

STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP

( ) Check this box if no longer subject to Section 16.  
 Form 4 or Form 5 obligations may continue. See Instructions 1(b).

1. Name and Address of Reporting Person  
 Lorene K. Steffes  
 General Manager, Global Electronics Industry  
 International Business Machines Corporation  
 1133 Westchester Avenue, Office 15-501  
 NY, White Plains 10604
2. Issuer Name and Ticker or Trading Symbol  
 The PNC Financial Services Group, Inc. (PNC)
3. IRS or Social Security Number of Reporting Person (Voluntary)
4. Statement for Month/Day/Year  
 3/31/2003
5. If Amendment, Date of Original (Month/Day/Year)
6. Relationship of Reporting Person(s) to Issuer (Check all applicable)  
 (X) Director ( ) 10% Owner ( ) Officer (give title below) ( ) Other  
 (specify below)
7. Individual or Joint/Group Filing (Check Applicable Line)  
 (X) Form filed by One Reporting Person  
 ( ) Form filed by More than One Reporting Person

<TABLE>  
 <CAPTION>

Table I -- Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned

1. Title of Security Indirect Ownership	2. Date of Acquisition or Disposition	2A. Transaction	3. Code	4. Securities Acquired (A) or Disposed of (D)	5. Amount of Securities Beneficially Owned Following Reported Transaction(s)	6. Director or Officer (I)	7. Nature of Beneficial Ownership
<S>	<C>	<C>	<C>	<C><C>	<C> <C>	<C>	<C> <C>

<CAPTION>

Table II -- Derivative Securities Acquired, Disposed of, or Beneficially Owned

1. Title of Security Indirect Ownership	2. Conversion or Exercise Price of Derivative Security	3. Transaction	3A. Deemed Transaction	4. Code	5. Number of Derivative Securities Acquired (A) or Disposed of (D)	6. Date Exercisable and Expiration Date	7. Title and Amount of Underlying Securities	8. Price of Derivative Security	9. Number of Derivative Securities Beneficially Owned
<S>	<C>	<C>	<C>	<C>	<C> <C>	<C> <C>	<C>	<C>	<C>
Phantom Stock Deferred Com		3/31/ 2	A	A	117.00	A	\$5 Par Commo	117.00	1920.00

Unit (1-for-1) Compensation Plan	2003	1					In Stock			
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Phantom Stock Deferred Stock	1/24/2003	J	V	4.00	A		\$5 Par Commo	4.00		386.00
Unit (1-for-1) Stock Unit Plan	2003	2					In Stock			
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Explanation of Responses:

1. Phantom stock units received under the PNC Directors Deferred Compensation Plan during 2003.
2. Dividend Reinvestment Shares acquired.

SIGNATURE OF REPORTING PERSON

Lorene K. Steffes

Mark C. Joseph, Attorney-in-Fact for Lorene K. Steffes