THE PNC FINANCIAL SERVICES GROUP, INC.
Quarterly Report on Form 10-Q
For the quarterly period ended September 30, 2000

Page 1 represents a portion of the third quarter 2000 Financial Review which is not required by the Form 10-Q report and is not "filed" as part of the Form 10-Q.

The Quarterly Report on Form $10-Q$ and cross reference index is on page 39. FORWARD-LOOKING STATEMENTS

This report and other documents filed by the Corporation with the Securities and Exchange Commission ("SEC") include forward-looking statements within the meaning of the Private Securities Litigation Reform Act with respect to the Corporation's future financial or business performance or conditions. In addition, the Corporation may make other oral and written forward-looking statements. Forward-looking statements are typically identified by words or phrases such as "believe," "expect," "anticipate," "intend," "estimate," "position," "target," "assume," "achievable," "potential," "strategy," "goal," "plan," "aspiration," "outlook," "continue," "remain," "maintain," "trend" and variations of such words and similar expressions, or future or conditional verbs such as "will," "would," "should," "could," "may" or similar expressions.

The Corporation cautions that forward-looking statements are subject to numerous assumptions, risks and uncertainties, which change over time. Actual results could differ materially from those anticipated in forward-looking statements and future results could differ materially from historical performance.
Forward-looking statements speak only as of the date they are made and the Corporation assumes no duty to update forward-looking statements.

The forward-looking statements assume that the closing of the sale of PNC's residential mortgage banking business will occur as anticipated. The impact of this sale could depend on a number of factors such as the nature and effect of closing adjustments and the amount of capital made available for redeployment after the sale.

In addition to these factors and those mentioned elsewhere in this report, the following factors, among others, could cause actual results to differ materially from forward-looking statements or historical performance: changes in asset quality and credit risk; the inability to sustain revenue and earnings growth; changes in interest rates and financial and capital markets; inflation; changes in values of assets under management and assets serviced; relative investment performance of assets under management; customer acceptance of PNC products and services; customer borrowing, repayment, investment, and deposit practices; customer disintermediation; valuation of debt and equity investments; the introduction, withdrawal, success and timing of business initiatives and strategies; decisions PNC makes with respect to the redeployment of available capital, the extent and cost of any share repurchases, and decisions related to the reduction of balance sheet leverage and potential investments in PNC businesses; competitive conditions; the inability to realize cost savings or revenue enhancements, implement integration plans and other consequences associated with mergers, acquisitions and divestitures; economic conditions; and the impact, extent and timing of technological changes, capital management activities, and actions of the Federal Reserve Board and legislative and regulatory actions and reforms. Further, an increase in the number of customer or counterparty delinquencies, bankruptcies, or defaults could result in, among other things, a higher loan loss provision and reduced profitability.

Some of the above factors are described in more detail in the "Risk Factors" section, and factors relating to credit, interest rate, liquidity, trading activities and financial derivatives are discussed in the "Risk Management" section of this report. Other factors are described elsewhere in this report and in the Corporation's 1999 Annual Report on Form $10-\mathrm{K}$ filed with the SEC.

THE PNC FINANCIAL SERVICES GROUP, INC.
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1
CONSOLIDATED FINANCIAL HIGHLIGHTS

<TABLE>
<CAPTION>
Three months ended September 30
Nine months ended
September 30
\begin{tabular}{|c|c|c|c|c|}
\hline & 2000 & 1999 & 1999 & 2000 \\
\hline 19991999 & & & & \\
\hline Dollars in millions, except per share data & & Core & Reported & \\
\hline
\end{tabular}

\begin{tabular}{|c|c|c|c|c|}
\hline BALANCE SHEET DATA (d) & & & & \\
\hline Assets & \$69,884 & \$68,885 & \$68,474 & \$69,286 \\
\hline \$67,395 & & & & \\
\hline Loans, net of unearned income 51,093 & 49,791 & 50,281 & 50,259 & 49,673 \\
\hline Deposits & 47,494 & 46,381 & 45,767 & 45,802 \\
\hline 44,196 & & & & \\
\hline Common shareholders' equity & 6,071 & 5,844 & 5,726 & 5,633 \\
\hline 5,558 & & & & \\
\hline Book value per common share & 21.01 & 20.22 & 19.68 & 19.23 \\
\hline 18.90 & & & & \\
\hline CAPITAL RATIOS & & & & \\
\hline Leverage (c) & 6.87\% & 6.72\% & 6.67\% & \\
\hline 6.61\% 7.74\% & & & & \\
\hline Common shareholders' equity to total assets (d) & 8.69 & 8.48 & 8.36 & 8.13 \\
\hline 8.25 & & & & \\
\hline ASSET QUALITY RATIOS (d) & & & & \\
\hline Nonperforming assets to total loans, loans held for sale and foreclosed assets & . \(68 \%\) & . \(67 \%\) & . \(65 \%\) & \\
\hline .61\% .65\% & & & & \\
\hline Allowance for credit losses to total loans & 1.36 & 1.34 & 1.34 & 1.36 \\
\hline 1.32 & & & & \\
\hline Allowance for credit losses to nonaccrual loans & 219.16 & 217.04 & 224.67 & 231.62 \\
\hline 220.98 & & & & \\
\hline Net charge-offs to average loans & . 24 & . 27 & . 25 & . 23 \\
\hline . 22 & & & & \\
\hline (a) Excluding amortization of goodwill & & & & \\
\hline (b) Excluding amortization and distributions on capital securities & & & & \\
\hline (c) Calculated on a regulatory asset basis including discontinued & ations & & & \\
\hline (d) Continuing operations & & & & \\
\hline
\end{tabular}
</TABLE>
THE PNC FINANCIAL SERVICES GROUP, INC.
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2
FINANCIAL REVIEW

This Financial Review should be read in conjunction with The PNC Financial Services Group, Inc. and subsidiaries' ("Corporation" or "PNC") unaudited Consolidated Financial Statements included herein and the Financial Review and audited Consolidated Financial Statements included in the Corporation's 1999 Annual Report.

OVERVIEW
THE PNC FINANCIAL SERVICES GROUP, INC.
The Corporation is one of the largest diversified financial services companies in the United States, operating regional banking, corporate banking, real estate finance, asset-based lending, private banking, asset management and global fund processing services, which provides products and services nationally and in PNC's primary geographic markets in Pennsylvania, New Jersey, Delaware, Ohio and Kentucky.

Financial services organizations today are challenged to demonstrate that they can generate sustainable and consistent earnings growth in an increasingly competitive and volatile environment. PNC has responded to these challenges by transitioning to a diversified national financial services organization driven by businesses that are increasingly national in scope and less balance sheet dependent.

Increasing contributions from fee-based businesses including asset management, processing and private banking have strengthened PNC's revenue and earnings mix. In addition, the Corporation seeks to enhance consolidated value by leveraging technology, information, branding, marketing and financial resources across all businesses.

As part of this transition, the Corporation implemented a number of initiatives designed to reshape the traditional bank franchise as well as grow non-traditional, largely fee-based businesses with greater growth potential. These include the sale of the credit card business, exiting certain non-strategic wholesale lending businesses and the continued downsizing of the indirect automobile lending portfolio. PNC also acquired Investor Services Group ("ISG") in December 1999. The combination of ISG with PFPC, the Corporation's global fund processing services subsidiary, created one of the nation's leading full-service processors for pooled investment products. On May 31, 2000, PFPC completed the acquisition of Automated Business Development Corp. ("ABD"), the leading provider of Blue Sky compliance services to the mutual fund industry.

On October 2, 2000, PNC announced that it reached a definitive agreement to sell
its residential mortgage banking business to Washington Mutual, F.A. for $\$ 605$
million in cash, subject to closing adjustments. The transaction is expected to be completed in the first quarter of 2001 , subject to regulatory approvals and customary closing conditions, and is anticipated to result in an after-tax gain of approximately $\$ 250$ million. PNC expects the sale to be modestly dilutive to core earnings in 2001. The capital made available by the sale of the mortgage business will be redeployed in a number of ways, which may include repurchasing shares of common stock, continuing to reduce balance sheet leverage and making targeted investments in high-growth businesses such as asset management and processing.

The Corporation continues to pursue strategic opportunities to enhance consolidated value, including the pending sale of its residential mortgage banking business and subsequent redeployment of the capital.

SUMMARY FINANCIAL RESULTS
Consolidated net income for the first nine months of 2000 was $\$ 945$ million or $\$ 3.18$ per diluted share, a $9 \%$ increase compared with core earnings per diluted share for the prior-year period. Return on average common shareholders' equity was 21.72\% and return on average assets was $1.67 \%$ for the first nine months of 2000 compared with core returns of $21.24 \%$ and $1.59 \%$, respectively, a year ago. Cash earnings per diluted share, which exclude goodwill amortization, were $\$ 3.48$ for the first nine months of 2000 , a $12 \%$ increase compared with core cash earnings per diluted share a year ago.

Reported earnings for the first nine months of 1999 were $\$ 960$ million or $\$ 3.14$ per diluted share. Core earnings per diluted share were $\$ 2.92$ and core cash earnings per diluted share were $\$ 3.11$ in the first nine months of 1999. Core earnings for the first nine months of 1999 excluded $\$ 358$ million of gains on the sales of the credit card business, certain retail branches and equity interests in Electronic Payment Services, Inc. ("EPS") and Concord EFS, Inc. ("Concord") stock that were partially offset by $\$ 142$ million of valuation adjustments associated with the decision to exit certain non-strategic wholesale lending businesses, a $\$ 30$ million contribution to the PNC Foundation and $\$ 98$ million of costs related to efficiency initiatives.

THE PNC FINANCIAL SERVICES GROUP, INC.
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3
The residential mortgage banking business is reflected in discontinued operations throughout the Corporation's financial statements and related notes and statistical data. The earnings and net assets of the residential mortgage banking business are shown separately on one line in the income statement and balance sheet, respectively, for all periods presented.

EFFECT OF DISCONTINUED OPERATIONS

<TABLE>
<CAPTION>
\begin{tabular}{|c|c|c|c|}
\hline Nine months ended September 30 & 2000 & 1999 & 1999 \\
\hline Dollars in millions, except per share amounts & Reported & Core & Reported \\
\hline <S> & <C> & <C> & <C> \\
\hline Income from continuing operations & \$900 & \$850 & \$915 \\
\hline Discontinued operations & 45 & 45 & 45 \\
\hline Total net income & \$945 & \$895 & \$960 \\
\hline Diluted EPS - continuing operations & \$3.03 & \$2.77 & \$2.99 \\
\hline Discontinued operations & . 15 & . 15 & . 15 \\
\hline Total diluted EPS & \$3.18 & \$2.92 & \$3.14 \\
\hline Cash diluted EPS - continuing operations (a) & \$3.32 & \$2.96 & \$3.18 \\
\hline Discontinued operations (a) & . 16 & . 15 & . 15 \\
\hline Total cash diluted EPS (a) & \$3.48 & \$3.11 & \$3.33 \\
\hline
\end{tabular}
</TABLE>
(a) Excluding amortization of goodwill

The remainder of the discussion and information in this Financial Review reflects continuing operations, unless otherwise noted.

Earnings from continuing operations for the first nine months of 2000 of $\$ 900$ million or $\$ 3.03$ per diluted share increased $9 \%$ compared with core earnings per diluted share for the first nine months of 1999. Return on average common shareholders' equity and return on average assets, from continuing operations, were $20.67 \%$ and $1.74 \%$, respectively. The return on average common shareholders' equity does not yet include the benefit of the redeployment of the capital associated with the pending sale of the residential mortgage banking business. The comparable core ratios for the first nine months of 1999 were $20.16 \%$ and 1.66\%, respectively.

Taxable-equivalent net interest income was $\$ 1.644$ billion for the first nine
months of 2000, a $\$ 154$ million decrease compared with the first nine months of 1999. The net interest margin was $3.63 \%$ for the first nine months of 2000 compared with $3.86 \%$ for the first nine months of 1999. The decreases were primarily due to funding costs related to the ISG acquisition, the downsizing of certain credit-related businesses in 1999 and the effect of a higher interest rate environment.

The provision for credit losses was $\$ 96$ million for the first nine months of 2000 and net charge-offs were $\$ 95$ million. The provision for credit losses and net charge-offs were $\$ 133$ million and $\$ 131$ million, respectively, for the same period in 1999. The declines were primarily due to the sale of the credit card business in the first quarter of 1999, partially offset by higher commercial net charge-offs.

Noninterest income of $\$ 2.156$ billion for the first nine months of 2000 increased $\$ 547$ million or $34 \%$ compared with the first nine months of 1999, excluding non-core items last year. The increase was primarily driven by strong growth in certain fee-based businesses, the impact of the ISG acquisition and higher equity management income. Excluding ISG, noninterest income increased 16\% compared with the prior-year period.

Noninterest expense was $\$ 2.319$ billion and the efficiency ratio was $57.32 \%$ in the first nine months of 2000 compared with $\$ 1.962$ billion and $53.92 \%$, respectively, in the first nine months of 1999, excluding non-core items. The increases were primarily due to the ISG acquisition. Excluding ISG, noninterest expense increased 5\% compared with the prior-year period commensurate with growth in fee-based revenue.

Total assets were $\$ 69.9$ billion at September 30,2000 compared with $\$ 69.3$ billion at December 31, 1999. Average earning assets were $\$ 60.1$ billion for the first nine months of 2000 compared with $\$ 61.6$ billion for the first nine months of 1999. The decrease was primarily due to the impact of downsizing certain credit-related businesses in 1999.

Shareholders' equity totaled $\$ 6.4$ billion at September 30,2000 . The regulatory capital ratios, which are computed including assets of discontinued operations, were $6.87 \%$ for leverage ratio, $7.58 \%$ for tier I and $11.37 \%$ for total risk-based capital. During the first nine months of 2000 , PNC repurchased 5.7 million shares of common stock.

Overall asset quality remained relatively stable during the first nine months of 2000. The ratio of nonperforming assets to total loans, loans held for sale and foreclosed assets was . 68\% at September 30, 2000 compared with $.61 \%$ at December 31, 1999. Nonperforming assets were $\$ 354$ million at September 30,2000 compared with $\$ 325$ million at December 31, 1999.

The allowance for credit losses was $\$ 675$ million and represented $1.36 \%$ of period-end loans and $219 \%$ of nonaccrual loans at September 30, 2000. The comparable ratios were $1.36 \%$ and $232 \%$, respectively, at December 31, 1999. Net charge-offs were $\$ 95$ million or $.25 \%$ of average loans for the first nine months of 2000 compared with $\$ 131$ million or $.33 \%$, respectively, for the first nine months of 1999. The decreases were primarily due to the sale of the credit card business in the first quarter of 1999, partially offset by higher commercial net charge-offs.

THE PNC FINANCIAL SERVICES GROUP, INC.

4
FINANCIAL REVIEW

## REVIEW OF BUSINESSES

PNC operates seven major businesses engaged in regional banking, corporate banking, real estate finance, asset-based lending, private banking, asset management and global fund processing services: Regional Banking, Corporate Banking, PNC Real Estate Finance, PNC Business Credit, PNC Advisors, BlackRock and PFPC.

Business results are presented based on PNC's management accounting practices and the Corporation's current management structure. There is no comprehensive, authoritative body of guidance for management accounting equivalent to generally accepted accounting principles; therefore, PNC's business results are not necessarily comparable with similar information for any other financial services institution. Financial results are presented to the extent practicable as if each business operated on a stand-alone basis.

The presentation of business results was changed during the first quarter of 2000 to reflect the Corporation's current operating strategy and recent organizational changes. Middle market and equipment leasing activities (previously included in Regional Banking) are reported in Corporate Banking. In addition, PNC Real Estate Finance and PNC Business Credit are reported separately within PNC Secured Finance. Regional real estate lending activities (previously included in Regional Banking) are reported in PNC Real Estate Finance. Business financial results for the first nine months of 2000 and 1999
are presented consistent with this structure.

The management accounting process uses various balance sheet and income statement assignments and transfers to measure performance of the businesses. Methodologies change from time to time as management accounting practices are enhanced and businesses change. Securities or borrowings and related net interest income are assigned based on the net asset or liability position of each business. Capital is assigned based on management's assessment of inherent risks and equity levels at independent companies providing similar products and services. The allowance for credit losses is allocated to the businesses based on management's assessment of risk inherent in the loan portfolios. Support areas not directly aligned with the businesses are allocated primarily based on the utilization of services.

Total business financial results differ from results from continuing operations primarily due to differences between management accounting practices and generally accepted accounting principles, divested and exited businesses, equity management activities, minority interests, residual asset and liability management activities, eliminations and unassigned items, the impact of which is reflected in Other. The results of the residential mortgage banking business, previously PNC Mortgage, are included in results from discontinued operations.

