

**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549**

**FORM 8-K**

**CURRENT REPORT  
Pursuant to Section 13 OR 15(d) of The Securities Exchange Act of 1934**

**April 16, 2024  
Date of Report (Date of earliest event reported)**

**THE PNC FINANCIAL SERVICES GROUP, INC.**  
(Exact name of registrant as specified in its charter)

Commission File Number 001-09718

Pennsylvania  
(State or other jurisdiction of  
incorporation)

25-1435979  
(I.R.S. Employer  
Identification No.)

The Tower at PNC Plaza  
300 Fifth Avenue  
Pittsburgh, Pennsylvania 15222-2401  
(Address of principal executive offices, including zip code)

(888) 762-2265  
(Registrant's telephone number, including area code)

**Not Applicable**  
(Former name or former address, if changed since last report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

- Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
- Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
- Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
- Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))
- 

Securities registered pursuant to 12(b) of the Act:

	<u>Title of Each Class</u>	<u>Trading Symbol(s)</u>	<u>Name of Each Exchange on Which Registered</u>
<b>Common Stock, par value \$5.00</b>		PNC	New York Stock Exchange

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter). Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

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**Item 7.01 Regulation FD Disclosure**

On April 16, 2024, The PNC Financial Services Group, Inc. (“PNC”) held a conference call for investors regarding PNC’s earnings and business results for the first quarter of 2024. PNC provided electronic presentation slides on its website used in connection with the related investor conference call. Copies of the electronic presentation slides are included in this Report as Exhibit 99.1 and are furnished herewith.

**Item 9.01 Financial Statements and Exhibits.**

(d) Exhibits.

<u>Number</u>	<u>Description</u>	<u>Method of Filing</u>
99.1	<a href="#">Electronic presentation slides for earnings release conference call</a>	Furnished herewith
104	The cover page of this Current Report on Form 8-K, formatted in Inline XBRL.	





# First Quarter 2024

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**Earnings Conference Call**

**April 16, 2024**



# Cautionary Statement

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## Regarding Forward-Looking and non-GAAP Financial Information

Our earnings conference call presentation is not intended as a full business or financial review and should be viewed in the context of all of the information made available by PNC in its SEC filings and on our corporate website.

The presentation contains forward-looking statements regarding our outlook for financial performance, such as earnings, revenues, expenses, tax rates, capital and liquidity levels and ratios, asset levels, asset quality, financial position, and other matters regarding or affecting PNC and its future business and operations, including sustainability strategy. Forward-looking statements are necessarily subject to numerous assumptions, risks and uncertainties, which change over time. The forward-looking statements in this presentation are qualified by the factors affecting forward-looking statements identified in the more detailed Cautionary Statement included in the Appendix. We provide greater detail regarding these as well as other factors in our 2023 Form 10-K, and our subsequent SEC filings. Our forward-looking statements may also be subject to risks and uncertainties including those we may discuss in this presentation or in our SEC filings. Future events or circumstances may change our outlook and may also affect the nature of the assumptions, risks and uncertainties to which our forward-looking statements are subject. Forward-looking statements in this presentation speak only as of the date of this presentation. We do not assume any duty and do not undertake any obligation to update those statements. Actual results or future events could differ, possibly materially, from those anticipated in forward-looking statements, as well as from historical performance. As a result, we caution against placing undue reliance on any forward-looking statements.

We include non-GAAP financial information in this presentation. Reconciliations for such financial information may be found in our presentation, in these slides, including the Appendix, in other materials on our corporate website, and in our SEC filings. This information supplements our results as reported in accordance with GAAP and should not be viewed in isolation from, or as a substitute for, our GAAP results. We believe that this information and the related reconciliations may be useful to investors, analysts, regulators and others to help understand and evaluate our financial results, and with respect to adjusted metrics, because we believe they better reflect the ongoing financial results and trends of our businesses and increase comparability of period-to-period results. We may also use annualized, pro forma, estimated or third party numbers for illustrative or comparative purposes only. These may not reflect actual results.

References to our corporate website are to [www.pnc.com](http://www.pnc.com) under "About Us - Investor Relations." Our SEC filings are available both on our corporate website and on the SEC's website at [www.sec.gov](http://www.sec.gov). We include web addresses here as inactive textual references only. Information on these websites is not part of this presentation.



# Delivered Solid First Quarter 2024 Results

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- Grew customers and deepened relationships
- Reduced core noninterest expense
- Credit quality stable; CRE adequately reserved
- Increased our liquidity and capital positions
- Executing on opportunities across our coast-to-coast franchise

**\$1.3 billion**

Net Income

**\$3.10**

Diluted Earnings per Share (EPS)

**\$3.36**

Adjusted Diluted EPS (non-GAAP)  
Excludes \$130 million pre-tax FDIC special assessment

**1.68%**

Allowance for Credit Losses to Total Loans

**10.1%**

Basel III CET1 Capital Ratio



- Adjusted Diluted Earnings Per Share (non-GAAP) - See non-GAAP Reconciliation in the Appendix. Adjusted Diluted Earnings Per Share is calculated excluding the non-core noninterest expense of the \$130 million pre-tax FDIC special assessment related to the increased estimated cost of the closures of Silicon Valley Bank (SVB) and Signature Bank.  
- Basel III common equity Tier (CET) 1 capital ratio - 3/31/24 ratio as used in this presentation is estimated. Details of the calculation are in the financial highlights section of the earnings release.

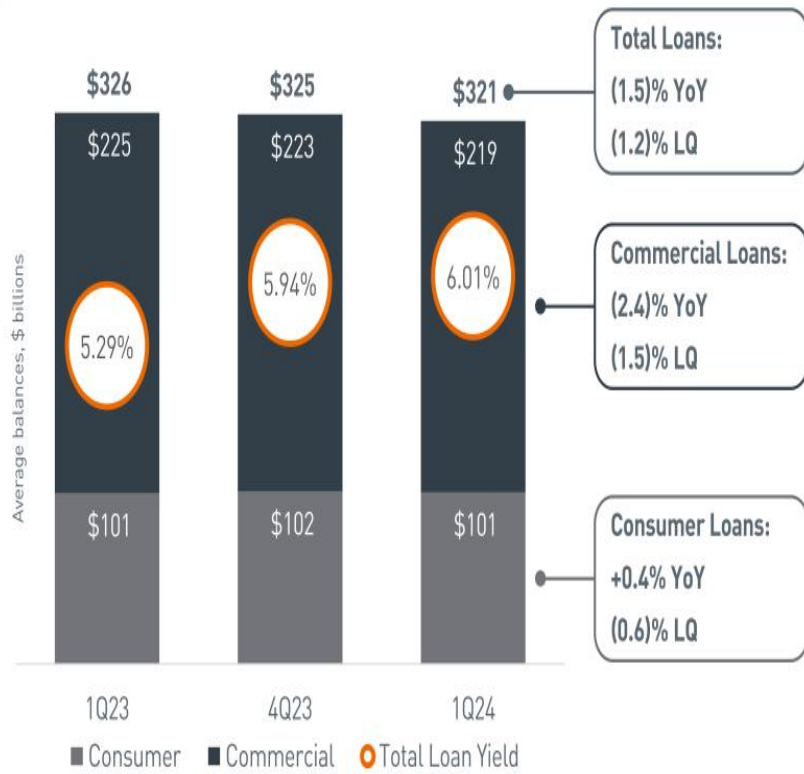
# Increased Liquidity and Capital Position

