign offices	1,574	2,236

Total deposits	47,304	47,664

Borrowed funds		
Federal funds purchased	167	1,445
Repurchase agreements	954	607
Bank notes and senior debt	6,362	6,110
Federal Home Loan Bank borrowings	2,047	500
Subordinated debt	2,298	2,407
Other borrowed funds	262	649

Total borrowed funds	12,090	11,718

Total	\$59,394	\$59,382
=====		

CAPITAL

The access to and cost of funding new business initiatives including acquisitions, the ability to engage in expanded business activities, the ability to pay dividends, the level of deposit insurance costs, and the level and nature of regulatory oversight depend, in large part, on a financial institution's capital strength. At December 31, 2001, the Corporation and each bank subsidiary were considered "well-capitalized" based on regulatory capital ratio requirements. See Note 19 Regulatory Matters and Supervision and Regulation in the Risk Factors section of this Financial Review for additional information.

RISK-BASED CAPITAL

December 31 - dollars in millions	2001	2000
=====		
Capital components		
Shareholders' equity		

Common	\$5,813	\$6,344
Preferred	10	312
Trust preferred capital securities	848	848
Minority interest	134	109
Goodwill and other intangibles	(2,174)	(2,312)
Net unrealized securities losses		
Continuing operations	86	35
Discontinued operations		45
Net unrealized gains on cash flow		
hedge derivatives	(98)	
Other, net	(20)	(14)

Tier I risk-based capital	4,599	5,367
Subordinated debt	1,616	1,811
Minority interest	36	
Eligible allowance for credit		
losses	707	667

Total risk-based capital	\$6,958	\$7,845
=====		
Assets		
Risk-weighted assets and		
off-balance-sheet instruments,		
and market risk equivalent		
assets	\$58,958	\$62,430
Average tangible assets	67,604	66,809
=====		
Capital ratios		
Tier I risk-based	7.8%	8.6%
Total risk-based	11.8	12.6
Leverage	6.8	8.0
=====		

The capital position is managed through balance sheet size and composition, issuance of debt and equity instruments, treasury stock activities, dividend policies and retention of earnings.

During 2001, PNC purchased a portion and redeemed the balance of the outstanding shares of Fixed/Adjustable Rate Noncumulative Preferred Stock Series F for approximately \$301 million.

During 2001, PNC repurchased 9.5 million shares of its common stock. On January 3, 2002, the Board of Directors authorized the Corporation to purchase up to 35 million shares of its common stock through February 29, 2004. These shares may be purchased in the open market or privately negotiated transactions. This authorization terminated any prior authorization. The extent and timing of any share repurchases will depend on a number of factors including, among others, progress in disposing of loans held for sale, regulatory capital considerations, alternative uses of capital and receipt of regulatory approvals if then required.

RISK FACTORS

The Corporation is subject to a number of risks including, among others, those described below and in the Risk Management and Forward-Looking Statements sections of this Financial Review. These factors and others could impact the Corporation's business, financial condition and results of operations.

BUSINESS AND ECONOMIC CONDITIONS

The Corporation's business and results of operations are sensitive to general business and economic conditions in the United States. These conditions include the level and movement of interest rates, inflation, monetary supply, fluctuations in both debt and equity capital markets, and the strength of the U.S. economy, in general, and the regional economies in which the Corporation conducts business. A sustained weakness or further weakening of the economy could decrease the value of loans held for sale, decrease the demand for loans and other products and services offered by the Corporation, increase usage of unfunded commitments or increase the number of customers and counterparties who become delinquent, file for protection under bankruptcy laws or default on their loans or other obligations to the Corporation. An increase in the number of delinquencies, bankruptcies or defaults could result in a higher level of nonperforming assets, net charge-offs, provision for credit losses, and valuation adjustments on loans held for sale. Changes in interest rates could affect the value of certain on-balance-sheet and off-balance-sheet financial instruments of the Corporation. Higher interest rates would also increase the Corporation's cost to borrow funds and may increase the rate paid on deposits. Changes in interest rates could also affect the value of assets under management. In a period of rapidly rising interest rates, certain assets under management would likely be negatively impacted by reduced asset values and increased redemptions. Also, changes in equity markets could affect the value of equity investments and the value of net assets under management and administration. A decline in the equity markets adversely affected results in 2001 and could continue to negatively affect noninterest revenues in future periods.

STRATEGIC REPOSITIONING

The Corporation took several actions in 2001 to accelerate the strategic repositioning of its lending business that began in 1998. These actions entail a degree of risk pending completion.

At December 31, 2001, \$5.0 billion of institutional lending credit exposure including \$2.6 billion of outstandings were classified as held for sale. A total of \$169 million of these loans was included in nonperforming assets at that date. The loans are carried at the lower of cost or estimated fair market value. The estimation of fair market values involves a number of judgments, and is inherently uncertain. In addition, the value of loan assets is affected by a variety of company, industry, economic and other factors, and can be volatile. If the value of loans held for sale deteriorates prior to disposition, valuation adjustments will be made through charges to earnings. Moreover, deterioration in the condition of the borrowers could lead to additional loans being placed on nonperforming status. See Critical Accounting Policies and Judgments for additional information.

During the fourth quarter of 2001, the Corporation decided to discontinue its vehicle leasing business and recorded charges of \$135 million related to exit costs and additions to reserves related to insured residual value exposures. At December 31, 2001, approximately \$1.9 billion of vehicle leases remained on the Corporation's books. These leases are expected to mature over a period of approximately five years. During this period, the Corporation will continue to be subject to risks inherent in the vehicle leasing business, including credit risk and the risk that vehicles returned during or at the conclusion of the lease term cannot be disposed of at a price at least as great as the Corporation's remaining investment in the vehicles after application of any available residual value insurance or related reserves.

In January 2001, PNC sold its residential mortgage banking business. Certain closing date purchase price adjustments aggregating approximately \$300 million pretax are currently in dispute between the parties. The Corporation has established a receivable of approximately \$140 million to reflect additional purchase price it believes is due from the buyer. The buyer has taken the position that the purchase price it has already paid should be reduced by approximately \$160 million. The Corporation has established specific reserves related to a portion of its recorded receivable. The purchase agreement requires that an independent public accounting firm determine the final adjustments. The buyer also has filed a lawsuit against the Corporation seeking compensatory damages with respect to certain of the disputed matters that the Corporation believes are covered by the process provided in the purchase agreement, unquantified punitive damages and declaratory and other relief. Management intends to assert the Corporation's positions vigorously. Management believes that, net of available reserves, an adverse outcome, expected to be recorded in discontinued operations, could be material to net income in the period in which recorded, but that the final disposition of this matter will not be material to the Corporation's financial position.

CRITICAL ACCOUNTING POLICIES AND JUDGMENTS

The Corporation's consolidated financial statements are prepared based on the application of certain accounting policies, the most significant of which are described in Note 1 Accounting Policies. Certain of these policies require numerous estimates and strategic or economic assumptions that may prove inaccurate or subject to variations and may significantly affect PNC's reported results and financial position for the period or in future periods. Changes in underlying factors, assumptions, or estimates in any of these areas could have a material impact on PNC's future financial condition and results of operations.

ALLOWANCE FOR CREDIT LOSSES

The allowance for credit losses is calculated with the objective of maintaining a reserve level believed by management to be sufficient to absorb estimated probable credit losses. Management's determination of the adequacy of the allowance is based on periodic evaluations of the credit portfolio and other relevant factors. However, this evaluation is inherently subjective as it requires material estimates, including, among others, expected default probabilities, loss given default, expected commitment usage, the amounts and timing of expected future cash flows on impaired loans, value of collateral, estimated losses on consumer loans and residential mortgages, and general amounts for historical loss experience. The process also considers economic conditions, uncertainties in estimating losses and inherent risks in the various credit portfolios. All of these factors may be susceptible to significant change. Also, the allocation of the allowance to specific loan pools is based on historical loss trends and management's judgment concerning those trends. Commercial loans are the largest category of credits and are the most sensitive to changes in assumptions and judgments underlying the determination of the allowance. As such, approximately \$467 million or 74% of the total allowance at December 31, 2001 has been allocated to the commercial loan category. This

allocation also considers other relevant factors such as actual versus estimated losses, regional and national economic conditions, business segment and portfolio concentrations, industry competition and consolidation, the impact of government regulations, and risk of potential estimation or judgmental errors. To the extent actual outcomes differ from management estimates, additional provision for credit losses may be required that would adversely impact earnings in future periods.

LOANS HELD FOR SALE

Loans are classified as held for sale based on management's intent to sell them. At the initial transfer date of a loan from portfolio to held for sale, any lower of cost or market ("LOCOM") adjustment is recorded as a charge-off. This results in a new cost basis. Any subsequent adjustment as a result of the LOCOM analysis is recognized as a valuation adjustment with changes included in noninterest income. Although the market value for certain held for sale assets may be readily obtainable, other assets require significant judgments by management as to the value that could be realized at the balance sheet date. These assumptions include but are not limited to the cash flows generated from the asset, the timing of a sale, the value of any collateral, the market conditions for the particular credit, overall investor demand for these assets and the determination of a proper discount rate. Changes in market conditions and actual liquidation experience may result in additional valuation adjustments that could adversely impact earnings in future periods.

EQUITY MANAGEMENT ASSET VALUATION

Equity management assets are valued at each balance sheet date based primarily on either, in the case of limited partnership investments, the financial statements received from the limited partnership or, with respect to direct investments, the estimated fair value. Changes in the market value of these investments are reflected in the Corporation's results of operations as equity management income. The value of limited partnership investments is based on the financial statements received from the general partners. Due to the nature of the direct investments, management must make assumptions as to future performance, financial condition, liquidity, availability of capital, and market conditions, among others, to determine the estimated fair value of the investments. Market conditions and actual performance of the companies invested in could differ from these assumptions resulting in lower valuations that could adversely impact earnings in future periods.

LEASE RESIDUALS

Leases are carried at the aggregate of lease payments and the estimated residual value of the leased property, less unearned income. The Corporation provides financing for various types of equipment, aircraft, energy and power systems and rolling stock through a variety of lease arrangements. A significant portion of the residual value is guaranteed by governmental entities or covered by residual value insurance. Residual values are subject to judgments as to the value of the underlying equipment that can be affected by changes in economic and market conditions and the financial viability of the residual guarantors and insurers. To the extent not guaranteed or assumed by a third party, or otherwise insured against, the Corporation bears the risk of ownership of the leased assets including the risk that the actual value of the leased assets at the end of the lease term will be less than the residual value which could result in a charge and adversely impact earnings in future periods.

GOODWILL AND OTHER AMORTIZABLE ASSETS

Goodwill arising from business acquisitions represents the value attributable to unidentifiable intangible elements in the business acquired. The majority of the Corporation's goodwill relates to value inherent in fund servicing and banking businesses. The value of this goodwill is dependent upon the Corporation's ability to provide quality, cost effective services in the face of competition from other market leaders on a national and global basis. This ability in turn relies upon continuing investments in processing systems, the development of value-added service features, and the ease of use of the Corporation's services.

As such, goodwill value is supported ultimately by revenue which is driven by the volume of business transacted and the market value of the assets under administration. A decline in earnings as a result of a lack of growth or the Corporation's inability to deliver cost effective services over sustained periods can lead to impairment of goodwill which could result in a charge and adversely impact earnings in future periods.

Total goodwill and other amortizable assets were \$2.4 billion at December 31, 2001.

SUPERVISION AND REGULATION

The Corporation operates in highly regulated industries. Applicable laws and regulations, among other things, restrict permissible activities and investments and require compliance with consumer-related protections for loan, deposit, fiduciary, mutual fund and other customers. The consequences of noncompliance

can include substantial monetary and nonmonetary sanctions. In addition, the Corporation is subject to comprehensive examination and supervision by, among other regulatory bodies, the Federal Reserve Board and the Office of the Comptroller of the Currency. These regulatory agencies generally have broad discretion to impose restrictions and limitations on the operations of a regulated entity where the agencies determine, among other things, that such operations are unsafe or unsound, fail to comply with applicable law or are otherwise inconsistent with laws and regulations or with the supervisory policies of these agencies. The examination process and the regulators' associated supervisory tools could materially impact the conduct, growth and profitability of the

Corporation's operations. Additional information is included in Note 19 Regulatory Matters and Item 1 of the Corporation's Annual Report on Form 10-K.

RESTATEMENTS

Early in 2002, the Corporation announced two restatements affecting previously reported financial results. See Note 3 Restatements. The Corporation is a defendant in several lawsuits filed after announcement of the restatement related to consolidation of subsidiaries of a third party financial institution. The staffs of the Securities and Exchange Commission and the Federal Reserve Board have informed the Corporation that they are conducting inquiries into the transactions that are the subject of such restatement. In addition, the reputational risk created by the restatements may have consequences to the Corporation in such areas as business generation and retention, funding and liquidity that cannot be predicted at this time.

MONETARY AND OTHER POLICIES

The financial services industry is subject to various monetary and other policies and regulations of the United States government and its agencies, which include the Federal Reserve Board, the Office of the Comptroller of Currency and the Federal Deposit Insurance Corporation as well as state regulators. The Corporation is particularly affected by the policies of the Federal Reserve Board, which regulates the supply of money and credit in the United States. The Federal Reserve Board's policies influence the rates of interest that PNC charges on loans and pays on interest-bearing deposits and can also affect the value of on-balance-sheet and off-balance-sheet financial instruments. Those policies also influence, to a significant extent, the cost of funding for the Corporation.

COMPETITION

PNC operates in a highly competitive environment, both in terms of the products and services offered and the geographic markets in which PNC conducts business. This environment could become even more competitive in the future. The Corporation competes with local, regional and national banks, thrifts, credit unions and non-bank financial institutions, such as investment banking firms, investment advisory firms, brokerage firms, investment companies, venture capital firms, mutual fund complexes and insurance companies, as well as other entities that offer financial and processing services, and through alternative delivery channels such as the World Wide Web. Technological advances and legislation, among other changes, have lowered barriers to entry, have made it possible for non-bank institutions to offer products and services that traditionally have been provided by banks, and have increased the level of competition faced by the Corporation. Many of the Corporation's competitors benefit from fewer regulatory constraints and lower cost structures, allowing for more competitive pricing of products and services.

DISINTERMEDIATION

Disintermediation is the process of eliminating the role of the intermediary in completing a transaction. For the financial services industry, this means eliminating or significantly reducing the role of banks and other depository institutions in completing transactions that have traditionally involved banks. Disintermediation could result in, among other things, the loss of customer deposits and decreases in transactions that generate fee income.

ASSET MANAGEMENT PERFORMANCE

Asset management revenue is primarily based on a percentage of the value of assets under management and performance fees expressed as a percentage of the returns realized on assets under management. A decline in the value of debt and equity instruments, among other things, could cause asset management revenue to decline.

Investment performance is an important factor for the level of assets under management. Poor investment performance could impair revenue and growth as existing clients might withdraw funds in favor of better performing products. Also, performance fees could be lower or nonexistent. Additionally, the ability to attract funds from existing and new clients might diminish.

FUND SERVICING

Fund servicing fees are primarily based on the market value of the assets and the number of shareholder accounts administered by the Corporation for its

clients. A rise in interest rates or a sustained weakness or further weakening or volatility in the debt and equity markets could influence an investor's decision to invest or maintain an investment in a mutual fund. As a result, fluctuations may occur in the level or value of assets that the Corporation has under administration. A significant investor migration from mutual fund investments could have a negative impact on the Corporation's revenues by reducing the assets and the number of shareholder accounts it administers. There has been and continues to be merger, acquisition and consolidation activity in the financial services industry. Mergers or consolidations of financial institutions in the future could reduce the number of existing or potential fund servicing clients.

ACQUISITIONS

The Corporation expands its business from time to time by acquiring other financial services companies. Factors pertaining to acquisitions that could adversely affect the Corporation's business and earnings include, among others: anticipated cost savings or potential revenue enhancements that may not be fully realized or realized within the expected time frame; key employee, customer or revenue loss following an acquisition that may be greater than expected; and costs or difficulties related to the integration of businesses that may be greater than expected.

TERRORIST ACTIVITIES

The impact of the September 11th terrorist attacks or any future terrorist activities and responses to such activities cannot be predicted at this time with respect to severity or duration. The impact could adversely affect the Corporation in a number of ways including, among others, an increase in delinquencies, bankruptcies or defaults that could result in a higher level of nonperforming assets, net charge-offs and provision for credit losses.

RISK MANAGEMENT

In the normal course of business, the Corporation assumes various types of risk, which include, among other things, credit risk, interest rate risk, liquidity risk, and risk associated with trading activities, financial derivatives and "off-balance sheet" activities. PNC has risk management processes designed to provide for risk identification, measurement and monitoring.

CREDIT RISK

Credit risk represents the possibility that a borrower, counterparty or insurer may not perform in accordance with contractual terms. Credit risk is inherent in the financial services business and results from extending credit to customers, purchasing securities and entering into financial derivative transactions. The Corporation seeks to manage credit risk through, among other things, diversification, limiting credit exposure to any single industry or customer, requiring collateral, selling participations to third parties, and purchasing credit-related derivatives.

ALLOWANCE FOR CREDIT LOSSES

The Corporation maintains an allowance for credit losses to absorb losses inherent in the loan portfolio. The allowance is determined based on regular quarterly assessments of the probable estimated losses inherent in the loan portfolio and is in compliance with applicable regulatory standards and generally accepted accounting principles. The methodology for measuring the appropriate level of the allowance consists of several elements, including specific allocations to impaired loans, allocations to pools of non-impaired loans and unallocated reserves. While allocations are made to specific loans and pools of loans, the total reserve is available for all credit losses.

Specific allowances are established for all loans considered impaired by a method prescribed by Statement of Financial Accounting Standards ("SFAS") No. 114, "Accounting by Creditors for Impairment of a Loan." Specific allowances are determined by PNC's Special Asset Committee based on an analysis of the present value of the loan's expected future cash flows, the loan's observable market price or the fair value of the loan's collateral.

Allocations to non-impaired commercial loans (pool reserve allocations) are assigned to pools of loans as defined by PNC's internal risk rating categories. The pool reserve methodology's key elements include expected default probabilities (EDP), loss given default (LGD) and expected commitment usage. EDPs are derived from historical default analyses and are a function of the borrower's risk rating grade and loan tenor. LGDs are derived from historical loss data and are a function of the loan's collateral value and other structural factors that may affect the ultimate ability to collect the loan. The final non-impaired loan reserve allocations are based on this methodology and management's judgment of other relevant factors which may include, among others, regional and national economic conditions, business segment and portfolio concentrations, historical actual versus estimated losses and the volatility of PNC's historic loss trends.

This methodology is sensitive to changes in key risk parameters such as EDPs and LGDs. In general, a given change in any of the major risk parameters will have a commensurate change in the pool reserve allocations to non-impaired commercial loans. Additionally, other factors such as the rate of migration in the severity of problem loans or changes in the distribution of loan tenor will contribute to the final pool reserve allocations.

Consumer and residential mortgage loan allocations are made at a total portfolio level by consumer product line based on actual historical loss experience adjusted for volatility, current economic conditions and other relevant factors.

While PNC's specific and pool reserve methodologies strive to reflect all risk factors, there continues to be certain elements of risk associated with, but not limited to, potential

estimation and judgmental errors. Furthermore, events may have occurred as of the reserve evaluation date that are not yet reflected in the risk measures or characteristics of the portfolio due to inherent lags in information. Unallocated reserves are established to provide coverage for such risks.

Senior management's Reserve Adequacy Committee provides oversight for the allowance evaluation process, including quarterly evaluations and methodology and estimation changes. The results of the evaluations are reported to the Credit Committee of the Board of Directors.

ALLOCATION OF ALLOWANCE FOR CREDIT LOSSES

December 31 Dollars in millions	2001		2000	
	Allowance	Loans to Total Loans	Allowance	Loans to Total Loans
Commercial	\$467	40.0%	\$536	41.9%
Commercial real estate	67	6.3	53	5.1
Consumer	49	24.1	51	18.0
Residential mortgage	8	16.8	10	26.2
Other	39	12.8	25	8.8
Total	\$630	100.0%	\$675	100.0%

For purposes of this presentation, the unallocated portion of the allowance for credit losses of \$143 million has been assigned to loan categories based on the relative specific and pool allocation amounts.

The provision for credit losses for 2001 and the evaluation of the allowance for credit losses as of December 31, 2001 reflected changes in loan portfolio composition, the net impact of downsizing credit exposure and changes in asset quality. The unallocated portion of the allowance for credit losses represents 23% of the total allowance and .38% of total loans at December 31, 2001, compared with 20% and .26%, respectively, at December 31, 2000.

ROLLFORWARD OF ALLOWANCE FOR CREDIT LOSSES

In millions	2001	2000
January 1	\$675	\$674
Charge-offs	(985)	(186)
Recoveries	37	51
Net charge-offs	(948)	(135)
Provision for credit losses	903	136
December 31	\$630	\$675

The allowance as a percent of nonaccrual loans and total loans was 299% and 1.66%, respectively, at December 31, 2001. The comparable year end 2000 percentages were 209% and 1.33%, respectively. During 2001, the Corporation took several actions to accelerate the strategic repositioning of the institutional lending business. These repositioning initiatives resulted in a decrease in commercial loan portfolio credit exposure and a decrease in both specific and pooled allowances at December 31, 2001.

CHARGE-OFFS AND RECOVERIES

Year ended December 31			Net	Percent of
Dollars in millions	Charge-offs	Recoveries	Charge-offs	Average
=====				
2001				
Commercial	\$876	\$17	\$859	4.37%
Commercial real estate	37	1	36	1.40
Consumer	42	16	26	.29
Residential mortgage	2	1	1	.01
Lease financing	28	2	26	.62

Total	\$985	\$37	\$948	2.12
=====				
2000				
Commercial	\$121	\$21	\$100	.46%
Commercial real estate	3	4	(1)	(.04)
Consumer	46	22	24	.26
Residential mortgage	8	2	6	.05
Lease financing	8	2	6	.19

Total	\$186	\$51	\$135	.27
=====				

Net charge-offs were \$948 million for 2001 compared with \$135 million for the same period in 2000 and included \$804 million of net charge-offs in 2001 related to institutional lending repositioning initiatives, of which \$673 million related to charges on loans transferred to held for sale.

NONPERFORMING, PAST DUE AND POTENTIAL PROBLEM ASSETS

Nonperforming assets include nonaccrual loans, troubled debt restructurings, nonaccrual loans held for sale and foreclosed assets. In addition, certain performing assets have interest payments that are past due or have the potential for future repayment problems.

48

NONPERFORMING ASSETS BY TYPE

December 31 - dollars in millions	2001	2000
=====		
Nonaccrual loans		
Commercial	\$188	\$312
Commercial real estate	4	3
Consumer	3	2
Residential mortgage	5	4
Lease financing	11	2

Total nonaccrual loans	211	323
Nonperforming loans held for sale (a)	169	33
Foreclosed assets		
Commercial real estate	1	3
Residential mortgage	3	8
Other	7	5

Total foreclosed assets	11	16

Total nonperforming assets	\$391	\$372
=====		
Nonaccrual loans to total loans	.56%	.64%
Nonperforming assets to total loans, loans held for sale and foreclosed assets	.93	.71
Nonperforming assets to total assets	.56	.53
=====		

(a) Includes \$6 million of a troubled debt restructured loan held for sale in 2001.

Of the total nonaccrual loans at December 31, 2001, approximately 47% are related to PNC Business Credit. These loans are to borrowers many of which have weaker credit risk ratings. As a result, a greater proportion of such loans may be classified as nonperforming. Such loans are secured by accounts receivable, inventory, machinery and equipment, and other collateral. This secured position helps to mitigate risk of loss on these loans by reducing the reliance on cash flows for repayment. The above table excludes \$18 million of equity management assets carried at estimated fair value at December 31, 2001 and 2000. The amount of nonaccrual loans that were current as to principal and interest was \$93 million at December 31, 2001 and \$67 million at December 31, 2000. The amount of nonperforming loans held for sale that were current as to principal and interest was \$8 million at December 31, 2001. There were no nonperforming loans held for

sale that were current as to principal and interest at December 31, 2000.

NONPERFORMING ASSETS BY BUSINESS

December 31 - in millions	2001	2000
Regional Community Banking	\$52	\$47
Corporate Banking	220	252
PNC Real Estate Finance	6	35
PNC Business Credit	109	36
PNC Advisors	4	2
Total nonperforming assets	\$391	\$372

At December 31, 2001, Corporate Banking, PNC Business Credit and PNC Real Estate Finance had nonperforming loans held for sale of \$161 million, \$7 million and \$1 million, respectively.

Credit quality was adversely impacted in 2001 and a sustained weakness or further weakening of the economy, or other factors that affect asset quality, could result in an increase in the number of delinquencies, bankruptcies or defaults, and a higher level of nonperforming assets, net charge-offs and provision for credit losses in future periods. With the current weak economy and growth in PNC Business Credit, nonperforming assets will likely increase from year end amounts. See the Forward-Looking Statements section of this Financial Review for additional factors that could cause actual results to differ materially from forward-looking statements or historical performance.

CHANGE IN NONPERFORMING ASSETS

In millions	2001	2000
January 1	\$372	\$325
Transferred from accrual	852	471
Returned to performing	(28)	(13)
Principal reductions	(278)	(184)
Asset sales	(27)	(79)
Charge-offs and other	(500)	(148)
December 31	\$391	\$372

ACCRUING LOANS AND LOANS HELD FOR SALE PAST DUE 90 DAYS OR MORE

December 31	Amount		Percent of Total Outstandings	
	2001	2000	2001	2000
Dollars in millions				
Commercial	\$54	\$46	.36%	.22%
Commercial real estate	11	6	.46	.23
Consumer	36	24	.39	.26
Residential mortgage	56	36	.88	.27
Lease financing	2	1	.05	.03
Total loans	159	113	.42	.22
Loans held for sale	33	16	.79	.97
Total loans and loans held for sale	\$192	\$129	.46	.25

Loans and loans held for sale not included in nonperforming or past due categories, but where information about possible credit problems causes management to be uncertain about the borrower's ability to comply with existing repayment terms over the next six months, totaled \$87 million and \$213 million, respectively, at December 31, 2001, compared with \$182 million and \$11 million, respectively, at December 31, 2000.

