## UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

OMB APPROVAL OMB Number: 3235-0287 Estimated average burden 0.5 hours per response.

longer subject to Section 16. Form 4 or Form 5

### STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES

obligations may continue. See Instruction Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

(Print or Type Responses)  1. Name and Address of Reporting Person   HANNON MICHAEL J				2. Issuer Name and Ticker or Trading Symbol PNC FINANCIAL SERVICES GROUP INC [PNC]								5. Relationship of Reporting Person(s) to Issuer (Check all applicable)					
											[PNC]						
(Hiddle) THE PNC FINANCIAL SERVICES GROUP, INC., ONE PNC PLAZA				3. Date of Earliest Transaction (Month/Day/Year) 04/26/2004								X_ Officer (give title below) Other (specify below)  Chief Credit Policy Officer					
(Street) PITTSBURGH, PA 15222-2707				4. If Amendment, Date Original Filed(Month/Day/Year)								6. Individual or Joint/Group Filing(Check Applicable Line)					
											X_ Form filed by One Reporting Person Form filed by More than One Reporting Person						
(City)	)	(State)	(Zip)			Ta	ble I - N	Non-De	rivati	ve Securi	ities Acqu	iired, D	ispose	ed of, or Bei	neficially Own	ed	
1. Title of Security (Instr. 3) 2. Transaction Date (Month/Day/Ye				2A. Deemed Execution Date, if any (Month/Day/Year)		if Code (Instr	(Instr. 8)		4. Securities Acquire (A) or Disposed of (Instr. 3, 4 and 5)							7. Nature of Indirect Beneficial Ownership (Instr. 4)	
						Со	de	V An	nount	(A) or (D)	Price					(I) (Instr. 4)	(msu: 1)
\$5 Par Common Stock 04			04/26/2004			M	(1)	4,2	255	A	\$ 43.81	33,418			D		
\$5 Par Common Stock			04/26/2004			FĹ	1)	21	.8	D	\$ 52.54	33,200				D	
\$5 Par Common Stock			04/26/2004			F	1)	3,:	547		\$ 52.54	29,653				D	
\$5 Par Common Stock		03/31/2004			JС	2)	V 16	51	A	(3)	5,230			I	401[k]Plan		
\$5 Par Common Stock										:	136		I (4)	UTMA by Spouse for Son/BR			
\$5 Par Common Stock										1	137				I (4)	UTMA by Spouse for Son/CR	
Reminder: R	eport on a se	parate line for each c	lass of securities ben	eficiall	y owned d	rectly or		•	s wh	o respor	nd to the	collec	tion o	of informat	tion containe	d in Si	EC 1474 (9-02)
							t	his for	m are	e not req		respo	nd un		orm displays		50 1171 (5 02)
			Table l		rivative Se							Owned					
1. Title of Derivative Security (Instr. 3)	2. Conversion or Exercise Price of Derivative Security	Date	Execution Date, if	4. Transac Code	5. Nu Deriv Secu Acqu or Di (D)	mber of rative	6. Dat Expira (Mont	e Exerc	ion Date /Day/Year)		7. Title of Unde Securiti	7. Title and Amount of Underlying Securities (Instr. 3 and 4)			9. Number of Derivative Securities Beneficially Owned Following Reported Transaction(s) (Instr. 4)	Derivative Security: Direct (D) or Indirect (I)	11. Nature of Indirect Beneficial Ownership (Instr. 4)
				Code	V (A)	(D)	Date Exerc	isable	Exp Date	piration e	Title	or Nu of	mount imber ares	er	(msu. 4)	(Instr. 4)	
Phantom Stock Unit	(5)	03/31/2004		J <sup>(6)</sup>	V 37			<u>(7)</u>		<u>(7)</u>	\$5 Pa Comm Stoc	non	37	(8)	1,107	I	Supplementa ISP
Employee Stock Option	\$ 43.81	04/26/2004		M		4.255	01/03	3/2004	1 01/	03/2013	\$5 Pa		.255	\$ 0	33,745	D	

Stock

\$5 Par

Stock

Common 3,765

\$0

3,765

D

01/03/2005 01/03/2013

# **Reporting Owners**

\$ 52.54

04/26/2004

A

3,765

(Right to

(Right-to-

Buy)

Reload Option

Buy) Employee Stock Option

	Relationships					
Reporting Owner Name / Address		10% Owner	Officer	Other		
HANNON MICHAEL J THE PNC FINANCIAL SERVICES GROUP, INC. ONE PNC PLAZA PITTSBURGH, PA 15222-2707			Chief Credit Policy Officer			

# **Signatures**

Mark C. Joseph, Attorney-in-Fact for Michael J. Hannon	04/28/2004	
**Signature of Reporting Person	Date	

# **Explanation of Responses:**

- \* If the form is filed by more than one reporting person, see Instruction 4(b)(v).
- \*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations. See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).
- (1) The exercise of this option and the satisfaction of the resulting tax withholding obligation were effected by the Reporting Person through the delivery, via attestation, of already owned shares of common stock of the Issuer and did not involve an open market transaction in the Issuer's securities.
- (2) These shares were acquired pursuant to the PNC Incentive Savings Plan.
- (3) Shares acquired pursuant to the PNC Incentive Savings Plan at various prices from 54.43 to 57.66.
- (4) The reporting person disclaims ownership of these securities and this report shall not be deemed an admission that the reporting person is the beneficial owner of such securities for purposes of Section 16 or for any other purposes.
- **(5)** 1 for 1.
- (6) The reported phantom stock units were acquired pursuant to the PNC Supplemental Incentive Savings Plan.
- (7) Phantom Stock Units will be settled in cash upon distribution from the reporting person's plan account and generally do not expir e.
- (8) Phantom stock units acquired pursuant to the PNC Supplemental Incentive Savings Plan at various prices from 54.43 to 57.66.

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

Potential persons who are to respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB number.