RESULTS OF BUSINESSES

<TABLE>
<CAPTION>
\begin{tabular}{ccc} 
& Revenue & Return on \\
Earnings (Taxable-Equivalent Basis) & Assigned Capital
\end{tabular}

\(\qquad\)
-

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\(===============\)
</TABLE>
(a) Discontinued operations average assets reported net of liabilities THE PNC FINANCIAL SERVICES GROUP, INC.
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5
REGIONAL BANKING

| <TABLE> <br> <CAPTION> |  |  |
| :---: | :---: | :---: |
| Nine months ended September 30 - dollars in millions | 2000 | 1999 |
| <S> | <C> | <C> |
| INCOME STATEMENT |  |  |
| Net interest income | \$1,058 | \$1,067 |
| Noninterest income | 439 | 408 |
| Total revenue | 1,497 | 1,475 |
| Provision for credit losses | 33 | 47 |
| Noninterest expense | 796 | 791 |
| Pretax earnings | 668 | 637 |
| Income taxes | 238 | 232 |
| Earnings | \$430 | \$405 |

AVERAGE BALANCE SHEET
Loans

| Consumer |  |  |
| :---: | :---: | :---: |
| Home equity | \$5,360 | \$5,151 |
| Indirect | 1,281 | 2,054 |
| Education | 98 | 1,102 |
| Other consumer | 775 | 708 |
| Total consumer | 7,514 | 9,015 |
| Commercial | 3,676 | 3,728 |
| Residential mortgage | 11,538 | 11,263 |
| Other | 1,397 | 1,235 |
| Total loans | 24,125 | 25,241 |
| Securities available for sale | 5,547 | 5,665 |
| Loans held for sale | 1,316 | 242 |
| Assigned assets and other assets | 7,576 | 6,426 |
| Total assets | \$38,564 | \$37,574 |
| Deposits |  |  |
| Noninterest-bearing demand | \$4,570 | \$5,085 |
| Interest-bearing demand | 5,408 | 4,803 |
| Money market | 9,994 | 8,863 |
| Savings | 2,030 | 2,385 |
| Certificates | 13,641 | 13,352 |
| Total net deposits | 35,643 | 34,488 |
| Other liabilities | 319 | 549 |
| Assigned capital | 2,602 | 2,537 |
| Total funds | \$38,564 | \$37,574 |

PERFORMANCE RATIOS

| Return on assigned capital | $22 \%$ | $21 \%$ |
| :--- | :--- | :--- |
| Noninterest income to total revenue | 29 | 28 |
| Efficiency | 51 | 52 |


</TABLE>
Regional Banking provides credit, deposit, branch-based brokerage and electronic
banking products and services to retail customers as well as credit, treasury management and capital markets products and services to small businesses primarily within PNC's geographic region.

Regional Banking's strategic focus is on driving sustainable revenue growth while aggressively managing the revenue/expense relationship. Regional Banking utilizes knowledge-based marketing capabilities to analyze customer demographic information, transaction patterns and delivery preferences to develop customized banking packages focused on improving customer satisfaction and profitability.

Regional Banking has also invested heavily in building a sales culture and infrastructure while improving efficiency. Capital investments have been redistributed strategically with a greater proportion going towards the development of alternative delivery capabilities consistent with customer preferences.

Regional Banking contributed $46 \%$ of total business earnings for the first nine months of 2000 compared with $49 \%$ for the first nine months of 1999. Earnings increased $\$ 25$ million or $6 \%$ to $\$ 430$ million for the first nine months of 2000 and performance ratios improved. Excluding the impact of downsizing the indirect automobile lending portfolio and the sale of certain branches in the third quarter of 1999, earnings increased 9\% in the comparison.

Total revenue was $\$ 1.497$ billion for the first nine months of 2000 compared with $\$ 1.475$ billion for the same period last year. The increase was primarily due to a $\$ 31$ million or $8 \%$ increase in noninterest income that was driven by higher consumer service and brokerage fees, partially offset by lower net interest income due to the downsizing of the indirect automobile lending portfolio and the comparative impact of branch sales in 1999.

The provision for credit losses for the first nine months of 2000 decreased $\$ 14$ million or $30 \%$ compared with the prior-year period. The decrease was primarily due to lower net charge-offs related to the downsizing of the indirect automobile lending portfolio.

Consumer loans declined in the comparison primarily due to the continued downsizing of the indirect automobile lending portfolio and the decision to sell education loans in repayment, which are included in loans held for sale. Interest-bearing demand and money market deposits increased $\$ 1.7$ billion or $13 \%$ compared with the prior-year period primarily due to the impact of a number of consumer marketing initiatives that reflect PNC's focus on deepening customer relationships.

THE PNC FINANCIAL SERVICES GROUP, INC.

6
FINANCIAL REVIEW
CORPORATE BANKING

| <TABLE> <br> <CAPTION> <br> Nine months ended September 30 - dollars in millions | 2000 | 1999 |
| :---: | :---: | :---: |
| <S> | <C> | <C> |
| INCOME STATEMENT |  |  |
| Credit-related revenue | \$304 | \$266 |
| Noncredit revenue | 329 | 266 |
| Total revenue | 633 | 532 |
| Provision for credit losses | 50 | 13 |
| Noninterest expense | 291 | 268 |
| Pretax earnings | 292 | 251 |
| Income taxes | 102 | 83 |
| Earnings | \$190 | \$168 |

AVERAGE BALANCE SHEET

| Loans |  |  |
| :---: | :---: | :---: |
| Middle market | \$5,613 | \$5,699 |
| Specialized industries | 3,731 | 3,750 |
| Large corporate | 2,918 | 2,538 |
| Leasing | 1,769 | 1,286 |
| Other | 252 | 468 |
| Total loans | 14,283 | 13,741 |
| Other assets | 2,035 | 1,870 |
| Total assets | \$16,318 | \$15,611 |
| Net deposits | \$4,571 | \$4,446 |
| Assigned funds and other liabilities | 10,523 | 9,994 |
| Assigned capital | 1,224 | 1,171 |
| Total funds | \$16,318 | \$15,611 |

PERFORMANCE RATIOS
Return on assigned capital 21\% 19\%
Noncredit revenue to total revenue 52
Efficiency 46
</TABLE>
Corporate Banking provides specialized credit, equipment leasing, treasury management and capital markets products and services to large and mid-sized corporations, institutions and government entities primarily within PNC's geographic region.

The strategic focus for Corporate Banking is to emphasize higher-margin noncredit products and services, especially treasury management and capital markets, as well as disciplined balance sheet growth.

Corporate Banking made the decision to exit certain non-strategic wholesale lending businesses during 1999. These activities are excluded from business results in both periods presented and included in Other. Management continues to evaluate opportunities to reduce lending exposure and improve the risk/return characteristics of this business.

Corporate Banking contributed $21 \%$ of total business earnings for the first nine months of 2000 compared with $20 \%$ for the first nine months of 1999. Earnings increased $\$ 22$ million or $13 \%$ to $\$ 190$ million for the first nine months of 2000 and performance ratios improved.

Total revenue of $\$ 633$ million for the first nine months of 2000 increased $\$ 101$ million or $19 \%$ compared with the same period last year. Average loans and credit-related revenue increased in the period-to-period comparison primarily driven by loans to large corporate customers that utilize higher-margin noncredit products and services and the expansion of equipment leasing. Noncredit revenue includes noninterest income and the benefit of compensating balances received in lieu of fees. Noncredit revenue increased $\$ 63$ million or $24 \%$ compared with the first nine months of 1999 primarily driven by increases in treasury management and capital markets fees, as well as income associated with equity investments. Noncredit revenue comprised $52 \%$ of total revenue for the first nine months of 2000 compared with $50 \%$ in the same period last year, reflecting the emphasis on sales of fee-based products.

The provision for credit losses was $\$ 50$ million for the first nine months of 2000 compared with $\$ 13$ million for the first nine months of 1999. The higher provision reflects an increase in net charge-offs associated with the impact of a slowing economy on the overall asset quality of this business. Management expects this trend to continue throughout the remainder of 2000 .

The increase in noninterest expense in the period-to-period comparison was associated with growth in noncredit products and services.

Treasury management and capital markets products offered through Corporate Banking are sold by several businesses across the Corporation and related profitability is included in the results of those businesses. Consolidated revenue from treasury management was $\$ 253$ million for the first nine months of 2000, a $12 \%$ increase compared with the first nine months of 1999. Consolidated revenue from capital markets was $\$ 99$ million for the first nine months of 2000 , a $31 \%$ increase compared with the same period last year.

THE PNC FINANCIAL SERVICES GROUP, INC.
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7
PNC REAL ESTATE FINANCE

| <TABLE> |  |  |
| :---: | :---: | :---: |
| <CAPTION> |  |  |
| Nine months ended September 30 - dollars in millions | 2000 | 1999 |
| <S> | <C> | <C> |
| INCOME STATEMENT |  |  |
| Net interest income | \$87 | \$87 |
| Noninterest income |  |  |
| Net commercial mortgage banking | 45 | 44 |
| Other | 23 | 25 |
| Total noninterest income | 68 | 69 |
| Total revenue | 155 | 156 |
| Provision for credit losses |  |  |
| Noninterest expense | 102 | 91 |
| Pretax earnings | 53 | 65 |
| Income taxes | 3 | 14 |


| Earnings | \$50 | \$51 |
| :---: | :---: | :---: |
| AVERAGE BALANCE SHEET |  |  |
|  |  |  |
| Commercial - real estate related | \$2,021 | \$2,210 |
| Commercial real estate | 2,427 | 2,538 |
| Total loans | 4,448 | 4,748 |
| Commercial mortgages held for sale | 180 | 123 |
| Other assets | 955 | 724 |
| Total assets | \$5,583 | \$5,595 |
| Deposits | \$260 | \$289 |
| Assigned funds and other liabilities | 4,940 | 4,912 |
| Assigned capital | 383 | 394 |
| Total funds | \$5,583 | \$5,595 |

PERFORMANCE RATIOS
Return on assigned capital 17\% $17 \%$
Noninterest income to total revenue 44
Efficiency $\quad 53$

## </TABLE>

PNC Real Estate Finance provides credit products, capital markets financing, treasury management, commercial mortgage loan servicing and other products and services to developers, owners and investors in commercial real estate. PNC's commercial real estate financial services platform includes Midland Loan Services, Inc. ("Midland"), a leading national servicer of commercial mortgage loans and Columbia Housing Partners, LP, a leading national syndicator of affordable housing equity, among other businesses.

On October 27, 2000, Univest Financial Group LLC ("Univest") merged into Midland. Univest is a privately held provider of technology and data management services to the commercial real estate finance industry. The combined company will be a leading provider of web-enabled loan servicing and asset administration solutions for commercial real estate portfolio lenders, financial institutions and commercial mortgage-backed securities.

Over the past several years, through customer segmentation and strategic acquisitions, PNC Real Estate Finance has redeployed capital historically assigned to lending activities in PNC's primary geographic markets to fee-based businesses focused on loan servicing and securitization on a national basis.

PNC Real Estate Finance made the decision to exit the cyclical mortgage warehouse lending business and certain non-strategic commercial real estate portfolios at the end of 1999. These activities are excluded from business results in both periods presented and included in Other. Management continues to evaluate opportunities to reduce lending exposure and improve the risk/return characteristics of this business.

PNC Real Estate Finance contributed 5\% of total business earnings for the first nine months of 2000 compared with $6 \%$ for the same period last year. Earnings were essentially flat in the year-to-year comparison, despite a 6\% decrease in average loans. The reduction in loans reflects management's strategy to reduce balance sheet leverage in this business.

Total revenue was $\$ 155$ million for the first nine months of 2000 compared with $\$ 156$ million in the prior-year period. Increases in treasury management and commercial mortgage servicing fees were more than offset by lower commercial mortgage-backed securitization gains.

There was no provision for credit losses for the first nine months of 2000 and 1999 due to net recoveries in both periods.

Noninterest expense was $\$ 102$ million for the first nine months of 2000 compared with $\$ 91$ million in the same period last year. The efficiency ratio for the first nine months of 2000 was $53 \%$ compared with $46 \%$ in the same period last year. The increases were primarily due to passive losses on affordable housing equity investments and investments in technology to support the loan servicing platform. The increase in passive losses on low income housing investments was more than offset by related tax credits.

COMMERCIAL MORTGAGE SERVICING PORTFOLIO

<TABLE>
<CAPTION>
\begin{tabular}{|c|c|c|}
\hline In billions & 2000 & 1999 \\
\hline <S> & <C> & <C> \\
\hline January 1 & \$45 & \$39 \\
\hline
\end{tabular}
\begin{tabular}{|c|c|c|}
\hline Acquisitions/additions & 10 & 13 \\
\hline Repayments/transfers & (5) & (9) \\
\hline September 30 & \$50 & \$43 \\
\hline
\end{tabular}

</TABLE>
At September 30, 2000, the commercial mortgage servicing portfolio was $\$ 50$ billion, a 16\% increase compared with September 30, 1999.

THE PNC FINANCIAL SERVICES GROUP, INC.

8
FINANCIAL REVIEW
PNC BUSINESS CREDIT

| <TABLE> |  |  |
| :---: | :---: | :---: |
| <CAPTION> |  |  |
| Nine months ended September 30 - dollars in millions | 2000 | 1999 |
| <S> | <C> | <C> |
| INCOME STATEMENT |  |  |
| Net interest income | \$74 | \$51 |
| Noninterest income | 12 | 7 |
| Total revenue | 86 | 58 |
| Provision for credit losses | 7 | 8 |
| Noninterest expense | 22 | 18 |
| Pretax earnings | 57 | 32 |
| Income taxes | 20 | 12 |
| Earnings | \$37 | \$20 |
| AVERAGE BALANCE SHEET |  |  |
| Loans | \$2,158 | \$1,667 |
| Other assets | 72 | 31 |
| Total assets | \$2,230 | \$1,698 |
| Deposits | \$ 62 | \$46 |
| Assigned funds and other liabilities | 2,020 | 1,537 |
| Assigned capital | 148 | 115 |
| Total funds | \$2,230 | \$1,698 |
| PERFORMANCE RATIOS |  |  |
| Return on assigned capital | 33\% | 23\% |
| Efficiency | 24 | 29 |

</TABLE>
PNC Business Credit provides asset-based lending, capital markets and treasury management products and services to middle market customers on a national basis. PNC Business Credit's lending services include loans secured by accounts receivable, inventory, machinery and equipment, and other collateral, and its clients include manufacturing, wholesale, distribution, retailing and service industry companies.

PNC Business Credit's strategic focus is to build scale through the disciplined expansion of existing offices as well as the addition of new marketing locations.

PNC Business Credit contributed 4\% of total business earnings for the first nine months of 2000 compared with $2 \%$ for the first nine months of 1999. Earnings increased $\$ 17$ million or $85 \%$ in the period-to-period comparison to $\$ 37$ million for the first nine months of 2000 .

Revenue was $\$ 86$ million for the first nine months of 2000 , a $\$ 28$ million or $48 \%$ increase compared with the first nine months of 1999 primarily due to the impact of higher loan outstandings associated with business expansion.

Noninterest expense was $\$ 22$ million and the efficiency ratio improved to 24 \% for the first nine months of 2000 compared with $\$ 18$ million and $29 \%$, respectively, in the same period last year. The return on assigned capital improved to 33\% for the first nine months of 2000 due to strong revenue growth and improved efficiency.

Management expects the provision for credit losses to increase throughout the remainder of 2000 reflecting a larger loan portfolio and the effects of a
slowing economy.
THE PNC FINANCIAL SERVICES GROUP, INC.
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9
PNC ADVISORS

<TABLE>
<CAPTION>
\begin{tabular}{|c|c|c|}
\hline Nine months ended September 30 - dol & 2000 & 1999 \\
\hline <S> & <C> & <C> \\
\hline \multicolumn{3}{|l|}{INCOME STATEMENT} \\
\hline Net interest income & \$102 & \$98 \\
\hline \multicolumn{3}{|l|}{Noninterest income} \\
\hline Investment management and trust & 307 & 292 \\
\hline Brokerage & 132 & 108 \\
\hline Other & 48 & 53 \\
\hline Total noninterest income & 487 & 453 \\
\hline Total revenue & 589 & 551 \\
\hline Provision for credit losses & 3 & 5 \\
\hline Noninterest expense & 385 & 366 \\
\hline Pretax earnings & 201 & 180 \\
\hline Income taxes & 74 & 69 \\
\hline Earnings & \$127 & \$111 \\
\hline
\end{tabular}

AVERAGE BALANCE SHEET
Loans
\begin{tabular}{|c|c|c|}
\hline Residential mortgage & \$969 & \$958 \\
\hline Consumer & 960 & 937 \\
\hline Commercial & 623 & 615 \\
\hline Other & 547 & 357 \\
\hline Total loans & 3,099 & 2,867 \\
\hline Other assets & 442 & 432 \\
\hline Total assets & \$3,541 & \$3,299 \\
\hline Deposits & \$2,048 & \$2,223 \\
\hline Assigned funds and other liabilities & 943 & 528 \\
\hline Assigned capital & 550 & 548 \\
\hline Total funds & \$3,541 & \$3,299 \\
\hline
\end{tabular}

PERFORMANCE RATIOS
Return on assigned capital \(31 \%\)
Noninterest income to total revenue 8382
Efficiency 66

</TABLE>
PNC Advisors provides a full range of tailored investment products and services to affluent individuals and families including full-service brokerage through J.J.B. Hilliard, W.L. Lyons, Inc. ("Hilliard Lyons"). PNC Advisors also serves as investment manager and trustee for employee benefit plans and charitable and endowment assets.