CREDIT-RELATED INSTRUMENTS

Credit default swaps provide, for a fee, an assumption of a portion of the credit risk associated with the underlying financial instruments. The Corporation primarily uses such contracts to mitigate credit risk associated

with commercial lending activities. At December 31, 2001, credit default swaps of \$198 million in notional value were used by the Corporation to hedge credit risk associated with commercial lending activities.

INTEREST RATE RISK

Interest rate risk arises primarily through the Corporation's traditional business activities of extending loans and accepting deposits. Many factors, including economic and financial conditions, movements in interest rates and consumer preferences affect the spread between interest earned on assets and interest paid on liabilities. In managing interest rate risk, the Corporation seeks to minimize its reliance on a particular interest rate scenario as a source of earnings while maximizing net interest income and net interest margin. To further these objectives, the Corporation uses securities purchases and sales, short-term and long-term funding, financial derivatives and other capital markets instruments.

Interest rate risk is centrally managed by Asset and Liability Management. The Corporation actively measures and monitors components of interest rate risk including term structure or repricing risk, yield curve or nonparallel rate shift risk, basis risk and options risk. The Corporation measures and manages both the short-term and long-term effects of changing interest rates. An income simulation model is designed to measure the sensitivity of net interest income to changing interest rates over the next twenty-four month period. An economic value of equity model is designed to measure the sensitivity of the value of existing on-balance-sheet and off-balance-sheet positions to changing interest rates.

The income simulation model is the primary tool used to measure the direction and magnitude of changes in net interest income resulting from changes in interest rates. Forecasting net interest income and its sensitivity to changes in interest rates requires that the Corporation make assumptions about the volume and characteristics of new business and the behavior of existing positions. These business assumptions are based on the Corporation's experience, business plans and published industry experience. Key assumptions employed in the model include prepayment speeds on mortgage-related assets and consumer loans, loan volumes and pricing, deposit volumes and pricing, the expected life and repricing characteristics of nonmaturity loans and deposits, and management's financial and capital plans.

Because these assumptions are inherently uncertain, the model cannot precisely estimate net interest income or precisely predict the effect of higher or lower interest rates on net interest income. Actual results will differ from simulated results due to the timing, magnitude and frequency of interest rate changes, the difference between actual experience and the assumed volume and characteristics of new business and behavior of existing positions, and changes in market conditions and management strategies, among other factors.

The Corporation models additional interest rate scenarios covering a wider range of rate movements to identify yield curve, term structure and basis risk exposures. These scenarios are developed based on historical rate relationships or management's expectations regarding the future direction and level of interest rates. Depending on market conditions and other factors, these scenarios may be modeled more or less frequently. Such analyses are used to identify risk and develop strategies.

An economic value of equity model is used by the Corporation to value all current on-balance-sheet and off-balance-sheet positions under a range of instantaneous interest rate changes. The resulting change in the value of equity is a measure of overall long-term interest rate risk inherent in the Corporation's existing on-balance-sheet and off-balance-sheet positions. The Corporation uses the economic value of equity model to complement the net interest income simulation modeling process.

The Corporation's interest rate risk management policies provide that net interest income should not decrease by more than 3% if interest rates gradually increase or decrease from current rates by 100 basis points over a twelve-month period and that the economic value of equity should not decline by more than 1.5% of the book value of assets for a 200 basis point instantaneous increase or decrease in interest rates. Policy exceptions, if any, are reported to the Finance Committee of the Board of Directors.

The following table sets forth the sensitivity results for the last two years.

INTEREST SENSITIVITY ANALYSIS

December 31	2001	2000
=====		
NET INTEREST INCOME SENSITIVITY SIMULATION		
Effect on net interest income from		

gradual interest rate change over following 12 months of:		
100 basis point increase	(.3)%	(.3)%
100 basis point decrease	(2.8)%	.4%

ECONOMIC VALUE OF EQUITY SENSITIVITY MODEL

Effect on value of on- and off-balance-sheet positions as a percentage of assets from instantaneous change in interest rates of:		
200 basis point increase	(1.4)%	(.8)%
200 basis point decrease	.5%	(.1)%

KEY PERIOD-END INTEREST RATES

One month LIBOR	1.87%	6.56%
Three-year swap	4.33%	5.89%

Current market interest rates, which are used as base rates in the Corporation's net interest income simulation and economic value of equity models, have declined significantly from year-end 2000 to year-end 2001.

The major sources of the change in net interest income sensitivities from 2000 to 2001 are the effects of this decline in rates on two of the key drivers of the simulation results. First, the decline in market rates and the lowering of the rates paid by PNC on transaction deposits have reduced the expected impact that further rate declines could have on the rate paid on transaction deposits. Second, the lower rate environment has increased the effect that a further rate decline could have on the anticipated prepayment rates of mortgage-related assets.

Over the course of 2001, management has taken actions to mitigate the adverse effects of significantly declining interest rates on the Corporation's net interest income. Without these actions, the Corporation's reported sensitivity to a 100 basis point decline in interest rates at year end 2001 would have been significantly higher. These actions included purchasing fixed-rate securities and financial derivatives. The effects of these actions have contributed to the year-over-year change in the Corporation's economic value of equity sensitivities. Thus far in 2002, management's actions have focused on reducing the effects of significantly higher interest rates on the Corporation's net interest income and economic value of equity.

LIQUIDITY RISK

Liquidity represents the Corporation's ability to obtain cost-effective funding to meet the needs of customers as well as the Corporation's financial obligations. Liquidity is centrally managed by Asset and Liability Management, with oversight provided by the Corporate Asset and Liability Committee and the Finance Committee of the Board of Directors.

The Corporation's main sources of funds to meet its liquidity requirements are access to the capital markets, sale of liquid assets, secured advances from the Federal Home Loan Bank, its core deposit base and the capability to securitize assets for sale.

Access to capital markets is a key factor affecting liquidity management. Access to such markets is in part based on the Corporation's credit ratings, which are influenced by a number of factors including capital ratios, asset quality and earnings. Additional factors that impact liquidity include the maturity structure of existing assets, liabilities, and off-balance-sheet positions, the level of liquid securities and loans available for sale, regulatory capital classification, and the Corporation's ability to securitize and sell various types of loans.

Liquid assets consist of short-term investments and securities available for sale. At December 31, 2001, such assets totaled \$14.9 billion, with \$6.2 billion pledged as collateral for borrowings, trust and other commitments. Secured advances from the Federal Home Loan Bank, of which PNC Bank, N.A. ("PNC Bank"), PNC's principal bank subsidiary, is a member, are generally secured by residential mortgages, other real-estate related loans and mortgage-backed securities. At December 31, 2001, approximately \$10.6 billion of residential mortgages and other real-estate related loans were available as collateral for borrowings from the Federal Home Loan Bank. Funding can also be obtained through alternative forms of borrowing, including federal funds purchased, repurchase agreements and short-term and long-term debt issuances.

Liquidity for the parent company and subsidiaries is also generated through the issuance of securities in public or private markets and lines of credit. At December 31, 2001, the Corporation had unused capacity under effective shelf registration statements of approximately \$3.3 billion of debt or equity securities and \$400 million of trust preferred capital securities. The Corporation had an unused line of credit of \$500 million at December 31, 2001.

The principal source of parent company revenue and cash flow is the dividends it receives from PNC Bank. The bank's dividend level may be impacted by its capital needs, supervisory policies, corporate policies, contractual restrictions and other factors. Also, there are legal limitations on the ability of national banks to pay dividends or make other capital distributions. PNC Bank was not permitted to pay dividends to the parent company as of December 31, 2001 without prior approval from banking regulators as a result of the repositioning charges taken in 2001 and prior dividends. Under these limitations, PNC Bank's capacity to pay dividends without prior regulatory approval can be restored through retention of earnings. Management expects PNC Bank's dividend capacity relative to such legal limitations to be restored during 2002 from retained earnings.

In addition to dividends from PNC Bank, other sources of parent company liquidity include cash and short-term investments, as well as dividends and loan repayments from other subsidiaries. As of December 31, 2001, the parent company had approximately \$800 million in funds available from its cash and short-term investments or other funds available from unrestricted subsidiaries. Management believes the parent company has sufficient liquidity available from sources other than dividends from PNC Bank to meet current obligations to its debt holders, vendors, and others and to pay dividends at current rates through 2002.

The following tables set forth contractual obligations and various commitments representing required and potential cash outflows as of December 31, 2001.

<TABLE>
<CAPTION>

CONTRACTUAL OBLIGATIONS	Payment Due By Period				
	Total	Less than one year	One to three years	Four to five years	After five years
December 31, 2001 - in millions					
five					
years					
<S>	<C>	<C>	<C>	<C>	<C>
<C>					
Minimum annual rentals on noncancellable leases \$382	\$908	\$125	\$220	\$181	
Remaining contractual maturities of time deposits 489	12,773	8,718	2,456	1,110	
Borrowed funds 1,484	12,090	3,382	4,482	2,742	
Capital securities of subsidiary trusts (a) 848	848				
Total contractual cash obligations \$3,203	\$26,619	\$12,225	\$7,158	\$4,033	

(a) Reflects the maturity of junior subordinated debentures held by subsidiary trusts.

<TABLE>
<CAPTION>

OTHER COMMITMENTS (a)	Total Amounts Committed	Amount Of Commitment Expiration By Period			
		Less than one year	One to three years	Four to five years	After five years
December 31, 2001 - in millions					
five					
years					
<S>	<C>	<C>	<C>	<C>	<C>
<C>					
Standby letters of credit \$13	\$3,998	\$2,102	\$1,727	\$156	
Loan commitments 332	25,279	15,507	6,632	2,808	

Asset-backed commercial paper conduit	5,764	5,713	51	
Other commitments (b)	247	9	211	27

Total commitments	\$35,288	\$23,331	\$8,621	\$2,991
\$345				
=====				
</TABLE>				

- (a) Commitments are funding commitments that could potentially require performance in the event of demands by third parties or contingent events. Loan commitments are reported net of participations, assignments and syndications.
- (b) Equity Management funding commitments.

TRADING ACTIVITIES

Most of PNC's trading activities are designed to provide capital markets services to customers and not to position the Corporation's portfolio for gains from market movements. Trading activities are confined to financial instruments and financial derivatives. PNC participates in derivatives and foreign exchange trading as well as underwriting and "market making" in equity securities as an accommodation to customers. PNC also engages in trading activities as part of risk management strategies. Net trading income was \$147 million in 2001 compared with \$91 million in 2000. See Note 7 Trading Activities for additional information.

Risk associated with trading, capital markets and foreign exchange activities is managed using a value-at-risk approach that combines interest rate risk, foreign exchange rate risk, spread risk and volatility risk. Using this approach, exposure is measured as the potential loss due to a two standard deviation, one-day move in interest rates. The estimated average combined value-at-risk of all trading operations using this measurement was \$.7 million for both 2001 and 2000. The estimated combined period-end value-at-risk was \$.9 million at December 31, 2001 and \$.5 million at December 31, 2000.

FINANCIAL DERIVATIVES

As required, effective January 1, 2001, the Corporation implemented SFAS No. 133, "Accounting for Derivative Instruments and Hedging Activities," as amended by SFAS No. 137 and No. 138. The statement requires the Corporation to recognize all derivative instruments at fair value as either assets or liabilities. Financial derivatives are reported at fair value in other assets or other liabilities. The cumulative effect of the change in accounting principle resulting from the adoption of SFAS No. 133 was an after-tax charge of \$5 million reported in the consolidated income statement and an after-tax accumulated other comprehensive loss of \$4 million in the consolidated balance sheet. See Note 20 Financial Derivatives for additional information.

The Corporation uses a variety of financial derivatives as part of the overall asset and liability risk management process to manage interest rate, market and credit risk inherent in the Corporation's business activities. Substantially all such instruments are used to manage risk related to changes in interest rates. Interest rate and total rate of return swaps, purchased interest rate caps and floors and futures contracts are the primary instruments used by the Corporation for interest rate risk management.

Interest rate swaps are agreements with a counterparty to exchange periodic fixed and floating interest payments calculated on a notional amount. The floating rate is based on a money market index, primarily short-term LIBOR. Total rate of return swaps are agreements with a counterparty to exchange an interest rate payment for the total rate of return on a specified reference index calculated on a notional amount. Purchased interest rate caps and floors are agreements where, for a fee, the counterparty agrees to pay the Corporation the amount, if any, by which a specified market interest rate exceeds or is less than a defined rate applied to a notional amount, respectively. Interest rate futures contracts are exchange-traded agreements to make or take delivery of a financial instrument at an agreed upon price and are settled in cash daily.

Financial derivatives involve, to varying degrees, interest rate, market and credit risk. For interest rate and total rate of return swaps, caps and floors and futures contracts, only periodic cash payments and, with respect to caps and floors, premiums, are exchanged. Therefore, cash requirements and exposure to credit risk are significantly less than the notional value.

Not all elements of interest rate, market and credit risk are addressed through the use of financial or other derivatives, and such instruments may be ineffective for their intended purposes due to unanticipated market characteristics among other reasons.

The following table sets forth changes, during 2001, in the notional value of financial derivatives used for risk management and designated as accounting hedges under SFAS No. 133.

FINANCIAL DERIVATIVES ACTIVITY

<TABLE>
<CAPTION>

Weighted-Average Maturity	December 21 2000	Adjustments (a)	January 1 2001	Additions	Maturities	Terminations	December 31 2001	
Interest rate risk management								
Interest rate swaps								
Receive fixed	\$4,756	\$180	\$4,936	\$6,300	\$(2,118)	\$(2,370)	\$6,748	3
YRS. 2 MOS.								
Pay fixed	1	248	249	248		(390)	107	4
YRS. 1 MO.								
Basis swaps	2,230	(1,773)	457	235	(5)	(600)	87	6
YRS. 10 MOS.								
Interest rate caps	308	(243)	65	44		(84)	25	4
YRS. 4 MOS.								
Interest rate floors	3,238	(238)	3,000	60		(3,053)	7	3
YRS. 4 MOS.								
Futures contracts				642		(244)	398	
7 MOS.								
Total interest rate risk management	10,533	(1,826)	8,707	7,529	(2,123)	(6,741)	7,372	
Commercial mortgage banking risk management								
Interest rate swaps	311		311	965		(1,171)	105	9
YRS. 9 MOS.								
Total rate of return swaps	75		75	250	(175)		150	
2 MOS.								
Total commercial mortgage banking risk management	386		386	1,215	(175)	(1,171)	255	
Student lending activities								
Forward contracts	347	(347)						
Credit-related activities								
Credit default swaps	4,391	(4,391)						
Total	\$15,657	\$(6,564)	\$9,093	\$8,744	\$(2,298)	\$(7,912)	\$7,627	

</TABLE>

(a) Primarily consists of derivatives that are not designated as accounting hedges under SFAS No. 133 and instruments no longer considered financial derivatives under SFAS No. 133.

The following table sets forth the notional value and the fair value of financial derivatives used for risk management and designated as accounting hedges under SFAS No. 133 at December 31, 2001. Weighted-average interest rates presented are based on the implied forward yield curve at December 31, 2001.

FINANCIAL DERIVATIVES - 2001

<TABLE>
<CAPTION>

Interest	Notional Value	Fair Value	Weighted-Average Rates Paid
December 31, 2001 - dollars in millions			
Received			

	<C>	<C>	<C>
Interest rate risk management			
Asset rate conversion			
Interest rate swaps (a)			
Receive fixed designated to loans	\$4,335	\$132	3.35%
5.23%			
Pay fixed designated to loans	107	(5)	5.88
4.66			
Basis swaps designated to loans	87		5.49
5.42			
Interest rate caps designated to loans (b)	25		NM
NM			
Interest rate floors designated to loans (c)	7		NM
NM			
Future contracts designated to loans	398		NM
NM			

Total asset rate conversion	4,959	127	

Liability rate conversion			
Interest rate swaps (a)			
Receive fixed designated to borrowed funds	2,413	135	5.20
5.94			

Total liability rate conversion	2,413	135	

Total interest rate risk management	7,372	262	

Commercial mortgage banking risk management			
Pay fixed interest rate swaps designated to loans held for sale (a)			
5.82	105	1	5.52
Pay total rate of return swaps designated to loans held for sale (a)	150		5.89
1.39			

Total commercial mortgage banking risk management	255	1	

Total financial derivatives designated for risk management	\$7,627	\$263	
=====			

</TABLE>

- (a) The floating rate portion of interest rate contracts is based on money-market indices. As a percent of notional value, 65% were based on 1-month LIBOR, 34% on 3-month LIBOR and the remainder on other short-term indices.
- (b) Interest rate caps with notional values of \$15 million require the counterparty to pay the Corporation the excess, if any, of 3-month LIBOR over a weighted-average strike of 6.40%. In addition, interest rate caps with notional values of \$6 million require the counterparty to pay the excess, if any, of 1-month LIBOR over a weighted-average strike of 6.00%. The remainder is based on other short-term indices. At December 31, 2001, 3-month LIBOR was 1.88% and 1-month LIBOR was 1.87%.
- (c) Interest rate floors with notional values of \$5 million require the counterparty to pay the excess, if any, of the weighted-average strike of 4.50% over 3-month LIBOR. The remainder is based on other short-term indices. At December 31, 2001, 3-month LIBOR was 1.88%.

NM-Not meaningful

The following table sets forth the notional value and the estimated fair value of financial derivatives used for risk management at December 31, 2000. Weighted-average interest rates presented are based on the implied forward yield curve at December 31, 2000.

FINANCIAL DERIVATIVES - 2000

<TABLE>
<CAPTION>

Interest	Notional	Estimated	Weighted-Average
			Rates

December 31, 2000 - dollars in millions	Value	Fair Value	Paid
Received			

<S>	<C>	<C>	<C>
Interest rate risk management			
Asset rate conversion			
Interest rate swaps (a)			
5.56%	Receive fixed designated to loans	\$3,250	\$27 5.96%
5.85	Basis swaps designated to other earning assets	226	3 5.63
NM	Interest rate caps designated to loans (b)	308	4 NM
NM	Interest rate floors designated to loans (c)	3,238	(1) NM
Total asset rate conversion		7,022	33
Liability rate conversion			
Interest rate swaps (a)			
Receive fixed designated to:			
6.73	Interest-bearing deposits	125	4 5.85
6.60	Borrowed funds	1,381	57 5.96
5.78	Pay fixed designated to borrowed funds	1	5.88
5.79	Basis swaps designated to borrowed funds	2,004	10 5.76
Total liability rate conversion		3,511	71
Total interest rate risk management		10,533	104
Commercial mortgage banking risk management			
Pay fixed interest rate swaps designated to securities held for sale (a)			
6.04		135	(8) 6.94
5.99	Pay fixed interest rate swaps designated to loans held for sale (a)	176	3 5.76
6.15	Pay total rate of return swaps designated to loans held for sale (a)	75	(5) 5.76
Total commercial mortgage banking risk management		386	(10)
NM	Student lending activities - Forward contracts (d)	347	NM
NM	Credit-related activities - Credit default swaps (d)	4,391	(2) NM
Total financial derivatives designated for risk management		\$15,657	\$92

</TABLE>

- (a) The floating rate portion of interest rate contracts is based on money-market indices. As a percent of notional value, 62% were based on 1-month LIBOR, 36% on 3-month LIBOR and the remainder on other short-term indices.
- (b) Interest rate caps with notional values of \$61 million, \$95 million and \$150 million require the counterparty to pay the Corporation the excess, if any, of 3-month LIBOR over a weighted-average strike of 6.00%, 1-month LIBOR over a weighted-average strike of 5.68% and Prime over a weighted-average strike of 8.76%, respectively. At December 31, 2000, 3-month LIBOR was 6.40%, 1-month LIBOR was 6.56% and Prime was 9.50%.
- (c) Interest rate floors with notional values of \$3.0 billion require the counterparty to pay the excess, if any, of the weighted-average strike of 4.63% over 3-month LIBOR. At December 31, 2000, 3-month LIBOR was 6.40%.
- (d) Due to the structure of these contracts, they are no longer considered financial derivatives under SFAS No. 133.

NM-Not meaningful

OTHER DERIVATIVES

To accommodate customer needs, PNC enters into customer-related financial derivative transactions primarily consisting of interest rate swaps, caps, floors and foreign exchange contracts. Risk exposure from customer positions is managed through transactions with other dealers.

Additionally, the Corporation enters into other derivative transactions for risk management purposes that are not designated as accounting hedges, primarily consisting of interest rate floors and caps and basis swaps. Other noninterest income for 2001 included \$31 million of net gains related to the derivatives held for risk management purposes not designated as accounting hedges. Prior to 2001, changes in the fair value of these derivatives that were previously accounted for under the accrual method were not reflected in operating results.

OTHER DERIVATIVES

<TABLE>
<CAPTION>

At December 31, 2001				
2001		Positive	Negative	
Average	Notional	Fair	Fair	Net Asset
Fair	Value	Value	Value	(Liability)
In millions				
Value				
=====				
<S>	<C>	<C>	<C>	<C>
<C>				
Customer-related				
Interest rate				
Swaps	\$20,317	\$336	\$(335)	\$1
\$(6)				
Caps/floors				
Sold	3,493		(34)	(34)
(25)				
Purchased	2,791	27		27
21				
Foreign exchange	4,429	43	(39)	4
11				
Other	2,957	65	(55)	10
4				

Total customer-related	33,987	471	(463)	8
5				

Other risk management and proprietary				
Interest rate				
Basis swaps	2,408	8		8
10				
Caps/floors				
Sold	250		(2)	(2)
(1)				
Purchased	4,650	2		2
1				
Other	547	8	(3)	5
7				

Total other risk management and	7,855	18	(5)	13
17				
proprietary				

Total other derivatives	\$41,842	\$489	\$(468)	\$21
\$22				
=====				

</TABLE>

"OFF-BALANCE-SHEET" ACTIVITIES

PNC has reputation, legal, operational and fiduciary risks in virtually every area of its business, many of which are not reflected in assets and liabilities recorded on the balance sheet, and some of which are conducted through limited purpose entities known as "special purpose entities." These activities are part of the banking business and would be found in most larger financial institutions with the size and activities of PNC. Most of these involve financial products distributed to customers, trust and custody services, and processing and funds transfer services, and the amounts involved can be quite large in relation to the Corporation's assets, equity and earnings. The primary accounting for these activities on PNC's records is to reflect the earned income, operating expenses and any receivables or liabilities for transaction settlements. For example: PNC Bank provides credit and liquidity to customers through loan commitments and letters of credit (see the Other Commitments table in the Liquidity Risk section

of Risk Management in this Financial Review); BlackRock provides investment advisory and administration services for others through registered investment companies, separate accounts, and other legal entities - additional information about BlackRock is available in its filings with the SEC and may be obtained electronically at the SEC's home page at www.sec.gov; PFPC processes mutual fund transactions, provides securities lending services and maintains custody of certain fund assets; PNC Advisors provides trust services and holds assets for personal and institutional customers; Hilliard Lyons maintains brokerage assets of customers; and Columbia Housing administers and manages funds that invest in affordable housing projects that generate tax credits to investors; among others. In addition to these activities, PNC has other activities or financial interests that involve credit risk and market risk (including interest rate risk) that are not fully reflected on the balance sheet. The most significant of these activities include the following:

- - PNC sponsors Market Street Funding Corporation ("Market Street"), a multi-seller asset-backed commercial paper conduit -- see discussion that follows

56

and the Other Commitments table under Liquidity Risk in the Risk Management section of this Financial Review.

- - Loan commitments and letters of credit -- see the Other Commitments table under Liquidity Risk and Credit Risk in the Risk Management section of this Financial Review, and Note 9 Loans and Commitments to Extend Credit.
- - Financial derivatives -- see Financial Derivatives in the Risk Management section of this Financial Review and Note 20 Financial Derivatives.
- - Loan securitization and servicing activities - see Securitizations in the Risk Management section of this Financial Review and Note 14 Securitizations. See also the discussion of the National Bank of Canada servicing arrangement in Note 30 Subsequent Events.

Except to the extent inherent in customary activities such as those described above, PNC does not use off-balance-sheet entities to fund its business operations. The Corporation does not capitalize any off-balance-sheet entity with PNC stock and has no commitments to provide financial backing to any such entity by issuing PNC stock.

The accounting for special purpose entities is currently under review by the Financial Accounting Standards Board and the conditions for consolidation or non-consolidation of such entities could change.

See the Risk Factors section in this Financial Review for a discussion of key risks associated with these and other off-balance-sheet activities.

MARKET STREET FUNDING CORPORATION

The most significant portion of commercial loan facilities provided by PNC Bank is to Market Street, an asset-backed commercial paper conduit that is 100% independently owned and managed. PNC Bank provides credit enhancement, liquidity facilities and certain administrative services to Market Street. Market Street had total assets of \$5.2 billion and \$4.0 billion at December 31, 2001 and 2000, respectively. The activities of Market Street are limited to the purchase of undivided interests in pools of receivables from U.S. corporations ("sellers") that desire access to the commercial paper market. Market Street funds the purchases by issuing commercial paper ("CP"). The CP has been rated A1/P1 by Standard & Poor's and Moody's. Credit enhancement provided by PNC is in the form of a revolving credit facility with a five year term expiring December 31, 2004. At December 31, 2001 and 2000, \$166.1 million and \$115.7 million, respectively, was outstanding. Also at December 31, 2001 and 2000, Market Street had liquidity facilities totaling \$5.8 billion and \$4.5 billion, respectively, provided by PNC Bank. The maximum total amount of such facilities and the amount of such total provided by PNC Bank during the years ended December 31, 2001 and 2000, was \$7.0 billion and \$5.8 billion, and \$5.2 billion and \$4.5 billion, respectively. PNC Bank received related loan commitment fees of \$7.8 million and \$6.5 million for the years ended December 31, 2001 and 2000, respectively.