Average balances, \$ billions	1Q24 vs. 4Q23			1Q24 vs. 1Q23	
	1Q24	\$ Change	% Change	\$ Change	% Change
Total loans	\$320.6	\$(4.0)	(1)%	\$(4.9)	(2)%
Investment securities	\$135.4	\$(2.0)	(1)%	\$(8.0)	(6)%
Federal Reserve Bank (FRB) balances	\$47.8	\$5.6	13%	\$14.3	43%
Deposits	\$420.2	\$(3.8)	(1)%	\$(16.1)	(4)%
Borrowed funds	\$75.6	\$2.7	4%	\$12.6	20%
Common shareholders' equity	\$44.4	\$1.9	4%	\$4.0	10%
Period end	1Q24	4Q23	vs. 4Q23	1Q23	vs. 1Q23
Basel III CET1 capital ratio	10.1%	9.9%	20bps	9.2%	90bps
AOCI (\$ billions)	\$(8.0)	\$(7.7)	\$(0.3)	\$(9.1)	\$1.1
Tangible book value per common share (TBV) (non-GAAP)	\$85.70	\$85.08	1%	\$76.90	11%

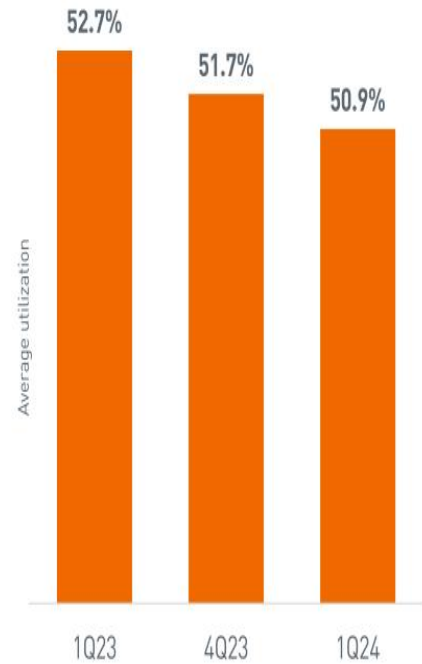
 - AOCI represents accumulated other comprehensive income.  
 - Tangible book value per common share (non-GAAP) - See Reconciliation in the Appendix.

# Loan Balances Impacted by Soft Demand

## Consolidated Loan Balances



## C&IB Utilization Remains Low



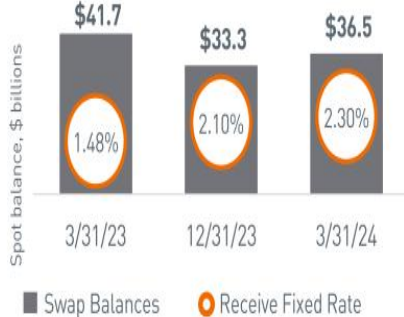


# High Quality, Short Duration Securities and Swaps

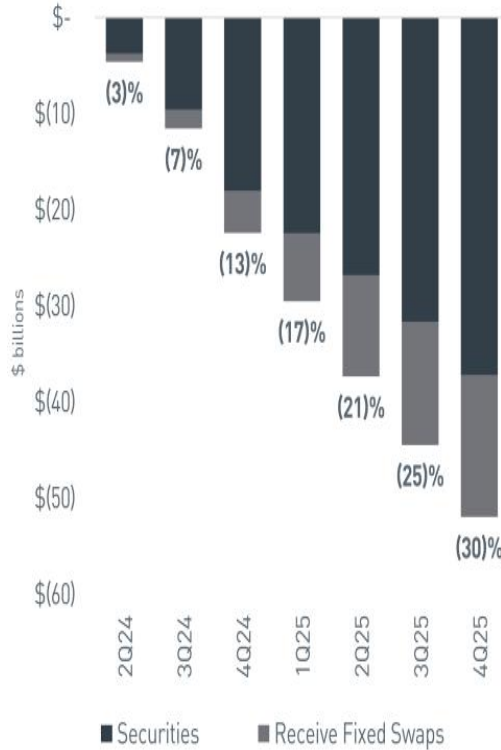
**Average Securities**  
Duration of 4.0 Years



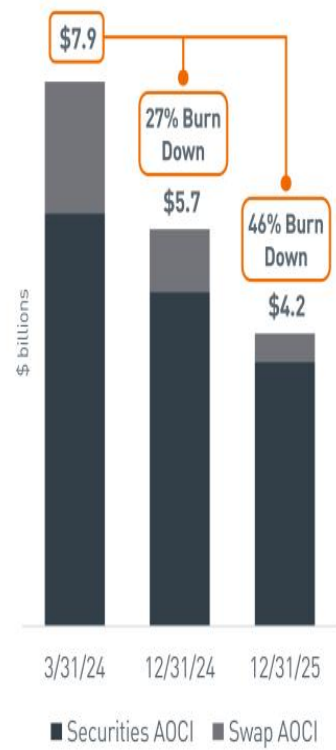
**Notional Receive-Fixed Swaps**  
Duration of 2.0 Years



**Cumulative Projected Runoff**  
30% Through 2025



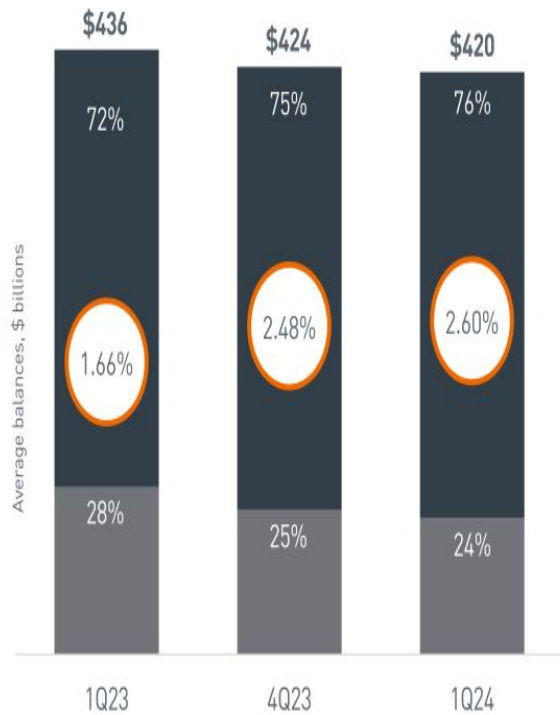
**Projected AOCI Accretion**  
46% Through 2025



- Cumulative projected runoff and AOCI accretion are calculated along market implied forward interest rates as of 3/31/24, and captures scheduled principal payments, contractual maturities, and projected prepayments using internally validated models / assumptions. This represents our portfolio as of 3/31/24 and does not reflect future changes in composition of the securities portfolio.  
 - AOCI of negative \$7.9 billion in the chart represents AOCI related to ASC 320 Investments - Debt Securities and ASC 815 Derivatives and Hedging but excludes approximately negative \$170 million of AOCI related to ASC 715 Compensation - Retirement Benefits and ASC 830 Foreign Currency Matters.