PNC Advisors strives to be the "financial advisor of choice" in the growing high-net-worth market, providing a full range of high-quality, customized and predominantly fee-based investment products and services. PNC Advisors continues to expand Hilliard Lyons throughout the Corporation's geographic region, which includes some of the nation's wealthiest metropolitan areas.

PNC Advisors contributed $14 \%$ of total business earnings for the first nine months of 2000 and 1999. Earnings of $\$ 127$ million for the first nine months of 2000 increased $\$ 16$ million or $14 \%$ compared with the same period last year.

Revenue increased $\$ 38$ million or $7 \%$ in the period-to period comparison. The increase was primarily driven by higher brokerage revenue, resulting from the expansion of Hilliard Lyons' distribution network, significant activity in the equity markets, and higher investment management sales. Noninterest expense increased 5\% in the period-to-period comparison to support revenue growth.

ASSETS UNDER MANAGEMENT (a)

<TABLE>
<CAPTION>
September 30 - in billions 2000
\begin{tabular}{|c|c|c|}
\hline <S> & <C> & <C> \\
\hline Personal investment management and trust & \$51 & \$50 \\
\hline Institutional trust & 19 & 16 \\
\hline Total & \$70 & \$66 \\
\hline
\end{tabular}
</TABLE>
(a) Assets under management do not include brokerage assets administered.

Brokerage assets administered by PNC Advisors increased $\$ 3$ billion in the period-to-period comparison to $\$ 28$ billion at September 30, 2000, reflecting increased asset gathering at Hilliard Lyons.

THE PNC FINANCIAL SERVICES GROUP, INC.
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10
FINANCIAL REVIEW

| BLACKROCK |  |  |
| :---: | :---: | :---: |
| <TABLE> |  |  |
| <CAPTION> |  |  |
| Nine months ended September 30 - dollars in millions | 2000 | 1999 |
| <S> | <C> | <C> |
| INCOME STATEMENT |  |  |
| Investment advisory and administrative fees | \$330 | \$265 |
| Other income | 18 | 15 |
| Total revenue | 348 | 280 |
| Operating expense | 179 | 132 |
| Fund administration |  |  |
| Amortization | 8 | 7 |
| Total expense | 245 | 199 |
| Operating income | 103 | 81 |
| Nonoperating income (expense) | 4 | (8) |
| Pretax earnings | 107 | 73 |
| Income taxes | 44 | 31 |
| Earnings | \$63 | \$42 |


| PERIOD-END BALANCE SHEET |  |  |
| :---: | :---: | :---: |
| Intangible assets | \$195 | \$197 |
| Other assets | 297 | 246 |
| Total assets | \$492 | \$443 |
| Borrowings |  | \$153 |
| Other liabilities | \$148 | 142 |
| Shareholders' equity | 344 | 148 |
| Total funds | \$492 | \$443 |
| PERFORMANCE DATA |  |  |
| Return on equity | 27\% | 45\% |
| Operating margin (a) | 35.5 | 36.9 |
| Diluted earnings per share | \$. 97 | \$. 77 |

</TABLE>
(a) Excludes the impact of fund administration and servicing costs - affiliates.

BlackRock is one of the largest publicly traded investment management firms in the United States with $\$ 191$ billion of assets under management at September 30, 2000. BlackRock manages assets on behalf of institutions and individuals through a variety of fixed income, liquidity, equity and alternative investment separate accounts and mutual funds, including its flagship fund families, BlackRock Funds and Provident Institutional Funds. In addition, BlackRock provides risk management and technology services to a growing number of institutional investors under the BlackRock Solutions name.

BlackRock contributed $7 \%$ of total business earnings for the first nine months of 2000 compared with $5 \%$ for the first nine months of 1999. Earnings of $\$ 63$ million for the first nine months of 2000 increased $49 \%$ compared with the same period last year. Total revenue for the first nine months of 2000 increased $\$ 68$ million or $24 \%$ compared with the first nine months of 1999 primarily due to strong growth in investment advisory and administrative fees resulting from higher assets under management. New asset management mandates represented $\$ 36$ billion
or $84 \%$ of the $\$ 43$ billion increase in assets under management. The increase in operating expense in the period-to-period comparison supported revenue growth.

| ASSETS UNDER MANAGEMENT <TABLE> |  |  |
| :---: | :---: | :---: |
| <CAPTION> |  |  |
| September 30 - in billions | 2000 | 1999 |
| <S> | <C> | <C> |
| Separate accounts |  |  |
| Fixed income (a) | \$100 | \$69 |
| Liquidity | 16 | 17 |
| Equity | 7 | 3 |
| Total separate accounts | 123 | 89 |
| Mutual funds |  |  |
| Fixed income | 14 | 13 |
| Liquidity | 38 | 33 |
| Equity | 16 | 13 |
| Total mutual funds | 68 | 59 |
| Total assets under management | \$191 | \$148 |


| Proprietary mutual funds |  |  |
| :---: | :---: | :---: |
| BlackRock Funds | \$28 | \$25 |
| Provident Institutional Funds | 28 | 22 |
| Total proprietary mutual funds | \$56 | \$47 |

## </TABLE>

(a) Includes alternative investment products.

BlackRock, Inc. is approximately $70 \%$ owned by PNC and is listed on the New York Stock Exchange under the symbol BLK. Additional information about BlackRock is available in its filings with the SEC and may be obtained electronically at the SEC's home page at www.sec.gov.

THE PNC FINANCIAL SERVICES GROUP, INC.

11
PFPC

| <TABLE> |  |  |
| :---: | :---: | :---: |
| <CAPTION> |  |  |
| Nine months ended September 30 - dollars in millions | 2000 | 1999 |
| <S> | <C> | <C> |
| INCOME STATEMENT |  |  |
| Revenue | \$515 | \$170 |
| Operating expense | 380 | 114 |
| Operating income | 135 | 56 |
| Debt financing | 60 |  |
| Amortization | 24 | 2 |
| Pretax earnings | 51 | 54 |
| Income taxes | 20 | 20 |
| Earnings | \$31 | \$34 |


| AVERAGE BALANCE SHEET |  |  |
| :---: | :---: | :---: |
| Intangible assets | \$964 |  |
| Other assets | 614 | \$257 |
| Total assets | \$1,578 | \$257 |
| Deposits | \$139 | \$130 |
| Assigned funds and other liabilities | 1,231 | 18 |
| Assigned capital | 208 | 109 |
| Total funds | \$1,578 | \$257 |

PERFORMANCE RATIOS
Return on assigned capital $20 \%$ 42\%

| Operating margin | 26 |
| :--- | :--- |

$=================================================================================1$
</TABLE>
Providing a wide range of global fund processing services to the investment
management community, PFPC is the largest full-service mutual fund transfer agent and second largest provider of mutual fund accounting and administration services in the United States. As an extension of its domestic services, PFPC also provides customized processing services to the international marketplace through its Dublin, Ireland operation.

On December 1, 1999, PFPC acquired ISG, one of the nation's leading providers of back-office services to mutual funds and retirement plans. The acquisition added key related businesses, including retirement plan servicing, to PFPC's expanding operations. The integration of ISG into PFPC continues as planned and, as expected, the transaction is anticipated to be accretive to PNC in the fourth quarter of 2000 .

On May 31, 2000, PFPC completed the acquisition of $A B D$, the leading provider of Blue Sky compliance services to the mutual fund industry. The acquisition was valued at $\$ 20$ million and accounted for as a purchase.

PFPC contributed $3 \%$ of total business earnings for the first nine months of 2000 compared with 4\% for the first nine months of 1999. Earnings decreased \$3 million in the period-to-period comparison primarily due to the impact of the ISG acquisition. Excluding ISG, earnings increased $24 \%$ in the period-to-period comparison.

Revenue for the first nine months of 2000 increased $\$ 345$ million compared with the first nine months of 1999. The acquisition of ISG accounted for $\$ 304$ million of the increase in revenue. Excluding ISG, revenue increased $24 \%$ driven by existing client growth, new business and market appreciation. Operating expense increased in the period-to-period comparison and performance ratios were impacted as a result of the ISG acquisition and infrastructure costs associated with business expansion. Excluding ISG, noninterest expense increased 21\% commensurate with fee-based revenue growth.

| SERVICING STATISTICS |  |  |
| :---: | :---: | :---: |
| <TABLE> |  |  |
| <CAPTION> |  |  |
| September 30 | 2000 | 1999 |
| <S> | <C> | <C> |
| Accounting/administration |  |  |
| assets (\$ in billions) | \$460 | \$246 |
| Custody assets (\$ in billions) | 434 | 353 |
| Shareholder accounts (in millions) | 43 | 3 |

</TABLE>
The increases in accounting/administration assets serviced and shareholder accounts were primarily due to the ISG acquisition.

THE PNC FINANCIAL SERVICES GROUP, INC.
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12
FINANCIAL REVIEW
CONSOLIDATED INCOME STATEMENT REVIEW

NET INTEREST INCOME ANALYSIS

| <TABLE> | <CAPTION> |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Taxable-equivalent basis | Average Balances |  |  | Interest | Income/Expense |  | Average |  |
| Yields/Rates |  |  |  |  |  |  |  |  |
| Nine months ended September 30 |  |  |  |  |  |  |  |  |
| Dollars in millions | 2000 | 1999 | Change | 2000 | 1999 | Change | 2000 |  |
| 1999 Change |  |  |  |  |  |  |  |  |
| <S> | <C> | <C> | <C> | <C> | <C> | <C> | <C> | <C> |
| <C> |  |  |  |  |  |  |  |  |
| Interest-earning assets |  |  |  |  |  |  |  |  |
| Loans held for sale | \$2,681 | \$1,118 | \$1,563 | \$163 | \$62 | \$101 | 8.10\% |  |
| 7.36\% 74 bp |  |  |  |  |  |  |  |  |
| Securities available for sale | 6,105 | 5,994 | 111 | 292 | 269 | 23 | 6.38 |  |
| 5.9939 |  |  |  |  |  |  |  |  |
| Loans, net of unearned income |  |  |  |  |  |  |  |  |
| Consumer | 9,210 | 10,612 | $(1,402)$ | 589 | 647 | (58) | 8.55 |  |
| 8.1639 39 |  |  |  |  |  |  |  |  |
| Credit card |  | 899 | (899) |  | 100 | (100) |  |  |
| 14.90 NM |  |  |  |  |  |  |  |  |
| Residential mortgage | 12,519 | 12,236 | 283 | 668 | 644 | 24 | 7.11 |  |
| 7.0110 |  |  |  |  |  |  |  |  |
| Commercial | 21,878 | 23,340 | $(1,462)$ | 1,383 | 1,344 | 39 | 8.31 |  |
| 7.59 Commercial real estate |  |  |  |  |  |  |  |  |
|  | 2,689 | 3,394 | (705) | 179 | 198 | (19) | 8.73 |  |


$=============$
$===============$
</TABLE>
NM - not meaningful
NET INTEREST INCOME Changes in net interest income and margin result from the interaction between the volume and composition of earning assets, related yields and associated funding costs. Accordingly, portfolio size, composition and yields earned and funding costs can have a significant impact on net interest income and margin.

Taxable-equivalent net interest income was $\$ 1.644$ billion for the first nine months of 2000, a $\$ 154$ million decrease compared with the first nine months of 1999. The net interest margin was 3.63 \% for the first nine months of 2000 compared with $3.86 \%$ for the first nine months of 1999. The decreases were primarily due to funding costs related to the ISG acquisition, the downsizing of certain credit-related businesses in 1999 and the effect of a higher interest rate environment.

The Corporation expects net interest income and margin to continue to be under pressure throughout the remainder of 2000 .

As a result of the sale of the credit card business and the exit and downsizing of certain credit-related businesses in 1999 , loans represented $83 \%$ of average earning assets for the first nine months of 2000 compared with $87 \%$ for the prior-year period. Average loans held for sale increased $\$ 1.6$ billion in the period-to-period comparison, reflecting the decision during the fourth quarter of 1999 to exit certain non-strategic wholesale lending businesses. Securities available for sale represented $10 \%$ of average earning assets for the first nine
------
13
Funding cost is affected by the volume and composition of funding sources as well as related rates paid thereon. Average deposits comprised $66 \%$ and $65 \%$ of total sources of funds for the first nine months of 2000 and 1999, respectively, with the remainder primarily comprised of wholesale funding obtained at prevailing market rates. The average loan to deposit ratio declined to $111 \%$ for the first nine months of 2000 compared with $120 \%$ for the first nine months of 1999.

Average demand and money market deposits increased $\$ 1.7$ billion or $10 \%$ to $\$ 18.4$ billion for the first nine months of 2000, primarily reflecting the impact of strategic marketing initiatives to grow more valuable transaction accounts, while other time deposits decreased in the period-to-period comparison. Average borrowed funds for the first nine months of 2000 decreased $\$ 1.1$ billion compared with the first nine months of 1999 as lower bank notes more than offset increases in federal funds purchased, subordinated debt and other borrowed funds.

PROVISION FOR CREDIT LOSSES The provision for credit losses was $\$ 96$ million for the first nine months of 2000 compared with $\$ 133$ million for the first nine months of 1999. Net charge-offs were $\$ 95$ million or $.25 \%$ of average loans for the first nine months of 2000 compared with $\$ 131$ million or $.33 \%$, respectively, for the first nine months of 1999. The decreases were primarily due to the sale of the credit card business in the first quarter of 1999, partially offset by higher commercial net charge-offs.

NONINTEREST INCOME Noninterest income was $\$ 2.156$ billion for the first nine months of 2000 and represented 57\% of total revenue. On a comparable basis, noninterest income increased $\$ 547$ million or $34 \%$, excluding $\$ 358$ million of gains on the sale of the credit card business, certain retail branches, equity interests in EPS and Concord and $\$ 142$ million of valuation adjustments associated with the decision to exit certain non-strategic wholesale lending businesses in 1999. The increase was primarily driven by strong growth in certain fee-based businesses, the benefit of the ISG acquisition and higher equity management income. Excluding ISG, noninterest income increased 16\% compared with the prior-year period.

Asset management fees of $\$ 590$ million for the first nine months of 2000 increased $\$ 85$ million or $17 \%$ primarily driven by new business. Assets under management were $\$ 239$ billion at September 30 , 2000 , a $24 \%$ increase compared with September 30, 1999. Fund servicing fees were $\$ 487$ million for the first nine months of 2000 , a $\$ 325$ million increase compared with the prior-year period primarily driven by the ISG acquisition. Excluding ISG, fund servicing fees increased $22 \%$ due to existing client growth, new business and market appreciation.

Brokerage fees of $\$ 192$ million for the first nine months of 2000 increased $\$ 31$ million or $19 \%$ reflecting the expansion of Hilliard Lyons' distribution network and the impact of significant activity in the equity markets. Consumer services revenue of $\$ 153$ million for the first nine months of 2000 increased $7 \%$ compared with the prior-year period excluding credit card fees. The increase was primarily due to higher consumer transaction volume.

Corporate services revenue of $\$ 248$ million for the first nine months of 2000 increased 7\% compared with the prior-year period, excluding the impact of the valuation adjustments last year. The increase was primarily driven by higher treasury management and capital markets fees that were partially offset by a lower level of commercial mortgage-backed securitization gains.

Equity management income was $\$ 132$ million for the first nine months of 2000 compared with $\$ 48$ million in the prior-year period. Equity investments are carried at estimated fair value and, accordingly, revenue related to these investments may be affected by market volatility.

Net securities gains were $\$ 4$ million for the first nine months of 2000 compared with $\$ 44$ million for the first nine months of 1999. The net securities gains in 1999 substantially all related to the gain from the sale of Concord stock.

Other noninterest income of $\$ 200$ million for the first nine months of 2000 increased $\$ 22$ million or $12 \%$ compared with the prior-year period, excluding non-core items last year.

NONINTEREST EXPENSE Noninterest expense was $\$ 2.319$ billion for the first nine months of 2000 compared with $\$ 1.962$ billion for the first nine months of 1999 , excluding non-core items. The efficiency ratio was $57.3 \%$ for the first nine months of 2000 compared with $53.9 \%$ for the prior-year period, also excluding non-core items. The increases were primarily related to the ISG acquisition and higher expenses commensurate with fee-based revenue growth. Excluding ISG, noninterest expense increased 5\% commensurate with fee-based revenue growth. Average full-time equivalent employees totaled approximately 24,900 and 22,800
for the first nine months of 2000 and 1999, respectively. The increase was primarily due to the ISG acquisition, partially offset by the impact of efficiency initiatives in traditional banking businesses and the sale of the credit card business in the first quarter of 1999.

THE PNC FINANCIAL SERVICES GROUP, INC.
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14
FINANCIAL REVIEW

## CONSOLIDATED BALANCE SHEET REVIEW

LOANS Loans outstanding of $\$ 49.8$ billion at September 30,2000 increased $\$ 118$ million from year-end 1999 as increases in home equity and lease financing were mostly offset by lower automobile and commercial loans. Total outstandings and exposure designated for exit during 1999 totaled $\$ 3.7$ billion and $\$ 10.5$ billion, respectively. At September 30,2000 , the remaining outstandings and exposure associated with this initiative totaled $\$ 1.0$ billion and $\$ 2.8$ billion, respectively. Loans that were designated for exit in 1999 and reclassified to held for sale are excluded from the following table.