PNC Bank serves as Market Street's program administrator for which it received related fees of \$11.7 million and \$10.7 million for the years ended December 31, 2001 and 2000, respectively.

SECURITIZATIONS

From time to time the Corporation has sold loans in secondary market securitization transactions. The Corporation uses securitizations to manage various balance sheet risks. Also, in such securitization transactions, the Corporation may retain certain interest-only strips and servicing rights that were created in the sale of the loans. The Corporation's liquidity is not dependent on securitizations.

During 2001 and 2000, the Corporation sold loans totaling \$1.5 billion and \$865 million, respectively, in secondary market securitization transactions,

resulting in pre-tax gains of \$13 million in each year.

In addition to these transactions, in March 2001 PNC securitized \$3.8 billion of residential mortgage loans by selling the loans into a trust with PNC retaining 99% or \$3.7 billion of the certificates. PNC also securitized \$175 million of commercial mortgage loans by selling the loans into a trust with PNC retaining 99% or \$173 million of the certificates. In each case, the 1% interest in the trust was purchased by a publicly-traded entity managed by a subsidiary of PNC. A substantial portion of the entity's purchase price was financed by PNC. The reclassification of these loans to securities increased the liquidity of the assets and was consistent with PNC's on-going balance sheet restructuring. At the time of the residential mortgage securitization, gains of \$25.9 million were deferred and are being recognized when principal payments are received or the securities are sold to third parties. At December 31, 2001, these securities had been reduced to \$1.3 billion through sales and principal payments and the remaining deferred gains were \$7.8 million. No gain was recognized at the time of the commercial mortgage loan securitization and none of the securities retained at the time of the securitization remained on the balance sheet at December 31, 2001.

57

2000 VERSUS 1999

CONSOLIDATED INCOME STATEMENT REVIEW

SUMMARY RESULTS

Income from continuing operations for 2000 was \$1.214 billion or \$4.09 per diluted share compared with \$1.202 billion or \$3.94 per diluted share, respectively, for 1999. Return on average common shareholders' equity was 20.52% and return on average assets was 1.76% for 2000 compared with 21.29% and 1.76%, respectively, for 1999.

NET INTEREST INCOME

Taxable-equivalent net interest income of \$2.182 billion for 2000 decreased \$184 million or 8% compared with 1999. The net interest margin of 3.64% for 2000 narrowed 22 basis points from 3.86% in the prior year. These decreases were primarily due to funding costs related to the ISG acquisition, changes in balance sheet composition and a higher interest rate environment in 2000.

PROVISION FOR CREDIT LOSSES

The provision for credit losses was \$136 million for 2000 compared with \$163 million for 1999. Net charge-offs were \$135 million or .27% of average loans for 2000 compared with \$161 million or .31%, respectively, for 1999. The decrease in the provision was primarily due to the sale of the credit card business in the first quarter of 1999, partially offset by higher commercial loan net charge-offs in 2000.

NONINTEREST INCOME

Noninterest income was \$2.891 billion for 2000 and represented 57% of total revenue compared with \$2.450 billion and 51%, respectively, for 1999. The increase was primarily driven by growth in certain fee-based businesses, the benefit of the ISG acquisition and higher equity management income.

Asset management fees of \$809 million for 2000 increased \$128 million or 19% primarily driven by new business. Assets under management were \$253 billion at December 31, 2000, a 19% increase compared with December 31, 1999. Fund servicing fees of \$654 million for 2000 increased \$403 million compared with 1999 primarily due to the ISG acquisition. Excluding ISG, fund servicing fees increased 22% mainly due to existing and new client growth.

Service charges on deposits of \$206 million for 2000 were consistent with the prior year. Brokerage fees of \$249 million for 2000 increased \$30 million or 14% compared with 1999 reflecting expansion of Hilliard Lyons' distribution network. Consumer services revenue of \$209 million for 2000 increased 7% compared with the prior year, excluding credit card fees, primarily due to higher consumer transaction volume.

Corporate services revenue was \$342 million for 2000 compared with \$133 million for 1999. The increase in corporate services revenue was primarily driven by the comparative impact of valuation adjustments in the prior year and higher treasury management and commercial mortgage servicing fees that were partially offset by a lower level of commercial mortgage-backed securitization gains due to the impact of weaker capital market conditions.

Equity management income was \$133 million for 2000 compared to \$100 million in the prior year.

Net securities gains were \$20 million for 2000 compared with \$22 million for 1999. The net securities gains in 1999 included a \$41 million gain from the sale of Concord EFS, Inc. stock that was partially offset by a \$28 million write-down of an equity investment.

Sale of subsidiary stock of \$64 million in 1999 reflected the gain from the

BlackRock initial public offering.

Other noninterest income was \$269 million for 2000 compared with \$555 million for 1999. The decrease resulted primarily from the comparative impact of gains in 1999 from the sale of the credit card business of \$193 million and from the sale of an equity interest in Electronic Payment Services, Inc. of \$97 million.

NONINTEREST EXPENSE

Noninterest expense was \$3.071 billion and the efficiency ratio was 56.85% for 2000 compared with \$2.843 billion and 55.54%, respectively, for 1999. The increases were primarily related to the ISG acquisition. Average full-time equivalent employees totaled approximately 24,100 and 22,700 for 2000 and 1999, respectively. The increase was primarily due to the ISG acquisition, partially offset by the impact of efficiency initiatives in traditional banking businesses and the sale of the credit card business in 1999.

58

CONSOLIDATED BALANCE SHEET REVIEW

LOANS

Loans were \$50.6 billion at December 31, 2000, a \$928 million increase from year-end 1999 as increases in residential mortgage loans and lease financing more than offset lower consumer, commercial and commercial real estate loans.

LOANS HELD FOR SALE

Loans held for sale were \$1.7 billion at December 31, 2000 compared with \$3.5 billion at December 31, 1999. The decrease was primarily due to dispositions of loans designated for exit.

SECURITIES AVAILABLE FOR SALE

The fair value of securities available for sale at December 31, 2000 was \$5.9 billion compared with \$6.0 billion as of December 31, 1999. Securities represented 8% of total assets at December 31, 2000 and 9% at December 31, 1999. The expected weighted-average life of securities available for sale was 4 years and 5 months at December 31, 2000 and 4 years and 7 months at year-end 1999.

FUNDING SOURCES

Total funding sources were \$59.4 billion at December 31, 2000 and \$60.0 billion at December 31, 1999. Increases in demand and money market deposits allowed PNC to reduce higher-costing funding sources including deposits in foreign offices, Federal Home Loan Bank borrowings and bank notes and senior debt.

Total deposits were \$47.7 billion at December 31, 2000 compared to \$45.8 billion at December 31, 1999. Increases in demand and money market deposits, as a result of strategic marketing initiatives to grow more valuable transaction accounts, were partially offset by a decrease in deposits in foreign offices.

ASSET QUALITY

The ratio of nonperforming assets to total loans, loans held for sale and foreclosed assets was .71% at December 31, 2000 and .61% at December 31, 1999. Nonperforming assets were \$372 million at December 31, 2000 compared with \$325 million at December 31, 1999. The allowance for credit losses was \$675 million and represented 209% of nonaccrual loans and 1.33% of total loans at December 31, 2000. The comparable amounts were \$674 million, 232% and 1.36%, respectively, at December 31, 1999.

CAPITAL

Shareholders' equity totaled \$6.7 billion and \$5.9 billion at December 31, 2000 and 1999, respectively, and the leverage ratio was 8.0% and 6.6%, respectively, in the comparison. Tier I and total risk-based capital ratios were 8.6% and 12.6%, respectively, at December 31, 2000, compared with 7.1% and 11.1%, respectively, at December 31, 1999, computed on a basis including discontinued operations.

59

FORWARD-LOOKING STATEMENTS

This report contains, and other statements made by the Corporation may contain, forward-looking statements within the meaning of the Private Securities Litigation Reform Act with respect to the outlook or expectations for earnings, revenues, asset quality, share repurchases, and other future financial or business performance, strategies and expectations. Forward-looking statements are typically identified by words or phrases such as "believe," "feel," "expect," "anticipate," "intend," "outlook," "estimate," "forecast," "position," "poised," "target," "mission," "assume," "achievable," "potential," "strategy," "goal," "objective," "plan," "aspiration," "outcome," "continue," "remain," "maintain," "seek," "strive," "trend" and variations of such words and similar expressions, or future or conditional verbs such as "will," "would," "should," "could," "might," "can," "may" or similar expressions.

The Corporation cautions that forward-looking statements are subject to numerous assumptions, risks and uncertainties, which change over time. Actual results could differ materially from those anticipated in forward-looking statements and future results could differ materially from historical performance. Forward-looking statements speak only as of the date they are made, and the Corporation assumes no duty to update forward-looking statements.

In addition to factors mentioned elsewhere in this report or previously disclosed in the Corporation's SEC reports (accessible on the SEC's website at www.sec.gov), the following factors, among others, could cause actual results to differ materially from forward-looking statements or historical performance:

- (1) adjustments to recorded results of the sale of the residential mortgage banking business after disputes over certain closing date adjustments have been resolved;
- (2) changes in political, economic or industry conditions, the interest rate environment or financial and capital markets, which could result in: a deterioration in credit quality and increased credit losses; an adverse effect on the allowance for credit losses; a reduction in demand for credit or fee-based products and services, net interest income, value of assets under management and assets serviced, value of venture capital investments and of other debt and equity investments, value of loans held for sale or value of other on-balance-sheet and off-balance-sheet assets; or changes in the availability and terms of funding necessary to meet PNC's liquidity needs;
- (3) relative investment performance of assets under management;
- (4) the introduction, withdrawal, success and timing of business initiatives and strategies, decisions regarding further reductions in balance sheet leverage, the timing and pricing of any sales of loans held for sale, and PNC's inability to realize cost savings or revenue enhancements, implement integration plans and other consequences of mergers, acquisitions, restructurings and divestitures;
- (5) customer borrowing, repayment, investment and deposit practices and their acceptance of PNC's products and services;
- (6) the impact of increased competition;
- (7) the means PNC chooses to redeploy available capital, including the extent and timing of any share repurchases and investments in PNC businesses;
- (8) the inability to manage risks inherent in PNC's business;
- (9) the unfavorable resolution of legal proceedings or government inquiries;
- (10) the denial of insurance coverage for claims made by PNC;
- (11) an increase in the number of customer or counterparty delinquencies, bankruptcies or defaults that could result in, among other things, increased credit and asset quality risk, a higher loan loss provision and reduced profitability;
- (12) the impact, extent and timing of technological changes, the adequacy of intellectual property protection and costs associated with obtaining rights in intellectual property claimed by others;
- (13) actions of the Federal Reserve Board, legislative and regulatory reforms, and regulatory, supervisory or enforcement actions of government agencies; and
- (14) terrorist activities, including the September 11th terrorist attacks, which may adversely affect the general economy, financial and capital markets, specific industries, and PNC. The Corporation cannot predict the severity or duration of effects stemming from such activities or any actions taken in connection with them.

Some of the above factors are described in more detail in the 2002 Operating Environment and Risk Factors sections of this Financial Review and factors relating to credit risk, interest rate risk, liquidity risk, trading activities, financial and other derivatives and "off-balance-sheet" activities are discussed in the Risk Management section of this Financial Review. Other factors are described elsewhere in this report.

integrity and fair presentation of its published financial statements. The accompanying consolidated financial statements have been prepared in accordance with accounting principles generally accepted in the United States and, as such, include judgments and estimates of management. The PNC Financial Services Group, Inc. also prepared the other information included in the Annual Report and is responsible for its accuracy and consistency with the consolidated financial statements.

Management is responsible for establishing and maintaining effective internal control over financial reporting. The internal control system is augmented by written policies and procedures and by audits performed by an internal audit staff, which reports to the Audit Committee of the Board of Directors. The Audit Committee, composed solely of independent directors, provides oversight to management's conduct of the financial reporting process.

There are inherent limitations in the effectiveness of any system of internal control, including the possibility of human error and circumvention or overriding of controls. Accordingly, even effective internal control can provide only reasonable assurance with respect to financial statement preparation. Further, because of changes in conditions, the effectiveness of internal control may vary over time.

Management assessed The PNC Financial Services Group, Inc.'s internal control over financial reporting as of December 31, 2001. This assessment was based on criteria for effective internal control over financial reporting described in "Internal Control-Integrated Framework" issued by the Committee of Sponsoring Organizations of the Treadway Commission and considered the matters that gave rise to the restatements announced in early 2002. Based on this assessment, management believes that The PNC Financial Services Group, Inc. maintained an effective internal control system over financial reporting as of December 31, 2001.

/s/ JAMES E. ROHR
James E. Rohr
Chairman, President
and Chief Executive Officer

/s/ ROBERT L. HAUNSCHILD
Robert L. Haunschild
Chief Financial Officer

REPORT OF ERNST & YOUNG LLP,
INDEPENDENT AUDITORS

Shareholders and Board of Directors
The PNC Financial Services Group, Inc.

We have audited the accompanying consolidated balance sheet of The PNC Financial Services Group, Inc. and subsidiaries as of December 31, 2001 and 2000, and the related consolidated statements of income, shareholders' equity, and cash flows for each of the three years in the period ended December 31, 2001. These financial statements are the responsibility of The PNC Financial Services Group, Inc.'s management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with auditing standards generally accepted in the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the consolidated financial position of The PNC Financial Services Group, Inc. and subsidiaries at December 31, 2001 and 2000, and the consolidated results of their operations and their cash flows for each of the three years in the period ended December 31, 2001, in conformity with accounting principles generally accepted in the United States.

/s/ Ernst & Young LLP
Pittsburgh, Pennsylvania
March 1, 2002

CONSOLIDATED STATEMENT OF INCOME
THE PNC FINANCIAL SERVICES GROUP, INC.

<TABLE>
<CAPTION>

	Year ended December 31	
	2001	2000
In millions, except per share data 1999		
<S>	<C>	<C>
<C>		
INTEREST INCOME		
Loans and fees on loans	\$3,279	\$4,045
\$4,064		
Securities	625	386
362		
Loans held for sale	119	204
104		
Other	114	97
53		
Total interest income	4,137	4,732
4,583		
Interest Expense		
Deposits	1,229	1,653
1,369		
Borrowed funds	646	915
870		
Total interest expense	1,875	2,568
2,239		
Net interest income	2,262	2,164
2,344		
Provision for credit losses	903	136
163		
Net interest income less provision for credit losses	1,359	2,028
2,181		
NONINTEREST INCOME		
Asset management	848	809
681		
Fund servicing	724	654
251		
Service charges on deposits	218	206
207		
Brokerage	206	249
219		
Consumer services	229	209
218		
Corporate services	60	342
133		
Equity management	(179)	133
100		
Net securities gains	131	20
22		
Sale of subsidiary stock		
64		
Other	306	269
555		
Total noninterest income	2,543	2,891
2,450		
Noninterest Expense		
Staff expense	1,667	1,616
1,380		
Net occupancy	220	203
224		
Equipment	255	224
232		
Amortization	105	110
92		

Marketing	57	70
70		
Distributions on capital securities	63	67
65		
Minority interest in income of consolidated entities	33	27
15		
Other	938	754
765		

Total noninterest expense	3,338	3,071
2,843		

Income from continuing operations before income taxes	564	1,848
1,788		
Income taxes	187	634
586		

Income from continuing operations	377	1,214
1,202		
Income from discontinued operations		
(less applicable income taxes of \$0, \$44 and \$41)	5	65
62		

Net income before cumulative effect of accounting change	382	1,279
1,264		
Cumulative effect of accounting change (less applicable income tax benefit of \$2)	(5)	

Net income	\$377	\$1,279
\$1,264		
=====		
EARNINGS PER COMMON SHARE		
FROM CONTINUING OPERATIONS		
Basic	\$1.27	\$4.12
\$3.98		
Diluted	1.26	4.09
3.94		
FROM NET INCOME		
Basic	1.27	4.35
4.19		
Diluted	1.26	4.31
4.15		
CASH DIVIDENDS DECLARED PER COMMON SHARE		
1.68	1.92	1.83
AVERAGE COMMON SHARES OUTSTANDING		
Basic	287	290
297		
Diluted	290	293
300		
=====		

See accompanying Notes to Consolidated Financial Statements.

62

CONSOLIDATED BALANCE SHEET
THE PNC FINANCIAL SERVICES GROUP, INC.

<TABLE>
<CAPTION>

	December 31

In millions, except par value	2001
2000	
=====	
<S>	<C>
<C>	
ASSETS	
Cash and due from banks	\$4,327
\$3,662	

Short-term investments	1,335
1,151	
Loans held for sale	4,189
1,655	
Securities	13,908
5,902	
Loans, net of unearned income of \$1,164 and \$999	37,974
50,601	
Allowance for credit losses	(630)
(675)	

Net loans	37,344
49,926	
Goodwill and other amortizable assets	2,373
2,468	
Investment in discontinued operations	
356	
Other	6,092
4,724	

Total assets	\$69,568
\$69,844	

LIABILITIES	
Deposits	
Noninterest-bearing	\$10,124
\$8,490	
Interest-bearing	37,180
39,174	

Total deposits	47,304
47,664	
Borrowed funds	
Federal funds purchased	167
1,445	
Repurchase agreements	954
607	
Bank notes and senior debt	6,362
6,110	
Federal Home Loan Bank borrowings	2,047
500	
Subordinated debt	2,298
2,407	
Other borrowed funds	262
649	

Total borrowed funds	12,090
11,718	
Other	3,333
2,849	

Total liabilities	62,727
62,231	

Minority interest	170
109	
Mandatorily redeemable capital securities of subsidiary trusts	848
848	
SHAREHOLDERS' EQUITY	
Preferred stock	1
7	
Common stock - \$5 par value	
Authorized 800 and 450 shares	
Issued 353 shares	1,764
1,764	
Capital surplus	1,077
1,303	
Retained earnings	6,549
6,736	
Deferred benefit expense	(16)
(25)	
Accumulated other comprehensive income (loss) from continuing operations	5
(43)	
Accumulated other comprehensive loss from discontinued operations	
(45)	

Common stock held in treasury at cost: 70 and 63 shares (3,041)	(3,557)

Total shareholders' equity 6,656	5,823

Total liabilities, minority interest, capital securities and shareholders' equity \$69,844	\$69,568
=====	

</TABLE>

See accompanying Notes to Consolidated Financial Statements.

CONSOLIDATED STATEMENT OF SHAREHOLDERS' EQUITY
THE PNC FINANCIAL SERVICES GROUP, INC.

<TABLE>
<CAPTION>

Treasury In millions Stock Total	Preferred Stock	Common Stock	Capital Surplus	Retained Earnings	Deferred Benefit Expense	Accumulated Other Comprehensive Income (Loss) from		
						Continuing Operations	Discontinued Operations	

Balance at January 1, 1999 \$(2,161) \$6,043	\$7	\$1,764	\$1,250	\$5,262	\$(36)	\$(24)	\$(19)	
Net income 1,264				1,264				
Net unrealized securities losses (220)						(104)	(116)	
Minimum pension liability adjustment (5)						(5)		
Other 1						1		

Comprehensive income 1,040								

Cash dividends declared								
Common (501)				(501)				
Preferred (19)				(19)				
Treasury stock activity (11.0 net shares purchased) (662) (649)			13					
Tax benefit of ESOP and stock option plans 13			13					
Deferred benefit expense 19					19			

Balance at December 31, 1999 (2,823) 5,946	7	1,764	1,276	6,006	(17)	(132)	(135)	

Net income 1,279				1,279				
Net unrealized securities gains 176						86	90	
Minimum pension liability adjustment 1						1		
Other 2						2		

Comprehensive income								
1,458								

Cash dividends declared								
Common (530) (530)								
Preferred (19) (19)								
Treasury stock activity								
(3.1 net shares purchased) (218) (212) 6								
Tax benefit of ESOP and stock option plans 21 21								
Deferred benefit expense (8) (8)								

Balance at December 31, 2000 7 1,764 1,303 6,736 (25) (43) (45)								
(3,041) 6,656								

Net income 377								
Net unrealized securities (losses) gains (6) (51) 45								
Net unrealized gains on cash flow hedge derivatives 98								
Minimum pension liability adjustment (1) (1)								
Other 2								

Comprehensive income								
470								

Cash dividends declared								
Common (552) (552)								
Preferred (12) (12)								
Treasury stock activity								
(6.4 net shares purchased) (516) (490) 26								
Tax benefit of ESOP and stock option plans 43 43								
Series F preferred stock tender offer/redemption (6.0 shares purchased/redeemed) (301) (6) (295)								
Deferred benefit expense 9 9								

Balance at December 31, 2001 \$1 \$1,764 \$1,077 \$6,549 \$(16) \$5								
\$(3,557) \$5,823								
=====								

</TABLE>

See accompanying Notes to Consolidated Financial Statements.

CONSOLIDATED STATEMENT OF CASH FLOWS
THE PNC FINANCIAL SERVICES GROUP, INC.

<TABLE>
<CAPTION>

In millions 1999	Year ended December 31	
	2001	2000
-----	-----	-----

=====		
<S>	<C>	<C>
<C>		
OPERATING ACTIVITIES		
Net income	\$377	\$1,279
\$1,264		
Income from discontinued operations	(5)	(65)
(62)		
Cumulative effect of accounting change	5	

Income from continuing operations	377	1,214
1,202		
Adjustments to reconcile income from continuing operations		
to net cash provided by operating activities		
Provision for credit losses	903	136
163		
Depreciation, amortization and accretion	260	340
305		
Deferred income taxes	(48)	376
97		
Securities transactions	(128)	(29)
(25)		
Gain on sale of businesses		
(317)		
Valuation adjustments	265	27
195		
Change in		
Loans held for sale	(92)	1,652
175		
Other	(271)	(668)
(23)		

Net cash provided by operating activities	1,266	3,048
1,772		

INVESTING ACTIVITIES		
Net change in loans	4,099	(2,215)
348		
Repayment of securities	2,445	920
1,303		
Sales		
Securities	22,144	8,427
7,553		
Loans	1,155	551
648		
Foreclosed assets	15	24
36		
Purchases		
Securities	(28,598)	(8,437)
(9,576)		
Loans	(758)	
(363)		
Net cash received (paid) for divestitures/acquisitions	485	(30)
1,854		
Other	(131)	(301)
(139)		

Net cash provided (used) by investing activities	856	(1,061)
1,664		

FINANCING ACTIVITIES		
Net change in		
Noninterest-bearing deposits	1,634	329
(1,289)		
Interest-bearing deposits	(1,994)	1,533
1,328		
Federal funds purchased	(1,260)	164
891		
Repurchase agreements	347	205
(45)		
Sale/issuance		
Bank notes and senior debt	2,157	2,849
2,416		
Federal Home Loan Bank borrowings	3,123	1,781
1,696		
Subordinated debt		100
650		
Other borrowed funds	35,346	37,060
32,997		
Common stock	184	189

141		
Repayment/maturity		
Bank notes and senior debt	(1,915)	(3,715)
(5,827)		
Federal Home Loan Bank borrowings	(1,576)	(3,539)
(1,802)		
Subordinated debt	(200)	(20)
(104)		
Other borrowed funds	(35,752)	(37,367)
(32,614)		
Acquisition of treasury stock	(681)	(428)
(803)		
Series F preferred stock tender offer/redemption	(301)	
Cash dividends paid	(569)	(546)
(520)		

Net cash used by financing activities	(1,457)	(1,405)
(2,885)		

INCREASE IN CASH AND DUE FROM BANKS	665	582
551		
Cash and due from banks at beginning of year	3,662	3,080
2,529		

Cash and due from banks at end of year	\$4,327	\$3,662
\$3,080		

CASH PAID FOR		
Interest	\$1,813	\$2,598
\$2,237		
Income taxes	215	289
344		
NON-CASH ITEMS		
Transfer of mortgage loans to securities	4,341	710
Transfer to (from) loans from (to) loans held for sale	(2,707)	143
(3,378)		
Transfer from loans to other assets	11	23
37		
=====		
</TABLE>		

See accompanying Notes to Consolidated Financial Statements.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS
THE PNC FINANCIAL SERVICES GROUP, INC.

BUSINESS

The PNC Financial Services Group, Inc. ("Corporation" or "PNC") is one of the largest diversified financial services companies in the United States, operating businesses engaged in regional community banking, corporate banking, real estate finance, asset-based lending, wealth management, asset management and global fund services. The Corporation provides certain products and services nationally and others in PNC's primary geographic markets in Pennsylvania, New Jersey, Delaware, Ohio and Kentucky. The Corporation also provides certain banking, asset management and global fund services internationally. PNC is subject to intense competition from other financial services companies and is subject to regulation by various domestic and international authorities.

NOTE 1 ACCOUNTING POLICIES

BASIS OF FINANCIAL STATEMENT PRESENTATION

The consolidated financial statements include the accounts of PNC, its subsidiaries, most of which are wholly owned, and other consolidated entities. Such statements have been prepared in accordance with accounting principles generally accepted in the United States. All significant intercompany accounts and transactions have been eliminated. Certain prior-period amounts have been reclassified to conform with the current period presentation. These reclassifications did not impact the Corporation's financial condition or results of operations.

In preparing the consolidated financial statements, management is required to make estimates and assumptions that affect the amounts reported. Actual results will differ from such estimates and the differences may be material to the consolidated financial statements.