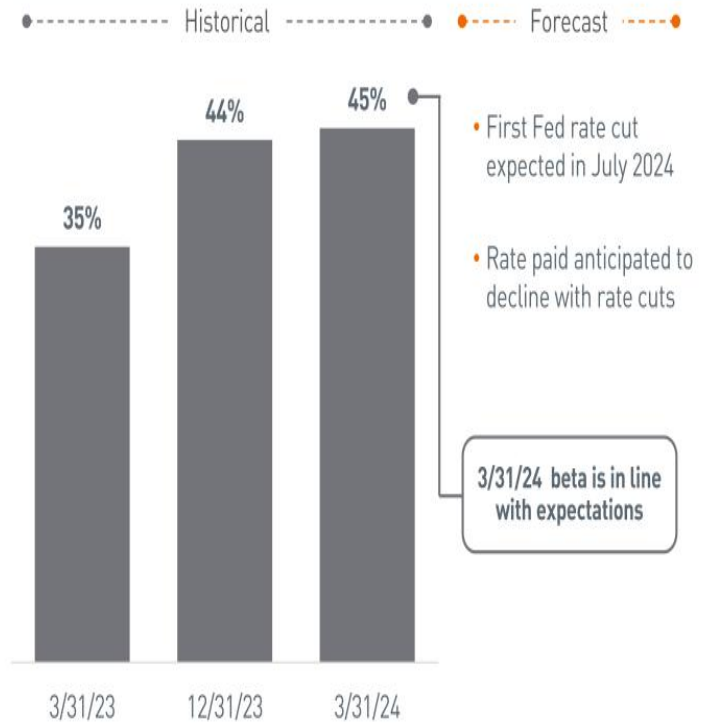
# Strong and Stable Deposit Base

## Consolidated Deposit Balances



■ NIB Deposits ■ IB Deposits ○ Average Rate Paid on IB Deposits

## Cumulative Deposit Betas Peaking



- IB Deposits represent interest-bearing deposits, and NIB Deposits represent noninterest-bearing deposits.  
 - Cumulative deposit beta is calculated as the increase in the rate paid on interest-bearing deposits (excluding time deposits) at each period presented divided by the incremental increase in the Federal Reserve rate since February 2022.

# Income Statement

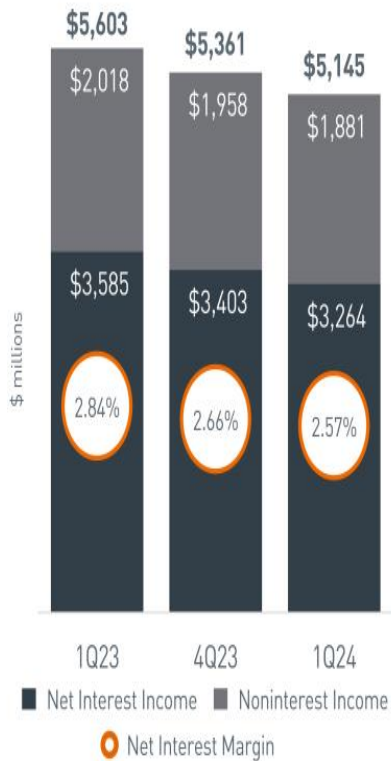
\$ millions	% Change vs.		
	1Q24	4Q23	1Q23
Net interest income	\$3,264	(4)%	(9)%
Noninterest income	1,881	(4)%	(7)%
Total revenue	5,145	(4)%	(8)%
Noninterest expense	3,334	(18)%	-
Core noninterest expense (non-GAAP)	3,204	(6)%	(4)%
Pretax, pre-provision earnings, as adjusted (non-GAAP)	\$1,941	(1)%	(15)%
Provision for credit losses	\$155	(33)%	(34)%
Income taxes	\$312	81%	(12)%
Net income	\$1,344	52%	(21)%
Key metrics	1Q24	4Q23	1Q23
Noninterest income to total revenue	37%	37%	36%
Net interest margin (non-GAAP)	2.57%	2.66%	2.84%
Diluted EPS	\$3.10	\$1.85	\$3.98
Adjusted diluted EPS (non-GAAP)	\$3.36	\$3.16	\$3.98



- Core noninterest expense (non-GAAP) - See Reconciliation in the Appendix. Core noninterest expense excludes the pre-tax impact of the FDIC's special assessment related to the closures of SVB and Signature Bank (\$130 million in 1Q24 and \$515 million in 4Q23), as well as the workforce reduction charges incurred in 4Q23 (\$150 million).
- Pretax, pre-provision earnings, as adjusted (non-GAAP); Adjusted Diluted EPS (non-GAAP) - See non-GAAP Reconciliations in Appendix.
- Net interest margin is calculated using taxable-equivalent net interest income, a non-GAAP measure, see Reconciliation in the Appendix.

# Revenue

## Total Revenue

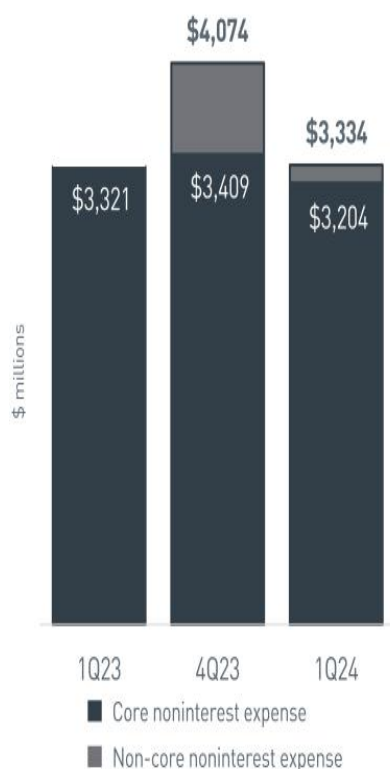


## Details of Revenue

\$ millions	% Change vs.		
	1Q24	4Q23	1Q23
Net interest income	\$3,264	(4)%	(9)%
Asset management and brokerage	364	1%	2%
Capital markets and advisory	259	(16)%	(1)%
Card and cash management	671	(2)%	2%
Lending and deposit services	305	(3)%	-
Residential and commercial mortgage	147	(1)%	(17)%
Fee income	\$1,746	(4)%	(1)%
Other noninterest income	135	(2)%	(48)%
Total noninterest income	\$1,881	(4)%	(7)%
Total revenue	\$5,145	(4)%	(8)%

# Well Controlled Core Noninterest Expense

## Noninterest Expense



## Details of Noninterest Expense

\$ millions	% Change vs.		
	1Q24	4Q23	1Q23
Personnel	\$1,794	(10)%	(2)%
Occupancy	244	-	(3)%
Equipment	341	(7)%	(3)%
Marketing	64	(14)%	(14)%
Other	891	(37)%	9%
<b>Total noninterest expense</b>	<b>\$3,334</b>	<b>(18)%</b>	<b>-</b>
Non-core noninterest expense	(130)	(80)%	n/m
<b>Core noninterest expense (non-GAAP)</b>	<b>\$3,204</b>	<b>(6)%</b>	<b>(4)%</b>



- Non-core noninterest expense represents the pre-tax impact of the FDIC's special assessment related to the closures of SVB and Signature Bank (\$130 million in 1Q24 and \$515 million in 4Q23), as well as the workforce reduction charges incurred in 4Q23 (\$150 million).  
 - Core noninterest expense (non-GAAP) - See reconciliation in the Appendix. Core noninterest expense excludes non-core noninterest expense.