DETAILS OF LOANS

<TABLE>
<CAPTION>
\begin{tabular}{|c|c|c|}
\hline & September 30 & December 31 \\
\hline In millions & 2000 & 1999 \\
\hline <S> & <C> & <C> \\
\hline \multicolumn{3}{|l|}{Consumer} \\
\hline Home equity & \$6,411 & \$6,059 \\
\hline Automobile & 1,293 & 1,691 \\
\hline Other & 1,470 & 1,598 \\
\hline Total consumer & 9,174 & 9,348 \\
\hline Residential mortgage & 12,563 & 12,506 \\
\hline \multicolumn{3}{|l|}{Commercial} \\
\hline Manufacturing & 5,626 & 5,355 \\
\hline Retail/wholesale & 4,579 & 4,301 \\
\hline Service providers & 2,937 & 3,208 \\
\hline Real estate related & 2,926 & 2,862 \\
\hline Communications & 1,261 & 1,370 \\
\hline Health care & 750 & 772 \\
\hline Financial services & 871 & 1,300 \\
\hline Other & 2,248 & 2,300 \\
\hline Total commercial & 21,198 & 21,468 \\
\hline \multicolumn{3}{|l|}{Commercial real estate} \\
\hline Mortgage & 695 & 761 \\
\hline Real estate project & 1,981 & 1,969 \\
\hline Total commercial real estate & 2,676 & 2,730 \\
\hline Lease financing & 4,498 & 3,663 \\
\hline Other & 646 & 682 \\
\hline Unearned income & (964) & (724) \\
\hline Total, net of unearned income & \$49,791 & \$49,673 \\
\hline
\end{tabular}
</TABLE>
Loan portfolio composition continued to be geographically diversified among numerous industries and types of businesses.

NET UNFUNDED COMMITMENTS (a)

| <TABLE> <br> <CAPTION> |  |  |
| :---: | :---: | :---: |
|  | September 30 | December 31 |
| In millions | 2000 | 1999 |
| <S> | <C> | <C> |
| Consumer | \$4,386 | \$4,603 |
| Commercial | 24,488 | 23,251 |
| Commercial real estate | 907 | 740 |
| Lease financing | 137 | 136 |
| Other | 259 | 1,513 |
| Total | \$30,177 | \$30,243 |

</TABLE>
(a) Excludes unfunded commitments related to loans designated for exit.

Commitments to extend credit represent arrangements to lend funds subject to
specified contractual conditions. Commercial commitments are reported net of

Net outstanding letters of credit totaled $\$ 3.9$ billion and $\$ 4.6$ billion at September 30,2000 and December 31, 1999, respectively, and consisted primarily of standby letters of credit that commit the Corporation to make payments on behalf of customers when certain specified future events occur. Unfunded commitments and letters of credit related to loans designated for exit totaled $\$ 1.8$ billion at September 30, 2000 and $\$ 4.8$ billion at December 31, 1999.

SECURITIES AVAILABLE FOR SALE The fair value of securities available for sale at September 30, 2000 increased $\$ 530$ million compared with the fair value at December 31, 1999 primarily due to the purchase of mortgage-backed securities. Securities represented 9\% of total assets at September 30, 2000. The expected weighted-average life of the securities decreased to 3 years and 9 months at September 30, 2000 compared with 4 years and 7 months at year-end 1999.

DETAILS OF SECURITIES AVAILABLE FOR SALE

| <TABLE> <br> <CAPTION> |  |  |
| :---: | :---: | :---: |
|  | Amortized | Fair |
| In millions | Cost | Value |
| <S> | <C> | <C> |
| SEPTEMBER 30, 2000 |  |  |
| Debt securities |  |  |
| U.S. Treasury and government agencies | \$240 | \$236 |
| Mortgage-backed | 4,514 | 4,407 |
| Asset-backed | 1,172 | 1,158 |
| State and municipal | 79 | 80 |
| Other debt | 46 | 46 |
| Corporate stocks and other | 563 | 563 |
| Total securities available for sale | \$6,614 | \$6,490 |

DECEMBER 31, 1999
Debt securities

| U.S. Treasury and government agencies | \$411 | \$400 |
| :---: | :---: | :---: |
| Mortgage-backed | 3,918 | 3,769 |
| Asset-backed | 1,051 | 1,027 |
| State and municipal | 134 | 131 |
| Other debt | 40 | 39 |
| orporate stocks and other | 590 | 594 |
| Total securities available for sale | \$6,144 | \$5,960 |

THE PNC FINANCIAL SERVICES GROUP, INC.

FUNDING SOURCES Total funding sources were $\$ 59.8$ billion at September 30, 2000 and $\$ 60.0$ billion at December 31, 1999. Increases in demand, savings, money market and retail certificates of deposit that resulted from a number of consumer banking initiatives offset decreases in deposits in foreign offices, Federal Home Loan Bank ("FHLB") borrowings and bank notes and senior debt.

DETAILS OF FUNDING SOURCES

| <TABLE> <br> <CAPTION> |  |  |
| :---: | :---: | :---: |
|  |  |  |
|  | September 30 | December 31 |
| In millions | 2000 | 1999 |
| <S> | <C> | <C> |
| Deposits |  |  |
| Demand, savings and money market | \$29,823 | \$27,823 |
| Retail certificates of deposit | 15,117 | 14,153 |
| Other time | 605 | 633 |
| Deposits in foreign offices | 1,949 | 3,193 |
| Total deposits | 47,494 | 45,802 |
| Borrowed funds |  |  |
| Federal funds purchased | 1,341 | 1,281 |
| Repurchase agreements | 602 | 402 |
| Bank notes and senior debt | 6,109 | 6,975 |
| Federal Home Loan Bank borrowings | 583 | 2,258 |
| Subordinated debt | 2,406 | 2,327 |
| Other borrowed funds | 1,258 | 986 |
| Total borrowed funds | 12,299 | 14,229 |



FINANCIAL REVIEW

RISK MANAGEMENT
In the normal course of business, the Corporation assumes various types of risk, which include, among others, credit, interest rate, liquidity, trading activities and financial derivatives. To manage these risks, PNC has risk management processes designed to provide for risk identification, measurement, monitoring and control.

CREDIT RISK Credit risk represents the possibility that a borrower or counterparty may not perform in accordance with contractual terms. Credit risk is inherent in the financial services business and results from extending credit to customers, purchasing securities and entering into off-balance-sheet financial derivative transactions. The Corporation seeks to manage credit risk through, among other things, diversification, limiting exposure to any single industry or customer, requiring collateral, selling participations to third parties, and purchasing credit-related derivatives.

| <TABLE> <br> <CAPTION> |  |  |
| :---: | :---: | :---: |
|  |  |  |
|  | September 30 | December 31 |
| Dollars in millions | 2000 | 1999 |
| <S> | <C> | <C> |
| Nonaccrual loans |  |  |
| Commercial | \$261 | \$219 |
| Residential mortgage | 26 | 48 |
| Commercial real estate |  |  |
| Real estate project | 4 | 13 |
| Mortgage | 12 | 8 |
| Consumer | 3 | 2 |
| Lease financing | 2 | 1 |
| Total nonaccrual loans | 308 | 291 |
| Foreclosed and other assets |  |  |
| Residential mortgage | 8 | 7 |
| Commercial real estate | 4 | 5 |
| Other | 34 | 22 |
| Total foreclosed and other assets | 46 | 34 |
| Total nonperforming assets | \$354 | \$325 |
| Nonaccrual loans to total loans | . $62 \%$ | . $59 \%$ |
| Nonperforming assets to total loans, |  |  |
| loans held for sale and foreclosed assets | . 68 | . 61 |
| Nonperforming assets to total assets | . 51 | 47 |

$==============================================================12$
</TABLE>

The above table excludes $\$ 18$ million and $\$ 13$ million of equity management assets at September 30, 2000 and December 31, 1999, respectively, that are carried at estimated fair value. The amount of nonperforming loans that were current as to principal and interest was $\$ 26$ million at September 30,2000 and $\$ 42$ million at December 31, 1999. There were no troubled debt restructured loans outstanding as of either period end.

CHANGE IN NONPERFORMING ASSETS

| <TABLE> <br> <CAPTION> |  |  |
| :---: | :---: | :---: |
| In millions | 2000 | 1999 |
| <S> | <C> | <C> |
| January 1 | \$325 | \$319 |
| Transferred from accrual | 291 | 288 |
| Returned to performing | (3) | (3) |
| Principal reductions | (125) | (181) |
| Sales | (31) | (20) |
| Charge-offs and other | (103) | (57) |
| September 30 | \$354 | \$346 |

</TABLE>

ACCRUING LOANS PAST DUE 90 DAYS OR MORE

<TABLE>
<CAPTION>
\begin{tabular}{|c|c|c|c|c|c|c|c|c|}
\hline & \multicolumn{4}{|c|}{Amount} & \multicolumn{4}{|c|}{Percent of Loans} \\
\hline & \multicolumn{2}{|l|}{\multirow[t]{2}{*}{\[
\begin{array}{r}
\text { September } 30 \\
2000
\end{array}
\]}} & \multicolumn{2}{|l|}{\multirow[t]{2}{*}{\[
\begin{array}{r}
\text { December } 31 \\
1999
\end{array}
\]}} & \multicolumn{2}{|l|}{\multirow[t]{2}{*}{\[
\begin{array}{r}
\text { September } 30 \\
2000
\end{array}
\]}} & \multicolumn{2}{|l|}{\multirow[t]{2}{*}{\[
\begin{array}{r}
\text { December } 31 \\
1999
\end{array}
\]}} \\
\hline Dollars in millions & & & & & & & & \\
\hline <S> & <C> & & <C> & & <C> & & <C> & \\
\hline Consumer & & \$22 & & \$25 & & . 24 \% & & . \(27 \%\) \\
\hline Residential mortgage & & 26 & & 24 & & . 21 & & . 19 \\
\hline Commercial & & 32 & & 30 & & . 15 & & . 14 \\
\hline Commercial real estate & & 11 & & 5 & & . 41 & & . 18 \\
\hline Lease financing & & 7 & & 2 & & . 20 & & . 07 \\
\hline Total & & \$98 & & \$86 & & . 20 & & . 17 \\
\hline
\end{tabular}
</TABLE>
ALLOWANCE FOR CREDIT LOSSES In determining the adequacy of the allowance for credit losses, the Corporation makes specific allocations to impaired loans and to pools of watchlist and nonwatchlist loans for various credit risk factors. Allocations to loan pools are developed by business segment and risk rating and are based on historical loss trends and management's judgment concerning those trends and other relevant factors. Those factors may include, among other things, actual versus estimated losses, current regional and national economic
conditions, business segment and portfolio concentrations, industry competition and consolidation, and the impact of government regulations. Consumer and residential mortgage loan allocations are made at a total portfolio level based on historical loss experience adjusted for portfolio activity and current economic conditions.

While PNC's commercial and consumer pool reserve methodologies strive to reflect all risk factors, there continues to be a certain element of risk associated with, but not limited to, potential estimation or judgmental errors. Unallocated reserves provide coverage for such risks. While allocations are made to specific loans and pools of loans, the total reserve is available for all credit losses.

Senior management's Reserve Adequacy Committee provides oversight for the allowance evaluation process including quarterly evaluations, and methodology and estimation changes. The results of the evaluations are reported to the Credit Committee of the Board of Directors.

THE PNC FINANCIAL SERVICES GROUP, INC.

The provision for credit losses for the first nine months of 2000 and the evaluation of the allowance for credit losses as of September 30, 2000 reflected changes in loan portfolio composition and changes in asset quality. The unallocated portion of the allowance for credit losses represented $20 \%$ of the total allowance and . $27 \%$ of total loans at September 30, 2000 and December 31, 1999.

ROLLFORWARD OF ALLOWANCE FOR CREDIT LOSSES

| <TABLE> |  |  |
| :---: | :---: | :---: |
| <CAPTION> |  |  |
| In millions | 2000 | 1999 |
| <S> | <C> | <C> |
| January 1 | \$674 | \$753 |
| Charge-offs | (131) | (173) |
| Recoveries | 36 | 42 |
| Net charge-offs | (95) | (131) |
| Provision for credit losses | 96 | 133 |
| Divestitures |  | (81) |
| September 30 | \$675 | \$674 |

The allowance as a percent of nonaccrual loans from continuing operations and period-end loans was $219 \%$ and $1.36 \%$, respectively, at September 30,2000 . The comparable year-end 1999 amounts were $232 \%$ and $1.36 \%$, respectively.

CHARGE-OFFS AND RECOVERIES

## <TABLE>

<CAPTION>

</TABLE>

The actual level of net charge-offs and the provision for credit losses in future periods can be affected by many business and economic factors and may differ from current or historical experience.

INTEREST RATE RISK Interest rate risk arises primarily through the Corporation's traditional business activities of extending loans and accepting deposits. Many factors, including economic and financial conditions, movements in market interest rates and consumer preferences affect the spread between interest earned on assets and interest paid on liabilities. In managing interest rate risk, the Corporation seeks to minimize its reliance on a particular interest rate scenario as a source of earnings while maximizing net interest income and net interest margin. To further these objectives, the Corporation uses securities purchases and sales, long-term and short-term funding, financial derivatives and other capital markets instruments.

Interest rate risk is centrally managed by Asset and Liability Management. The Corporation actively measures and monitors components of interest rate risk including term structure or repricing risk, yield curve or nonparallel rate shift risk, basis risk and options risk. Senior management's Corporate Asset and Liability Committee provides strategic direction to Asset and Liability Management and, in doing so, reviews capital markets activities and interest rate risk exposures. The Finance Committee of the Board of Directors is responsible for overseeing the Corporation's interest rate risk management process.

The Corporation measures and manages both the short-term and long-term effects of changing interest rates. An income simulation model is used to measure the sensitivity of net interest income to changing interest rates over the next twenty-four month period. An economic value of equity model is used to measure the sensitivity of the value of existing on-balance-sheet and off-balance-sheet positions to changing interest rates.

The income simulation model is the primary tool used to measure the direction and magnitude of changes in net interest income resulting from changes in interest rates. Forecasting net interest income and its sensitivity to changes in interest rates requires that the Corporation make assumptions about the volume and characteristics of new business and the behavior of existing positions. These business assumptions are based on the Corporation's experience, business plans and published industry experience. Key assumptions employed in the model include prepayment speeds on mortgage-related assets and consumer loans, loan volumes and pricing, deposit volumes and pricing, the expected life and repricing characteristics of nonmaturity loans and deposits, and management's financial and capital plans.

THE PNC FINANCIAL SERVICES GROUP, INC.

FINANCIAL REVIEW
Because these assumptions are inherently uncertain, the model cannot precisely estimate net interest income or precisely predict the effect of higher or lower interest rates on net interest income. Actual results will differ from simulated results due to the timing, magnitude and frequency of interest rate changes, the difference between actual experience and the assumed volume and characteristics of new business and behavior of existing positions, and changes in market conditions and management strategies, among other factors.

The Corporation's interest rate risk management policies provide that net interest income should not decrease by more than $3 \%$ if interest rates gradually increase or decrease from current rates by 100 basis points over a twelve-month period. At September 30, 2000, if interest rates were to gradually increase by 100 basis points over the next twelve months, the model indicated that net interest income would decrease by . $5 \%$. If interest rates were to gradually decrease by 100 basis points over the next twelve months, the model indicated that net interest income would increase by . $7 \%$.

The Corporation models additional interest rate scenarios covering a wider range of rate movements to identify yield curve, term structure and basis risk exposures. These scenarios are developed based on historical rate relationships or management's expectations regarding the future direction and level of interest rates. Depending on market conditions and other factors, these scenarios may be modeled more or less frequently. Such analyses are used to identify inherent risk and develop appropriate strategies.

An economic value of equity model is used by the Corporation to value all current on-balance-sheet and off-balance-sheet positions under a range of instantaneous interest rate changes. The resulting change in the value of equity is the measure of overall long-term interest rate risk inherent in the Corporation's existing on-balance-sheet and off-balance-sheet positions. The Corporation uses the economic value of equity model to complement the net interest income simulation modeling process.

The Corporation's risk management policies provide that the change in economic value of equity should not decline by more than $1.5 \%$ of the book value of assets for a 200 basis point instantaneous increase or decrease in interest rates. Based on the results of the economic value of equity model at September 30,

2000, if interest rates were to instantaneously increase by 200 basis points, the model indicated that the economic value of existing on-balance-sheet and off-balance-sheet positions would decline by . $8 \%$ of assets. If interest rates were to instantaneously decrease by 200 basis points, the model indicated that the economic value of existing on-balance-sheet and off-balance-sheet positions would increase by . $4 \%$ of assets.

LIQUIDITY RISK Liquidity represents the Corporation's ability to obtain cost-effective funding to meet the needs of customers as well as the Corporation's financial obligations. Liquidity is centrally managed by Asset and Liability Management, with oversight provided by the Corporate Asset and Liability Committee and the Finance Committee of the Board of Directors.