The consolidated financial statements, notes to consolidated financial statements and statistical information reflect the residential mortgage banking business, which was sold on January 31, 2001, in discontinued operations, unless otherwise noted. Certain quarterly amounts for 2001 contained in this report have been restated to reflect accounting adjustments that reduced income from discontinued operations for the year and to reflect the consolidation of the subsidiaries of a third party financial institution.

BUSINESS COMBINATIONS

In business combinations accounted for using the purchase method of accounting, the net assets of the companies acquired are recorded at their estimated fair value at the date of acquisition and include the results of operations of the acquired business from the date of acquisition.

In business combinations accounted for as poolings-of-interests, the financial position and results of operations and cash flows of the respective companies are restated as though the companies were combined for all historical periods. Effective July 1, 2001, the Corporation adopted Statement of Financial Accounting Standards ("SFAS") No. 141, "Business Combinations," which prohibits the use of the pooling-of-interests method of accounting for business combinations. On January 1, 2002, the Corporation adopted SFAS No. 142, "Goodwill and Other Intangible Assets." Under this standard, goodwill is no longer amortized but rather must be tested for impairment periodically. Refer to "Recent Accounting Pronouncements" herein for further discussion of the impact of these new standards.

LOANS HELD FOR SALE

Loans are designated as held for sale when the Corporation has a positive intent to sell them. Loans are transferred at the lower of cost or market to the loans held for sale category. At the time of transfer, related write-downs on the loans are recorded as charge-offs. A new cost basis of the loan is established and any subsequent adjustment as a result of lower of cost or market analysis is recognized as a valuation allowance with changes included in noninterest income.

The lower of cost or market analysis on pools of homogeneous loans is applied on a net aggregate basis. Such analysis on non-homogeneous loans is applied on an individual loan basis.

Interest income with respect to loans held for sale is accrued on the principal amount outstanding.

SECURITIES

Securities are classified as investments and carried at amortized cost if management has the positive intent and ability to hold the securities to maturity. Securities purchased with the intention of recognizing short-term profits are placed in the trading account, carried at market value and classified as short-term investments. Gains and losses on trading securities are included in noninterest income. Securities not classified as investments or trading are designated as securities available for sale and carried at fair value with unrealized gains and losses, net of income taxes, reflected in accumulated other comprehensive income or loss.

Interest and dividends on securities, including amortization of premiums and accretion of discounts using

the effective-interest method, are included in interest income. Gains and losses realized on the sale of securities available for sale are computed on a specific security basis and included in noninterest income.

LOANS AND LEASES

Loans are stated at the principal amounts outstanding, net of unearned income. Interest income with respect to loans other than nonaccrual loans is accrued on the principal amount outstanding. Significant loan fees are deferred and accreted to interest income over the respective lives of the loans.

The Corporation also provides financing for various types of equipment, aircraft, energy and power systems and rolling stock through a variety of lease arrangements. Direct financing leases are carried at the aggregate of lease payments plus estimated residual value of the leased property, less unearned income. Lease financing income is recognized over the term of the lease using methods that approximate the level yield method. Gains or losses on the sale of leased assets or valuation adjustments on lease residuals are included in noninterest income.

LOAN SECURITIZATIONS AND RETAINED INTERESTS

The Corporation sells mortgage and other loans through secondary market securitizations. In certain cases, the Corporation will retain a portion of the securities issued, interest-only strips, one or more subordinated tranches, servicing rights and/or cash reserve accounts, all of which are associated with the securitized asset. Any gain or loss recognized on the sale of the loans

depends on the allocation between the loans sold and the retained interests, based on their relative fair market values at the date of transfer. The Corporation generally estimates fair value based on the present value of future expected cash flows using assumptions as to discount rates, prepayment speeds, credit losses and servicing costs, if applicable.

Servicing rights are maintained at the lower of carrying value or fair market value and are amortized in proportion to estimated net servicing income. Retained interests in loan securitizations are carried at fair market value and included in other assets. For retained interests classified as securities available for sale, adjustments to fair market value are recognized through accumulated other comprehensive income or loss. Fair market value adjustments for all other retained interests are recorded in noninterest income. For servicing rights retained, the Corporation generally receives a fee for servicing the securitized loans.

For purposes of measuring impairment, the Corporation stratifies the pools of assets underlying servicing rights by product type and geographic region of the borrower. A valuation allowance is recorded when the carrying amount of specific asset strata exceeds its fair value.

NONPERFORMING ASSETS

Nonperforming assets include nonaccrual loans, troubled debt restructurings, nonaccrual loans held for sale and foreclosed assets. Generally, loans other than consumer are classified as nonaccrual when it is determined that the collection of interest or principal is doubtful or when a default of interest or principal has existed for 90 days or more, unless the loans are well secured and in the process of collection. When interest accrual is discontinued, accrued but uncollected interest credited to income in the current year is reversed and unpaid interest accrued in the prior year, if any, is charged against the allowance for credit losses. Consumer loans are generally charged off when payments are past due 120 days.

A loan is categorized as a troubled debt restructuring in the year of restructuring if a significant concession is granted to the borrower due to deterioration in the financial condition of the borrower.

Nonperforming loans are generally not returned to performing status until the obligation is brought current and has performed in accordance with the contractual terms for a reasonable period of time and collection of the contractual principal and interest is no longer doubtful.

Impaired loans consist of nonaccrual commercial and commercial real estate loans and troubled debt restructurings. Interest collected on these loans is recognized on the cash basis or cost recovery method.

Loans held for sale, which are carried at lower of cost or market value, are considered nonaccrual when it is determined that the collection of interest or principal is doubtful or when a default of interest or principal has existed for 90 days or more, unless the loans are well secured and in the process of collection. Nonaccrual loans held for sale are reported as other nonperforming assets.

Foreclosed assets are comprised of property acquired through a foreclosure proceeding or acceptance of a deed-in-lieu of foreclosure. These assets are recorded on the date acquired at the lower of the related loan balance or market value of the collateral less estimated disposition costs. Market values are estimated primarily based on appraisals. Subsequently, foreclosed assets are valued at the lower of the amount recorded at acquisition date or the current market value less estimated disposition costs. Gains or losses realized from disposition of such property are reflected in noninterest expense.

ALLOWANCE FOR CREDIT LOSSES

The allowance for credit losses is established through provisions charged against income. Loans deemed to be uncollectible are charged against the allowance and recoveries of previously charged-off loans are credited to the allowance.

The allowance is maintained at a level believed by management to be sufficient to absorb estimated probable credit losses. Management's determination of the adequacy of the allowance is based on periodic evaluations of the credit portfolio and other relevant factors. This evaluation is inherently subjective as it requires material estimates, including, among others, expected default probabilities, loss given default, expected commitment usage, the amounts and timing of expected future cash flows on impaired loans, estimated losses on consumer loans and residential mortgages, and general amounts for historical loss experience, economic conditions, uncertainties in estimating losses and inherent risks in the various credit portfolios, all of which may be susceptible to significant change.

In determining the adequacy of the allowance for credit losses, the Corporation makes specific allocations to impaired loans and to pools of watchlist and nonwatchlist loans for various credit risk factors. Allocations to loan pools are developed by business segment and risk rating and are based on historical loss trends and management's judgment concerning those trends and other relevant factors. These factors may include, among others, actual versus estimated losses, regional and national economic conditions, business segment and portfolio concentrations, industry competition and consolidation, and the impact of government regulations. Consumer and residential mortgage loan allocations are made at a total portfolio level based on historical loss experience adjusted for portfolio activity and economic conditions.

While PNC's pool reserve methodologies strive to reflect all risk factors, there continues to be a certain element of risk associated with, but not limited to, potential estimation or judgmental errors. Unallocated reserves are designed to provide coverage for such risks. While allocations are made to specific loans and pools of loans, the total reserve is available for all credit losses.

EQUITY MANAGEMENT ASSETS

Equity management assets are included in other assets and are comprised of limited partnerships and direct investments. Investments in limited partnerships are valued based on the financial statements received from the general partner. Direct investments are carried at estimated fair value. Changes in the value of these assets are recognized in noninterest income.

GOODWILL AND OTHER AMORTIZABLE ASSETS

Goodwill is amortized to expense on a straight-line basis over periods ranging from 15 to 25 years. Other amortizable assets are amortized to expense using accelerated or straight-line methods over their respective estimated useful lives. On a periodic basis, management reviews goodwill and other amortizable assets and evaluates events or changes in circumstances that may indicate impairment in the carrying amount of such assets. If the sum of the expected undiscounted future cash flows, excluding interest charges, is less than the carrying amount of the asset, an impairment loss is recognized. Impairment, if any, is measured on a discounted future cash flow basis.

Effective January 1, 2002, the Corporation adopted SFAS No. 142, "Goodwill and Other Intangible Assets," which changes the method of recognition and accounting for goodwill and certain other intangible assets, and SFAS No. 144, "Accounting for the Impairment or Disposal of Long-lived Assets," which addresses implementation issues regarding the impairment of long-lived assets. Refer to "Recent Accounting Pronouncements" herein for further discussion of the impact of these new standards.

DEPRECIATION AND AMORTIZATION

For financial reporting purposes, premises and equipment are depreciated principally using the straight-line method over their estimated useful lives ranging from one to 39 years. Accelerated methods are used for federal income tax purposes. Leasehold improvements are amortized over their estimated useful lives or the respective lease terms, whichever is shorter.

REPURCHASE AND RESALE AGREEMENTS

Repurchase and resale agreements are treated as collateralized financing transactions and are carried at the amounts at which the securities will be subsequently reacquired or resold, including accrued interest, as specified in the respective agreements. The Corporation's policy is to take possession of securities purchased under agreements to resell. The market value of securities to be repurchased and resold is monitored, and additional collateral may be obtained where considered appropriate to protect against credit exposure.

TREASURY STOCK

The Corporation records common stock purchased for treasury at cost. At the date of subsequent reissue, the treasury stock account is reduced by the cost of such stock on the first-in, first-out basis.

DERIVATIVE INSTRUMENTS AND HEDGING ACTIVITIES

The Corporation uses a variety of financial derivatives as part of the overall asset and liability risk management process to manage interest rate, market and credit risk inherent in the Corporation's business activities. Substantially all such instruments are used to manage risk related to changes in interest rates. Interest rate and total rate of return swaps, purchased interest rate caps and floors and futures contracts are the primary instruments used by the Corporation for interest rate risk management.

Interest rate swaps are agreements with a counterparty to exchange periodic fixed and floating interest payments calculated on a notional amount. The floating rate is based on a money market index, primarily short-term LIBOR. Total rate of return swaps are agreements with a counterparty to exchange an interest rate payment for the total rate of return on a specified reference

index calculated on a notional amount. Purchased interest rate caps and floors are agreements where, for a fee, the counterparty agrees to pay the Corporation the amount, if any, by which a specified market interest rate exceeds or is less than a defined rate applied to a notional amount, respectively. Interest rate futures contracts are exchange-traded agreements to make or take delivery of a financial instrument at an agreed upon price and are settled in cash daily.

Financial derivatives involve, to varying degrees, interest rate, market and credit risk. The Corporation manages these risks as part of its asset and liability management process and through credit policies and procedures. The Corporation seeks to minimize the credit risk by entering into transactions with only a select number of high-quality institutions, establishing credit limits, and generally requiring bilateral netting and collateral agreements.

As required, effective January 1, 2001, the Corporation implemented SFAS No. 133, "Accounting for Derivative Instruments and Hedging Activities," as amended by SFAS No. 137 and No. 138. The statement requires the Corporation to recognize all derivative instruments at fair value as either assets or liabilities. Financial derivatives are reported at fair value in other assets or other liabilities. The accounting for changes in the fair value of a derivative instrument depends on whether it has been designated and qualifies as part of a hedging relationship. For derivatives not designated as hedges, the gain or loss is recognized in current earnings.

For those derivative instruments that are designated and qualify as hedging instruments, the Corporation must designate the hedging instrument, based on the exposure being hedged, as either a fair value hedge, a cash flow hedge or a hedge of a net investment in a foreign operation. The Corporation has no derivatives that hedge the net investment in a foreign operation.

For derivatives that are designated as fair value hedges (i.e., hedging the exposure to changes in the fair value of an asset or a liability attributable to a particular risk), the gain or loss on derivatives as well as the loss or gain on the hedged items are recognized in current earnings. An adjustment to the hedged item for the change in its fair value pertaining to the hedged risk is included in its carrying value. For derivatives designated as cash flow hedges (i.e., hedging the exposure to variability in expected future cash flows), the effective portions of the gain or loss on derivatives are reported as a component of accumulated other comprehensive income and recognized in earnings in the same period or periods during which the hedged transaction affects earnings. Any remaining gain or loss on these derivatives is recognized in current earnings.

Fair Value Hedging Strategies

The Corporation enters into interest rate and total rate of return swaps, caps, floors and interest rate futures derivative contracts to hedge designated commercial mortgage loans held for sale, securities available for sale, commercial loans, bank notes, senior debt and subordinated debt for changes in fair value primarily due to changes in interest rates. Adjustments related to the ineffective portion of fair value hedging instruments are recorded in interest income, interest expense or noninterest income depending on the hedged item.

Cash Flow Hedging Strategy

The Corporation enters into interest rate swap contracts to modify the interest rate characteristics of designated commercial loans from variable to fixed in order to reduce the impact of interest rate changes on future interest income. The fair value of these derivatives is reported in other assets or other liabilities and offset in accumulated other comprehensive income for the effective portion of the derivatives. Amounts reclassified into earnings, when the hedged transaction culminates, are included in interest income. Ineffectiveness of the strategy, as defined under SFAS No. 133, if any, is reported in interest income.

Customer And Other Derivatives

To accommodate customer needs, PNC also enters into financial derivative transactions primarily consisting of interest rate swaps, caps, floors and foreign exchange contracts. Market risk exposure from customer positions are managed through transactions with other dealers. The credit risk associated with derivatives executed with customers is

essentially the same as that involved in extending loans and is subject to normal credit policies. Collateral may be obtained based on management's assessment of the customer. Additionally, the Corporation enters into other derivative transactions for risk management purposes that are not designated as accounting hedges. The positions of customer and other derivatives are recorded at fair value and changes in value are included in noninterest income.

interest rate characteristics (such as from fixed to variable, variable to fixed, or one variable index to another) of designated interest-bearing assets or liabilities were accounted for under the accrual method. The net amount payable or receivable from the derivative contract was accrued as an adjustment to interest income or interest expense of the designated instrument. Premiums on contracts were deferred and amortized over the life of the agreement as an adjustment to interest income or interest expense of the designated instruments. Unamortized premiums were included in other assets.

Changes in the fair value of financial derivatives accounted for under the accrual method were not reflected in results of operations. Realized gains and losses, except losses on terminated interest rate caps and floors, were deferred as an adjustment to the carrying amount of the designated instruments and amortized over the shorter of the remaining original life of the agreements or the designated instruments. Losses on terminated interest rate caps and floors were recognized immediately in results of operations. If the designated instruments were disposed of, the fair value of the associated derivative contracts and any unamortized deferred gains or losses were included in the determination of gain or loss on the disposition of such instruments. Contracts not qualifying for accrual accounting were marked to market with gains or losses included in noninterest income.

Credit default swaps were entered into to mitigate credit risk and lower the required regulatory capital associated with commercial lending activities. If the credit default swaps qualified for hedge accounting treatment, the premium paid to enter into the credit default swaps was recorded in other assets and deferred and amortized to noninterest expense over the life of the agreement. Changes in the fair value of credit default swaps qualifying for hedge accounting treatment were not reflected in the Corporation's financial position and had no impact on results of operations.

If the credit default swap did not qualify for hedge accounting treatment or if the Corporation was the seller of credit protection, the credit default swap was marked to market with gains or losses included in noninterest income.

Due to the particular structure of the Corporation's credit default swaps discussed in the preceding paragraphs, these instruments are not considered financial derivatives under the provisions of SFAS No. 133. Commencing January 1, 2001, the premiums paid to enter credit default swaps not considered to be derivatives are recorded in other assets and amortized to noninterest expense over the life of the agreement.

ASSET MANAGEMENT AND FUND SERVICING FEES

Asset management and fund servicing fees are recognized primarily as the services are performed. Asset management fees are primarily based on a percentage of the fair value of the assets under management and performance fees based on a percentage of the returns on such assets. Fund servicing fees are primarily based on a percentage of the fair value of the assets, and the number of shareholder accounts, administered by the Corporation.

INCOME TAXES

Income taxes are accounted for under the liability method. Deferred tax assets and liabilities are determined based on differences between financial reporting and tax bases of assets and liabilities and are measured using the enacted tax rates and laws that are expected to be in effect when the differences are expected to reverse.

EARNINGS PER COMMON SHARE

Basic earnings per common share is calculated by dividing net income adjusted for preferred stock dividends declared by the weighted-average number of shares of common stock outstanding.

Diluted earnings per common share is based on net income adjusted for dividends declared on nonconvertible preferred stock. The weighted-average number of shares of common stock outstanding is increased by the assumed conversion of outstanding convertible preferred stock and debentures from the beginning of the year or date of issuance, if later, and the number of shares of common stock that would be issued assuming the exercise of stock options and the issuance of incentive shares. Such adjustments to net income and the weighted-average number of shares of common stock outstanding are made only when such adjustments are expected to dilute earnings per common share.

STOCK OPTIONS

Stock options are granted at exercise prices not less than the fair market value of common stock on the date of grant. No compensation expense is recognized on such stock options.

RECENT ACCOUNTING PRONOUNCEMENTS

As stated previously, the Corporation adopted SFAS No. 133 effective January 1, 2001. As a result, the Corporation recognized an after-tax loss from the

cumulative effect of a change in accounting principle of \$5 million, which is reported in the consolidated statement of income for the year ended December 31, 2001, and an after-tax accumulated other comprehensive loss of \$4 million. Refer to "Derivative Instruments and Hedging Activities" herein and to Note 20 Financial Derivatives for additional detail on the accounting for derivative instruments held by the Corporation.

SFAS No. 140, "Accounting for Transfers and Servicing of Financial Assets and Extinguishments of Liabilities," was issued in September 2000 and replaced SFAS No. 125. Although SFAS No. 140 has changed many of the rules regarding securitizations, it continues to require an entity to recognize the financial and servicing assets it controls and the liabilities it has incurred and to derecognize financial assets when control has been surrendered in accordance with the criteria provided in the standard. As required, the Corporation applied the new rules prospectively to transactions consummated beginning in the second quarter of 2001. SFAS No. 140 requires certain disclosures pertaining to securitization transactions effective for fiscal years ending after December 15, 2000. These disclosures are included in Note 14 Securitizations.

In July 2001, the Financial Accounting Standards Board ("FASB") issued SFAS No. 141, "Business Combinations." SFAS No. 141 requires the purchase method of accounting be used for all business combinations initiated or completed after June 30, 2001 and eliminates the pooling-of-interests method of accounting. The statement also addresses disclosure requirements for business combinations and initial recognition and measurement criteria for goodwill and other intangible assets as a result of purchase business combinations.

While SFAS No. 141 will affect how future business combinations, if undertaken, are accounted for and disclosed in the financial statements, the issuance of the new standard had no effect on the Corporation's results of operations, financial position, or liquidity during 2001.

Also in July 2001, the FASB issued SFAS No. 142, "Goodwill and Other Intangible Assets," which changes the accounting from amortizing goodwill to an impairment-only approach. The amortization of goodwill, including goodwill recognized relating to past business combinations, will cease upon adoption of the new standard. Impairment testing for goodwill at a reporting unit level will be required on at least an annual basis. The new standard also addresses other accounting matters, disclosure requirements and financial statement presentation issues relating to goodwill and other intangible assets.

The Corporation adopted SFAS No. 142 effective January 1, 2002. Assuming no impairment adjustments are necessary, no future business combinations and no other changes to goodwill, the Corporation expects net income to increase by approximately \$93 million in 2002 resulting from the cessation of goodwill amortization. The Corporation currently does not have any other indefinite-lived assets on its balance sheet, nor does it anticipate any material reclassifications or adjustments to the useful lives of finite-lived intangible assets as a result of adopting the new standard.

In August 2001, the FASB issued SFAS No. 143, "Accounting for Asset Retirement Obligations," which requires that the fair value of a liability be recognized when incurred for the retirement of a long-lived asset and the value of the related asset be increased by that amount. The statement also requires that the liability be maintained at its present value in subsequent periods and outlines certain disclosures for such obligations. The adoption of this statement, which is effective January 1, 2003, is not expected to have a material impact on the Corporation's consolidated financial statements.

In October 2001, the FASB issued SFAS No. 144, "Accounting for the Impairment or Disposal of Long-Lived Assets," which replaces SFAS No. 121. This statement primarily defines one accounting model for long-lived assets to be disposed of by sale, including discontinued operations, and addresses implementation issues regarding the impairment of long-lived assets. PNC adopted this standard effective January 1, 2002. The standard is not expected to have a material impact on the Corporation's consolidated financial statements.

NOTE 2 DISCONTINUED OPERATIONS

In the first quarter of 2001, PNC closed the sale of its residential mortgage banking business. Certain closing date adjustments are currently in dispute between PNC and the buyer, Washington Mutual Bank, FA. The ultimate financial impact of the sale will not be determined until the disputed matters are finally resolved. See Note 24 Legal Proceedings. The income and net assets of the residential mortgage banking business, which are presented on one line in the income statement and balance sheet, respectively, are as follows:

Income From Discontinued Operations	-----		
Year ended December 31 - in millions	2001	2000	1999

Income from operations, after tax	\$15	\$65	\$62
Net loss on sale of business, after tax (a)	(10)		

Total income from discontinued operations	\$5	\$65	\$62
=====			

(a) Includes recognition of \$35 million of previously unrealized securities losses in accumulated other comprehensive income.

Investment In Discontinued Operations

December 31 - in millions	2000
=====	
Loans held for sale	\$3,003
Securities available for sale	3,016
Loans, net of unearned income	739
Goodwill and other amortizable assets	1,925
All other assets	1,168

Total assets	9,851

Deposits	1,150
Borrowed funds	7,601
Other liabilities	744

Total liabilities	9,495

Net assets	\$356
=====	

The notional and fair value of financial derivatives used for residential mortgage banking risk management were \$15.2 billion and \$124 million, respectively, at December 31, 2000.

NOTE 3 RESTATEMENTS

In connection with the repositioning of its institutional lending and venture capital businesses, PNC completed three transactions during 2001, one each in June, September, and November. In each of these transactions, assets were sold or transferred to a subsidiary of a third party financial institution and PNC received preferred interests in the subsidiaries.

The transactions in the aggregate involved the sale of loan assets of \$592 million and venture capital assets of \$170 million. Of the loan assets sold, \$132 million were classified as nonperforming assets at the date of sale. Loan assets sold included loans previously held for sale and other loans that were reclassified from loans to loans held for sale and marked to the lower of cost or market prior to the sale. This resulted in charge-offs at the date transferred of \$24 million on loans and valuation adjustments of \$4 million for those loans that previously had been classified as held for sale. Including previous charge-offs and valuation adjustments, loans transferred had been charged down by approximately \$108 million prior to sale. In addition to the loan and venture capital assets, PNC also transferred cash amounting to \$403 million. In return, PNC received one hundred percent of the Class A convertible preferred shares in each subsidiary. The Class A convertible preferred shares owned by PNC have no voting rights. PNC, as holder of the Class A convertible preferred shares, may convert such preferred shares to Class A common shares and cause the liquidation of the subsidiary. A noncumulative annual dividend may be paid on the preferred stock.

The third party financial institution formed each of the entities, contributed three percent equity in the form of cash and received one hundred percent of the Class B preferred shares and one hundred percent of the Class B common shares of each entity. The proceeds received by the applicable entity from the issuance of the Class A preferred and all of the Class B shares were used by each entity to fund certain operating expenses, future commitments under the loan and venture capital agreements, investment in a managed asset account and to purchase U. S. Treasury zero coupon securities. The third party financial institution is the managing member of each of the entities and holds one hundred percent of the voting power. All management and operating decisions regarding the assets are at the discretion of the managing member. The managing member is paid an annual fee for its services. PNC is the servicer of the loans and venture capital assets and is paid a servicing fee.

At the time of the transactions, the loans and venture capital investments were removed from PNC's balance sheet and the preferred interests in the entities were recorded as securities available for sale in conformity with accounting guidance received from PNC's independent auditors. In January 2002, the Federal Reserve Board staff advised PNC that under generally accepted accounting principles the subsidiaries of the third party financial institution should be consolidated into the financial statements of PNC in preparing bank holding company reports. After considering all the circumstances, PNC restated its consolidated financial statements for the second and third quarters of 2001 to conform financial reporting with regulatory reporting requirements.

The amounts contained in this report also include the restatement of the results for the first quarter of 2001 to reflect the correction of an error related to the accounting for the sale of the residential mortgage banking business. This restatement reduced income from discontinued operations and net income for 2001 by \$35 million.

NOTE 4 FOURTH QUARTER ACTIONS

In the fourth quarter of 2001, PNC took several actions to accelerate the strategic repositioning of its lending businesses that began in 1998. The Corporation decided to exit approximately \$7.9 billion of credit exposure including \$3.1 billion of loan outstandings in the institutional lending portfolios. Of these amounts, approximately \$5.2 billion of credit exposure and \$2.9 billion of loans, respectively, have been transferred to loans held for sale. The remaining amounts have been designated for exit and are expected to run off over the next several years. In connection with the transfer to held for sale, \$653 million of charge-offs and valuation adjustments were recognized in the fourth quarter. Additionally, \$90 million in charge-offs were taken against the allowance for credit losses specifically allocated to these loans.

