## UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

## FORM 8-K

CURRENT REPORT
Pursuant to Section 13 OR 15(d) of The Securities Exchange Act of 1934

March 31, 2022

Date of Report (Date of earliest event reported)

# THE PNC FINANCIAL SERVICES GROUP, INC.

(Exact name of registrant as specified in its charter)

Commission File Number 001-09718

Pennsylvania (State or other jurisdiction of incorporation) 25-1435979 (I.R.S. Employer Identification No.)

The Tower at PNC Plaza
300 Fifth Avenue
Pittsburgh, Pennsylvania 15222-2401
(Address of principal executive offices, including zip code)

(888) 762-2265 (Registrant's telephone number, including area code)

Not Applicable (Former name or former address, if changed since last report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

	Written communications pursuant to Rule 425 under the Securities Act	(17 CFR 230.425)		
	Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17	CFR 240.14a-12)		
	Pre-commencement communications pursuant to Rule 14d-2(b) under the	he Exchange Act (17 CFR 240.14d-2	2(b))	
	Pre-commencement communications pursuant to Rule 13e-4(c) under the	ne Exchange Act (17 CFR 240.13e-4	(c))	
Securities re	gistered pursuant to 12(b) of the Act:			
Depositary S	Title of Each Class  ock, par value \$5.00  Shares Each Representing a 1/4,000 Interest in a Share of Fixed-to- tate Non-Cumulative Perpetual Preferred Stock, Series P	<u>'</u>	Frading Symbol(s) PNC PNC P	Name of Each Exchange on Which Registered New York Stock Exchange New York Stock Exchange
	check mark whether the registrant is an emerging growth company as de es Exchange Act of 1934 (§240.12b-2 of this chapter). Emerging growth		act of 1933 (§230.40:	5 of this chapter) or Rule 12b-2 of
	ing growth company, indicate by check mark if the registrant has elected standards provided pursuant to Section 13(a) of the Exchange Act.	not to use the extended transition po	eriod for complying v	with any new or revised financial

#### Item 8.01. Other Events.

In its Annual Report on Form 10-K for the year ended December 31, 2021 (the "2021 Form 10-K"), The PNC Financial Services Group, Inc. (the "Corporation") reported its noninterest income through six revenue streams: (i) Asset management, (ii) Consumer services, (iii) Corporate services, (iv) Residential mortgage, (v) Service charges on deposits and (vi) Other noninterest income.

Effective for the first quarter of 2022, the Corporation updated the presentation of its noninterest income categorization to be based on product and service type, and accordingly, has changed the basis of presentation of its noninterest income revenue streams to: (i) Asset management and brokerage, (ii) Capital markets related, (iii) Card and cash management, (iv) Lending and deposit related, (v) Residential and commercial mortgage and (vi) Other noninterest income.

A description of each revenue stream is as follows:

- Asset management and brokerage includes revenue from our asset management and retail brokerage businesses. Asset management services include investment
  management, custody, retirement planning, family planning, trust management and retirement administration. Brokerage services offer retail customers a wide range of
  investment options, including mutual funds, annuities, stock, bonds and managed accounts.
- Capital markets related includes revenue from services and activities primarily related to merger and acquisition advisory, equity capital markets advisory, asset-backed financing, loan syndication, securities underwriting, credit valuation adjustments related to the derivatives portfolio and customer-related trading.
- Card and cash management includes revenue primarily from debit and credit card activities, inclusive of credit card points and rewards, treasury management services
  and ATM fees. Debit and credit card activities include interchange revenue and merchant service fees. Treasury management services include cash and investment
  management, receivables and disbursement management, funds transfer, international payment and access to online/mobile information management and reporting.
- Lending and deposit related includes revenue primarily related to service charges on deposits, loan commitment and usage fees, the issuance of standby letters of credit, operating lease income and long-term care and insurance products.
- Residential and commercial mortgage includes the gain and loss on sale of mortgages, revenue related to our mortgage servicing responsibilities, mortgage servicing rights valuation adjustments and net gains on originations and sales of loans held for sale.
- Other noninterest income is primarily composed of private equity revenue, net securities gains and losses, activity related to our equity investment in Visa and gains and losses on asset sales.

The Corporation's economic group recently updated its expectations for Federal Open Market Committee ("FOMC") federal funds rate increases for the remainder of 2022 detailed within its March Economic Report. PNC now expects the FOMC to raise the federal funds rate by 0.50% in May, 0.25% in June, 0.50% in July, 0.25% in September and 0.25% in December.