# Credit Quality

## Nonperforming Loans (NPLs)



## Credit Quality Metrics

	1Q23	2Q23	3Q23	4Q23	1Q24
NPLs / Total Loans (Period End)	0.62%	0.59%	0.67%	0.68%	<b>0.74%</b>
Delinquencies / Total Loans (Period End)	0.41%	0.38%	0.40%	0.43%	<b>0.40%</b>
NCOs / Average Loans	0.24%	0.24%	0.15%	0.24%	<b>0.30%</b>
Allowance for Credit Losses to Total Loans	1.66%	1.68%	1.70%	1.70%	<b>1.68%</b>

## Delinquencies



## Net Loan Charge-Offs (NCOs)

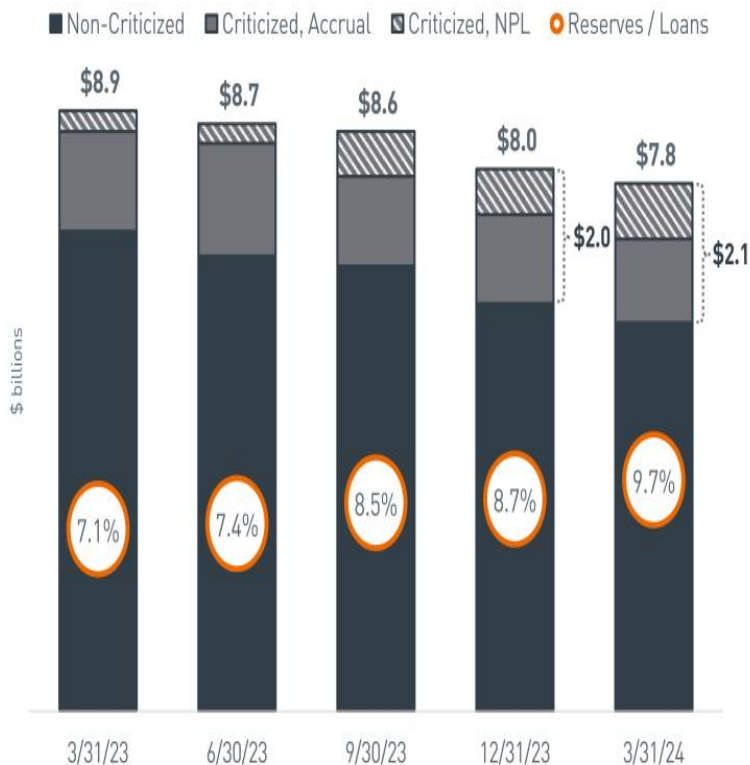


**PNC** - NPLs, ex. CRE represent nonperforming loans excluding commercial real estate nonperforming loans. CRE NPLs represent commercial real estate nonperforming loans.  
 - NCOs / Average Loans represent annualized net loan charge-offs (NCOs) to average loans for the three months ended.  
 - Delinquencies represent accruing loans past due 30 days or more. Delinquencies to Total Loans represent delinquencies divided by period-end loans.



# Credit Quality – Office Commercial Real Estate (CRE)

## Office CRE Loan Balances



## Office CRE Portfolio

As of 3/31/24	% Criticized	% NPL	% Reserved
Multi-Tenant	45.1%	18.1%	14.4%
Single Tenant	3.1%	0.6%	3.3%
Medical	0.6%	0.3%	3.5%
Government	0.0%	0.0%	2.2%
<b>Total Office CRE</b>	<b>26.4%</b>	<b>10.5%</b>	<b>9.7%</b>

## Office CRE Net Loan Charge-Offs



**PNC** - NPL represents Nonperforming Loans.  
 - Criticized loans represent loans that are designated as criticized, but still accruing, as well as loans designated as nonperforming.

# Second Quarter 2024 Compared to First Quarter 2024

<i>\$ millions; except loans, \$ billions</i>	<b>1Q24</b>	<b>2Q24 Guidance</b>
<b>Average loans</b>	\$320.6	Stable
<b>Net interest income</b>	\$3,264	Down ~ 1%
<b>Fee income</b>	\$1,746	Up 1% – 2%
<b>Other noninterest income</b>	\$135	\$150 – \$200
<b>Total revenue</b>	\$5,145	Stable
<b>Core noninterest expense (non-GAAP)</b>	\$3,204	Up 2% – 4%
<b>Net charge-offs</b>	\$243	\$225 – \$275



- Refer to Cautionary Statement in the Appendix, including economic and other assumptions. Does not take into account impact of potential legal and regulatory contingencies.
- Average loans, net interest income, fee income, total revenue and core noninterest expense outlooks represent estimated percentage change for 2Q24 compared to the respective 1Q24 figures presented in the table above.
- The second quarter 2024 guidance range for revenue and other noninterest income excludes net securities gains and activities related to Visa Class B common shares.
- Core noninterest expense (non-GAAP) - See Reconciliation in the Appendix. Core noninterest expense excludes the pre-tax impact of the FDIC's special assessment related to the closures of SVB and Signature Bank (\$130 million in 1Q24)



# Full Year 2024 Compared to Full Year 2023 – Unchanged

<i>\$ millions; except loans, \$ billions</i>	2023	2024 Guidance
Average loans	\$323.5	Up ~ 1%
Net interest income	\$13,916	Down 4% – 5%
Noninterest income	\$7,574	Up 4% – 6%
Total revenue	\$21,490	Stable to down 2%
Core noninterest expense (non-GAAP)	\$13,347	Stable
Effective tax rate	16.2%	~ 18.5%



- Refer to Cautionary Statement in the Appendix, including economic and other assumptions. Does not take into account impact of potential legal and regulatory contingencies.
- Average loans, net interest income, noninterest income, total revenue, and core noninterest expense outlooks represent estimated percentage change for full year 2024 compared to the respective full year 2023 figures presented in the table above.
- The full year 2024 guidance ranges for revenue and noninterest income exclude net securities gains and activities related to Visa Class B common shares.
- Core noninterest expense (non-GAAP) - See Reconciliation in the Appendix. Core noninterest expense excludes the pre-tax impact of the FDIC's special assessment related to the closures of SVB and Signature Bank (\$515 million in 4Q23), as well as the workforce reduction charges incurred in 4Q23 (\$150 million).

# Appendix: Cautionary Statement

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## Regarding Forward-Looking Information

We make statements in this presentation, and we may from time to time make other statements, regarding our outlook for financial performance, such as earnings, revenues, expenses, tax rates, capital and liquidity levels and ratios, asset levels, asset quality, financial position, and other matters regarding or affecting us and our future business and operations, including our sustainability strategy, that are forward-looking statements within the meaning of the Private Securities Litigation Reform Act. Forward-looking statements are typically identified by words such as "believe," "plan," "expect," "anticipate," "see," "look," "intend," "outlook," "project," "forecast," "estimate," "goal," "will," "should" and other similar words and expressions.