PNC also made the decision to discontinue its vehicle leasing business due to continued depressed market conditions and the increased difficulty and cost of obtaining residual value insurance protection. The vehicle leasing business had \$1.9 billion in assets at December 31, 2001 that have been designated for exit and will mature over a period of approximately five years. Costs incurred in 2001 to exit this business, including the impairment of goodwill associated with a prior acquisition and employee severance costs, and additions to reserves related to insured residual value exposures totaled \$135 million and were charged to noninterest expense.

The Corporation also recorded charges of \$65 million in the fourth quarter for certain integration, severance and other costs related to other strategic initiatives.

NOTE 5 SALE OF SUBSIDIARY STOCK

PNC recognizes as income the gain from the sale of stock by its subsidiaries. The gain is the difference between PNC's basis in the stock and the proceeds per share received. PNC provides applicable taxes on the gain.

In October 1999, BlackRock, Inc. ("BlackRock"), a majority-owned investment management subsidiary of the Corporation, issued nine million shares of class A common stock at \$14.00 per share in an initial public offering ("IPO"). Prior to the IPO, PNC and BlackRock's management owned approximately 82% and 18%, respectively, of BlackRock's outstanding common stock. Proceeds from the sale were approximately \$115 million and resulted in PNC recording a pretax gain in the amount of \$64 million or \$59 million after tax. As of December 31, 2001, PNC owned approximately 70% of BlackRock.

NOTE 6 CASH FLOWS

For the consolidated statement of cash flows, cash and cash equivalents are defined as cash and due from banks.

The following table sets forth information pertaining to acquisitions and divestitures that affected cash flows:

Cash Flows

Year ended December 31 - in millions	2001	2000	1999
Assets divested (acquired)	\$7,252	\$ (4)	\$2,062
Liabilities divested (acquired)	6,852	(4)	208
Cash paid	18	31	1,407
Cash and due from banks received	503	1	3,261

NOTE 7 TRADING ACTIVITIES

Most of PNC's trading activities are designed to provide capital markets services to customers and not to position the Corporation's portfolio for gains from market movements. PNC participates in derivatives and foreign exchange trading as well as underwriting and "market making" in equity securities as an accommodation to customers. PNC also engages in trading activities as part of risk management strategies.

Net trading income in 2001, 2000 and 1999 included in noninterest income was as follows:

Details Of Trading Activities

Year ended December 31 - in millions	2001	2000	1999
Corporate services	\$5	\$7	
Other noninterest income			
Securities underwriting and trading	55	42	\$48
Derivatives trading	61	20	8
Foreign exchange	26	22	17
Net trading income	\$147	\$91	\$73

73

NOTE 8 SECURITIES

<TABLE>

<CAPTION>

Fair In millions Value	Amortized Cost	Unrealized	
		Gains	Losses
December 31, 2001			
SECURITIES AVAILABLE FOR SALE			
Debt securities			
U.S. Treasury and government agencies	\$ 808	\$ 3	\$ (4)
807			
Mortgage-backed	7,302	35	(76)
7,261			
Asset-backed	5,166	10	(83)
5,093			
State and municipal	62	2	
64			
Other debt	75	1	(1)
75			
Total debt securities	13,413	51	(164)
13,300			
Corporate stocks and other	264		(19)
245			
Total securities available for sale	\$13,677	\$ 51	\$ (183)
\$13,545			
SECURITIES HELD TO MATURITY			
Debt securities			
U.S. Treasury and government agencies	\$ 260		\$ (3)
257			
Asset-backed	8		
8			
Other debt	95		
95			
Total debt securities	363		(3)
360			
Total securities held to maturity	\$ 363		\$ (3)
360			
December 31, 2000			
SECURITIES AVAILABLE FOR SALE			
Debt securities			
U.S. Treasury and government agencies	\$ 313	\$ 1	\$ (1)
313			
Mortgage-backed	4,037	13	(48)
4,002			
Asset-backed	902	1	(10)
893			

State and municipal 96	94	2		
Other debt 73	73	1	(1)	

Total debt securities 5,377	5,419	18	(60)	
Corporate stocks and other 525	537	2	(14)	

Total securities available for sale 5,902	\$ 5,956	\$ 20	\$ (74)	\$

December 31, 1999				
SECURITIES AVAILABLE FOR SALE				
Debt securities				
U.S. Treasury and government agencies 400	\$ 411		\$ (11)	\$
Mortgage-backed 3,769	3,918	\$ 2	(151)	
Asset-backed 1,027	1,051		(24)	
State and municipal 131	134	2	(5)	
Other debt 39	40		(1)	

Total debt securities 5,366	5,554	4	(192)	
Corporate stocks and other 594	590	9	(5)	

Total securities available for sale 5,960	\$ 6,144	\$ 13	\$ (197)	\$

=====
</TABLE>

The expected weighted-average life of securities available for sale was 4 years at December 31, 2001 compared with 4 years and 5 months at year-end 2000 and 4 years and 7 months at year-end 1999.

The securities classified as held to maturity are owned by the subsidiaries of a third party financial institution described in Note 3 Restatements. The expected weighted-average life of securities held to maturity was 18 years and 11 months at December 31, 2001. PNC had no securities held to maturity at December 31, 2000.

Net securities gains associated with the disposition of securities available for sale were \$131 million in 2001, \$20 million in 2000 and \$22 million in 1999. Reflected in the 1999 net securities gains was a \$41 million gain from the sale of Concord EFS, Inc. ("Concord") stock that was partially offset by a \$28 million write-down of an equity investment. Net securities losses of \$3 million in 2001 and net securities gains of \$9 million and \$3 million in 2000 and 1999, respectively, related to commercial mortgage banking activities were included in corporate services revenue.

Information relating to securities sold is set forth in the following table:

Securities Sold

Year ended December 31 In millions	Proceeds	Gross Gains	Gross Losses	Net Gains	Taxes
2001	\$22,144	\$144	\$16	\$128	\$45
2000	8,427	37	8	29	10
1999	7,573	69	44	25	9

The carrying value of securities pledged to secure public and trust deposits and repurchase agreements and for other purposes was \$6.2 billion and \$3.8 billion at December 31, 2001 and December 31, 2000, respectively. The fair value of securities accepted as collateral that the Corporation is permitted by contract

or custom to sell or repledge was \$260 million at December 31, 2001, of which \$160 million was repledged to others.

The following table presents the amortized cost, fair value and weighted-average yield of debt securities at December 31, 2001, by remaining contractual maturity.

<TABLE>
<CAPTION>
Contractual Maturity Of Debt Securities

December 31, 2001 Dollars in millions Total	Within 1 Year	1 to 5 Years	5 to 10 Years	After 10 Years	
===== <S>	<C>	<C>	<C>	<C>	<C>
SECURITIES AVAILABLE FOR SALE					
U.S. Treasury and government agencies 808	\$ 95	\$ 591	\$ 116	\$ 6	\$
Mortgage-backed 7,302		29	11	7,262	
Asset-backed 5,166		2,309	1,010	1,847	
State and municipal 62	2	15	38	7	
Other debt 75	3	30	27	15	
----- Total securities available for sale \$13,413	\$ 100	\$ 2,974	\$ 1,202	\$ 9,137	
----- Fair value \$13,300	\$ 100	\$ 2,958	\$ 1,183	\$ 9,059	
Weighted-average yield 5.26%	1.93%	3.65%	5.35%	5.80%	
----- SECURITIES HELD TO MATURITY					
U.S. Treasury and government agencies 260				\$ 260	\$
Asset-backed 8		\$ 8			
Other debt 95	\$ 66	23	\$ 6		
----- Total securities held to maturity 363	\$ 66	\$ 31	\$ 6	\$ 260	\$
----- Fair value 360	\$ 66	\$ 31	\$ 6	\$ 257	\$
Weighted-average yield 4.82%	2.04%	2.30%	5.88%	5.80%	
=====					

Based on current interest rates and expected prepayment speeds, the total weighted-average expected maturity of mortgage-backed securities was 4 years and asset-backed securities was 4 years and 2 months at December 31, 2001. Weighted-average yields are based on historical cost with effective yields weighted for the contractual maturity of each security.

NOTE 9 LOANS AND COMMITMENTS TO EXTEND CREDIT

Loans outstanding were as follows:

<TABLE>
<CAPTION>

December 31 - in millions 1997	2001	2000	1999	1998	
===== <S>	<C>	<C>	<C>	<C>	<C>
Commercial 19,988	\$ 15,205	\$ 21,207	\$ 21,468	\$ 25,177	\$

Commercial real estate	2,372	2,583	2,730	3,449	
3,974					
Consumer	9,164	9,133	9,348	10,980	
11,205					
Residential mortgage	6,395	13,264	12,506	12,253	
12,776					
Lease financing	5,557	4,845	3,663	2,978	
2,224					
Credit card				2,958	
3,830					
Other	445	568	682	392	
650					

Total loans	39,138	51,600	50,397	58,187	
54,647					
Unearned income	(1,164)	(999)	(724)	(554)	
(412)					

Total loans, net of unearned income	\$ 37,974	\$ 50,601	\$ 49,673	\$ 57,633	\$
54,235					
=====					
====					
</TABLE>					

Loans outstanding and related unfunded commitments are concentrated in PNC's primary geographic markets. At December 31, 2001, no specific industry concentration exceeded 8.3% of total commercial loans outstanding and unfunded commitments.

75

Net Unfunded Commitments

December 31 - in millions	2001	2000
Commercial	\$20,233	\$24,253
Commercial real estate	711	1,039
Consumer	4,977	4,414
Lease financing	146	123
Other	139	173
Institutional lending		
repositioning	4,837	1,700

Total	\$31,043	\$31,702
=====		

Commitments to extend credit represent arrangements to lend funds subject to specified contractual conditions. At December 31, 2001, commercial commitments are reported net of \$7.1 billion of participations, assignments and syndications, primarily to financial institutions. The comparable amount was \$7.2 billion at December 31, 2000. Commitments generally have fixed expiration dates, may require payment of a fee, and contain termination clauses in the event the customer's credit quality deteriorates. Based on the Corporation's historical experience, most commitments expire unfunded, and therefore cash requirements are substantially less than the total commitment.

Net outstanding letters of credit totaled \$4.0 billion at December 31, 2001 and 2000 and consisted primarily of standby letters of credit that commit the Corporation to make payments on behalf of customers if certain specified future events occur. Such instruments are typically issued to support industrial revenue bonds, commercial paper, and bid-or-performance related contracts. At year-end 2001, the largest industry concentration within standby letters of credit was for educational services, which accounted for approximately 9% of the total. Maturities for standby letters of credit ranged from 2002 to 2011.

At December 31, 2001, \$14.7 billion of loans were pledged to secure borrowings and for other purposes.

Certain directors and executive officers of the Corporation and its subsidiaries, as well as certain affiliated companies of these directors and officers, were customers of and had loans with subsidiary banks in the ordinary course of business. All such loans were on substantially the same terms, including interest rates and collateral, as those prevailing at the time for comparable transactions with other customers and did not involve more than a normal risk of collectibility. The aggregate principal amounts of these loans were \$24 million and \$29 million at December 31, 2001 and 2000, respectively. During 2001, new loans of \$47 million were funded and repayments totaled \$52 million.

NOTE 10 NONPERFORMING ASSETS

The following table sets forth nonperforming assets and related information:

December 31 - dollars in millions	2001	2000	1999	1998	1997
Nonaccrual loans	\$211	\$323	\$291	\$286	
Nonperforming loans held for sale (a)	169	33	17		
Foreclosed assets	11	16	17	33	
Total nonperforming assets (b)	\$391	\$372	\$325	\$319	\$322
Nonaccrual loans to total loans	.56%	.64%	.59%	.50%	
Nonperforming assets to total loans, loans held for sale and foreclosed assets	.93	.71	.61	.55	.59
Nonperforming assets to total assets	.56	.53	.47	.45	.45
Interest on nonperforming loans					
Computed on original terms	\$ 27	\$ 42	\$ 28	\$ 25	\$ 31
Recognized	10	10	11	6	
Past due loans					
Accruing loans past due 90 days or more	\$159	\$113	\$ 86	\$263	\$287
As a percentage of total loans	.42%	.22%	.17%	.46%	
Past due loans held for sale					
Accruing loans held for sale past due 90 days or more	\$ 33	\$ 16	\$ 24		
As a percentage of total loans held for sale	.79%	.97%	.69%		

</TABLE>

- (a) Includes \$6 million of a troubled debt restructured loan held for sale in 2001.
- (b) The above table excludes \$18 million, \$18 million and \$13 million of equity management assets at December 31, 2001, 2000 and 1999, respectively, that are carried at estimated fair value.

76

NOTE 11 ALLOWANCE FOR CREDIT LOSSES

Changes in the allowance for credit losses were as follows:

In millions	2001	2000	1999
January 1	\$675	\$674	\$753
Charge-offs	(985)	(186)	(216)
Recoveries	37	51	55
Net charge-offs	(948)	(135)	(161)
Provision for credit losses	903	136	163
Sale of credit card business			(81)
December 31	\$630	\$675	\$674

Impaired loans totaling \$192 million and \$316 million at December 31, 2001 and 2000, respectively, had a corresponding specific allowance for credit losses of \$28 million and \$76 million. The average balance of impaired loans was \$319 million in 2001, \$277 million in 2000 and \$243 million in 1999. There was no interest income recognized on impaired loans in 2001, 2000 or 1999.

NOTE 12 PREMISES, EQUIPMENT AND LEASEHOLD IMPROVEMENTS

Premises, equipment and leasehold improvements, stated at cost less accumulated depreciation and amortization, were as follows:

December 31 - in millions	2001	2000
Land	\$87	\$86
Buildings	448	456
Equipment	1,413	1,373
Leasehold improvements	321	190
Total	2,269	2,105
Accumulated depreciation and amortization	(1,141)	(1,069)
Net book value	\$1,128	\$1,036

Depreciation and amortization expense on premises, equipment and leasehold improvements totaled \$168 million in 2001, \$149 million in 2000 and \$204 million in 1999.

Certain facilities and equipment are leased under agreements expiring at various dates through the year 2071. Substantially all such leases are accounted for as operating leases. Rental expense on such leases amounted to \$165 million in 2001, \$148 million in 2000 and \$132 million in 1999.

At December 31, 2001 and 2000, required minimum annual rentals due on noncancelable leases having terms in excess of one year aggregated \$908 million and \$684 million, respectively. Minimum annual rentals for each of the years 2002 through 2006 are \$125 million, \$115 million, \$104 million, \$96 million and \$85 million, respectively.

In the fourth quarter of 2001, management of PFPC Worldwide Inc., a majority-owned subsidiary of the Corporation, initiated a plan to consolidate certain facilities as a follow-up to the integration of the Investor Services Group acquisition. In connection with this initiative and other strategic actions in the fourth quarter 2001, pretax charges to noninterest expense of \$36 million were recognized in the fourth quarter. The charges primarily reflect termination costs related to exiting certain lease agreements and the abandonment of related leasehold improvements.

During 1999, PNC made the decision to sell various branches and office buildings. Initial write-downs were recorded in noninterest expense and generally reflected the difference between book value and appraised value less selling costs. Write-downs totaled \$35 million and subsequent net gains from disposals totaled \$8 million in 1999.

NOTE 13 GOODWILL AND OTHER AMORTIZABLE ASSETS

Goodwill and other amortizable assets, net of amortization, consisted of the following:

December 31 - in millions	2001	2000
Goodwill	\$2,043	\$2,155
Customer-related intangibles	131	157
Commercial mortgage servicing rights	199	156
Total	\$2,373	\$2,468

Amortization of goodwill and other amortizable assets was as follows:

Year ended December 31 In millions	2001	2000	1999
Goodwill	\$117	\$116	\$80
Purchased credit cards			6
Commercial mortgage servicing rights	27	18	20
Other	(12)	(6)	6
Total	\$132	\$128	\$112

In addition, write-downs of \$11 million related to impairment of goodwill for the year ended December 31, 2001 resulted from PNC's decision to discontinue its vehicle leasing business.

NOTE 14 SECURITIZATIONS

During 2001, the Corporation sold residential mortgage loans, commercial mortgage loans and other loans totaling \$1.0 billion, \$374 million, and \$82 million, respectively, in secondary market securitization transactions. These securitization transactions resulted in pretax gains of \$9.6 million, \$1 million, and \$2 million, respectively, for the year ended December 31, 2001.

In addition to the sale of loans discussed above, in March 2001 PNC securitized \$3.8 billion of residential mortgage loans by selling the loans into a trust with PNC retaining 99% or \$3.7 billion of the certificates. PNC also securitized \$175 million of commercial mortgage loans by selling the loans into a trust with PNC retaining 99% or \$173 million of the certificates. In each case, the 1% interest in the trust was purchased by a publicly-traded entity managed by a subsidiary of PNC. A substantial portion of the entity's purchase price was financed by PNC. The reclassification of these loans to securities increased the liquidity of the assets and was consistent with PNC's on-going balance sheet restructuring. At the time of the residential mortgage securitization, gains of \$25.9 million were deferred and are being recognized when principal payments are received or the securities are sold to third parties. At December 31, 2001, these securities had been reduced to \$1.3 billion through sales and principal payments and the remaining deferred gains were \$7.8 million. No gain was recognized at the time of the commercial mortgage loan securitization and none of the securities retained at the time of the securitization remained on the balance sheet at December 31, 2001.

In addition to the securities discussed above, the Corporation retained certain interest-only strips and servicing rights that were created in the sale of certain loans. Additional information on these items is contained below.

Key economic assumptions used in measuring the fair value of the interest-only strips and servicing rights at the date of the securitization resulting from securitizations completed during the year and related information were as follows:

KEY ECONOMIC ASSUMPTIONS

Dollars in millions	Fair Value	Weighted-average Life (Years)	Prepayment Speed (CPR) (a)	Discount Rate

During 2001				
Residential mortgage	\$38	1.2 - 1.7	36.0%	10.00%
Commercial mortgage	5	9.4	10.0	10.00
Other	2	1.9		4.14

During 2000				
Commercial mortgage	\$ 7	9.6	10.0%	10.00%
=====				

(a) Constant Prepayment Rate ("CPR").

Quantitative information about managed securitized loan portfolios in which the Corporation had interest-only strips outstanding at December 31, 2001 and related delinquencies follows:

INTEREST-ONLY STRIPS

December 31 - in millions	Managed		Delinquencies	
	2001	2000	2001	2000
Residential loans	\$1,058	\$ 178	\$ 24	\$ 2
Student loans	453	573	49	66

Total managed loans	\$1,511	\$ 751	\$ 73	\$ 68
=====				

Certain cash flows received from and paid to securitization trusts in which the Corporation had interest-only strips outstanding during the period follows:

SECURITIZATION CASH FLOWS

Year ended December 31 - in millions	2001	2000
Proceeds from new securitizations	\$1,040	\$ 877
Servicing revenue	8	7
Other cash flows received on retained interests	16	22

Proceeds from new securitizations are limited to cash proceeds received from third parties. It excludes the value of securities generated as a result of the recharacterization of loans to securities. During 2001 and 2000, there were no purchases of delinquent or foreclosed assets, and servicing advances and repayments of servicing advances were not significant.

Changes in the Corporation's commercial mortgage servicing assets are as follows:

COMMERCIAL MORTGAGE SERVICING ACTIVITY

In millions	2001	2000
Balance at January 1	\$ 156	\$ 125
Additions	70	49
Amortization	(27)	(18)
Balance at December 31	\$ 199	\$ 156

Assuming a prepayment speed of 10% and weighted average life of 10.8 years discounted at 10%, the estimated fair value of commercial mortgage servicing rights was \$240 million at December 31, 2001. A 10% and 20% adverse change in all assumptions used to determine fair value at December 31, 2001, results in a \$22 million and \$44 million decrease in fair value, respectively. No valuation allowance was necessary for the years ended December 31, 2001 and December 31, 2000.

At December 31, 2001, key economic assumptions and the sensitivity of the current fair value of residual cash flows to an immediate 10% or 20% adverse change in those assumptions are as follows:

FAIR VALUE ASSUMPTIONS

December 31, 2001 Dollars in millions	Residential Mortgage	Student Loans	Other
Fair value of retained interest (carrying value)	\$ 29	\$ 52	\$ 2
Weighted-average life (in years)	.8	2.0	1.8
Residual cash flows discount rate	7.50%	4.40%	4.14%
Impact on fair value of 10% adverse change	\$(.2)	\$(2.2)	
Impact on fair value of 20% adverse change	(.3)	(3.3)	
Prepayment speed assumption (CPR)	50.0%	13.7%	(a)
Impact on fair value of 10% adverse change	\$ (1.9)	\$ (.8)	(a)
Impact on fair value of 20% adverse change	(3.5)	(1.3)	(a)

(a) Historically, there have been no prepayments on these loans, which are guaranteed by an agency of the U. S. Government.

These sensitivities are hypothetical and should be used with caution. As the figures indicate, changes in fair value based on a 10% variation in assumptions generally cannot be extrapolated because the relationship of the change in assumption to the change in fair value may not be linear. Also, the effect of a variation in a particular assumption on fair value is calculated independently of variations in other assumptions, whereas a change in one factor may realistically have an impact on another, which might magnify or counteract the sensitivities.

During 2000, the Corporation sold commercial mortgage loans of \$865 million in secondary market securitization transactions and recognized a pretax gain of \$13 million. Additionally, the Corporation sold \$737 million of commercial mortgage loans into a trust. The Corporation retained servicing rights in the loans and 99% or \$730 million of the mortgage-backed securities. The 1% interest in the trust was purchased by a publicly-traded entity managed by a subsidiary of PNC. A substantial portion of the entity's purchase price was financed by PNC. The Corporation had securities of \$155 million related to the trust in its portfolio at December 31, 2000. No gain related to the portion of securities

retained was recognized by the Corporation as of December 31, 2000. The securities were subsequently sold to third parties in the first quarter of 2001.

NOTE 15 DEPOSITS

The aggregate amount of time deposits with a denomination greater than \$100,000 was \$4.0 billion and \$5.8 billion at December 31, 2001 and 2000, respectively. Remaining contractual maturities of time deposits for the years 2002 through 2006 and thereafter are \$8.7 billion, \$1.3 billion, \$1.2 billion, \$681 million and \$917 million, respectively.

NOTE 16 BORROWED FUNDS

Bank notes have interest rates ranging from 1.95% to 6.50% with approximately 40% maturing in 2002. Senior and subordinated notes consisted of the following:

December 31, 2001			
Dollars in millions	Outstanding	Stated Rate	Maturity
=====			
Senior	\$2,762	2.45% - 7.00%	2002-2006
Subordinated Nonconvertible	2,298	6.13 - 8.25	2003-2009

Total	\$5,060		
=====			

Borrowed funds have scheduled repayments for the years 2002 through 2006 and thereafter of \$3.4 billion, \$2.4 billion, \$2.1 billion, \$1.6 billion and \$2.6 billion, respectively.

Included in outstandings for the senior and subordinated notes in the table above are basis adjustments of \$8 million and \$89 million, respectively, related to SFAS No. 133.

NOTE 17 CAPITAL SECURITIES OF SUBSIDIARY TRUSTS

Mandatorily Redeemable Capital Securities of Subsidiary Trusts ("Capital Securities") include nonvoting preferred beneficial interests in the assets of PNC Institutional Capital Trust A, Trust B and Trust C. Trust A, formed in December 1996, holds \$350 million of 7.95% junior subordinated debentures, due December 15, 2026, and redeemable after December 15, 2006, at a premium that declines from 103.975% to par on or after December 15, 2016. Trust B, formed in May 1997, holds \$300 million of 8.315% junior subordinated debentures due May 15, 2027, and redeemable after May 15, 2007, at a premium that declines from 104.1575% to par on or after May 15, 2017. Trust C, formed in June 1998, holds \$200 million of junior subordinated debentures due June 1, 2028, bearing interest at a floating rate per annum equal to 3-month LIBOR plus 57 basis points. The rate in effect at December 31, 2001 was 2.65%. Trust C Capital Securities are redeemable on or after June 1, 2008 at par.

Cash distributions on the Capital Securities are made to the extent interest on the debentures is received by the Trusts. In the event of certain changes or amendments to regulatory requirements or federal tax rules, the Capital Securities are redeemable in whole.

Trust A is a wholly owned finance subsidiary of PNC Bank, N.A., PNC's principal bank subsidiary, and Trusts B and C are wholly owned finance subsidiaries of the Corporation.

The respective parents of the Trusts have, through the agreements governing the Capital Securities, taken together, fully, irrevocably and unconditionally guaranteed all of the obligations of the Trusts under the Capital Securities. For a discussion of certain dividend restrictions, see Note 19 Regulatory Matters.

NOTE 18 SHAREHOLDERS' EQUITY

Information related to preferred stock is as follows:

December 31	Liquidation Value per Share	Preferred Shares	
		2001	2000
Shares in thousands			
=====			
Authorized			
\$1 par value		17,172	17,224
Issued and outstanding			
Series A	\$ 40	10	11

Series B	40	3	3
Series C	20	204	229
Series D	20	293	318
Series F	50		6,000

Total		510	6,561
=====			

Series A through D are cumulative and, except for Series B, are redeemable at the option of the Corporation. Annual dividends on Series A, B and D preferred stock total \$1.80 per share and on Series C preferred stock total \$1.60 per share. Holders of Series A through D preferred stock are entitled to a number of votes equal to the number of full shares of common stock into which such preferred stock is convertible. Series A through D preferred stock have the following conversion privileges: (i) one share of Series A or Series B is convertible into eight shares of common stock; and (ii) 2.4 shares of Series C or Series D are convertible into four shares of common stock.

The Series F preferred stock was nonconvertible and nonvoting, except in limited circumstances. On March 6, 2001, the Corporation commenced a cash tender offer for its nonconvertible Series F preferred stock. Approximately 1.9 million shares were purchased by the Corporation at a price of \$50.35 per share plus accrued and unpaid dividends on April 5, 2001. The remainder of the outstanding shares of Series F preferred stock was redeemed on October 4, 2001 for approximately \$205 million.

