FORM 4

UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

OMB APPROVAL

OMB Number: 3235-0287
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Check this box if no longer subject to Section 16. Form 4 or Form 5 obligations may continue. See Instruction 1(b).

STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

(Print or Ty	pe Responses	3)															
1. Name an		Reporting Person*						cker or Tra SERVIC		g Symbol GROUP	INC		X Dir		eporting Person (Check all appli		below)
	*	(First) CHIEF EXECU	COLL III	3. Date of 12/31/2			Γrans	action (Mo	nth/	/Day/Year)						
PITTSBU	JRGH, PA	(Street)		4. If Am	endr	ment, Γ	Date (Original Fi	led(N	Month/Day/Yo	ear)		_X_ Form	filed by One R	nt/Group Filing(Control of Person Per		e Line)
(City		(State)	(Zip)				Tab	le I - Non-	Der	rivative Se	curities	s Acqu	ired, Dis	sposed of, o	r Beneficially C	wned	
1.Title of S (Instr. 3)	ecurity		2. Transaction Date (Month/Day/Year)		tion l		f Co (In	str. 8)			posed o and 5)	f (D)		Following R tion(s)	ities Beneficially eported	Ownersh Form: Direct (I or Indire (I)	ct (Instr. 4)
\$5 Par Co	ommon Sto	nek	01/02/2004				+-	Code $\frac{V}{A(1)}$	_	Amount 92	(D) A	Price \$ 0	21,957	,		(Instr. 4)	
	2. Conversion or Exercise Price of Derivative Security		3A. Deemed Execution Date, if	4. Transac Code	its, c	5. Numl of Deriv Secur Acqu (A) o Dispo	errance rative ratives ired r	6. Date E and Expi (Month/I	xero ratio	on Date	7. Titl of Und Securi	e and derlyin	Amount	8. Price of Derivative Security (Instr. 5)	9. Number of Derivative Securities Beneficially Owned Following Reported Transaction(s) (Instr. 4)	10. Ownership Form of Derivative Security: Direct (D) or Indirect (I) (Instr. 4)	11. Nature of Indirect Beneficial Ownership (Instr. 4)
				Code	V	(Instr 4, and		Date Exercisal		Expiration Date	Title		Amount or Number of Shares				
Phantom Stock Unit	<u>(2)</u>	10/24/2003		<u>J(3)</u>	V	10		<u>(4)</u>		<u>(4)</u>	\$5 Com Sto	mon	10	\$ 0	1,072	I	Deferred Compensation Plan
Phantom Stock Unit	<u>(2)</u>	12/31/2003		A ⁽⁵⁾		292		(4)		<u>(4)</u>	\$5] Com Sto		292	\$ 0	1,364	I	Deferred Compensation Plan
Phantom Stock Unit	(2)	10/24/2003		J <u>(6)</u>	v	92		<u>(4)</u>		<u>(4)</u>	\$5] Com Sto	mon	92	\$ 0	9,495	I	Deferred Stock Unit Plan

Reporting Owners

		Relationsl	nips	
Reporting Owner Name / Address	Director	10% Owner	Officer	Other
WASHINGTON MILTON A PRESIDENT AND CHIEF EXECUTIVE OFFICER AHRCO PITTSBURGH, PA 15206	X			

Signatures

Mark C. Joseph, Attorney-in-Fact for Milton A. Washington	01/05/2004	4	Į.											1	4	ŀ										ļ	1	4	4	1	1	1	1	1	1	1	1	1	1	1	4	1	1	1	1	1	Ļ	ļ	ļ	1	1	1	ļ	ļ	ļ	1	1	4	4	4	4	4	1	ļ	ļ			ļ	1	1	1	ļ	1	1	1	1	1	4	4	4	4	4	4	4	4	1	1	ļ	ļ	Ļ	ļ	Ļ	Ļ	ļ	ļ								ļ					ļ	4	4	4	4	4	4	1	4	1	1	1	4
**Signature of Reporting Person	Date																	Ì				ı	Ì		-																																																																						_		Ī	Ī		 	i	Ī		Ī	Ī	i	Ī													

Explanation of Responses:

- * If the form is filed by more than one reporting person, see Instruction 4(b)(v).
- ** Intentional misstatements or omissions of facts constitute Federal Criminal Violations. See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).
- (1) Annual grant pursuant to the PNC Director Share Incentive Plan.
- (2) 1 for 1
- (3) Phantom Stock Units received as dividend equivalents under PNC Directors Deferred Compensation Plan.
- (4) Phantom Stock Units will be settled in cash upon the reporting person's retirement or other termination of service and generally do not expire.
- (5) Phantom Stock Units received under the PNC Directors Deferred Compensation Plan during 2003.
- (6) Phantom Stock Units received as dividend equivalents under the PNC Outside Directors Deferred Stock Unit Plan.

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

Potential persons who are to respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB number.