Forward-looking statements are necessarily subject to numerous assumptions, risks and uncertainties, which change over time. Future events or circumstances may change our outlook and may also affect the nature of the assumptions, risks and uncertainties to which our forward-looking statements are subject. Forward-looking statements speak only as of the date made. We do not assume any duty and do not undertake any obligation to update forward-looking statements. Actual results or future events could differ, possibly materially, from those anticipated in forward-looking statements, as well as from historical performance. As a result, we caution against placing undue reliance on any forward-looking statements.

Our forward-looking statements are subject to the following principal risks and uncertainties.

- Our businesses, financial results and balance sheet values are affected by business and economic conditions, including:
  - Changes in interest rates and valuations in debt, equity and other financial markets,
  - Disruptions in the U.S. and global financial markets,
  - Actions by the Federal Reserve Board, U.S. Treasury and other government agencies, including those that impact money supply, market interest rates and inflation,
  - Changes in customer behavior due to changing business and economic conditions or legislative or regulatory initiatives,
  - Changes in customers', suppliers' and other counterparties' performance and creditworthiness,
  - Impacts of sanctions, tariffs and other trade policies of the U.S. and its global trading partners,
  - Impacts of changes in federal, state and local governmental policy, including on the regulatory landscape, capital markets, taxes, infrastructure spending and social programs,
  - Our ability to attract, recruit and retain skilled employees, and
  - Commodity price volatility.

# Appendix: Cautionary Statement

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## Regarding Forward-Looking Information

- Our forward-looking financial statements are subject to the risk that economic and financial market conditions will be substantially different than those we are currently expecting and do not take into account potential legal and regulatory contingencies. These statements are based on our views that:
  - PNC's baseline forecast is for slower economic growth in 2024 as consumer spending growth slows and higher interest rates remain a drag on the economy. The ongoing strength of the labor market will continue to support consumer spending. The Federal Open Market Committee is indicating that it will start to cut the federal funds rate later this year, with rate cuts supporting economic growth toward the end of 2024.
  - GDP growth this year will be close to trend at below 2%, and the unemployment rate will increase modestly to somewhat above 4% by the end of 2024. Inflation will continue to slow as wage pressures abate, moving back to the Federal Reserve's 2% long-term objective by the first half of 2025.
  - PNC expects the federal funds rate to remain unchanged in the first part of 2024, between 5.25% and 5.50%, with federal funds rate cuts starting in mid-2024 with easing inflationary pressures. PNC expects two federal funds rate cuts in 2024, with the rate ending this year in a range between 4.75% and 5.00%.
- PNC's ability to take certain capital actions, including returning capital to shareholders, is subject to PNC meeting or exceeding minimum capital levels, including a stress capital buffer established by the Federal Reserve Board in connection with the Federal Reserve Board's Comprehensive Capital Analysis and Review (CCAR) process.
- PNC's regulatory capital ratios in the future will depend on, among other things, PNC's financial performance, the scope and terms of final capital regulations then in effect and management actions affecting the composition of PNC's balance sheet. In addition, PNC's ability to determine, evaluate and forecast regulatory capital ratios, and to take actions (such as capital distributions) based on actual or forecasted capital ratios, will be dependent at least in part on the development, validation and regulatory review of related models and the reliability of and risks resulting from extensive use of such models.
- Legal and regulatory developments could have an impact on our ability to operate our businesses, financial condition, results of operations, competitive position, reputation, or pursuit of attractive acquisition opportunities. Reputational impacts could affect matters such as business generation and retention, liquidity, funding, and ability to attract and retain employees. These developments could include:
  - Changes to laws and regulations, including changes affecting oversight of the financial services industry, changes in the enforcement and interpretation of such laws and regulations, and changes in accounting and reporting standards.
  - Unfavorable resolution of legal proceedings or other claims and regulatory and other governmental investigations or other inquiries resulting in monetary losses, costs, or alterations in our business practices, and potentially causing reputational harm to PNC.
  - Results of the regulatory examination and supervision process, including our failure to satisfy requirements of agreements with governmental agencies.
  - Costs associated with obtaining rights in intellectual property claimed by others and of adequacy of our intellectual property protection in general.

# Appendix: Cautionary Statement

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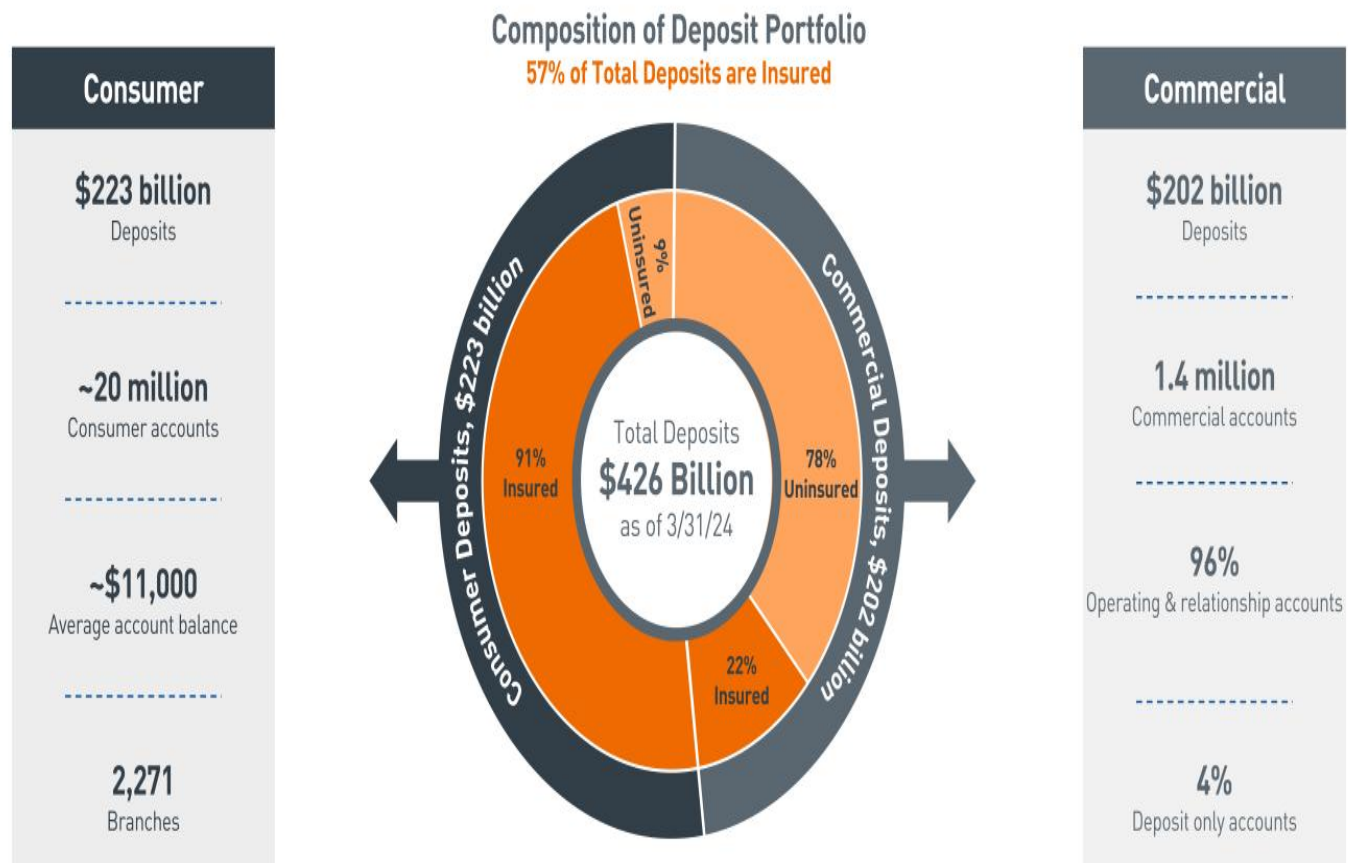
## Regarding Forward-Looking Information