During 2000, the Board of Directors adopted a shareholder rights plan providing for issuance of share purchase rights. Except as provided in the plan, if a person or group becomes beneficial owner of 10% or more of PNC's outstanding common stock, all holders of the rights, other than such person or group, may purchase PNC common stock or equivalent preferred stock at half of market value.

The Corporation has a dividend reinvestment and stock purchase plan. Holders of preferred stock and common stock may participate in the plan, which provides that additional shares of common stock may be purchased at market value with reinvested dividends and voluntary cash payments. Common shares purchased pursuant to this plan were: 472,015 shares in 2001, 649,334 shares in 2000 and 567,266 shares in 1999.

At December 31, 2001, the Corporation had reserved approximately 33.8 million common shares to be issued in connection with certain stock plans and the conversion of certain debt and equity securities.

NOTE 19 REGULATORY MATTERS

The Corporation is subject to the regulations of certain federal and state agencies and undergoes periodic examinations by such regulatory authorities. Neither the Corporation nor any of its subsidiaries is subject to written agreements entered into with any of the agencies.

Under capital adequacy guidelines and the regulatory framework for prompt corrective action, the Corporation must meet specific capital guidelines that involve quantitative measures of assets, liabilities and certain off-balance-sheet items as calculated under regulatory accounting practices. Failure to meet minimum capital requirements can result in certain mandatory and possibly additional discretionary actions by regulators that, if undertaken, could have a material effect on PNC's financial condition and results of operations. The Corporation's capital amounts and classification are also subject to qualitative judgments by regulatory agencies about components, risk weightings and other factors.

The following table sets forth regulatory capital ratios for PNC and its only significant bank subsidiary, PNC Bank, N.A.:

REGULATORY CAPITAL

December 31 Dollars in millions	Amount		Ratios	
	2001	2000	2001	2000
=====				
Risk-based capital				
Tier I				
PNC	\$4,599	\$5,367	7.8%	8.6%
PNC Bank, N.A.	4,704	5,055	8.7	8.7
Total				
PNC	6,958	7,845	11.8	12.6
PNC Bank, N.A.	6,581	7,012	12.1	12.1

Leverage				
PNC	4,599	5,367	6.8	8.0
PNC Bank, N.A.	4,704	5,055	7.6	8.2

=====

The access to and cost of funding new business initiatives including acquisitions, the ability to pay dividends, deposit insurance costs, and the level and nature of regulatory oversight depend, in large part, on a financial institution's capital strength. The minimum regulatory capital ratios are 4% for Tier I risk-based, 8% for total risk-based and 3% for leverage. However, regulators may require higher capital levels when particular circumstances warrant. To qualify as "well capitalized," regulators require banks to maintain capital ratios of at least 6% for Tier I risk-based, 10% for total risk-based and 5% for leverage. At December 31, 2001, the Corporation and each bank subsidiary met the "well capitalized" capital ratio requirements.

The principal source of parent company revenue and cash flow is the dividends it receives from PNC Bank. The bank's dividend level may be impacted by its capital needs, supervisory policies, corporate policies, contractual restrictions and other factors. Also, there are legal limitations on the ability of national banks to pay dividends or make other capital distributions. PNC Bank was not permitted to pay dividends to the parent company as of December 31, 2001 without prior approval from banking regulators as a result of the repositioning charges taken in 2001 and prior dividends. Under these limitations, PNC Bank's capacity to pay dividends without prior regulatory approval can be restored through retention of earnings. Management expects PNC Bank's dividend capacity relative to such legal limitations to be restored during 2002 from retained earnings. The parent company currently has available funds to pay dividends at current rates through 2002.

Under federal law, bank subsidiaries generally may not extend credit to the parent company or its nonbank subsidiaries on terms and under circumstances that are not substantially the same as comparable extensions of credit to nonaffiliates. No extension of credit may be made to the parent company or a nonbank subsidiary which is in excess of 10% of the capital stock and surplus of such bank subsidiary or in excess of 20% of the capital and surplus of such bank subsidiary as to aggregate extensions of credit to the parent company and its subsidiaries. Such extensions of credit, with limited exceptions, must be fully collateralized by certain specified assets. In certain circumstances, federal regulatory authorities may impose more restrictive limitations.

Federal Reserve Board regulations require depository institutions to maintain cash reserves with the Federal Reserve Bank. During 2001, subsidiary banks maintained reserves which averaged \$127 million.

NOTE 20 FINANCIAL DERIVATIVES

Effective January 1, 2001, the Corporation implemented SFAS No. 133. As a result of the adoption of this statement, the Corporation recognized, in the first quarter of 2001, an after-tax loss from the cumulative effect of a change in accounting principle of \$5 million reported in the consolidated income statement and an after-tax accumulated other comprehensive loss of \$4 million. The impact of the adoption of this standard related to the residential mortgage banking business is reflected in the results of discontinued operations.

Earnings adjustments resulting from cash flow and fair value hedge ineffectiveness were not significant to the results of operations of the Corporation during 2001.

During the next twelve months, the Corporation expects to reclassify to earnings \$118 million of pretax net gains, or \$77 million after tax, on cash flow hedge derivatives currently reported in accumulated other comprehensive income. These net gains are anticipated to result from net cash flows on receive fixed interest rate swaps and would mitigate reductions in interest income recognized on the related floating rate commercial loans.

The Corporation generally has established agreements with its major derivative dealer counterparties that provide for exchanges of marketable securities or cash to collateralize either party's positions. At December 31, 2001 the Corporation held cash and U.S. government securities with a fair value of \$190 million to collateralize net gains with counterparties.

At December 31, 2000, the Corporation had financial derivatives used for risk management with notional amounts totaling \$15.7 billion. These derivatives had a net positive fair

value of \$92 million at December 31, 2000. Included in these amounts were credit default swaps, with notional amounts of \$4.4 billion and negative fair value of \$2 million, no longer considered to be derivatives under SFAS No. 133, due to their particular structure.

In addition, at December 31, 2000 the Corporation had financial derivatives for customer-related and other purposes with notional amounts totaling \$31.3 billion and \$1.2 billion, respectively. These derivatives had net fair values of negative \$12 million and positive \$12 million, respectively. Total positive and negative fair value positions within the customer-related derivatives were \$273 million and \$285 million, respectively. Total positive and negative fair value positions for derivatives held for other purposes were \$13 million and \$1 million, respectively.

NOTE 21 EMPLOYEE BENEFIT PLANS
PENSION AND POSTRETIREMENT PLANS

The Corporation has a noncontributory, qualified defined benefit pension plan covering most employees. Retirement benefits are derived from a cash balance formula based on compensation levels, age and length of service. Pension contributions are based on an actuarially determined amount necessary to fund total benefits payable to plan participants.

The Corporation also maintains nonqualified supplemental retirement plans for certain employees. All retirement benefits provided under these plans are unfunded and any payments to plan participants are made by the Corporation. The Corporation also provides certain health care and life insurance benefits for retired employees ("post-retirement benefits") through various plans.

A reconciliation of the changes in the benefit obligation for qualified and nonqualified pension plans and post-retirement benefit plans as well as the change in plan assets for the qualified pension plan is as follows:

<TABLE>
<CAPTION>

retirement Benefits	Qualified and Nonqualified Pensions		Post-
	2001	2000	2001
December 31 - in millions 2000			
<S>	<C>	<C>	<C>
Benefit obligation at beginning of year \$ 198	\$ 856	\$ 840	\$ 203
Service cost 2	32	32	2
Interest cost 14	66	65	14
Actuarial loss 7	41	7	12
Settlements		(20)	
Participant contributions 4			4
Benefits paid (22)	(75)	(68)	(24)
Benefit obligation at end of year \$ 203	\$ 920	\$ 856	\$ 211
Fair value of plan assets at beginning of year	\$ 952	\$ 939	
Actual loss on plan assets	(89)	(29)	
Employer contribution	140	130	
Settlements		(20)	
Benefits paid	(75)	(68)	
Fair value of plan assets at end of year	\$ 928	\$ 952	
Funded status \$(203)	\$ 8	\$ 96	\$(211)
Unrecognized net actuarial loss (gain) 38	289	65	(58)
Unrecognized prior service credit (63)	(3)	(5)	54
Net amount recognized on the balance sheet \$(228)	\$ 294	\$ 156	\$(215)

Prepaid pension cost	\$ 294	\$ 156
Additional minimum liability	(21)	(18)
Intangible asset	3	2
Accumulated other comprehensive loss	18	16

Net amount recognized on the balance sheet	\$ 294	\$ 156

</TABLE>

The accrued pension benefit liability above includes \$39 million and \$34 million for the nonqualified plans at December 31, 2001 and 2000, respectively. The accumulated benefit obligation for pension plans with accumulated benefit obligations in excess of plan assets (the nonqualified plans) were \$60 million and \$53 million as of December 31, 2001 and December 31, 2000, respectively. The nonqualified plans had no plan assets at either date.

Plan assets primarily consist of listed common stocks, U.S. government and agency securities and various mutual funds managed by BlackRock from which BlackRock and PFPC receive compensation for providing investment advisory, custodial and transfer agency services. Plan assets are managed by BlackRock and do not include common or preferred stock of the Corporation.

82

The components of net periodic pension and post-retirement benefit cost were as follows:

Benefits	Qualified and Nonqualified Pensions			Post-retirement	
	2001	2000	1999	2001	2000
Year ended December 31 - in millions					
1999					
=====					
<S>	<C>	<C>	<C>	<C>	<C>
<C>					
Service cost	\$ 32	\$ 32	\$ 24	\$ 2	\$ 2
\$ 2					
Interest cost	66	65	58	14	14
12					
Expected return on plan assets	(97)	(93)	(75)		
Transition amount amortization		(4)	(5)		
Curtailment gain				(3)	
Amortization of prior service cost	(1)	(1)	(1)	(6)	(6)
(6)					
Recognized net actuarial loss	2		2		
Losses due to settlements		7			

Net periodic cost	\$ 2	\$ 6	\$ 3	\$ 7	\$ 10
\$ 8					
=====					

Weighted-average assumptions were as follows:

Year ended December 31	Qualified and Nonqualified Pensions		
	2001	2000	1999
Discount rate	7.25%	7.50%	7.75%
Rate of compensation increase	4.50	4.50	4.50
Expected return on plan assets	9.50	9.50	9.50

Year ended December 31	Post-retirement Benefits		
	2001	2000	1999

	7.25%	7.50%	7.75%
Discount rate	7.25%	7.50%	7.75%
Expected health care cost trend rate			
Medical pre-65	7.00	7.00	7.00
Medical post-65	8.00	8.00	8.00
Dental	7.00	7.00	7.00

The health care cost trend rate declines until it stabilizes at 5.50% beginning in 2005. A one-percentage-point change in assumed health care cost trend rates would have the following effects:

Year ended December 31, 2001 - in millions	Increase	Decrease
Effect on total service and interest cost	\$ 1	\$(1)
Effect on post-retirement benefit obligation	9	(9)

INCENTIVE SAVINGS PLAN

The Corporation sponsors an incentive savings plan that covers substantially all employees. Under this plan, employee contributions up to 6% of biweekly compensation as defined by the plan are matched, subject to Internal Revenue Code limitations. Contributions to the plan are matched primarily by shares of PNC common stock held in treasury or by the Corporation's employee stock ownership plan ("ESOP"). The Corporation also maintains a nonqualified supplemental savings plan for certain employees.

The Corporation makes annual contributions to the ESOP that are at least equal to the debt service requirements on the ESOP's borrowings less dividends received by the ESOP. All dividends received by the ESOP are used to pay debt service. Dividends used for debt service totaled \$8 million in 2001 and \$9 million in 2000 and 1999. To satisfy additional debt service requirements, PNC contributed \$1 million in 2001 and \$9 million in 1999. No contributions were made in 2000. As of December 31, 2001 the ESOP's borrowings have been paid off or fully extinguished.

As the ESOP's borrowings were repaid, shares were allocated to employees who made contributions during the year based on the proportion of annual debt service to total debt service. The Corporation includes all ESOP shares as common shares outstanding in the earnings per share computation.

83

COMPONENTS OF ESOP SHARES

As of or for the year ended December 31	2001	2000
In thousands		
Unallocated		364
Allocated	4,134	4,316
Released for allocation	364	348
Retired	(490)	(530)
Total	4,008	4,498

Compensation expense related to the portion of contributions matched with ESOP shares is determined based on the number of ESOP shares allocated. Compensation expense related to these plans was \$28 million, \$30 million and \$17 million for 2001, 2000 and 1999, respectively.

NOTE 22 STOCK-BASED COMPENSATION PLANS

The Corporation has a long-term incentive award plan ("Incentive Plan") that provides for the granting of incentive stock options, nonqualified stock options, stock appreciation rights, performance units, restricted stock and other incentive shares to executives and directors. In any given year, the number of shares of common stock available for grant under the Incentive Plan may range from 1.5% to 3% of total issued shares of common stock determined at the end of the preceding calendar year. Of this amount, no more than 20% is available for restricted stock and other incentive share awards.

As of December 31, 2001 no incentive stock options, stock appreciation rights or performance unit awards were outstanding.

NONQUALIFIED STOCK OPTIONS

Options are granted at exercise prices not less than the market value of common stock on the date of grant. Generally, options granted in 2001, 2000 and 1999 become exercisable in installments after the grant date. Options granted prior to 1999 are mainly exercisable twelve months after the grant date. Payment of the option price may be in cash or previously owned shares of common stock at market value on the exercise date.

A summary of stock option activity follows:

Shares in thousands	Per Option		Shares
	Exercise Price	Weighted-Average Exercise Price	
January 1, 1999	\$11.38 - \$66.00	\$40.30	9,566
Granted	50.47 - 76.00	51.68	3,612
Exercised	11.38 - 54.72	33.89	(1,856)
Terminated	21.75 - 59.31	51.68	(247)
December 31, 1999	11.38 - 76.00	44.83	11,075
Granted	42.19 - 66.22	44.20	4,171
Exercised	11.38 - 59.31	37.77	(2,952)
Terminated	31.13 - 61.75	48.10	(496)
December 31, 2000	21.63 - 76.00	46.25	11,798
Granted	53.74 - 74.70	73.14	3,996
Exercised	21.63 - 59.31	43.46	(2,737)
Terminated	42.19 - 74.59	53.22	(580)
DECEMBER 31, 2001	21.75 - 76.00	55.15	12,477

Information about stock options outstanding at December 31, 2001 follows:

<TABLE>
<CAPTION>

Exercisable	Options Outstanding			Options	
	Shares	Weighted-average exercise price	Weighted-average remaining contractual life (in years)	Shares	Weighted-exercise
December 31, 2001					
Shares in thousands					
average					
Range of exercise prices					
price					
<S>	<C>	<C>	<C>	<C>	
\$21.75 - \$32.99	829	\$28.96	3.2	829	
\$28.96					
33.00 - 49.99	3,478	42.69	7.5	1,211	
43.04					
50.00 - 76.00	8,170	63.12	7.8	3,239	
54.73					
Total	12,477	\$55.15	7.4	5,279	
\$48.01					

</TABLE>

Options granted in 2001 include options for 52,000 shares granted to non-employee directors.

The weighted-average grant-date fair value of options granted in 2001, 2000 and 1999 was \$15.87, \$9.86 and \$10.15 per option, respectively. At December 31, 2000 and 1999 options for 5,834,898 and 7,682,745 shares of common stock, respectively, were exercisable at a weighted-average price of \$45.96 and \$42.05, respectively.

There were no options granted in excess of market value in 2001 or 2000. Options for 82,000 shares of common stock were granted in 1999 with an exercise price in excess of the market value on the date of grant. Shares of common stock available for the granting of options and other awards under the Incentive Plan and the predecessor plans were 10,584,683 at December 31, 2001, 2000 and 1999.

INCENTIVE SHARE AND RESTRICTED STOCK AWARDS

In 1998, incentive share awards potentially representing 362,250 shares of common stock were granted to certain senior executives pursuant to the Incentive Plan. Issuance of restricted shares pursuant to these incentive awards was subject to the market price of PNC's common stock equaling or exceeding specified levels for defined periods. In 2001, 104,250 of these shares were issued. The remaining shares expired and will not be issued under this award. The restricted period ends July 1, 2003. During the restricted period, the recipient receives dividends and can vote the shares. Generally, if the recipient leaves the Corporation before the end of the restricted period, the shares will be forfeited.

In 2000, 606,000 incentive shares of common stock were granted to certain senior executives pursuant to the Incentive Plan. One-half of any shares of restricted stock issued pursuant to these awards will vest after three years and the remainder after four years. Shares awarded under this grant will be offset on a share-for-share basis by shares received, if any, by the executive from the 1998 grant.

There were 39,000 and 66,000 incentive shares forfeited during 2001 and 2000, respectively. No shares were forfeited in 1999.

In addition, 33,600, 53,100 and 37,500 shares of restricted stock were granted to certain key employees in 2001, 2000 and 1999, respectively. These shares vest 25% after three years, 25% after four years and 50% after five years. There were 13,000 shares of restricted stock granted to non-employee directors in 2001. One half of these shares vest after one year and the remainder after two years. In 2000, 245,000 shares of restricted stock were granted to senior executives with a three-year vesting period.

Compensation expense recognized for incentive share and restricted stock awards totaled \$10 million, \$8 million and \$12 million in 2001, 2000 and 1999, respectively.

EMPLOYEE STOCK PURCHASE PLAN

The Corporation's employee stock purchase plan ("ESPP") has approximately 2.6 million shares available for issuance. Persons who have been continuously employed for at least one year are eligible to participate. Participants purchase the Corporation's common stock at 85% of the lesser of fair market value on the first or last day of each offering period. No charge to earnings is recorded with respect to the ESPP.

Shares issued pursuant to the ESPP were as follows:

Year ended December 31	Shares	Price Per Share
2001	395,217	\$55.57 and \$49.26
2000	504,988	42.82 and 45.53
1999	406,740	43.99 and 47.39

PRO FORMA EFFECTS

The following table sets forth pro forma income from continuing operations and diluted earnings per share as if compensation expense was recognized for stock options and the ESPP.

PRO FORMA INCOME FROM CONTINUING OPERATIONS AND EPS

Year ended December 31	Reported	Pro forma
Income from continuing operations (in millions)		
2001	\$377	\$344
2000	1,214	1,196
1999	1,202	1,194
Diluted earnings per share		
2001	\$1.26	\$1.14
2000	4.09	4.02
1999	3.94	3.92

For purposes of computing pro forma results, PNC estimated the fair value of stock options and ESPP shares using the Black-Scholes option pricing model.

The model requires the use of numerous assumptions, many of which are highly subjective in nature. Therefore, the pro forma results are estimates of results of operations as if compensation expense had been recognized for all stock-based compensation plans and are not indicative of the impact on future periods. The following assumptions were used in the option pricing model for purposes of estimating pro forma results. The dividend yield represents average yields over the previous three-year period. Volatility is measured using the fluctuation in quarter-end closing stock prices over a five-year period.

OPTION PRICING ASSUMPTIONS

Year ended December 31	2001	2000	1999
Risk-free interest rate	4.9%	6.6%	5.2%
Dividend yield	3.2	3.1	3.6
Volatility	25.7	21.8	22.1
Expected life	5 yrs.	5 yrs.	6 yrs.

85

NOTE 23 INCOME TAXES

The components of income taxes were as follows:

Year ended December 31 In millions	2001	2000	1999
Current			
Federal	\$ 195	\$ 226	\$ 454
State	40	32	35
Total current	235	258	489
Deferred			
Federal	(51)	363	102
State	3	13	(5)
Total deferred	(48)	376	97
Total	\$ 187	\$ 634	\$ 586

Significant components of deferred tax assets and liabilities are as follows:

December 31 - in millions	2001	2000
Deferred tax assets		
Allowance for credit losses	\$ 225	\$ 250
Compensation and benefits	31	85
Net unrealized securities losses	75	19
Loan valuations related to institutional lending repositioning	330	
Other	163	104
Total deferred tax assets	824	458
Deferred tax liabilities		
Leasing	1,182	824
Depreciation	53	37
Other	89	102
Total deferred tax liabilities	1,324	963
Net deferred tax liability	\$ 500	\$ 505

A reconciliation between the statutory and effective tax rates follows:

Year ended December 31	2001	2000	1999
Statutory tax rate	35.0%	35.0%	35.0%
Increases (decreases) resulting from			
State taxes	4.9	1.6	1.1
Tax-exempt interest	(1.8)	(.6)	(.7)

Goodwill	3.0	.9	.9
Life insurance	(3.5)	(1.0)	(1.0)
Tax credits	(7.6)	(1.8)	(1.4)
Other	3.2	.2	(1.1)

Effective tax rate	33.2%	34.3%	32.8%
=====			

NOTE 24 LEGAL PROCEEDINGS

Several putative class action complaints have been filed against the Corporation, certain present and former officers or directors and its independent auditors for 2001 alleging violations of federal securities laws relating to disclosures and seeking unquantified damages on behalf of purchasers of the Corporation's common stock during specified periods. Management believes there are substantial defenses to the lawsuits and intends to defend them vigorously. The impact of the final disposition of these lawsuits cannot be assessed at this time.

In January 2001, PNC sold its residential mortgage banking business. Certain closing date purchase price adjustments aggregating approximately \$300 million pretax are currently in dispute between the parties. The Corporation has established a receivable of approximately \$140 million to reflect additional purchase price it believes is due from the buyer. The buyer has taken the position that the purchase price it has already paid should be reduced by approximately \$160 million. The Corporation has established specific reserves related to a portion of its recorded receivable. The purchase agreement requires that an independent public accounting firm determine the final adjustments. The buyer also has filed a lawsuit against the Corporation seeking compensatory damages with respect to certain of the disputed matters that the Corporation believes are covered by the process provided in the purchase agreement, unquantified punitive damages and declaratory and other relief. Management intends to assert the Corporation's positions vigorously. Management believes that, net of available reserves, an adverse outcome, expected to be recorded in discontinued operations, could be material to net income in the period in which recorded, but that the final disposition of this matter will not be material to the Corporation's financial position.

The Corporation, in the normal course of business, is subject to various other pending and threatened lawsuits in which claims for monetary damages are asserted. Management does not anticipate that the ultimate aggregate liability, if any, arising out of such other lawsuits will have a material adverse effect on the Corporation's financial position.

At the present time, management is not in a position to determine whether any pending or threatened litigation will have a material adverse effect on the Corporation's results of operations in any future reporting period.

The staffs of the Securities and Exchange Commission and the Federal Reserve Board have informed PNC that they are conducting inquiries with respect to the transactions with subsidiaries of a third party financial institution described in Note 3 Restatements. PNC is cooperating with these inquiries.

86

NOTE 25 EARNINGS PER SHARE

The following table sets forth basic and diluted earnings per share calculations.

<TABLE>		
<CAPTION>		
	-----	-----
Year ended December 31 - in millions, except share and per share data	2001	2000
1999		
=====		
CALCULATION OF BASIC EARNINGS PER COMMON SHARE		
<S>	<C>	<C>
<C>		
Income from continuing operations	\$377	\$1,214
\$1,202		
Less: Preferred dividends declared (a)	13	19
19		

Income from continuing operations applicable to basic earnings per common share	364	1,195
1,183		
Income from discontinued operations applicable to basic earnings per common		
share	5	65
62		

Cumulative effect of accounting change applicable to basic earnings per common share	(5)	

Net income applicable to basic earnings per common share	\$364	\$1,260
\$1,245		
Basic weighted-average common shares outstanding (in thousands)	286,726	289,958
296,886		
Basic earnings per common share from continuing operations	\$1.27	\$4.12
\$3.98		
Basic earnings per common share from discontinued operations	.02	.23
.21		
Basic earnings per common share from cumulative effect of accounting change	(.02)	

Basic earnings per common share	\$1.27	\$4.35
\$4.19		

CALCULATION OF DILUTED EARNINGS PER COMMON SHARE		
Income from continuing operations	\$377	\$1,214
\$1,202		
Less: Dividends declared on nonconvertible Series F preferred stock (a)	13	18
18		

Income from continuing operations applicable to diluted earnings per common share	364	1,196
1,184		
Income from discontinued operations applicable to diluted earnings per common share	5	65
62		
Cumulative effect of accounting change applicable to diluted earnings per common share	(5)	

Net income applicable to diluted earnings per common share	\$364	\$1,261
\$1,246		
Basic weighted-average common shares outstanding (in thousands)	286,726	289,958
296,886		
Weighted-average common shares to be issued using average market price and assuming:		
Conversion of preferred stock Series A and B	106	118
131		
Conversion of preferred stock Series C and D	870	986
1,072		
Conversion of debentures	17	20
24		
Exercise of stock options	1,661	1,531
1,529		
Incentive share awards	368	173
383		

Diluted weighted-average common shares outstanding (in thousands)	289,748	292,786
300,025		
Diluted earnings per common share from continuing operations	\$1.26	\$4.09
\$3.94		
Diluted earnings per common share from discontinued operations	.02	.22
.21		
Diluted earnings per common share from cumulative effect of accounting change	(.02)	

Diluted earnings per common share	\$1.26	\$4.31
\$4.15		
=====		

</TABLE>

(a) Adjustment for year ended December 31, 2001 includes \$1 million of cost incurred due to tender offer of Series F preferred stock.

corporate banking, real estate finance, asset-based lending, wealth management, asset management and global fund services.

Business results are presented based on PNC's management accounting practices and the Corporation's management structure. There is no comprehensive, authoritative body of guidance for management accounting equivalent to generally accepted accounting principles; therefore, PNC's business results are not necessarily comparable with similar information for any other financial services institution. Financial results are presented, to the extent practicable, as if each business operated on a stand-alone basis.