Access to capital markets funding sources is a key factor affecting liquidity management. Access to such markets is in part based on the Corporation's credit ratings, which are influenced by a number of factors including capital ratios, credit quality, and earnings. Additional factors that impact liquidity include the maturity structure of existing assets, liabilities, and off-balance-sheet positions, the level of liquid securities and loans available for sale, and the Corporation's ability to securitize and sell various types of loans.

Liquidity can also be provided through the sale of liquid assets, which consist of short-term investments, loans held for sale and securities available for sale. At September 30, 2000, such assets totaled $\$ 10.3$ billion with $\$ 3.6$ billion pledged as collateral for borrowing, trust and other commitments. Liquidity can also be obtained through secured advances from the FHLB, of which PNC is a member. These borrowings are generally secured by residential mortgages and mortgage-backed securities. At September 30, 2000, approximately $\$ 5.1$ billion of residential mortgages were available as collateral for borrowings from the FHLB. Funding can also be obtained through alternative forms of borrowing, including federal funds purchased, repurchase agreements and short-term and long-term debt issuances.

THE PNC FINANCIAL SERVICES GROUP, INC.

Liquidity for the parent company and subsidiaries is also generated through the issuance of securities in public or private markets and lines of credit. At September 30, 2000, the Corporation had unused capacity under effective shelf registration statements of approximately $\$ 1.4$ billion of debt and equity securities and $\$ 400$ million of trust preferred capital securities. In addition, the Corporation had an unused line of credit of $\$ 500$ million.

The principal source of parent company revenue and cash flow is dividends from subsidiary banks. PNC Bancorp, Inc. is a wholly-owned subsidiary of the parent company and is the holding company for all bank subsidiaries. There are legal limitations on the ability of bank subsidiaries to pay dividends and make other distributions to PNC Bancorp, Inc. and in turn the parent company. Without regulatory approval, the amount available for dividend payments to PNC Bancorp, Inc. by all bank subsidiaries, which includes discontinued operations, was $\$ 645$ million at September 30, 2000. Dividends may also be impacted by capital needs, regulatory requirements, corporate policies, contractual restrictions and other factors.

Management believes the Corporation has sufficient liquidity to meet current obligations to borrowers, depositors, debt holders and others. The impact of replacing maturing liabilities is reflected in the income simulation model in the overall asset and liability management process.

TRADING ACTIVITIES Most of PNC's trading activities are designed to provide capital markets services for customers. The performance of PNC's trading operations is predominantly based on providing services to customers and not on positioning the Corporation's portfolio for gains from market movements.

Risk associated with trading, capital markets and foreign exchange activities is managed using a value-at-risk approach that combines interest rate risk, foreign exchange rate risk, spread risk and volatility risk. Exposure is measured as the potential loss due to a two standard deviation, one-day move. The combined period-end value-at-risk of all trading operations using this measurement was less than $\$ 500$ thousand at September 30, 2000.

THE PNC FINANCIAL SERVICES GROUP, INC.

FINANCIAL REVIEW
FINANCIAL DERIVATIVES A variety of off-balance-sheet financial derivatives are used as part of the overall risk management process to manage the interest rate, market and credit risk inherent in the Corporation's business activities.

Interest rate swaps and purchased interest rate caps and floors are the primary instruments used for interest rate risk management. Interest rate swaps are agreements to exchange fixed and floating interest rate payments calculated on a notional principal amount. The floating rate is based on a money market index, primarily short-term LIBOR. Purchased interest rate caps and floors are agreements where, for a fee, the counterparty agrees to pay the Corporation the amount, if any, by which a specified market interest rate exceeds or is less than a defined rate applied to a notional amount, respectively.

Forward contracts provide for the delivery of financial instruments at a specified future date and at a specified price or yield. Such contracts are primarily used to manage risk positions associated with certain student lending activities.

Credit-related derivatives provide, for a fee, an assumption of a portion of the credit risk associated with the underlying financial instruments. Such contracts are primarily used to manage credit risk and regulatory capital associated with commercial lending activities.

Financial derivatives involve, to varying degrees, interest rate, market and credit risk in excess of the amount on the balance sheet, but less than the notional amount of the contract. For interest rate swaps, caps and floors, only periodic cash payments and, with respect to caps and floors, premiums, are exchanged. Therefore, cash requirements and exposure to credit risk are significantly less than the notional value.

During the first nine months of 2000, financial derivatives used in interest rate risk management decreased net interest income by $\$ 38$ million compared with a $\$ 44$ million increase in the prior-year period.

The following table sets forth changes in the notional value of
off-balance-sheet financial derivatives used for risk management during the first nine months of 2000.

FINANCIAL DERIVATIVES ACTIVITY

<TABLE>
<CAPTION>
Weighted-
\begin{tabular}{|c|c|c|c|c|c|}
\hline \begin{tabular}{l}
Average \\
2000 - dollars in millions Maturity
\end{tabular} & January 1 & Additions & Maturities & Terminations & September 30 \\
\hline <S> & <C> & <C> & <C> & <C> & <C> \\
\hline <C> & & & & & \\
\hline Interest rate risk management Interest rate swaps & & & & & \\
\hline Receive fixed & \$7,413 & \$368 & \$ \((1,275)\) & \$(1,000) & \$5,506 \\
\hline \[
\begin{array}{r}
2 \text { yrs. } 7 \text { mos. } \\
\text { Pay fixed }
\end{array}
\] & 5 & & & & 5 \\
\hline \begin{tabular}{l}
2 mos. \\
Basis swaps
\end{tabular} & 1,650 & 773 & (179) & & 2,244 \\
\hline \[
\begin{aligned}
& 3 \text { yrs. } 7 \text { mos. } \\
& \text { Interest rate caps }
\end{aligned}
\] & 474 & & (111) & (17) & 346 \\
\hline ```
3 yrs. }11\mathrm{ mos.
    Interest rate floors
``` & 3,311 & & (35) & (14) & 3,262 \\
\hline 1 yr .8 mos . & & & & & \\
\hline Total interest rate risk management & 12,853 & 1,141 & \((1,600)\) & \((1,031)\) & 11,363 \\
\hline Commercial mortgage banking risk management Interest rate swaps & 643 & 1,322 & (210) & \((1,107)\) & 648 \\
\hline 7 yrs. 3 mos. & & & & & \\
\hline Student lending activities Forward contracts & 681 & 120 & (3) & (445) & 353 \\
\hline ```
1 yr. 8 mos.
Credit-related activities
``` & & & & & \\
\hline Credit default swaps 11 mos. & 4,315 & 154 & & (5) & 4,464 \\
\hline Total & \$18,492 & \$2,737 & \$ (1, 813) & \$ \((2,588)\) & \$16,828 \\
\hline
\end{tabular}

</TABLE>
THE PNC FINANCIAL SERVICES GROUP, INC.

The following table sets forth, by designated assets and liabilities, the

```
<TABLE>
<CAPTION>
```



## ============

</TABLE>
(1) The floating rate portion of interest rate contracts is based on money-market indices. As a percent of notional value, 56\% were based on 1-month LIBOR, $42 \%$ on 3 -month LIBOR and the remainder on other short-term indices.
(2) Interest rate caps with notional values of $\$ 73$ million, $\$ 110$ million and $\$ 160$ million require the counterparty to pay the Corporation the excess, if any, of 3 -month LIBOR over a weighted-average strike of $6.05 \%$, 1 -month LIBOR over a weighted-average strike of $5.66 \%$ and Prime over a weighted-average strike of $8.77 \%$, respectively. At September 30, 2000, 3-month LIBOR was $6.81 \%$, 1 -month LIBOR was $6.62 \%$ and Prime was $9.50 \%$.
(3) Interest rate floors with notional values of $\$ 3.0$ billion, require the counterparty to pay the excess, if any, weighted-average strike of $4.63 \%$ over 3-month LIBOR. At September 30, 2000, 3-month LIBOR was 6.81\%.
NM - Not meaningful
THE PNC FINANCIAL SERVICES GROUP, INC.

Additionally, the Corporation enters into other derivative transactions for risk management purposes. These positions are recorded at estimated fair value and changes in value are included in results of operations.

OTHER DERIVATIVES

<TABLE>
<CAPTION>

\$14
==============
</TABLE>
(a) For the nine months ended September 30, 2000

THE PNC FINANCIAL SERVICES GROUP, INC.

THIRD QUARTER 2000 VERSUS 1999

Earnings for the third quarter of 2000, including discontinued operations, were $\$ 322$ million or $\$ 1.09$ per diluted share, a 9\% increase compared with core earnings per diluted share of $\$ 1.00$ for the third quarter of 1999. Core earnings for the prior-year quarter excluded $\$ 17$ million of after-tax gains from the sale of branches or 6 cents per diluted share. Reported earnings for the third quarter of 1999 were $\$ 320$ million or $\$ 1.06$ per diluted share. Return on average common shareholders' equity was $21.54 \%$ and return on average assets was $1.67 \%$ for the third quarter of 2000 compared with $21.81 \%$ and $1.63 \%$, respectively, on a core basis for the third quarter of 1999.

Excluding discontinued operations, earnings for the third quarter of 2000 were $\$ 299$ million or $\$ 1.01$ per diluted share, a $9 \%$ increase compared with core diluted earnings per share for the third quarter of 1999. Cash earnings per diluted share were $\$ 1.11$ for the third quarter of 2000 , up $12 \%$ compared with core cash earnings per diluted share a year ago.

EFFECT OF DISCONTINUED OPERATIONS
ON THIRD QUARTER 2000 AND 1999 RESULTS

<TABLE>
<CAPTION>
\begin{tabular}{|c|c|c|c|}
\hline Three months ended September 30 & 2000 & 1999 & 1999 \\
\hline Dollars in millions, except per share amounts & Reported & Core & Reported \\
\hline <S> & <C> & <C> & <C> \\
\hline
\end{tabular}
\begin{tabular}{lrrr} 
Income from continuing operations & \(\$ 299\) & \(\$ 282\) & \(\$ 299\) \\
Discontinued operations & 23 & 21 & 21 \\
Total net income & \(\$ 322\) & \(\$ 303\) & \(\$ 320\) \\
Diluted EPS - continuing operations & \(\$ 1.01\) & \(\$ .93\) & \(\$ .99\) \\
Discontinued operations & .08 & .07 & .07 \\
Total diluted EPS & \(\$ 1.09\) & \(\$ 1.00\) & \(\$ 1.06\) \\
Cash diluted EPS - continuing & & & \\
operations (a) & \(\$ 1.11\) & \(\$ .99\) & \(\$ 1.05\) \\
\begin{tabular}{ll} 
Discontinued operations (a) \\
Total cash diluted EPS (a)
\end{tabular} & .08 & .07 & .07 \\
=====================================================================================
\end{tabular}
</TABLE>
(a) Excluding amortization of goodwill

Return on average common shareholders' equity was $19.99 \%$ and return on average assets was $1.72 \%$ for the third quarter of 2000 compared with $20.28 \%$ and $1.67 \%$, respectively, on a core basis for the third quarter of 1999.

Taxable-equivalent net interest income was $\$ 534$ million for the third quarter of 2000, a $\$ 44$ million decrease compared with the third quarter of 1999. The decrease mainly resulted from funding costs related to the ISG acquisition, downsizing of certain credit-related businesses in 1999 and the effect of $a$ higher interest rate environment in 2000. The net interest margin was $3.54 \%$ for the third quarter of 2000 compared with $3.78 \%$ for the third quarter of 1999. The narrowing of the net interest margin was primarily attributable to the ISG acquisition and a higher proportion of interest-bearing deposits.

The provision for credit losses was $\$ 30$ million in the third quarter of 2000 and 1999.

Noninterest income was $\$ 700$ million for the third quarter of 2000 and represented 57\% of total revenue. Noninterest income increased $\$ 156$ million or $29 \%$ compared with the prior-year quarter, excluding the $\$ 27$ million of branch gains in 1999. The increase was primarily driven by growth in fee-based revenue and the benefit of the ISG acquisition, partially offset by lower equity management income. Excluding ISG, noninterest income increased $11 \%$ in the comparison.

Asset management fees of $\$ 208$ million for the third quarter of 2000 increased $\$ 33$ million or $19 \%$ compared with the third quarter of 1999 primarily driven by new business. Fund servicing fees of $\$ 168$ million for the third quarter of 2000 increased $\$ 112$ million compared with the third quarter of 1999 principally due to the ISG acquisition. Excluding ISG, fund servicing fees increased $\$ 13$ million or $23 \%$ compared with the prior-year quarter due to existing client growth, new business and market appreciation.

Brokerage fees of $\$ 61$ million for the third quarter of 2000 increased $\$ 9$ million or $17 \%$ compared with the third quarter of 1999 reflecting the expansion of Hilliard Lyons' distribution network and the impact of higher activity in the equity markets. Consumer services revenue of $\$ 55$ million for the third quarter of 2000 increased $\$ 6$ million or $12 \%$ compared with the prior-year quarter primarily due to an increase in retail transaction volume.

Corporate services revenue of $\$ 86$ million for the third quarter of 2000 increased $13 \%$ compared with the third quarter of 1999 primarily driven by higher treasury management and capital markets fees and income from other investments.

THE PNC FINANCIAL SERVICES GROUP, INC.
------
24
FINANCIAL REVIEW

Equity management income reflected a net loss of $\$ 3$ million for the third quarter of 2000 compared with $\$ 22$ million of income in the third quarter of 1999. The lower income in the third quarter of 2000 resulted from fewer realized gains and a decline in the estimated fair value of investments. Other noninterest income of $\$ 68$ million for the third quarter of 2000 increased $\$ 9$ million compared with the prior-year quarter, excluding the branch gains from 1999.

Noninterest expense was $\$ 747$ million and the efficiency ratio was $57 \%$ in the third quarter of 2000 compared with $\$ 656$ million and $55 \%$, respectively, in the third quarter of 1999 excluding non-core items. The increases were primarily related to the ISG acquisition and higher expenses commensurate with fee-based revenue growth. Excluding ISG, noninterest expense increased less than 1\% compared with the prior-year quarter as a result of aggressive expense management.

Average earning assets were $\$ 59.7$ billion for the third quarter of 2000 compared with $\$ 60.5$ billion for the third quarter of 1999. Average earning assets declined primarily due to a decrease in average loans, which resulted from the decision to exit certain non-strategic wholesale lending businesses and the
continued downsizing of the indirect automobile lending portfolio. Average securities available for sale decreased $\$ 207$ million compared with the prior-year quarter. Average loans held for sale increased $\$ 484$ million compared with the prior-year quarter primarily as a result of the decision during the fourth quarter of 1999 to exit certain non-strategic wholesale lending businesses.

Average deposits were $\$ 45.9$ billion and represented $66 \%$ of total sources of funds for the third quarter of 2000 compared with $\$ 43.8$ billion and $65 \%$, respectively, in the third quarter of 1999. The increase in deposits primarily resulted from a number of consumer marketing initiatives.

Average borrowed funds were $\$ 13.5$ billion for the third quarter of 2000 compared with \$14.9 billion for the third quarter of 1999.

The ratio of nonperforming assets to total loans, loans held for sale and foreclosed assets was . 68\% at September 30, 2000 compared with $.65 \%$ at September 30, 1999. Nonperforming assets were $\$ 354$ million at September 30, 2000 compared with $\$ 346$ million at September 30, 1999.

The allowance for credit losses was $\$ 675$ million and represented $1.36 \%$ of period-end loans and 219\% of nonaccrual loans at September 30, 2000. The comparable ratios were $1.32 \%$ and $221 \%$, respectively, at September 30, 1999. Net charge-offs were $\$ 30$ million or $.24 \%$ of average loans in the third quarter of 2000 compared with $\$ 29$ million or $.22 \%$, respectively, in the third quarter of 1999.

## RISK FACTORS

The Corporation is subject to a number of risk factors, including among others, those described below. These factors and others could impact the Corporation's business, financial condition and results of operations.

BUSINESS AND ECONOMIC CONDITIONS The Corporation's business and results of operations are sensitive to general business and economic conditions in the United States. These conditions include the level and movement of interest rates, inflation, monetary supply, fluctuations in both debt and equity capital markets, and the strength of the U.S. economy, in general, and the regional economies in which the Corporation conducts business. An economic downturn or higher interest rates could decrease the demand for loans and other products and services offered by the Corporation, increase usage of unfunded commitments or increase the number of customers and counterparties who become delinquent, file for protection under bankruptcy laws or default on their loans or other obligations to the Corporation. An increase in the number of delinquencies, bankruptcies or defaults could result in a higher level of net charge-offs that could result in a higher loan loss provision. See "Risk Management - Credit Risk" discussion in "Financial Review" for more information on credit risk. Changes in interest rates could affect the value of certain on-balance-sheet and off-balance-sheet financial instruments of the Corporation. Higher interest rates would also increase the Corporation's cost to borrow funds and may increase the rate paid on deposits. See "Risk Management - Interest Rate Risk" discussion in "Financial Review" for more information on interest rate risk.