The Corporation is also updating its first quarter and full year business outlook recently filed in its 2021 Form 10-K to consider its current expectations for federal funds rate increases in 2022, the updated noninterest income categorization and more recent expectations of first quarter and full year 2022 results.

For the full year 2022, compared to full year 2021, we expect revenue growth to be 9% to 11%. This reflects our revised projection for the amount and magnitude of increases to the federal funds rate for the remainder of 2022. All other full year guidance remains unchanged.

For the first quarter of 2022, compared to the fourth quarter of 2021 as presented in Exhibit 99.1, we expect:

- Average loans, excluding PPP, to be up approximately 1% to 2%,
- Net interest income to be down approximately 1% to 2%,
- Fee income, which reflects the updated categorization, to be down approximately 14% to 16%. Fee income is lower than originally projected in the fee guidance provided in the Business Outlook section of the 2021 Form 10-K primarily reflecting lower capital markets revenue and business activity,
- Other noninterest income, reflecting the updated categorization and excluding integration costs, net securities and Visa activity, to be between \$175 million and \$225 million
- · Total revenue to decline approximately 8% to 10%,

- Noninterest expense, excluding approximately \$30 million of integration expense, to be down approximately 6% to 8%. Noninterest expense is lower than originally projected in the Business Outlook section of the 2021 Form 10-K commensurate with lower capital markets revenue and business activity, and
- Net loan charge-offs to be between \$100 million and \$150 million.

The information contained in this Current Report on Form 8-K is being furnished to assist investors in understanding how the Corporation's noninterest income results would have been presented in previously filed reports had such results been reported to reflect the updated noninterest income presentation discussed above. The Corporation's Quarterly Report on Form 10-Q for the quarter ended March 31, 2022 and subsequent filings that include noninterest income information will reflect this change in presentation for all periods presented. The updated presentation did not affect total noninterest income, revenue or net income on our Consolidated Income Statement or our reportable segments.

The revisions to the presentation of the Corporation's noninterest income discussed above are reflected in Exhibit 99.1 attached hereto.

#### Cautionary Statement Regarding Forward-Looking Information

We make statements in this Current Report, and we may from time to time make other statements, regarding our outlook for financial performance, such as earnings, revenues, expenses, tax rates, capital and liquidity levels and ratios, asset levels, asset quality, financial position, and other matters regarding or affecting us and our future business and operations that are forward-looking statements within the meaning of the Private Securities Litigation Reform Act. Forward-looking statements are typically identified by words such as "believe," "plan," "expect," "anticipate," "see," "look," "intend," "outlook," "project," "forecast," "estimate," "goal," "will," "should" and other similar words and expressions.

Forward-looking statements are necessarily subject to numerous assumptions, risks and uncertainties, which change over time. Future events or circumstances may change our outlook and may also affect the nature of the assumptions, risks and uncertainties to which our forward-looking statements are subject. Forward-looking statements speak only as of the date made. We do not assume any duty and do not undertake any obligation to update forward-looking statements. Actual results or future events could differ, possibly materially, from those anticipated in forward-looking statements, as well as from historical performance. As a result, we caution against placing undue reliance on any forward-looking statements.

Our forward-looking statements are subject to the following principal risks and uncertainties.

- · Our businesses, financial results and balance sheet values are affected by business and economic conditions, including:
  - Changes in interest rates and valuations in debt, equity and other financial markets,
  - Disruptions in the U.S. and global financial markets,
  - Actions by the Federal Reserve Board, U.S. Treasury and other government agencies, including those that impact money supply and market interest rates and inflation,
  - Changes in customer behavior due to changing business and economic conditions or legislative or regulatory initiatives,
  - Changes in customers', suppliers' and other counterparties' performance and creditworthiness,
  - Impacts of tariffs and other trade policies of the U.S. and its global trading partners,
  - The length and extent of the economic impacts of the COVID-19 pandemic,
  - Impacts of changes in federal, state and local governmental policy, including on the regulatory landscape, capital markets, taxes, infrastructure spending and social programs, and
  - Commodity price volatility.
- Our forward-looking financial statements are subject to the risk that economic and financial market conditions will be substantially different than those we are currently expecting and do not take into account potential legal and regulatory contingencies. These statements are based on our views that:
  - The U.S. economy continues to recover from the pandemic-caused recession in the first half of 2020. Growth is likely to remain above the economy's long-run average throughout this year. Consumer spending growth will remain solid in 2022 due to good underlying fundamentals.
  - Supply-chain difficulties will gradually ease over the course of 2022. Labor shortages will remain a constraint this year, although strong wage growth will support consumer spending.
  - Inflation accelerated in the second half of 2021 to its fastest pace in decades due to strong demand but limited supplies coming out of the pandemic for some goods and services. Higher energy prices are adding to inflationary pressures in the first half of 2022. Inflation will slow in the second half of 2022 as pandemic-related supply and demand imbalances recede and energy prices stabilize. However, inflation will also broaden throughout the economy due to wage growth. Inflation will end 2022 above the Federal Reserve's long-run objective of 2%.
  - PNC expects the FOMC to raise the federal funds rate by 0.50% in May, 0.25% in June, 0.50% July, 0.25% in September and 0.25% in December to reach a range of 2.00% to 2.25% at the end of 2022. The FOMC will then further increase the federal funds rate in 2023. Also, the Federal Reserve will start to reduce its balance sheet in the next few months.
  - Uncertainty about the outlook has increased with the Russian invasion of Ukraine. It has created upside risk to inflation this year, which could lead the FOMC to tighten more aggressively than currently anticipated. In addition, risks to growth are to the downside. The likelihood of a recession in late 2022 or 2023 has increased.