The management accounting process uses various balance sheet and income statement assignments and transfers to measure performance of the businesses. Methodologies change from time to time as management accounting practices are enhanced and businesses change. Securities available for sale or borrowings and related net interest income are assigned based on the net asset or liability position of each business. Capital is assigned based on management's assessment of inherent risks and equity levels at independent companies providing similar products and services. The allowance for credit losses is allocated based on management's assessment of risk inherent in the loan portfolios. Support areas not directly aligned with the businesses are allocated primarily based on the utilization of services.

Total business financial results differ from consolidated results from continuing operations primarily due to differences between management accounting practices and generally accepted accounting principles, equity management activities, minority interest in income of consolidated entities, residual asset and liability management activities, unallocated reserves, eliminations and unassigned items, the impact of which is reflected in the "Other" category.

The impact of the institutional lending repositioning and other strategic actions that occurred during 2001, 2000 and 1999 is reflected in the business results.

BUSINESS SEGMENT PRODUCTS AND SERVICES

Regional Community Banking provides deposit, branch-based brokerage, electronic banking and credit products and services to retail customers as well as deposit, credit, treasury management and capital markets products and services to small businesses primarily within PNC's geographic region.

Corporate Banking provides credit, equipment leasing, treasury management and capital markets products and services primarily to mid-sized corporations and government entities within PNC's geographic region.

PNC Real Estate Finance provides credit, capital markets, treasury management, commercial mortgage loan servicing and other financial products and services to developers, owners and investors in commercial real estate. PNC's commercial real estate financial services platform provides processing services through Midland Loan Services, Inc., a leading third party provider of loan servicing and technology to the commercial real estate finance industry, and national syndication of affordable housing equity through Columbia Housing Partners, LP.

PNC Business Credit provides asset-based lending, capital markets and treasury management products and services to middle market customers nationally. PNC Business Credit's lending services include loans secured by accounts receivable, inventory, machinery and equipment, and other collateral, and its customers include manufacturing, wholesale, distribution, retailing and service industry companies.

PNC Advisors provides a full range of tailored investment products and services to affluent individuals and families, including full-service brokerage through J.J.B. Hilliard, W.L. Lyons, Inc. and investment advisory services to the ultra-affluent through Hawthorn. PNC Advisors also serves as investment manager and trustee for employee benefit plans and charitable and endowment assets.

BlackRock is one of the largest publicly traded investment management firms in the United States with approximately \$239 billion of assets under management at December 31, 2001. BlackRock manages assets on behalf of institutions and individuals worldwide through a variety of fixed income, liquidity and equity mutual funds, separate accounts and alternative investment products. Mutual funds include the flagship fund families, BlackRock Funds and BlackRock Provident Institutional Funds. In addition, BlackRock provides risk management and investment system services to institutional investors under the BlackRock Solutions name.

FFPC is the largest full-service mutual fund transfer agent and second largest provider of mutual fund accounting and administration services in the United States, providing a wide range of fund services to the investment management industry. FFPC also provides processing solutions to the international marketplace through its Ireland and Luxembourg operations.

<TABLE>
 <CAPTION>
 RESULTS OF BUSINESSES

Year ended December 31 In millions Other Consolidated	Regional Community Banking	Corporate Banking	PNC Real Estate Finance	PNC Business Credit	PNC Advisors	BlackRock	PFPC
<S>	<C>	<C>	<C>	<C>	<C>	<C>	<C>
<C>	<C>						
2001							
INCOME STATEMENT							
Net interest income \$8 \$2,262	\$1,460	\$501	\$116	\$104	\$128	\$11	\$(66)
Noninterest income (194) 2,543	758	32	89	(8)	607	533	726
Total revenue (186) 4,805	2,218	533	205	96	735	544	660
Provision for credit losses 45 903	50	733	44	29	2		
Depreciation and amortization 77 273	71	13	22	2	17	26	45
Other noninterest expense (21) 3,065	1,169	374	136	29	487	337	554
Pretax earnings (287) 564	928	(587)	3	36	229	181	61
Income taxes (97) 187	332	(212)	(35)	14	86	74	25
Earnings \$(190) \$377	\$596	\$(375)	\$38	\$22	\$143	\$107	\$36
Inter-segment revenue \$(98)	\$11	\$4			\$61	\$16	\$6
AVERAGE ASSETS \$(153) \$70,355	\$40,285	\$16,685	\$5,290	\$2,463	\$3,330	\$684	\$1,771
2000							
INCOME STATEMENT							
Net interest income \$(140) \$2,164	\$1,408	\$582	\$118	\$99	\$136	\$7	\$(46)
Noninterest income 101 2,891	619	254	108	20	656	477	656
Total revenue (39) 5,055	2,027	836	226	119	792	484	610
Provision for credit losses 2 136	45	79	(7)	12	5		
Depreciation and amortization 70 259	71	13	20	2	14	20	49
Other noninterest expense (16) 2,812	1,000	381	125	28	497	314	483
Pretax earnings (95) 1,848	911	363	88	77	276	150	78
Income taxes (38) 634	321	122	4	28	103	63	31
Earnings \$(57) \$1,214	\$590	\$241	\$84	\$49	\$173	\$87	\$47
Inter-segment revenue	\$3	\$5			\$79	\$13	\$5

\$ (105)							
Average Assets	\$38,958	\$17,746	\$5,889	\$2,271	\$3,500	\$537	\$1,578
\$(1,988)	\$68,491						
1999							
INCOME STATEMENT							
Net interest income	\$1,411	\$534	\$132	\$71	\$130	\$(8)	\$6
\$68	\$2,344						
Noninterest income	667	85	67	11	608	381	251
380	2,450						
Total revenue	2,078	619	199	82	738	373	257
448	4,794						
Provision for credit losses	61	16	9	11	7		
59	163						
Depreciation and amortization	96	18	22	2	18	18	12
110	296						
Other noninterest expense	1,002	381	118	23	483	252	175
113	2,547						
Pretax earnings	919	204	50	46	230	103	70
166	1,788						
Income taxes	326	59		17	88	44	26
26	586						
Earnings	\$593	\$145	\$50	\$29	\$142	\$59	\$44
\$140	\$1,202						
Inter-segment revenue	\$6	\$2		\$(1)	\$81	\$10	\$3
\$(101)							
AVERAGE ASSETS	\$37,502	\$18,041	\$7,133	\$1,759	\$3,353	\$448	\$308
\$(630)	\$67,914						

</TABLE>

Gains on the sales of the credit card business, the BlackRock IPO and Concord stock totaling \$298 million in 1999 are included in the "Other" category. Also in 1999, costs related to efficiency initiatives of \$48 million and a contribution to the PNC Foundation of \$30 million are included in the "Other" category.

Differences between management accounting practices and generally accepted accounting principles, divested and exited businesses, equity management activities, minority interest in income of consolidated entities, residual asset and liability management activities, eliminations and unassigned items comprise the remainder of the "Other" category.

89

NOTE 27 COMPREHENSIVE INCOME

The Corporation's other comprehensive income primarily consists of unrealized gains or losses on securities available for sale and cash flow hedge derivatives and minimum pension liability adjustments. The income effects allocated to each component of other comprehensive income (loss) are as follows:

Year ended December 31	Pretax	Tax	After-tax
In millions	Amount	Benefit (Expense)	Amount
2001			
Unrealized securities losses	\$ (86)	\$ 30	\$ (56)
Less: Reclassification adjustment for losses realized in net income	(8)	3	(5)
Net unrealized			

securities losses	(78)	27	(51)

SFAS No. 133 transition adjustment	(6)	2	(4)
Unrealized gains on cash flow hedge derivatives	102	(36)	66
Less: Reclassification adjustment for losses realized in net income	(55)	19	(36)

Net unrealized gains on cash flow hedge derivatives	151	(53)	98
Minimum pension liability adjustment	(2)	1	(1)
Other	3	(1)	2

Other comprehensive income from continuing operations	\$ 74	\$ (26)	\$ 48

2000			
Unrealized securities gains	\$ 124	\$ (40)	\$ 84
Less: Reclassification adjustment for losses realized in net income	(3)	1	(2)

Net unrealized securities gains	127	(41)	86
Minimum pension liability adjustment	2	(1)	1
Other	3	(1)	2

Other comprehensive income from continuing operations	\$ 132	\$ (43)	\$ 89

1999			
Unrealized securities losses	\$ (186)	\$ 64	\$ (122)
Less: Reclassification adjustment for losses realized in net income	(28)	10	(18)

Net unrealized securities losses	(158)	54	(104)
Minimum pension liability adjustment	(8)	3	(5)
Other	2	(1)	1

Other comprehensive loss from continuing operations	\$ (164)	\$ 56	\$ (108)
=====			

The accumulated balances related to each component of other comprehensive income (loss) are as follows:

December 31 - in millions	2001	2000
=====		
Net unrealized securities losses	\$ (86)	\$ (35)
Net unrealized gains on cash flow hedge derivatives	98	
Minimum pension liability adjustment	(12)	(11)
Other	5	3

Accumulated other comprehensive income (loss) from continuing operations	\$5	\$ (43)
=====		

	2001		2000	
Fair December 31 - in millions Value	CARRYING AMOUNT	FAIR VALUE	Carrying Amount	
=====				
ASSETS				
<S>	<C>	<C>	<C>	<C>
Cash and short-term assets 5,041	\$ 6,200	\$ 6,200	\$ 5,041	\$
Securities 5,902	13,908	13,905	5,902	
Loans held for sale 1,655	4,189	4,189	1,655	
Net loans (excludes leases) 46,872	32,941	33,588	46,066	
Commercial mortgage servicing rights 267	199	240	156	
Financial derivatives (a)				
Interest rate risk management	278	278		
Commercial mortgage banking risk management	5	5		
Customer/other derivatives	497	497		
LIABILITIES				
Demand, savings and money market deposits 30,686	34,531	34,531	30,686	
Time deposits 17,101	12,773	12,942	16,978	
Borrowed funds 12,043	12,390	12,677	11,822	
Financial derivatives (a)				
Interest rate risk management	16	16		
Commercial mortgage banking risk management	4	4		
Customer/other derivatives	476	476		
OFF-BALANCE-SHEET				
Unfunded loan commitments (11)	(12)	(12)	(11)	
Letters of credit (10)	(10)	(10)	(10)	
Financial derivatives (a)				
Interest rate risk management 104			63	
Commercial mortgage banking risk management (10)			(2)	
Credit-related activities (b) (2)				
=====				

</TABLE>

(a) Effective January 1, 2001, the Corporation implemented SFAS No. 133. The statement requires the Corporation to recognize all derivative instruments as either assets or liabilities on the balance sheet at fair value. Financial derivatives are reported at fair value in other assets or other liabilities.

(b) Due to the structure of these contracts, they are no longer considered financial derivatives under SFAS No. 133.

Real and personal property, lease financing, loan customer relationships, deposit customer intangibles, retail branch networks, fee-based businesses, such as asset management and brokerage, trademarks and brand names are excluded from the amounts set forth in the previous table. Accordingly, the aggregate fair value amounts presented do not represent the underlying value of the Corporation.

Fair value is defined as the estimated amount at which a financial instrument could be exchanged in a current transaction between willing parties, or other than in a forced or liquidation sale. However, it is not management's intention to immediately dispose of a significant portion of such financial instruments, and unrealized gains or losses should not be interpreted as a forecast of future earnings and cash flows. The derived fair values are subjective in nature, involve uncertainties and significant judgment and, therefore, cannot be determined with precision. Changes in assumptions could significantly impact the derived fair value estimates.

The following methods and assumptions were used in estimating fair value amounts for financial instruments.

GENERAL

For short-term financial instruments realizable in three months or less, the carrying amount reported in the consolidated balance sheet approximates fair value. Unless otherwise stated, the rates used in discounted cash flow analyses are based on market yield curves.

CASH AND SHORT-TERM ASSETS

The carrying amounts reported in the consolidated balance sheet for cash and short-term investments approximate fair values primarily due to their short-term nature. For purposes of this disclosure only, short-term assets include due from banks, interest-earning deposits with banks, federal funds sold and resale agreements, trading securities, customer's acceptance liability and accrued interest receivable.

SECURITIES

The fair value of securities is based on quoted market prices, where available. If quoted market prices are not available, fair value is estimated using the quoted market prices of comparable instruments.

91

NET LOANS AND LOANS HELD FOR SALE

Fair values are estimated based on the discounted value of expected net cash flows incorporating assumptions about prepayment rates, credit losses and servicing fees and costs. For revolving home equity loans, this fair value does not include any amount for new loans or the related fees that will be generated from the existing customer relationships. In the case of nonaccrual loans, scheduled cash flows exclude interest payments. The carrying value of loans held for sale approximates fair value.

COMMERCIAL MORTGAGE SERVICING RIGHTS

The fair value of commercial mortgage servicing rights is estimated based on the present value of future cash flows. These fair values are based on assumptions as to prepayment speeds, discount rate and the weighted-average life of the related commercial loans.

DEPOSITS

The carrying amounts of noninterest-bearing demand and interest-bearing money market and savings deposits approximate fair values. For time deposits, which include foreign deposits, fair values are estimated based on the discounted value of expected net cash flows assuming current interest rates.

BORROWED FUNDS

The carrying amounts of federal funds purchased, commercial paper, acceptances outstanding and accrued interest payable are considered to be their fair value because of their short-term nature. For all other borrowed funds, fair values are estimated based on the discounted value of expected net cash flows assuming current interest rates.

UNFUNDED LOAN COMMITMENTS AND LETTERS OF CREDIT

Fair values for commitments to extend credit and letters of credit are estimated based on the amount of deferred fees and the creditworthiness of the counterparties.

FINANCIAL AND OTHER DERIVATIVES

The fair value of derivatives is based on the discounted value of the expected net cash flows. These fair values represent the amounts the Corporation would receive or pay to terminate the contracts, assuming current interest rates.

NOTE 29 UNUSED LINE OF CREDIT

At December 31, 2001, the Corporation maintained a line of credit in the amount of \$500 million, none of which was drawn. This line is available for general corporate purposes and expires in 2003.

NOTE 30 SUBSEQUENT EVENTS

In January 2002, PNC Business Credit acquired a portion of the U.S. asset-based lending business of NBOC. As a result of this acquisition, PNC Business Credit established six new marketing offices and enhanced its presence as one of the premier asset-based lenders for the middle market customer segment. At the acquisition date, credit exposure acquired was approximately \$2.6 billion including \$1.5 billion of loan outstandings. None of the loans were nonperforming at acquisition.

Additionally, PNC Business Credit agreed to service a portion of NBOC's remaining U.S. asset-based loan portfolio ("serviced portfolio") for a period of eighteen months. The serviced portfolio consisted of approximately \$670 million of credit exposure including \$463 million of outstandings as of the acquisition date. At closing, \$138 million of these outstandings were classified as nonperforming. The serviced portfolio's credit exposure and outstandings are expected to be reduced through managed liquidation and runoff during the eighteen-month servicing period. At the end of the servicing term, NBOC has the right to transfer the then remaining serviced portfolio to PNC Business Credit. PNC Business Credit established a liability of \$112 million in 2002 as part of the allocation of the purchase price to reflect this obligation. The amount of this liability will be assessed quarterly with any changes recognized in earnings. During the servicing term, NBOC will be responsible for realized credit losses with respect to the serviced portfolio to a maximum of \$50 million. If the right to transfer is exercised, the Corporation is responsible for realized credit losses on the serviced portfolio that may occur during the eighteen-month period in excess of certain NBOC specific reserves related to those assets, when applicable (available only on specified credits), and the \$50 million first loss position. PNC Business Credit management currently expects the amounts indicated above to be adequate to cover potential losses in connection with the serviced portfolio.

On January 3, 2002, the Board of Directors authorized the Corporation to purchase up to 35 million shares of its common stock through February 29, 2004. These shares may be purchased in the open market or privately negotiated transactions. This authorization terminated any prior authorization. The extent and timing of any share repurchases will depend on a number of factors including, among others, progress in disposing of loans held for sale, regulatory capital considerations, alternative uses of capital and receipt of regulatory approvals if then required.

92

NOTE 31 PARENT COMPANY

Summarized financial information of the parent company is as follows:

STATEMENT OF INCOME

Year ended December 31 - in millions	2001	2000	1999
OPERATING REVENUE			
Dividends from:			
Bank subsidiaries	\$1,116	\$ 690	\$1,139
Nonbank subsidiaries	60	55	80
Interest income	6	9	9
Noninterest income	2	1	4
Total operating revenue	1,184	755	1,232
OPERATING EXPENSE			
Interest expense	50	54	86
Other expense	6	(6)	52
Total operating expense	56	48	138
Income before income taxes and equity in undistributed net income of subsidiaries	1,128	707	1,094
Income tax benefits	(17)	(21)	(47)
Income before equity in undistributed net income of subsidiaries	1,145	728	1,141
Bank subsidiaries	(531)	386	(7)
Nonbank subsidiaries	(237)	165	130
Net income	\$ 377	\$1,279	\$1,264

BALANCE SHEET

December 31 - in millions	2001	2000
ASSETS		
Cash and due from banks	\$ 1	\$ 1
Securities available for sale	94	53

Investments in:		
Bank subsidiaries	5,324	5,640
Nonbank subsidiaries	1,555	1,656
Other assets	152	160

Total assets	\$7,126	\$7,510

LIABILITIES		
Borrowed funds		\$ 100
Nonbank affiliate borrowings	\$1,086	522
Accrued expenses and other liabilities	217	232

Total liabilities	1,303	854

SHAREHOLDERS' EQUITY	5,823	6,656

Total liabilities and shareholders' equity	\$7,126	\$7,510
=====		

Borrowed funds at December 31, 2000 were repaid in 2001. Commercial paper and all other debt issued by PNC Funding Corp., a wholly owned finance subsidiary, is fully and unconditionally guaranteed by the parent company. In addition, in connection with certain affiliates' commercial mortgage servicing operations, the parent company has committed to maintain such affiliates' net worth above minimum requirements.

During 2001, 2000 and 1999, the parent company received net income tax refunds of \$37 million, \$36 million and \$44 million, respectively. Such refunds represent the parent company's portion of consolidated income taxes. During 2001, 2000 and 1999, the parent company paid interest of \$49 million, \$56 million and \$96 million, respectively.

STATEMENT OF CASH FLOWS

Year ended December 31 - in millions	2001	2000	1999
=====			
OPERATING ACTIVITIES			
Net income	\$ 377	\$1,279	\$1,264
Adjustments to reconcile net income to net cash provided (used) by operating activities:			
Equity in undistributed net earnings of subsidiaries	768	(551)	(123)
Other	44	(24)	(14)

Net cash provided by operating activities	1,189	704	1,127

INVESTING ACTIVITIES			
Net change in short-term investments with subsidiary bank		16	(7)
Net capital (contributed to) returned from subsidiaries	(237)	258	631
Securities available for sale			
Sales and maturities	1,206	372	1,592
Purchases	(1,247)	(425)	(1,565)
Cash paid in acquisitions			(2)
Other	(14)	(13)	(17)

Net cash (used) provided by investing activities	(292)	208	632

FINANCING ACTIVITIES			
Borrowings from nonbank subsidiary	763	314	687
Repayments on borrowings from nonbank subsidiary	(190)	(440)	(1,080)
Acquisition of treasury stock	(681)	(428)	(803)
Cash dividends paid to shareholders	(569)	(546)	(520)
Issuance of stock	181	189	141
Series F preferred stock tender offer/maturity	(301)		
Repayments on borrowings	(100)		(200)
Other			15

Net cash used by financing			

activities	(897)	(911)	(1,760)

Increase (decrease) in cash and due from banks		1	(1)
Cash and due from banks at beginning of year	1		\$ 1
Cash and due from banks at end of year	\$ 1	\$ 1	
=====			

93

STATISTICAL INFORMATION

THE PNC FINANCIAL SERVICES GROUP, INC.

PNC restated its consolidated financial statements for the first, second and third quarters of 2001 and revised previously announced results for the fourth quarter of 2001. These restatements were made to reflect the correction of an error related to the accounting for the sale of the residential mortgage banking business in the first quarter and to consolidate certain subsidiaries of a third party financial institution in the second, third and fourth quarters. See Note 3 Restatements for additional information.

The error correction reduced income from discontinued operations and net income by \$35 million for the first quarter of 2001. Diluted earnings per share was reduced by \$.12.

The consolidation of the third party subsidiaries reduced third quarter net income by \$51 million and diluted earnings per share by \$.18 and fourth quarter results by \$104 million and \$.37, respectively.

In consolidation, all loan assets of the third party subsidiaries are included in loans held for sale. At the date of sale, the difference between the sale price and carrying value was recorded as charge-offs for portfolio loans and as valuation adjustments in noninterest income for loans previously held for sale. Subsequent to the date of sale, lower of cost or market adjustments have been recorded through charges to noninterest income.

The following table summarizes the charges related to the assets in these entities for 2001.

CHARGES RELATED TO THIRD PARTY SUBSIDIARIES

Year ended	-----			
December 31, 2001	Fourth	Third	Second	Total
In millions	Quarter	Quarter	Quarter	
=====				
At time of sale:				
Charge-offs		\$ 9	\$ 15	\$ 24
Valuation adjustments		3	1	4

		12	16	28
Valuation adjustments subsequent to sale	\$158	82		240

Total	\$158	\$ 94	\$ 16	\$268
=====				

Venture capital assets in one of the third party subsidiaries were carried at estimated fair value and additional valuation adjustments of \$7 million were recorded in the fourth quarter of 2001.

SELECTED QUARTERLY FINANCIAL DATA

<TABLE>
<CAPTION>

Dollars in millions,	-----						
except per share data	2001				2000		

	Fourth	Third	Second	First	Fourth	Third	
Second							
First							
=====							
SUMMARY OF OPERATIONS							
<S>	<C>	<C>	<C>	<C>	<C>	<C>	<C>
<C>							
Interest income	\$ 902	\$ 984	\$ 1,079	\$ 1,172	\$ 1,190	\$ 1,201	\$

1,180	\$ 1,161							
Interest expense		324	419	514	618	657	670	
635	606							

Net interest income		578	565	565	554	533	531	
545	555							
Provision for credit losses		668	110	45	80	40	30	
35	31							
Noninterest income before net securities (losses) gains		418	619	703	672	719	693	
728	731							
Net securities (losses) gains		(3)	88	17	29	16	7	
(3)								
Noninterest expense		987	787	789	775	752	747	
780	792							

(Loss) income from continuing operations before income taxes		(662)	375	451	400	476	454	
458	460							
Income taxes		(232)	128	156	135	162	155	
159	158							

(Loss) income from continuing operations		(430)	247	295	265	314	299	
299	302							
Income from discontinued operations					5	20	23	
16	6							

Net (loss) income before cumulative effect of accounting change		(430)	247	295	270	334	322	
315	308							
Cumulative effect of accounting change					(5)			

Net (loss) income		\$ (430)	\$ 247	\$ 295	\$ 265	\$ 334	\$ 322	\$
315	\$ 308							

PER COMMON SHARE DATA								
Book value		\$ 20.54	\$ 23.09	\$ 22.60	\$ 22.39	\$ 21.88	\$ 21.01	\$
20.22	\$ 19.68							
Basic earnings (a)								
Continuing operations		(1.52)	.85	1.01	.90	1.07	1.02	
1.01	1.02							
Discontinued operations					.02	.07	.08	
.06	.02							

Before cumulative effect of accounting change		(1.52)	.85	1.01	.92	1.14	1.10	
1.07	1.04							
Cumulative effect of accounting change					(.02)			

Net income		(1.52)	.85	1.01	.90	1.14	1.10	
1.07	1.04							

Diluted earnings (a) (b)								
Continuing operations		(1.52)	.84	1.00	.89	1.06	1.01	
1.01	1.01							
Discontinued operations					.02	.07	.08	
.05	.02							

Before cumulative effect of accounting change		(1.52)	.84	1.00	.91	1.13	1.09	
1.06	1.03							
Cumulative effect of accounting change					(.02)			

Net income		(1.52)	.84	1.00	.89	1.13	1.09	
1.06	1.03							
=====								

</TABLE>

(3)					
Retail certificates of deposit	(124)	(68)	(192)	22	96
118					
Other time	(6)		(6)	(56)	11
(45)					
Deposits in foreign offices	(34)	(22)	(56)	36	13
49					
-----			-----		
Total interest-bearing deposits	(27)	(397)	(424)	63	221
284					
Borrowed funds					
Federal funds purchased	(5)	(39)	(44)	27	24
51					
Repurchase agreements	11	(23)	(12)	8	6
14					
Bank notes and senior debt	(60)	(106)	(166)	(119)	93
(26)					
Federal Home Loan Bank borrowings	48	(33)	15	(49)	12
(37)					
Subordinated debt	(3)	(38)	(41)	26	(1)
25					
Other borrowed funds	(36)	15	(21)	7	11
18					
-----			-----		
Total borrowed funds	(18)	(251)	(269)	(103)	148
45					
-----			-----		
Total interest-bearing liabilities	(43)	(650)	(693)	(5)	334
329					
-----			-----		
Change in net interest income	\$ (20)	\$ 116	\$ 96	\$ (53)	\$ (131)
\$(184)					

</TABLE>

Changes attributable to rate/volume are prorated into rate and volume components.