MONETARY AND OTHER POLICIES The financial services industry is subject to various monetary and other policies and regulations of the United States government and its agencies, which include the Federal Reserve Board, the Office of the Comptroller of Currency, the Federal Deposit Insurance Corporation, the Office of Thrift Supervision and state regulators. The Corporation is particularly affected by the policies of the Federal Reserve Board, which regulates the supply of money and credit in the United States. The Federal Reserve Board's policies influence the rates of interest that PNC charges on loans and pays on interest-bearing deposits and can also affect the value of on-balance-sheet and off-balance-sheet financial instruments. Those policies also determine, to a significant extent, the cost to the Corporation of funds for lending and investing.

THE PNC FINANCIAL SERVICES GROUP, INC.

25
COMPETITION The Corporation operates in a highly competitive environment, both in terms of the products and services offered and the geographic markets in which PNC conducts business. This environment could become even more competitive in the future. The Corporation competes with other local, regional and national banks, thrifts, credit unions and other non-bank financial institutions, such as investment banking firms, investment advisory firms, brokerage firms, investment companies, venture capital firms, mutual fund complexes and insurance companies, as well as other entities that offer financial services, and through alternative delivery channels such as the World Wide Web. Technological advances and new legislation, among other changes, have lowered barriers to entry and have made it possible for non-bank institutions to offer products and services that traditionally have been provided by banks. Many of the Corporation's competitors benefit from fewer regulatory constraints and lower cost structures, allowing for more competitive pricing of products and services.

The Gramm-Leach-Bliley Act ("the Act"), which was enacted on November 12, 1999, permits affiliations among banks, securities firms and insurance companies. The Act significantly changes the competitive environment in which the Corporation conducts business. This environment could result in a loss of customers and related revenue.

DISINTERMEDIATION Disintermediation is the process of eliminating the role of the intermediary in completing a transaction. For the financial services industry, this means eliminating or significantly reducing the role of banks and other depository institutions in completing transactions that have traditionally involved banks at one end or both ends of the transaction. Disintermediation could result in, among others, the loss of customer deposits and decreases in transactions that generate fee income.

ASSET MANAGEMENT PERFORMANCE Asset management revenues are primarily based on a percentage of the value of assets under management and performance fees expressed as a percentage of the returns realized on assets under management. A decline in the prices of debt and equity instruments, among other things, could cause asset management revenue to decline.

Investment performance is one of the most important factors for the growth of assets under management. Poor investment performance could impair revenue and growth as existing clients might withdraw funds in favor of better performing products. Also, performance fees for remaining clients could be lower or nonexistent. Additionally, the ability to attract funds from existing and new clients might diminish.

FUND SERVICING Fund servicing fees are primarily based on the market value of the assets and the number of shareholder accounts administered by the Corporation for its clients. A sharp rise in interest rates or a sudden decline in the debt and equity markets could influence an investor's decision whether to invest or maintain an investment in a mutual fund. As a result, fluctuations may occur in assets that the Corporation has under administration. A significant investor migration from mutual fund investments could have a negative impact on the Corporation's revenues by reducing the assets it administers. There has been and continues to be merger, acquisition and consolidation activity in the financial services industry. Mergers or consolidations of financial institutions in the future could reduce the number of existing or potential fund servicing clients.

ACQUISITIONS The Corporation expands its business in part by acquiring other financial services companies. Factors pertaining to acquisitions that could adversely affect the Corporation's business and earnings include, among others,
o expected cost savings or potential revenue enhancements that may not be fully realized or realized within the expected time frame;

- customer loss or revenue loss following an acquisition that may be greater than expected; and
- costs or difficulties related to the integration of businesses that may be greater than expected.

THE PNC FINANCIAL SERVICES GROUP, INC.
------
26
CONSOLIDATED STATEMENT OF INCOME

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| Income from continuing operations applicab earnings | \$294 | \$294 | \$886 |
| :---: | :---: | :---: | :---: |
| \$901 |  |  |  |
| Net income applicable to diluted earnings 946 | 317 | 315 | 931 |
| EARNINGS PER COMMON SHARE |  |  |  |
| Continuing operations |  |  |  |
| Basic | \$1.02 | \$1.00 | \$3.05 |
| \$3.02 |  |  |  |
| Diluted | 1.01 | . 99 | 3.03 |
| 2.99 |  |  |  |
| Net income |  |  |  |
| Basic | 1.10 | 1.07 | 3.21 |
| 3.17 |  |  |  |
| Diluted | 1.09 | 1.06 | 3.18 |
| 3.14 |  |  |  |
| CASH DIVIDENDS DECLARED PER COMMON SHARE | . 45 | . 41 | 1.35 |
| 1.23 |  |  |  |
| AVERAGE COMMON SHARES OUTSTANDING |  |  |  |
| Basic | 289.0 | 294.5 | 290.2 |
| 298.0 |  |  |  |
| Diluted | 292.0 | 297.6 | 292.7 |
| 301.3 |  |  |  |

301.3

$===========$
</TABLE>

See accompanying Notes to Consolidated Financial Statements.

THE PNC FINANCIAL SERVICES GROUP, INC.
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27



THE PNC FINANCIAL SERVICES GROUP, INC.

28
CONSOLIDATED STATEMENT OF CASH FLOWS

<TABLE>
<CAPTION>
Nine months ended September 30 - in millions
2000
1999

-------------------
<S>
<C>
<C>
OPERATING ACTIVITIES
Net income
\$960
Income from discontinued operations


\section*{Subordinated debt}

\section*{Other borrowed funds}
\((24,632)\)
Acquisition of treasury stock
(670)

Cash dividends paid
(383)
\begin{tabular}{|c|c|}
\hline Net cash used by financing activities
\[
(4,025)
\] & (825) \\
\hline INCREASE (DECREASE) IN CASH AND DUE FROM BANKS (355) & 26 \\
\hline Cash and due from banks at beginning of year 2,529 & 3,080 \\
\hline Cash and due from banks at end of period \$2,174 & \$3,106 \\
\hline CASH PAID FOR & \\
\hline Interest & \$1,946 \\
\hline \$1,715 & \\
\hline Income taxes & 235 \\
\hline 233 & \\
\hline NON-CASH ITEMS & \\
\hline 2,142 & \\
\hline Transfer from loans to other assets & 18 \\
\hline
\end{tabular}

30
\(==========\)
\(==========\)
</TABLE>
See accompanying Notes to Consolidated Financial Statements.
THE PNC FINANCIAL SERVICES GROUP, INC.

29
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS
BUSINESS The PNC Financial Services Group, Inc. ("Corporation" or "PNC") is one of the largest diversified financial services companies in the United States operating regional banking, corporate banking, real estate finance, asset-based lending, private banking, asset management and global fund processing services businesses, which provides products and services nationally and in PNC's primary geographic markets in Pennsylvania, New Jersey, Delaware, Ohio and Kentucky. The Corporation is subject to intense competition from other financial services companies and is subject to the regulations of certain federal and state agencies and undergoes periodic examinations by those authorities.

ACCOUNTING POLICIES
BASIS OF FINANCIAL STATEMENT PRESENTATION The unaudited consolidated interim financial statements include the accounts of PNC and its subsidiaries, most of which are wholly owned. Such statements have been prepared in accordance with accounting principles generally accepted in the United States. All significant intercompany accounts and transactions have been eliminated.

In the opinion of management, the financial statements reflect all adjustments of a normal recurring nature necessary for a fair statement of results for the interim periods presented. Certain prior-period amounts have been reclassified to conform with the current period presentation. These classifications did not impact the Corporation's financial condition or results of operations.

In preparing the consolidated financial statements, management is required to make estimates and assumptions that affect the amounts reported. Actual results will differ from such estimates and the differences may be material to the consolidated financial statements.

The notes included herein should be read in conjunction with the audited consolidated financial statements included in The PNC Financial Services Group, Inc.'s 1999 Annual Report.

RECENT ACCOUNTING PRONOUNCEMENTS
In June 1998, the Financial Accounting Standards Board issued Statement of Financial Accounting Standards No. 133, "Accounting for Derivative Instruments and Hedging Activities," as amended, which is required to be adopted in years after June 15, 2000. The Corporation will adopt the new statement effective January 1, 2001. The statement will require the Corporation to recognize all derivatives on the balance sheet at fair value.

Derivatives that are not designated as hedges must be adjusted to fair value through earnings. If the derivative is designated as a hedge, depending on the nature of the hedge, changes in derivatives' fair value will be either offset against the changes in fair value or expected future cash flows of the hedged assets, liabilities or firm commitments through earnings or recognized in other comprehensive income until the hedged item is recognized in earnings. The ineffective portion of a derivative's change in fair value will be immediately recognized in earnings.

The Corporation is and has been assessing its hedging methods and strategies in light of the standard's requirements. The impact of adoption of the provisions of the statement on PNC's financial position and results of operations will depend on the financial position of the Corporation and the nature, purpose and fair values of the derivatives in place as of January 1, 2001. A significant portion of PNC's derivatives relate to residential mortgage banking risk management activities, which are included in discontinued operations. Management does not expect that the impact of adopting this standard will be material to PNC's financial position or results of operations.

DISCONTINUED OPERATIONS
On October 2, 2000, the Corporation announced that it reached a definitive agreement for Washington Mutual, F.A. to acquire the stock of PNC's residential mortgage banking affiliates. The transaction is expected to close in the first quarter of 2001 , subject to regulatory approvals and customary closing conditions, and PNC anticipates that the transaction will result in an after-tax gain of approximately $\$ 250$ million, subject to closing adjustments. Earnings for the residential mortgage banking business for the nine months ended September 30, 2000 and 1999 were $\$ 45$ million and are reflected as discontinued operations throughout the Corporation's financial statements. Earnings and net assets of the residential mortgage banking business are shown separately on one line in the income statement and balance sheet, respectively, for all periods presented.

INVESTMENT IN DISCONTINUED OPERATIONS:


THE PNC FINANCIAL SERVICES GROUP, INC.
------
30
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

The notional and fair value of financial derivatives used for residential mortgage banking risk management were $\$ 13.2$ billion and $\$ 57$ million, respectively, at September 30, 2000. The comparable amounts at December 31, 1999 were $\$ 9.3$ billion and $\$ 28$ million, respectively. The weighted-average maturity of financial derivatives used for residential mortgage banking risk management was 3 years and 4 months at September 30, 2000.

The remaining Notes to Consolidated Financial Statements and Statistical Data reflect continuing operations, except for Earnings per Share, which reflects the impact of discontinued operations.

CASH FLOWS
During the first nine months of 2000, acquisition activity that affected cash flows consisted of $\$ 22$ million of acquired assets, $\$ 2$ million of acquired liabilities and cash payments totaling $\$ 3$ million. During the first nine months of 1999, divestiture activity that affected cash flows consisted of $\$ 3.2$ billion of divested assets and cash receipts of $\$ 3.0$ billion in cash and due from banks.
strategies and for "market making" in equity securities. Additionally, PNC participates in derivatives and foreign exchange trading as an accommodation to customers.

Net trading income for the first nine months of 2000 totaled $\$ 68$ million
compared with net trading income of $\$ 53$ million for the prior-year period that
were included in noninterest income as follows:

<TABLE>
<CAPTION>
\begin{tabular}{|c|c|c|}
\hline Nine months ended Sept & 2000 & 1999 \\
\hline <S> & <C> & <C> \\
\hline Corporate services & \$7 & \\
\hline Equity management & 2 & \\
\hline \multicolumn{3}{|l|}{Other income} \\
\hline Securities trading & 32 & \$37 \\
\hline Derivatives trading & 11 & 4 \\
\hline Foreign exchange & 16 & 12 \\
\hline Net trading income & \$68 & \$53 \\
\hline
\end{tabular}