- PNC's ability to take certain capital actions, including returning capital to shareholders, is subject to PNC meeting or exceeding a stress capital buffer established by the Federal Reserve Board in connection with the Federal Reserve Board's Comprehensive Capital Analysis and Review process.
- PNC's regulatory capital ratios in the future will depend on, among other things, the company's financial performance, the scope and terms of final capital regulations then in effect and management actions affecting the composition of PNC's balance sheet. In addition, PNC's ability to determine, evaluate and forecast regulatory capital ratios, and to take actions (such as capital distributions) based on actual or forecasted capital ratios, will be dependent at least in part on the development, validation and regulatory review of related models.
- Legal and regulatory developments could have an impact on our ability to operate our businesses, financial condition, results of operations, competitive position, reputation or pursuit of attractive acquisition opportunities. Reputational impacts could affect matters such as business generation and retention, liquidity, funding, and ability to attract and retain management. These developments could include:
  - Changes to laws and regulations, including changes affecting oversight of the financial services industry, consumer protection, bank capital and liquidity standards, pension, bankruptcy and other industry aspects, and changes in accounting policies and principles.
  - Unfavorable resolution of legal proceedings or other claims and regulatory and other governmental investigations or other inquiries. These matters may result in monetary judgments or settlements or other remedies, including fines, penalties, restitution or alterations in our business practices, and in additional expenses and collateral costs, and may cause reputational harm to PNC.
  - Results of the regulatory examination and supervision process, including our failure to satisfy requirements of agreements with governmental agencies.
  - Impact on business and operating results of any costs associated with obtaining rights in intellectual property claimed by others and of adequacy of our intellectual property protection in general.
- Business and operating results are affected by our ability to identify and effectively manage risks inherent in our businesses, including, where appropriate, through effective use of systems and controls, third-party insurance, derivatives, and capital management techniques, and to meet evolving regulatory capital and liquidity
- We grow our business in part through acquisitions and new strategic initiatives. Risks and uncertainties include those presented by the nature of the business acquired and strategic initiative, including in some cases those associated with our entry into new businesses or new geographic or other markets and risks resulting from our inexperience in those new areas, as well as risks and uncertainties related to the acquisition transactions themselves, regulatory issues, and the integration of the acquired businesses into PNC after closing. Many of these risks and uncertainties are present in our acquisition and integration of BBVA USA Bancshares, Inc., including its U.S. banking subsidiary, BBVA USA.
- Danking substidiary, BBVA USA.

  Competition can have an impact on customer acquisition, growth and retention and on credit spreads and product pricing, which can affect market share, deposits and revenues. Our ability to anticipate and respond to technological changes can also impact our ability to respond to customer needs and meet competitive demands. Business and operating results can also be affected by widespread natural and other disasters, pandemics, dislocations, terrorist activities, system failures, security breaches, cyberattacks or international hostilities through impacts on the economy and financial markets generally or on us or our counterparties specifically.

We provide greater detail regarding these as well as other factors in our 2021 Form 10-K, including in the Risk Factors and Risk Management sections and the Legal Proceedings and Commitments Notes of the Notes To Consolidated Financial Statements in that report. Our forward-looking statements may also be subject to other risks and uncertainties, including those we may discuss elsewhere in this Current Report or in our other SEC filings.