95

AVERAGE CONSOLIDATED BALANCE SHEET AND NET INTEREST ANALYSIS

<TABLE>

<CAPTION>

	2001		2000	
Dollars in millions	AVERAGE	AVERAGE	Average	
Average	BALANCES	INTEREST	YIELDS/RATES	Balances Interest
Taxable-equivalent basis				
Yields/Rates				
=====	=====	=====	=====	=====
<S>	<C>	<C>	<C>	<C>
<C>				
ASSETS				
Interest-earning assets				
Loans held for sale	\$2,021	\$119	5.89%	\$2,507 \$204
8.14%				
Securities				
Securities available for sale				
U.S. Treasury and government agencies and corporations	3,833	216	5.64	1,760 104
5.91				
Other debt	6,841	397	5.80	3,723 245
6.58				
Other	101	8	7.92	578 40
6.92				
-----	-----	-----	-----	-----
Total securities available for sale	10,775	621	5.76	6,061 389
6.42				
Securities held to maturity	92	6	6.52	
-----	-----	-----	-----	-----
Total securities	10,867	627	5.77	6,061 389
6.42				
Loans, net of unearned income				

Commercial	19,658	1,418	7.21	21,685	1,839
8.48					
Commercial real estate	2,580	184	7.13	2,685	240
8.94					
Consumer	9,099	732	8.04	9,177	791
8.62					
Residential mortgage	8,801	635	7.22	12,599	900
7.14					
Lease financing	4,223	293	6.94	3,222	235
7.29					
Credit card					
Other	460	30	6.52	650	55
8.46					

Total loans, net of unearned income	44,821	3,292	7.34	50,018	4,060
8.12					
Other	1,632	115	7.05	1,289	97
7.53					

Total interest-earning assets/interest income	59,341	4,153	7.00	59,875	4,750
7.93					
Noninterest-earning assets					
Investment in discontinued operations	51			487	
Allowance for credit losses	(693)			(683)	
Cash and due from banks	2,939			2,718	
Other assets	8,768			6,581	

Total assets	\$70,406			\$68,978	
=====					
LIABILITIES, MINORITY INTEREST, CAPITAL SECURITIES AND SHAREHOLDERS' EQUITY					
Interest-bearing liabilities					
Interest-bearing deposits					
Demand and money market	\$21,322	506	2.37	\$18,735	658
3.51					
Savings	1,928	18	.93	2,050	36
1.76					
Retail certificates of deposit	12,313	634	5.15	14,642	826
5.64					
Other time	522	34	6.51	621	40
6.44					
Deposits in foreign offices	829	37	4.46	1,473	93
6.31					

Total interest-bearing deposits	36,914	1,229	3.33	37,521	1,653
4.41					
Borrowed funds					
Federal funds purchased	2,057	91	4.42	2,139	135
6.31					
Repurchase agreements	980	33	3.37	754	45
5.97					
Bank notes and senior debt	5,521	265	4.80	6,532	431
6.60					
Federal Home Loan Bank borrowings	2,178	83	3.81	1,113	68
6.11					
Subordinated debt	2,362	138	5.84	2,406	179
7.44					
Other borrowed funds	384	36	9.38	802	57
7.11					

Total borrowed funds	13,482	646	4.79	13,746	915
6.66					

Total interest-bearing liabilities/interest expense	50,396	1,875	3.72	51,267	2,568
5.01					
Noninterest-bearing liabilities, minority interest, capital securities and shareholders' equity					
Demand and other noninterest-bearing deposits	8,297			8,151	
Accrued expenses and other liabilities	4,096			2,479	
Minority interest	136			96	
Mandatorily redeemable capital securities of subsidiary trusts	848			848	
Shareholders' equity	6,633			6,137	

Total liabilities, minority interest, capital securities and shareholders' equity	\$70,406			\$68,978	

Interest rate spread					
2.92			3.28		
Impact of noninterest-bearing sources					
			.56		

Net interest income/margin	\$2,278	3.84%	\$2,182
3.64%			

</TABLE>

Nonaccrual loans are included in loans, net of unearned income. The impact of financial derivatives used in interest rate risk management is included in the interest and average yields/rates of the related assets and liabilities. Average balances of securities available for sale are based on amortized historical cost (excluding SFAS No. 115 adjustments to fair value). Loan fees for each of the years ended December 31, 2001, 2000, 1999, 1998 and 1997 were \$119 million, \$115 million, \$120 million, \$107 million and \$89 million, respectively.

<TABLE>
<CAPTION>

1999			1998			1997		
Average Average Balances Yields/Rates	Average Interest Yields/Rates	Average Yields/Rates	Average Balances	Average Interest Yields/Rates	Average Yields/Rates	Average Balances	Average Interest	
\$1,392	\$104	7.47%	\$436	\$31	7.11%	\$24	\$2	
8.33%								
1,970	108	5.48	3,665	208	5.68	5,643	336	
5.95								
3,441	216	6.28	1,913	122	6.38	2,094	139	
6.62								
673	42	6.24	551	36	6.53	579	43	
7.45								
6,084	366	6.02	6,129	366	5.97	8,316	518	
6.23								
6,084	366	6.02	6,129	366	5.97	8,316	518	
6.23								
23,082	1,792	7.76	22,768	1,794	7.88	19,014	1,494	
7.86								
3,362	265	7.88	3,279	277	8.45	4,068	359	
8.82								
10,310	844	8.19	11,073	940	8.49	11,291	958	
8.48								
12,258	859	7.01	12,421	900	7.25	13,097	976	
7.45								
2,564	182	7.10	2,028	143	7.05	1,587	112	
7.06								
672	100	14.88	3,849	538	13.98	3,558	459	
12.92								
532	40	7.52	195	14	7.18	284	18	
6.34								
52,780	4,082	7.73	55,613	4,606	8.28	52,899	4,376	
8.27								
1,045	53	5.07	899	47	5.23	843	45	
5.34								
61,301	4,605	7.51	63,077	5,050	8.01	62,082	4,941	
7.96								
449			348			168		
(695)			(863)			(1,077)		
2,082			2,211			2,935		
5,226			4,851			4,127		

\$68,363			\$69,624			\$68,235		
\$16,921	493	2.91	\$14,285	439	3.07	\$13,079	391	
2,390	39	1.63	2,620	51	1.95	2,852	57	
14,220	708	4.98	15,420	826	5.36	15,959	859	
1,515	85	5.61	1,786	103	5.77	1,482	89	
872	44	5.05	935	52	5.56	1,094	61	
35,918	1,369	3.81	35,046	1,471	4.20	34,466	1,457	
1,662	84	5.05	2,526	139	5.50	2,834	159	
621	31	4.99	791	42	5.31	587	32	
8,517	457	5.37	10,657	605	5.68	9,130	523	
1,929	105	5.44	1,026	60	5.85	1,051	67	
2,051	154	7.51	1,799	140	7.78	1,514	119	
686	39	5.69	1,109	79	7.12	1,759	110	
15,466	870	5.63	17,908	1,065	5.95	16,875	1,010	
51,384	2,239	4.36	52,954	2,536	4.79	51,341	2,467	

8,234		8,848		9,465
1,995		1,465		1,414
32		14		
848		762		537
5,870		5,581		5,478
\$68,363		\$69,624		\$68,235

3.15		3.15		3.22
.83		.71		.77
3.98%	\$2,366	3.86%	\$2,514	3.99%
				\$2,474

</TABLE>

<TABLE>
<CAPTION>

SUMMARY OF LOAN LOSS EXPERIENCE

Year ended December 31 - dollars in millions	2001	2000	1999	1998
1997				
Allowance at beginning of year	\$ 675	\$ 674	\$ 753	\$ 972

\$1,166				
Charge-offs				
Commercial	876	121	72	122
48				
Commercial real estate				
Commercial mortgage		2	1	6
8				
Real estate project	37	1	3	2
4				
Consumer	42	46	63	83
104				
Residential mortgage	2	8	8	7
9				
Lease financing	28	8	9	7
4				
Credit card			60	297
208				

Total charge-offs	985	186	216	524
385				

Recoveries				
Commercial	17	21	22	20
38				
Commercial real estate				
Commercial mortgage		3	1	2
10				
Real estate project	1	1	3	1
2				
Consumer	16	22	25	34
36				
Residential mortgage	1	2	1	1
1				
Lease financing	2	2	1	2
Credit card			2	17
25				
Other				
1				

Total recoveries	37	51	55	77
113				

Net charge-offs	948	135	161	447
272				
Provision for credit losses	903	136	163	225
70				
(Divestitures)/acquisitions			(81)	3
8				

Allowance at end of year	\$ 630	\$ 675	\$ 674	\$ 753
\$ 972				
=====				
Allowance as a percent of period-end				
Loans	1.66%	1.33%	1.36%	1.31%
1.79%				
Nonaccrual loans	298.58	208.98	231.62	263.29
360.00				
As a percent of average loans				
Net charge-offs (a)	2.12	.27	.31	.80
.51				
Provision for credit losses (b)	2.01	.27	.31	.40
.13				
Allowance for credit losses	1.41	1.35	1.28	1.35
1.84				
Allowance as a multiple of net charge-offs (a)	.66x	5.00x	4.19x	1.68x
3.57x				

</TABLE>

(a) Excluding \$804 million of net charge-offs in 2001 related to the institutional lending repositioning initiative, net charge-offs would be .32% of average loans and the allowance as a multiple of net charge-offs would be 4.38x.

(b) Excluding \$714 million of provision in 2001 related to the institutional lending repositioning initiative, provision for credit losses would be .42% of average loans.

The following table presents the allocation of allowance for credit losses and the categories of loans as a percentage of total loans. For purposes of this presentation, the unallocated portion of the allowance for credit losses has been assigned to loan categories based on the relative specific and pool allocation amounts. At December 31, 2001, the unallocated portion was \$143 million.

ALLOCATION OF ALLOWANCE FOR CREDIT LOSSES

<TABLE>
<CAPTION>

	2001		2000		1999		1998		1997
December 31 Loans to Dollars in Total millions Loans	Loans to Total Allowance	Loans to Total Loans	Loans to Total Allowance	Loans to Total Loans	Loans to Total Allowance	Loans to Total Loans	Loans to Total Allowance	Loans to Total Loans	Allowance
Commercial 36.9%	\$467	40.0%	\$536	41.9%	\$510	43.2%	\$446	43.7%	\$406
Commercial real estate 7.3	67	6.3	53	5.1	64	5.5	59	6.0	141
Consumer 20.7	49	24.1	51	18.0	58	18.8	74	19.0	107
Residential mortgage 23.6	8	16.8	10	26.2	10	25.2	8	21.3	42
Credit card 7.0							136	5.1	258
Other 4.5	39	12.8	25	8.8	32	7.3	30	4.9	18
Total 100.0%	\$630	100.0%	\$675	100.0%	\$674	100.0%	\$753	100.0%	\$972

</TABLE>

SHORT-TERM BORROWINGS

Federal funds purchased include overnight borrowings and term federal funds, which are payable on demand. Repurchase agreements generally have maturities of 18 months or less. Approximately 40% of the total bank notes of the Corporation mature in 2002. Other short-term borrowings primarily consist of U.S. Treasury, tax and loan borrowings, which are payable on demand and commercial paper, which is issued in maturities not to exceed nine months. At December 31, 2001, 2000 and 1999, \$2.4 billion, \$3.4 billion and \$3.1 billion, respectively, notional value of interest rate swaps were designated to borrowed funds. The effect of these swaps is included in the rates set forth in the following table.

SHORT-TERM BORROWINGS

<TABLE>
<CAPTION>

	2001		2000		1999
Dollars in millions Rate	AMOUNT	RATE	Amount	Rate	Amount
Federal funds purchased Year-end balance	\$ 240	1.52%	\$1,445	4.89%	\$1,281

4.05%	Average during year	2,094	4.44	2,139	6.31	1,662
5.05	Maximum month-end balance during year	2,824		2,778		2,671
	Repurchase agreements					
	Year-end balance	954	1.56	607	5.77	402
4.77	Average during year	980	3.37	754	5.97	621
4.99	Maximum month-end balance during year	1,247		864		725
	Bank notes					
	Year-end balance	3,600	2.68	5,512	6.74	6,354
6.25	Average during year	4,273	4.70	5,934	6.55	8,224
5.29	Maximum month-end balance during year	5,513		6,527		9,775
	Other					
	Year-end balance	171	2.83	632	6.31	956
5.64	Average during year	325	4.32	784	6.87	654
6.00	Maximum month-end balance during year	1,115		1,368		1,192

</TABLE>

LOAN MATURITIES AND INTEREST SENSITIVITY

December 31, 2001 In millions	1 Year or Less	1 Through 5 Years	After 5 Years	Gross Loans
Commercial	\$ 6,764	\$ 7,168	\$ 1,273	\$15,205
Real estate project	801	887	92	1,780
Total	\$ 7,565	\$ 8,055	\$ 1,365	\$16,985
Loans with				
Predetermined rate	\$ 838	\$ 1,209	\$ 579	\$ 2,626
Floating rate	6,727	6,846	786	14,359
Total	\$ 7,565	\$ 8,055	\$ 1,365	\$16,985

At December 31, 2001, \$4.6 billion notional value of interest rate swaps, caps and floors designated to commercial loans altered the interest rate characteristics of such loans. The basis adjustment related to fair value hedges for commercial loans is included in the above table.

TIME DEPOSITS OF \$100,000 OR MORE

Time deposits in foreign offices totaled \$1.6 billion at December 31, 2001, substantially all of which are in denominations of \$100,000 or more. The following table sets forth maturities of domestic time deposits of \$100,000 or more:

December 31, 2001 - in millions	Certificates of Deposit
Three months or less	\$650
Over three through six months	591
Over six through twelve months	289
Over twelve months	904
Total	\$2,434

EXECUTIVE MANAGEMENT THE PNC FINANCIAL SERVICES GROUP, INC.

JAMES E. ROHR (1)
Chairman, President and
Chief Executive Officer
29 years of service

WALTER E. GREGG, JR. (1)
Vice Chairman
27 years of service

BUSINESS EXECUTIVES

=====

LAURENCE D. FINK
 Chairman and
 Chief Executive Officer
 BlackRock
 7 years of service

JOSEPH C. GUYAUX (1)
 Group Executive
 Regional Community Banking
 29 years of service

RALPH S. MICHAEL, III (1)
 Group Executive
 PNC Advisors and
 PNC Capital Markets
 22 years of service

TIMOTHY G. SHACK (1)
 Group Executive and
 Chief Information Officer
 25 years of service

THOMAS K. WHITFORD (1)
 Group Executive
 Strategic Planning
 18 years of service

PETER K. CLASSEN
 Chief Executive Officer
 Corporate Banking
 and President, Northern
 New Jersey Region
 PNC Bank, N.A.
 16 years of service

JOAN L. GULLEY
 Chief Executive Officer
 Business Banking
 16 years of service

WILLIAM A. KOSIS
 Chief Executive Officer
 PNC Business Credit
 5 years of service

REGIONAL PRESIDENTS

=====

DENNIS P. BRECKLE
 President
 Central PA Region
 PNC Bank, N.A.
 32 years of service

PETER J. DANCAK
 President
 Northeast PA Region
 PNC Bank, N.A.
 17 years of service

MICHAEL N. HARRELD
 President
 Kentucky/Indiana Region
 PNC Bank, N.A.
 33 years of service

SY HOLZER
 President
 Pittsburgh Region
 PNC Bank, N.A.
 31 years of service

CORPORATE OFFICERS

=====

EVA T. BLUM
 Senior Vice President
 Comprehensive Risk
 Management and Compliance
 24 years of service

MICHAEL J. HANNON (1)
 Chief Credit Policy Officer
 20 years of service

ROBERT L. HAUNSCHILD (1)
 Chief Financial Officer
 11 years of service

RANDALL C. KING
 Treasurer
 19 years of service

EUGENE P. LUPIA
 Chief Technology Officer
 22 years of service

SAMUEL R. PATTERSON (1)
 Controller
 15 years of service

HELEN P. PUDLIN (1)
 General Counsel
 12 years of service

WILLIAM E. ROSNER
 Chief Human Resources Officer
 7 years of service

J. WILLIAM MILLS, III
 President
 Philadelphia/Southern New Jersey Region
 PNC Bank, N.A.
 12 years of service

CALVERT A. MORGAN, JR.
 Chairman, President and
 Chief Executive Officer
 PNC Bank, Delaware
 31 years of service

MARLENE D. MOSCO
 President
 Northwest PA Region
 PNC Bank, N.A.
 34 years of service

JOHN T. TAYLOR
 President
 Ohio/Northern Kentucky Region
 PNC Bank, N.A.
 16 years of service

(1) Executive Officer

The PNC Financial Services Group, Inc.
One PNC Plaza
249 Fifth Avenue
Pittsburgh, Pennsylvania 15222-2707
(412) 762-2000

STOCK LISTING

The PNC Financial Services Group, Inc. common stock is listed on the New York Stock Exchange under the symbol PNC. At the close of business on February 28, 2002, there were 54,385 common shareholders of record.

INTERNET INFORMATION

The PNC Financial Services Group, Inc.'s financial reports and information about its products and services are available on the Internet at www.pnc.com.

FINANCIAL INFORMATION

The Annual Report on Form 10-K is filed with the Securities and Exchange Commission ("SEC"). Copies of this document and other filings, including exhibits thereto, may be obtained electronically at the SEC's home page at www.sec.gov. Copies may also be obtained without charge by writing to Thomas F. Garbe, Director of Financial Accounting, at corporate headquarters, by calling (412) 762-1553 or via e-mail at financial.reporting@pnc.com.

INQUIRIES

For financial services call 1-888-PNC-2265. Individual shareholders should contact Shareholder Relations at (800) 982-7652.

Analysts and institutional investors should contact William H. Callihan, Vice President, Investor Relations, at (412) 762-8257 or via e-mail at investor.relations@pnc.com.

News media representatives and others seeking general information should contact R. Jeep Bryant, Senior Vice President, Corporate Communications, at (412) 762-8221 or via e-mail at corporate.communications@pnc.com.

TRUST PROXY VOTING

Reports of 2001 nonroutine proxy voting by the trust divisions of The PNC Financial Services Group, Inc. are available by writing to Thomas R. Moore, Corporate Secretary, at corporate headquarters.

ANNUAL SHAREHOLDERS MEETING

All shareholders are invited to attend The PNC Financial Services Group, Inc. annual meeting on Tuesday, April 23, 2002, at 11 a.m., Eastern Daylight Time, at One PNC Plaza, 249 Fifth Avenue, Pittsburgh, Pennsylvania 15222.

COMMON STOCK PRICES/DIVIDENDS DECLARED

The table below sets forth by quarter the range of high and low sale and quarter-end closing prices for The PNC Financial Services Group, Inc. common stock and the cash dividends declared per common share.

	High	Low	Close	Cash Dividends Declared
=====				
2001 QUARTER				
FIRST	\$75.813	\$56.000	\$67.750	\$.48
SECOND	71.110	62.400	65.790	.48
THIRD	70.390	51.140	57.250	.48
FOURTH	60.110	52.300	56.200	.48

TOTAL				\$1.92

2000 Quarter				
First	\$48.500	\$36.000	\$45.063	\$.45
Second	57.500	41.000	46.875	.45
Third	66.375	47.625	65.000	.45
Fourth	75.000	56.375	73.063	.48

Total				\$1.83
=====				

DIVIDEND POLICY

Holder of The PNC Financial Services Group, Inc. common stock are entitled to

receive dividends when declared by the Board of Directors out of funds legally available. The Board presently intends to continue the policy of paying quarterly cash dividends. However, future dividends will depend on earnings, the financial condition of The PNC Financial Services Group, Inc. and other factors, including applicable government regulations and policies and contractual restrictions.

DIVIDEND REINVESTMENT AND STOCK PURCHASE PLAN

The PNC Financial Services Group, Inc. Dividend Reinvestment and Stock Purchase Plan enables holders of common and preferred stock to purchase additional shares of common stock conveniently and without paying brokerage commissions or service charges. A prospectus and enrollment card may be obtained by writing to Shareholder Relations at corporate headquarters.

REGISTRAR AND TRANSFER AGENT

The Chase Manhattan Bank
85 Challenger Road
Ridgefield Park, New Jersey 07660
(800) 982-7652

Ernst & Young LLP
One Oxford Centre
Pittsburgh, Pennsylvania 15219

Phone: (412) 644-7800
www.ey.com

EXHIBIT 16

March 29, 2002

Securities and Exchange Commission
450 Fifth Street, N.W.
Washington, DC 20549

The PNC Financial Services Group, Inc.
(Commission File Number 1-9718)

Ladies and Gentlemen:

We have read Item 9 of the PNC Financial Services Group, Inc.'s Form 10-K dated March 29, 2002, and are in agreement with the statements contained in Paragraphs 1 through 4 on Page 10 therein.

Yours very truly,

/s/ Ernst & Young LLP

Pittsburgh, Pennsylvania

THE PNC FINANCIAL SERVICES GROUP, INC.
 SCHEDULE OF CERTAIN SUBSIDIARIES
 (AS OF DECEMBER 31, 2001)

NAME	STATE OR OTHER JURISDICTION OF INCORPORATION OR ORGANIZATION

PNC Bancorp, Inc.	Delaware
PNC Bank, Delaware (1)	Delaware
PNC Bank, National Association (1)	United States
PNC Asset Management, Inc.	Delaware
PNC Investment Holdings, Inc.	Delaware
PNC Bank Capital Securities, LLC	Delaware
PNC Commercial Management, Inc.	Delaware
BlackRock, Inc. (1)	Delaware
PNC Leasing, LLC	Delaware
PNC Capital Leasing, LLC	Delaware
PNC Holding, LLC	Delaware
PFPC Worldwide Inc.	Delaware
PNC Funding Corp (1)	Pennsylvania

(1) The names of the subsidiaries of the indicated entities are omitted because such subsidiaries, considered in the aggregate as a single subsidiary, would not constitute a significant subsidiary.

CONSENT OF INDEPENDENT AUDITORS

We consent to the incorporation by reference, in the Registration Statements listed below, of our report dated March 1, 2002 with respect to the consolidated financial statements of The PNC Financial Services Group, Inc. and subsidiaries incorporated by reference in this Annual Report on Form 10-K of The PNC Financial Services Group, Inc. for the year ended December 31, 2001.

Form S-3 relating to the Corporation's Dividend Reinvestment and Stock Purchase Plan (No. 333-19003)

Form S-8s relating to the Corporation's Supplemental Incentive Savings Plan and the Corporation and Affiliates Deferred Compensation Plan (Nos. 333-18069 and 333-65040)

Form S-8s relating to the Corporation's 1997 Long-Term Incentive Award Plan (Nos. 33-54960 and 333-53806)

Form S-8 relating to the 1987 Senior Executive Long-Term Award Plan of PNC Bank Corp. (as amended, the PNC Bank Corp. 1992 Long-Term Incentive Award Plan) (No. 33-28828)

Form S-8s relating to the Corporation's Incentive Savings Plan (formerly The PNC Financial Services Group, Inc. Incentive Savings Plan and PNC Retirement Savings Plan) (Nos. 33-25140, 333-03901 and 333-65042)

Form S-8 relating to the Corporation's 1996 Executive Incentive Award Plan (No. 333-74666)

Form S-8 relating to the Stock Option Plan of PNC Bank Corp. (No. 2-92181)

Form S-8 relating to the Corporation's Employee Stock Purchase Plan (No. 333-25867)

Form S-3s relating to the shelf registration of capital securities of PNC Capital Trust C, PNC Capital Trust D, PNC Capital Trust E and PNC Capital Trust F, unconditionally guaranteed, to the extent described therein, by PNC Bank Corp. (No. 333-50651, 333-50651-01, 333-50651-02, 333-50651-03, and 333-50651-04)

Form S-3 relating to the shelf registration of debt securities of PNC Funding Corp., unconditionally guaranteed by the Corporation, and/or warrants to purchase such debt securities, and/or common stock and/or preferred stock and/or depository shares of the Corporation and/or warrants to purchase such common stock, preferred stock and/or depository shares (No. 333-69576)

/s/ Ernst & Young LLP

Pittsburgh, Pennsylvania
March 29, 2002

THE PNC FINANCIAL SERVICES GROUP, INC.
ANNUAL REPORT ON FORM 10-K FOR YEAR ENDED DECEMBER 31, 2001

KNOW ALL MEN BY THESE PRESENTS, that each of the undersigned Directors and/or Officers of The PNC Financial Services Group, Inc. (the "Corporation"), a Pennsylvania corporation, hereby names, constitutes and appoints Walter E. Gregg, Jr., Thomas R. Moore and Karen M. Barrett, and each of them, with full power of substitution, such person's true and lawful attorney-in-fact and agent to execute in such person's name, place and stead, in any and all capacities, the Corporation's Annual Report on Form 10-K for the year ended December 31, 2001;

And such persons hereby ratify and confirm all acts that any said attorney or attorney-in-fact, or any substitute, shall lawfully do or cause to be done by virtue hereof.

Witness the due execution hereof by the following persons in the capacities indicated as of this 25th day of March, 2002.

Name/Signature - -----	Capacity -----
/s/ James E. Rohr ----- James E. Rohr	Chairman, President and ----- Chief Executive Officer
/s/ Paul W. Chellgren ----- Paul W. Chellgren	Director
/s/ Robert N. Clay ----- Robert N. Clay	Director
/s/ George A. Davidson, Jr. ----- George A. Davidson, Jr.	Director
/s/ David F. Girard-Dicarolo ----- David F. Girard-diCarlo	Director
/s/ Walter E. Gregg, Jr. ----- Walter E. Gregg, Jr.	Vice Chairman and Director
/s/ Robert L. Haunschild ----- Robert L. Haunschild	Chief Financial Officer
/s/ William R. Johnson ----- William R. Johnson	Director
/s/ Bruce C. Lindsay ----- Bruce C. Lindsay	Director
/s/ W. Craig McClelland ----- W. Craig McClelland	Director
/s/ Thomas H. O'Brien ----- Thomas H. O'Brien	Director
/s/ Samuel R. Patterson	Controller

Samuel R. Patterson

/s/ Jane G. Pepper Director

Jane G. Pepper

/s/ Lorene K. Steffes Director

Lorene K. Steffes

/s/ Dennis F. Strigl Director

Dennis F. Strigl

/s/ Thomas J. Usher Director

Thomas J. Usher

/s/ Milton A. Washington Director

Milton A. Washington

/s/ Helge H. Wehmeier Director

Helge H. Wehmeier