</TABLE>
SECURITIES AVAILABLE FOR SALE
<TABLE>
<CAPTION>


```
THE PNC FINANCIAL SERVICES GROUP, INC
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## -

31
The fair value of securities available for sale at September 30, 2000 increased $\$ 530$ million compared with December 31, 1999. Securities represented 9\% of total assets at September 30, 2000. The expected weighted-average life of securities available for sale decreased to 3 years and 9 months at September 30, 2000 compared with 4 years and 7 months at year-end 1999.

Net securities gains of $\$ 6$ million and $\$ 44$ million for the first nine months of 2000 and 1999, respectively, were reported as follows:

<TABLE>
<CAPTION>
\begin{tabular}{|c|c|c|}
\hline Nine months ended Sep & 2000 & 1999 \\
\hline <S> & <C> & <C> \\
\hline Net securities gains & \$4 & \$44 \\
\hline Corporate services & 2 & \\
\hline Total & \$6 & \$44 \\
\hline
\end{tabular}
</TABLE>
Net securities gains were $\$ 4$ million for the first nine months of 2000. Net securities gains were $\$ 44$ million for the first nine months of 1999, substantially all related to the gain from the sale of Concord EFS, Inc. stock. Net securities gains of $\$ 2$ million for the first nine months of 2000 , related to commercial mortgage banking activities, were included in corporate services revenue.

NONPERFORMING ASSETS
Nonperforming assets were as follows:

<TABLE>
<CAPTION>
\begin{tabular}{|c|c|c|}
\hline In millions & September 30 2000 & \[
\begin{array}{r}
\text { December } 31 \\
1999
\end{array}
\] \\
\hline <S> & <C> & <C> \\
\hline Nonaccrual loans & \$308 & \$291 \\
\hline Foreclosed and other assets & 46 & 34 \\
\hline Total nonperforming assets & \$354 & \$325 \\
\hline
\end{tabular}
</TABLE>
The above table excludes $\$ 18$ million and $\$ 13$ million of equity management assets at September 30, 2000 and December 31, 1999, respectively, that are carried at estimated fair value.

ALLOWANCE FOR CREDIT LOSSES
Changes in the allowance for credit losses were as follows:
<TABLE>
<CAPTION>

| In millions | 2000 | 1999 |
| :---: | :---: | :---: |
| <S> | <C> | <C> |
| Allowance at January 1 | \$674 | \$753 |
| Charge-offs |  |  |
| Consumer | (34) | (49) |
| Credit card |  | (60) |
| Residential mortgage | (4) | (7) |
| Commercial | (86) | (48) |
| Commercial real estate | (2) | (4) |
| Lease financing | (5) | (5) |

Total charge-offs (131) (173)

Recoveries

| Consumer | 16 | 20 |
| :---: | :---: | :---: |
| Credit card |  | 2 |
| Residential mortgage | 1 | 1 |
| Commercial | 14 | 17 |
| Commercial real estate | 4 | 1 |
| Lease financing | 1 | 1 |



Net charge-offs
Consumer (18)
(29)

| Credit card |  | (58) |
| :---: | :---: | :---: |
| Residential mortgage | (3) | (6) |
| Commercial | (72) | (31) |
| Commercial real estate | 2 | (3) |
| Lease financing | (4) | (4) |
| Total net charge-offs | (95) | (131) |
| Provision for credit losses | 96 | 133 |
| Divestitures |  | (81) |
| Allowance at September 30 | \$675 | \$674 |

FINANCIAL DERIVATIVES
FAIR VALUE OF FINANCIAL DERIVATIVES The notional and fair values of financial derivatives used for risk management were as follows:

<TABLE>
<CAPTION>
\begin{tabular}{|c|c|c|c|c|}
\hline \multirow[t]{2}{*}{} & \multicolumn{3}{|c|}{Positive} & \\
\hline & Notional & Fair & Notional & Fair \\
\hline In millions & Value & Value & Value & Value \\
\hline <S> & <C> & <C> & <C> & <C> \\
\hline \multicolumn{5}{|l|}{SEPTEMBER 30, 2000} \\
\hline \multicolumn{5}{|l|}{Interest rate} \\
\hline Swaps & \$4,903 & \$51 & \$2,852 & \$(36) \\
\hline Caps & 346 & 8 & & \\
\hline Floors & 3,000 & & 262 & (1) \\
\hline
\end{tabular}
\begin{tabular}{llll}
\begin{tabular}{c} 
Total interest rate \\
risk management \\
Commercial mortgage \\
banking risk
\end{tabular} & 8,249 & 59 & 3,114 \\
\begin{tabular}{lll} 
management
\end{tabular} & 296 & 20 & 352 \\
\begin{tabular}{l} 
Forward contracts \\
Credit default swaps
\end{tabular} & 353 & & 4,464
\end{tabular}
\begin{tabular}{cccc} 
Total & \(\$ 8,898\) & \(\$ 79\) & \(\$ 7,930\)
\end{tabular}

DECEMBER 31, 1999
Interest rate
\begin{tabular}{|c|c|c|c|c|}
\hline Swaps & \$3,666 & \$46 & \$5,402 & \$(108) \\
\hline Caps & 474 & 12 & & \\
\hline Floors & 3,000 & 1 & 311 & (1) \\
\hline Total interest rate risk management & 7,140 & 59 & 5,713 & (109) \\
\hline Commercial mortgage banking risk management & 643 & 51 & & \\
\hline Forward contracts & 681 & & & \\
\hline Credit default swaps & 60 & & 4,255 & (4) \\
\hline Total & \$8,524 & \$110 & \$9,968 & \$ (113) \\
\hline
\end{tabular}
</TABLE>
THE PNC FINANCIAL SERVICES GROUP, INC.
------
32
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

OTHER DERIVATIVES The following schedule sets forth information relating to positions associated with customer-related and other derivatives.

<TABLE>
<CAPTION>
\begin{tabular}{|c|c|c|c|c|c|}
\hline & \multicolumn{5}{|c|}{At September 30, 2000} \\
\hline In millions & Notional Value & \[
\begin{array}{r}
\text { Positive } \\
\text { Fair } \\
\text { Value }
\end{array}
\] & \begin{tabular}{l}
Negative \\
Fair \\
Value
\end{tabular} & Net Asset (Liability) & Average Fair Value (a) \\
\hline <S> & <C> & <C> & <C> & <C> & <C> \\
\hline \multicolumn{6}{|l|}{Customer-related} \\
\hline \multicolumn{6}{|l|}{Interest rate} \\
\hline Swaps & \$12,864 & \$115 & \$(103) & \$12 & \$(2) \\
\hline \multicolumn{6}{|l|}{Caps/floors} \\
\hline Sold & 5,232 & & (18) & (18) & (25) \\
\hline Purchased & 4,251 & 16 & & 16 & 23 \\
\hline Foreign exchange & 5,100 & 59 & (46) & 13 & 8 \\
\hline
\end{tabular}
\begin{tabular}{|c|c|c|c|c|c|}
\hline Other & 3,167 & 73 & (66) & 7 & 4 \\
\hline Total customer-related & 30,614 & 263 & (233) & 30 & 8 \\
\hline Other & 1,209 & 12 & (1) & 11 & 6 \\
\hline Total other derivatives & \$31,823 & \$275 & \$(234) & \$41 & \$14 \\
\hline
\end{tabular}
</TABLE>
(a) For the nine months ended September 30, 2000

<TABLE>
<CAPTION>
\begin{tabular}{|c|c|c|c|c|c|}
\hline & \multicolumn{4}{|c|}{At December 31, 1999} & \\
\hline In millions & Notional Value & \begin{tabular}{l}
Positive \\
Fair \\
Value
\end{tabular} & \begin{tabular}{l}
Negative \\
Fair \\
Value
\end{tabular} & Net Asset (Liability) & \[
\begin{array}{r}
1999 \\
\text { Average } \\
\text { Fair } \\
\text { Value }
\end{array}
\] \\
\hline <S> & <C> & <C> & <C> & <C> & <C> \\
\hline \multicolumn{6}{|l|}{Customer-related} \\
\hline \multicolumn{6}{|l|}{Interest rate} \\
\hline Swaps & \$17,103 & \$110 & \$(116) & \$ (6) & \$(13) \\
\hline \multicolumn{6}{|l|}{Caps/floors} \\
\hline Sold & 3,440 & & (25) & (25) & (20) \\
\hline Purchased & 3,337 & 22 & & 22 & 18 \\
\hline Foreign exchange & 3,310 & 47 & (36) & 11 & 7 \\
\hline Other & 2,161 & 22 & (9) & 13 & 3 \\
\hline Total customer-related & 29,351 & 201 & (186) & 15 & (5) \\
\hline Other & 1,238 & 6 & & 6 & 4 \\
\hline Total other derivatives & \$30,589 & \$207 & \$ (186) & \$21 & \$ (1) \\
\hline
\end{tabular}
</TABLE>
LITIGATION
The Corporation and persons to whom the Corporation may have indemnification obligations, in the normal course of business, are subject to various pending and threatened lawsuits in which claims for monetary damages are asserted. Management, after consultation with legal counsel, does not at the present time anticipate the ultimate aggregate liability, if any, arising out of such lawsuits will have a material adverse effect on the Corporation's financial condition. At the present time, management is not in a position to determine whether any such pending or threatened litigation will have a material adverse effect on the Corporation's results of operations in any future reporting period.

COMPREHENSIVE INCOME
Comprehensive income from continuing operations was $\$ 345$ million for the third quarter of 2000 and $\$ 940$ million for the first nine months of 2000 , compared with $\$ 271$ million and $\$ 811$ million, respectively, in 1999. The increases were primarily due to a higher valuation on securities available for sale.

THE PNC FINANCIAL SERVICES GROUP, INC.

EARNINGS PER SHARE
The following table sets forth basic and diluted earnings per share calculations.

<TABLE>
<CAPTION>

Three months ended
Nine months ended
September 30
\begin{tabular}{|c|c|c|}
\hline In millions, except share and per share data 20001999 & 2000 & 1999 \\
\hline <S> & <C> & <C> \\
\hline <C> & & \\
\hline CALCULATION OF BASIC EARNINGS PER COMMON SHARE & & \\
\hline Income from continuing operations & \$299 & \$299 \\
\hline \$900 \$915 & & \\
\hline Less: Preferred dividends declared & 5 & 5 \\
\hline
\end{tabular}

\begin{tabular}{|c|c|c|c|}
\hline Diluted weighted-average common shares outstanding (in thousands) 301,268 & 292,030 & 297,568 & 292,736 \\
\hline DILUTED EARNINGS FROM DISCONTINUED OPERATIONS PER COMMON SHARE \$. 15 \$. 15 & \$. 08 & \$. 07 & \\
\hline ```
Net income
$945 $960
Less: Dividends declared on nonconvertible preferred stock Series F
14 14
``` & \$
22 & \$ 320
5 & \\
\hline Net income applicable to diluted earnings per common share 931946 & 317 & 315 & \\
\hline Diluted weighted-average common shares outstanding (in thousands) 301,268 & 292,030 & 297,568 & 292,736 \\
\hline DILUTED EARNINGS PER COMMON SHARE \$3.18 \$3.14 & \$1.09 & \$1.06 & \\
\hline
\end{tabular} \(=============\)
</TABLE>
THE PNC FINANCIAL SERVICES GROUP, INC.

34
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS
SEGMENT REPORTING
PNC operates seven major businesses engaged in regional banking, corporate banking, real estate finance, asset-based lending, private banking, asset management and global fund processing services: Regional Banking, Corporate Banking, PNC Real Estate Finance, PNC Business Credit, PNC Advisors, BlackRock, and PFPC.

Business results are presented based on PNC's management accounting practices and the Corporation's current management structure. There is no comprehensive, authoritative body of guidance for management accounting equivalent to generally accepted accounting principles; therefore, PNC's business results are not necessarily comparable with similar information for any other financial services institution. Financial results are presented to the extent practicable as if each business operated on a stand-alone basis.

The presentation of business results was changed during the first quarter of 2000 to reflect the Corporation's current operating strategy and recent organizational changes. Middle market and equipment leasing activities (previously included in Regional Banking) are reported in Corporate Banking. In addition, PNC Real Estate Finance and PNC Business Credit are reported separately within PNC Secured Finance. Regional real estate lending activities (previously included in Regional Banking) are reported in PNC Real Estate Finance. Business financial results for the first nine months of 2000 and 1999 are presented consistent with this structure.

The management accounting process uses various balance sheet and income statement assignments and transfers to measure performance of the businesses. Methodologies change from time to time as management accounting practices are enhanced and businesses change. Securities or borrowings and related net interest income are assigned based on the net asset or liability position of each business. Capital is assigned based on management's assessment of inherent risks and equity levels at independent companies providing similar products and services. The allowance for credit losses is allocated to the businesses based on management's assessment of risk inherent in the loan portfolios. Support areas not directly aligned with the businesses are allocated primarily based on the utilization of services.

Total business financial results differ from results from continuing operations primarily due to differences between management accounting practices and generally accepted accounting principles, divested and exited businesses, equity management activities, minority interests, residual asset and liability management activities, eliminations and unassigned items, the impact of which is reflected in Other.

BUSINESS SEGMENT PRODUCTS AND SERVICES
Regional Banking provides credit, deposit, branch-based brokerage and electronic banking products and services to retail customers as well as credit, treasury
management and capital markets products and services to small businesses primarily within PNC's geographic region.

Corporate Banking provides specialized credit, equipment leasing, treasury management and capital markets products and services to large and mid-sized corporations, institutions and government entities primarily within PNC's geographic region.

PNC Real Estate Finance provides credit products, capital markets financing, treasury management, commercial mortgage loan servicing and other products and services to developers, owners and investors in commercial real estate.

PNC Business Credit provides asset-based lending, capital markets and treasury management products and services to middle market customers on a national basis. PNC Business Credit's lending services include loans secured by accounts receivable, inventory, machinery and equipment, and other collateral, and its clients include manufacturing, wholesale, distribution, retailing and service industry companies.

PNC Advisors provides a full range of tailored investment products and services to affluent individuals and families including full-service brokerage through J.J.B. Hilliard, W.L. Lyons, Inc. PNC Advisors also serves as investment manager and trustee for employee benefit plans and charitable and endowment assets.

BlackRock is one of the largest publicly traded investment management firms in the United States with $\$ 191$ billion of assets under management at September 30, 2000. BlackRock manages assets on behalf of institutions and individuals through a variety of fixed income, liquidity, equity and alternative investment separate accounts and mutual funds, including its flagship fund families, BlackRock Funds and Provident Institutional Funds. In addition, BlackRock provides risk management and technology services to a growing number of institutional investors under the BlackRock Solutions name.

Providing a wide range of global fund processing services to the investment management community, PFPC is the largest full-service mutual fund transfer agent and second largest provider of mutual fund accounting and administration services in the United States. As an extension of its domestic services, PFPC also provides customized processing services to the international marketplace through its Dublin, Ireland operation.

THE PNC FINANCIAL SERVICES GROUP, INC.
------
35
RESULTS OF BUSINESSES

<TABLE>
<CAPTION>

\begin{tabular}{|c|c|c|c|c|c|c|c|}
\hline Average assets & \$38,564 & \$16,318 & \$5,583 & \$2,230 & \$3,541 & \$492 & \$1,578 \\
\hline \$221 \$68,527 & & & & & & & \\
\hline
\end{tabular}


\section*{\(===\)
1999}



```
Interest rate spread
3.17
    Impact of noninterest-bearing sources .71
. }6
```
\(\qquad\)
----------------------
    \(\begin{array}{ll}\text { Net interest income/margin } & \text { 3.63\% }\end{array}\)
\$1,798
3.86\%
- --------------------
</TABLE>
Nonaccrual loans are included in loans, net of unearned income. The impact of
financial derivatives used in interest rate risk management is included in the
interest income/expense and average yields/rates of the related assets and
liabilities. Average balances of securities available for sale are based on
amortized historical cost (excluding SFAS No. 115 adjustments to fair value).
THE PNC FINANCIAL SERVICES GROUP, INC.
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37
<TABLE>
<CAPTION>



448
$(689)$
2,837
6,418
-------
$\$ 69,105$
--------

| \$18,914 |  | 175 | 3.68 | \$18,549 | 159 | 3.46 | \$17,273 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 127 | 2.93 |  |  |  |  |  |  |
| 2,020 |  | 9 | 1.81 | 2,107 | 9 | 1.75 | 2,345 |
| 10 | 1.59 |  |  |  |  |  |  |
| 14,776 |  | 217 | 5.85 | 14,403 | 195 | 5.45 | 14,114 |
| 174 | 4.89 |  |  |  |  |  |  |
| 619 |  | 10 | 6.55 | 641 | 10 | 6.44 | 1,022 |
| 15 | 5.99 |  |  |  |  |  |  |
| 1,342 |  | 23 | 6.50 | 1,483 | 24 | 6.25 | 1,066 |
| 14 | 5.16 |  |  |  |  |  |  |
| 37,671 |  | 434 | 4.58 | 37,183 | 397 | 4.30 | 35,820 |
| 340 | 3.77 |  |  |  |  |  |  |
| 1,904 |  | 32 | 6.51 | 2,162 | 34 | 6.28 | 1,828 |
| 24 | 5.07 |  |  |  |  |  |  |
| 846 |  | 14 | 5.84 | 769 | 11 | 5.56 | 603 |
| 7 | 4.65 |  |  |  |  |  |  |
| 6,290 |  | 108 | 6.75 | 6,762 | 110 | 6.40 | 7,823 |
| 103 | 5.28 |  |  |  |  |  |  |
| 1,105 |  | 20 | 7.16 | 1,514 | 24 | 6.35 | 1,826 |
| 26 | 5.62 |  |  |  |  |  |  |
| 2,419 |  | 45 | 7.44 | 2,420 | 45 | 7.45 | 2,031 |
| 41 | 7.48 |  |  |  |  |  |  |
| 954 |  | 17 | 7.18 | 795 | 14 | 6.89 | 792 |
| 11 | 5.18 |  |  |  |  |  |  |
| 13,518 |  | 236 | 6.85 | 14,422 | 238 | 6.54 | 14,903 |
| 212 | 5.59 |  |  |  |  |  |  |
| 51,189 |  | 670 | 5.18 | 51,605 | 635 | 4.92 | 50,723 |
| 552 | 4.30 |  |  |  |  |  |  |
| 8,239 |  |  |  | 8,357 |  |  | 7,976 |
| 2,637 |  |  |  | 2,290 |  |  | 1,775 |
| 848 |  |  |  | 848 |  |  | 848 |
| 6,185 |  |  |  | 6,005 |  |  | 5,732 |
| \$69,098 |  |  |  | \$69,105 |  |  | \$67,054 |

--------------------------------------

2.80

2.94
3.08
.74
.69
.70

|  |  | \$534 | 3.54\% | \$550 | 3.63\% |
| :---: | :---: | :---: | :---: | :---: | :---: |
| \$578 | 3.78\% |  |  |  |  |

- -----------------------------------


## </TABLE>

Loan fees for the nine months ended September 30, 2000 and September 30, 1999 were $\$ 89$ million and $\$ 90$ million, respectively. For each of the three months ended September 30, 2000, June 30, 2000, and September 30, 1999 loan fees were \$29 million, $\$ 31$ million, and $\$ 30$ million, respectively.

THE PNC FINANCIAL SERVICES GROUP, INC.

38
QUARTERLY REPORT ON FORM 10-Q

```
Securities and Exchange Commission
Washington, D.C. 20549
Quarterly Report Pursuant to Section 13 or 15(d) of the Securities Exchange Act
of 1934 for the quarterly period ended September 30, 2000.
```

```
Commission File Number 1-9718
THE PNC FINANCIAL SERVICES GROUP, INC.
Incorporated in the Commonwealth of Pennsylvania
IRS Employer Identification No. 25-1435979
Address: One PNC Plaza
    249 Fifth Avenue
    Pittsburgh, Pennsylvania 15222-2707
    Telephone: (412) 762-2000
As of October 27, 2000, The PNC Financial Services Group, Inc. had 289,314,470
shares of common stock ($5 par value) outstanding.
The PNC Financial Services Group, Inc. (1) has filed all reports required to be
filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the
preceding 12 months and (2) has been subject to such filing requirements for the
past }90\mathrm{ days.
The following sections of the Financial Review set forth in the cross-reference
index are incorporated in the Quarterly Report on Form 10-Q.
<TABLE>
<CAPTION>
\begin{tabular}{|c|c|c|}
\hline & Cross-reference & Page (s) \\
\hline <S> & <C> & \multirow[t]{2}{*}{<C>} \\
\hline PART I & FINANCIAL INFORMATION & \\
\hline Item 1 & Consolidated Statement of Income for the three months and nine months ended September 30, 2000 and 1999 & 27 \\
\hline & Consolidated Balance Sheet as of September 30, 2000 and December 31, 1999 & 28 \\
\hline & Consolidated Statement of Cash Flows for the nine months ended September 30, 2000 and 1999 & 29 \\
\hline & Notes to Consolidated Financial Statements & 30-36 \\
\hline & Consolidated Average Balance Sheet and Net Interest Analysis & \(37-38\) \\
\hline Item 2 & Management's Discussion and Analysis of Financial Condition and Results of Operations & 1, \(3-26\) \\
\hline Item 3 & Quantitative and Qualitative Disclosures About Market Risk & 18-23, 31 \\
\hline
\end{tabular}
-----------------------------------------------------------------------
</TABLE>
PART II OTHER FINANCIAL INFORMATION
ITEM 6. EXHIBITS AND REPORTS ON FORM 8-K
The following exhibit index lists Exhibits filed with this Quarterly Report on
Form 10-Q:
\begin{tabular}{ll}
12.1 & Computation of Ratio of Earnings to Fixed Charges \\
12.2 & Computation of Ratio of Earnings to Fixed Charges and \\
27 & Preferred Stock Dividends \\
99.1 & Financial Data Schedule \\
& Quarterly Proforma Income Statements Reflecting
\end{tabular}
Copies of these Exhibits may be obtained electronically at the Securities and
Exchange Commission's home page at www.sec.gov. Copies may also be obtained
without charge by writing to Lynn Fox Evans, Director of Financial Reporting, at
corporate headquarters, by calling (412) 762-1553 or via e-mail at
financial.reporting@pnc.com.
The Corporation did not file any Reports on Form 8-K during the quarter ended
September 30, 2000.
SIGNATURES
Pursuant to the requirements of the Securities Exchange Act of 1934, the
Registrant has duly caused this report to be signed on November 7, 2000, on its
behalf by the undersigned thereunto duly authorized.
THE PNC FINANCIAL SERVICES GROUP, INC.
By: /s/ Robert L. Haunschild
- -------------------------------
Robert L. Haunschild
Senior Vice President and
    Chief Financial Officer
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CORPORATE INFORMATION
CORPORATE HEADQUARTERS
The PNC Financial Services Group, Inc.
One PNC Plaza
249 Fifth Avenue
Pittsburgh, Pennsylvania 15222-2707
(412) 762-2000
sTOCK LISTING

The PNC Financial Services Group, Inc. common stock is listed on the New York Stock Exchange under the symbol PNC.

INTERNET INFORMATION

The PNC Financial Services Group, Inc.'s financial reports and information about its products and services are available on the Internet at www.pnc.com.

FINANCIAL INFORMATION

The Annual Report on Form $10-\mathrm{K}$ is filed with the Securities and Exchange Commission ("SEC"). Copies of this document and other filings, including Exhibits thereto, may be obtained electronically at the SEC's home page at www. sec.gov. Copies may also be obtained without charge by writing to Lynn Fox Evans, Director of Financial Reporting, at corporate headquarters, by calling (412) 762-1553 or via e-mail at financial.reporting@pnc.com.

INQUIRIES

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For financial services call 1-888-PNC-2265. Individual shareholders should
contact Shareholder Relations at (800) 982-7652.
Analysts and institutional investors should contact William H. Callihan, Vice
President, Investor Relations, at (412) 762-8257 or via e-mail at
investor.relations@pnc.com.
News media representatives and others seeking general information should contact R. Jeep Bryant, Director of Corporate Communications, at (412) 762-8221 or via e-mail at corporate.communications@pnc.com.
COMMON STOCK PRICES/DIVIDENDS DECLARED
```

The table below sets forth by quarter the range of high and low sale and quarter-end closing prices for The PNC Financial Services Group, Inc. common stock and the cash dividends declared per common share.