#### Item 9.01 Financial Statements and Exhibits.

(d) Exhibits. Number	Description	Method of Filing
99.1	Consolidated Income Statement and Fee Income Reconciliation (non-GAAP) for all quarterly reporting periods of 2021 and 2020.	Furnished herewith
104	The cover page of this Current Report on Form 8-K, formatted as an inline XBRL.	

#### SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Date:

March 31, 2022

THE PNC FINANCIAL SERVICES GROUP, INC. (Registrant)

By: /s/ Gregory H. Kozich

Gregory H. Kozich

Senior Vice President and Controller

## **CONSOLIDATED INCOME STATEMENT (a)**

THE PNC FINANCIAL SERVICES GROUP, INC.

	_	Three months ended				
nillions, except per share data	De	ecember 31 2021 Se	ptember 30 2021	June 30 2021	March 31 2021	
erest Income						
ans	\$	2,4\$4	2,4 <b>\$</b> 7	2,1%60	1,996	
estment securities		484	460	469	421	
ier		77	78	72	66	
'otal interest income		2,975	2,975	2,701	2,483	
erest Expense						
posits		27	29	30	40	
rrowed funds		86	90	90	95	
'otal interest expense		113	119	120	135	
Net interest income		2,862	2,856	2,581	2,348	
ninterest Income						
set management and brokerage		385	375	350	328	
pital markets related		460	482	324	311	
rd and cash management (b)		646	663	597	492	
nding and deposit related (c)		273	305	270	254	
sidential and commercial mortgage		209	248	206	187	
ier (d)(e)		292	268	339	300	
'otal noninterest income		2,265	2,341	2,086	1,872	
Total revenue		5,127	5,197	4,667	4,220	
ovision For (Recapture of) Credit Losses		(327)	(203)	302	(551)	
ninterest Expense						
sonnel		2,038	1,986	1,640	1,477	
cupancy		260	248	217	215	
uipment		437	355	326	293	
rketing		97	103	74	45	
ier		959	895	793	544	
'otal noninterest expense		3,791	3,587	3,050	2,574	
ome before income taxes and noncontrolling interests		1,663	1,813	1,315	2,197	
ome taxes		357	323	212	371	
Net income		1,306	1,490	1,103	1,826	
ss: Net income attributable to noncontrolling interests		13	16	12	10	
Preferred stock dividends		71	57	48	57	
Preferred stock discount accretion and redemptions		2	1	1	1	
Net income attributable to common shareholders	\$	1,230	1,4\$6	1,0\$42	1,758	
rnings Per Common Share						
Basic	\$	<b>\$</b> .87	\$.3	1 \$.43	4.11	
Diluted	\$	\$.86	\$.30			
erage Common Shares Outstanding	·					
Basic		424	42	6 427	7 426	
Diluted		424	426	427	426	

<sup>(</sup>a) Results reflect the BBVA acquisition beginning on June 1, 2021.
(b) Card and cash management includes integration costs (contra revenue) of (\$17) million included in fourth quarter 2021.
(c) Lending and deposit related includes integration costs (contra revenue) of (\$11) million in fourth quarter 2021.
(d) Other noninterest income includes integration costs (contra revenue) of (\$19) million in fourth quarter 2021, (\$8) million in third quarter 2021 and (\$10) million in second quarter 2021.
(e) Other noninterest income is composed of private equity revenue, net securities gains and losses, activity related to our equity investment in Visa and gains and losses on asset sales. In addition to these components, the prior presentation of Other noninterest income included credit valuation adjustments related to the derivatives portfolio and customer-related trading, net gains on originations and sales of loans held for sale and portfolio underwriting.

## CONSOLIDATED INCOME STATEMENT

THE PNC FINANCIAL SERVICES GROUP, INC.