- Business and operating results are affected by our ability to identify and effectively manage risks inherent in our businesses, including, where appropriate, through effective use of systems and controls, third-party insurance, derivatives, and capital management techniques, and to meet evolving regulatory capital and liquidity standards.
- Our reputation and business and operating results may be affected by our ability to appropriately meet or address environmental, social or governance targets, goals, commitments or concerns that may arise.
- We grow our business in part through acquisitions and new strategic initiatives. Risks and uncertainties include those presented by the nature of the business acquired and strategic initiative, including in some cases those associated with our entry into new businesses or new geographic or other markets and risks resulting from our inexperience in those new areas, as well as risks and uncertainties related to the acquisition transactions themselves, regulatory issues, the integration of the acquired businesses into PNC after closing or any failure to execute strategic or operational plans.
- Competition can have an impact on customer acquisition, growth and retention and on credit spreads and product pricing, which can affect market share, deposits and revenues. Our ability to anticipate and respond to technological changes can also impact our ability to respond to customer needs and meet competitive demands.
- Business and operating results can also be affected by widespread manmade, natural and other disasters (including severe weather events), health emergencies, dislocations, geopolitical instabilities or events, terrorist activities, system failures or disruptions, security breaches, cyberattacks, international hostilities, or other extraordinary events beyond PNC's control through impacts on the economy and financial markets generally or on us or our counterparties, customers or third-party vendors and service providers specifically.

We provide greater detail regarding these as well as other factors in our 2023 Form 10-K, including in the Risk Factors and Risk Management sections and the Legal Proceedings and Commitments Notes of the Notes To Consolidated Financial Statements in that report, and in our subsequent SEC filings. Our forward-looking statements may also be subject to other risks and uncertainties, including those we may discuss elsewhere in this news release or in our SEC filings, accessible on the SEC's website at [www.sec.gov](http://www.sec.gov) and on our corporate website at [www.pnc.com/secfilings](http://www.pnc.com/secfilings). We have included these web addresses as inactive textual references only. Information on these websites is not part of this document.



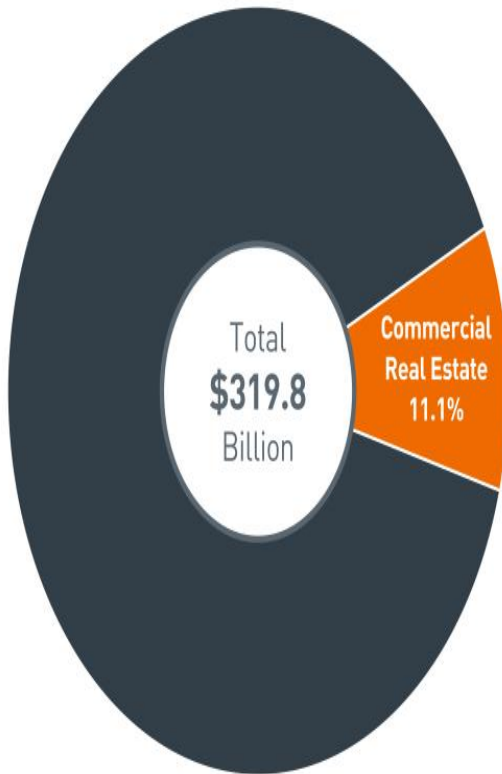
# Appendix: Granular Deposit Base



- Relationship Accounts represent commercial deposit customers with at least one additional PNC product (e.g. Lending, Treasury Management, Capital Markets, Merchant Services, etc.).
- Operating & relationship accounts are comprised of 78% relationship accounts, 14% TM compensating balances and 4% Midland escrow accounts.
- TM Compensating Balances represent treasury management accounts that maintain balances that are used to offset treasury management fees.
- Totals may not sum due to rounding.

# Appendix: CRE Portfolio Represents 11% of Total Loans

Total Loans  
as of 3/31/24

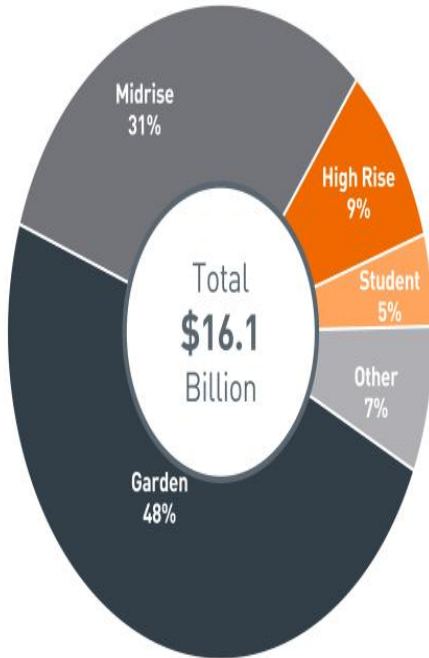


## PNC's Commercial Real Estate (CRE) Portfolio

<i>\$ billions</i>	<u>3/31/24</u>	<u>% of Total Loans</u>
<b>Multifamily</b>	<b>\$16.1</b>	<b>5.0%</b>
<b>Office</b>	<b>7.8</b>	<b>2.4%</b>
Industrial / Warehouse	4.1	1.3%
Retail	2.3	0.7%
Seniors Housing	1.8	0.6%
Hotel / Motel	1.8	0.6%
Mixed Use	0.4	0.1%
Other	1.2	0.4%
<b>Total</b>	<b>\$35.6</b>	<b>11.1%</b>

# Appendix: Multifamily CRE Portfolio

## CRE Multifamily Loans as of 3/31/24



## Geographic Diversification by Metropolitan Statistical Area

<i>\$ billions</i>	<u>3/31/24</u>
Miami, FL	\$1.1
Phoenix, AZ	0.9
Washington, DC	0.9
New York, NY	0.8
Dallas, TX	0.7
Houston, TX	0.7
Las Vegas, NV	0.7
Los Angeles, CA	0.7
San Diego, CA	0.5
Chicago, IL	0.5
Other	8.6
<b>Total</b>	<b>\$16.1</b>