<TABLE>
<CAPTION>
\begin{tabular}{|c|c|c|c|c|}
\hline & High & Low & Close & \begin{tabular}{l}
Cash \\
Dividends \\
Declared
\end{tabular} \\
\hline \[
\begin{aligned}
& <S> \\
& 2000 \text { QUARTER }
\end{aligned}
\] & <C> & <C> & <C> & <C> \\
\hline First Second Third & \[
\begin{array}{r}
\$ 48.500 \\
57.500 \\
66.375
\end{array}
\] & \[
\begin{array}{r}
\$ 36.000 \\
41.000 \\
47.625
\end{array}
\] & \[
\begin{array}{r}
\$ 45.063 \\
46.875 \\
65.000
\end{array}
\] & \[
\begin{array}{r}
\$ .45 \\
.45 \\
.45
\end{array}
\] \\
\hline Total & & & & \$1.35 \\
\hline 1999 QUARTER & & & & \\
\hline \begin{tabular}{l}
First \\
Second \\
Third \\
Fourth
\end{tabular} & \[
\begin{array}{r}
\$ 59.750 \\
60.125 \\
58.063 \\
62.000
\end{array}
\] & \[
\begin{array}{r}
\$ 47.000 \\
54.375 \\
49.688 \\
43.000
\end{array}
\] & \[
\begin{array}{r}
\$ 55.563 \\
57.625 \\
52.688 \\
44.500
\end{array}
\] & \[
\begin{array}{r}
\$ .41 \\
.41 \\
.41 \\
.45
\end{array}
\] \\
\hline Total & & & & \$1.68 \\
\hline
\end{tabular}
</TABLE>

## DIVIDEND REINVESTMENT AND STOCK PURCHASE PLAN

The PNC Financial Services Group, Inc. Dividend Reinvestment and Stock Purchase Plan enables holders of common and preferred stock to purchase additional shares of common stock conveniently and without paying brokerage commissions or service charges. A prospectus and enrollment card may be obtained by writing to

## Shareholder Relations at corporate headquarters.

REGISTRAR AND TRANSFER AGENT
The Chase Manhattan Bank
P.O. Box 590

Ridgefield Park, New Jersey 07660
(800) 982-7652

THE PNC FINANCIAL SERVICES GROUP, INC.
------

THE PNC FINANCIAL SERVICES GROUP, INC.
COMPUTATION OF RATIO OF EARNINGS
TO FIXED CHARGES

<TABLE>
<CAPTION>


FIXED CHARGES


RATIO OF EARNINGS TO FIXED CHARGES


THE PNC FINANCIAL SERVICES GROUP, INC.
COMPUTATION OF RATIO OF EARNINGS
TO FIXED CHARGES AND PREFERRED STOCK DIVIDENDS
<TABLE>
<CAPTION>
\begin{tabular}{lr}
-------------- & Nine months ended \\
Dollars in millions \(\quad\) 1995 & September 30, 2000 \\
1996 &
\end{tabular}
------ ------
\begin{tabular}{ll} 
<S \(>\) & \(<C>\) \\
<C \(>\) \\
EARNINGS &
\end{tabular}
\begin{tabular}{lrc} 
Income from continuing operations before taxes & \(\$ 1,372\) \\
\(\$ 1,488\) & \(\$ 621\) & \\
Fixed charges and preferred stock dividends \\
excluding interest on deposits
\end{tabular}
\(1,0601,451\)
---- \(\quad\) Subtotal
2,548 2,072
Interest on deposits

1,428 1,552
---- ------

Total
\(\$ 3,976\) \$3,624
\(======\quad \quad======\)
FIXED CHARGES
\begin{tabular}{|c|c|c|c|c|}
\hline Interest on borrowed funds & \$711 & \$870 & \$1,065 & \$1,019 \\
\hline \$1,023 \$1,418 & & & & \\
\hline Interest component of rentals & 37 & 44 & 33 & 26 \\
\hline 2727 & & & & \\
\hline Amortization of notes and debentures & 1 & 1 & 1 & 1 \\
\hline 11 & & & & \\
\hline Distributions on Mandatorily Redeemable Capital & & & & \\
\hline Securities of Subsidiary Trusts & 50 & 65 & 60 & 43 \\
\hline 1 & & & & \\
\hline Preferred stock dividend requirements & 22 & 30 & 29 & 30 \\
\hline 85 & & & & \\
\hline & ---- & ---- & ---- & ---- \\
\hline Subtotal & 821 & 1,010 & 1,188 & 1,119 \\
\hline 1,060 1,451 & & & & \\
\hline Interest on deposits & 1,200 & 1,369 & 1,471 & 1,457 \\
\hline 1,428 1,552 & & & & \\
\hline ---- ------ & & & & \\
\hline Total & \$2,021 & \$2,379 & \$2,659 & \$2,576 \\
\hline \$2,488 \$3,003 & & & & \\
\hline & ====== & ====== & ===== & ==== \\
\hline
\end{tabular}

RATIO OF EARNINGS TO FIXED CHARGES AND PREFERRED
STOCK DIVIDENDS
\(\left.\begin{array}{lll}\text { Excluding interest on deposits } \\ 2.40 \mathrm{x} & 1.43 \mathrm{x}\end{array}\right)\)
</TABLE>
\begin{tabular}{|c|c|}
\hline \multicolumn{2}{|l|}{<TABLE> <S> <C>} \\
\hline \multicolumn{2}{|l|}{<ARTICLE> 9} \\
\hline \multicolumn{2}{|l|}{<LEGEND>} \\
\hline \multicolumn{2}{|l|}{This schedule contains summary financial information extracted from the consolidated financial information incorporated by reference in the 2000 Third} \\
\hline \multicolumn{2}{|l|}{Quarter Financial Review and is qualified in its entirety by reference to such} \\
\hline \multicolumn{2}{|l|}{financial information.} \\
\hline \multicolumn{2}{|l|}{</LEGEND>} \\
\hline \multicolumn{2}{|l|}{<MULTIPLIER> 1,000,000} \\
\hline <S> & <C> \\
\hline <PERIOD-TYPE> & 9-MOS \\
\hline <FISCAL-YEAR-END> & DEC-31-2000 \\
\hline <PERIOD-START> & JAN-01-2000 \\
\hline <PERIOD-END> & SEP-30-2000 \\
\hline <CASH> & 3,106 \\
\hline <INT-BEARING-DEPOSITS> & 0 \\
\hline <FED-FUNDS-SOLD> & 0 \\
\hline <TRADING-ASSETS> & 0 \\
\hline <INVESTMENTS-HELD-FOR-SALE> & 6,490 \\
\hline <INVESTMENTS-CARRYING> & 0 \\
\hline <INVESTMENTS-MARKET> & 0 \\
\hline <LOANS> & 49,791 \\
\hline <ALLOWANCE> & (675) \\
\hline <TOTAL-ASSETS> & 69,884 \\
\hline <DEPOSITS> & 47,494 \\
\hline <SHORT-TERM> & 8,695 \\
\hline <LIABILITIES-OTHER> & 2,860 \\
\hline <LONG-TERM> & 3,604 \\
\hline <PREFERRED-MANDATORY> & 0 \\
\hline <PREFERRED> & 7 \\
\hline <COMMON> & 1,764 \\
\hline <OTHER-SE> & 4,612 \\
\hline <TOTAL-LIABILITIES-AND-EQUITY> & 69,884 \\
\hline <INTEREST-LOAN> & 3,018 \\
\hline <INTEREST-INVEST> & 290 \\
\hline <INTEREST-OTHER> & 234 \\
\hline <INTEREST-TOTAL> & 3,542 \\
\hline <INTEREST-DEPOSIT> & 1,200 \\
\hline <INTEREST-EXPENSE> & 1,911 \\
\hline <INTEREST-INCOME-NET> & 1,631 \\
\hline <LOAN-LOSSES> & 96 \\
\hline <SECURITIES-GAINS> & 4 \\
\hline <EXPENSE-OTHER> & 2,319 \\
\hline <INCOME-PRETAX> & 1,372 \\
\hline <INCOME-PRE-EXTRAORDINARY> & 945 \\
\hline <EXTRAORDINARY> & 0 \\
\hline <CHANGES> & 0 \\
\hline <NET-INCOME> & 945 \\
\hline <EPS-BASIC> & 3.21 \\
\hline <EPS-DILUTED> & 3.18 \\
\hline <YIELD-ACTUAL> & 3.63 \\
\hline <LOANS-NON> & 308 \\
\hline <LOANS-PAST> & 98 \\
\hline <LOANS-TROUBLED> & 0 \\
\hline <LOANS-PROBLEM> & 0 \\
\hline <ALLOWANCE-OPEN> & 674 \\
\hline <CHARGE-OFFS> & (131) \\
\hline <RECOVERIES> & 36 \\
\hline <ALLOWANCE-CLOSE> & 675 \\
\hline <ALLOWANCE-DOMESTIC> & 675 \\
\hline <ALLOWANCE-FOREIGN> & 0 \\
\hline <ALLOWANCE-UNALLOCATED> & 0 \\
\hline
\end{tabular}
</TABLE>
THE PNC FINANCIAL SERVICES GROUP, INC. QUARTERLY PROFORMA INCOME STATEMENTS REFLECTING DISCONTINUED OPERATIONS

On October 2, 2000, the Corporation announced that it reached a definitive agreement for Washington Mutual, F.A. to acquire the stock of PNC's residential mortgage banking affiliates. As a result of the pending sale, earnings for the residential mortgage banking business are reflected as discontinued operations throughout the Corporation's financial statements. Earnings of the residential mortgage banking business are shown separately on one line in the income statement for all periods presented. The following quarterly proforma income statements represent PNC's results of operations using discontinued operations accounting presentation for the residential mortgage banking business.

These quarterly proforma income statements do not purport to represent the results of operations of PNC had the pending sale of the residential mortgage banking business occurred during or prior to any of the quarters presented, or that may be attained in the future.

Exhibit 99.1
THE PNC FINANCIAL SERVICES GROUP, INC.


| INTEREST EXPENSE |  |  |
| :---: | :---: | :---: |
| Deposits | 397 | 369 |
| Borrowed funds | 238 | 237 |
| Total interest expense | 635 | 606 |
| Net interest income | 545 | 555 |
| Provision for credit losses | 35 | 31 |
| Net interest income less provision for credit losses | 510 | 524 |


| NONINTEREST INCOME |  |  |
| :---: | :---: | :---: |
| Asset management | 196 | 186 |
| Fund servicing | 164 | 155 |
| Service charges on deposits | 50 | 50 |
| Brokerage | 60 | 71 |
| Consumer services | 51 | 47 |
| Corporate services | 80 | 82 |
| Equity management | 48 | 87 |
| Net securities losses |  | (3) |
| Other | 79 | 53 |
| Total noninterest income | 728 | 728 |


| NONINTEREST EXPENSE |  |  |
| :---: | :---: | :---: |
| Staff expense | 396 | 411 |
| Net occupancy | 48 | 53 |
| Equipment | 55 | 56 |
| Amortization | 28 | 28 |
| Marketing | 19 | 13 |
| Distributions on capital securities | 17 | 16 |
| Other | 217 | 215 |
| Total noninterest expense | 780 | 792 |
| Income from continuing operations before income taxes | 458 | 460 |
| Income taxes | 159 | 158 |
| Income from continuing operations | \$299 | \$302 |



## Exhibit 99.1

THE PNC FINANCIAL SERVICES GROUP, INC.
QUARTERLY PROFORMA INCOME STATEMENTS REFLECTING DISCONTINUED OPERATIONS
<TABLE>
<CAPTION>
Three months ended December 31 September 30 June 30

| March 31 |  |
| :--- | :--- |
| Dollars in millions, except per share data | 1999 |
| 1999 |  |

1999

$\qquad$
----------

| INTEREST EXPENSE |  |  |  |
| :---: | :---: | :---: | :---: |
| Deposits | 345 | 340 | 333 |
| 351 |  |  |  |
| Borrowed funds | 230 | 212 | 207 |
| 221 |  |  |  |
| Total interest expense | 575 | 552 | 540 |
| 572 |  |  |  |
| Net interest income | 562 | 573 | 576 |
| 633 |  |  |  |
| Provision for credit losses | 30 | 30 | 25 |
| 78 |  |  |  |
| Net interest income less provision for credit losses | 532 | 543 | 551 |
| 555 |  |  |  |

---------
NONINTEREST INCOME
Asset management

| 52 |  |  |  |
| :---: | :---: | :---: | :---: |
| Service charges on deposits | 53 | 53 | 51 |
| 50 |  |  |  |
| Brokerage | 58 | 52 | 53 |
| 56 |  |  |  |
| Consumer services | 52 | 49 | 48 |
| 69 |  |  |  |
| Corporate services (63) | 36 | 76 | 84 |
| Equity management | 52 | 22 | 17 |
| 9 |  |  |  |
| Net securities (losses) gains | (22) | 2 | 42 |
| Sale of subsidiary stock | 64 |  |  |
| Other | 67 | 86 | 71 |
| 331 |  |  |  |
| - |  |  |  |
| Total noninterest income | 625 | 571 | 589 |
| 665 |  |  |  |
| ---------- |  |  |  |
| NONINTEREST EXPENSE |  |  |  |
| Staff expense | 364 | 324 | 322 |
| 370 |  |  |  |
| Net occupancy | 48 | 47 | 46 |
| 83 |  |  |  |
| Equipment | 52 | 48 | 48 |
| 84 |  |  |  |
| Amortization | 23 | 20 | 21 |
| 28 |  |  |  |
| Marketing | 24 | 17 | 15 |
| 14 |  |  |  |
| Distributions on capital securities | 17 | 16 | 16 |
| 16 |  |  |  |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |
| Total noninterest expense | 753 | 656 | 684 |
| 750 |  |  |  |
| - $\quad-\quad-\quad-------$ $--------$ |  |  |  |
| Income from continuing operations before income taves | 404 | 458 | 456 |
| $470$ |  |  | 456 |
| Income taxes | 117 | 159 | 154 |
| 156 |  |  |  |
|  |  |  |  |
| $\$ 314$ |  |  |  |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |
| 11 ( ${ }^{\text {c }}$ |  |  |  |
| -------- |  |  |  |
| Net income | \$304 | \$320 | \$315 |
| \$325 |  |  |  |
| ------------ |  |  |  |
| Income from continuing operations applicable to diluted earnings$\$ 310$ | \$282 | \$294 | \$298 |
|  |  |  |  |
| Net income applicable to diluted earnings321 |  |  |  |
|  |  |  |  |
| EARNINGS PER COMMON SHARE |  |  |  |
| Continuing operations |  |  |  |
| Basic | \$.96 | \$1.00 | \$1.00 |
| \$1.02 |  |  |  |
| Diluted | . 95 | . 99 | . 99 |
|  |  |  |  |
| Core diluted | . 95 | . 93 | . 94 |
| . 90 |  |  |  |
| Net income |  |  |  |
| Basic | \$1.02 | \$1.07 | \$1.04 |
| \$1.06 \$ |  |  |  |
| Diluted | 1.01 | 1.06 | 1.03 |
| 1.05 (1.06 |  |  |  |
| Core diluted | 1.01 | 1.00 | . 98 |
| . 94 |  |  |  |
| CASH DIVIDENDS DECLARED PER COMMON SHARE . 41 | . 45 | . 41 | . 41 |


| Basic | 293.4 |
| :--- | :--- |