		nded				
In millions, except per share data		nber 31 2020 Septe	mber 30 2020 Jur	ne 30 2020	March 31 2020	
Interest Income						
Loans	\$	2,074 \$	2,116 \$	2,257 \$	2,480	
Investment securities		442	490	527	582	
Other		60	70	71	138	
Total interest income		2,576	2,676	2,855	3,200	
Interest Expense						
Deposits		53	74	141	375	
Borrowed funds		99	118	187	314	
Total interest expense		152	192	328	689	
Net interest income		2,424	2,484	2,527	2,511	
Noninterest Income						
Asset management and brokerage		315	309	285	294	
Capital markets related		440	250	319	250	
Card and cash management		498	497	437	481	
Lending and deposit related		274	250	204	298	
Residential and commercial mortgage		191	231	225	299	
Other (a)		66	260	79	203	
Total noninterest income		1,784	1,797	1,549	1,825	
Total revenue		4,208	4,281	4,076	4,336	
Provision For (Recapture of) Credit Losses		(254)	52	2,463	914	
Noninterest Expense						
Personnel		1,521	1,410	1,373	1,369	
Occupancy		215	205	199	207	
Equipment		296	292	301	287	
Marketing		64	67	47	58	
Other		612	557	595	622	
Total noninterest expense		2,708	2,531	2,515	2,543	
Income from continuing operations before income taxes and noncontrolling interests		1,754	1,698	(902)	879	
Income taxes from continuing operations		298	166	(158)	120	
Net income from continuing operations		1,456	1,532	(744)	759	
Income from discontinued operations before taxes				5,596	181	
Income taxes from discontinued operations				1,197	25	
Net income from discontinued operations				4,399	156	
Net income		1,456	1,532	3,655	915	
Less: Net income attributable to noncontrolling interests		14	13	7	7	
Preferred stock dividends		48	63	55	63	
Preferred stock discount accretion and redemptions		1	1	1	1	
Net income attributable to common shareholders	\$	1,393 \$	1,455 \$	3,592 \$	844	
Earnings Per Common Share	Ψ	1,575 ψ	1,155 ψ	3,372 \$	011	
Basic earnings from continuing operations	\$	3.26 \$	3.40 \$	(1.90) \$	1.59	
Basic earnings from discontinued operations	φ	3.20 \$	J. <del>4</del> 0 \$	10.28	0.37	
Total basic earnings	\$	3.26 \$	3.40 \$	8.40 \$	1.96	
Diluted earnings from continuing operations	<u> </u>	3.26 \$	3.39 \$	(1.90) \$	1.59	
Diluted earnings from discontinued operations	J.	3.20 \$	3.39 \$	10.28	0.30	
Total diluted earnings	\$	3.26 \$	3.39 \$	8.40 \$	1.95	
<u> </u>	\$	3.20 \$	3.39 \$	6.40 \$	1.95	
Average Common Shares Outstanding Basic		425	426	426	429	
Diluted		426	426	426	430	

<sup>(</sup>a) Other noninterest income is composed of private equity revenue, net securities gains and losses, activity related to our equity investment in Visa and gains and losses on asset sales. In addition to these components, the prior presentation of Other noninterest income included credit valuation adjustments related to the derivatives portfolio and customer-related trading, net gains on originations and sales of loans held for sale and portfolio underwriting.

## RECONCILIATION OF FEE INCOME (NON-GAAP) (a)

			Three months ended							
In millions		December 31 2021			September 30 2021		June 30 2021		rch 31 2021	
Noninterest income										
Asset management and brokerage		\$	385	\$	375	\$	350	\$	328	
Capital markets related			460		482		324		311	
Card and cash management (b)			646		663		597		492	
Lending and deposit related (c)			273		305		270		254	
Residential and commercial mortgage			209		248		206		187	
Total fee income			1,973		2,073		1,747		1,572	
Other (d)(e)			292		268		339		300	
Total noninterest income		\$	2,265	\$	2,341	\$	2,086	\$	1,872	

	Three months ended							
In millions	Decem			September 30 2020	June 30 2020	June 30 2020 Marc		
Noninterest income								
Asset management and brokerage	\$	315	\$	309	\$ 28	5	\$ 294	
Capital markets related		440		250	31	9	250	
Card and cash management		498		497	43	7	481	
Lending and deposit related		274		250	20	4	298	
Residential and commercial mortgage		191		231	22	5	299	
Total fee income		1,718		1,537	1,47	0	1,622	
Other (e)		66		260	7	9	203	
Total noninterest income	\$	1,784	\$	1,797	\$ 1,54	9	\$ 1,825	

 <sup>(</sup>a) Results reflect the BBVA acquisition beginning on June 1, 2021.
 (b) Card and cash management includes integration costs (contra revenue) of (\$17) million included in fourth quarter 2021.
 (c) Lending and deposit related includes integration costs (contra revenue) of (\$11) million in fourth quarter 2021.

Other noninterest income includes integration costs (contra revenue) of (\$19) million in fourth quarter 2021, (\$8) million in third quarter 2021 and (\$10) million in second quarter 2021.

<sup>(</sup>e) Other noninterest income is composed of private equity revenue, net securities gains and losses, activity related to our equity investment in Visa and gains and losses on asset sales. In addition to these components, the prior presentation of Other noninterest income included credit valuation adjustments related to the derivatives portfolio and customer-related trading, net gains on originations and sales of loans held for sale and portfolio underwriting.