## Key Multifamily Portfolio Metrics: Conservative Underwriting Methodology

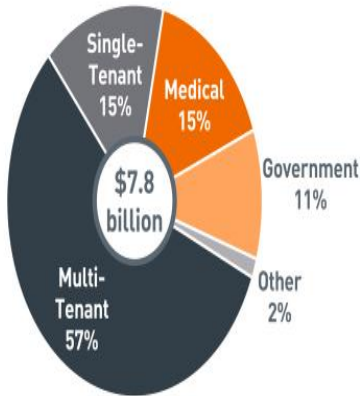
<i>\$ millions</i>	<u>3/31/24</u>	<u>12/31/23</u>
Avg. Loan Commitment	\$30	\$30
Reserves / Loans	2.8%	2.5%
NCOs / Average Loans	0.0%	0.0%
Delinquencies / Loans	0.0%	0.1%
NPL / Loans	0.3%	0.0%
Criticized Loans / Loans	14.1%	12.2%



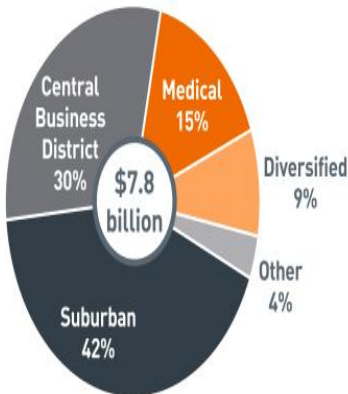
- Totals may not sum due to rounding.
- Average Loan Commitment for PNC Real Estate.
- NCOs / Average loans represents net loan charge-offs to average loans for the last twelve-month period.
- Delinquencies represent accruing loans past due 30 days or more.
- NPL represents Nonperforming Loans.

# Appendix: Office CRE Portfolio

## Tenant Classification



## Market Type



## Geographic Diversification

by Metropolitan Statistical Area

<i>\$ billions</i>	<b>3/31/24</b>
Washington, DC	\$1.1
Los Angeles, CA	1.0
Dallas, TX	0.5
San Francisco, CA	0.3
San Diego, CA	0.3
New York, NY	0.3
Chicago, IL	0.3
Baltimore, MD	0.3
Austin, TX	0.2
Birmingham, AL	0.2
Other	3.4
<b>Total</b>	<b>\$7.8</b>

## Key Office Portfolio Metrics:

Conservative Underwriting Methodology

<i>\$ millions</i>	<b>3/31/24</b>	<b>12/31/23</b>
Total Loans (\$ billions)	\$7.8	\$8.0
Avg. Loan Commitment	\$35	\$34
Reserves / Loans	9.7%	8.7%
NCOs / Average Loans	2.6%	2.0%
Delinquencies / Loans	0.0%	0.0%
NPL / Loans	10.5%	8.4%
Criticized Loans / Loans	26.4%	24.8%



- Totals may not sum due to rounding.
- Average Loan Commitment for PNC Real Estate.
- NCOs / Average loans represents net loan charge-offs to average loans for the last twelve-month period.
- Delinquencies represent accruing loans past due 30 days or more.
- NPL represents Nonperforming Loans.



# Appendix: Non-GAAP to GAAP Reconciliation

## Consolidated CET1 Ratio, including AOCI & Other Fully Phased-In Expanded Risk-Based Approach (ERBA) Impacts, Basel III Endgame Impacts (non-GAAP)

<i>Mar. 31, 2024 (estimated); \$ billions</i>	Common Equity Tier 1 Capital	<i>Mar. 31, 2024 (estimated); \$ billions</i>	Risk Weighted Assets
Common stock, related surplus and retained earnings, net of treasury stock	\$53.4	<b>Risk-weighted assets (RWA), standardized approach</b>	<b>\$420.5</b>
Goodwill and disallowed intangibles, net of deferred tax liabilities	(11.0)	Estimated Impacts to RWA from AOCI Adjustments	3.8
All other adjustments	(0.1)	<b>Risk-weighted assets, including AOCI</b>	<b>\$424.2</b>
<b>Common equity Tier 1 capital (as Reported)</b>	<b>\$42.3</b>	Additional Net Impacts to RWA from Basel III Endgame	8.9
Estimated AOCI Adjustments, Basel III Endgame	(6.3)	<b>Risk-weighted Assets, Fully Phased-In ERBA, Basel III Endgame</b>	<b>\$433.1</b>
<b>Common equity Tier 1 capital, including AOCI</b>	<b>\$36.1</b>		
Estimated Additional Impact from Threshold Deductions, Basel III Endgame	(0.3)		
<b>Common equity Tier 1 capital, Basel III Endgame</b>	<b>\$35.7</b>		
<b>Common equity Tier 1 ratio</b>	<b>10.1%</b>		
<b>Common equity Tier 1 ratio, including AOCI (non-GAAP)</b>	<b>8.5%</b>		
<b>Common equity Tier 1 ratio, fully phased-in ERBA, Basel III Endgame (non-GAAP)</b>	<b>8.3%</b>		

Note: Totals may not sum due to rounding. As permitted, PNC has elected to exclude AOCI related to both available for sale securities and pension and other post-retirement plans from CET1 capital. CET1 ratio, including AOCI, is a non-GAAP measure and is calculated based on common equity Tier 1 capital, inclusive of AOCI adjustments, divided by risk-weighted assets, inclusive of AOCI adjustments. AOCI adjustments include ASC 320 Investments - Debt Securities and ASC 815 Derivatives and Hedging, ASC 715 Compensation - Retirement Benefits, as well as changes related to deferred taxes. We believe this non-GAAP measure shows, among other things, the impact of adding back net unrealized gains and subtracting net unrealized losses on AFS / HTM securities and the subsequent impact to our CET1 ratio. CET1 ratio, Basel III Endgame, is a non-GAAP measure and is calculated based on common equity Tier 1 capital, inclusive of AOCI and additional Basel III Endgame adjustments, divided by risk-weighted assets, inclusive of AOCI and additional Basel III Endgame adjustments. Additional Basel III Endgame adjustments include MSR threshold deductions, as well as adjustments related to credit risk, operational risk, credit valuation adjustments, and market risk. We believe this non-GAAP measure shows, among other things, the full impact of the Basel III Endgame NPR and the subsequent impact to our CET1 ratio.



# Appendix: Non-GAAP to GAAP Reconciliation

## Core Noninterest Expense (non-GAAP)

\$ millions	For the three months ended			For the year ended
	Mar. 31, 2024	Dec. 31, 2023	Mar. 31, 2023	Dec. 31, 2023
Total noninterest expense	\$3,334	\$4,074	\$3,321	\$14,012
Workforce reduction charge		(150)		(150)
FDIC special assessment	(130)	(515)		(515)
Non-core noninterest expense	\$(130)	\$(665)		(665)
<b>Core noninterest expense (non-GAAP)</b>	<b>\$3,204</b>	<b>\$3,409</b>	<b>\$3,321</b>	<b>\$13,347</b>



We believe this non-GAAP measure to be a useful tool for comparison of operating expenses incurred during the normal course of business. The exclusion of FDIC special assessment costs and workforce reduction charges increases comparability across periods, demonstrates the impact of significant items and provides a useful measure for determining PNC's expenses that are core to our business operations and expected to recur over time.

