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UNITED STATES SECURITIES AND EXCHANGE COMMISSION
WASHINGTON, D.C. 20549
FORM 4
STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP
( ) Check this box if no longer subject to Section 16.
Form 4 or Form 5 obligations may continue. See Instructions 1(b).
1. Name and Address of Reporting Person
   Lorene K. Steffes
  General Manager, Global Electronics Industry
International Business Machines Corporation
1133 Westchester Avenue, Office 15-501
  NY, White Pla
ains 10604
2. Issuer Name and Ticker or Trading Symbol
  The PNC Financial Services Group, Inc. (PNC)
3. IRS or Social Security Number of Reporting Person (Voluntary)
4. Statement for Month/Day/Year
   3/31/2003
5. If Amendment, Date of Original (Month/Day/Year)
6. Relationship of Reporting Person(s) to Issuer (Check all applicable)
   (X) Director ( ) 10% Owner ( ) Officer (give title below) ( ) Other
   (specify below)
7. Individual or Joint/Group Filing (Check Applicable Line)
   (X) Form filed by One Reporting Person
   ( ) Form filed by More than One Reporting Person
<TABLE>
<CAPTION>
Table I -- Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned
1. Title of Security 2.
                                         |4.Securities Acquired (A)
                                                                            |5.Amount of
                                                                                                 |6.Dir |7.Nature of
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                                  13.
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Ownership
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Table II -- Derivative Securitites Acquired, Disposed of, or Beneficially Owned
1.Title of
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                                     |4.
                                            |5.Number of De |6.Date Exer|7.Title and Amount |8.Price|9.Number
|10.|11.Nature of|
 Derivative | version | Trans- | Deemed | Trans- | rivative Secu | cisable and | of Underlying
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|Dir|Indirect
 Security
            |or Exer |action |
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an	-												
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Explanation of Responses:

1. Phantom stock units received under the PNC Directors Deferred Compensation Plan during 2003.

2. Dividend Reinvestment Shares acquired.

SIGNATURE OF REPORTING PERSON

Lorene K. Steffes

Mark C. Joseph, Attorney-in-Fact for Lorene K. Steffes