## FORM 4

# UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

OMB APPROVAL
OMB Number: 3235-0287
Estimated average burden
hours per response... 0.5

\_ 10% Owner Other (specify below)

5. Relationship of Reporting Person(s) to Issuer

Director

X\_ Officer (give title below)

(Check all applicable)

Chief Credit Policy Officer

Check this box if no longer subject to Section 16. Form 4 or Form 5 obligations may continue. See Instruction 1(b).

1. Name and Address of Reporting Person\*

Reporting Owner Name / Address

THE PNC FINANCIAL SERVICES GROUP, INC.

HANNON MICHAEL J

PITTSBURGH, PA 15222-2707

ONE PNC PLAZA

(Print or Type Responses)

HANNON MICHAEL J

#### STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

PNC FINANCIAL SERVICES GROUP INC

2. Issuer Name and Ticker or Trading Symbol

[PNC]

INC., ON	C FINANC IE PNC PL	CIAL SERVICI LAZA	ES GROUP,	02/19/2			iction (Mo	.u., 2 u j , 2	cur)							
(Street) PITTSBURGH, PA 15222-2707				4. If Amendment, Date Original Filed(Month/Day/Year)							6. Individual or Joint/Group Filing(Check Applicable Line) _X_ Form filed by One Reporting PersonForm filed by More than One Reporting Person					
(City) (State) (Zip)				Table I - Non-Derivative Securities Acqui								uired, Disposed of, or Beneficially Owned				
1.Title of Security (Instr. 3)		2. Transaction Date (Month/Day/Year)	2A. Deemed Execution Date, if any (Month/Day/Year)		Code (Instr		4. Securities Acquired (A) or Disposed of (D) (Instr. 3, 4 and 5)			5. Amount of Securities Beneficially Owned Following Reported Transaction(s) (Instr. 3 and 4)			6. Ownership Form: Direct (D)	Beneficial Ownership		
					Coo	le V	Amount	(A) or (D)					or Indirect (I) (Instr. 4)	(Instr. 4)		
\$5 Par Co	ommon Sto	ock	02/19/2004			ΑĹ	<u>1)</u> V	1,563	A	\$ 0	24,163			D		
\$5 Par Common Stock		01/24/2004			J <u>(2</u>	V	70	A	\$ 55.125	5,069			I	401[k]Plan		
\$5 Par Common Stock										136			I (3)	UTMA by Spouse for Son/BR		
\$5 Par Common Stock										137			I (3)	UTMA by Spouse for Son/CR		
							in ti disp	nis form	are r		d to resp	ond unle	ormation cont ss the form er.		EC 1474 (9-02)	
			Table II							Beneficially	Owned					
1. Title of Derivative Security (Instr. 3)	Conversion	3. Transaction Date (Month/Day/Year	3A. Deemed Execution Date, i	4. Transac Code	ts, calls, 5. ction Nu of B) De Sec Ac (A) Dis of (In	warrai	6. Date E and Expir (Month/E	xercisable ation Dat	tible s e te		Amount		9. Number of Derivative Securities Beneficially Owned Following Reported Transaction(s) (Instr. 4)	10. Ownership Form of Derivative Security: Direct (D) or Indirect (I) (Instr. 4)	11. Nature of Indirect Beneficial Ownership (Instr. 4)	
Derivative Security	Conversion or Exercise Price of Derivative	Date	3A. Deemed Execution Date, i	4. Transac Code	ts, calls, 5. Nu of De Sec Ac (A) Dis of (In 4, 3	mber rivative curities quired or sposed (D) str. 3,	6. Date E and Expir (Month/E	expiral	etion	7. Title and of Underlyi Securities	Amount	Derivative Security (Instr. 5)	Derivative Securities Beneficially Owned Following Reported Transaction(s)	Ownership Form of Derivative Security: Direct (D) or Indirect (I)	Indirect Beneficial Ownership	

Relationships

Chief Credit Policy Officer

Other

Officer

10%

Owner

Director

## **Signatures**

Mark C. Joseph, Attorney-in-Fact for Michael J. Hannon	02/23/2004
**Signature of Reporting Person	Date

## **Explanation of Responses:**

- \* If the form is filed by more than one reporting person, see Instruction 4(b)(v).
- \*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations. See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).
- (1) Restricted stock granted in lieu of cash, pursuant to an award made under the PNC 1997 Long-Term Incentive Award Plan, as amended ..
- (2) Dividend Reinvestment Shares acquired.
- (3) The reporting person disclaims ownership of these securities and this report shall not be deemed an admission that the reporting person is the beneficial owner of such securities for purposes of Section 16 or for any other purposes.
- (4) 1 for 1
- (5) Phantom Stock Units received as dividend equivalents under the PNC Supplemental Incentive Savings Plan.
- (6) Phantom Stock Units will be settled in cash upon distribution from the reporting person's plan account and generally do not expir e.

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

Potential persons who are to respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB number.