# Appendix: Non-GAAP to GAAP Reconciliation

## Adjusted Diluted Earnings per Share (non-GAAP)

<i>\$ millions</i>	For the three months ended		For the three months ended	
	Mar. 31, 2024	Per Common Share	Dec. 31, 2023	Per Common Share
Net income attributable to common shareholders	\$1,247		\$744	
Dividend and undistributed earnings allocated to nonvested restricted shares	(7)		(4)	
Net Income attributable to diluted common shareholders	\$1,240	\$3.10	\$740	\$1.85
Total non-core noninterest expense adjustments after tax	103	\$0.26	525	\$1.31
<b>Adjusted net income attributable to diluted common shareholders (non-GAAP)</b>	<b>\$1,343</b>	<b>\$3.36</b>	<b>\$1,265</b>	<b>\$3.16</b>
Average diluted common shares outstanding	400		401	



Note: Total non-core noninterest expense adjustments are taxed at the statutory rate of 21%. We believe this non-GAAP measure serves as a useful tool in understanding PNC's results by providing greater comparability between periods, as well as demonstrating the effect of significant items.

# Appendix: Non-GAAP to GAAP Reconciliation

## Pretax, Pre-Provision Earnings, as adjusted (non-GAAP)

\$ millions	For the three months ended		
	Mar. 31, 2024	Dec. 31, 2023	Mar. 31, 2023
Total Revenue	\$5,145	\$5,361	\$5,603
Total noninterest expense	\$3,334	\$4,074	\$3,321
Non-core noninterest expense	(130)	(665)	
Core noninterest expense (non-GAAP)	\$3,204	\$3,409	\$3,321
Pretax, pre-provision earnings (non-GAAP)	\$1,811	\$1,287	\$2,282
<b>Pretax, pre-provision earnings, as adjusted (non-GAAP)</b>	<b>\$1,941</b>	<b>\$1,952</b>	<b>\$2,282</b>



We believe that pretax, pre-provision earnings is a useful tool to help evaluate the ability to provide for credit costs through operations and provides an additional basis to compare results between periods by isolating the impact of provision for (recapture of) credit losses, which can vary significantly between periods.

# Appendix: Non-GAAP to GAAP Reconciliation

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## Taxable-Equivalent Net Interest Income (non-GAAP)

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<i>\$ millions</i>	For the three months ended		
	Mar. 31, 2024	Dec. 31, 2023	Mar. 31, 2023
Net interest income	\$3,264	\$3,403	\$3,585
Taxable-equivalent adjustments	34	36	38
<b>Net interest income - fully taxable-equivalent (non-GAAP)</b>	<b>\$3,298</b>	<b>\$3,439</b>	<b>\$3,623</b>

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The interest income earned on certain earning assets is completely or partially exempt from federal income tax. As such, these tax-exempt instruments typically yield lower returns than taxable investments. To provide more meaningful comparisons of net interest income, we use interest income on a taxable-equivalent basis by increasing the interest income earned on tax-exempt assets to make it fully equivalent to interest income earned on taxable investments. This adjustment is not permitted under GAAP. Taxable-equivalent net interest income is only used for calculating net interest margin. Net interest income shown elsewhere in this presentation is GAAP net interest income.

# Appendix: Non-GAAP to GAAP Reconciliation

## Tangible Book Value per Common Share (non-GAAP)

<i>\$ millions, except per share data</i>	For the three months ended		
	Mar. 31, 2024	Dec. 31, 2023	Mar. 31, 2023
Book value per common share	\$113.30	\$112.72	\$104.76
Tangible book value per common share			
Common shareholders' equity	\$45,097	\$44,864	\$41,809
Goodwill and other intangible assets	(11,225)	(11,244)	(11,378)
Deferred tax liabilities on goodwill and other intangible assets	242	244	260
Tangible common shareholders' equity	\$34,114	\$33,864	\$30,691
Period-end common shares outstanding <i>(in millions)</i>	398	398	399
<b>Tangible book value per common share (non-GAAP)</b>	<b>\$85.70</b>	<b>\$85.08</b>	<b>\$76.90</b>



Tangible book value per common share is a non-GAAP measure and is calculated based on tangible common shareholders' equity divided by period-end common shares outstanding. We believe this non-GAAP measure serves as a useful tool to help evaluate the strength and discipline of a company's capital management strategies and as an additional, conservative measure of total company value.

# Appendix: Non-GAAP to GAAP Reconciliation

## Tangible Common Equity Ratio (non-GAAP)

\$ millions	For the three months ended		
	Mar. 31, 2024	Dec. 31, 2023	Mar. 31, 2023
<b>Tangible common shareholders' equity</b>			
Common shareholders' equity	\$45,097	\$44,864	\$41,809
Goodwill and other intangible assets	(11,225)	(11,244)	(11,378)
Deferred tax liabilities on goodwill and other intangible assets	242	244	260
<b>Tangible common shareholders' equity</b>	<b>\$34,114</b>	<b>\$33,864</b>	<b>\$30,691</b>
<b>Tangible assets</b>			
Total assets	\$566,162	\$561,580	\$561,777
Goodwill and other intangible assets	(11,225)	(11,244)	(11,378)
Deferred tax liabilities on goodwill and other intangible assets	242	244	260
<b>Tangible assets</b>	<b>\$555,179</b>	<b>\$550,580</b>	<b>\$550,659</b>
<b>Tangible common equity ratio (non-GAAP)</b>	<b>6.14%</b>	<b>6.15%</b>	<b>5.57%</b>



Tangible common equity ratio is a non-GAAP measure and is calculated based on tangible common shareholders' equity divided by tangible assets. We believe this non-GAAP measure to be a key financial metric in assessing capital adequacy.



# Appendix: Non-GAAP to GAAP Reconciliation

## Return On Average Tangible Common Equity (non-GAAP)

\$ millions	For the three months ended		
	Mar. 31, 2024	Dec. 31, 2023	Mar. 31, 2023
Return on average common shareholders' equity	11.39%	6.93%	16.11%
Average common shareholders' equity	\$44,421	\$42,564	\$40,462
Average goodwill and other intangible assets	(11,235)	(11,323)	(11,390)
Average deferred tax liabilities on goodwill and other intangible assets	243	249	261
Average tangible common equity	\$33,429	\$31,490	\$29,333
Net income attributable to common shareholders	\$1,247	\$744	\$1,607
Net income attributable to common shareholders, if annualized	\$5,058	\$2,951	\$6,518
<b>Return on average tangible common equity (non-GAAP)</b>	<b>15.13%</b>	<b>9.37%</b>	<b>22.22%</b>



Return on average tangible common equity is a non-GAAP financial measure and is calculated based on annualized net income attributable to common shareholders divided by tangible common equity. We believe that return on average tangible common equity is useful as a tool to help measure and assess a company's use of common equity.



# Appendix: Expectations for Preferred Dividends

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## Preferred Dividends

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\$ millions	For the three months ended		
	Jun. 30, 2024	Sept. 30, 2024	Dec. 31, 2024
<b>Preferred dividends</b>	<b>\$95</b>	<b>\$81</b>	<b>\$94</b>

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The above represents our current estimate for preferred dividends over the course of the next 3 quarters for currently outstanding series. This estimate is based on the forward curve as of March 31, 2024, and assumes that current preferred stock remains outstanding.

